

IN THE CIRCUIT COURT OF MADISON COUNTY, MISSISSIPPI

JAMERIAL BENSON

PLAINTIFF

v.

CIVIL ACTION NO.: 2023-0068 JA

HIGHER EDUCATION LOAN
AUTHORITY OF THE STATE OF
MISSOURI d/b/a MOHELA;
NAVIENT CORPORATION;
CONDUENT EDUCATION SERVICES, LLC
f/k/a ACS EDUCATION SERVICES, INC.

FILED
MADISON COUNTY

MAR 03 2023

ANITA WRAY, CIRCUIT CLERK

BY



D.C.

DEFENDANTS

COMPLAINT

JURY TRIAL DEMANDED

Comes now Plaintiff Jamerial "Jay" Benson, by and through the undersigned attorneys, and files this Complaint and states as follows:

I. Parties

1. Plaintiff Jamerial Benson is an adult resident of Canton, Madison County, Mississippi.
2. Defendant Higher Education Loan Authority of the State of Missouri d/b/a MOHELA is a Federal Student Loan Servicer with its principal place of business at 633 Spirit Drive, Chesterfield, MO 63004-1243, and does business in the State of Mississippi.
3. Defendant Navient Corporation was formerly a Federal Student Loan Servicer with its principal place of business at 123 Justison Street, Wilmington, DE 19801, and does business in the State of Mississippi.
4. Defendant Conduent Education Services, as successor-in-interest to ACS Education Services, Inc., was formerly a Federal Student Loan Servicer with its principal place of business at 2277 East 220th Street, Long Beach, CA 90810. Its predecessor-in-

EXHIBIT

B

interest, ACS Education Services, Inc., did business in the state of Mississippi during the relevant period described in the Complaint.

II. Jurisdiction and Venue

5. Jurisdiction is proper in this Court under MS Const. Art. 6, § 156.

6. Venue is proper in the Circuit Court of Madison County, Mississippi pursuant to Miss. Code Ann. § 11-11-3(1)(b) because Plaintiff resides in Madison County.

III. Facts

7. Upon information and belief, each of the Defendants have or have had a contractual relationship with the United States Department of Education to service student loans owned by the federal government.

8. Plaintiff attended the University of Southern Mississippi ("USM") beginning in the year 2000. He attained his undergraduate degree in Management Information Systems in 2004.

9. To fund his education, Plaintiff took out several federal loans, including unsubsidized and subsidized Stafford Loans and a Perkins Loan.

10. Upon information and belief, Plaintiff's Stafford loans were initially serviced by the Student Loan Marketing Association, formerly known as "Sallie Mae", and currently known as "Navient."

11. Plaintiff's Perkins loan was borrowed directly from USM. Plaintiff received two disbursements under his Perkins loan for a total of six thousand two hundred and thirteen dollars (\$6,213.00). Plaintiff fully paid off his Perkins loan between 2004 and 2008, as evidenced by a master promissory note stamped "Paid in Full" by USM on July 30, 2008, and attached hereto as Exhibit "A."

12. Plaintiff's other federal loans were held in forbearance between 2004 and 2008.

13. Then, in 2008, most of Plaintiff's remaining federal loans were consolidated into two direct consolidation loans in the amounts of \$20,192.35 (hereinafter, "Consolidation Loan 001") and \$23,511.12 (hereinafter, "Consolidation Loan 002"). According to MOHELA's accounting, Plaintiff's Perkins Loan was included in Consolidation Loan 002 despite being previously paid in full directly to USM.

14. Upon information and belief, Plaintiff's consolidation loans were serviced by Navient and Direct Loan Servicing Center a/k/a ACS Educational Services between 2008 and 2013. Plaintiff consistently made payments on these loans during that period.

15. In 2013, MOHELA obtained Plaintiff's direct consolidation loans. Plaintiff continued making payments via automated withdrawals.

16. Thereafter, Plaintiff contacted MOHELA to determine the current balance of his direct consolidation loans. Plaintiff was shocked when MOHELA informed him that he owed more than the original principal balance on both loans. Specifically, MOHELA showed that Plaintiff owed \$24,939.56 on Consolidation Loan 001 and \$29,038.78 on Consolidation Loan 002 after ten years of monthly repayment.

17. Accordingly, Plaintiff began a diligent inquiry to determine how MOHELA calculated his remaining loan balance.

18. Plaintiff initially had a difficult time obtaining his loan payment history from various loan servicers. He called and/or contacted MOHELA, Navient, and several other loan servicers in an effort to obtain his full payment history from 2008 forward. He was

often transferred from person to person without anyone able to provide him a full history for his loans.

19. Eventually, Plaintiff discovered that MOHELA's records showed only *six* payments against his direct consolidation loans between 2008 and 2013. MOHELA could not account for the other monthly payments Plaintiff paid on these loans during that five-year period.

20. Further, Plaintiff discovered that his record of automatic withdrawals after 2013 did not match MOHELA's loan payments. It appeared that MOHELA applied less than the full amount of these withdrawals to the principal and interest on Plaintiff's Consolidation Loans.

21. Plaintiff also contacted multiple government organizations to determine what became of his loan payments between 2008 and 2013, why a Perkins loan he previously paid off was rolled into a separate Consolidation Loan, and why his withdrawals were not being fully credited towards his loan balance. Among these were the U.S. Department of Education's Federal Student Aid Ombudsman, the Consumer Financial Protection Bureau, and the Mississippi Attorney General's office.

22. During his communications with these entities, Plaintiff was repeatedly told that something was amiss, but was not provided any relief.

23. Upon information and belief, Defendants improperly and negligently failed to maintain complete and accurate records of Plaintiff's student loan payments and then failed to fully and accurately apply funds paid against Plaintiff's student loans to his account.

IV. Causes of Action

COUNT I – CONVERSION

24. Plaintiff incorporates and restates the allegations of Paragraphs 1-23.

25. By failing to properly and fully apply payments made by Plaintiff against his federal student loans, Defendants unlawfully exercised dominion and/or control over funds inconsistent with Plaintiff's ownership of and intended use of those funds.

26. Plaintiff was injured by this conversion, as he continued to accrue interest on indebtedness to which his funds should have been applied, increasing his overall debt and/or causing him to continue paying principal that would have been discharged absent Defendants' wrongful conduct.

COUNT II – BREACH OF FIDUCIARY DUTY

27. Plaintiff incorporates and restates the allegations of Paragraphs 1-26.

28. Plaintiff developed a fiduciary relationship with Defendants by relying upon and trusting in Defendants to accurately and reliably collect Plaintiff's loan payments and apply those funds to his existing indebtedness.

29. Defendants breached their fiduciary duty to Plaintiff by failing to properly and fully apply payments made by Plaintiff against his student loans.

30. Plaintiff was injured by this breach of fiduciary duty, as he accrued additional interest on principal amounts that should have been reduced by his payments, thereby increasing his overall debt. Plaintiff also continued to pay principal that may have been discharged absent Defendants' wrongful conduct.

COUNT III – NEGLIGENCE

31. Plaintiff incorporates and restates the allegations of paragraphs 1-30.

32. As servicers of Plaintiff's federal student loans, Defendants owed a duty to Plaintiff to keep full and accurate records of his accounts and to properly, accurately, and fully apply Plaintiff's payments to his loans.

33. Defendants breached that duty by failing to keep full and accurate records of Plaintiff's payments on his student loans and by failing to fully and accurately apply those payments to his loans.

34. This breach of duty was the proximate cause of Plaintiff's injuries. Because of it, Plaintiff continued to accrue interest on indebtedness to which his funds should have been applied, increasing his overall debt and/or causing him to continue paying principal that would have been discharged absent Defendants' negligent conduct.

COUNT IV – BREACH OF CONTRACT

35. Plaintiff incorporates and restates the allegations of Paragraphs 1-34.

36. Upon information and belief, each of the Defendants have or have had a contractual relationship with the United States Department of Education to service student loans owned by the federal government.

37. Although Plaintiff was not a party to that contract, he was a member of the class of intended beneficiaries of such contract.

38. Defendants breached that contract by failing to properly and fully apply payments made by Plaintiff against his student loans.

39. Plaintiff was injured by this breach, as he continued to accrue interest on indebtedness to which his funds should have been applied, increasing his overall debt and/or continuing to pay principal that would have been discharged absent Defendants' wrongful conduct.

COUNT V – BREACH OF THE IMPLIED DUTY OF GOOD FAITH AND FAIR DEALING

40. Plaintiff incorporates and restates the allegations of Paragraphs 1-39.

41. A covenant of good faith and fair dealing is implied in all contracts and is based on fundamental notions of fairness. It requires that no party do anything which injures the right of the other to receive the benefits of the agreement.

42. There is an implied duty of good faith and fair dealing in the contract(s) between Defendants and the federal government to which Plaintiff is a third party beneficiary.

43. Defendants have breached the implied duty of good faith and fair dealing by failing to fairly and accurately account for and apply Plaintiff's student loan payments to his loan accounts.

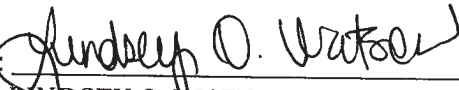
44. Plaintiff has been injured by this breach, as he continued to accrue interest on indebtedness to which his funds should have been applied, increasing his overall debt and/or continuing to pay principal that would have been discharged absent Defendants' wrongful conduct.

V. Damages

45. Plaintiff therefore demands damages of any and all kinds against each Defendant in amounts to be determined by a jury, including but not limited to compensatory damages, prejudgment and post-judgment interest, costs, attorney's fees and any and all other relief to which he may be entitled.

Respectfully submitted, this the 3rd day of March, 2023.

JAMERIAL BENSON

BY: 
LINDSEY O. WATSON

Of Counsel:

Charles R. Wilbanks, Jr. (MS Bar #7193)
Lindsey O. Watson (MS Bar #103329)
WILBANKS & DOWD
108 West Leake Street
Clinton, MS 39056
Telephone: (601) 952-3600
Fax: (601) 952-3601
Email: chip@wilbanksdowd.com
lindsey@wilbanksdowd.com

IN THE CIRCUIT COURT OF MADISON COUNTY, MISSISSIPPI

JAMERIAL BENSON

PLAINTIFF

VS.

NO. 2023-0068

HIGHER EDUCATION LOAN AUTHORITY
OF THE STATE OF MISSOURI d/b/a MOHELA;
NAVIENT CORPORATION; CONDUENT
EDUCATION SERVICES, LLC f/k/a
ACS EDUCATION SERVICES, INC.

DEFENDANTS

SUMMONS

THE STATE OF MISSISSIPPI

TO: Conduent Education Services
f/k/a ACS Education Services, Inc.
2277 East 220th Street
Long Beach, CA 90810

NOTICE TO DEFENDANT

THE COMPLAINT WHICH IS ATTACHED TO THIS SUMMONS IS IMPORTANT AND YOU MUST TAKE IMMEDIATE ACTION TO PROTECT YOUR RIGHTS.

You are required to mail or hand-deliver a copy of a written response to the Complaint to Lindsey O. Watson, the attorney for the Plaintiff, whose address is 108 West Leake Street, Clinton, MS 39056. Your response must be mailed or delivered within thirty (30) days from the date of delivery of this Summons and Complaint or a judgment by default will be entered against you for the money or other things demanded in the Complaint.

You must also file the original of your response with the Clerk of this Court within a reasonable time afterward.

Issued under my hand and the seal of said Court, this 3 day of March, 2023.

(SEAL)



Clerk of the Circuit Court
Madison County, Mississippi

Unita W. Gray
Blond D.C.

Lindsey O. Watson, Esq.
Charles R. Wilbanks, Jr., Esq.
WILBANKS & DOWD
108 West Leake Street
Clinton, MS 39056
Telephone: 601-952-3600
Attorney for Plaintiff

PROOF OF SERVICE - SUMMONS

Conduent Education Services f/k/a ACS Education Services, Inc.
2277 East 220th Street
Long Beach, CA 90810

I, the undersigned process server, served the summons and complaint upon the person or entity named above in the manner set forth below (process server must check proper space and provide all additional information that is requested and pertinent to the mode of service used):

____ FIRST CLASS MAIL AND ACKNOWLEDGMENT SERVICE. By mailing (by first class, postage prepaid), on the date stated in the attached Notice, copies to the person served, together with copies of the form of notice and acknowledgment and return envelope, postage prepaid, addressed to the sender (*Attach completed acknowledgment of receipt pursuant to M.R.C.P. Form 1B*).

____ PERSONAL SERVICE. I personally delivered copies to _____ on the _____ day of _____ 2023, where I found said person(s) in _____ County of the State of Mississippi.

____ RESIDENCE SERVICE. After exercising reasonable diligence, I was unable to deliver copies to said person within _____ County, Mississippi. I served the summons and complaint on the _____ day of _____ 2023, at the usual place of abode of said person by leaving a true copy of the summons and complaint with _____ who is the _____ (here insert wife, husband, son, daughter, or other person as the case may be), a member of the family of the person served above the age of sixteen years and willing to receive the summons and complaint, and thereafter on the _____ day of _____ 2023, I mailed (by first class mail, postage paid) copies to the person served at his or her usual place of abode where the copies were left.

____ CERTIFIED MAIL SERVICE. By mailing to an address outside Mississippi (by first class, postage prepaid, requiring a return receipt) copies to the person served.

At the time of service I was at least 18 years of age and not a party to this action.
Fee for service \$ _____
Process server must list below: [*Please print or type*]

Name _____
Social Security No. _____
Address _____
Telephone No. _____

State of _____)
County of _____)

Personally appeared before me the undersigned authority in and for the state and county aforesaid, the within named _____ who being first duly sworn stated on oath that the matters and facts set forth in the foregoing "Proof of Service-Summons" are true and correct as therein stated.

Process Server

Sworn to and subscribed before me this the _____ day of _____, 2023.

Notary Public
My Commission Expires _____

(SEAL)

IN THE CIRCUIT COURT OF MADISON COUNTY, MISSISSIPPI

JAMERIAL BENSON

PLAINTIFF

VS.

NO. 2023-0068

**HIGHER EDUCATION LOAN AUTHORITY
OF THE STATE OF MISSOURI d/b/a MOHELA;
NAVIENT CORPORATION; CONDUENT
EDUCATION SERVICES, LLC f/k/a
ACS EDUCATION SERVICES, INC.**

DEFENDANTS

SUMMONS

THE STATE OF MISSISSIPPI

**TO: Higher Education Loan Authority of the State of Missouri
d/b/a MOHELA
633 Spirit Drive
Chesterfield, MO 63004-1243**

NOTICE TO DEFENDANT

**THE COMPLAINT WHICH IS ATTACHED TO THIS SUMMONS IS IMPORTANT AND
YOU MUST TAKE IMMEDIATE ACTION TO PROTECT YOUR RIGHTS.**

You are required to mail or hand-deliver a copy of a written response to the Complaint to Lindsey O. Watson, the attorney for the Plaintiff, whose address is 108 West Leake Street, Clinton, MS 39056. Your response must be mailed or delivered within thirty (30) days from the date of delivery of this Summons and Complaint or a judgment by default will be entered against you for the money or other things demanded in the Complaint.

You must also file the original of your response with the Clerk of this Court within a reasonable time afterward.

Issued under my hand and the seal of said Court, this _____ day of March, 2023.

Clerk of the Circuit Court
Hinds County, Mississippi

(SEAL)

By: _____
_____ D.C.

Lindsey O. Watson, Esq.
Charles R. Wilbanks, Jr., Esq.
WILBANKS & DOWD
108 West Leake Street
Clinton, MS 39056
Telephone: 601-952-3600
Attorney for Plaintiff

PROOF OF SERVICE - SUMMONS

Higher Education Loan Authority of the State of Missouri d/b/a
MOHELA
633 Spirit Dr.
Chesterfield, MO 63004-1243

I, the undersigned process server, served the summons and complaint upon the person or entity named above in the manner set forth below (process server must check proper space and provide all additional information that is requested and pertinent to the mode of service used):

____ FIRST CLASS MAIL AND ACKNOWLEDGMENT SERVICE. By mailing (by first class, postage prepaid), on the date stated in the attached Notice, copies to the person served, together with copies of the form of notice and acknowledgment and return envelope, postage prepaid, addressed to the sender (*Attach completed acknowledgment of receipt pursuant to M.R.C.P. Form 1B*).

____ PERSONAL SERVICE. I personally delivered copies to _____ on the _____ day of _____ 2023, where I found said person(s) in _____ County of the State of Mississippi.

____ RESIDENCE SERVICE. After exercising reasonable diligence, I was unable to deliver copies to said person within _____ County, Mississippi. I served the summons and complaint on the _____ day of _____ 2023, at the usual place of abode of said person by leaving a true copy of the summons and complaint with _____ who is the _____ (here insert wife, husband, son, daughter, or other person as the case may be), a member of the family of the person served above the age of sixteen years and willing to receive the summons and complaint, and thereafter on the _____ day of _____ 2023, I mailed (by first class mail, postage paid) copies to the person served at his or her usual place of abode where the copies were left.

____ CERTIFIED MAIL SERVICE. By mailing to an address outside Mississippi (by first class, postage prepaid, requiring a return receipt) copies to the person served.

At the time of service I was at least 18 years of age and not a party to this action.

Fee for service \$ _____

Process server must list below: [*Please print or type*]

Name _____

Social Security No. _____

Address _____

Telephone No. _____

State of _____)

County of _____)

Personally appeared before me the undersigned authority in and for the state and county aforesaid, the within named _____ who being first duly sworn stated on oath that the matters and facts set forth in the foregoing "Proof of Service-Summons" are true and correct as therein stated.

Process Server

Sworn to and subscribed before me this the _____ day of _____, 2023.

Notary Public

My Commission Expires _____

(SEAL)

IN THE CIRCUIT COURT OF MADISON COUNTY, MISSISSIPPI

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PLAINTIFF

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OF THE STATE OF MISSOURI d/b/a MOHELA;
NAVIENT CORPORATION; CONDUENT
EDUCATION SERVICES, LLC f/k/a
ACS EDUCATION SERVICES, INC.

DEFENDANTS

SUMMONS

THE STATE OF MISSISSIPPI

TO: Navient Corporation
123 Justison Street
Wilmington, DE 19801

NOTICE TO DEFENDANT

THE COMPLAINT WHICH IS ATTACHED TO THIS SUMMONS IS IMPORTANT AND YOU MUST TAKE IMMEDIATE ACTION TO PROTECT YOUR RIGHTS.

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You must also file the original of your response with the Clerk of this Court within a reasonable time afterward.

Issued under my hand and the seal of said Court, this 3 day of March, 2023.

(SEAL)

Lindsey O. Watson, Esq.
Charles R. Wilbanks, Jr., Esq.
WILBANKS & DOWD
108 West Leake Street
Clinton, MS 39056
Telephone: 601-952-3600
Attorney for Plaintiff



Clerk of the Circuit Court
Madison County, Mississippi

[Signature]
D.C.

PROOF OF SERVICE - SUMMONS

Navient Corporation
123 Justison Street
Wilmington, DE 19801

I, the undersigned process server, served the summons and complaint upon the person or entity named above in the manner set forth below (process server must check proper space and provide all additional information that is requested and pertinent to the mode of service used):

____ FIRST CLASS MAIL AND ACKNOWLEDGMENT SERVICE. By mailing (by first class, postage prepaid), on the date stated in the attached Notice, copies to the person served, together with copies of the form of notice and acknowledgment and return envelope, postage prepaid, addressed to the sender (*Attach completed acknowledgment of receipt pursuant to M.R.C.P. Form 1B*).

____ PERSONAL SERVICE. I personally delivered copies to _____ on the _____ day of _____ 2023, where I found said person(s) in _____ County of the State of Mississippi.

____ RESIDENCE SERVICE. After exercising reasonable diligence, I was unable to deliver copies to said person within _____ County, Mississippi. I served the summons and complaint on the _____ day of _____ 2023, at the usual place of abode of said person by leaving a true copy of the summons and complaint with _____ who is the _____ (here insert wife, husband, son, daughter, or other person as the case may be), a member of the family of the person served above the age of sixteen years and willing to receive the summons and complaint, and thereafter on the _____ day of _____ 2023, I mailed (by first class mail, postage paid) copies to the person served at his or her usual place of abode where the copies were left.

____ CERTIFIED MAIL SERVICE. By mailing to an address outside Mississippi (by first class, postage prepaid, requiring a return receipt) copies to the person served.

At the time of service I was at least 18 years of age and not a party to this action.

Fee for service \$ _____

Process server must list below: [*Please print or type*]

Name _____

Social Security No. _____

Address _____

Telephone No. _____

State of _____)

County of _____)

Personally appeared before me the undersigned authority in and for the state and county aforesaid, the within named _____ who being first duly sworn stated on oath that the matters and facts set forth in the foregoing "Proof of Service-Summons" are true and correct as therein stated.

Process Server

Sworn to and subscribed before me this the _____ day of _____, 2023.

(SEAL)

Notary Public

My Commission Expires _____

JAMERIAL BENSON
VS.

HIGHER EDUCATION LOAN AUTHORITY
OF THE STATE OF MISSOURI d/b/a MOHELA;
NAVIENT CORPORATION; CONDUENT
EDUCATION SERVICES, LLC f/k/a
ACS EDUCATION SERVICES, INC.

Higher Education Loan Authority of the State of Missouri
d/b/a MOHELA
633 Spirit Dr.
Chesterfield, MO 63004-1243

DEFENDANTS

PROOF OF SERVICE

I, the undersigned process server, served the SUMMONS AND COMPLAINT upon the person or entity named above in the manner set forth below:

 FIRST CLASS MAIL AND ACKNOWLEDGMENT SERVICE. By mailing (by first class mail, postage prepaid), on the date stated in the attached Notice, copies to the person served, together with copies of the form of notice and acknowledgment and return envelope, postage prepaid, addressed to the sender. (*Attach completed acknowledgment of receipt pursuant to M.R.C.P. Form 1B*).

 X **CERTIFIED MAIL SERVICE.** By mailing to an address outside Mississippi (by first class mail, postage prepaid, requiring a receipt) copies to the person served. (Attach signed return receipt or the return envelope marked ARefused.@.)

At the time of service, I was at least 18 years of age and not a party to this action.

This the 23rd day May, 2023.

Address:

Telephone:

Jamie Simon
PROCESS SERVER
108 West Lake St.
Clinton, MS 39056
601-952-3600

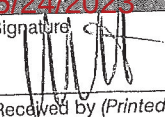
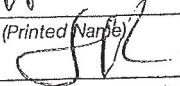
SWORN AND SUBSCRIBED before me this the 23rd day of May, 2023.

[Signature]
NOTARY PUBLIC

My Commission Expires:

12/27/24



SENDER: COMPLETE THIS SECTION		COMPLETE THIS SECTION ON DELIVERY	
<p>■ Complete items 1, 2, and 3.</p> <p>■ Print your name and address on the reverse so that we can return the card to you.</p> <p>■ Attach this card to the back of the mailpiece, or on the front if space permits.</p> <p>1. Article Addressed to:</p> <p>Higher Education Loan Authority of the State of Missouri d/b/a MOHELA 633 Spirit Dr Chesterfield, MO 63004-1243</p> <p>9590 9402 7888 2234 5636 17</p> <p>2. Article Number (Transfer from service label) 7022 2410 0001 6716 4001</p>		<p>A. Signature  <input type="checkbox"/> Agent <input type="checkbox"/> Addressee</p> <p>B. Received by (Printed Name)  C. Date of Delivery 5/17</p> <p>D. Is delivery address different from item 1? <input type="checkbox"/> Yes <input type="checkbox"/> No If YES, enter delivery address below:</p>	
<p>3. Service Type</p> <p><input type="checkbox"/> Adult Signature</p> <p><input type="checkbox"/> Adult Signature Restricted Delivery</p> <p><input checked="" type="checkbox"/> Certified Mail®</p> <p><input type="checkbox"/> Certified Mail Restricted Delivery</p> <p><input type="checkbox"/> Collect on Delivery</p> <p><input type="checkbox"/> Collect on Delivery Restricted Delivery</p> <p><input type="checkbox"/> Registered Mail™</p> <p><input type="checkbox"/> Registered Mail Restricted Delivery</p> <p><input checked="" type="checkbox"/> Signature Confirmation™</p> <p><input type="checkbox"/> Signature Confirmation Restricted Delivery</p>		<p><input type="checkbox"/> Priority Mail Express®</p> <p><input type="checkbox"/> Registered Mail™</p> <p><input type="checkbox"/> Registered Mail Restricted Delivery</p> <p><input checked="" type="checkbox"/> Signature Confirmation™</p> <p><input type="checkbox"/> Signature Confirmation Restricted Delivery</p>	

PS Form 3811, July 2020 PSN 7530-02-000-9053

Domestic Return Receipt

USPS TRACKING#	
<p>9590 9402 7888 2234 5636 17</p> <p>United States Postal Service</p>	<p>First-Class Mail Postage & Fees Paid USPS Permit No. G-10</p>
<p>• Sender: Please print your name, address, and ZIP+4® in this box•</p> <p>Wilbanks + Dowd, PLLC Attn: Laurie Simon 108 W. Leake St. Clinton, MS 39056</p>	

6-425208



IN THE CIRCUIT COURT OF MADISON COUNTY, MISSISSIPPI

JAMERIAL BENSON

PLAINTIFF

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THE STATE OF MISSISSIPPI

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d/b/a MOHELA
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Clerk of the Circuit Court
Hinds County, Mississippi

(SEAL)

By: _____
_____ D.C.

Lindsey O. Watson, Esq.
Charles R. Wilbanks, Jr., Esq.
WILBANKS & DOWD
108 West Leake Street
Clinton, MS 39056
Telephone: 601-952-3600
Attorney for Plaintiff

PROOF OF SERVICE - SUMMONS

Higher Education Loan Authority of the State of Missouri d/b/a
MOHELA
633 Spirit Dr.
Chesterfield, MO 63004-1243

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Fee for service \$ _____

Process server must list below: [*Please print or type*]

Name _____

Social Security No. _____

Address _____

Telephone No. _____

State of _____)

County of _____)

Personally appeared before me the undersigned authority in and for the state and county aforesaid, the within named _____ who being first duly sworn stated on oath that the matters and facts set forth in the foregoing "Proof of Service-Summons" are true and correct as therein stated.

Process Server

Sworn to and subscribed before me this the _____ day of _____, 2023.

Notary Public
My Commission Expires

(SEAL)

JAMERIAL BENSON
VS.Higher Education Loan Authority of the State of
Missouri d/b/a Mohela; Navient Corp.; Conduent
Education Services, LLC f/k/a ACS Education Services, Inc.

Navient Corporation

123 Justison St.

Wilmington, DE 19801

PLAINTIFF
NO. 2023-0068
DEFENDANTS**PROOF OF SERVICE**

I, the undersigned process server, served the SUMMONS AND COMPLAINT upon the person or entity named above in the manner set forth below:

 FIRST CLASS MAIL AND ACKNOWLEDGMENT SERVICE. By mailing (by first class mail, postage prepaid), on the date stated in the attached Notice, copies to the person served, together with copies of the form of notice and acknowledgment and return envelope, postage prepaid, addressed to the sender. (*Attach completed acknowledgment of receipt pursuant to M.R.C.P. Form 1B*).

X **CERTIFIED MAIL SERVICE.** By mailing to an address outside Mississippi (by first class mail, postage prepaid, requiring a receipt) copies to the person served. (Attach signed return receipt or the return envelope marked ARefused.®.)

At the time of service, I was at least 18 years of age and not a party to this action.

This the 5th day June, 2023.

Lamin Sini

PROCESS SERVER

Address:

108 West Lake St.
Clinton, MS 39056

Telephone:

601-952-3600

SWORN AND SUBSCRIBED before me this the 5th day of June, 2023.

[Signature]
NOTARY PUBLIC

My Commission Expires:

12/27/24



SENDER: COMPLETE THIS SECTION

- ☒ Complete items 1, 2, and 3.
- ☒ Print your name and address on the reverse so that we can return the card to you.
- ☒ Attach this card to the back of the mailpiece, or on the front if space permits.

1. Article Addressed to:

Navient Corp.
123 Jackson St.
Wilmington, DE 19801



9590 9402 7888 2234 5636 00

2. Article Number (Transfer from service label)

022 2410 0001 6716 4209

PS Form 3811, July 2020 PSN 7530-02-000-9053

COMPLETE THIS SECTION ON DELIVERY

A. Signature

X

☐ Agent☐ Addressee

B. Received by (Printed Name)

Tom M. Smith

C. Date of Delivery

D. Is delivery address different from item 1?

If YES, enter delivery address below:

☐ Yes☐ No

3. Service Type

☐ Adult Signature☐ Adult Signature Restricted Delivery☒ Certified Mail®☐ Certified Mail Restricted Delivery☐ Collect on Delivery☐ Collect on Delivery Restricted Delivery☐ Insured Mail☐ Insured Mail Restricted Delivery (over \$500)☐ Priority Mail Express®☐ Registered Mail™☐ Registered Mail Restricted Delivery☒ Signature Confirmation™☐ Signature Confirmation Restricted Delivery

Domestic Return Receipt

USPS TRACKING#



9590 9402 7888 2234 5636 00

United States
Postal Service

First-Class Mail
Postage & Fees Paid
USPS
Permit No. G-10

• Sender: Please print your name, address, and ZIP+4® in this box*

Wilbanks & Dowd, PLLC
Attn: Laurie Simon
108 W. Leake St.
Clinton, MS 39056

IN THE CIRCUIT COURT OF MADISON COUNTY, MISSISSIPPI

JAMERIAL BENSON

PLAINTIFF

VS.

NO. 2023-0068

HIGHER EDUCATION LOAN AUTHORITY
OF THE STATE OF MISSOURI d/b/a MOHELA;
NAVIENT CORPORATION; CONDUENT
EDUCATION SERVICES, LLC f/k/a
ACS EDUCATION SERVICES, INC.

DEFENDANTS

SUMMONS

THE STATE OF MISSISSIPPI

TO: Navient Corporation
123 Justison Street
Wilmington, DE 19801

NOTICE TO DEFENDANT

THE COMPLAINT WHICH IS ATTACHED TO THIS SUMMONS IS IMPORTANT AND YOU MUST TAKE IMMEDIATE ACTION TO PROTECT YOUR RIGHTS.

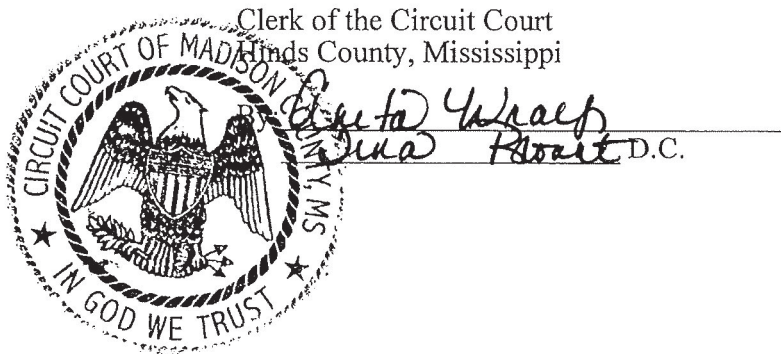
You are required to mail or hand-deliver a copy of a written response to the Complaint to Lindsey O. Watson, the attorney for the Plaintiff, whose address is 108 West Leake Street, Clinton, MS 39056. Your response must be mailed or delivered within thirty (30) days from the date of delivery of this Summons and Complaint or a judgment by default will be entered against you for the money or other things demanded in the Complaint.

You must also file the original of your response with the Clerk of this Court within a reasonable time afterward.

Issued under my hand and the seal of said Court, this 3 day of March, 2023.

(SEAL)

Lindsey O. Watson, Esq.
Charles R. Wilbanks, Jr., Esq.
WILBANKS & DOWD
108 West Leake Street
Clinton, MS 39056
Telephone: 601-952-3600
Attorney for Plaintiff



IN THE CIRCUIT COURT OF MADISON COUNTY, MISSISSIPPI

JAMERIAL BENSON

PLAINTIFF

VS.

CAUSE NO.: 2023-0068

**HIGHER EDUCATION LOAN AUTHORITY
OF THE STATE OF MISSOURI d/b/a MOHELA;
NAVIENT CORPORATION; CONDUENT EDUCATION
SERVICES, LLC f/k/a ACS EDUCATION SERVICES, INC.**

DEFENDANTS

NOTICE OF APPEARANCE

Please take notice that Charles E. Cowan, hereby enters his appearance as counsel of record for Defendant Higher Education Loan Authority of the State of Missouri d/b/a MOHELA, in the above styled cause.

This the 14th day of June, 2023,

Respectfully submitted,

**HIGHER EDUCATION LOAN
AUTHORITY OF THE STATE OF
MISSOURI d/b/a MOHELA**

BY: /s/Charles E. Cowan
CHARLES E. COWAN (MSB #104478)

OF COUNSEL:

CHARLES E. COWAN (MSB #104478)
Wise Carter Child & Caraway, P. A.
Post Office Box 651
Jackson, Mississippi 39205
P: 601.968.5514
F: 601.968.5530
cec@wisecarter.com

CERTIFICATE OF SERVICE

I, Charles E. Cowan, do hereby certify that I have this day electronically filed the foregoing with the Clerk of the Court using the MEC filing system which sent notification to all counsel of record.

SO CERTIFIED, this the 14th day of June, 2023.

/s/ Charles E. Cowan
CHARLES E. COWAN

FILED
MADISON COUNTY

IN THE CIRCUIT COURT OF MADISON COUNTY, MISSISSIPPI

JUN 21 2023

JAMERIAL BENSON

ANITA WRAY, CIRCUIT CLERK

PLAINTIFF

VS.

BY *[Signature]* D.C.

CAUSE NO.: 2023-0068

HIGHER EDUCATION LOAN AUTHORITY
OF THE STATE OF MISSOURI d/b/a MOHELA;
NAVIENT CORPORATION; CONDUENT EDUCATION
SERVICES, LLC f/k/a ACS EDUCATION SERVICES, INC.

DEFENDANTS

**AGREED ORDER EXTENDING DEFENDANT'S TIME TO FILE
ANSWER OR RESPONSIVE PLEADING**

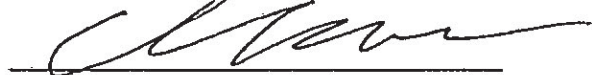
Before the Court is the *ore tenus* motion of Defendant Higher Education Loan Authority of the State of Missouri d/b/a MOHELA requesting that its time file an answer, or otherwise file a responsive pleading, in this case be extended thirty (30) days from June 19, 2023 to July 17, 2023. This Court is informed that counsel for Plaintiff Jamerial Benson has agreed to the requested extension. The Court, having considered Defendant's *ore tenus* motion and otherwise being informed in the premises, finds that the motion should be granted.

It is, therefore, ORDERED that the time for Defendant Higher Education Loan Authority of the State of Missouri d/b/a MOHELA to answer, or otherwise file a responsive pleading to, Plaintiff Jamerial Benson's complaint in this matter is hereby extended to July 17, 2023.

SO ORDERED this, the 21st day of June, 2023.

[Signature]
CIRCUIT COURT JUDGE

AGREED TO BY:



CHARLES E. COWAN (MSB #104478)
WISE CARTER CHILD & CARAWAY, P.A.

Post Office Box 651

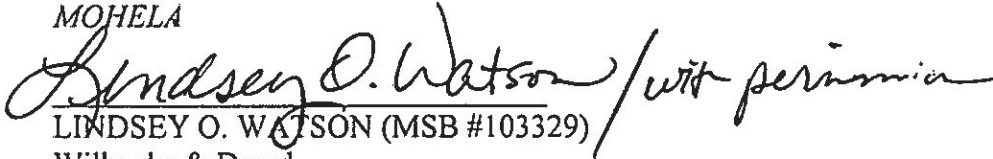
Jackson, Mississippi 39205

T: (601) 968-5500

F: (601) 968-5593

cec@wisecarter.com

*Counsel for Defendant Higher Education Loan Authority of the State of Missouri d/b/a
MOHELA*



LINDSEY O. WATSON (MSB #103329)

Wilbanks & Dowd

108 West Leake Street

Clinton, MS 39056

(601) 952-2600

lindsey@wilbanksdowd.com

Counsel for Plaintiff Jameria Benson

IN THE CIRCUIT COURT OF MADISON COUNTY, MISSISSIPPI

JAMERIAL BENSON

PLAINTIFF

V.

CIVIL ACTION NO. 45CI1:23-CV-00068-JA

HIGHER EDUCATION LOAN
AUTHORITY OF THE STATE OF
MISSOURI d/b/a MOHELA
NAVIENT CORPORATION;
CONDUENT EDUCATION SERVICES, LLC
f/k/a ACS EDUCATION SERVICES, INC.

DEFENDANTS

NOTICE OF APPEARANCE

COMES NOW J. Carter Thompson, Jr. with the law firm of Baker, Donelson, Bearman, Caldwell & Berkowitz, PC, and hereby enters his appearance as counsel for Defendant Navient Corporation.

This the 22nd day of June, 2023.

Respectfully submitted,

NAVIENT CORPORATION

By Its Attorneys,

BAKER, DONELSON, BEARMAN,
CALDWELL & BERKOWITZ, PC

By: s/ J. Carter Thompson, Jr.
J. CARTER THOMPSON, JR.

OF COUNSEL:

J. Carter Thompson, Jr. (MSB # 8195)

cthompson@bakerdonelson.com

R. Christopher White (MS Bar No. 105509)

rcwhite@bakerdonelson.com

BAKER DONELSON BEARMAN CALDWELL & BERKOWITZ, PC

MAILING: Post Office Box 14167

Jackson, Mississippi 39236-4167

PHYSICAL: One Eastover Center

100 Vision Center, Suite 400

Jackson, MS 39211-6391

Telephone: (601) 351-2400

Facsimile: (601) 351-2424

CERTIFICATE OF SERVICE

I hereby certify that I have electronically filed the foregoing with the Clerk of the Court using the Court's Electronic Filing System, which will send notification of such filing to all participants registered to receive service in this case.

This the 22nd day of June, 2023.

s/ J. Carter Thompson, Jr.

J. CARTER THOMPSON, JR.

IN THE CIRCUIT COURT OF MADISON COUNTY, MISSISSIPPI

JAMERIAL BENSON

PLAINTIFF

V.

CIVIL ACTION NO. 45CI1:23-CV-00068-JA

**HIGHER EDUCATION LOAN
AUTHORITY OF THE STATE OF
MISSOURI d/b/a MOHELA
NAVIENT CORPORATION;
CONDUENT EDUCATION SERVICES, LLC
f/k/a ACS EDUCATION SERVICES, INC.**

DEFENDANTS

NOTICE OF APPEARANCE

COMES NOW R. Christopher White with the law firm of Baker, Donelson, Bearman, Caldwell & Berkowitz, PC, and hereby enters his appearance as counsel for Defendant Navient Corporation.

This the 22nd day of June, 2023.

Respectfully submitted,

NAVIENT CORPORATION

By Its Attorneys,

BAKER, DONELSON, BEARMAN,
CALDWELL & BERKOWITZ, PC

By: s/ R. Christopher White
R. CHRISTOPHER WHITE

OF COUNSEL:

J. Carter Thompson, Jr. (MSB # 8195)

cthompson@bakerdonelson.com

R. Christopher White (MS Bar No. 105509)

rcwhite@bakerdonelson.com

BAKER DONELSON BEARMAN CALDWELL & BERKOWITZ, PC

MAILING: Post Office Box 14167

Jackson, Mississippi 39236-4167

PHYSICAL: One Eastover Center

100 Vision Center, Suite 400

Jackson, MS 39211-6391

Telephone: (601) 351-2400

Facsimile: (601) 351-2424

CERTIFICATE OF SERVICE

I hereby certify that I have electronically filed the foregoing with the Clerk of the Court using the Court's Electronic Filing System, which will send notification of such filing to all participants registered to receive service in this case.

This the 22nd day of June, 2023.

s/ R. Christopher White

R. CHRISTOPHER WHITE

IN THE CIRCUIT COURT OF MADISON COUNTY, MISSISSIPPI

JAMERIAL BENSON

PLAINTIFF

V.

CIVIL ACTION NO. 45CI1:23-CV-00068-JA

**HIGHER EDUCATION LOAN
AUTHORITY OF THE STATE OF
MISSOURI d/b/a MOHELA
NAVIENT CORPORATION;
CONDUENT EDUCATION SERVICES, LLC
f/k/a ACS EDUCATION SERVICES, INC.**

DEFENDANTS

**NAVIENT CORPORATION’S MOTION FOR SUMMARY JUDGMENT OR, IN THE
ALTERNATIVE, TO DISMISS**

Defendant Navient Corporation (“Navient”) respectfully moves this Court to enter summary judgment in its favor on all claims alleged against it by Plaintiff Jamerial Benson, pursuant to Mississippi Rule of Civil Procedure 56. In support, Navient relies on the arguments and authorities set forth in its Memorandum of Law in Support of Navient’s Motion for Summary Judgment, which is being filed contemporaneously with this Motion, and the following exhibits:

Exhibit A: Affidavit of Michelle Iorio; and

Exhibit B: Mississippi Secretary of State Search Results.

In the alternative, Navient respectfully moves this Court to dismiss all claims alleged against it by Plaintiff Jamerial Benson, pursuant to Mississippi Rule of Civil Procedure 12(b)(6). In support, Navient relies on the arguments and authorities set forth in its Memorandum of Law in Support of Navient’s Motion to Dismiss, which is being filed contemporaneously with this Motion, and the following exhibit:

Exhibit A: Affidavit of Michelle Iorio

THIS, the 29th day of June, 2023.

NAVIENT CORPORATION

By Its Attorneys,

BAKER, DONELSON, BEARMAN,
CALDWELL & BERKOWITZ, PC

By: s/ J. Carter Thompson, Jr.
J. CARTER THOMPSON, JR.

OF COUNSEL:

J. Carter Thompson, Jr. (MSB # 8195)
cthompson@bakerdonelson.com
R. Christopher White (MS Bar No. 105509)
rcwhite@bakerdonelson.com
BAKER DONELSON BEARMAN CALDWELL & BERKOWITZ, PC
MAILING: Post Office Box 14167
Jackson, Mississippi 39236-4167
PHYSICAL: One Eastover Center
100 Vision Center, Suite 400
Jackson, MS 39211-6391
Telephone: (601) 351-2400
Facsimile: (601) 351-2424

CERTIFICATE OF SERVICE

I certify that I have this day electronically filed the foregoing the Clerk of the Court using
the MEC system which served a copy upon the following

Dated: June 29, 2023.

/s/ R. Christopher White
R. CHRISTOPHER WHITE

IN THE CIRCUIT COURT OF MADISON COUNTY, MISSISSIPPI

JAMERIAL BENSON

PLAINTIFF

V.

CIVIL ACTION NO. 45CI1:23-CV-00068-JA

**HIGHER EDUCATION LOAN
AUTHORITY OF THE STATE OF
MISSOURI d/b/a MOHELA
NAVIENT CORPORATION;
CONDUENT EDUCATION SERVICES, LLC
f/k/a ACS EDUCATION SERVICES, INC.**

DEFENDANTS

AFFIDAVIT OF MICHELLE IORIO

I, Michelle Iorio, being duly sworn, state as follows:

1. I am over the age of 18, and I am competent to testify to the matters contained herein.
2. I am a Senior Account Analyst with Navient's Risk Mitigation department and, through that capacity, have personal knowledge of the facts contained herein.
3. Plaintiff's loans were at all times serviced by Navient Solutions, LLC, a wholly-owned subsidiary of Navient Corporation. Navient Corporation is a holding company and does not disburse or service student loans.
4. The following records attached to this Affidavit are true, correct, and complete copies of documents kept and maintained by Navient in its usual course of business and correspondence between Navient and Benson relating to the various loans serviced by Navient Solutions, LLC:

Exhibit 1: Principal Balance Payment History

Exhibit 2: FDR Correspondence History

Exhibit 3: February 23, 2015 Correspondence

Exhibit 4: January 7, 2016 Correspondence

Exhibit 5: February 18, 2019 Correspondence

Exhibit 6: Correspondence History – Dash 2

EXHIBIT

A

Further Affiant sayeth not.

This the 29th day of June, 2023


Michelle Iorio

STATE OF PA

COUNTY OF Luzerne

SWORN TO AND SUBSCRIBED BEFORE ME, this the 29th day of June, 2023.

(SEAL)


Notary Public

My commission expires:

7-3-26

Commonwealth of Pennsylvania - Notary Seal
Steven Christopher Getz, Notary Public
Luzerne County
My commission expires July 3, 2026
Commission number 1284536
Member, Pennsylvania Association of Notaries

PRINCIPAL BALANCE PAYMENT HISTORY

EFFECTIV E DATE	TRANSACTION AMOUNT	PRINCIPAL	INTEREST	CAPITALIZED INTEREST	LATE FEES	PRINCIPAL BALANCE	COMMENTS
1/22/2002	\$1,328.00	\$1,328.00	\$0.00	\$0.00	\$0.00	\$1,328.00	Disbursement
1/22/2002	\$1,328.00	\$1,328.00	\$0.00	\$0.00	\$0.00	\$2,656.00	Disbursement
9/11/2002	\$2,750.00	\$2,750.00	\$0.00	\$0.00	\$0.00	\$5,406.00	Disbursement
1/2/2003	\$2,750.00	\$2,750.00	\$0.00	\$0.00	\$0.00	\$8,156.00	Disbursement
7/2/2003	\$4,648.00	\$4,648.00	\$0.00	\$0.00	\$0.00	\$12,804.00	Disbursement
9/3/2003	\$1,526.00	\$1,526.00	\$0.00	\$0.00	\$0.00	\$14,330.00	Disbursement
9/3/2003	\$1,246.00	\$1,246.00	\$0.00	\$0.00	\$0.00	\$15,576.00	Disbursement
9/12/2003	\$1,224.00	\$1,224.00	\$0.00	\$0.00	\$0.00	\$16,800.00	Disbursement
9/12/2003	\$476.00	\$476.00	\$0.00	\$0.00	\$0.00	\$17,276.00	Disbursement
1/9/2004	\$1,246.00	\$1,246.00	\$0.00	\$0.00	\$0.00	\$18,522.00	Disbursement
1/9/2004	\$476.00	\$476.00	\$0.00	\$0.00	\$0.00	\$18,998.00	Disbursement
1/9/2004	\$1,526.00	\$1,526.00	\$0.00	\$0.00	\$0.00	\$20,524.00	Disbursement
1/9/2004	\$1,224.00	\$1,224.00	\$0.00	\$0.00	\$0.00	\$21,748.00	Disbursement
2/11/2004	\$600.00	\$600.00	\$0.00	\$0.00	\$0.00	\$22,348.00	Disbursement
2/25/2004	\$600.00	\$600.00	\$0.00	\$0.00	\$0.00	\$22,948.00	Disbursement
6/16/2004	\$178.00	\$178.00	\$0.00	\$0.00	\$0.00	\$23,126.00	Disbursement
6/25/2004	\$178.00	\$178.00	\$0.00	\$0.00	\$0.00	\$23,304.00	Disbursement
9/30/2004	\$830.00	\$830.00	\$0.00	\$0.00	\$0.00	\$24,134.00	Disbursement
9/30/2004	\$578.00	\$578.00	\$0.00	\$0.00	\$0.00	\$24,712.00	Disbursement
10/15/2004	\$829.00	\$829.00	\$0.00	\$0.00	\$0.00	\$25,541.00	Disbursement
10/15/2004	\$578.00	\$578.00	\$0.00	\$0.00	\$0.00	\$26,119.00	Disbursement
5/9/2005	\$453.66	\$0.00	\$0.00	\$453.66	\$0.00	\$26,572.66	Grace Period Ended
8/29/2005	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$26,572.66	Quarterly Interest During School Deferment
5/18/2006	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$26,556.72	Quarterly Interest During School Deferment
6/16/2006	\$816.00	\$816.00	\$0.00	\$0.00	\$0.00	\$27,372.72	Disbursement
6/30/2006	\$816.00	\$816.00	\$0.00	\$0.00	\$0.00	\$28,188.72	Disbursement
8/5/2006	\$602.90	\$0.00	\$0.00	\$602.90	\$0.00	\$28,791.62	End of School Deferment
10/9/2006	\$345.10	\$0.00	\$0.00	\$345.10	\$0.00	\$29,136.72	End of Administrative Forbearance
10/10/2006	\$278.00	-\$278.00	\$0.00	\$0.00	\$0.00	\$28,858.72	Refund from School
10/10/2006	\$279.00	-\$279.00	\$0.00	\$0.00	\$0.00	\$28,579.72	Refund from School
2/5/2007	\$53.91	\$0.00	\$0.00	\$53.91	\$0.00	\$28,633.63	Quarterly Interest During Forbearance
6/18/2007	\$1,384.32	\$0.00	\$0.00	\$1,384.32	\$0.00	\$30,017.95	Forbearance Ended

EXHIBIT

1

Borrower Name

Loan Type

Today's Date

Account Number

11/18/2007	\$902.94	\$0.00	\$0.00	\$902.94	\$0.00	\$30,920.89	Administrative Forbearance
1/14/2008	\$335.01	\$0.00	\$0.00	\$335.01	\$0.00	\$31,255.90	Administrative Forbearance
1/14/2008	\$13.41	\$0.00	\$0.00	\$13.41	\$0.00	\$31,269.31	Administrative Forbearance
2/26/2008	\$265.81	\$0.00	\$0.00	\$265.81	\$0.00	\$31,535.12	Administrative Forbearance
5/23/2008	\$1,233.82	-\$1,207.51	-\$20.87	\$0.00	-\$5.44	\$30,327.61	Consolidation Pay Out
5/23/2008	\$3,454.26	-\$3,385.72	-\$58.54	\$0.00	-\$10.00	\$26,941.89	Consolidation Pay Out
5/23/2008	\$3,006.02	-\$2,944.99	-\$50.95	\$0.00	-\$10.08	\$23,996.90	Consolidation Pay Out
5/23/2008	\$1,481.04	-\$1,451.04	-\$25.09	\$0.00	-\$4.91	\$22,545.86	Consolidation Pay Out
5/23/2008	\$6,224.78	-\$6,098.73	-\$105.49	\$0.00	-\$20.56	\$16,447.13	Consolidation Pay Out
5/23/2008	\$1,183.72	-\$1,159.22	-\$20.06	\$0.00	-\$4.44	\$15,287.91	Consolidation Pay Out
5/23/2008	\$2,770.47	-\$2,715.86	-\$46.95	\$0.00	-\$7.66	\$12,572.05	Consolidation Pay Out
5/23/2008	\$5,835.50	-\$5,719.17	-\$98.90	\$0.00	-\$17.43	\$6,852.88	Consolidation Pay Out
5/23/2008	\$3,099.62	-\$3,037.82	-\$52.53	\$0.00	-\$9.27	\$3,815.06	Consolidation Pay Out
5/23/2008	\$1,402.33	-\$1,373.88	-\$23.76	\$0.00	-\$4.69	\$2,441.18	Consolidation Pay Out
5/23/2008	\$1,877.67	-\$1,839.56	-\$31.82	\$0.00	-\$6.29	\$601.62	Consolidation Pay Out
5/23/2008	\$434.86	-\$426.30	-\$7.37	\$0.00	-\$1.19	\$175.32	Consolidation Pay Out
6/9/2008	\$79.73	-\$79.15	-\$0.58	\$0.00	\$0.00	\$96.17	Consolidation Pay Out
6/9/2008	\$95.89	-\$95.89	\$0.00	\$0.00	\$0.00	\$0.28	Consolidation Pay Out
6/13/2008	\$0.28	-\$0.28	\$0.00	\$0.00	\$0.00	\$0.00	Write Off

FDR CORRESPONDENCE HISTORY

EXHIBIT

2

FileRecent AccountsViewUnavailable

Work RequestWeb AppsSrv Desk Tickets

Go AvailableOffline 00:00

Monday, April 3, 2023 11:44 AM
Agent: e18565S-180722404

ResearchSearch |
JAMERIAL Q BENSON
115 GERMANY DR
CANTON, MS 39046-6054
Phone: (601) 906-4145
E-Mail: JAMERIALBENSON@YAHOO.COM
SSN: 425-41-6056
DOB: 09/01/1981
CIN: 9644672640

Update
Caller Demo
Change
Caller
Search/Add
Consumer

Comm
Servicing Dashboard For JAMERIAL Q BENSON SSN: 425-41-6056 CIN: 9644672640
View: ☒ Loans ☐ Bill Groups ☐ History ☐ Status
Current School Code :
Current School Name :
Clearinghouse School :
Account Information Quick Filters:

Summary Information	Payment Information	Balance Information	Delinquency Information	Misc Information
Filtered Loans as Borr: 1	Last Pmt Eff Date: 07/24/2016	Current Balance: \$0.00	Payment Delinquency: \$0.00	1098-E 2022 Amt: \$0.00
Total Nbr Loans as Borr: 2	Last Payment Amt: \$1,432.19	Principal Amount: \$0.00	# of Days Delinquent: 0	PC Forb Eligible :
Total Account Paid Amt: \$5,195.00	Next Payment Due: 06/17/2018	Borrower Accr Intr: \$0.00	Delinquency Date:	Has PC Workout: No
Total Prior Yr Intr Paid: \$0.00	Schedule Pmt Amt: \$0.00	Late Fees: \$0.00	Cap Interest Amt:	
Total YTD Intr Paid: \$0.00	Present Amount Due: \$0.00	Collection Fees: \$0.00	Borr Intr Paid Amt: \$0.00	
	Auto Pay Amount: \$0.00	Legal Fees: \$0.00	Principal Sub Amt: \$0.00	
		Return Items Fees: \$0.00	Principal Unsub Amt: \$0.00	
		Forbearance Fees: \$0.00		

Loans (1 of 2)

Loan ID	Loan Program	Curr Intr Rate	Curr Intr Rate Type	Guar Code	Status-SubStatus	Payment Plan	Current Balance	0 MPA Dlnq	Days Dlnq	Original Loan Amt	F D
5029350481051345	Signature Studen...	6.500	049	HA	Paid In Full/Borrower	L - Level (Standard)	\$0.00		0	\$2,095.00	0

Select a Topic: ☒ Details ☐ DLNQ ☐ PYMT SCH ☐ PD AMTS ☐ Payoffs ☐ INT CALC ☐ FRGV CNT
Details for Selected Loan 5029350481051345 Common Line Unique ID:

Current Lender: 533253	Guar Dlnq Stat/Rsn: No	Associated Persons <table><thead><tr><th>Name</th><th>SSN</th><th>Type</th></tr></thead><tbody><tr><td>CHARLES WILBANKS</td><td></td><td>Info Eligible</td></tr><tr><td>ROY BENSON</td><td>425-58-5635</td><td>Cosigner</td></tr><tr><td>DEMARIO BENSON</td><td></td><td>Reference</td></tr><tr><td>GEROME LEFLORE</td><td></td><td>Reference</td></tr><tr><td>ROY BENSON</td><td></td><td></td></tr></tbody></table>	Name	SSN	Type	CHARLES WILBANKS		Info Eligible	ROY BENSON	425-58-5635	Cosigner	DEMARIO BENSON		Reference	GEROME LEFLORE		Reference	ROY BENSON		
Name	SSN		Type																	
CHARLES WILBANKS			Info Eligible																	
ROY BENSON	425-58-5635		Cosigner																	
DEMARIO BENSON			Reference																	
GEROME LEFLORE			Reference																	
ROY BENSON																				
Previous Lender: 888885	Principal Balance: \$0.00																			
Orig School ID: 002441-00	Outst Dsbrd Amt: \$0.00																			
Actual Intr Rate: 9.000%	Separation Date: 11/08/2004																			
Intr Rate Index: Prime	Service Date: 06/21/2001																			
Intr Rate Discount: 0.000%	FDR Curr Cyl Dt: 08/22/2016																			
Fact Status:	1098-E 2022 Elig: Y																			
Access Fees:	Student SSN: 425-41-6056																			
PIFG Claim Pd Type:																				

FileRecent AccountsViewUnavailable

Work RequestWeb AppsSrv Desk Tickets

Go AvailableOffline 00:00

Monday, April 3, 2023 11:45 AM
Agent: e18565S-180722404

ResearchSearch |

JAMERIAL Q BENSON
115 GERMANY DR
CANTON, MS 39046-6054
Phone: (601) 906-4145
E-Mail: JAMERIALBENSON@YAHOO.COM
SSN: 425-41-6056
DOB: 09/01/1981
CIN: 9644672640

Update Caller DemoChange CallerSearch/Add Consumer

Home: Michelle Iorio
Account: JAMERIAL Q BENSON (425-41-6056)

- Contact History
- Account Relationships
- Servicing Dashboard**
- Permissions
- Legacy System

Comm

Servicing DashboardFor JAMERIAL Q BENSON SSN: 425-41-6056 CIN: 9644672640

Current School Code :
Current School Name :
Clearinghouse School :

View: ☒ Loans ☐ Bill Groups ☐ History ☐ Status

Account InformationQuick Filters:

Adv FilterReset Filter

Summary Information

Payment Information

Balance Information

Delinquency Information

Misc Information

Filtered Loans as Borr: 1

Last Pmt Eff Date: 08/17/2016

Current Balance: \$0.00

Payment Delinquency: \$0.00

1098-E 2022 Amt: \$0.00

Total Nbr Loans as Borr: 2

Last Payment Amt: \$2,675.03

Principal Amount: \$0.00

of Days Delinquent: 0

PC Forb Eligible :

Total Account Paid Amt: \$5,195.00

Next Payment Due: 05/17/2018

Borrower Accr Intr: \$0.00

Delinquency Date:

Has PC Workout: No

Total Prior Yr Intr Paid: \$0.00

Schedule Pmt Amt: \$0.00

Late Fees: \$0.00

Cap Interest Amt:

Total YTD Intr Paid: \$0.00

Present Amount Due: \$0.00

Collection Fees: \$0.00

Borr Intr Paid Amt: \$0.00

Auto Pay Amount: \$0.00

Legal Fees: \$0.00

Principal Sub Amt: \$0.00

Return Items Fees: \$0.00

Principal Unsub Amt: \$0.00

Forbearance Fees: \$0.00

View Loans Serviced on FDRView All LoansView Loans for All RolesReset Sort

Loans (1 of 2)

Loan ID	Loan Program	Curr Intr Rate	Curr Intr Rate Type	Guar Code	Status-SubStatus	Payment Plan	Current Balance	0 MPA Dlnq	Days Dlnq	Original Loan Amt	F D
5029350481051352	Signature Studen...	6.500	049	HA	Paid In Full/Borrower	L - Level (Standard)	\$0.00	0	0	\$3,100.00	00

Select a Topic: ☒ Details ☐ DLNQ ☐ PYMT SCH ☐ PD AMTS ☐ Payoffs ☐ INT CALC ☐ FRGV CNT

Details for Selected Loan 5029350481051352Common Line Unique ID:

Current Lender: 533253

Guar Dlnq Stat/Rsn: No

Associated Persons

Previous Lender: 888885

Principal Balance: \$0.00

NameSSNType

CHARLES WILBANKS425-58-5635Info Eligible

ROY BENSON425-58-5635Cosigner

DEMARIO BENSONReference

GEROME LEFLOREReference

ROY BENSONReference

Orig School ID: 002441-00

Outst Dsbrd Amt: \$0.00

Separation Date: 11/08/2004

Service Date: 08/23/2001

FDR Curr Cyl Dt: 08/22/2016

1098-E 2022 Elig: Y

Student SSN: 425-41-6056

Actual Intr Rate: 9.000%

Intr Rate Index: Prime

Intr Rate Discount: 0.000%

Fact Status:

Access Fees:

PIFG Claim Pd Type:

KSRefreshBIPSAch/Check Payment

Jamerial Benson
Acct # 9644672640

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Efftv Date	Posted Date	Source	Code	Dlvry Info	Comment	Loan ID	Cnt Atmpt
7/19/2013 12:00:00 AM	7/21/2013 12:00:00 AM	EDW	735	NM-735 Group Action	5029350481051352, 5029350481051345		
7/21/2013 12:00:00 AM	7/21/2013 12:00:00 AM	EDW	22	NM-022 = 07 PREV CYCLE = 22	5029350481051352, 5029350481051345		
7/23/2013 12:00:00 AM	7/23/2013 12:00:00 AM	EDW	22	NM-022 = 22 PREV CYCLE = 07	5029350481051352, 5029350481051345		
7/24/2013 12:00:00 AM	7/24/2013 12:00:00 AM	EDW	TW50	MYL; MYL LOGIN SUCCESSFUL	5029350481051352, 5029350481051345		
8/7/2013 12:00:00 AM	8/7/2013 12:00:00 AM	SYS	CORR	Payment reminder sent to 6056; due date of 08/17/2013; amount due:\$43.36	5029350481051352		
8/7/2013 12:00:00 AM	8/7/2013 12:00:00 AM	SYS	CORR	Payment reminder sent to 6056; due date of 08/17/2013; amount due:\$30.27	5029350481051345		
8/18/2013 12:00:00 AM	8/18/2013 12:00:00 AM	EDW	RTPYMT	A PAYMENT FOR CONFIRMATION CODE 3139778 ON BILL GROUP 4325472033033 WAS SUBMITTED ON 8/18/2013 10:40:44 AM FOR \$ 73.63, EFFECTIVE 08/18/2013 BY THE BORROWER FROM MYL. NO CONVENIENCE FEE WAS CHARGED.THE FOLLOWING BANK ACCOUNT INFORMATION WAS USED FOR THE PAYMENT: BANK ACCOUNT NUMBER ENDING IN THE LAST FOUR NUMBERS - 2018,BANK ACCOUNT ROUTING NUMBER ENDING IN THE LAST FOUR NUMBERS - 5436,BANK ACCOUNT TYPE - CHECKING	5029350481051352, 5029350481051345		
8/18/2013 12:00:00 AM	8/18/2013 12:00:00 AM	EDW	TW50	MYL; MYL LOGIN SUCCESSFUL	5029350481051352, 5029350481051345		
8/21/2013 12:00:00 AM	8/21/2013 12:00:00 AM	EDW	TW50	MYL; MYL LOGIN SUCCESSFUL	5029350481051352, 5029350481051345		
8/24/2013 12:00:00 AM	8/25/2013 12:00:00 AM	EDW	PRVPOL	Annual privacy notification sent from FDR via US Mail on 08/22/2013	5029350481051352, 5029350481051345		
8/23/2013 12:00:00 AM	8/25/2013 12:00:00 AM	EDW	CORS01	P099 Monthly Statement Sent EMAIL Borrower 08/22/2013	5029350481051345		
9/7/2013 12:00:00 AM	9/8/2013 12:00:00 AM	SYS	CORR	Payment reminder sent to 6056; due date of 09/17/2013; amount due:\$43.36	5029350481051352		
9/7/2013 12:00:00 AM	9/8/2013 12:00:00 AM	SYS	CORR	Payment reminder sent to 6056; due date of 09/17/2013; amount due:\$30.27	5029350481051345		

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Acct # 9644672640

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9/11/2013 12:00:00 AM 9/11/2013 12:00:00 AM SYS TX00 Interest adjustment in the amount of \$.19 for the 07/18/13 statement not sent during conversion process - No letter sent 5029350481051352

9/11/2013 12:00:00 AM 9/11/2013 12:00:00 AM SYS TX00 Interest adjustment in the amount of \$.13 for the 07/18/13 statement not sent during conversion process - No letter sent 5029350481051345

9/22/2013 12:00:00 AM 9/22/2013 12:00:00 AM EDW TW50 MYL; MYL LOGIN SUCCESSFUL 5029350481051352, 5029350481051345

9/22/2013 12:00:00 AM 9/22/2013 12:00:00 AM EDW RTPYMT A PAYMENT FOR CONFIRMATION CODE 4111471 WAS SUBMITTED ON 9/22/2013 11:53:31 AM FOR \$ 43.17, EFFECTIVE 09/22/2013 BY THE BORROWER FROM MYL. NO CONVENIENCE FEE WAS CHARGED.THE FOLLOWING BANK ACCOUNT INFORMATION WAS USED FOR THE PAYMENT: BANK ACCOUNT NUMBER ENDING IN THE LAST FOUR NUMBERS - 2018,BANK ACCOUNT ROUTING NUMBER ENDING IN THE LAST FOUR NUMBERS - 5436,BANK ACCOUNT TYPE - CHECKING, FDR ACCOUNT NUMBER - 5029350481051352. 5029350481051352

9/22/2013 12:00:00 AM 9/22/2013 12:00:00 AM EDW RTPYMT A PAYMENT FOR CONFIRMATION CODE 4111472 WAS SUBMITTED ON 9/22/2013 11:53:31 AM FOR \$ 36.83, EFFECTIVE 09/22/2013 BY THE BORROWER FROM MYL. NO CONVENIENCE FEE WAS CHARGED.THE FOLLOWING BANK ACCOUNT INFORMATION WAS USED FOR THE PAYMENT: BANK ACCOUNT NUMBER ENDING IN THE LAST FOUR NUMBERS - 2018,BANK ACCOUNT ROUTING NUMBER ENDING IN THE LAST FOUR NUMBERS - 5436,BANK ACCOUNT TYPE - CHECKING, FDR ACCOUNT NUMBER - 5029350481051345. 5029350481051345

9/23/2013 12:00:00 AM 9/23/2013 12:00:00 AM EDW CORS01 P099 Monthly Statement Sent EMAIL Borrower 09/22/2013 5029350481051345

10/7/2013 12:00:00 AM 10/7/2013 12:00:00 AM SYS CORR Payment reminder sent to 6056; due date of 10/17/2013; amount due:\$43.36 5029350481051352

10/7/2013 12:00:00 AM 10/7/2013 12:00:00 AM SYS CORR Payment reminder sent to 6056; due date of 10/17/2013; amount due:\$23.71 5029350481051345

10/17/2013 12:00:00 AM 10/17/2013 12:00:00 AM EDW TW50 MYL; MYL LOGIN SUCCESSFUL 5029350481051352, 5029350481051345

10/17/2013 12:00:00 AM 10/17/2013 12:00:00 AM EDW RTPYMT A PAYMENT FOR CONFIRMATION CODE 4896407 WAS SUBMITTED ON 10/17/2013 10:19:56 PM FOR \$ 43.36, EFFECTIVE 10/18/2013 BY THE BORROWER FROM MYL. NO CONVENIENCE FEE WAS CHARGED.THE FOLLOWING BANK ACCOUNT INFORMATION WAS USED FOR THE PAYMENT: BANK ACCOUNT NUMBER ENDING IN THE LAST FOUR NUMBERS - 2018,BANK ACCOUNT ROUTING NUMBER ENDING IN THE LAST FOUR NUMBERS - 5436,BANK ACCOUNT TYPE - CHECKING, FDR ACCOUNT NUMBER - 5029350481051352. 5029350481051352

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Acct # 9644672640

10/17/2013 12:00:00 AM 10/17/2013 12:00:00 AM EDW RTPYMT A PAYMENT FOR CONFIRMATION CODE 4896408 WAS SUBMITTED ON 10/17/2013 10:19:56 PM FOR \$ 36.64, EFFECTIVE 10/18/2013 BY THE BORROWER FROM MYL. NO CONVENIENCE FEE WAS CHARGED.THE FOLLOWING BANK ACCOUNT INFORMATION WAS USED FOR THE PAYMENT: BANK ACCOUNT NUMBER ENDING IN THE LAST FOUR NUMBERS - 2018,BANK ACCOUNT ROUTING NUMBER ENDING IN THE LAST FOUR NUMBERS - 5436,BANK ACCOUNT TYPE - CHECKING, FDR ACCOUNT NUMBER - 5029350481051345. 5029350481051345

10/21/2013 12:00:00 AM 10/21/2013 12:00:00 AM EDW TW50 MYL; MYL LOGIN SUCCESSFUL 5029350481051352, 5029350481051345

10/22/2013 12:00:00 AM 10/22/2013 12:00:00 AM EDW 7 CIS NM-007 OLD ADDRESS: CANTON MS 39046-6054 5029350481051352

10/22/2013 12:00:00 AM 10/22/2013 12:00:00 AM EDW 8 CIS NM-008 OLD ADDRESS: 5029350481051352

10/22/2013 12:00:00 AM 10/22/2013 12:00:00 AM EDW 7 CIS NM-007 OLD ADDRESS: 115 GERMANY DR 5029350481051352

10/22/2013 12:00:00 AM 10/22/2013 12:00:00 AM EDW 8 CIS NM-008 OLD ADDRESS: 5029350481051345

10/22/2013 12:00:00 AM 10/22/2013 12:00:00 AM EDW 7 CIS NM-007 OLD ADDRESS: CANTON MS 39046-6054 5029350481051345

10/22/2013 12:00:00 AM 10/22/2013 12:00:00 AM EDW 7 CIS NM-007 OLD ADDRESS: 115 GERMANY DR 5029350481051345

10/22/2013 12:00:00 AM 10/23/2013 12:00:00 AM EDW 197 AUTONM NM-197 LETTER = H574 5029350481051352

10/22/2013 12:00:00 AM 10/23/2013 12:00:00 AM EDW 197 AUTONM NM-197 LETTER = H574 5029350481051345

10/24/2013 12:00:00 AM 10/25/2013 12:00:00 AM EDW CORS01 P099 Monthly Statement Sent EMAIL Borrower 10/22/2013 5029350481051345

10/26/2013 12:00:00 AM 10/27/2013 12:00:00 AM EDW CORL01 H574 H574 - Change in Terms - Cosigner Sent USPS Letter Cosigner 10/23/2013 5029350481051352, 5029350481051345

11/7/2013 12:00:00 AM 11/7/2013 12:00:00 AM SYS CORR Payment reminder sent to 6056; due date of 11/17/2013; amount due:\$43.57 5029350481051352

11/7/2013 12:00:00 AM 11/7/2013 12:00:00 AM SYS CORR Payment reminder sent to 6056; due date of 11/17/2013; amount due:\$17.41 5029350481051345

11/20/2013 12:00:00 AM 11/20/2013 12:00:00 AM EDW TW50 MYL; MYL LOGIN SUCCESSFUL 5029350481051352, 5029350481051345

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Acct # 9644672640

11/20/2013 12:00:00 AM 11/20/2013 12:00:00 AM EDW RTPYMT A PAYMENT FOR CONFIRMATION CODE 5873081 WAS SUBMITTED ON 11/20/2013 5:03:08 PM FOR \$ 43.57, EFFECTIVE 11/21/2013 BY THE BORROWER FROM MYL. NO CONVENIENCE FEE WAS CHARGED.THE FOLLOWING BANK ACCOUNT INFORMATION WAS USED FOR THE PAYMENT: BANK ACCOUNT NUMBER ENDING IN THE LAST FOUR NUMBERS - 2018,BANK ACCOUNT ROUTING NUMBER ENDING IN THE LAST FOUR NUMBERS - 5436,BANK ACCOUNT TYPE - CHECKING, FDR ACCOUNT NUMBER - 5029350481051352. 5029350481051352

11/20/2013 12:00:00 AM 11/20/2013 12:00:00 AM EDW RTPYMT A PAYMENT FOR CONFIRMATION CODE 5873080 WAS SUBMITTED ON 11/20/2013 5:03:09 PM FOR \$ 26.43, EFFECTIVE 11/21/2013 BY THE BORROWER FROM MYL. NO CONVENIENCE FEE WAS CHARGED.THE FOLLOWING BANK ACCOUNT INFORMATION WAS USED FOR THE PAYMENT: BANK ACCOUNT NUMBER ENDING IN THE LAST FOUR NUMBERS - 2018,BANK ACCOUNT ROUTING NUMBER ENDING IN THE LAST FOUR NUMBERS - 5436,BANK ACCOUNT TYPE - CHECKING, FDR ACCOUNT NUMBER - 5029350481051345. 5029350481051345

11/25/2013 12:00:00 AM 11/25/2013 12:00:00 AM EDW CORS01 P099 Monthly Statement Sent EMAIL Borrower 11/22/2013 5029350481051345

12/7/2013 12:00:00 AM 12/8/2013 12:00:00 AM SYS CORR Payment reminder sent to 6056; due date of 12/17/2013; amount due:\$43.57 5029350481051352

12/7/2013 12:00:00 AM 12/8/2013 12:00:00 AM SYS CORR Payment reminder sent to 6056; due date of 12/17/2013; amount due:\$21.32 5029350481051345

12/11/2013 12:00:00 AM 12/12/2013 12:00:00 AM EDW 197 LCR NM-197 LETTER = K520 5029350481051352

12/11/2013 12:00:00 AM 12/12/2013 12:00:00 AM EDW 197 LCR NM-197 LETTER = K520 5029350481051345

12/17/2013 12:00:00 AM 12/17/2013 12:00:00 AM EDW RTPYMT A PAYMENT FOR CONFIRMATION CODE 6657745 WAS SUBMITTED ON 12/17/2013 9:25:59 PM FOR \$43.57, EFFECTIVE 12/18/2013 BY THE BORROWER FROM MYL. NO CONVENIENCE FEE WAS CHARGED.THE FOLLOWING BANK ACCOUNT INFORMATION WAS USED FOR THE PAYMENT: BANK ACCOUNT NUMBER ENDING IN THE LAST FOUR NUMBERS - 2018, BANK ACCOUNT ROUTING NUMBER ENDING IN THE LAST FOUR NUMBERS - 5436, BANK ACCOUNT TYPE - CHECKING, FDR ACCOUNT NUMBER - 5029350481051352. 5029350481051352, 5029350481051345

12/17/2013 12:00:00 AM 12/17/2013 12:00:00 AM EDW TW50 MYL; MYL LOGIN SUCCESSFUL 5029350481051352, 5029350481051345

12/17/2013 12:00:00 AM 12/17/2013 12:00:00 AM EDW RTPYMT A PAYMENT FOR CONFIRMATION CODE 6657745 WAS SUBMITTED ON 12/17/2013 9:25:59 PM FOR \$31.43, EFFECTIVE 12/18/2013 BY THE BORROWER FROM MYL. NO CONVENIENCE FEE WAS CHARGED.THE FOLLOWING BANK ACCOUNT INFORMATION WAS USED FOR THE PAYMENT: BANK ACCOUNT NUMBER ENDING IN THE LAST FOUR NUMBERS -

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Acct # 9644672640

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2018, BANK ACCOUNT ROUTING NUMBER ENDING IN THE LAST FOUR NUMBERS - 5436, BANK ACCOUNT TYPE - CHECKING, FDR ACCOUNT NUMBER - 5029350481051345. 5029350481051352, 5029350481051345

12/19/2013 12:00:00 AM 12/20/2013 12:00:00 AM EDW 197 LCR NM-197 LETTER = K520 5029350481051352, 5029350481051345

12/23/2013 12:00:00 AM 12/24/2013 12:00:00 AM EDW CORS01 P099 Monthly Statement Sent EMAIL Borrower 12/22/2013
5029350481051345

12/24/2013 12:00:00 AM 12/24/2013 12:00:00 AM EDW CORL01 K520 Annual Cosigner Interest Statement Sent USPS Letter Cosigner
12/20/2013 5029350481051345

1/7/2014 12:00:00 AM 1/7/2014 12:00:00 AM SYS CORR Payment reminder sent to 6056; due date of 01/17/2014; amount due:\$43.57
5029350481051352

1/7/2014 12:00:00 AM 1/7/2014 12:00:00 AM EDW TW50 MYL; MYL LOGIN SUCCESSFUL 5029350481051352, 5029350481051345

1/7/2014 12:00:00 AM 1/7/2014 12:00:00 AM SYS CORR Payment reminder sent to 6056; due date of 01/17/2014; amount due:\$20.23
5029350481051345

1/23/2014 12:00:00 AM 1/23/2014 12:00:00 AM EDW CORS01 P099 Monthly Statement Sent EMAIL Borrower 01/22/2014
5029350481051345

1/30/2014 12:00:00 AM 1/31/2014 12:00:00 AM SYS GD00 sys Email A9 requested for BOR JAMERIAL BENSON 5029350481051352,
5029350481051345

2/3/2014 12:00:00 AM 2/3/2014 12:00:00 AM EDW RTPYMT A PAYMENT FOR CONFIRMATION CODE 7924186 WAS SUBMITTED ON
2/3/2014 9:54:19 PM FOR \$89.84, EFFECTIVE 02/04/2014 BY THE BORROWER FROM MYL. NO CONVENIENCE FEE WAS CHARGED.THE
FOLLOWING BANK ACCOUNT INFORMATION WAS USED FOR THE PAYMENT: BANK ACCOUNT NUMBER ENDING IN THE LAST FOUR NUMBERS -
2018, BANK ACCOUNT ROUTING NUMBER ENDING IN THE LAST FOUR NUMBERS - 5436, BANK ACCOUNT TYPE - CHECKING, FDR ACCOUNT
NUMBER - 5029350481051352. 5029350481051352, 5029350481051345

2/3/2014 12:00:00 AM 2/3/2014 12:00:00 AM EDW RTPYMT A PAYMENT FOR CONFIRMATION CODE 7924186 WAS SUBMITTED ON
2/3/2014 9:54:19 PM FOR \$50.16, EFFECTIVE 02/04/2014 BY THE BORROWER FROM MYL. NO CONVENIENCE FEE WAS CHARGED.THE
FOLLOWING BANK ACCOUNT INFORMATION WAS USED FOR THE PAYMENT: BANK ACCOUNT NUMBER ENDING IN THE LAST FOUR NUMBERS -
2018, BANK ACCOUNT ROUTING NUMBER ENDING IN THE LAST FOUR NUMBERS - 5436, BANK ACCOUNT TYPE - CHECKING, FDR ACCOUNT
NUMBER - 5029350481051345. 5029350481051352, 5029350481051345

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Acct # 9644672640

2/3/2014 12:00:00 AM 2/3/2014 12:00:00 AM EDW TW50 MYL; MYL LOGIN SUCCESSFUL 5029350481051352, 5029350481051345

2/5/2014 12:00:00 AM 2/6/2014 12:00:00 AM SYS GD00 sys Call ATTEMPTS 1) 140203 1846 V 5029350481051352, 5029350481051345

2/17/2014 12:00:00 AM 2/17/2014 12:00:00 AM EDW TW50 MYL; MYL LOGIN SUCCESSFUL 5029350481051352, 5029350481051345

2/23/2014 12:00:00 AM 2/23/2014 12:00:00 AM EDW CORS01 P099 Monthly Statement Sent EMAIL Borrower 02/21/2014
50293504810513453/7/2014 12:00:00 AM 3/7/2014 12:00:00 AM SYS CORR Payment reminder sent to 6056; due date of 03/17/2014; amount due:\$39.89
50293504810513523/7/2014 12:00:00 AM 3/7/2014 12:00:00 AM SYS CORR Payment reminder sent to 6056; due date of 03/17/2014; amount due:\$29.93
50293504810513453/17/2014 12:00:00 AM 3/17/2014 12:00:00 AM EDW RTPYMT A PAYMENT FOR CONFIRMATION CODE 9255008 WAS SUBMITTED ON
3/17/2014 3:39:32 PM FOR \$40.11, EFFECTIVE 03/17/2014 BY THE BORROWER FROM MYL. NO CONVENIENCE FEE WAS CHARGED.THE
FOLLOWING BANK ACCOUNT INFORMATION WAS USED FOR THE PAYMENT: BANK ACCOUNT NUMBER ENDING IN THE LAST FOUR NUMBERS -
2018, BANK ACCOUNT ROUTING NUMBER ENDING IN THE LAST FOUR NUMBERS - 5436, BANK ACCOUNT TYPE - CHECKING, FDR ACCOUNT
NUMBER - 5029350481051345. 5029350481051352, 50293504810513453/17/2014 12:00:00 AM 3/17/2014 12:00:00 AM EDW RTPYMT A PAYMENT FOR CONFIRMATION CODE 9255008 WAS SUBMITTED ON
3/17/2014 3:39:32 PM FOR \$39.89, EFFECTIVE 03/17/2014 BY THE BORROWER FROM MYL. NO CONVENIENCE FEE WAS CHARGED.THE
FOLLOWING BANK ACCOUNT INFORMATION WAS USED FOR THE PAYMENT: BANK ACCOUNT NUMBER ENDING IN THE LAST FOUR NUMBERS -
2018, BANK ACCOUNT ROUTING NUMBER ENDING IN THE LAST FOUR NUMBERS - 5436, BANK ACCOUNT TYPE - CHECKING, FDR ACCOUNT
NUMBER - 5029350481051352. 5029350481051352, 5029350481051345

3/17/2014 12:00:00 AM 3/17/2014 12:00:00 AM EDW TW50 MYL; MYL LOGIN SUCCESSFUL 5029350481051352

3/17/2014 12:00:00 AM 3/17/2014 12:00:00 AM EDW TW50 MYL; MYL LOGIN SUCCESSFUL 5029350481051345

3/17/2014 12:00:00 AM 3/18/2014 12:00:00 AM A39138 GXV5 Notify 1-Company Split-Cos-USPS 5029350481051352,
50293504810513453/24/2014 12:00:00 AM 3/25/2014 12:00:00 AM EDW CORS01 P099 Monthly Statement Sent EMAIL Borrower 03/21/2014
5029350481051345

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FDR Correspondence History

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Acct # 9644672640

4/7/2014 12:00:00 AM 4/7/2014 12:00:00 AM SYS CORR Payment reminder sent to 6056; due date of 04/17/2014; amount due:\$43.08
5029350481051352

4/7/2014 12:00:00 AM 4/7/2014 12:00:00 AM SYS CORR Payment reminder sent to 6056; due date of 04/17/2014; amount due:\$19.75
5029350481051345

4/7/2014 12:00:00 AM 4/15/2014 12:00:00 AM A39138 GXV5 Notify 1-Company Split-Cos-USPS 5029350481051352, 5029350481051345

4/21/2014 12:00:00 AM 4/21/2014 12:00:00 AM EDW RTPYMT A PAYMENT FOR CONFIRMATION CODE 10270379 WAS SUBMITTED ON
4/21/2014 1:47:23 PM FOR \$43.08, EFFECTIVE 04/21/2014 BY THE BORROWER FROM MYL. NO CONVENIENCE FEE WAS CHARGED.THE
FOLLOWING BANK ACCOUNT INFORMATION WAS USED FOR THE PAYMENT: BANK ACCOUNT NUMBER ENDING IN THE LAST FOUR NUMBERS -
2018, BANK ACCOUNT ROUTING NUMBER ENDING IN THE LAST FOUR NUMBERS - 5436, BANK ACCOUNT TYPE - CHECKING, FDR ACCOUNT
NUMBER - 5029350481051352. 5029350481051352, 5029350481051345

4/21/2014 12:00:00 AM 4/21/2014 12:00:00 AM EDW RTPYMT A PAYMENT FOR CONFIRMATION CODE 10270379 WAS SUBMITTED ON
4/21/2014 1:47:23 PM FOR \$26.92, EFFECTIVE 04/21/2014 BY THE BORROWER FROM MYL. NO CONVENIENCE FEE WAS CHARGED.THE
FOLLOWING BANK ACCOUNT INFORMATION WAS USED FOR THE PAYMENT: BANK ACCOUNT NUMBER ENDING IN THE LAST FOUR NUMBERS -
2018, BANK ACCOUNT ROUTING NUMBER ENDING IN THE LAST FOUR NUMBERS - 5436, BANK ACCOUNT TYPE - CHECKING, FDR ACCOUNT
NUMBER - 5029350481051345. 5029350481051352, 5029350481051345

4/21/2014 12:00:00 AM 4/21/2014 12:00:00 AM EDW 8 CIS NM-008 OLD ADDRESS: 5029350481051352

4/21/2014 12:00:00 AM 4/21/2014 12:00:00 AM EDW 7 CIS NM-007 OLD ADDRESS: CANTON MS 39046-6054 5029350481051352

4/21/2014 12:00:00 AM 4/21/2014 12:00:00 AM EDW 7 CIS NM-007 OLD ADDRESS: 115 GERMANY DR 5029350481051352

4/21/2014 12:00:00 AM 4/21/2014 12:00:00 AM EDW TX00 ELEC SIGNATURE FR AUTO DEBIT RQST VIA INTERNET (ROLENAME) : (SSN) :
(Name) : (List of Loans that are coborrowed) 5029350481051352, 5029350481051345

4/21/2014 12:00:00 AM 4/21/2014 12:00:00 AM EDW TW50 MYL; MYL LOGIN SUCCESSFUL 5029350481051352, 5029350481051345

4/21/2014 12:00:00 AM 4/21/2014 12:00:00 AM EDW ACH MYL; AUTO DEBIT UPDATE REQUESTED FOR FOLLOWING: BILL GROUP:
4325472033033 5029350481051352, 5029350481051345

4/21/2014 12:00:00 AM 4/21/2014 12:00:00 AM EDW 23 NM*023 = A PREV AUTO PAY FLAG = 0 5029350481051352, 5029350481051345

4/21/2014 12:00:00 AM 4/21/2014 12:00:00 AM EDW 21 NM-021 DDA ACCOUNT CHANGED 5029350481051352

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Acct # 9644672640

4/21/2014 12:00:00 AM 4/21/2014 12:00:00 AM EDW 8 CIS NM-008 OLD ADDRESS: 5029350481051345

4/21/2014 12:00:00 AM 4/21/2014 12:00:00 AM EDW 21 NM-021 DDA ACCOUNT CHANGED 5029350481051345

4/21/2014 12:00:00 AM 4/21/2014 12:00:00 AM EDW 7 CIS NM-007 OLD ADDRESS: 115 GERMANY DR 5029350481051345

4/21/2014 12:00:00 AM 4/21/2014 12:00:00 AM EDW 7 CIS NM-007 OLD ADDRESS: CANTON MS 39046-6054 5029350481051345

4/23/2014 12:00:00 AM 4/23/2014 12:00:00 AM EDW CORS01 P099 Monthly Statement Sent EMAIL Borrower 04/22/2014 5029350481051345

4/30/2014 12:00:00 AM 4/30/2014 12:00:00 AM A39138 GXV4 Notify 1-Company Split-Borrower-Email 5029350481051352, 5029350481051345

5/7/2014 12:00:00 AM 5/7/2014 12:00:00 AM SYS CORR Payment reminder sent to 6056; due date of 05/17/2014; amount due:\$43.08 5029350481051352

5/7/2014 12:00:00 AM 5/7/2014 12:00:00 AM SYS CORR Payment reminder sent to 6056; due date of 05/17/2014; amount due:\$29.93 5029350481051345

5/20/2014 12:00:00 AM 5/20/2014 12:00:00 AM EDW TW50 MYL; MYL LOGIN SUCCESSFUL 5029350481051352, 5029350481051345

5/27/2014 12:00:00 AM 5/27/2014 12:00:00 AM EDW CORS01 P099 Monthly Statement Sent EMAIL Borrower 05/22/2014 5029350481051345

6/7/2014 12:00:00 AM 6/8/2014 12:00:00 AM SYS CORR Payment reminder sent to 6056; due date of 06/17/2014; amount due:\$43.08 5029350481051352

6/7/2014 12:00:00 AM 6/8/2014 12:00:00 AM SYS CORR Payment reminder sent to 6056; due date of 06/17/2014; amount due:\$29.93 5029350481051345

8/4/2014 12:00:00 AM 6/12/2014 12:00:00 AM A39138 GL00 Selected for Auto Debit Email 5029350481051352

6/17/2014 12:00:00 AM 6/17/2014 12:00:00 AM EDW RTPYMT A PAYMENT FOR CONFIRMATION CODE 12367887 WAS SUBMITTED ON 6/17/2014 11:54:24 AM FOR \$43.08, EFFECTIVE 06/17/2014 BY THE BORROWER FROM MYL. NO CONVENIENCE FEE WAS CHARGED.THE FOLLOWING BANK ACCOUNT INFORMATION WAS USED FOR THE PAYMENT: BANK ACCOUNT NUMBER ENDING IN THE LAST FOUR NUMBERS - 2018, BANK ACCOUNT ROUTING NUMBER ENDING IN THE LAST FOUR NUMBERS - 5436, BANK ACCOUNT TYPE - CHECKING, FDR ACCOUNT NUMBER - 5029350481051352. 5029350481051352, 5029350481051345

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April 3, 2023

Acct # 9644672640

6/17/2014 12:00:00 AM 6/17/2014 12:00:00 AM EDW RTPYMT A PAYMENT FOR CONFIRMATION CODE 12367887 WAS SUBMITTED ON 6/17/2014 11:54:24 AM FOR \$36.92, EFFECTIVE 06/17/2014 BY THE BORROWER FROM MYL. NO CONVENIENCE FEE WAS CHARGED.THE FOLLOWING BANK ACCOUNT INFORMATION WAS USED FOR THE PAYMENT: BANK ACCOUNT NUMBER ENDING IN THE LAST FOUR NUMBERS - 2018, BANK ACCOUNT ROUTING NUMBER ENDING IN THE LAST FOUR NUMBERS - 5436, BANK ACCOUNT TYPE - CHECKING, FDR ACCOUNT NUMBER - 5029350481051345. 5029350481051352, 5029350481051345

6/17/2014 12:00:00 AM 6/17/2014 12:00:00 AM EDW TW50 MYL; MYL LOGIN SUCCESSFUL 5029350481051352, 5029350481051345

6/17/2014 12:00:00 AM 6/17/2014 12:00:00 AM EDW TW50 MYL; MYL LOGIN SUCCESSFUL 5029350481051352, 5029350481051345

6/23/2014 12:00:00 AM 6/24/2014 12:00:00 AM EDW CORS01 P099 Monthly Statement Sent EMAIL Borrower 06/22/2014 5029350481051345

6/23/2014 12:00:00 AM 6/25/2014 12:00:00 AM A39138 GL00 Selected for Auto Debit email on 04082014. Replac 5029350481051352

7/7/2014 12:00:00 AM 7/7/2014 12:00:00 AM SYS CORR Payment reminder sent to 6056; due date of 07/17/2014; amount due:\$43.08 5029350481051352

7/7/2014 12:00:00 AM 7/7/2014 12:00:00 AM SYS CORR Payment reminder sent to 6056; due date of 07/17/2014; amount due:\$29.93 5029350481051345

7/21/2014 12:00:00 AM 7/21/2014 12:00:00 AM EDW TW50 MYL; MYL LOGIN SUCCESSFUL 5029350481051352, 5029350481051345

7/21/2014 12:00:00 AM 7/21/2014 12:00:00 AM EDW RTPYMT A PAYMENT FOR CONFIRMATION CODE 14963755 WAS SUBMITTED ON 7/21/2014 7:56:22 PM FOR \$50.00, EFFECTIVE 07/22/2014 BY THE BORROWER FROM MYL. NO CONVENIENCE FEE WAS CHARGED.THE FOLLOWING BANK ACCOUNT INFORMATION WAS USED FOR THE PAYMENT: BANK ACCOUNT NUMBER ENDING IN THE LAST FOUR NUMBERS - 2018, BANK ACCOUNT ROUTING NUMBER ENDING IN THE LAST FOUR NUMBERS - 5436, BANK ACCOUNT TYPE - CHECKING, FDR ACCOUNT NUMBER - 5029350481051345. 5029350481051352, 5029350481051345

7/21/2014 12:00:00 AM 7/21/2014 12:00:00 AM EDW TW50 MYL; MYL LOGIN SUCCESSFUL 5029350481051352, 5029350481051345

7/24/2014 12:00:00 AM 7/24/2014 12:00:00 AM EDW CORS01 P099 Monthly Statement Sent EMAIL Borrower 07/22/2014 5029350481051345

8/7/2014 12:00:00 AM 8/7/2014 12:00:00 AM SYS CORR Payment reminder sent to 6056; due date of 08/17/2014; amount due:\$42.10 5029350481051352

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 Acct # 9644672640

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8/7/2014 12:00:00 AM 8/7/2014 12:00:00 AM SYS CORR Payment reminder sent to 6056; due date of 08/17/2014; amount due:\$29.08
 5029350481051345

8/12/2014 12:00:00 AM 8/12/2014 12:00:00 AM A39138 GX3N X880-CoSplit Ntfy 2 Navi CmrcI Bor Email 5029350481051352,
 5029350481051345

8/17/2014 12:00:00 AM 8/17/2014 12:00:00 AM EDW TW50 MYL; MYL LOGIN SUCCESSFUL 5029350481051352, 5029350481051345

8/17/2014 12:00:00 AM 8/17/2014 12:00:00 AM EDW RTPYMT A PAYMENT FOR CONFIRMATION CODE 16934719 ON BILL GROUP
 4325472033033 WAS SUBMITTED ON 8/17/2014 8:21:42 PM FOR \$40.00, EFFECTIVE 08/18/2014 BY THE BORROWER FROM MYL. NO
 CONVENIENCE FEE WAS CHARGED.THE FOLLOWING BANK ACCOUNT INFORMATION WAS USED FOR THE PAYMENT: BANK ACCOUNT NUMBER
 ENDING IN THE LAST FOUR NUMBERS - 2018, BANK ACCOUNT ROUTING NUMBER ENDING IN THE LAST FOUR NUMBERS - 5436, BANK ACCOUNT
 TYPE - CHECKING. 5029350481051352, 5029350481051345

8/17/2014 12:00:00 AM 8/17/2014 12:00:00 AM EDW TW50 MYL; MYL LOGIN SUCCESSFUL 5029350481051352, 5029350481051345

8/24/2014 12:00:00 AM 8/25/2014 12:00:00 AM EDW CORS01 P099 Monthly Statement Sent EMAIL Borrower 08/22/2014
 5029350481051345

8/27/2014 12:00:00 AM 8/29/2014 12:00:00 AM A39138 GX3W U880-CoSplit Ntfy 2 Navi CmrcI Cos/En USPS 5029350481051352,
 5029350481051345

8/29/2014 12:00:00 AM 9/5/2014 12:00:00 AM A39138 GX3Q X880-Splt#2 NAV CmrcI Cos/En Unpn'd/Bnce-2nd atmp
 5029350481051352, 5029350481051345

9/7/2014 12:00:00 AM 9/7/2014 12:00:00 AM SYS CORR Payment reminder sent to 6056; due date of 09/17/2014; amount due:\$42.10
 5029350481051352

9/7/2014 12:00:00 AM 9/7/2014 12:00:00 AM SYS CORR Payment reminder sent to 6056; due date of 09/17/2014; amount due:\$29.08
 5029350481051345

8/22/2014 12:00:00 AM 9/9/2014 12:00:00 AM SYS PRVPOL Annual privacy notification sent from FDR with Statement on 08/22/2014
 5029350481051352, 5029350481051345

9/12/2014 12:00:00 AM 9/12/2014 12:00:00 AM A39138 GX7K X910-CoSplit Ntfy 3 Navi CmrcI Bor Email 5029350481051352,
 5029350481051345

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Acct # 9644672640

9/17/2014 12:00:00 AM 9/17/2014 12:00:00 AM EDW TW50 MYL; MYL LOGIN SUCCESSFUL 5029350481051352

9/17/2014 12:00:00 AM 9/17/2014 12:00:00 AM EDW TW50 MYL; MYL LOGIN SUCCESSFUL 5029350481051345

9/24/2014 12:00:00 AM 9/24/2014 12:00:00 AM EDW CORS01 P099 Monthly Statement Sent EMAIL Borrower 09/22/2014
5029350481051345

9/16/2014 12:00:00 AM 9/30/2014 12:00:00 AM A39138 GX7S U910-CoSplit Ntfy 3 Navi Cmrc Cos/En USPS 5029350481051352,
5029350481051345

9/16/2014 12:00:00 AM 9/30/2014 12:00:00 AM A39138 GX7S U910-CoSplit Ntfy 3 Navi Cmrc Cos/En USPS 5029350481051352,
5029350481051345

10/1/2014 12:00:00 AM 10/1/2014 12:00:00 AM EDW TW50 MYL; MYL LOGIN SUCCESSFUL 5029350481051352, 5029350481051345

10/7/2014 12:00:00 AM 10/7/2014 12:00:00 AM SYS CORR Payment reminder sent to 6056; due date of 10/17/2014; amount due:\$42.10
5029350481051352

10/7/2014 12:00:00 AM 10/7/2014 12:00:00 AM SYS CORR Payment reminder sent to 6056; due date of 10/17/2014; amount due:\$29.08
5029350481051345

10/10/2014 12:00:00 AM 10/12/2014 12:00:00 AM A39138 TW50 MYL; 5029350481051352, 5029350481051345

10/23/2014 12:00:00 AM 10/24/2014 12:00:00 AM EDW CORS01 P099 Monthly Statement Sent EMAIL Borrower 10/22/2014
5029350481051345

10/31/2014 12:00:00 AM 11/3/2014 12:00:00 AM SYS GYD4 FDIC Late Fee Restitution Credit posted \$24 5029350481051352

10/31/2014 12:00:00 AM 11/3/2014 12:00:00 AM SYS GYD4 FDIC Late Fee Restitution Credit posted \$28.85 5029350481051345

11/3/2014 12:00:00 AM 11/4/2014 12:00:00 AM EDW 197 SLTR6 NM-197 LETTER = K427 5029350481051352, 5029350481051345

11/5/2014 12:00:00 AM 11/5/2014 12:00:00 AM EDW CORL01 K427 K427 - You Have Received A Credit Sent EMAIL Borrower 11/04/2014
5029350481051345

11/7/2014 12:00:00 AM 11/7/2014 12:00:00 AM SYS CORR Payment reminder sent to 6056; due date of 11/17/2014; amount due:\$41.82
5029350481051352

Jamerial Benson
Acct # 9644672640

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11/7/2014 12:00:00 AM 11/7/2014 12:00:00 AM SYS CORR Payment reminder sent to 6056; due date of 11/17/2014; amount due:\$28.30
5029350481051345

11/23/2014 12:00:00 AM 11/23/2014 12:00:00 AM EDW CORS01 P099 Monthly Statement Sent EMAIL Borrower 11/21/2014
5029350481051345

12/7/2014 12:00:00 AM 12/7/2014 12:00:00 AM SYS CORR Payment reminder sent to 6056; due date of 12/17/2014; amount due:\$41.82
5029350481051352

12/7/2014 12:00:00 AM 12/7/2014 12:00:00 AM SYS CORR Payment reminder sent to 6056; due date of 12/17/2014; amount due:\$28.30
5029350481051345

12/16/2014 12:00:00 AM 12/16/2014 12:00:00 AM EDW TW50 MYL; MYL LOGIN SUCCESSFUL 5029350481051352, 5029350481051345

12/17/2014 12:00:00 AM 12/17/2014 12:00:00 AM EDW 7 CIS NM-007 OLD ADDRESS: 115 GERMANY DR 5029350481051352

12/17/2014 12:00:00 AM 12/17/2014 12:00:00 AM EDW 8 CIS NM-008 OLD ADDRESS: 5029350481051352

12/17/2014 12:00:00 AM 12/17/2014 12:00:00 AM EDW TW50 MYL; MYL LOGIN SUCCESSFUL 5029350481051352, 5029350481051345

12/17/2014 12:00:00 AM 12/17/2014 12:00:00 AM EDW RTPYMT A PAYMENT FOR CONFIRMATION CODE 25788406 WAS SUBMITTED ON
12/17/2014 11:52:13 PM FOR \$41.82, EFFECTIVE 12/18/2014 BY THE BORROWER FROM MYL. NO CONVENIENCE FEE WAS CHARGED.THE
FOLLOWING BANK ACCOUNT INFORMATION WAS USED FOR THE PAYMENT: BANK ACCOUNT NUMBER ENDING IN THE LAST FOUR NUMBERS -
2018, BANK ACCOUNT ROUTING NUMBER ENDING IN THE LAST FOUR NUMBERS - 5436, BANK ACCOUNT TYPE - CHECKING, FDR ACCOUNT
NUMBER - 5029350481051352. 5029350481051352, 5029350481051345

12/17/2014 12:00:00 AM 12/17/2014 12:00:00 AM EDW RTPYMT A PAYMENT FOR CONFIRMATION CODE 25788406 WAS SUBMITTED ON
12/17/2014 11:52:13 PM FOR \$58.18, EFFECTIVE 12/18/2014 BY THE BORROWER FROM MYL. NO CONVENIENCE FEE WAS CHARGED.THE
FOLLOWING BANK ACCOUNT INFORMATION WAS USED FOR THE PAYMENT: BANK ACCOUNT NUMBER ENDING IN THE LAST FOUR NUMBERS -
2018, BANK ACCOUNT ROUTING NUMBER ENDING IN THE LAST FOUR NUMBERS - 5436, BANK ACCOUNT TYPE - CHECKING, FDR ACCOUNT
NUMBER - 5029350481051345. 5029350481051352, 5029350481051345

12/17/2014 12:00:00 AM 12/17/2014 12:00:00 AM EDW 7 CIS NM-007 OLD ADDRESS: CANTON MS 39046-6054 5029350481051352

12/17/2014 12:00:00 AM 12/17/2014 12:00:00 AM EDW 7 CIS NM-007 OLD ADDRESS: 115 GERMANY DR 5029350481051345

12/17/2014 12:00:00 AM 12/17/2014 12:00:00 AM EDW 8 CIS NM-008 OLD ADDRESS: 5029350481051345

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Acct # 9644672640

12/17/2014 12:00:00 AM 12/17/2014 12:00:00 AM EDW 7 CIS NM-007 OLD ADDRESS: CANTON MS 39046-6054 5029350481051345

12/23/2014 12:00:00 AM 12/23/2014 12:00:00 AM EDW CORS01 P099 Monthly Statement Sent EMAIL Borrower 12/22/2014 5029350481051345

12/26/2014 12:00:00 AM 12/26/2014 12:00:00 AM EDW TW50 MYL; MYL LOGIN SUCCESSFUL 5029350481051352, 5029350481051345

12/29/2014 12:00:00 AM 12/29/2014 12:00:00 AM A39138 GMB3 EML- STMT OF INT TO BE SNT <\$600 5029350481051352, 5029350481051345

12/31/2014 12:00:00 AM 12/31/2014 12:00:00 AM C43503 TK00 ADVISED WEBSITE (DOC CODE TRANSLATIONS) 5029350481051352, 5029350481051345

12/31/2014 12:00:00 AM 12/31/2014 12:00:00 AM C43503 TK00 PAYMENT QUESTION/PROB (DOC CODE TRANSLATIONS) 5029350481051352, 5029350481051345

12/31/2014 12:00:00 AM 12/31/2014 12:00:00 AM C43503 TK00 ACCOUNT BAL (DOC CODE TRANSLATIONS) 5029350481051352, 5029350481051345

12/31/2014 12:00:00 AM 12/31/2014 12:00:00 AM C43503 TK00 INTEREST QUESTION (DOC CODE TRANSLATIONS) 5029350481051352, 5029350481051345

1/4/2015 12:00:00 AM 1/4/2015 12:00:00 AM EDW TW50 MYL; MYL LOGIN SUCCESSFUL 5029350481051352

1/4/2015 12:00:00 AM 1/4/2015 12:00:00 AM EDW TW50 MYL; MYL LOGIN SUCCESSFUL 5029350481051345

1/7/2015 12:00:00 AM 1/7/2015 12:00:00 AM EDW RTPYMT A PAYMENT FOR CONFIRMATION CODE 27193190 WAS SUBMITTED ON 1/7/2015 7:00:34 PM FOR \$58.18, EFFECTIVE 01/08/2015 BY THE BORROWER FROM MYL. NO CONVENIENCE FEE WAS CHARGED.THE FOLLOWING BANK ACCOUNT INFORMATION WAS USED FOR THE PAYMENT: BANK ACCOUNT NUMBER ENDING IN THE LAST FOUR NUMBERS - 2018, BANK ACCOUNT ROUTING NUMBER ENDING IN THE LAST FOUR NUMBERS - 5436, BANK ACCOUNT TYPE - CHECKING, FDR ACCOUNT NUMBER - 5029350481051345. 5029350481051352, 5029350481051345

1/7/2015 12:00:00 AM 1/7/2015 12:00:00 AM C51287 TK00 BORR CI TO HAVE TOTAL PAYMENT BE CALCULATED -AMT IS6027.91 INTEREST2370.94 PRINCIPAL BALANCE3656.97AND CAP INTEREST3471.5/SEND IDT REQUEST FOR RESESARCHING BALANCE (DOC CODE TRANSLATIONS) 5029350481051352, 5029350481051345

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 Jamerial Benson FDR Correspondence History April 3, 2023
 Acct # 9644672640

1/7/2015 12:00:00 AM 1/7/2015 12:00:00 AM EDW RTPYMT A PAYMENT FOR CONFIRMATION CODE 27193190 WAS SUBMITTED ON 1/7/2015 7:00:34 PM FOR \$41.82, EFFECTIVE 01/08/2015 BY THE BORROWER FROM MYL. NO CONVENIENCE FEE WAS CHARGED.THE FOLLOWING BANK ACCOUNT INFORMATION WAS USED FOR THE PAYMENT: BANK ACCOUNT NUMBER ENDING IN THE LAST FOUR NUMBERS - 2018, BANK ACCOUNT ROUTING NUMBER ENDING IN THE LAST FOUR NUMBERS - 5436, BANK ACCOUNT TYPE - CHECKING, FDR ACCOUNT NUMBER - 5029350481051352. 5029350481051352, 5029350481051345

1/7/2015 12:00:00 AM 1/7/2015 12:00:00 AM EDW TW50 MYL; MYL LOGIN SUCCESSFUL 5029350481051352, 5029350481051345

1/7/2015 12:00:00 AM 1/7/2015 12:00:00 AM SYS CORR Payment reminder sent to 6056; due date of 01/17/2015; amount due:\$41.82 5029350481051352

1/7/2015 12:00:00 AM 1/7/2015 12:00:00 AM SYS CORR Payment reminder sent to 6056; due date of 01/17/2015; amount due:\$28.30 5029350481051345

1/7/2015 12:00:00 AM 1/8/2015 12:00:00 AM A39138 GX00 ID:101138 , IDT Type: Research Requested is created on 01/07/2015 5029350481051352, 5029350481051345

1/9/2015 12:00:00 AM 1/9/2015 12:00:00 AM C52763 TK00 PAYMENT QUESTION/PROB (DOC CODE TRANSLATIONS) 5029350481051352, 5029350481051345

1/13/2015 12:00:00 AM 1/13/2015 12:00:00 AM E70722 GJ00 PER RESEARCH IDT 101138, NAT, REQUEST UNCLEAR 5029350481051352

1/13/2015 12:00:00 AM 1/13/2015 12:00:00 AM E70722 GJ00 PER RESEARCH IDT 101138, NAT, REQUEST UNCLEAR 5029350481051345

1/13/2015 12:00:00 AM 1/14/2015 12:00:00 AM A39138 GX00 ID:101138 , IDT Type: Research Requested is completed on 01/13/2015 5029350481051352, 5029350481051345

1/17/2015 12:00:00 AM 1/18/2015 12:00:00 AM EDW TW50 MYL; MYL LOGIN SUCCESSFUL 5029350481051352, 5029350481051345

1/19/2015 12:00:00 AM 1/19/2015 12:00:00 AM EDW TW50 MYL; MYL LOGIN SUCCESSFUL 5029350481051352, 5029350481051345

1/21/2015 12:00:00 AM 1/21/2015 12:00:00 AM EDW 7 CIS NM-007 OLD ADDRESS: 115 GERMANY DR 5029350481051352

1/21/2015 12:00:00 AM 1/21/2015 12:00:00 AM C35805 TK00 BORROWER PHONE CONTACT RE: RE-ROUTE/TRANSFER (DOC CODE TRANSLATIONS) 5029350481051352, 5029350481051345

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Acct # 9644672640

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1/21/2015 12:00:00 AM 1/21/2015 12:00:00 AM C42815 TK00 PER BORR WHO HAS FDR LOANS REQST TO SPEAK TO DOMESTIC REP, ADV REP TO CONNECT THE CALL DIRECTLY TO VDN 10625 AS ANNOUNCE CALL PER BORR REQST DOMESTIC REP (DOC CODE TRANSLATIONS) 5029350481051352, 5029350481051345

1/21/2015 12:00:00 AM 1/21/2015 12:00:00 AM A39139 TK00 BORROWER PHONE CONTACT RE: RE-ROUTE/TRANSFER (DOC CODE TRANSLATIONS) 5029350481051352, 5029350481051345

1/21/2015 12:00:00 AM 1/21/2015 12:00:00 AM C42815 TK00 Q&A (DOC CODE TRANSLATIONS) 5029350481051352, 5029350481051345

1/21/2015 12:00:00 AM 1/21/2015 12:00:00 AM EDW TW50 MYL; MYL LOGIN SUCCESSFUL 5029350481051352

1/21/2015 12:00:00 AM 1/21/2015 12:00:00 AM E71372 TK00 BORROWER PHONE CONTACT RE: RE-ROUTE/TRANSFER (DOC CODE TRANSLATIONS) 5029350481051352

1/21/2015 12:00:00 AM 1/21/2015 12:00:00 AM EDW 7 CIS NM-007 OLD ADDRESS: CANTON MS 39046-6054 5029350481051352

1/21/2015 12:00:00 AM 1/21/2015 12:00:00 AM C52902 TK00 BORROWER PHONE CONTACT RE: RE-ROUTE/TRANSFER (DOC CODE TRANSLATIONS) 5029350481051352, 5029350481051345

1/21/2015 12:00:00 AM 1/21/2015 12:00:00 AM C52902 TK00 BORR RQSTD FOR A DOMESTIC REP; TRIED TO XFR TO ESCA, BT HQ ADVSD THAT FDR TRAINED ARE ALREADY EMPOWERED TO XFR TO DOMESTIC ALREADY; HQ PROVIDED VDN 10625, BT WAIT TIME IS >30 MINS; XFRD TO ESCA// (DOC CODE TRANSLATIONS) 5029350481051352, 5029350481051345

1/21/2015 12:00:00 AM 1/21/2015 12:00:00 AM E71372 TK00 BORR SUBMITTED REQ FOR RESEARCH ON ACCT BALANCE, BUT DIDN'T RECEIVE RESPONSE, I RESENT IDT TO RESEARCH, BUT WANTED SUP, SENT TO SUP (DOC CODE TRANSLATIONS) 5029350481051352, 5029350481051345

1/21/2015 12:00:00 AM 1/21/2015 12:00:00 AM EDW 8 CIS NM-008 OLD ADDRESS: 5029350481051352

1/21/2015 12:00:00 AM 1/21/2015 12:00:00 AM C35805 TK00 CARES DIALED 916019064145 (DOC CODE TRANSLATIONS) 5029350481051352, 5029350481051345

1/21/2015 12:00:00 AM 1/21/2015 12:00:00 AM EDW 8 CIS NM-008 OLD ADDRESS: 5029350481051345

1/21/2015 12:00:00 AM 1/21/2015 12:00:00 AM EDW 7 CIS NM-007 OLD ADDRESS: 115 GERMANY DR 5029350481051345

1/21/2015 12:00:00 AM 1/21/2015 12:00:00 AM EDW 7 CIS NM-007 OLD ADDRESS: CANTON MS 39046-6054 5029350481051345

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Acct # 9644672640

1/21/2015 12:00:00 AM 1/21/2015 12:00:00 AM E72040 GG00 BORROWER UPSET STATING THAT BALANCE HAS INCREASED SINCE NAME CHANGED TO NAVIENT BORROWER STATING THAT WAS ADVISED ON 1/9/15 WHEN SPOKE WITH AGENT THAT HIS BALANCE WAS 5009.53 WHEN WAS WITH SALLIE MAE AND HAS INCREASED SINCE LOANS CHANGED TO NAVIENT. APOLOGIZED TO BORR THAT RECEIVED INCORRECT INFORMATION REVIEWED STATEMENTS WITH BORR BACK TO AUG WHEN STILL UNDER SALLIE MAE THAT BALANCE WAS AT 6178.69 AND THAT BALANCE HAS WENT DOWN SINCE THEN HAS NOT INCREASED BORR WANTS TO KNOW WHAT THE AGENT WAS LOOKING AT ON 1-9-15 APOLOGIZED THAT UNABLE TO DETERMINE WAS SPECIALIST WAS VIEWING AT THAT TIME. 5029350481051345

1/21/2015 12:00:00 AM 1/21/2015 12:00:00 AM E72040 GK2W RECD ESCALATED INQUIRY, ENTERED INTO CSI DATABASE 5029350481051345

1/21/2015 12:00:00 AM 1/21/2015 12:00:00 AM E71372 TK00 BORROWER PHONE CONTACT RE: RE-ROUTE/TRANSFER (DOC CODE TRANSLATIONS) 5029350481051345

1/21/2015 12:00:00 AM 1/21/2015 12:00:00 AM EDW TW50 MYL; MYL LOGIN SUCCESSFUL 5029350481051345

1/21/2015 12:00:00 AM 1/22/2015 12:00:00 AM A39138 GX00 ID:116880, IDT Type: Research Requested is created on 01/21/2015 5029350481051352, 5029350481051345

1/23/2015 12:00:00 AM 1/23/2015 12:00:00 AM E52520 GJ00 PER ARTIVA RESEARCH IDT ID#116880;BALANCE WAS 5009.53 BEFORE WE SWITCHED TO NAVIENT, BALANCE WENT UP TO 5610.76, BORR WANTS RESEARCH AS TO WHY THIS DIFFERENCE IN THE AMTS, PLEASE SEND RESPONSE TO BORR WITH THIS EXPLANATION;RVWD CLASS;THE COMBINED BALANCE AT CONVERSION WAS 4040.59 (2808.65+4041.17);AMTS MATCH AMT ON FDR;RVWD ACCT;THE BALANCE HAS BEEN DECREASING MONTHLY SINCE LN CONVERTED OVER TO FDR;NO BALANCE INCREASE FROM TIME LN WAS UNDER SLMA TO NOW 5029350481051352

1/23/2015 12:00:00 AM 1/23/2015 12:00:00 AM EDW CORS01 P099 Monthly Statement Sent EMAIL Borrower 01/22/2015 5029350481051345

1/23/2015 12:00:00 AM 1/23/2015 12:00:00 AM E52520 GJ00 PER ARTIVA RESEARCH IDT ID#116880;BALANCE WAS 5009.53 BEFORE WE SWITCHED TO NAVIENT, BALANCE WENT UP TO 5610.76, BORR WANTS RESEARCH AS TO WHY THIS DIFFERENCE IN THE AMTS, PLEASE SEND RESPONSE TO BORR WITH THIS EXPLANATION;RVWD CLASS;THE COMBINED BALANCE AT CONVERSION WAS 4040.59 (2808.65+4041.17);AMTS MATCH AMT ON FDR;RVWD ACCT;THE BALANCE HAS BEEN DECREASING MONTHLY SINCE LN CONVERTED OVER TO FDR;NO BALANCE INCREASE FROM TIME LN WAS UNDER SLMA TO NOW 5029350481051345

1/23/2015 12:00:00 AM 1/25/2015 12:00:00 AM A39138 GX00 ID:116880, IDT Type: Research Requested is completed on 01/23/2015 5029350481051352, 5029350481051345

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2/4/2015 12:00:00 AM 2/4/2015 12:00:00 AM A39138 GYB6 X936-INTRO PATH TO SUCCESS EMAIL SNT 5029350481051352, 5029350481051345

2/4/2015 12:00:00 AM 2/4/2015 12:00:00 AM A39138 GYB6 X936-INTRO PATH TO SUCCESS EMAIL SNT 5029350481051352, 5029350481051345

2/7/2015 12:00:00 AM 2/8/2015 12:00:00 AM SYS CORR Payment reminder sent to 6056; due date of 02/17/2015; amount due:\$41.03 5029350481051352

2/7/2015 12:00:00 AM 2/8/2015 12:00:00 AM SYS CORR Payment reminder sent to 6056; due date of 02/17/2015; amount due:\$27.26 5029350481051345

2/17/2015 12:00:00 AM 2/17/2015 12:00:00 AM EDW TW50 MYL; MYL LOGIN SUCCESSFUL 5029350481051352, 5029350481051345

2/18/2015 12:00:00 AM 2/18/2015 12:00:00 AM EDW TX00 IVR CALL INFORMATION, DATE OF CALL 02/18/2015, TIME OF CALL 17:46:58, CALLER DIALED 8882725543 (ROLENAME) : (SSN) : (Name) : (List of Loans that are coborrowed) 5029350481051352, 5029350481051345

2/18/2015 12:00:00 AM 2/18/2015 12:00:00 AM C51777 TK00 BORR CALLED; SAID THAT HE REQUESTED FOR THE PAYMENT HISTORY SINCE HE STARTED MAKING PAYMNTS WTH THE DECLINING BALANCE TO BE EMAILED TO HIM BUT HE DID NOT RECEIVE ANY; SENT IDT WTH BORR;&APOS;S REQUEST AND ADV HIM THAT IT WILL BE SENT VIA REGULAR MAIL; ADV TF (DOC CODE TRANSLATIONS) 5029350481051352, 5029350481051345

2/18/2015 12:00:00 AM 2/18/2015 12:00:00 AM C51777 TK00 ADV COMPLETION WILL BE 02/26/15 AND MAILING TIME IS 7-10 DAYS (DOC CODE TRANSLATIONS) 5029350481051352, 5029350481051345

2/18/2015 12:00:00 AM 2/19/2015 12:00:00 AM A39138 GX00 ID:160501 , IDT Type: Manual Letter is created on 02/18/2015 5029350481051352, 5029350481051345

2/19/2015 12:00:00 AM 2/20/2015 12:00:00 AM EDW 197 COSIN NM-197 LETTER = K520 5029350481051352, 5029350481051345

2/23/2015 12:00:00 AM 2/23/2015 12:00:00 AM E50369 G186 LETTER TYPED; AWAITING QC 5029350481051352, 5029350481051345

2/23/2015 12:00:00 AM 2/23/2015 12:00:00 AM E50369 GJ00 PER MANLR IDT 160501; BOR RQSTD COMPLETE PMT HIST FOR LNS 1345/1352; DRFTD MANL PMT HIST FOR LNS 1345/1352 FROM FIRST PMT TO MOST RECENT 5029350481051352

2/23/2015 12:00:00 AM 2/23/2015 12:00:00 AM EDW CORS01 P099 Monthly Statement Sent EMAIL Borrower 02/22/2015 5029350481051345

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2/23/2015 12:00:00 AM 2/23/2015 12:00:00 AM E50369 GJ00 PER MANLR IDT 160501; BOR RQSTD COMPLETE PMT HIST FOR LNS 1345/1352; DRFTD MANL PMT HIST FOR LNS 1345/1352 FROM FIRST PMT TO MOST RECENT 5029350481051345

2/23/2015 12:00:00 AM 2/24/2015 12:00:00 AM A39138 GX00 ID:160501 , IDT Type: Manual Letter is completed on 02/23/2015 5029350481051352, 5029350481051345

2/24/2015 12:00:00 AM 2/24/2015 12:00:00 AM EDW CORL01 K520 Annual Cosigner Interest Statement Sent USPS Letter Cosigner 02/20/2015 5029350481051352

2/24/2015 12:00:00 AM 2/24/2015 12:00:00 AM E69105 G170 COMPLETED QC REVIEW; SENT TO BE MAILED OR FAXED 5029350481051352

2/24/2015 12:00:00 AM 2/24/2015 12:00:00 AM E69105 G170 COMPLETED QC REVIEW; SENT TO BE MAILED OR FAXED 5029350481051345

2/25/2015 12:00:00 AM 2/25/2015 12:00:00 AM E41434 GK24 SENT LETTER TO BORROWER 5029350481051352

2/25/2015 12:00:00 AM 2/25/2015 12:00:00 AM E41434 GK24 SENT LETTER TO BORROWER 5029350481051345

3/7/2015 12:00:00 AM 3/8/2015 12:00:00 AM SYS CORR Payment reminder sent to 6056; due date of 03/17/2015; amount due:\$41.03 5029350481051352

3/7/2015 12:00:00 AM 3/8/2015 12:00:00 AM SYS CORR Payment reminder sent to 6056; due date of 03/17/2015; amount due:\$27.26 5029350481051345

3/16/2015 12:00:00 AM 3/16/2015 12:00:00 AM EDW TW50 MYL; MYL LOGIN SUCCESSFUL 5029350481051352, 5029350481051345

3/23/2015 12:00:00 AM 3/23/2015 12:00:00 AM EDW CORS01 P099 Monthly Statement Sent EMAIL Borrower 03/22/2015 5029350481051345

4/7/2015 12:00:00 AM 4/7/2015 12:00:00 AM SYS CORR Payment reminder sent to 6056; due date of 04/17/2015; amount due:\$41.03 5029350481051352

4/7/2015 12:00:00 AM 4/7/2015 12:00:00 AM SYS CORR Payment reminder sent to 6056; due date of 04/17/2015; amount due:\$27.26 5029350481051345

4/23/2015 12:00:00 AM 4/24/2015 12:00:00 AM EDW CORS01 P099 Monthly Statement Sent EMAIL Borrower 04/22/2015 5029350481051345

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4/29/2015 12:00:00 AM 4/29/2015 12:00:00 AM E59854 TK00 REVIEW ACCT W/O CUST CONTACT (DOC CODE TRANSLATIONS)
5029350481051352

4/29/2015 12:00:00 AM 4/29/2015 12:00:00 AM E59854 TK00 REVIEW ACCT W/O CUST CONTACT (DOC CODE TRANSLATIONS)
5029350481051345

5/7/2015 12:00:00 AM 5/7/2015 12:00:00 AM SYS CORR Payment reminder sent to 6056; due date of 05/17/2015; amount due:\$40.50
5029350481051352

5/7/2015 12:00:00 AM 5/7/2015 12:00:00 AM SYS CORR Payment reminder sent to 6056; due date of 05/17/2015; amount due:\$26.53
5029350481051345

5/20/2015 12:00:00 AM 5/21/2015 1:52:43 AM FDR 7 CIS NM-007 OLD ADDRESS: 108 W PIAZZA ST 5029350481051352

5/20/2015 12:00:00 AM 5/21/2015 1:52:43 AM FDR 7 CIS NM-007 OLD ADDRESS: CRYSTAL SPGS MS 39059-3182 5029350481051352

5/20/2015 12:00:00 AM 5/21/2015 1:52:43 AM FDR 8 CIS NM-008 OLD ADDRESS: 5029350481051352

5/20/2015 12:00:00 AM 5/21/2015 1:52:43 AM FDR 7 CIS NM-007 OLD ADDRESS: 108 W PIAZZA ST 5029350481051345

5/20/2015 12:00:00 AM 5/21/2015 1:52:43 AM FDR 7 CIS NM-007 OLD ADDRESS: CRYSTAL SPGS MS 39059-3182 5029350481051345

5/20/2015 12:00:00 AM 5/21/2015 1:52:43 AM FDR 8 CIS NM-008 OLD ADDRESS: 5029350481051345

5/20/2015 12:00:00 AM 5/21/2015 1:54:58 AM FDR TW50 MYL; MYL LOGIN SUCCESSFUL 5029350481051352, 5029350481051345

5/20/2015 12:00:00 AM 5/21/2015 1:54:58 AM FDR RTPYMT A PAYMENT FOR CONFIRMATION CODE 37323552 WAS SUBMITTED ON
5/20/2015 8:28:48 AM FOR \$100.00, EFFECTIVE 05/20/2015 BY THE BORROWER FROM MYL. NO CONVENIENCE FEE WAS CHARGED.THE
FOLLOWING BANK ACCOUNT INFORMATION WAS USED FOR THE PAYMENT: BANK ACCOUNT NUMBER ENDING IN THE LAST FOUR NUMBERS -
2018, BANK ACCOUNT ROUTING NUMBER ENDING IN THE LAST FOUR NUMBERS - 5436, BANK ACCOUNT TYPE - CHECKING, FDR ACCOUNT
NUMBER - 5029350481051345. 5029350481051352

5/20/2015 12:00:00 AM 5/21/2015 1:54:58 AM FDR RTPYMT A PAYMENT FOR CONFIRMATION CODE 37323552 WAS SUBMITTED ON
5/20/2015 8:28:48 AM FOR \$100.00, EFFECTIVE 05/20/2015 BY THE BORROWER FROM MYL. NO CONVENIENCE FEE WAS CHARGED.THE
FOLLOWING BANK ACCOUNT INFORMATION WAS USED FOR THE PAYMENT: BANK ACCOUNT NUMBER ENDING IN THE LAST FOUR NUMBERS -
2018, BANK ACCOUNT ROUTING NUMBER ENDING IN THE LAST FOUR NUMBERS - 5436, BANK ACCOUNT TYPE - CHECKING, FDR ACCOUNT
NUMBER - 5029350481051345. 5029350481051345

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Acct # 9644672640

5/26/2015 12:00:00 AM 5/27/2015 1:31:34 AM FDR CORS01 P099 Monthly Statement Sent EMAIL Borrower 05/22/2015
5029350481051345

6/7/2015 12:00:00 AM 6/8/2015 1:31:11 AM SYS CORR Payment reminder sent to 6056; due date of 06/17/2015; amount due:\$40.50
5029350481051352

6/7/2015 12:00:00 AM 6/8/2015 1:31:11 AM SYS CORR Payment reminder sent to 6056; due date of 06/17/2015; amount due:\$26.53
5029350481051345

6/17/2015 12:00:00 AM 6/17/2015 12:44:43 PM MYL TW50 MYL LOGIN SUCCESSFUL MYL; 5029350481051352, 5029350481051345

6/17/2015 12:00:00 AM 6/17/2015 12:47:06 PM MYL RTPYMT A payment for confirmation code 39395523 was submitted on 6/17/2015 12:47:06 PM for \$40.50, effective 06/17/2015 by the Borrower from MYL. No convenience fee was charged. The following bank account information was used for the payment: Bank Account Number Ending in the Last Four Numbers - 2018, Bank Account Routing Number Ending in the Last Four Numbers - 5436, Bank Account Type - Checking, FDR Account Number - 5029350481051352. 5029350481051352, 5029350481051345

6/17/2015 12:00:00 AM 6/17/2015 12:47:07 PM MYL RTPYMT A payment for confirmation code 39395523 was submitted on 6/17/2015 12:47:06 PM for \$59.50, effective 06/17/2015 by the Borrower from MYL. No convenience fee was charged. The following bank account information was used for the payment: Bank Account Number Ending in the Last Four Numbers - 2018, Bank Account Routing Number Ending in the Last Four Numbers - 5436, Bank Account Type - Checking, FDR Account Number - 5029350481051345. 5029350481051352, 5029350481051345

6/17/2015 12:00:00 AM 6/17/2015 12:52:21 PM IVR-West TX00 IVR Call Information, Date of Call 06/17/2015, Time of Call 12:49:38, Caller Dialed 8882725543 5029350481051352, 5029350481051345

6/17/2015 12:00:00 AM 6/17/2015 1:11:31 PM C51608 TK00 PAYMENT QUESTION/PROB 5029350481051352, 5029350481051345

6/17/2015 12:00:00 AM 6/17/2015 1:11:31 PM C51608 TK00 ACCOUNT BAL 5029350481051352, 5029350481051345

6/23/2015 12:00:00 AM 6/24/2015 8:04:03 PM OPSYS CORS01 P099 Monthly Statement Sent EMAIL Borrower 06/22/2015
5029350481051345

7/7/2015 12:00:00 AM 7/7/2015 8:03:48 PM SYS CORR Payment reminder sent to 6056; due date of 07/17/2015; amount due:\$40.50
5029350481051352

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7/7/2015 12:00:00 AM 7/7/2015 8:03:48 PM SYS CORR Payment reminder sent to 6056; due date of 07/17/2015; amount due:\$26.53
5029350481051345

7/10/2015 12:00:00 AM 7/10/2015 11:40:02 AM MYL TW50 MYL LOGIN SUCCESSFUL MYL; 5029350481051352, 5029350481051345

7/10/2015 12:00:00 AM 7/10/2015 11:48:32 AM IVR-West TX00 IVR Call Information, Date of Call 07/10/2015, Time of Call 11:45:33,
Caller Dialed 8882725543 5029350481051352, 5029350481051345

7/10/2015 12:00:00 AM 7/10/2015 11:58:03 AM MYL RTPYMT A payment for confirmation code 41070912 was submitted on 7/10/2015
11:58:03 AM for \$59.50, effective 07/10/2015 by the Borrower from MYL. No convenience fee was charged.The following bank account
information was used for the payment: Bank Account Number Ending in the Last Four Numbers - 2018, Bank Account Routing Number Ending in
the Last Four Numbers - 5436, Bank Account Type - Checking, FDR Account Number - 5029350481051345. 5029350481051352,
5029350481051345

7/10/2015 12:00:00 AM 7/10/2015 11:58:04 AM MYL RTPYMT A payment for confirmation code 41070912 was submitted on 7/10/2015
11:58:03 AM for \$40.50, effective 07/10/2015 by the Borrower from MYL. No convenience fee was charged.The following bank account
information was used for the payment: Bank Account Number Ending in the Last Four Numbers - 2018, Bank Account Routing Number Ending in
the Last Four Numbers - 5436, Bank Account Type - Checking, FDR Account Number - 5029350481051352. 5029350481051352,
5029350481051345

7/10/2015 12:00:00 AM 7/10/2015 11:59:52 AM C55518 TK00 BORR REQ LTR SHOWING PMTS ALLOC TO PRIN&INT AND DECLINING
BALANCE;ADV PROC,MAILING TIME,VRFD ADDR. 5029350481051352, 5029350481051345

7/10/2015 12:00:00 AM 7/10/2015 12:00:49 PM MYL TW50 MYL LOGIN SUCCESSFUL MYL; 5029350481051352, 5029350481051345

7/23/2015 12:00:00 AM 7/23/2015 8:04:10 PM OPSYS CORS01 P099 Monthly Statement Sent EMAIL Borrower 07/22/2015
5029350481051345

8/7/2015 12:00:00 AM 8/7/2015 8:04:18 PM SYS CORR Payment reminder sent to 6056; due date of 08/17/2015; amount due:\$39.99
5029350481051352

8/7/2015 12:00:00 AM 8/7/2015 8:04:19 PM SYS CORR Payment reminder sent to 6056; due date of 08/17/2015; amount due:\$24.51
5029350481051345

8/17/2015 12:00:00 AM 8/17/2015 9:21:39 PM MYL TW50 MYL LOGIN SUCCESSFUL MYL; 5029350481051352, 5029350481051345

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8/17/2015 12:00:00 AM 8/17/2015 9:36:57 PM MYL RTPYMT A payment for confirmation code 43918975 on bill group 4325472033033 was submitted on 8/17/2015 9:36:57 PM for \$40.00, effective 08/18/2015 by the Borrower from MYL. No convenience fee was charged. The following bank account information was used for the payment: Bank Account Number Ending in the Last Four Numbers - 2018, Bank Account Routing Number Ending in the Last Four Numbers - 5436, Bank Account Type - Checking. 5029350481051352, 5029350481051345

8/18/2015 12:00:00 AM 8/19/2015 1:54:39 AM FDR 7 CIS NM-007 OLD ADDRESS: 115 GERMANY DR 5029350481051352

8/18/2015 12:00:00 AM 8/19/2015 1:54:39 AM FDR 7 CIS NM-007 OLD ADDRESS: CANTON MS 39046-6054 5029350481051352

8/18/2015 12:00:00 AM 8/19/2015 1:54:39 AM FDR 8 CIS NM-008 OLD ADDRESS: 5029350481051352

8/18/2015 12:00:00 AM 8/19/2015 1:54:39 AM FDR 7 CIS NM-007 OLD ADDRESS: 115 GERMANY DR 5029350481051345

8/18/2015 12:00:00 AM 8/19/2015 1:54:39 AM FDR 7 CIS NM-007 OLD ADDRESS: CANTON MS 39046-6054 5029350481051345

8/18/2015 12:00:00 AM 8/19/2015 1:54:39 AM FDR 8 CIS NM-008 OLD ADDRESS: 5029350481051345

8/22/2015 12:00:00 AM 8/23/2015 8:01:03 PM OPSYS CORS01 P099 Monthly Statement Sent EMAIL Borrower 08/21/2015 5029350481051345

8/24/2015 12:00:00 AM 8/24/2015 8:13:04 PM OPSYS PRVPOL Annual privacy notification sent from FDR with Statement on 08/22/2015 5029350481051352, 5029350481051345

9/7/2015 12:00:00 AM 9/7/2015 8:12:49 PM SYS CORR Payment reminder sent to 6056; due date of 09/17/2015; amount due:\$39.99 5029350481051352

9/7/2015 12:00:00 AM 9/7/2015 8:12:49 PM SYS CORR Payment reminder sent to 6056; due date of 09/17/2015; amount due:\$24.51 5029350481051345

9/17/2015 12:00:00 AM 9/17/2015 3:59:26 PM MYL TW50 MYL LOGIN SUCCESSFUL MYL; 5029350481051352, 5029350481051345

9/17/2015 12:00:00 AM 9/17/2015 4:02:17 PM MYL RTPYMT A payment for confirmation code 46183658 was submitted on 9/17/2015 4:02:17 PM for \$39.99, effective 09/17/2015 by the Borrower from MYL. No convenience fee was charged. The following bank account information was used for the payment: Bank Account Number Ending in the Last Four Numbers - 2018, Bank Account Routing Number Ending in the Last Four Numbers - 5436, Bank Account Type - Checking, FDR Account Number - 5029350481051352. 5029350481051352, 5029350481051345

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Acct # 9644672640

9/17/2015 12:00:00 AM 9/17/2015 4:02:17 PM MYL RTPYMT A payment for confirmation code 46183658 was submitted on 9/17/2015 4:02:17 PM for \$60.01, effective 09/17/2015 by the Borrower from MYL. No convenience fee was charged. The following bank account information was used for the payment: Bank Account Number Ending in the Last Four Numbers - 2018, Bank Account Routing Number Ending in the Last Four Numbers - 5436, Bank Account Type - Checking, FDR Account Number - 5029350481051345. 5029350481051352, 5029350481051345

9/23/2015 12:00:00 AM 9/23/2015 8:02:02 PM OPSYS CORS01 P099 Monthly Statement Sent EMAIL Borrower 09/22/2015 5029350481051345

10/7/2015 12:00:00 AM 10/7/2015 5:40:06 PM MYL TW50 MYL LOGIN SUCCESSFUL MYL; 5029350481051352, 5029350481051345

10/7/2015 12:00:00 AM 10/7/2015 5:41:09 PM MYL RTPYMT A payment for confirmation code 47676268 was submitted on 10/7/2015 5:41:08 PM for \$39.99, effective 10/07/2015 by the Borrower from MYL. No convenience fee was charged. The following bank account information was used for the payment: Bank Account Number Ending in the Last Four Numbers - 2018, Bank Account Routing Number Ending in the Last Four Numbers - 5436, Bank Account Type - Checking, FDR Account Number - 5029350481051345. 5029350481051352, 5029350481051345

10/7/2015 12:00:00 AM 10/7/2015 5:41:09 PM MYL RTPYMT A payment for confirmation code 47676268 was submitted on 10/7/2015 5:41:08 PM for \$60.01, effective 10/07/2015 by the Borrower from MYL. No convenience fee was charged. The following bank account information was used for the payment: Bank Account Number Ending in the Last Four Numbers - 2018, Bank Account Routing Number Ending in the Last Four Numbers - 5436, Bank Account Type - Checking, FDR Account Number - 5029350481051345. 5029350481051352, 5029350481051345

10/7/2015 12:00:00 AM 10/7/2015 8:02:18 PM SYS CORR Payment reminder sent to 6056; due date of 10/17/2015; amount due:\$39.99 5029350481051352

10/7/2015 12:00:00 AM 10/7/2015 8:02:18 PM SYS CORR Payment reminder sent to 6056; due date of 10/17/2015; amount due:\$24.51 5029350481051345

10/23/2015 12:00:00 AM 10/23/2015 8:03:27 PM OPSYS CORS01 P099 Monthly Statement Sent EMAIL Borrower 10/22/2015 5029350481051345

11/4/2015 12:00:00 AM 11/4/2015 12:46:00 PM E58632 TK00 PER OCA VOICEMAIL RECEIVED, PLACED CALL TO SHADERA UPCHURCH, DEPARTMENT OF EDUCATION OMBUDSMAN, BUT THERE WAS NO ANSWER; LEFT MESSAGE WITH OCA HOURS AND PHONE NUMBER 5029350481051352, 5029350481051345

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11/5/2015 12:00:00 AM 11/5/2015 1:00:24 PM E17282 TK00 BORROWER RESEARCH RE: REVIEWED ACCOUNT 5029350481051352, 5029350481051345

11/5/2015 12:00:00 AM 11/5/2015 3:40:27 PM E59854 TK00 REVIEW ACCT W/O CUST CONTACT 5029350481051352, 5029350481051345

11/5/2015 12:00:00 AM 11/5/2015 9:47:30 PM MYL TW50 MYL LOGIN SUCCESSFUL MYL; 5029350481051352, 5029350481051345

11/5/2015 12:00:00 AM 11/5/2015 10:01:40 PM MYL TW50 MYL LOGIN SUCCESSFUL MYL; 5029350481051352, 5029350481051345

11/5/2015 12:00:00 AM 11/5/2015 10:28:40 PM MYL TX10 INTERNET MESSAGE RECEIVED FROM BORROWER INTERNET MESSAGE RECEIVED FROM BORROWER 5029350481051352, 5029350481051345

11/6/2015 12:00:00 AM 11/7/2015 2:14:07 AM E71403 MX00 EGAIN 1574632 COMPLAINTS RCVD 110515 BWR RQSTD PYMNT HISTORY FROM INCEPTION WITH RUNNING BALANCE, BWR STATED RQSTED INFO BEFORE AND ONLY GOT PYMNT HIST FROM 2 008- CURRENT BUT WASNT DECLINING, PER GUIDANCE PENDING UPON FURTHER REVIEW OF A CCT AS ENTIRE DECLINING BALANCE HIST IS NOT SOMETHING THAT IS USUALLY PROVIDED 5029350481051352, 5029350481051345

11/7/2015 12:00:00 AM 11/7/2015 8:02:51 PM SYS CORR Payment reminder sent to 6056; due date of 11/17/2015; amount due:\$38.62 5029350481051352

11/7/2015 12:00:00 AM 11/7/2015 8:02:51 PM SYS CORR Payment reminder sent to 6056; due date of 11/17/2015; amount due:\$22.76 5029350481051345

11/10/2015 12:00:00 AM 11/10/2015 5:54:09 PM IVR-West TX00 IVR Call Information, Date of Call 11/10/2015, Time of Call 17:51:51, Caller Dialed 8882725543 5029350481051352, 5029350481051345

11/10/2015 12:00:00 AM 11/10/2015 6:00:44 PM MYL TW50 MYL LOGIN SUCCESSFUL MYL; 5029350481051352, 5029350481051345

11/10/2015 12:00:00 AM 11/10/2015 6:18:59 PM C49223 TK00 ADVISED TO CALL BACK TOMORROW AND CHECK IF ITS NEEDED TO BE XFERD TO ESCALATIONS SINCE THIS WAS HANDLED BY OCA 5029350481051352, 5029350481051345

11/10/2015 12:00:00 AM 11/10/2015 6:20:31 PM C44367 TK00 Q&A 5029350481051352, 5029350481051345

11/12/2015 12:00:00 AM 11/12/2015 8:49:21 AM IVR-West TX00 IVR Call Information, Date of Call 11/12/2015, Time of Call 08:46:04, Caller Dialed 8882725543 5029350481051352, 5029350481051345

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11/12/2015 12:00:00 AM 11/12/2015 8:53:55 AM C36221 TK00 FDR/ BORR CALL BACK/ AS PER PREV CORR/ ACCT HANDLED BY OCA/ ESCALATED CALL TO SUPERVISOR 5029350481051352, 5029350481051345

11/12/2015 12:00:00 AM 11/12/2015 8:53:55 AM C36221 TK00 BORROWER PHONE CONTACT RE: CARES DIALED 11457 5029350481051352, 5029350481051345

11/12/2015 12:00:00 AM 11/12/2015 9:08:15 AM C43253 TK00 BORR IS REQUESTING TO BE CONNECTED TO THE DEPT WHO'S HANDLING HIS CASE, BORR IS INSISTING FOR THE DECLINING BALANCE TO BE SENT AND WAS ADVSD THAT THE ACCT. IS BEING HANDLED BY OCA, CALLED OCA AND ADVSD THAT THERE'S NO OPEN CASE BUT OMBUDSMAN IS CALLING US ABOUT THE ACCT, OCA REP ASKED FOR THE CALL TO BE TRANSFRD OVER, TRANSFRD CALL ACCORDINGLY 5029350481051352, 5029350481051345

11/12/2015 12:00:00 AM 11/12/2015 9:08:15 AM C43253 TK00 CARES DIALED (888) 545-4199 5029350481051352, 5029350481051345

11/12/2015 12:00:00 AM 11/12/2015 9:16:43 AM E61168 TK00 BORROWER ESCALATION REQUEST FULL PAYMENT HISTORY PRINCIPAL/INTEREST/FEE'S TELEPHONE 601-906-4145 SENT FOR ASSGNMT 5029350481051352, 5029350481051345

11/13/2015 12:00:00 AM 11/14/2015 1:32:42 AM E69824 GK00 ***OCA*** RECEIVED BORROWER COMPLAINT REQUESTING FULL PAYMENT HISTORY, PRINCIPAL, INTEREST, AND FEES ON ACCOUNT. 5029350481051352, 5029350481051345

11/13/2015 12:00:00 AM 11/14/2015 1:32:48 AM E19813 GH92 ACCT RECEIVED IN CBS/SBS FOR REVIEW AND RESPONSE 5029350481051352

11/13/2015 12:00:00 AM 11/14/2015 1:32:48 AM E19813 GH92 ACCT RECEIVED IN CBS/SBS FOR REVIEW AND RESPONSE 5029350481051345

11/17/2015 12:00:00 AM 11/18/2015 1:38:30 AM E69824 GK00 ***OCA*** SPOKE WITH BORROWER AND DISCUSSED NATURE OF COMPLAINT. BORROWER STATE S IS REQUESTING THE INFORMATION WITH BELIEF THAT PAYMENTS ACCOUNT BALANCE IS NOT ACCURATE, SHOULD BE LOWER. ADVISED BORROWER WOULD COMPILE ACCOUNT INFORMATION AS REQUESTED. BORROWER OK. 5029350481051352, 5029350481051345

11/18/2015 12:00:00 AM 11/18/2015 10:35:31 AM E69824 TK00 BORROWER RESEARCH RE: REVIEWED ACCOUNT 5029350481051352, 5029350481051345

11/23/2015 12:00:00 AM 11/23/2015 8:05:12 PM OPSYS CORS01 P099 Monthly Statement Sent EMAIL Borrower 11/22/2015 5029350481051345

11/24/2015 12:00:00 AM 11/25/2015 1:30:45 AM FDR 16 NM-016 = PREV STATUS = 5029350481051352

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11/25/2015 12:00:00 AM 11/26/2015 1:52:27 AM E71403 MX00 EGAIN 1574632 COMPLAINTS RCVD 110515 BWR RQSTD DECLINING
BALANCE HISTORY; PER M EMOS OCA IS ON THE ACCT HANDLING BWR RQST, NAT, COMPLETED EMAIL OUT 5029350481051352

11/25/2015 12:00:00 AM 11/26/2015 1:52:27 AM E71403 MX00 EGAIN 1574632 COMPLAINTS RCVD 110515 BWR RQSTD DECLINING
BALANCE HISTORY; PER M EMOS OCA IS ON THE ACCT HANDLING BWR RQST, NAT, COMPLETED EMAIL OUT 5029350481051345

12/7/2015 12:00:00 AM 12/7/2015 5:22:11 PM MYL TW50 MYL LOGIN SUCCESSFUL MYL; 5029350481051352, 5029350481051345

12/7/2015 12:00:00 AM 12/7/2015 5:26:45 PM IVR-West TX00 IVR Call Information, Date of Call 12/07/2015, Time of Call 17:24:31, Caller
Dialed 8882725543 5029350481051352, 5029350481051345

12/7/2015 12:00:00 AM 12/7/2015 5:57:09 PM C52003 TK00 BORR IS WORKING WITH OCA CALL TRAN TO HQ 5029350481051352,
5029350481051345

12/7/2015 12:00:00 AM 12/7/2015 5:57:09 PM C52003 TK00 BORROWER PHONE CONTACT RE: CARES DIALED 11457
5029350481051352, 5029350481051345

12/7/2015 12:00:00 AM 12/7/2015 6:05:40 PM C45647 GG00 ESCALATION 5029350481051352, 5029350481051345

12/7/2015 12:00:00 AM 12/7/2015 6:05:40 PM C45647 TK00 CARES DIALED 18885454199 5029350481051352, 5029350481051345

12/7/2015 12:00:00 AM 12/7/2015 6:05:40 PM C45647 TK00 BORR IS REQUESTING FOR FULL PMT HISTORY; ACCOUNT ON OPEN ISSUE
WITH OCA. BORR WANTED TO BE CONNECTED TO THE SAME DEPARTMENT. 5029350481051352, 5029350481051345

12/7/2015 12:00:00 AM 12/7/2015 6:05:40 PM C45647 TK00 WHILE CONNECTING TO ART, BORR DISCONNECTED. NAT
5029350481051352, 5029350481051345

12/7/2015 12:00:00 AM 12/7/2015 8:06:53 PM SYS CORR Payment reminder sent to 6056; due date of 12/17/2015; amount due:\$38.62
5029350481051352

12/7/2015 12:00:00 AM 12/7/2015 8:06:53 PM SYS CORR Payment reminder sent to 6056; due date of 12/17/2015; amount due:\$22.76
5029350481051345

12/8/2015 12:00:00 AM 12/8/2015 4:10:35 PM E59660 TK00 BRW CALLED TO CHECK STATUS OF RQST MADE IN NOVEMBER/ADVOCATE
UNAVAILABLE/TRANS TO VOICEMAIL 5029350481051352, 5029350481051345

12/14/2015 12:00:00 AM 12/14/2015 12:55:44 PM E17282 TK00 RCVD CALL FROM CUST; TRANSFER TO ADVOCATE 5029350481051352,
5029350481051345

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12/14/2015 12:00:00 AM 12/15/2015 1:31:00 AM E69824 GK00 ***OCA*** SPOKE WITH BORROWER REGARDING PH AND ADVISED QC PROCESS AND AS SOON A S REVIEW IS COMPLETED WILL BE ABLE TO SEND PH. BORROWER OK 5029350481051352

12/14/2015 12:00:00 AM 12/15/2015 1:31:00 AM E69824 GK00 ***OCA*** SPOKE WITH BORROWER REGARDING PH AND ADVISED QC PROCESS AND AS SOON A S REVIEW IS COMPLETED WILL BE ABLE TO SEND PH. BORROWER OK 5029350481051345

12/14/2015 12:00:00 AM 12/15/2015 1:31:00 AM E69824 GK00 ***OCA*** SPOKE WITH BORROWER REGARDING PH AND ADVISED QC PROCESS AND AS SOON A S REVIEW IS COMPLETED WILL BE ABLE TO SEND PH. BORROWER OK 5029350481051345

12/23/2015 12:00:00 AM 12/24/2015 8:03:48 PM OPSYS CORS01 P099 Monthly Statement Sent EMAIL Borrower 12/22/2015 5029350481051345

1/1/2016 12:00:00 AM 1/2/2016 2:22:48 AM FDR 11 NM-011 NEW APR = 01.750 PREV APR = 01.750 5029350481051352, 5029350481051345

1/4/2016 12:00:00 AM 1/5/2016 1:31:32 AM E69824 GK00 ***OCA*** MADE OUTREACH TO BORROWER AND APOLOGIZED FOR LENGTH OF TIME TO SEND P H. ADVISED ONCE QC IS COMPLETED BORROWER WILL RECEIVE INFORMATION. BORROWER OK 5029350481051352, 5029350481051345

1/6/2016 12:00:00 AM 1/7/2016 1:31:28 AM E69824 MY96 CAU LETTERS TYPED; AWAITING QC 5029350481051352, 5029350481051345

1/6/2016 12:00:00 AM 1/7/2016 1:31:28 AM E69824 GK00 ***OCA*** DRAFTED LETTER WITH PAYMENT HISTORIES FOR BOTH OUTSTANDING LOANS, AS REQUESTED BY BORROWER. 5029350481051352

1/6/2016 12:00:00 AM 1/7/2016 1:31:28 AM E69824 GK00 ***OCA*** DRAFTED LETTER WITH PAYMENT HISTORIES FOR BOTH OUTSTANDING LOANS, AS REQUESTED BY BORROWER. 5029350481051345

1/7/2016 12:00:00 AM 1/7/2016 8:03:49 PM SYS CORR Payment reminder sent to 6056; due date of 01/17/2016; amount due:\$38.62 5029350481051352

1/7/2016 12:00:00 AM 1/7/2016 8:03:49 PM SYS CORR Payment reminder sent to 6056; due date of 01/17/2016; amount due:\$22.76 5029350481051345

1/7/2016 12:00:00 AM 1/8/2016 1:31:31 AM E69824 GK24 SENT LETTER TO BORROWER 5029350481051352, 5029350481051345

1/7/2016 12:00:00 AM 1/8/2016 1:31:31 AM E69824 GY95 CBS REVIEW COMPLETE 5029350481051352, 5029350481051345

1/7/2016 12:00:00 AM 1/8/2016 1:31:35 AM E19157 MY99 CAU QC COMPLETE 5029350481051352

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1/7/2016 12:00:00 AM 1/8/2016 1:31:35 AM E19157 MY99 CAU QC COMPLETE 5029350481051345

1/11/2016 12:00:00 AM 1/12/2016 1:31:26 AM E69315 GK00 OCA - SENT INQ/RESPONSE FOR SCANNING 5029350481051345

1/19/2016 12:00:00 AM 1/19/2016 8:52:00 PM MYL2 TW50 MYL LOGIN SUCCESSFUL MYL LOGIN SUCCESSFUL 5029350481051352, 5029350481051345

1/19/2016 12:00:00 AM 1/19/2016 8:58:25 PM MYL2 ACH MYL2; auto debit terminate requested for following: Loan: 5029350481051352 5029350481051352

1/19/2016 12:00:00 AM 1/19/2016 8:58:25 PM MYL2 ACH MYL2; auto debit terminate requested for following: Loan: 5029350481051345 5029350481051345

1/20/2016 12:00:00 AM 1/21/2016 1:30:55 AM FDR 23 NM*023 = 0 PREV AUTO PAY FLAG = A 5029350481051352, 5029350481051345

1/20/2016 12:00:00 AM 1/22/2016 1:31:22 AM FDR 197 MYL2A NM-197 LETTER = P209 5029350481051352, 5029350481051345

1/21/2016 12:00:00 AM 1/22/2016 8:04:19 PM OPSYS CORL01 P209 CANCEL AUTO DEBIT: BORROWER REQUEST (borrower) Sent EMAIL Borrower 01/21/2016 5029350481051352, 5029350481051345

1/23/2016 12:00:00 AM 1/23/2016 8:02:36 PM OPSYS CORS01 P099 Monthly Statement Sent EMAIL Borrower 01/22/2016 5029350481051345

2/7/2016 12:00:00 AM 2/7/2016 8:00:43 PM SYS CORR Payment reminder sent to 6056; due date of 02/17/2016; amount due:\$38.09 5029350481051352

2/7/2016 12:00:00 AM 2/7/2016 8:00:43 PM SYS CORR Payment reminder sent to 6056; due date of 02/17/2016; amount due:\$21.96 5029350481051345

2/11/2016 12:00:00 AM 2/11/2016 9:43:27 PM MYL2 TW50 MYL LOGIN SUCCESSFUL MYL LOGIN SUCCESSFUL 5029350481051352, 5029350481051345

2/12/2016 12:00:00 AM 2/12/2016 5:54:56 PM MYL2 TW50 MYL LOGIN SUCCESSFUL MYL LOGIN SUCCESSFUL 5029350481051352, 5029350481051345

2/12/2016 12:00:00 AM 2/12/2016 5:55:51 PM MYL2 TW50 MYL LOGIN SUCCESSFUL MYL LOGIN SUCCESSFUL 5029350481051352, 5029350481051345

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2/16/2016 12:00:00 AM 2/16/2016 4:40:31 PM IVR-West TX00 IVR Call Information, Date of Call 02/16/2016, Time of Call 16:37:13, Caller Dialed 8882725543 5029350481051352, 5029350481051345

2/16/2016 12:00:00 AM 2/16/2016 4:58:03 PM C45804 TK00 RCVD CL FRM BOR SAID HE SENT HIS BANK STATEMENTS RE DISCREPANCIES OF HIS PYMTS/ACCT BEING HANDLED BY OCA/ AS PER SUP TO XFR TO HQ TO XFRD TO OCA 5029350481051352, 5029350481051345

2/16/2016 12:00:00 AM 2/16/2016 5:06:35 PM C42906 TK00 CARES DIALED 18885454199 5029350481051352, 5029350481051345

2/16/2016 12:00:00 AM 2/16/2016 5:06:35 PM C42906 TK00 ACCT HANDLED BY OCA, BRR WANTS TO BE TRANSFERRED TO OCA, XFER CALL 5029350481051352, 5029350481051345

2/16/2016 12:00:00 AM 2/16/2016 5:06:35 PM C42906 TK00 TRANSFER TO ANOTHER DEPARTMENT 5029350481051352, 5029350481051345

2/17/2016 12:00:00 AM 2/17/2016 10:56:34 AM E17282 TK00 RCVD 2 VM FROM CUST FOR ADV; FWD 5029350481051352, 5029350481051345

2/17/2016 12:00:00 AM 2/17/2016 1:36:36 PM IVR-West TX00 IVR Call Information, Date of Call 02/17/2016, Time of Call 13:33:22, Caller Dialed 8882725543 5029350481051352, 5029350481051345

2/17/2016 12:00:00 AM 2/17/2016 1:44:54 PM C43601 TK00 ON SET OF THE CALL BORR ASKED TO BE TRANSFERRED TO A MANAGER. ADV THAT WE CAN CONNECT HIM TO SUP. ABT OCA CONCERN. ESCALATED CALL 5029350481051352, 5029350481051345

2/17/2016 12:00:00 AM 2/17/2016 2:03:22 PM C42537 TK00 BOR REQUESTED TO SPEAK TO OCA TO FOLLOW UP HIS CONCERN WHEN HE SPOKE TO OCA. 5029350481051352, 5029350481051345

2/17/2016 12:00:00 AM 2/17/2016 2:03:22 PM C42537 GG00 ESCALATION 5029350481051352, 5029350481051345

2/17/2016 12:00:00 AM 2/17/2016 2:12:36 PM E49158 TK00 RECVD XFER CL FRM BWR, ALREADY VALIDATED, HE HAS BEEN TRYING TO GET BACK IN TOUCH WITH ADVOCATEFOR SEVERAL DAYS AND SAID HE LEFT SEVERAL VOICE MAILS, TRANSFERED WARM TO ADVOCATE 5029350481051352, 5029350481051345

2/17/2016 12:00:00 AM 2/17/2016 7:47:00 PM MYL2 TW50 MYL LOGIN SUCCESSFUL MYL LOGIN SUCCESSFUL 5029350481051352, 5029350481051345

2/17/2016 12:00:00 AM 2/17/2016 7:47:59 PM MYL2 RTPYMT A payment for confirmation code 57673953C was submitted on 2/17/2016 7:47:59 PM for \$38.09, effective 02/17/2016 by the Borrower from MYL2. Convenience Fee = 0.00. The following bank account information was

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used for the payment: Bank Account Number Ending in the Last Four Numbers - 2018, Bank Account Routing Number Ending in the Last Four Numbers - 5436, Bank Account Type - Checking, FDR Account Number - 5029350481051352. 5029350481051352, 5029350481051345

2/17/2016 12:00:00 AM 2/17/2016 7:47:59 PM MYL2 RTPYMT A payment for confirmation code 57673953C was submitted on 2/17/2016 7:47:59 PM for \$21.96, effective 02/17/2016 by the Borrower from MYL2. Convenience Fee = 0.00. The following bank account information was used for the payment: Bank Account Number Ending in the Last Four Numbers - 2018, Bank Account Routing Number Ending in the Last Four Numbers - 5436, Bank Account Type - Checking, FDR Account Number - 5029350481051345. 5029350481051352, 5029350481051345

2/17/2016 12:00:00 AM 2/18/2016 1:31:09 AM E69824 GK00 ***OCA*** SPOKE TO BORROWER AND CONFERENCED IN REGIONS BANK, CALL FROM REGIONS BANK WAS DISCONNECTED. REVIEWED BORROWER'S INQUIRY OF MISSING PAYMENTS AND BORR OWER WAS ABLE TO SEE THEM ALLOCATED CORRECTLY ON PAYMENT HISTORY. BORROWER HAD NO ADDITIONAL QUESTIONS. 5029350481051352

2/17/2016 12:00:00 AM 2/18/2016 1:31:09 AM E69824 GK00 ***OCA*** SPOKE TO BORROWER AND CONFERENCED IN REGIONS BANK, CALL FROM REGIONS BANK WAS DISCONNECTED. REVIEWED BORROWER'S INQUIRY OF MISSING PAYMENTS AND BORR OWER WAS ABLE TO SEE THEM ALLOCATED CORRECTLY ON PAYMENT HISTORY. BORROWER HAD NO ADDITIONAL QUESTIONS. 5029350481051345

2/23/2016 12:00:00 AM 2/23/2016 8:04:28 PM OPSYS CORS01 P099 Monthly Statement Sent EMAIL Borrower 02/22/2016 5029350481051345

2/24/2016 12:00:00 AM 2/26/2016 1:37:59 AM FDR 197 COSIN NM-197 LETTER = K520 5029350481051352, 5029350481051345

2/29/2016 12:00:00 AM 3/1/2016 8:02:28 PM OPSYS CORL01 K520 Annual Cosigner Interest Statement Sent EMAIL Cosigner 02/25/2016 5029350481051352

3/7/2016 12:00:00 AM 3/7/2016 4:20:44 PM MYL2 TW50 MYL LOGIN SUCCESSFUL MYL LOGIN SUCCESSFUL 5029350481051352, 5029350481051345

3/7/2016 12:00:00 AM 3/7/2016 4:21:04 PM MYL2 TX14 Borrower Requested Tax Letter From Web Site BORROWER REQUESTED TAX LETTER FROM WEB SITE 5029350481051352, 5029350481051345

3/7/2016 12:00:00 AM 3/7/2016 8:05:56 PM SYS CORR Payment reminder sent to 6056; due date of 03/17/2016; amount due:\$38.09 5029350481051352

3/7/2016 12:00:00 AM 3/7/2016 8:05:56 PM SYS CORR Payment reminder sent to 6056; due date of 03/17/2016; amount due:\$21.96 5029350481051345

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3/17/2016 12:00:00 AM 3/17/2016 11:34:28 PM MYL2 TW50 MYL LOGIN SUCCESSFUL MYL LOGIN SUCCESSFUL 5029350481051352, 5029350481051345

3/17/2016 12:00:00 AM 3/17/2016 11:36:50 PM MYL2 RTPYMT A payment for confirmation code 60008600C was submitted on 3/17/2016 11:36:50 PM for \$40.00, effective 03/17/2016 by the Borrower from MYL2. Convenience Fee = 0.00. The following bank account information was used for the payment: Bank Account Number Ending in the Last Four Numbers - 2018, Bank Account Routing Number Ending in the Last Four Numbers - 5436, Bank Account Type - Checking, FDR Account Number - 5029350481051352. 5029350481051352, 5029350481051345

3/17/2016 12:00:00 AM 3/17/2016 11:36:50 PM MYL2 RTPYMT A payment for confirmation code 60008600C was submitted on 3/17/2016 11:36:50 PM for \$40.00, effective 03/17/2016 by the Borrower from MYL2. Convenience Fee = 0.00. The following bank account information was used for the payment: Bank Account Number Ending in the Last Four Numbers - 2018, Bank Account Routing Number Ending in the Last Four Numbers - 5436, Bank Account Type - Checking, FDR Account Number - 5029350481051345. 5029350481051352, 5029350481051345

3/17/2016 12:00:00 AM 3/17/2016 11:38:43 PM MYL2 TX14 Borrower Requested Tax Letter From Web Site BORROWER REQUESTED TAX LETTER FROM WEB SITE 5029350481051352, 5029350481051345

3/23/2016 12:00:00 AM 3/23/2016 8:05:52 PM OPSYS CORS01 P099 Monthly Statement Sent EMAIL Borrower 03/22/2016 5029350481051345

4/7/2016 12:00:00 AM 4/7/2016 11:40:48 AM MYL2 TW50 MYL LOGIN SUCCESSFUL MYL LOGIN SUCCESSFUL 5029350481051352, 5029350481051345

4/7/2016 12:00:00 AM 4/7/2016 8:04:05 PM SYS CORR Payment reminder sent to 6056; due date of 04/17/2016; amount due:\$36.18 5029350481051352

4/7/2016 12:00:00 AM 4/7/2016 8:04:05 PM SYS CORR Payment reminder sent to 6056; due date of 04/17/2016; amount due:\$3.92 5029350481051345

4/18/2016 12:00:00 AM 4/18/2016 10:17:03 AM MYL2 TW50 MYL LOGIN SUCCESSFUL MYL LOGIN SUCCESSFUL 5029350481051352, 5029350481051345

4/18/2016 12:00:00 AM 4/18/2016 10:17:55 AM MYL2 RTPYMT A payment for confirmation code 62332714C was submitted on 4/18/2016 10:17:54 AM for \$40.00, effective 04/18/2016 by the Borrower from MYL2. Convenience Fee = 0.00. The following bank account information was used for the payment: Bank Account Number Ending in the Last Four Numbers - 2018, Bank Account Routing Number Ending in the Last Four Numbers - 5436, Bank Account Type - Checking, FDR Account Number - 5029350481051345. 5029350481051352, 5029350481051345

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4/18/2016 12:00:00 AM 4/18/2016 10:17:55 AM MYL2 RTPYMT A payment for confirmation code 62332714C was submitted on 4/18/2016 10:17:54 AM for \$40.00, effective 04/18/2016 by the Borrower from MYL2. Convenience Fee = 0.00. The following bank account information was used for the payment: Bank Account Number Ending in the Last Four Numbers - 2018, Bank Account Routing Number Ending in the Last Four Numbers - 5436, Bank Account Type - Checking, FDR Account Number - 5029350481051352. 5029350481051352, 5029350481051345

4/21/2016 12:00:00 AM 4/21/2016 11:29:12 AM MYL2 TW50 MYL LOGIN SUCCESSFUL MYL LOGIN SUCCESSFUL 5029350481051352, 5029350481051345

4/23/2016 12:00:00 AM 4/23/2016 8:12:14 PM OPSYS CORS01 P099 Monthly Statement Sent EMAIL Borrower 04/22/2016 5029350481051345

5/7/2016 12:00:00 AM 5/7/2016 8:03:56 PM SYS CORR Payment reminder sent to 6056; due date of 05/17/2016; amount due:\$34.96 5029350481051352

5/17/2016 12:00:00 AM 5/17/2016 10:48:54 PM MYL2 TW50 MYL LOGIN SUCCESSFUL MYL LOGIN SUCCESSFUL 5029350481051352, 5029350481051345

5/17/2016 12:00:00 AM 5/17/2016 10:50:43 PM MYL2 RTPYMT A payment for confirmation code 64547078C was submitted on 5/17/2016 10:50:43 PM for \$60.00, effective 05/17/2016 by the Borrower from MYL2. Convenience Fee = 0.00. The following bank account information was used for the payment: Bank Account Number Ending in the Last Four Numbers - 2018, Bank Account Routing Number Ending in the Last Four Numbers - 5436, Bank Account Type - Checking, FDR Account Number - 5029350481051352. 5029350481051352, 5029350481051345

5/17/2016 12:00:00 AM 5/17/2016 10:50:43 PM MYL2 RTPYMT A payment for confirmation code 64547078C was submitted on 5/17/2016 10:50:43 PM for \$40.00, effective 05/17/2016 by the Borrower from MYL2. Convenience Fee = 0.00. The following bank account information was used for the payment: Bank Account Number Ending in the Last Four Numbers - 2018, Bank Account Routing Number Ending in the Last Four Numbers - 5436, Bank Account Type - Checking, FDR Account Number - 5029350481051345. 5029350481051352, 5029350481051345

5/23/2016 12:00:00 AM 5/23/2016 8:05:28 PM OPSYS CORS01 P099 Monthly Statement Sent EMAIL Borrower 05/22/2016 5029350481051345

6/7/2016 12:00:00 AM 6/7/2016 8:03:05 PM SYS CORR Payment reminder sent to 6056; due date of 06/17/2016; amount due:\$13.74 5029350481051352

6/14/2016 12:00:00 AM 6/15/2016 8:07:28 PM A39138 GPX3 X058 Payment Addr Change Email Notification Sent 5029350481051352, 5029350481051345

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Acct # 9644672640

6/17/2016 12:00:00 AM 6/17/2016 8:04:46 PM A39138 GPX3 X058 Payment Addr Change Email Notification Sent 5029350481051352, 5029350481051345

6/19/2016 12:00:00 AM 6/19/2016 8:58:11 PM MYL2 TW50 MYL LOGIN SUCCESSFUL MYL LOGIN SUCCESSFUL 5029350481051352, 5029350481051345

6/21/2016 12:00:00 AM 6/21/2016 3:12:49 PM MYL2 TW50 MYL LOGIN SUCCESSFUL MYL LOGIN SUCCESSFUL 5029350481051352, 5029350481051345

6/21/2016 12:00:00 AM 6/21/2016 3:13:41 PM MYL2 RTPYMT A payment for confirmation code 66990303C was submitted on 6/21/2016 3:13:41 PM for \$13.74, effective 06/21/2016 by the Borrower from MYL2. Convenience Fee = 0.00. The following bank account information was used for the payment: Bank Account Number Ending in the Last Four Numbers - 2018, Bank Account Routing Number Ending in the Last Four Numbers - 5436, Bank Account Type - Checking, FDR Account Number - 5029350481051352. 5029350481051352, 5029350481051345

6/21/2016 12:00:00 AM 6/21/2016 3:13:41 PM MYL2 RTPYMT A payment for confirmation code 66990303C was submitted on 6/21/2016 3:13:41 PM for \$130.00, effective 06/21/2016 by the Borrower from MYL2. Convenience Fee = 0.00. The following bank account information was used for the payment: Bank Account Number Ending in the Last Four Numbers - 2018, Bank Account Routing Number Ending in the Last Four Numbers - 5436, Bank Account Type - Checking, FDR Account Number - 5029350481051345. 5029350481051352, 5029350481051345

6/23/2016 12:00:00 AM 6/23/2016 8:05:08 PM A39138 GPX2 LTR058 Pymnt Addr Change Letter Notification Sent 5029350481051352, 5029350481051345

6/23/2016 12:00:00 AM 6/23/2016 8:05:54 PM OPSYS CORS01 P099 Monthly Statement Sent EMAIL Borrower 06/22/2016 5029350481051345

7/7/2016 12:00:00 AM 7/7/2016 8:02:44 PM SYS CORR Payment reminder sent to 6056; due date of 07/17/2016; amount due:\$38.78 5029350481051352

7/18/2016 12:00:00 AM 7/18/2016 2:13:34 PM MYL2 TW50 MYL LOGIN SUCCESSFUL MYL LOGIN SUCCESSFUL 5029350481051352, 5029350481051345

7/18/2016 12:00:00 AM 7/18/2016 2:14:04 PM MYL2 RTPYMT A payment for confirmation code 68919097C was submitted on 7/18/2016 2:14:03 PM for \$50.00, effective 07/18/2016 by the Borrower from MYL2. Convenience Fee = 0.00. The following bank account information was used for the payment: Bank Account Number Ending in the Last Four Numbers - 2018, Bank Account Routing Number Ending in the Last Four Numbers - 5436, Bank Account Type - Checking, FDR Account Number - 5029350481051352. 5029350481051352, 5029350481051345

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Acct # 9644672640

7/23/2016 12:00:00 AM 7/23/2016 8:02:04 PM OPSYS CORS01 P099 Monthly Statement Sent EMAIL Borrower 07/22/2016
5029350481051345

7/24/2016 12:00:00 AM 7/24/2016 8:14:14 PM MYL2 TW50 MYL LOGIN SUCCESSFUL MYL LOGIN SUCCESSFUL 5029350481051352,
5029350481051345

7/24/2016 12:00:00 AM 7/24/2016 8:16:28 PM MYL2 TX00 BANK ACCOUNT XXXX6309 SAVED 5029350481051352, 5029350481051345

7/24/2016 12:00:00 AM 7/24/2016 8:19:58 PM MYL2 RTPYMT A payment for confirmation code 69330827C was submitted on 7/24/2016
8:19:58 PM for \$1432.19, effective 07/24/2016 by the Borrower from MYL2. Convenience Fee = 0.00. The following bank account information
was used for the payment: Bank Account Number Ending in the Last Four Numbers - 6309, Bank Account Routing Number Ending in the Last
Four Numbers - 3751, Bank Account Type - Checking, FDR Account Number - 5029350481051345. 5029350481051352, 5029350481051345

7/24/2016 12:00:00 AM 7/24/2016 8:19:58 PM MYL2 RTPYMT A payment for confirmation code 69330827C was submitted on 7/24/2016
8:19:58 PM for \$50.00, effective 07/24/2016 by the Borrower from MYL2. Convenience Fee = 0.00. The following bank account information was
used for the payment: Bank Account Number Ending in the Last Four Numbers - 6309, Bank Account Routing Number Ending in the Last Four
Numbers - 3751, Bank Account Type - Checking, FDR Account Number - 5029350481051352. 5029350481051352, 5029350481051345

8/17/2016 12:00:00 AM 8/17/2016 7:15:31 PM MYL2 TW50 MYL LOGIN SUCCESSFUL MYL LOGIN SUCCESSFUL 5029350481051352,
5029350481051345

8/17/2016 12:00:00 AM 8/17/2016 7:19:32 PM MYL2 RTPYMT A payment for confirmation code 71051135C was submitted on 8/17/2016
7:19:31 PM for \$2675.03, effective 08/17/2016 by the Borrower from MYL2. Convenience Fee = 0.00. The following bank account information
was used for the payment: Bank Account Number Ending in the Last Four Numbers - 6309, Bank Account Routing Number Ending in the Last
Four Numbers - 3751, Bank Account Type - Checking, FDR Account Number - 5029350481051352. 5029350481051352, 5029350481051345

8/23/2016 12:00:00 AM 8/23/2016 8:01:58 PM OPSYS CORS01 P099 Monthly Statement Sent EMAIL Borrower 08/22/2016
5029350481051345

8/22/2016 12:00:00 AM 8/24/2016 1:59:33 AM FDR 16 NM-016 = A PREV STATUS = 5029350481051345

8/22/2016 12:00:00 AM 8/24/2016 1:59:33 AM FDR 28 NM-028 NEW REASON CODE = 67 OLD REASON CODE = 00 5029350481051345

9/15/2016 12:00:00 AM 9/17/2016 2:35:28 AM FDR 16 NM-016 = A PREV STATUS = 5029350481051352

9/15/2016 12:00:00 AM 9/17/2016 2:35:28 AM FDR 28 NM-028 NEW REASON CODE = 67 OLD REASON CODE = 00 5029350481051352

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9/19/2016 12:00:00 AM 9/21/2016 1:38:36 AM FDR 16 NM-016 = C PREV STATUS = A 5029350481051352, 5029350481051345

9/19/2016 12:00:00 AM 9/21/2016 1:38:36 AM FDR 28 NM-028 NEW REASON CODE = 99 OLD REASON CODE = 67 5029350481051352, 5029350481051345

9/21/2016 12:00:00 AM 9/22/2016 1:31:47 AM FDR 78902 NM-78902 OLD MONETARY REJECT 'O' 5029350481051352

9/21/2016 12:00:00 AM 9/22/2016 1:31:47 AM FDR 78902 NM-78902 OLD MONETARY REJECT 'O' 5029350481051345

9/21/2016 12:00:00 AM 9/22/2016 1:32:24 AM E68122 GJ00 PER PER CLOSED ACCOUNT SAS DATED 20160920 UPDATE MONETARY REJECT FLAG 5029350481051352

9/21/2016 12:00:00 AM 9/22/2016 1:32:24 AM E68122 GJ00 PER PER CLOSED ACCOUNT SAS DATED 20160920 UPDATE MONETARY REJECT FLAG 5029350481051345

9/23/2016 12:00:00 AM 9/24/2016 2:35:49 AM FDR 57 CR BUREAU FLAG OLD FIELD= 2 NEW FIELD= Z 5029350481051352, 5029350481051345

9/23/2016 12:00:00 AM 9/24/2016 2:35:49 AM FDR 79168 NM 791-68 CR BUR PRV FLG OLD FIELD = * NEW FIELD = 2 5029350481051352, 5029350481051345

1/2/2017 12:00:00 AM 1/3/2017 3:41:50 AM FDR 11 NM-011 NEW APR = 02.000 PREV APR = 02.000 5029350481051352, 5029350481051345

1/6/2017 12:00:00 AM 1/6/2017 8:03:57 PM A39138 GXN1 EML-1098E VLD PRMS - DATE FRM WILL BE AVAIL 5029350481051352, 5029350481051345

2/6/2017 12:00:00 AM 2/6/2017 10:45:53 AM MYL2 TW50 MYL LOGIN SUCCESSFUL MYL LOGIN SUCCESSFUL 5029350481051352, 5029350481051345

2/6/2017 12:00:00 AM 2/6/2017 10:46:11 AM MYL2 TX14 Borrower viewed the 1098e FORM BORROWER REQUESTED TAX LETTER FROM WEB SITE 5029350481051352, 5029350481051345

12/3/2017 12:00:00 AM 12/4/2017 5:48:45 AM FDR 7 CIS NM-007 OLD ADDRESS: 108 W PIAZZA ST 5029350481051352

12/3/2017 12:00:00 AM 12/4/2017 5:48:45 AM FDR 7 CIS NM-007 OLD ADDRESS: CRYSTAL SPRINGS MS 39059-3182 5029350481051352

12/3/2017 12:00:00 AM 12/4/2017 5:48:45 AM FDR 8 CIS NM-008 OLD ADDRESS: 5029350481051352

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Acct # 9644672640

12/3/2017 12:00:00 AM 12/4/2017 5:48:45 AM FDR 7 CIS NM-007 OLD ADDRESS: 108 W PIAZZA ST 5029350481051345

12/3/2017 12:00:00 AM 12/4/2017 5:48:45 AM FDR 7 CIS NM-007 OLD ADDRESS: CRYSTAL SPRINGS MS 39059-3182 5029350481051345

12/3/2017 12:00:00 AM 12/4/2017 5:48:45 AM FDR 8 CIS NM-008 OLD ADDRESS: 5029350481051345

4/28/2018 12:00:00 AM 4/28/2018 8:03:29 PM OPSYS DELETE INACTIVE ACCOUNT DELETED 5029350481051352

4/28/2018 12:00:00 AM 4/28/2018 8:03:29 PM OPSYS DELETE INACTIVE ACCOUNT DELETED 5029350481051352

4/30/2018 12:00:00 AM 5/2/2018 2:01:55 AM FDR 735 NM-735 Group Action 5029350481051345

5/31/2018 12:00:00 AM 5/31/2018 8:04:22 PM OPSYS DELETE INACTIVE ACCOUNT DELETED 5029350481051345

1/16/2019 12:00:00 AM 1/16/2019 10:28:47 AM E70983 MK00 PER FDR INCOMING LTR RCVD 010719; BR REQUESTED INFORMATION REGARDING ED LOANS; NO ACTIVE ED LOANS; BWR ALSO REQUEST INFORMATION REGARDING PRIVATE LOAN; PROVIDED CONFIRMATION THAT BOTH PRIVATE LOANS HAVE BEEN PAID IN FULL; SENT FOR QC 5029350481051352, 5029350481051345

1/17/2019 12:00:00 AM 1/17/2019 6:57:12 AM E44594 LTRCRT SENT LETTER BACK TO DRAFTER FOR CORRECTIONS SENT LETTER BACK TO DRAFTER FOR CORRECTIONS 5029350481051352, 5029350481051345

1/16/2019 12:00:00 AM 1/17/2019 8:02:15 PM E70983 GX00 ID:18948167 , IDT Type: FDR Encore Incoming Letter Quality is created on 01/16/2019 5029350481051352, 5029350481051345

1/17/2019 12:00:00 AM 1/18/2019 8:02:26 PM A39138 GX00 ID:18965596 , IDT Type: FDR Encore Incoming Letter Returned is created on 01/17/2019 5029350481051352, 5029350481051345

1/17/2019 12:00:00 AM 1/18/2019 8:02:26 PM E44594 GX00 ID:18948167 , IDT Type: FDR Encore Incoming Letter Quality is completed on 01/17/2019 5029350481051352, 5029350481051345

1/30/2019 12:00:00 AM 1/30/2019 9:41:17 AM E71416 GJ00 PER PLP FINADJUST PAYMENT HISTORY PROXY BOX CASE ID 4492187 RCVD 01/28; RECEIVED REQUEST TO PROVIDE A PAYMENT HISTORY, COMPLETED REQUEST. 5029350481051352, 5029350481051345

2/4/2019 12:00:00 AM 2/4/2019 1:48:22 PM C59203 TK00 BORROWER PHONE CONTACT RE: CARES DIALED 950067 5029350481051352, 5029350481051345

2/4/2019 12:00:00 AM 2/4/2019 1:58:36 PM C43503 GHD1 Permissions window opened by Agent PERMISSIONS WINDOW OPENED BY AGENT 5029350481051352, 5029350481051345

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Acct # 9644672640

2/4/2019 12:00:00 AM 2/4/2019 1:59:15 PM C43503 TK00 ADDRSS/FAX 5029350481051352, 5029350481051345

2/4/2019 12:00:00 AM 2/4/2019 1:59:15 PM C43503 TK00 ACCOUNT BAL 5029350481051352, 5029350481051345

2/5/2019 12:00:00 AM 2/5/2019 9:26:41 AM E70983 G186 LETTER TYPED; AWAITING QC FDR LETTER TYPED; AWAITING QC
5029350481051352, 5029350481051345

2/5/2019 12:00:00 AM 2/5/2019 9:26:41 AM E70983 GJ00 PER FDR INCOMING LTR RETURNED DTD 011719; RCVD FEEDBACK TO INCLUDE
BWR APPS, PNS, AND PAYMENT HISTORY; INCLUDED DOCUMENTS AND RESUBMITTED FOR QC AS REQUESTED 5029350481051352,
5029350481051345

2/6/2019 12:00:00 AM 2/6/2019 7:05:37 AM E71403 G170 COMPLETED QC REVIEW; SENT TO BE MAILED OR FAXED FDR COMPLETED QC
REVIEW; SENT TO BE MAILED OR FAXED 5029350481051352, 5029350481051345

2/6/2019 12:00:00 AM 2/6/2019 9:09:11 AM E42548 GK24 SENT LETTER TO BORROWER SENT LETTER TO BORROWER
5029350481051352, 5029350481051345

2/5/2019 12:00:00 AM 2/6/2019 8:02:18 PM E70983 GX00 ID:19372380 , IDT Type: FDR Encore Incoming Letter Quality is created on
02/05/2019 5029350481051352, 5029350481051345

2/5/2019 12:00:00 AM 2/6/2019 8:02:18 PM E70983 GX00 ID:18965596 , IDT Type: FDR Encore Incoming Letter Returned is completed on
02/05/2019 5029350481051352, 5029350481051345

2/6/2019 12:00:00 AM 2/7/2019 8:02:33 PM A39138 GX00 ID:19393115 , IDT Type: FDR Encore Incoming Letter Printing is created on
02/06/2019 5029350481051352, 5029350481051345

2/6/2019 12:00:00 AM 2/7/2019 8:02:33 PM E71403 GX00 ID:19372380 , IDT Type: FDR Encore Incoming Letter Quality is completed on
02/06/2019 5029350481051352, 5029350481051345

2/6/2019 12:00:00 AM 2/7/2019 8:02:33 PM E42548 GX00 ID:19393115 , IDT Type: FDR Encore Incoming Letter Printing is completed on
02/06/2019 5029350481051352, 5029350481051345

2/9/2019 12:00:00 AM 2/9/2019 10:28:20 AM E69595 MK00 PER 020719 ENCORE LTR; RCVD BOR RQST FOR LOAN APPS; PULLED FROM
ECS; SENT TO BOR ADDR 5029350481051352, 5029350481051345

2/9/2019 12:00:00 AM 2/9/2019 10:28:20 AM E69595 G186 LETTER TYPED; AWAITING QC FDR LETTER TYPED; AWAITING QC
5029350481051352, 5029350481051345

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2/9/2019 12:00:00 AM 2/10/2019 8:01:17 PM E69595 GX00 ID:19455944 , IDT Type: FDR Encore Incoming Letter Quality is created on 02/09/2019 5029350481051352, 5029350481051345

2/11/2019 12:00:00 AM 2/11/2019 8:09:08 AM E73290 G170 COMPLETED QC REVIEW; SENT TO BE MAILED OR FAXED FDR COMPLETED QC REVIEW; SENT TO BE MAILED OR FAXED 5029350481051352, 5029350481051345

2/12/2019 12:00:00 AM 2/12/2019 9:16:01 AM E69505 GK24 SENT LETTER TO BORROWER SENT LETTER TO BORROWER 5029350481051352, 5029350481051345

2/11/2019 12:00:00 AM 2/12/2019 8:03:37 PM A39138 GX00 ID:19483145 , IDT Type: FDR Encore Incoming Letter Printing is created on 02/11/2019 5029350481051352, 5029350481051345

2/11/2019 12:00:00 AM 2/12/2019 8:03:37 PM E73290 GX00 ID:19455944 , IDT Type: FDR Encore Incoming Letter Quality is completed on 02/11/2019 5029350481051352, 5029350481051345

2/12/2019 12:00:00 AM 2/13/2019 8:04:15 PM E69505 GX00 ID:19483145 , IDT Type: FDR Encore Incoming Letter Printing is completed on 02/12/2019 5029350481051352, 5029350481051345

2/18/2019 12:00:00 AM 2/18/2019 11:04:06 AM E72150 TK00 BORROWER RESEARCH RE: REVIEWED ACCOUNT 5029350481051352, 5029350481051345

2/18/2019 12:00:00 AM 2/18/2019 3:38:04 PM E73406 TK00 BORROWER RESEARCH RE: REVIEWED ACCOUNT 5029350481051352, 5029350481051345

9/4/2020 12:00:00 AM 9/4/2020 1:07:09 PM E91916 TK00 BORROWER PHONE CONTACT RE: REVIEWED ACCOUNT, CARES DIALED 950089 5029350481051352, 5029350481051345

9/4/2020 12:00:00 AM 9/4/2020 1:16:02 PM E77034 TK00 BORROWER PHONE CONTACT RE: REVIEWED ACCOUNT 5029350481051352, 5029350481051345

9/4/2020 12:00:00 AM 9/4/2020 1:16:02 PM E77034 TK00 B REQ PMT HISTORY FOR THE LIFE OF EACH LOAN LOAN TYPE AND ORIGINATION DATES...IDT SENT 5029350481051352, 5029350481051345

9/9/2020 12:00:00 AM 9/9/2020 11:43:41 AM E75051 GJ00 PER PLP FINADJ PYMT HIST PROXY BOX CASE ID# 5282839; DTD 090420; RCVD REQ TO PROVIDE A PAYMENT HISTORY; COMPLETED REQUEST 5029350481051352, 5029350481051345

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9/18/2020 12:00:00 AM 9/18/2020 9:35:15 AM E08347 G170 COMPLETED QC REVIEW; SENT TO BE MAILED OR FAXED FDR COMPLETED QC REVIEW; SENT TO BE MAILED OR FAXED 5029350481051352, 5029350481051345

9/18/2020 12:00:00 AM 9/18/2020 12:02:30 PM E71033 GK24 SENT RESPONSE TO BORROWER SENT LETTER TO BORROWER 5029350481051352, 5029350481051345

9/15/2021 12:00:00 AM 9/15/2021 11:50:37 AM C65052 TK00 BORR CI TO CHECK IF PAYMENT IAO 20,192.32 AND 23,000.00 YEAR 2008 IS RCVD FROM MOJILLA// ADV TO CONTACT MOJILLA FIRST TO CHECK IF THOSE PAYMENTS ARE RCVDOR CASHED 5029350481051352, 5029350481051345

9/15/2021 12:00:00 AM 9/15/2021 11:50:37 AM C65052 TK00 BORROWER PHONE CONTACT RE: REVIEWED ACCOUNT 5029350481051352, 5029350481051345

9/15/2021 12:00:00 AM 9/15/2021 12:53:48 PM C57083 TK00 BTO AND CLAUDIA;FROM MOHELA, CMD, PROVIDED AUTH TO SPEAK WITH THIRD PARTY. 5029350481051352, 5029350481051345

9/15/2021 12:00:00 AM 9/15/2021 12:53:49 PM C57083 TK00 BORROWER PHONE CONTACT RE: REVIEWED ACCOUNT, CARES DIALED 950089 5029350481051352, 5029350481051345

9/15/2021 12:00:00 AM 9/15/2021 12:53:49 PM C57083 TK00 CALLING FOR ED LNS. PRIVATE LNS PIF 5029350481051352, 5029350481051345

9/15/2021 12:00:00 AM 9/15/2021 1:11:17 PM E78672 TK00 SPOKE WITH BRR AND CLAUDIA MOHELA RECVD AUTH TO DISCUSS ACCTADV ARCHIVE RECORDS SHOWS TWO FEDERAL LOANS02 810612 REGIONS BAN GS PCON US 011808 2750.00 .00 6.800 N 03 810612 REGIONS BAN GS PCON US 011808 2500.00 .00 6.800 N WHICH WERE CONSOLIDATEDCLAUDIA DISCONNECTED BRR OK 5029350481051352, 5029350481051345

9/15/2021 12:00:00 AM 9/15/2021 1:11:17 PM E78672 TK00 BORROWER PHONE CONTACT RE: REVIEWED ACCOUNT 5029350481051352, 5029350481051345

9/15/2021 12:00:00 AM 9/15/2021 1:25:52 PM E09053 GG00 ASSISTED AGENT W/Q&A IN CHAT 5029350481051352, 5029350481051345

9/15/2021 12:00:00 AM 9/15/2021 1:25:52 PM E09053 TK00 BORROWER RESEARCH RE: REVIEWED ACCOUNT 5029350481051352, 5029350481051345

9/15/2021 12:00:00 AM 9/15/2021 4:52:52 PM E92946 TK00 BORROWER PHONE CONTACT RE: REVIEWED ACCOUNT, CARES DIALED 443736 5029350481051352, 5029350481051345

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Acct # 9644672640

9/15/2021 12:00:00 AM 9/15/2021 5:37:11 PM E78453 GSE3 CRS: ESCALATION CALL RECEIVED FROM AGENT CRS: ESCALATION CALL RECEIVED FROM AGENT 5029350481051352, 5029350481051345

9/15/2021 12:00:00 AM 9/15/2021 5:37:12 PM E78453 TK00 BORROWER RESEARCH RE: REVIEWED ACCOUNT 5029350481051352, 5029350481051345

9/15/2021 12:00:00 AM 9/15/2021 5:37:12 PM E78453 GG00 ESC - NOTES CORRED ON COMM CLASS Y DATABASE SUFFIX 2 5029350481051352, 5029350481051345

9/15/2021 12:00:00 AM 9/15/2021 5:38:40 PM E78453 TK00 BORROWER PHONE CONTACT RE: REVIEWED ACCOUNT 5029350481051352, 5029350481051345

11/30/2021 12:00:00 AM 11/30/2021 3:39:08 PM E59428 MK00 PER 112221 ENCORE LAWYERCORR REQ, ORD 112221, RCVD LTR FROM 3RD PARTY ATTY STATING THEY REP THE FORMER BWR OF THE CLOSED AND PIFD FDR LNS, LTR BASICALLY ASKING FOR VOD SO I EMAILED OCA TO HAVE THEM WORK THE REQUEST. 5029350481051352, 5029350481051345

12/3/2021 12:00:00 AM 12/3/2021 10:50:02 AM E64715 TK00 3rd Party Telephoned Office/Inbound 5029350481051352, 5029350481051345

12/3/2021 12:00:00 AM 12/3/2021 10:51:31 AM E64715 TK00 Attorney Representation 5029350481051352, 5029350481051345

12/3/2021 12:00:00 AM 12/3/2021 10:51:58 AM E64715 GD00 Artiva Delinquency Reason changed from KNOW to UNKW 5029350481051352, 5029350481051345

12/3/2021 12:00:00 AM 12/3/2021 11:27:25 AM E64715 MK00 OMB: borr's. attorney requests Validation of Debt. See ECS: 0901d7c382396eb1 - 11/22/21. Note: loans were PIF. 09/21/2016. Unable to access/retrieve acct. in FDR (to send system ltrs.), results of PIF in 2016. Attorney is Not yet Information Eligible. Attorney and borr. must be sent ltr. K452, K453, complete & return for I/E. Unable to access acct. Created IDT # 37873454 /Research 5029350481051352, 5029350481051345

12/3/2021 12:00:00 AM 12/3/2021 11:50:34 AM E59428 GJ00 PER FDR RESEARCH REQ IIDT # 37873454 DTD 120321, ORD 112221, OMB WANTED TO SEE HOW THEY CAN SEND SYSTEM LTRS ON A CLOSED ACCT ON LY ON CARES, PENDING, WAITING ON GUIDANCE. 5029350481051352, 5029350481051345

12/6/2021 12:00:00 AM 12/6/2021 2:38:57 PM E73406 TK00 BORROWER RESEARCH RE: REVIEWED ACCOUNT 5029350481051352, 5029350481051345

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Acct # 9644672640

12/7/2021 12:00:00 AM 12/7/2021 10:34:39 AM E64715 MK00 OMB: borr's. attorney requests Validation of Debt. Loans were PIF. 09/21/2016. Pending borr. release for Atty. I/E. Research: OCA sends borr. VOD. doc. See ECS: 01/05/19, 09/17/20. -NAT. 5029350481051352, 5029350481051345

12/9/2021 12:00:00 AM 12/9/2021 1:33:06 PM E59428 G186 LETTER TYPED; AWAITING QC FDR LETTER TYPED; AWAITING QC 5029350481051352, 5029350481051345

12/9/2021 12:00:00 AM 12/9/2021 1:33:06 PM E59428 GJ00 PER FDR RESEARCH IDT # 37873454 DTD 120321, ORD 112221, REQ FROM OMB, RCVD REQ FROM 3RD PARTY ATTY WANTING VOD FOR THE CLOSED FDR LNS 1345 AND 1352, STATED CANNOT SEND UNTIL WR HAVE AUTHORIZATION ON FILE, TRIED TO SEND LTRS K452 AND K453 AND UNABLE TO SEND SYSTEM LTRS SINCE LNS ARE ONLY ON CARES, OMB ASKED WHAT CAN BE DONE, I REACHED OUT TO PLP MANAGEMENT AND PER GUIDANCE WAS ADVSD TO SEND THE MANUAL LTR VERSIONS OF THE SYSTEM LTRS SO THIS IS HWAT I DID, I SENT THE ONE LTR TO THE BWR AND THE ONE LTR TO THE 3RD PARTY ATTY, BOTH SENT VIA MAIL, LWA LTR. 5029350481051352, 5029350481051345

12/10/2021 12:00:00 AM 12/10/2021 12:15:04 PM E69105 G170 COMPLETED QC REVIEW; SENT TO BE MAILED OR FAXED FDR COMPLETED QC REVIEW; SENT TO BE MAILED OR FAXED 5029350481051352, 5029350481051345

12/10/2021 12:00:00 AM 12/10/2021 12:58:00 PM E69105 G170 COMPLETED QC REVIEW; SENT TO BE MAILED OR FAXED FDR COMPLETED QC REVIEW; SENT TO BE MAILED OR FAXED 5029350481051352, 5029350481051345

12/9/2021 12:00:00 AM 12/10/2021 8:00:41 PM E59428 GX00 ID:37873454 , IDT Type: FDR - Research Requested is completed on 12/09/2021 5029350481051352, 5029350481051345

12/13/2021 12:00:00 AM 12/13/2021 8:21:06 AM E42548 GK24 SENT LETTER TO BORROWER SENT LETTER TO BORROWER 5029350481051352, 5029350481051345

12/13/2021 12:00:00 AM 12/13/2021 8:26:53 AM E42548 LTR3RD SENT LETTER TO 3rd PARTY SENT LETTER TO THIRD PARTY 5029350481051352, 5029350481051345

12/29/2021 12:00:00 AM 12/29/2021 10:14:19 AM E59428 MK00 PER 122721 ENCORE POA REQ, ORD OF DOC 122721, RCVD A COMPLETED IE RELEASE FORM FROM FORMER BWR FOR CLOSED FDR LNS FOR A 3RD PARTY, UNABLE TO PROCES SINCE BWR USED TGEIR OWN INFO ON THE FORMN SO I CREATED A MAN LTR IDT TO HAVE A LTR SENT TO THE BWR ADVISING WE NEED THE FOMR FILLED OUT WITH THE 3RD PARTYS INFO AND NOT THEIR OWN. EMAILED TO HAVE THE IDT ASSIGNED TO ME. 5029350481051352, 5029350481051345

12/29/2021 12:00:00 AM 12/29/2021 5:20:16 PM E59428 GJ00 PER FDR MAN LTR IDT # 38219509 DTD 122921, ORD 122721, RCVD RETURNED IE RELEASE FORM FROM THE BWR FOR CLOSED LNS 1345 AND 1352 FOR 3RD PARTY, FORM HAS BWR'S OWN INFO ON IT, NOT

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3RD PARTY SO I SENT THE BWR A MAN LTR ADVISING WHAT THEY DID WRONG AND TO MAKE SURE THEY PUT THE 3RD PARTYS INFO ON THE FORM, LNS ARE CLOSED SO FROM IS ON SECOND PAGE OF LTR, SENT VIA MAIL, LWA LTR. 5029350481051352, 5029350481051345

12/29/2021 12:00:00 AM 12/29/2021 5:20:16 PM E59428 G186 LETTER TYPED; AWAITING QC FDR LETTER TYPED; AWAITING QC 5029350481051352, 5029350481051345

12/30/2021 12:00:00 AM 12/30/2021 10:06:23 AM E69105 G170 COMPLETED QC REVIEW; SENT TO BE MAILED OR FAXED FDR COMPLETED QC REVIEW; SENT TO BE MAILED OR FAXED 5029350481051352, 5029350481051345

12/30/2021 12:00:00 AM 12/30/2021 11:01:46 AM E41434 GK24 SENT LETTER TO BORROWER SENT LETTER TO BORROWER 5029350481051352, 5029350481051345

12/29/2021 12:00:00 AM 12/30/2021 8:02:05 PM E59428 GX00 ID:38219509 , IDT Type: FDR - Manual Letter is created on 12/29/2021 5029350481051352, 5029350481051345

12/29/2021 12:00:00 AM 12/30/2021 8:02:05 PM E59428 GX00 ID:38219509 , IDT Type: FDR - Manual Letter is completed on 12/29/2021 5029350481051352, 5029350481051345

1/13/2022 12:00:00 AM 1/13/2022 10:07:27 AM E59428 MK00 PER 011221, ENCORE POA REQ, ORD OF DOC 011222, RCVD AN IE RELEASE FORM FROM THE FORMER BWR OF THE CLOSED FDR LNS FOR 3RD PARTY, ADED 3RD PARTY AS IE ON THE ACCT, ACCT NOT ACTIVE AND ON FDR SO UNABLE TO SEND THE K530 LTRS. 5029350481051352, 5029350481051345

1/13/2022 12:00:00 AM 1/13/2022 10:07:27 AM E59428 TK00 BORROWER RESEARCH RE: CREATED ACCOUNT RELATIONSHIP(S) 5029350481051352, 5029350481051345

2/16/2022 12:00:00 AM 2/16/2022 3:04:33 PM C73706 TK00 BORROWER PHONE CONTACT RE: REVIEWED ACCOUNT, CARES DIALED 950067 5029350481051352, 5029350481051345

2/16/2022 12:00:00 AM 2/16/2022 3:04:34 PM C73706 TK00 BCI // PRIVATE LOANS // TRANSFERRED TO FDR FOR FURTHER ASSISTANCE // 5029350481051352, 5029350481051345

2/16/2022 12:00:00 AM 2/16/2022 3:19:09 PM E75986 TK00 ACCOUNT BAL 5029350481051352, 5029350481051345

2/16/2022 12:00:00 AM 2/16/2022 3:19:09 PM E75986 TK00 BORROWER PHONE CONTACT RE: REVIEWED ACCOUNT 5029350481051352, 5029350481051345

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Acct # 9644672640

2/16/2022 12:00:00 AM 2/16/2022 3:19:09 PM E75986 TK00 BRWR REQUEST LETTER STATING WHO GUARANTOR OF LNS WAS AND THEIR CONTACT INFORMATION PLEASE SEND TO BRWR. 5029350481051352, 5029350481051345

2/16/2022 12:00:00 AM 2/16/2022 3:19:10 PM E75986 TK00 ADVISED AIDVANTAGE FOR ED LOANS THAT MAY HAVE TRANSFERED 5029350481051352, 5029350481051345

2/16/2022 12:00:00 AM 2/17/2022 8:00:37 PM E75986 GX00 ID:38940552 , IDT Type: FDR - Manual Letter is created on 02/16/2022 5029350481051352, 5029350481051345

2/22/2022 12:00:00 AM 2/22/2022 8:58:06 AM E53380 GJ00 PER FDR MNL LTR IDT 38940552 DTD 021622; ORD 021622; BRW RQST GUARANTOR OF LNS WAS AND THEIR CONTACT INFORMATION; PRIVATE LOANS DO NOT HAVE A LENDER; DRFTD MNL LTR TO BRW ADVINSING NAVIENT PRIVATE LOAN TRUST & SUBMITTED FOR QC ON LWA 5029350481051352, 5029350481051345

2/22/2022 12:00:00 AM 2/22/2022 8:58:06 AM E53380 G186 LETTER TYPED; AWAITING QC FDR LETTER TYPED; AWAITING QC 5029350481051352, 5029350481051345

2/22/2022 12:00:00 AM 2/22/2022 8:58:07 AM E53380 TK00 PER FDR MNL LTR IDT 38940552 DTD 021622; ORD 021622; BRW RQST GUARANTOR OF LNS WAS AND THEIR CONTACT INFORMATION; PRIVATE LOANS DO NOT HAVE A LENDER; DRFTD MNL LTR TO BRW ADVINSING NAVIENT PRIVATE LOAN TRUST & SUBMITTED FOR QC ON LWA 5029350481051352, 5029350481051345

2/23/2022 12:00:00 AM 2/23/2022 10:25:55 AM E69595 G170 COMPLETED QC REVIEW; SENT TO BE MAILED OR FAXED FDR COMPLETED QC REVIEW; SENT TO BE MAILED OR FAXED 5029350481051352, 5029350481051345

2/23/2022 12:00:00 AM 2/23/2022 11:19:45 AM E41434 GK24 SENT LETTER TO BORROWER SENT LETTER TO BORROWER 5029350481051352, 5029350481051345

2/22/2022 12:00:00 AM 2/23/2022 8:00:44 PM E53380 GX00 ID:38940552 , IDT Type: FDR - Manual Letter is completed on 02/22/2022 5029350481051352, 5029350481051345

3/16/2022 12:00:00 AM 3/16/2022 9:04:58 AM E71417 MK00 ENCORE LTR REC 031122;BWR SNT IN LETTER ASKING FOR GRAUNTOR INFO;PENDE REAHED OUT TO MGMNT FOR HELP. 5029350481051352, 5029350481051345

3/23/2022 12:00:00 AM 3/23/2022 8:05:03 AM E71417 MK00 ENCORE LTR REC 031122;BWR RQST GUARANTOR INFOR REC FEEDBACK ON WHERE TO FIND INFO NO INFO N CLASS REACHED BACK OUT TO MGMNT TO SEE IF SHOULD PROVIDE DISB INFOR AND STATUS PENDE. 5029350481051352, 5029350481051345

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3/23/2022 12:00:00 AM 3/23/2022 11:37:38 AM E71417 G186 LETTER TYPED; AWAITING QC FDR LETTER TYPED; AWAITING QC
5029350481051352, 5029350481051345

3/23/2022 12:00:00 AM 3/23/2022 11:37:38 AM E71417 MK00 ENCORE LTR REC 031122;BWR RQST GUARANTOR INFO; PER GUIDEMCE
FRM BWR PROVIDED NAME, ADDRESS FOR GUARAMTORE AND DISB DTS AND AMNTS FOR LNS ALSO ADV LNS PIF. 5029350481051352,
5029350481051345

3/23/2022 12:00:00 AM 3/23/2022 12:18:08 PM E69105 G170 COMPLETED QC REVIEW; SENT TO BE MAILED OR FAXED FDR COMPLETED
QC REVIEW; SENT TO BE MAILED OR FAXED 5029350481051352, 5029350481051345

3/24/2022 12:00:00 AM 3/24/2022 1:02:52 PM E41434 GK24 SENT LETTER TO BORROWER SENT LETTER TO BORROWER
5029350481051352, 5029350481051345

3/31/2022 12:00:00 AM 3/31/2022 9:57:41 AM C73303 TK00 BORROWER PHONE CONTACT RE: REVIEWED ACCOUNT, CRS - ACCOUNT
CURRENT 5029350481051352, 5029350481051345

3/31/2022 12:00:00 AM 3/31/2022 1:08:23 PM C77119 TK00 BORROWER PHONE CONTACT RE: REVIEWED ACCOUNT, CARES DIALED
950067 5029350481051352, 5029350481051345

3/31/2022 12:00:00 AM 3/31/2022 1:17:23 PM E90313 TK00 BORROWER PHONE CONTACT RE: REVIEWED ACCOUNT
5029350481051352, 5029350481051345

7/19/2022 12:00:00 AM 7/19/2022 2:18:18 PM E109588 TK00 PRIVAATE LOAN TRANSFERED 5029350481051352, 5029350481051345

7/19/2022 12:00:00 AM 7/19/2022 2:18:18 PM E109588 TK00 BORROWER PHONE CONTACT RE: REVIEWED ACCOUNT
5029350481051352, 5029350481051345

7/19/2022 12:00:00 AM 7/19/2022 2:26:40 PM E64424 GD00 Phoned Borrower @ ; No Answer 5029350481051352, 5029350481051345

7/19/2022 12:00:00 AM 7/19/2022 2:26:42 PM E64424 GD00 Phoned Borrower @ , No Message Left 5029350481051352,
5029350481051345

7/19/2022 12:00:00 AM 7/19/2022 2:41:11 PM E72625 TK00 BORROWER PHONE CONTACT RE: REVIEWED ACCOUNT
5029350481051352, 5029350481051345

7/19/2022 12:00:00 AM 7/19/2022 2:41:12 PM E72625 TK00 SENT IDT FOR INFO FOR PIF NEEDED TO BE SENT THREW POSTAL MAIL
ADVISED 7-10 BIZ DAYS ADVISED EST DATE OF COMPLETE NEEDED CREDIT INFO 5029350481051352, 5029350481051345

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Acct # 9644672640

7/26/2022 12:00:00 AM 7/26/2022 8:00:57 PM A39138P1 G3A1 Email X040 Customer inquiry acknowledgement sent
5029350481051352, 5029350481051345

7/27/2022 12:00:00 AM 7/27/2022 2:58:24 PM E63169 TK00 BORROWER RESEARCH RE: REVIEWED ACCOUNT 5029350481051352,
5029350481051345

7/29/2022 12:00:00 AM 7/29/2022 7:15:46 AM E70747 TK00 PER FDR PLP FIN ADJ DECLINING BALANCE PROXY BOX CASE ID# 01047692;
DATED 7-27-22; RECEIVED REQUEST TO PROVIDE DECLINING BALANCE HISTORIES. PROCESSED REQUEST. 5029350481051352,
5029350481051345

8/1/2022 12:00:00 AM 8/1/2022 11:23:59 AM C80606 TK00 THE CALL WAS TRANSFERRED TO PRIVATE LOAN BECAUSE THE BORR,S LOAN
IS PRIVATE LOAN 5029350481051352, 5029350481051345

8/1/2022 12:00:00 AM 8/1/2022 11:23:59 AM C80606 TK00 BORROWER PHONE CONTACT RE: REVIEWED ACCOUNT 5029350481051352,
5029350481051345

8/1/2022 12:00:00 AM 8/1/2022 11:53:00 AM MYL2 TX00 COBROWSE LOGIN FOR CUSTOMER ENDING 6056 BY c49361
5029350481051352, 5029350481051345

8/1/2022 12:00:00 AM 8/1/2022 12:11:35 PM C49361 TK00 BOR CALLED ABT HIS FEDERAL LOANS IN Y DATA BASE. WANTS TO GET THESE
INFORMATION, THE PAYMENT HISTORY . ADVISED NEED TO SUBMIT A RESEARCH . BOR REQUESTED TO TALK WITH A MANAGER, ADVISED CAN
CONNECT HIM TO A SUP, AGREED. 5029350481051352, 5029350481051345

8/1/2022 12:00:00 AM 8/1/2022 12:11:35 PM C49361 TK00 BORROWER PHONE CONTACT RE: REVIEWED ACCOUNT 5029350481051352,
5029350481051345

8/1/2022 12:00:00 AM 8/1/2022 12:11:35 PM C49361 TK00 WAS ABLE TO TALK WITH A SUPERVISOR, EXPLAINED THE REASON FOR
ESCALATION. WAS ADVISED TO GIVE # OF LOAN LOCATOR, SINCE FOR FEDERAL LOANS FROM SLMA, WE STARTED SERVICING THEM OCTOBER
2014. TRIED TO GO BACK TO THE BOR, LINE WAS DICONNECTED 5029350481051352, 5029350481051345

8/1/2022 12:00:00 AM 8/1/2022 1:49:24 PM C44027 GJ00 Mr JAMERIAL Q. BENSON called in has questions on the FDR loans as to how
much, when was the paymt made, what loan was it posted to. He req to get 5029350481051352, 5029350481051345

8/1/2022 12:00:00 AM 8/1/2022 1:49:24 PM C44027 GJ00 o for his FFELP loans, it resulted some confusion as to why I can't see history.
5029350481051352, 5029350481051345

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Acct # 9644672640

8/1/2022 12:00:00 AM 8/1/2022 1:49:24 PM C44027 GJ00 a doc for the complete paymt history. He has questions about his FFELP loans w/ serv dates 2002 - 2008. He said prev rep/***** provided him inf 5029350481051352, 5029350481051345

8/1/2022 12:00:00 AM 8/1/2022 1:49:43 PM C44027 GJ00 s paymt history. Adv start date of FFELP loans being serv by Navient was around Oct 2014. Adv to call Aidvantage, acct reviewed on Y data base, n 5029350481051352, 5029350481051345

8/1/2022 12:00:00 AM 8/1/2022 1:49:43 PM C44027 GJ00 Action Taken: Apologized, was surprised why call was already transf by an Agent. Adv payment info on his FDR loans. IDT submitted for his FDR loan 5029350481051352, 5029350481051345

8/1/2022 12:00:00 AM 8/1/2022 1:49:44 PM C44027 GJ00 o info showing. FFELP loans was already consolidated by DOE yr 2008. As per directive order, we need to adv cust to call Aidvantage if they needed 5029350481051352, 5029350481051345

8/1/2022 12:00:00 AM 8/1/2022 1:49:44 PM C44027 GJ00 a doc for the loans prev by serv by DOE. CSI ID NO. 139323 5029350481051352, 5029350481051345

8/1/2022 12:00:00 AM 8/1/2022 1:50:12 PM C44027 GSE3 CRS: ESCALATION CALL RECEIVED FROM AGENT CRS: ESCALATION CALL RECEIVED FROM AGENT 5029350481051352, 5029350481051345

8/1/2022 12:00:00 AM 8/1/2022 1:50:12 PM C44027 TK00 BORROWER RESEARCH RE: REVIEWED ACCOUNT 5029350481051352, 5029350481051345

8/2/2022 12:00:00 AM 8/2/2022 2:17:59 PM E50369 GJ00 PER 080122 FDR MANLR IDT 41997055 ORD 080122 BOR RQSTD COMPLETE PMT HIST; NAT PER PLP FIN ADJ MEMO DTD 072922 FOR CASE 1047692; FIN ADJ CONFIRMED OCA AGENT E63169 RQSTD DB HIST PREV AND WAS PROVIDED HIST AS RQSTD; CLOSED MANLR IDT PER RQST ALRDY COMPLETED; SNT FOR FEEDBACK TO OCA 5029350481051352, 5029350481051345

8/1/2022 12:00:00 AM 8/2/2022 8:00:34 PM C44027 GX00 ID:41997055 , IDT Type: FDR - Manual Letter is created on 08/01/2022 5029350481051352, 5029350481051345

8/3/2022 12:00:00 AM 8/3/2022 11:49:49 AM E19511 GXQ1 QA SUPER REVIEWED ACCOUNT QA SUPER REVIEWED ACCOUNT 5029350481051352, 5029350481051345

8/2/2022 12:00:00 AM 8/3/2022 8:00:35 PM E50369 GX00 ID:41997055 , IDT Type: FDR - Manual Letter is completed on 08/02/2022 5029350481051352, 5029350481051345

8/5/2022 12:00:00 AM 8/5/2022 1:26:49 PM C44027 TK00 BORROWER RESEARCH RE: REVIEWED ACCOUNT 5029350481051352, 5029350481051345

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Acct # 9644672640

8/5/2022 12:00:00 AM 8/5/2022 1:26:49 PM C44027 TK00 BORROWER RESEARCH RE: REVIEWED ACCOUNT 5029350481051352,
5029350481051345

8/15/2022 12:00:00 AM 8/15/2022 11:48:59 AM C73713 TK00 BCI AKS ABT HIS LOAN//ADVS XFER TO PRIVATE// 5029350481051352,
5029350481051345

8/15/2022 12:00:00 AM 8/15/2022 11:48:59 AM C73713 TK00 BORROWER PHONE CONTACT RE: REVIEWED ACCOUNT
5029350481051352, 5029350481051345

8/15/2022 12:00:00 AM 8/15/2022 11:57:57 AM MYL2 TW50 MYL LOGIN SUCCESSFUL MYL LOGIN SUCCESSFUL 5029350481051352,
5029350481051345

8/15/2022 12:00:00 AM 8/15/2022 1:13:33 PM MYL2 TW50 MYL LOGIN SUCCESSFUL MYL LOGIN SUCCESSFUL 5029350481051352,
5029350481051345

8/15/2022 12:00:00 AM 8/15/2022 1:23:07 PM C49246 TK00 BORROWER PHONE CONTACT RE: REVIEWED ACCOUNT
5029350481051352, 5029350481051345

8/15/2022 12:00:00 AM 8/15/2022 1:23:07 PM C49246 TK00 PAYMENT QUESTION/PROB 5029350481051352, 5029350481051345

8/15/2022 12:00:00 AM 8/16/2022 8:02:07 PM C49246 GX00 ID:42217419 , IDT Type: FDR - Manual Letter is created on 08/15/2022
5029350481051352, 5029350481051345

8/17/2022 12:00:00 AM 8/17/2022 11:04:23 AM E53380 GJ00 PER FDR MNL LTR IDT 42217419 DTD 081522; ORD 081522; BRW RQST
DECL BAL PMT HISTORY; PENDING 5029350481051352, 5029350481051345

8/17/2022 12:00:00 AM 8/17/2022 11:04:23 AM E53380 TK00 PER FDR MNL LTR IDT 42217419 DTD 081522; ORD 081522; BRW RQST
DECL BAL PMT HISTORY; PENDING 5029350481051352, 5029350481051345

8/17/2022 12:00:00 AM 8/17/2022 5:31:49 PM MYL2 TW50 MYL LOGIN SUCCESSFUL MYL LOGIN SUCCESSFUL 5029350481051352,
5029350481051345

8/19/2022 12:00:00 AM 8/19/2022 7:52:38 AM E70747 TK00 PER FDR PLP FIN ADJ DECLINING BALANCE PROXY BOX CASE ID# 01079523;
DATED 8-17-22; RECEIVED REQUEST TO PROVIDE DECLINING BALANCE HISTORIES. PROCESSED REQUEST. 5029350481051352,
5029350481051345

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8/19/2022 12:00:00 AM 8/19/2022 9:45:02 AM E53380 G186 LETTER TYPED; AWAITING QC FDR LETTER TYPED; AWAITING QC
5029350481051352, 5029350481051345

8/19/2022 12:00:00 AM 8/19/2022 9:45:03 AM E53380 TK00 PER FDR MNL LTR IDT 42217419 DTD 081522; ORD 081522; DRFTD MNL LTR
TO BRW W/ DECL BAL PMT HISTORY & SUBMITTED FOR QC ON LWA 5029350481051352, 5029350481051345

8/19/2022 12:00:00 AM 8/19/2022 9:45:03 AM E53380 GJ00 PER FDR MNL LTR IDT 42217419 DTD 081522; ORD 081522; DRFTD MNL LTR
TO BRW W/ DECL BAL PMT HISTORY & SUBMITTED FOR QC ON LWA 5029350481051352, 5029350481051345

8/22/2022 12:00:00 AM 8/22/2022 9:51:47 AM E73290 G170 COMPLETED QC REVIEW; SENT TO BE MAILED OR FAXED FDR COMPLETED
QC REVIEW; SENT TO BE MAILED OR FAXED 5029350481051352

8/22/2022 12:00:00 AM 8/22/2022 9:51:47 AM E73290 G170 COMPLETED QC REVIEW; SENT TO BE MAILED OR FAXED FDR COMPLETED
QC REVIEW; SENT TO BE MAILED OR FAXED 5029350481051345

8/22/2022 12:00:00 AM 8/22/2022 12:55:48 PM E41434 GK24 SENT LETTER TO BORROWER SENT LETTER TO BORROWER
5029350481051352, 5029350481051345

8/23/2022 12:00:00 AM 8/23/2022 11:52:01 AM MYL2 TW50 MYL LOGIN SUCCESSFUL MYL LOGIN SUCCESSFUL 5029350481051352,
5029350481051345

12/28/2022 12:00:00 AM 12/28/2022 12:22:17 PM E110261 TK00 TRANS. TO PRIVATE DEPT. 5029350481051352, 5029350481051345

12/28/2022 12:00:00 AM 12/28/2022 12:22:17 PM E110261 TK00 BORROWER PHONE CONTACT RE: REVIEWED ACCOUNT
5029350481051352, 5029350481051345

12/28/2022 12:00:00 AM 12/28/2022 12:24:33 PM E89165 MK00 tld to CS for information on who paid loan 5029350481051352,
5029350481051345

12/28/2022 12:00:00 AM 12/28/2022 12:24:44 PM E89165 GD00 Borrower Telephoned Office/Inbound 5029350481051352,
5029350481051345

12/28/2022 12:00:00 AM 12/28/2022 12:24:50 PM E89165 TD00 VAP 5029350481051352, 5029350481051345

12/28/2022 12:00:00 AM 12/28/2022 12:24:54 PM E89165 GU00 Account Reviewed Account Reviewed 5029350481051352,
5029350481051345

Jamerial Benson
Acct # 9644672640

Case: 45CI1:23-cv-00068-JA Document #: 12-1 Filed: 06/29/2023 Page 56 of 280

FDR Correspondence History

April 3, 2023

12/28/2022 12:00:00 AM 12/28/2022 12:30:23 PM E109977 TK00 BORROWER PHONE CONTACT RE: REVIEWED ACCOUNT
5029350481051352, 5029350481051345

12/28/2022 12:00:00 AM 12/28/2022 12:30:24 PM E109977 TK00 PRIVATE LOAN TRANSFERED TO COMMERCIAL , TRANSFERING BACK TO
PRIVATE 5029350481051352, 5029350481051345

12/28/2022 12:00:00 AM 12/28/2022 12:32:25 PM E63943 GD00 Borrower Telephoned Office/Inbound 5029350481051352,
5029350481051345

12/28/2022 12:00:00 AM 12/28/2022 12:32:34 PM E63943 TD00 VAP 5029350481051352, 5029350481051345

12/28/2022 12:00:00 AM 12/28/2022 12:33:27 PM E63943 TK00 BORROWER RESEARCH RE: REVIEWED ACCOUNT 5029350481051352,
5029350481051345

12/28/2022 12:00:00 AM 12/28/2022 12:40:13 PM E63943 GU00 Account Reviewed Account Reviewed 5029350481051352,
5029350481051345

12/28/2022 12:00:00 AM 12/28/2022 12:40:49 PM E63943 MK00 borr vap sshe has been transfer a number of times. asdvise him there is
no balance 5029350481051352, 5029350481051345

4/3/2023 12:00:00 AM 4/3/2023 8:41:50 AM E70747 TK00 PER FDR PLP FIN ADJ DECLINING BALANCE PROXY BOX CASE ID# 01394802; 3-
30-23; RECEIVED REQUEST TO PROVIDE DECLINING BALANCE HISTORIES. PROCESSED REQUEST. 5029350481051352, 5029350481051345

NAVIENTP.O. Box 9640 Wilkes-Barre, PA 18773-9640
888-272-5543**February 23, 2015**Jamerial Q. Benson
115 Germany Drive
Canton, MS 39046-6054**RE:** 9644672640
Loan#: 5029350481051345
5029350481051352

Dear Jamerial Q. Benson:

Thank you for your inquiry and your business with Navient. In response to your recent request, we have researched your concerns regarding your student loan account. Specifically, you requested a transaction history for your loans referenced above.

The following payments have been received on your account:

Loan Number	Received Date	Payment Amount
5029350481051345	02/17/15	\$27.26
	01/17/15	\$28.30
	01/08/15	\$58.18
	12/18/14	\$58.18
	12/17/14	\$28.30
	11/17/14	\$28.30
	10/17/14	\$29.08
	09/17/14	\$29.08
	08/18/14	\$16.15
	08/17/14	\$29.08
	07/22/14	\$50.00
	07/17/14	\$29.93
	06/17/14	\$29.93
	06/17/14	\$36.92
	05/17/14	\$29.93
	04/21/14	\$26.93
	03/17/14	\$40.11
	02/04/14	\$50.16
	12/18/13	\$31.43
	11/21/13	\$26.43
	10/18/13	\$36.64
	09/22/13	\$36.83
	08/18/13	\$30.27
	07/17/13	\$30.27
	05/22/13	\$36.64
	04/23/13	\$36.64
	04/09/13	\$20.00
	03/20/13	\$32.93
	02/20/13	\$30.67
	01/24/13	\$45.05

EXHIBIT**3**

NAVIENTP.O. Box 9640 Wilkes-Barre, PA 18773-9640
888-272-5543

Page Two Benson

Loan Number	Received Date	Payment Amount
5029350481051345	12/18/12	\$16.47
	11/21/12	\$30.85
	10/23/12	\$61.59
	09/19/12	\$28.82
	08/23/12	\$32.93
	07/19/12	\$28.69
	06/20/12	\$32.94
	05/22/12	\$28.81
	04/26/12	\$32.94
	03/21/12	\$28.82
	02/23/12	\$32.93
	01/19/12	\$30.73
	12/16/11	\$31.36
	11/24/11	\$26.75
	11/03/11	\$26.74
	10/13/11	\$32.90
	09/07/11	\$35.38
	07/27/11	\$30.84
	06/24/11	\$30.84
	05/28/11	\$56.09
	03/22/11	\$65.99
	02/08/11	\$21.74
	01/10/11	\$69.79
	11/15/10	\$61.55
	09/01/10	\$60.70
	08/02/10	\$30.75
	06/14/10	\$54.30
	05/20/10	\$30.74
	03/30/10	\$30.73
	01/24/10	\$65.54
	12/15/09	\$25.46
	11/13/09	\$23.34
	10/01/09	\$40.94
	08/12/09	\$53.30
	07/06/09	\$30.18
	06/08/09	\$41.06
	04/09/09	\$63.70
	02/18/09	\$65.42
	09/12/08	\$41.01
	01/31/08	\$76.00
	10/09/07	\$6.53
	07/30/07	\$41.30
	05/31/06	\$50.00
	02/27/06	\$31.17
	02/27/06	\$10.88

NAVIENTP.O. Box 9640 Wilkes-Barre, PA 18773-9640
888-272-5543

Page Three Benson

Loan Number	Received Date	Payment Amount
5029350481051352	02/17/15	\$41.03
	01/17/15	\$41.82
	01/08/15	\$41.82
	12/18/14	\$41.82
	12/17/14	\$41.82
	11/17/14	\$41.82
	10/17/14	\$42.10
	09/17/14	\$42.10
	08/18/14	\$23.85
	08/17/14	\$42.10
	07/17/14	\$43.08
	06/17/14	\$43.08
	06/17/14	\$43.08
	05/17/14	\$43.08
	04/21/14	\$43.08
	03/17/14	\$39.89
	02/04/14	\$89.84
	12/18/13	\$43.57
	11/21/13	\$43.57
	10/18/13	\$43.36
	09/22/13	\$43.17
	08/18/13	\$43.36
	07/17/13	\$43.36
	05/22/13	\$43.36
	04/23/13	\$43.36
	04/09/13	\$20.00
	03/20/13	\$47.07
	02/20/13	\$43.84
	01/24/13	\$64.40
	12/18/12	\$23.53
	11/21/12	\$44.09
	10/23/12	\$88.02
	09/19/12	\$41.18
	08/23/12	\$47.07
	07/19/12	\$41.01
	06/20/12	\$47.06
	05/22/12	\$41.19
	04/26/12	\$47.06
	03/21/12	\$41.18
	02/23/12	\$47.07
	01/19/12	\$43.95
	12/16/11	\$44.86
	11/24/11	\$38.25
	11/03/11	\$38.26
	10/13/11	\$47.10
	09/07/11	\$50.62
	07/27/11	\$44.16

NAVIENTP.O. Box 9640 Wilkes-Barre, PA 18773-9640
888-272-5543

Page Four Benson

Loan Number	Received Date	Payment Amount
5029350481051352	06/24/11	\$44.16
	05/28/11	\$80.35
	03/22/11	\$94.61
	02/08/11	\$31.22
	01/10/11	\$100.21
	11/15/10	\$88.45
	09/01/10	\$87.30
	08/02/10	\$44.25
	06/14/10	\$78.19
	05/20/10	\$44.26
	03/30/10	\$44.27
	01/24/10	\$94.46
	12/15/09	\$36.69
	11/13/09	\$33.66
	10/01/09	\$59.06
	08/12/09	\$76.77
	07/06/09	\$43.33
	06/08/09	\$58.94
	04/09/09	\$91.54
	02/18/09	\$94.01
	09/12/08	\$58.99
	01/31/08	\$109.40
	10/09/07	\$9.40
	07/30/07	\$59.45
	05/31/06	\$50.00
	02/27/06	\$44.74
	02/27/06	\$15.70

You can also view your transaction history in more detail from your online account at www.Navient.com.

If you have made a payment which does not appear on this history, please send front and back copies of the canceled check, or a copy of the bank statement showing that the check was cashed by Navient. If the payment was made electronically through your bank's bill-paying service, please contact your bank to obtain the Electronic Funds Transfer (EFT) number of the payment so that we can research your account.

Please send your copies to the address on this letterhead or fax to 800-443-9723.

You're welcome to contact us with any questions you may have. Visit us online at www.Navient.com, call us toll free at 888-272-5543, or write to us at the address on this letterhead. Be sure to provide your account number in order to help us serve you better.

Sincerely,

Navient
Customer Service

KXD



Office of the Customer Advocate
PO Box 4200
Wilkes-Barre, PA 18773-4200

January 7, 2016

Mr. Jamerial Q. Benson
115 Germany Drive
Canton, MS 39046-6054

RE: Your Student Loan Account #9644672640

Dear Mr. Benson:

Thank you for reaching out to the Office of the Customer Advocate with concerns regarding your student loan account. Specifically, you requested a full payment history for your outstanding Signature Student Loans. We hope you find the following information helpful.

We have enclosed complete payment histories for you, which provide the application of payments received, any fees assessed and the amount of unpaid interest that has been capitalized (added to your principal balance). The payment histories reflect the changing principal balance of your account. If you've made any payments that aren't shown here, we will be happy to research your account further to ensure all your payments are reflected appropriately. You're welcome to send the documentation to my attention at the address on this letterhead.

You're welcome to call me directly at 888-545-4199, x418360, with any questions you may have.

Sincerely,

A handwritten signature in cursive script that reads "Jocelyn Solorzano".

Jocelyn Solorzano
Office of the Customer Advocate
Navient

Enclosures



Mr. Jameria Q. Benson
Account #9644672640

Signature Student Loan
Disbursed August 23, 2001

January 7, 2016

PRINCIPAL BALANCE PAYMENT HISTORY

EFFECTIVE DATE	TRANSACTION AMOUNT	PRINCIPAL	INTEREST	CAPITALIZED INTEREST	LATE FEES	PRINCIPAL BALANCE	COMMENTS
1/2/2011	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$4,846.00	
1/10/2011	\$100.21	-\$51.20	-\$39.01	\$0.00	-\$10.00	\$4,794.80	
2/1/2011	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$4,794.80	
2/8/2011	\$31.22	-\$6.24	-\$19.98	\$0.00	-\$5.00	\$4,788.56	
3/4/2011	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$4,788.56	
3/22/2011	\$94.61	-\$60.71	-\$28.90	\$0.00	-\$5.00	\$4,727.85	
5/2/2011	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$4,727.85	
5/28/2011	\$80.35	-\$29.81	-\$45.54	\$0.00	-\$5.00	\$4,698.04	
6/24/2011	\$44.16	-\$25.93	-\$18.23	\$0.00	\$0.00	\$4,672.11	
7/27/2011	\$44.16	-\$22.00	-\$22.16	\$0.00	\$0.00	\$4,650.11	
9/1/2011	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$4,650.11	
9/7/2011	\$50.62	-\$17.55	-\$28.07	\$0.00	-\$5.00	\$4,632.56	
10/2/2011	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$4,632.56	
10/13/2011	\$47.10	-\$18.13	-\$23.97	\$0.00	-\$5.00	\$4,614.43	
11/1/2011	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$4,614.43	
11/3/2011	\$38.26	-\$19.33	-\$13.93	\$0.00	-\$5.00	\$4,595.10	
11/24/2011	\$38.25	-\$24.38	-\$13.87	\$0.00	\$0.00	\$4,570.72	
12/16/2011	\$44.86	-\$30.41	-\$14.45	\$0.00	\$0.00	\$4,540.31	

Mr. Jameria Q. Benson
Account #9644672640

Signature Student Loan
Disbursed August 23, 2001

January 7, 2016

PRINCIPAL BALANCE PAYMENT HISTORY

EFFECTIVE DATE	TRANSACTION AMOUNT	PRINCIPAL	INTEREST	CAPITALIZED INTEREST	LATE FEES	PRINCIPAL BALANCE	COMMENTS
8/23/2001	\$1,550.00	\$1,550.00	\$0.00	\$0.00	\$0.00	\$1,550.00	Disbursement
8/23/2001	\$93.00	\$93.00	\$0.00	\$0.00	\$0.00	\$1,643.00	Supplemental Fee
1/9/2002	\$1,550.00	\$1,550.00	\$0.00	\$0.00	\$0.00	\$3,193.00	Disbursement
1/9/2002	\$93.00	\$93.00	\$0.00	\$0.00	\$0.00	\$3,286.00	Supplemental Fee
5/9/2005	\$759.39	\$0.00	\$0.00	\$759.39	\$0.00	\$4,045.39	End of Grace
2/27/2006	\$44.74	\$0.00	-\$44.74	\$0.00	\$0.00	\$4,045.39	
2/27/2006	\$15.70	\$0.00	-\$15.70	\$0.00	\$0.00	\$4,045.39	
5/31/2006	\$50.00	\$50.00	\$0.00	\$0.00	\$0.00	\$4,095.39	Forbearance Fee Assessed
5/31/2006	\$50.00	-\$50.00	\$0.00	\$0.00	\$0.00	\$4,045.39	Forbearance Fee Paid
5/31/2006	\$50.00	\$0.00	-\$50.00	\$0.00	\$0.00	\$4,045.39	
7/2/2006	\$321.43	\$0.00	\$0.00	\$321.43	\$0.00	\$4,366.82	Semi-Annual during In-School Deferment
8/5/2006	\$38.32	\$0.00	\$0.00	\$38.32	\$0.00	\$4,405.14	End of School Deferment
9/1/2006	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$4,405.14	
10/2/2006	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$4,405.14	
10/17/2006	\$50.00	\$50.00	\$0.00	\$0.00	\$0.00	\$4,455.14	Forbearance Fee Assessed
10/17/2006	\$50.00	-\$50.00	\$0.00	\$0.00	\$0.00	\$4,405.14	Forbearance Fee Paid
1/18/2007	\$193.25	\$0.00	\$0.00	\$193.25	\$0.00	\$4,598.39	End of Forbearance
3/4/2007	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$4,598.39	

Mr. Jamerial Q. Benson
Account #9644672640

Signature Student Loan
Disbursed June 21, 2001

January 7, 2016

PRINCIPAL BALANCE PAYMENT HISTORY

EFFECTIVE DATE	TRANSACTION AMOUNT	PRINCIPAL	INTEREST	CAPITALIZED INTEREST	LATE FEES	PRINCIPAL BALANCE	COMMENTS
1/1/17/2014	\$28.30	-\$20.11	-\$8.19	\$0.00	\$0.00	\$2,373.67	
12/17/2014	\$28.30	-\$18.54	-\$9.76	\$0.00	\$0.00	\$2,355.13	
12/18/2014	\$58.18	-\$57.86	-\$0.32	\$0.00	\$0.00	\$2,297.27	
1/8/2015	\$58.18	-\$51.57	-\$6.61	\$0.00	\$0.00	\$2,245.70	
1/17/2015	\$28.30	-\$25.54	-\$2.76	\$0.00	\$0.00	\$2,220.16	
2/17/2015	\$27.26	-\$17.82	-\$9.44	\$0.00	\$0.00	\$2,202.34	
3/17/2015	\$27.26	-\$18.82	-\$8.44	\$0.00	\$0.00	\$2,183.52	
4/17/2015	\$27.26	-\$17.99	-\$9.27	\$0.00	\$0.00	\$2,165.53	
5/17/2015	\$26.53	-\$17.63	-\$8.90	\$0.00	\$0.00	\$2,147.90	
5/20/2015	\$100.00	-\$99.12	-\$0.88	\$0.00	\$0.00	\$2,048.78	
6/17/2015	\$26.53	-\$26.53	\$0.00	\$0.00	\$0.00	\$2,022.25	
6/17/2015	\$59.50	-\$51.63	-\$7.87	\$0.00	\$0.00	\$1,970.62	
7/10/2015	\$59.50	-\$53.29	-\$6.21	\$0.00	\$0.00	\$1,917.33	
7/17/2015	\$26.53	-\$24.70	-\$1.83	\$0.00	\$0.00	\$1,892.63	
8/17/2015	\$24.51	-\$16.46	-\$8.05	\$0.00	\$0.00	\$1,876.17	
8/18/2015	\$15.03	-\$14.78	-\$0.25	\$0.00	\$0.00	\$1,861.39	
9/17/2015	\$60.01	-\$52.36	-\$7.65	\$0.00	\$0.00	\$1,809.03	
9/17/2015	\$24.51	-\$24.51	\$0.00	\$0.00	\$0.00	\$1,784.52	

Mr. Jameria Q. Benson
Account #9644672640

Signature Student Loan
Disbursed June 21, 2001

January 7, 2016

PRINCIPAL BALANCE PAYMENT HISTORY

EFFECTIVE DATE	TRANSACTION AMOUNT	PRINCIPAL	INTEREST	CAPITALIZED INTEREST	LATE FEES	PRINCIPAL BALANCE	COMMENTS
1/5/2010	\$0.34	-\$0.34	\$0.00	\$0.00	\$0.00	\$3,501.28	Principal Credit
1/24/2010	\$65.54	-\$40.41	-\$20.13	\$0.00	-\$5.00	\$3,460.87	
3/4/2010	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$3,460.87	
3/30/2010	\$30.73	\$0.00	-\$25.73	\$0.00	-\$5.00	\$3,460.87	
4/1/2010	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$3,460.87	
5/2/2010	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$3,460.87	
5/20/2010	\$30.74	\$0.00	-\$20.74	\$0.00	-\$10.00	\$3,460.87	
6/1/2010	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$3,460.87	
6/14/2010	\$54.30	-\$25.64	-\$23.66	\$0.00	-\$5.00	\$3,435.23	
7/2/2010	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$3,435.23	
8/1/2010	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$3,435.23	
8/2/2010	\$30.75	\$0.00	-\$20.75	\$0.00	-\$10.00	\$3,435.23	
9/1/2010	\$60.70	-\$42.46	-\$18.24	\$0.00	\$0.00	\$3,392.77	
10/3/2010	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$3,392.77	
11/1/2010	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$3,392.77	
11/15/2010	\$61.55	-\$14.97	-\$36.58	\$0.00	-\$10.00	\$3,377.80	
12/2/2010	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$3,377.80	
1/2/2011	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$3,377.80	

Mr. Jameria Q. Benson
Account #9644672640

Signature Student Loan
Disbursed June 21, 2001

January 7, 2016

PRINCIPAL BALANCE PAYMENT HISTORY

EFFECTIVE DATE	TRANSACTION AMOUNT	PRINCIPAL	INTEREST	CAPITALIZED INTEREST	LATE FEES	PRINCIPAL BALANCE	COMMENTS
5/18/2007	\$101.02	\$0.00	\$0.00	\$101.02	\$0.00	\$3,279.50	End of Forbearance
7/2/2007	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$3,279.50	
7/30/2007	\$41.30	\$0.00	-\$21.30	\$0.00	-\$20.00	\$3,279.50	
7/30/2007	\$50.00	\$50.00	\$0.00	\$0.00	\$0.00	\$3,329.50	Forbearance Fee Assessed
7/30/2007	\$50.00	-\$50.00	\$0.00	\$0.00	\$0.00	\$3,279.50	Forbearance Fee Paid
10/9/2007	\$6.53	\$0.00	-\$6.53	\$0.00	\$0.00	\$3,279.50	
1/1/18/2007	\$135.33	\$0.00	\$0.00	\$135.33	\$0.00	\$3,414.83	End of Forbearance
1/1/2008	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$3,414.83	
1/14/2008	\$51.84	\$0.00	\$0.00	\$51.84	\$0.00	\$3,466.67	End of Administrative Forbearance
1/31/2008	\$76.00	-\$56.51	-\$14.49	\$0.00	-\$5.00	\$3,410.16	
5/2/2008	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$3,410.16	
5/13/2008	\$50.00	\$50.00	\$0.00	\$0.00	\$0.00	\$3,460.16	Forbearance Fee Assessed
5/13/2008	\$50.00	-\$50.00	\$0.00	\$0.00	\$0.00	\$3,410.16	Forbearance Fee Paid
6/20/2008	\$109.56	\$0.00	\$0.00	\$109.56	\$0.00	\$3,519.72	End of Forbearance
8/1/2008	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$3,519.72	
9/1/2008	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$3,519.72	
9/12/2008	\$41.01	\$0.00	-\$26.01	\$0.00	-\$15.00	\$3,519.72	
9/24/2008	\$50.00	\$50.00	\$0.00	\$0.00	\$0.00	\$3,569.72	Forbearance Fee Assessed

Office of the Customer Advocate
PO Box 4200
Wilkes-Barre, PA 18773-4200

February 18, 2019

Mr. Jamerial Q. Benson
115 Germany Dr
Canton, MS 39046-6054

RE: Your Student Loan Account #9644672640

Dear Mr. Benson:

Thank you for contacting Navient regarding your student loan account. As we understand it, you are requesting copies of your Promissory Notes for the loans we service. We hope the following information is helpful.

Navient previously serviced your 14 Federal Stafford Loans and two Private Signature Student Loans. Please note that these loans have been paid in full and have a \$0.00 balance.

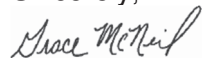
Our records confirm that your Federal Stafford Loans were paid in full by consolidation in June 2008. Per your request, we have provided copies of your Promissory Notes for you to reference. Please note that you may be eligible to receive more than one loan disbursement when you sign a Master Promissory Note. Although you sign one Master Promissory Note, each loan disbursement that is received under the Promissory Note will be disbursed separately. Additionally, borrowers may be eligible for both subsidized and unsubsidized loans within the same enrollment period. By signing the Promissory Note, you are promising to repay all the loans that were disbursed under that Promissory Note.

Please be advised that Navient has previously provided the requested information regarding your Signature Student Loans. Enclosed is a copy of our letter dated February 5, 2019, which addressed your concerns.

Navient does not service any additional loans on your account. It is important to understand that we are unable to provide you with information on loans which we do not service. For additional information on the loans you have with other servicers, please contact your current loan servicers directly.

You are welcome to contact me directly at 888-545-4199, x410202, with any questions you may have.

Sincerely,



Grace McNeil
Office of the Customer Advocate
Navient

Enclosures



CORRESPONDENCE HISTORY



CLASS-115-LOAN DIRECTORY ----- PIF ACCOUNTS 03/27/23

>NXT SCR 115 SSN _____ PG ____ OWN _____ ST _____ GU ____ LN ____ DT ____

SSN 425 41 6056 2 NAME JAMERIAL Q BENSON

						1ST						SALE	
LOAN OWNER		PG	PD	STAT	GU	DISB	PRIN	AMT	OUT	INT	RT	ELIG	
—	01 533253 NAV PC TRUS XS			PRES	HA	062101	2095.00		.00	5.250	Y	P	
—	02 533253 NAV PC TRUS XS			PRES	HA	082301	3100.00		.00	5.250	Y	P	
—	03 833253 NAV FFELP T GS			PCON	US	012202	2656.00		.00	7.220	Y		
—	04 500500 FNB SIOUX F XS			ATRM	HA	000000	.00		.00		Y	P	
—	05 833253 NAV FFELP T GS			PCON	US	091102	5500.00		.00	7.220	Y		
—	06 810612 REGIONS BAN GS			ATRM	CD	000000	.00		.00	3.460	Y		
—	07 500500 FNB SIOUX F XS			ATRM	HA	000000	.00		.00		Y	P	
—	08 833253 NAV FFELP T GS			PCON	US	070203	4648.00		.00	7.220	Y		
—	09 833253 NAV FFELP T GS			PCON	US	090303	3052.00		.00	7.220	Y		
—	10 833253 NAV FFELP T GS			PCON	US	090303	2492.00		.00	7.220	Y		
—	11 833253 NAV FFELP T GS			PCON	US	091203	2448.00		.00	7.220	Y		
—	12 833253 NAV FFELP T GS			PCON	US	091203	952.00		.00	7.220	Y		
—	13 833253 NAV FFELP T GS			PCON	US	021104	1200.00		.00	7.220	Y		
—	14 833253 NAV FFELP T GS			PCON	US	061604	356.00		.00	7.220	Y		
—	15 500500 FNB SIOUX F XS			ATRM	HA	000000	.00		.00		Y	P	
—	16 833253 NAV FFELP T GS			PCON	US	093004	1659.00		.00	7.220	Y		
—	17 833253 NAV FFELP T GS			PCON	US	093004	1156.00		.00	7.220	Y		

I004 PREVIOUS SCREEN WAS NOT PROCESSED - NO DATA WAS ENTERED

PFKEYS:1-9=BIP.5=OPRIN/INT.6=DATES.7=DELQ.8=AMTOUT.9=OTHINT.10=BRCH/FEE ASSMT

CLASS-115-LOAN DIRECTORY ----- PIF ACCOUNTS 03/27/23

>NXT SCR 115 SSN _____ PG ____ OWN _____ ST _____ GU ____ LN ____ DT ____

SSN 425 41 6056 2 NAME JAMERIAL Q BENSON

						1ST						SALE	
LOAN OWNER		PG	PD	STAT	GU	DISB	PRIN	AMT	OUT	INT	RT	ELIG	
—	18 810612 REGIONS BAN GS			PCNX	US	061505	546.00		.00	2.770	Y		
—	19 810612 REGIONS BAN GS			PCNX	US	061505	797.00		.00	2.770	Y		
—	20 833253 NAV FFELP T GS			PCON	US	061606	1632.00		.00	7.220	Y		

I008 CURRENTLY ON LAST PAGE

PFKEYS:1-9=BIP.5=OPRIN/INT.6=DATES.7=DELQ.8=AMTOUT.9=OTHINT.10=BRCH/FEE ASSMT

CLASS-135-EFFECTIVE STATUS HISTORY----- PIF ACCOUNTS 03/27/23
>NXT SCR 135 SSN _____ PG _____ OWN _____ ST _____ GU _____ LN _____ DT _____
SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
NAME JAMERIAL Q BENSON INT RATE 5.250 OWNER OWNER-NOT-FOUND
ORIG PRIN 34289.00 AMT OUT 0.00 ACR INT: BOR 0.00 ED 0.00
LOANS SELECTED 12345678901234567890 UNINS 0.00
BEG END CERT POST IBR 0.00
STAT DATE DATE DATE DATE STUDENT SSN LOANS TRAN
— GRCE 110904 050805 012605 1..... S50
— GRCE 110904 050805 012605 .2..... S50
— GRCE 110904 050805 012605 ..3..... S50

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

PF2=PKG DSC.PF5=TRAN HIST(131).PF6=INT RATE HIST(132).PF7=MONETARY HIST(133).
PF8=INCLUDE NULLED STATUS TRANS.PF9=AUDIT HST(136).PF10=LDIR(115).PF14=NEG AM.

CLASS-135-EFFECTIVE STATUS HISTORY----- PIF ACCOUNTS 03/27/23
>NXT SCR 135 SSN _____ PG _____ OWN _____ ST _____ GU _____ LN _____ DT _____
SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
NAME JAMERIAL Q BENSON INT RATE 5.250 OWNER OWNER-NOT-FOUND
ORIG PRIN 34289.00 AMT OUT 0.00 ACR INT: BOR 0.00 ED 0.00
LOANS SELECTED 12345678901234567890 UNINS 0.00
BEG END CERT POST IBR 0.00
STAT DATE DATE DATE DATE STUDENT SSN LOANS TRAN
— GRCE 110904 050805 0126055..... S50
— GRCE 110904 050805 0126058..... S50
— GRCE 110904 050805 01260590..... S50
— GRCE 110904 050805 01260512..... S50
— GRCE 110904 050805 0126053..... S50
— GRCE 110904 050805 0126054..... S50
— GRCE 110904 050805 01260567... S50
— RPMT 050905 051705 050905 12..... S00
— RPMT 050905 051705 050905 ..3.5..8901234.67... S00
— FORA 051805 061205 111705 12..... S40
— FORA 051805 061205 111705 ..3.5..8901234.67... S40
— DSCH 061305 080406 092006 070106 12..... S40
— DSCH 061305 080406 092006 070106 ..3.5..... S40

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

PF2=PKG DSC.PF5=TRAN HIST(131).PF6=INT RATE HIST(132).PF7=MONETARY HIST(133).
PF8=INCLUDE NULLED STATUS TRANS.PF9=AUDIT HST(136).PF10=LDIR(115).PF14=NEG AM.

CLASS-135-EFFECTIVE STATUS HISTORY----- PIF ACCOUNTS 03/27/23
>NXT SCR 135 SSN _____ PG _____ OWN _____ ST _____ GU _____ LN _____ DT _____
SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
NAME JAMERIAL Q BENSON INT RATE 5.250 OWNER OWNER-NOT-FOUND
ORIG PRIN 34289.00 AMT OUT 0.00 ACR INT: BOR 0.00 ED 0.00
LOANS SELECTED 12345678901234567890 UNINS 0.00
IBR 0.00
STAT DATE DATE DATE DATE STUDENT SSN LOANS TRAN
- DSCH 061305 080406 092006 070106890123..67... S40
- DSCH 061305 080406 092006 0701064..... S40
- PCNX 062105 06210506210589. S00
- GRCE 080506 0204071009060 S50
- FORA 080506 100806100906 ..3.5..8901234.67... S40
- FORB 080506 011707101206 12..... S40
- RPMT 100906 101706100906 ..3.5..8901234.67... S40
- FORV 101806 061707012307 ..3.5..8901234.67... S40
- FORB 011807 051707032707 12..... S40
- RPMT 020507 0217070205070 S00
- FORV 021807 0617070218070 S00
- FORB 051807 111707072407 12..... S40
- FORV 061807 111707100807 ..3.5..8901234.67... S40

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

PF2=PKG DSC.PF5=TRAN HIST(131).PF6=INT RATE HIST(132).PF7=MONETARY HIST(133).
PF8=INCLUDE NULLED STATUS TRANS.PF9=AUDIT HST(136).PF10=LDIR(115).PF14=NEG AM.

CLASS-135-EFFECTIVE STATUS HISTORY----- PIF ACCOUNTS 03/27/23
>NXT SCR 135 SSN _____ PG _____ OWN _____ ST _____ GU _____ LN _____ DT _____
SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
NAME JAMERIAL Q BENSON INT RATE 5.250 OWNER OWNER-NOT-FOUND
ORIG PRIN 34289.00 AMT OUT 0.00 ACR INT: BOR 0.00 ED 0.00
LOANS SELECTED 12345678901234567890 UNINS 0.00
IBR 0.00
STAT DATE DATE DATE DATE STUDENT SSN LOANS TRAN
- FORV 061807 1117071008070 S40
- FORA 111807 011308011708 ..3.5..8901234.67... S40
- FORA 111807 0113080117080 S40
- FORA 111807 011308011808 12..... S40
- RPMT 011408 031908022608 12..... S40
- FORA 011408 022508022608 ..3.5..8901234.67..0 S40
- RPMT 022608 061208022608 ..3.5..8901234.67..0 S40
- FORB 032008 061908051308 12..... S40
- PCON 061308 061308061308 ..3.5..8901234.67..0 S00
- RPMT 062008 071708062008 12..... S00
- FORB 071808 121708092408 12..... S40
- RPMT 121808 071713121808 12..... S00
- PRES 071813 071813071813 12..... S00

I008 CURRENTLY ON LAST PAGE

PF2=PKG DSC.PF5=TRAN HIST(131).PF6=INT RATE HIST(132).PF7=MONETARY HIST(133).
PF8=INCLUDE NULLED STATUS TRANS.PF9=AUDIT HST(136).PF10=LDIR(115).PF14=NEG AM.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 _____ CONT _
 _ 060601 LFDIN0 GB00 APPL STATUS: AWAR 06/06/01 060601
 _ 060601 LFDIN0 TX41 FL34 INCOMING PRIVATE CREDIT CALL RECEIVED 060601
 _ 060601 LFDIN0 MN27 BTO, REQ PRE-APPROVAL 060601
 _ 060601 LFDIN0 GB00 PLLD CRDT 060601 TRU/ DENIED/ SCORE BELOW CUT- 060601
 OFF & CHARGE OFF GREATER THAN \$500
 _ 060601 LFDIN0 GB00 B GV SOME OF CO-B INFO/ CO-B WLL CLL BCK TO 060601
 VERIFY INFO, GIVE FINANCIAL INFO TO PLL CRDT
 _ 060601 LFJFW0 TX41 FL34 INCOMING PRIVATE CREDIT CALL RECEIVED 060601
 _ 060601 LFJFW0 MN28 CTO, REQ PRE-APPROVAL 060601
 _ 060601 LFJFW0 MN11 COSIGNER CREDIT APPROVED 060601
 _ 060601 LFJFW0 GB00 INFRM CB NEED POI 060601
 _ 061101 IVRTXB TK04 BTO, REQUESTED ACCOUNT INFORMATION 061101

I007 CURRENTLY ON FIRST PAGE

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 _____ CONT _
 _ 061101 IVRTXB TK04 BTO, REQUESTED ACCOUNT INFORMATION 061101
 _ 061201 CVISTX TK77 CONVERSANT TRANSFERRED CALL TO STAFF 061201

_ 061201 LFALH2 TX41 FL34 INCOMING PRIVATE CREDIT CALL RECEIVED 061201
 _ 061201 LFALH2 GB00 BTO ? ABOUT LN. ADV NEED ORIG APP, SCH CERT, AND 061201
 POI FROM CO-B
 _ 061201 LFALH2 GB00 GAVE BO WEB SITE FOR APP, AND FAX # FOR POI 061201
 _ 061401 CVISTX TK77 CONVERSANT TRANSFERRED CALL TO STAFF 061401
 _ 061401 CVISTX TK77 CONVERSANT TRANSFERRED CALL TO STAFF 061401
 _ 061401 CVISTX TK77 CONVERSANT TRANSFERRED CALL TO STAFF 061401
 _ 061401 LFNNR1 GB00 RCVD TRANSFER CLL/B ? IF RCVD POI YET/ADV TAKES 061401
 24HR TO SHOW UP ON SYST/BOR ? IF FAX APP/ADV ND
 ORIG/BR SD OKAY

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).

PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

UNITY CD ____ ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 061801	LFNXP0	MDOC MDOC ADDR=202230007014 LTR CD=MI48	061801
_ 061901	LFRMP0	C006 ADDRESS CHANGE	061901
_ 061901	LFRMP0	C012 SEPARATION DATE CHANGE	061901
_ 061901	LFRMP0	C143 SCHOOL APPROVED AMOUNT CHANGED	061901
_ 061901	LFRMP0	C196 DECREASED/INCREASED LOAN AMOUNT	061901
_ 061901	LFRMP0	C186 NUMBER OF DISBURSEMENTS CHANGED	061901
_ 061901	LFRMP0	C188 REVISED DISBURSEMENT DATE CHANGED	061901
_ 061901	LFRMP0	C187 REVISED DISBURSEMENT AMOUNT CHANGED	061901
_ 061901	LFRMP0	GB00 APPL STATUS: AINP 06/19/01	061901
_ 061901	LFRMP0	GB00 LN 01/ORIG 01 XS APP RCVD/LNDR 500500/SCHL 002441/	061901
		1 DISB IAO \$2095	

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 061901	LFRMP0 GB00	BORR CRDT PREV PLLD THRU TRU/6/6/01/DENIED PER	061901
		SCORE & CHARGE OFF	
_ 061901	LFRMP0 GB00	BORR ELIG W COB	061901
_ 061901	LFRMP0 GB00	COB CRDT PREV PLLD THRU TRU/6/6/01/CONDIT APRVD	061901
		PENDING POI	
_ 061901	LFRMP0 GB00	***ATEL COB FOR POI	061901
_ 061901	LFRMP0 GB00	***ATEL SCHL FOR GRADE/ENROLLMENT STAT	061901
_ 061901	LFRMP0 GB00	WHN INFO RCVD LN READY FOR DISB	061901
_ 062001	CVISTX TK77	CONVERSANT TRANSFERRED CALL TO STAFF	062001
_ 062001	LFLJL1 GB00	060601 COBORR LN1 CODNTLY APRVD/823Q	062001
_ 062001	LFLRC1 MDOC	MDOC ADDR=20223Q04D003 LTR CD=MI48	062001
_ 062001	LFLRC1 MDOC	MDOC ADDR=20223Q04D004 LTR CD=MI91	062001

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD _____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 062001	LFPGH1 C201	COSIGNER CREDIT DECISION CODE HAS BEEN CHANGED	062001
_ 062001	LFPGH1 C188	REVISED DISBURSEMENT DATE CHANGED	062001
_ 062001	LFPGH1 GB00	ACTUAL GRADUATION DATE LNE	062001
_ 062001	LFPGH1 GB00	AGD 05-31-01	062001
_ 062001	LFPGH1 C012	SEPARATION DATE CHANGE	062001
_ 062001	LFPGH1 C012	SEPARATION DATE CHANGE	062001
_ 062001	T0812A GH81	PRIVACY POLICY INVOKED	062001
_ 062001	LFPGH1 GB00	FORCED LEND/GUAR APPROVAL FOR LOAN APPLICATION	062001
2M			
_ 062001	LFPGH1 GB00	APPL STATUS: ADIS 06/20/01	062001
_ 062001	LFPGH1 GB65	DISBURSEMENT APPROVAL GRANTED	062001
_ 062001	LFPGH1 GB00	APPL STATUS: ADIS 06/20/01	062001

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN _____ PG _____ OWN _____ ST _____ GU _____ LN _____ DT _____
SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
NAME JAMERIAL Q BENSON OWNER *****
LETTER REQUEST _____ CLASS CD _____ LOANS SELECTED 12345678901234567890
UNITY CD _____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 062001	LFPGH1 B359	SIGNATURE LOAN APPRV'D: FUTURE DISB	062001
_ 062001	LFPGH1 B360	SIGNATURE CO-BORR - FUTURE DISB	062001
_ 062001	LFPGH1 GB00	AGD IS 5-31-03 NOT 05-31-01	062001
_ 062101	CVISTX TK04	BTO, REQUESTED ACCOUNT INFORMATION	062101
_ 062101	CVISTX TK77	CONVERSANT TRANSFERRED CALL TO STAFF	062101
_ 062101	LFSED0 TK01	BORROWER TELEPHONED OFFICE (BTO)	062101
_ 062101	LFSED0 TB01	BTO, REQUESTED DISBURSEMENT INFORMATION	062101

_ 062101 LFSED0 TK19 BTO, REQUESTED DISBURSEMENT DATES 062101
 _ 062101 LFSED0 GY89 RECEIVED BORROWER'S E-MAIL ADDRESS 062101
 _ 062101 LFSED0 GR78 BORROWER REQUESTED PROMO MAILINGS 062101
 _ 062101 LFSED0 GH52 BTO, REQUESTED CORRESPONDENCE VIA E-MAIL ADDRESS 062101
 _ 062101 LFSLH0 GB00 LN01/LNDR RVW/LNDR ON APP AND 811 CRRCT 062101

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

UNITY CD ____ ____

DATE SOURCE MESSAGE PST/RESOLVE

032723 E18565 ____ _ CONT _

_ 062101 SYSTEM B356 SIG STUDENT CO-BORR FUNDS DISB LTR 062101

_ 062101 SYSTEM B355 TRUTH IN LENDING STATEMENT: SIGNATURE 062101

_ 062101 SYSTEM B351 SIG STUDENT FUNDS DISB 062101

_ 062101 SYSTEM B355 TRUTH IN LENDING STATEMENT: SIGNATURE 062101

_ 062501 CVISTX TK04 BTO, REQUESTED ACCOUNT INFORMATION 062501

_ 062501 CVISTX TK77 CONVERSANT TRANSFERRED CALL TO STAFF 062501

_ 062501 CVISTX TK04 BTO, REQUESTED ACCOUNT INFORMATION 062501

_ 062501 CVISTX TK77 CONVERSANT TRANSFERRED CALL TO STAFF 062501

_ 062501 LFRXG1 TK00 BTO ? IF LN DISB AND ? SCH/ADV YES ON 062101 TO 062501

UNIV OF SOUTHERN MISS ALLOW SCH PROCSSNG TM

_ 070101 SYSTEM P129 INTERIM INTEREST STATEMENT: NO BILL E070101

_ 070301 SYSTEM P129 INTERIM INTEREST STATEMENT: NO BILL 070301

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 _____ CONT _
 _ 070301 SYSTEM K156 EMAIL BAD ADDRESS LETTER 070301
 _ 070301 MERCURY C151 E-MAIL VALID FLAG CHANGE 070301
 _ 070301 MERCURY C152 E-MAIL USE FLAG CHANGE 070301
 _ 070301 LFLJL1 GB00 LN1 ON SAS PER APPS XS RCVD 061801 & 062001/WLL 070301
 RVW
 _ 070301 LFLJL1 GH06 ACCOUNT REVIEWED 070301
 _ 070301 LFLJL1 GB00 APPS RCV 1 IS ORGNL & 1 IS COPY/OK 070301
 _ 070501 LFAER0 GS00 MAIL RETURNED - B355 070501
 _ 070501 LFAER0 MS23 RCVD RET'D MAIL; DIDN'T GO TO SKIP, INVALID STATUS 070501
 _ 070501 LFAER0 GS00 MAIL RETURNED - B351 070501
 _ 070501 LFAER0 MS23 RCVD RET'D MAIL; DIDN'T GO TO SKIP, INVALID STATUS 070501
 _ 071701 LPMST0 GS00 MAIL RETURNED - P129 071701

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 _____ CONT _
 _ 071701 LPMST0 MS23 RCVD RET'D MAIL; DIDN'T GO TO SKIP, INVALID STATUS 071701
 _ 071701 LPMST0 GS00 MAIL RETURNED - K156 071701

_ 071701 LPMST0 MS23 RCVD RET'D MAIL; DIDN'T GO TO SKIP, INVALID STATUS 071701
 _ 072401 LSMB82 GH81 PRIVACY POLICY INVOKED 072401
 _ 072401 100991 A153 INTRO SALE LTR: SIGNATURE - NON RPMT 072401
 _ 072401 100991 A155 SALE LETTER TO COSIGNER 072401
 _ 072501 UGAMD0 GS54 SKIP: PHONED BORROWER, LMTC 072501
 _ 072501 UGAMD0 C008 PARTIAL ADDRESS CHANGE 072501
 _ 072501 UGAMD0 C008 PARTIAL ADDRESS CHANGE 072501
 _ 072501 UGAMD0 C008 PARTIAL ADDRESS CHANGE 072501
 _ 072501 UGAMD0 C008 PARTIAL ADDRESS CHANGE 072501
 _ 072501 UGAMD0 GS00 SKIP/PHN CSGNR R BENSON/GV NW B ADD 072501

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 072501	UGCFG0 C006	ADDRESS CHANGE	072501
_ 072501	UGCFG0 C028	ALT PHONE CHANGE	072501
_ 072501	UGCFG0 GY75	ADVISED BORROWER/CALLER OF WEB SITE	072501
_ 072601	IVRTXB TK04	BTO, REQUESTED ACCOUNT INFORMATION	072601
_ 072601	LFDAR1 TK00	BTO, ?D IF CAN GET NEW XS LN FOR FALL/ADV WLL XFR	072601
_ 072601	LFKBR0 C008	PARTIAL ADDRESS CHANGE	072601
_ 072601	LFKBR0 GB00	APPL STATUS: AWAR 07/26/01	072601
_ 072601	LFKBR0 TX41	FL34 INCOMING PRIVATE CREDIT CALL RECEIVED	072601
_ 072601	LFKBR0 MN27	BTO, REQ PRE-APPROVAL	072601
_ 072601	LFKBR0 GB00	BORR CRDT PREV PLLED-DENIED W/CO-B OPTN/FAXED APP	072601
		TO #601-288-3647	
_ 080201	LFVLK0 TK00	BTO ?'D FXNG XS LN APP/TRANSFRRD TO XS DEPT	080201

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
NAME JAMERIAL Q BENSON OWNER *****
LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 080201	LFDSP0 TX41 FL34	INCOMING PRIVATE CREDIT CALL RECEIVED	080201
_ 080201	LFDSP0 GB00 BTO ?"ND	IF HE CLD FX APP/ADVSD NO,MUST BE ORG SIG	080201
_ 080401	LFLRC1 MDOC MDOC	ADDR=20224Z00801E LTR CD=MI48	080401
_ 080701	LFYMK0 C185	GRADE LEVEL CODE CHANGE	080701
_ 080701	LFYMK0 C012	SEPARATION DATE CHANGE	080701
_ 080701	LFYMK0 GB00 LN01/ORIG	APP XS 01 RCVD/LNDE5005000500/SCH2441/2	080701
		DISB IAO \$1550 EACH	
_ 080701	LFYMK0 MB35	APPLICATION RECEIVED FOR CURRENT PROGRAM YEAR	080701
_ 080701	LFYMK0 GB00 6-06-01/B	CRDT PREV PULLED/ELIG W/CO0B	080701
_ 080701	LFYMK0 GB00 C-B	CRDT PREV PULLED 6-06-01 ROY/APPRVD	080701
_ 080701	LFYMK0 GB00	APPL STATUS: AINP 08/04/01	080701
_ 080701	LFYMK0 C188	REVISED DISBURSEMENT DATE CHANGED	080701

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
NAME JAMERIAL Q BENSON OWNER *****
LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD _____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 080701	LFYMK0 C188	REVISED DISBURSEMENT DATE CHANGED	080701
_ 080701	LFYMK0 GB00	APPL STATUS: ATEL 08/07/01	080701
_ 080701	LFYMK0 GB00	*****ATEL/LN02/ADV BORR SENDING APP BACK FOR INITIA L ON THE LOAN CHANGED AMOUNT BY BORR AND CO-BORR NEED REFERENCE	080701
_ 080701	LFYMK0 GB00	*****ATEL/LN02/PLEASE CONTACT SCHL TO VERIFY THE LOAN PERIOD DATE	080701
_ 080701	LFYMK0 B017	TO B: APP NOT PROC-VARIOUS REASONS	080701
_ 080901	IVRFLB TK04	BTO, REQUESTED ACCOUNT INFORMATION	080901
_ 080901	LFDLB0 TX41	FL34 INCOMING PRIVATE CREDIT CALL RECEIVED	080901

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN _____ PG _____ OWN _____ ST _____ GU _____ LN _____ DT _____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS ***** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST _____ CLASS CD _____ LOANS SELECTED 12345678901234567890
 UNITY CD _____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 080901	LFDLB0 GB00	LN2/BTO/?D STTS OF LN/ADVSD OF APP STTS AND WHAT NEEDS TO BE DONE TO APP/ADVSD APP ALREADY SENT BACK FOR CHANGES	080901
_ 081001	LFAXIO GV45	SENT B017 LETTER WITH COPY OF APPLICATION	081001
_ 081301	LPJHB0 GS00	MAIL RETURNED - A153	081301
_ 081301	LPJHB0 MS01	RECEIVED RETURNED MAIL, RESENT TO NEW ADDRESS	081301
_ 081301	LPJHB0 A153	INTRO SALE LTR: SIGNATURE - NON RPMT	081301

_ 081401 LFRMM0 C151 E-MAIL VALID FLAG CHANGE 081401
 _ 081401 LFRMM0 GR71 VERIFIED BORROWER E-MAIL ADDRESS 081401
 _ 081401 LFRMM0 MW00 02441 PLS CONTACT SCHL TO VFY LN PERIOD ON LN 2 081401
 _ 081501 LFWEP0 GB00 NO-OP CALL MADE TO BORROWER TO CALL BACK 081501
 _ 081501 LFWEP0 GB00 MOSAIX(NO-OP): CALL MADE TO BORR. PENDING CALLBACK 081501

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE SOURCE MESSAGE PST/RESOLVE

032723 E18565 ____ CONT _

_ 081501 LfJLL2 GR71 VERIFIED BORROWER E-MAIL ADDRESS 081501

_ 081501 LfJLL2 TK00 B ?D STAT OF SCHL CALL/ADV RQSTD YESTERDAY, IN 081501

PROC/ADV B CN HV SCHL CLL US/B SD OK

_ 081501 SYSTEM K159 EMAIL PERMISSION REQUEST LETTER B081501

_ 081601 LFDLC0 GZ34 IDT RECEIVED BY DEPARTMENT, AWAITING PROCESSING 081601

_ 081601 SYSTEM K159 EMAIL PERMISSION REQUEST LETTER 081601

_ 081601 SYSTEM K156 EMAIL BAD ADDRESS LETTER 081601

_ 081601 MERCRY C151 E-MAIL VALID FLAG CHANGE 081601

_ 081701 LfRLB0 GB00 PER IDT CLL SCHL 601-266-5939/NO ANSWER 081701

_ 082101 CH C012 SEPARATION DATE CHANGE 082101

_ 082101 CH GE70 STATUS REPORT-MADE SEPARATION DATE CHANGE 082101

_ 082101 CH GE00 002441 H EFF 051201-080301 AGD 080304 CD 071901 082101

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565	____	CONT _
_ 082101	CH	GH15 GUAR STAT RPT - BYPASS - VALID ADDRESS INDICATOR	082101
_ 082101	LFLAK1	MS23 RCVD RET'D MAIL; DIDN'T GO TO SKIP, INVALID STATUS	082101
_ 082201	IVRFLP	TK00 BTO - REQUESTED DSBR INFORMATION	082201
_ 082201	IVRFLP	TK00 BTO - REQUESTED DSBR INFORMATION	082201
_ 082201	IVRFLP	TK00 BTO - REQUESTED DSBR INFORMATION	082201
_ 082201	LFWEP0	GB00 NO-OP CALL MADE TO BORROWER TO CALL BACK	082201
_ 082201	LFWEP0	GB00 MOSAIX(NO-OP): CALL MADE TO BORR. PENDING CALLBACK	082201
_ 082201	IVRFLP	TK00 BTO - REQUESTED DSBR INFORMATION	082201
_ 082201	LFBAF0	C006 ADDRESS CHANGE	082201
_ 082201	LFBAF0	C188 REVISED DISBURSEMENT DATE CHANGED	082201
_ 082201	T0812D	GH81 PRIVACY POLICY INVOKED	082201

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565	____	CONT _
_ 082201	LFBAF0	GB00 FORCED LEND/GUAR APPROVAL FOR LOAN APPLICATION	082201

2H, 2M

_ 082201 LFBAF0 GB00 APPL STATUS: ADIS 08/22/01 082201
 _ 082201 LFBAF0 GB65 DISBURSEMENT APPROVAL GRANTED 082201
 _ 082201 LFBAF0 GB00 APPL STATUS: ADIS 08/22/01 082201
 _ 082201 LFBAF0 B359 SIGNATURE LOAN APPRV'D: FUTURE DISB 082201
 _ 082201 LFBAF0 B360 SIGNATURE CO-BORR - FUTURE DISB 082201
 _ 082201 LFBAF0 TX41 FL34 INCOMING PRIVATE CREDIT CALL RECEIVED 082201
 _ 082201 LFBAF0 GB00 BTO?D STATD/NOTHING WAS NEEDED/PROCSSD WHIL ON 082201
 PHONE/STATD OK
 _ 082301 SYSTEM B351 SIG STUDENT FUNDS DISB 082301
 _ 082301 SYSTEM B355 TRUTH IN LENDING STATEMENT: SIGNATURE 082301

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _

_ 082301 SYSTEM B356 SIG STUDENT CO-BORR FUNDS DISB LTR 082301

_ 082301 SYSTEM B355 TRUTH IN LENDING STATEMENT: SIGNATURE 082301

_ 082401 LFBAM0 GB00 PER IDT, SENT E MAIL TO FAO RQSTNG CALL BACK TO 082401

VERIFY CORRECT LN PERIOD/LN PER ON APP IS 8/20/01-
 5/10/01

_ 082501 CH C012 SEPARATION DATE CHANGE 082501

_ 082501 CH C012 SEPARATION DATE CHANGE 082501

_ 082501 CH GE70 STATUS REPORT-MADE SEPARATION DATE CHANGE 082501

_ 082501 CH GE00 002441 F EFF 082001-121401 AGD 121402 CD 081301 082501

_ 082501 CH GH23 GUAR STAT RPT - CHANGE - DEMOGRAPHIC 082501

_ 082601 LPSGC0 GE20 RCVD CH/GUAR DEMO RPT; ADDED ALTERNATE ADDRESS/PH 092101

_ 082701 LPJDP0 GS00 MAIL RETURNED - A153 082701

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

UNITY CD ____ ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 082701	LPJDP0 MS01	RECEIVED RETURNED MAIL, RESENT TO NEW ADDRESS	082701
_ 082701	LPJDP0 A153	INTRO SALE LTR: SIGNATURE - NON RPMT	082701
_ 082801	LFTSY0 MW01	IDT COMPLETED PER REQUEST	082801
_ 082801	LFTSY0 GB00	PER IDT, NAN, LN DISB/CMPLT	082801
_ 082901	LPEKB0 GS00	MAIL RETURNED - K156	082901
_ 082901	LPEKB0 MS01	RECEIVED RETURNED MAIL, RESENT TO NEW ADDRESS	082901
_ 082901	LPEKB0 K156	EMAIL BAD ADDRESS LETTER	082901
_ 082901	LPEKB0 GS00	MAIL RETURNED - K159	082901
_ 082901	LPEKB0 MS01	RECEIVED RETURNED MAIL, RESENT TO NEW ADDRESS	082901
_ 082901	LPEKB0 K159	EMAIL PERMISSION REQUEST LETTER	082901
_ 090101	UGMRR0 GS16	SKIP: PHONED BORROWER, NO ANSWER	090101
_ 090101	UGMRR0 GU79	PHONED BORROWER'S WORK NUMBER, NO ANSWER	090101

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 090101	UGMRR0	S005	SKIP LETTER TO ENDORSER/COSIGNER	090101
_ 090101	UGMRR0	GS00	S005 SENT TO REF 01	090101
_ 090101	UGMRR0	S004	SKIP LETTER TO REFERENCE	090101
_ 090101	UGMRR0	GS00	S004 SENT TO REF 02	090101
_ 091101	LFEDH0	TB01	BTO, REQUESTED DISBURSEMENT INFORMATION	091101
_ 091101	LFEDH0	GR37	ADVISED BORR/CALLER OF MAIL AND/OR PROCESSING TIME	091101
_ 092101	CH	GE71	STATUS REPORT-BYPASS-MATCH DATA	092101
_ 092101	CH	GE00	002441 F EFF 082001-121401 AGD 121402 CD 091001	092101
_ 092101	CH	GH15	GUAR STAT RPT - BYPASS - VALID ADDRESS INDICATOR	092101
_ 100101	SYSTEM	P129	INTERIM INTEREST STATEMENT: NO BILL	100201
_ 100101	SYSTEM	P129	INTERIM INTEREST STATEMENT: NO BILL	100201
_ 100401	T083CA	GH81	PRIVACY POLICY INVOKED	100401

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 100401	LFBJB1	GB00	GUARANTOR REQUESTS RELEASE OF FUNDS - ELECTRONIC	100401
_ 100401	LFBJB1	GB00	APPL STATUS: APND 10/04/01 (854 TRANSACTION)	100401
_ 101101	US	GE00	00244100 F EFF 052801-000000 AGD 051007 CD 100301	101101
_ 101101	US	GH33	STATUS REPORT-BYPASS-CLEARINGHOUSE PARTICIPANT	101101
_ 101101	US	GH15	GUAR STAT RPT - BYPASS - VALID ADDRESS INDICATOR	101101
_ 101101	US	GH15	GUAR STAT RPT - BYPASS - VALID ADDRESS INDICATOR	101101
_ 101901	SYSTEM	B120	APPLICATION REMINDER: APP SENT BY SCHOOL	101901

_ 111801 SYSTEM B120 APPLICATION REMINDER: APP SENT BY SCHOOL 111801
 _ 121001 IVRTXB TK04 BTO, REQUESTED ACCOUNT INFORMATION 121001
 _ 121001 LFRDB1 TX41 FL34 INCOMING PRIVATE CREDIT CALL RECEIVED 121001
 _ 121001 LFRDB1 GB00 BTO ?'D DISB DATES/ADVD 121001
 _ 010102 SYSTEM P129 INTERIM INTEREST STATEMENT: NO BILL 010202

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

UNITY CD ____ ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 010102	SYSTEM P129	INTERIM INTEREST STATEMENT: NO BILL	010202
_ 010802	CH GH15	GUAR STAT RPT - BYPASS - VALID ADDRESS INDICATOR	010802
_ 010802	CH C012	SEPARATION DATE CHANGE	010802
_ 010802	CH GE70	STATUS REPORT-MADE SEPARATION DATE CHANGE	010802
_ 010802	CH GE00	002441 F EFF 082001-051002 AGD 051003 CD 121801	010802
_ 010902	IVRTXB TK04	BTO, REQUESTED ACCOUNT INFORMATION	010902
_ 010902	UGBXB0 TK00	Borrower phone contact re:App Quest FFELP	010902
_ 010902	LFRXS0 TD00	BTO/B ? WHEN DISB WLL BE MADE AND HOW BEING SNT/ ADV	010902
_ 011102	IVRTXB TK04	BTO, REQUESTED ACCOUNT INFORMATION	011102
_ 011102	LFLEM0 GY75	ADVISED BORROWER/CALLER OF WEB SITE	011102
_ 011102	LFATS0 TX41	FL34 INCOMING PRIVATE CREDIT CALL RECEIVED	011102

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 _____ CONT _
 _ 011102 LFLEM0 TK00 BTO ?D STATS ON GS LN/ADV WAITING FOR MPN/ADV B 011102
 WLL SND OR DOWNLD IT/ADV WEBSITE/B ?D ABT XS LN/AD
 V XFER TO 5194
 _ 011102 LFATS0 GB00 BTO ? DISB AMNT/ADVSD/B OK 011102
 _ 011202 US GE00 00244100 F EFF 082001-000000 AGD 121402 CD 110701 011202
 _ 011202 US GH33 STATUS REPORT-BYPASS-CLEARINGHOUSE PARTICIPANT 011202
 _ 011502 WWW TX00 ALL INFO WAS ACCESSED VIA INTERNET BY LEND 810612 011502
 sjackson
 _ 011502 LFPJR0 GB00 REC CLL F/SANDRA-AMSOUTH ? STAT OF LN3; ADV APND 011502
 _ 011502 IVRTXB TK04 BTO, REQUESTED ACCOUNT INFORMATION 011502
 _ 011502 LFTPM1 TK00 BTO,RQSTD PRCSNG TME ADVSD 011502
 _ 011602 LPSXG0 ME00 PER CD RPT/UPDTD SEP DTE PER CH CORR DTD 010802 012502

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 _____ CONT _
 _ 011702 LFJAP1 MDOC MDOC ADDR=20129L02000F LTR CD=ML70 011702
 _ 011702 LFJWL0 GB00 APPL STATUS: AINP 01/17/02 011702

012202 SYSTEM B049 GENERIC DISCLOSURE STATEMENT 012202

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 012202	SYSTEM B197	PLAIN LANGUAGE DISCLOSURE	012202
_ 012202	SYSTEM B198	LOAN REPAYMENT ESTIMATE CHART	012202
_ 012402	US GE00 00244100 F EFF 052801-000000 AGD 051003 CD 121801		012402
_ 012402	US GH33	STATUS REPORT-BYPASS-CLEARINGHOUSE PARTICIPANT	012402
_ 012502	LPSXG0 C012	SEPARATION DATE CHANGE	012502
_ 021502	LSMB82 GH81	PRIVACY POLICY INVOKED	021502
_ 021502	110755 A153	INTRO SALE LTR: SIGNATURE - NON RPMT	021502
_ 021502	110755 A155	SALE LETTER TO COSIGNER	021502
_ 031402	US GE00 00244100 F EFF 082001-000000 AGD 051003 CD 012502		031402
_ 031402	US GH33	STATUS REPORT-BYPASS-CLEARINGHOUSE PARTICIPANT	031402
_ 040102	SYSTEM P129	INTERIM INTEREST STATEMENT: NO BILL	040202
_ 051002	US GH33	STATUS REPORT-BYPASS-CLEARINGHOUSE PARTICIPANT	051002

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 051002	US	GE00 002441	F EFF 082001-000000 AGD 051003 CD 041202	051002
_ 070102	SYSTEM	P129	INTERIM INTEREST STATEMENT: NO BILL	070202
_ 071602	CH	GH15	GUAR STAT RPT - BYPASS - VALID ADDRESS INDICATOR	071602
_ 071602	CH	GE71	STATUS REPORT-BYPASS-MATCH DATA	071602
_ 071602	CH	GE00 002441	H EFF 051002-051002 AGD 051003 CD 062702	071602
_ 072302	US	GH33	STATUS REPORT-BYPASS-CLEARINGHOUSE PARTICIPANT	072302
_ 072302	US	GE00 002441	H EFF 051002-000000 AGD 051003 CD 062702	072302
_ 081302	IVRFLB	TK04	BTO, REQUESTED ACCOUNT INFORMATION	081302
_ 081302	LFJLL2	TK00	Borrower phone contact re:Schl/Enrollment Update, xfrd to xs orig	081302
_ 081302	LFCLB0	C150	BORROWER E-MAIL ADDRESS CHANGED	081302
_ 081302	LFCLB0	C151	E-MAIL VALID FLAG CHANGE	081302

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 081302	LFCLB0	GB00	APPL STATUS: AWAR 08/13/02	081302
_ 081302	LFCLB0	TX41	FL34 INCOMING PRIVATE CREDIT CALL RECEIVED	081302
_ 081302	LFCLB0	TB62	VERIFIED SCHOOL ATTENDING	081302
_ 081302	LFCLB0	GR71	VERIFIED BORROWER E-MAIL ADDRESS	081302
_ 081302	LFCLB0	MN27	BTO, REQ PRE-APPROVAL	081302
_ 081302	LFCLB0	TB56	BORR AUTHORIZED CREDIT PULL FOR ANY/MULT LENDER	081302
_ 081302	LFCLB0	MN41	BORR CREDIT PULLED TU;DENIED - CB SCORE;ELIG W/COS	081302

_ 081302 LFCLB0 B401 PRIV LN - APP DENIAL WITH C/B OPTION E081302
 _ 081302 LFCLB0 GB00 XS/LN04/(BORR) DENIED PER REASONS: 081302
 (CHARGE-OFF,CREDIT SCORE)
 _ 081302 IVRFLB TK04 BTO, REQUESTED ACCOUNT INFORMATION 081302
 _ 081302 IVRFLB TK00 18:27:17 ADVISED BORR 10 DAY PIF 8553.64 081302

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

UNITY CD ____ ____

DATE SOURCE MESSAGE PST/RESOLVE

032723 E18565 ____ _ CONT _

_ 081302 LFRMM0 TK00 Borrower phone contact re:b req new xs ln, 081302
 xfr to pco, Re-route/Misroute

_ 081302 LFSWW0 TX41 FL34 INCOMING PRIVATE CREDIT CALL RECEIVED 081302

_ 081302 LFSWW0 TB62 VERIFIED SCHOOL ATTENDING 081302

_ 081302 LFSWW0 GB00 B RQST APP FXD TO 601-288-3647/FXD APP @ 06:34 PM 081302

_ 081302 IVRFLP TK00 BTO - REQUESTED DSBR INFORMATION 081302

_ 081302 LFWCM0 MDOC MDOC ADDR=20K2FD0F4001 LTR CD=MI91 081402

_ 081302 LFSWW0 TF45 SUCCESSFUL FAX SENT 081402

_ 081402 LFKRD1 B412 CO-BORR DENIED - REQ - ADDNDUM ENCL 081402

_ 081402 LFKRD1 GB00 RCVD FXD CPY OF APPL 081402

_ 081402 SYSTEM B401 PRIV LN - APP DENIAL WITH C/B OPTION 081402

_ 081402 SYSTEM K156 EMAIL BAD ADDRESS LETTER 081402

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ ____
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 ____ _ CONT _
 _ 081402 MERCURY C151 E-MAIL VALID FLAG CHANGE 081402
 _ 082102 IVRTXB TK04 BTO, REQUESTED ACCOUNT INFORMATION 082102
 _ 082102 IVRTXB TK00 14:41:27 ADVISED BORR 10 DAY PIF 8561.78 082102
 _ 082102 LTDSR0 TK00 Borrower phone contact re:Acct Status 082102
 _ 082802 SYSTEM B499 PRVT LOANS APP REMINDER - BRIDGE LTR 082802
 _ 082802 LFALT0 GS00 MAIL RETURNED - B401 082802
 _ 082802 LFALT0 MS23 RCVD RET'D MAIL; DIDN'T GO TO SKIP, INVALID STATUS 082802
 _ 082802 LFALT0 GS00 MAIL RETURNED - K156 082802
 _ 082802 LFALT0 MS23 RCVD RET'D MAIL; DIDN'T GO TO SKIP, INVALID STATUS 082802
 _ 090302 LTDDDB1 GH62 AVAILABLE REFERENCE LOADED TO ACCOUNT 090302
 _ 090602 IVRFLB TK04 BTO, REQUESTED ACCOUNT INFORMATION 090602

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ ____
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 ____ _ CONT _
 _ 090602 LFKAT0 TK00 Borrower phone contact re:Disb Quest PCO, 090602
 Re-route/Misroute

_ 090602 LFMPB0 C150 BORROWER E-MAIL ADDRESS CHANGED 090602
 _ 090602 LFMPB0 C151 E-MAIL VALID FLAG CHANGE 090602
 _ 090602 LFMPB0 TX41 FL34 INCOMING PRIVATE CREDIT CALL RECEIVED 090602
 _ 090602 LFMPB0 TB02 BTO, REQUESTED STATUS OF LOAN APPLICATION 090602
 _ 090602 LFMPB0 TB62 VERIFIED SCHOOL ATTENDING 090602
 _ 090602 LFMPB0 GR71 VERIFIED BORROWER E-MAIL ADDRESS 090602
 _ 090602 LFMPB0 GB00 ADVSD ND ORG APP AND NEW CO-B 090602
 _ 090602 UGDLM0 GS00 MAIL RETURNED - B412 090602
 _ 090602 UGDLM0 MS23 RCVD RET'D MAIL; DIDN'T GO TO SKIP, INVALID STATUS 090602
 _ 090602 UGJXD0 GS00 SKIP: REVERSE SEARCH BORR PH/NO NEW INFO 090602

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

UNITY CD ____ ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 090602	UGJXD0 GS00	SKIP: BORR ATTEMPT PER PRIVATE CREDIT	090602
_ 090702	T083CD GH81	PRIVACY POLICY INVOKED	090702
_ 090702	SYSTEM GB00	GUARANTOR REQUESTS RELEASE OF FUNDS - ELECTRONIC	090702
_ 090702	SYSTEM GB00	APPL STATUS: ADIS 09/07/02	090702
_ 090702	LFRAR0 GB00	***** LOAN 05 DISBURSEMENT INFO	091002
_ 090702	LFRAR0 GB00	DISBURSEMENT VIA ELM/NDN	091002
_ 090702	LFRAR0 GB00	*****	091002
_ 090802	SYSTEM GB00	COMMONLINE5 STATUS CONVERSION GUARANTOR: 40	090802
_ 090802	SYSTEM GB00	COMMONLINE5 STATUS CONVERSION LENDER : 45	090802
_ 090802	SYSTEM GB00	COMMONLINE5 STATUS CONVERSION PROM NOTE: 60	090802
_ 090802	SYSTEM GB00	COMMONLINE5 STATUS CONVERSION CREDIT : 05	090802
_ 090802	SYSTEM C181	MPN SERIAL LOAN CONFIRMATION/NOTIFICATION SENT	090802

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 090802	SYSTEM	B047 LOAN APPROVED	E090802
_ 090902	WWW	TX00 ALL INFO WAS ACCESSED VIA INTERNET BY LEND 810612	090902
		astephenson	
_ 091002	US	GH15 GUAR STAT RPT - BYPASS - VALID ADDRESS INDICATOR	091002
_ 091002	US	GH33 STATUS REPORT-BYPASS-CLEARINGHOUSE PARTICIPANT	091002
_ 091002	US	GE00 002441 F EFF 090602-000000 AGD 083005 CD 090502	091002
_ 091102	LFRAR0	GB00 ***** LOAN 05 DISBURSEMENT INFO	091102
_ 091102	LFRAR0	GB00 DISB FUNDS AND DATA SENT TO ELM/NDN; DO NOT REFER	091102
_ 091102	LFRAR0	GB00 BORR TO SCHL WITH DISB QUESTIONS. SUBMIT FOR RSRCH	091102
_ 091102	LFRAR0	GB00 *****	091102
_ 091102	SYSTEM	GB00 APPL STATUS: AINP 09/11/02 83D TRANSACTION	091102
_ 091102	SYSTEM	GB00 SCL = LND = AMSOUTH	091102

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 091102	AUTORE GB00	AINP	STATUS: AXCP	091102
_ 091102	AUTORE GB00	GUAR	= CD	091102
_ 091102	FIBOT2 MDOC	MDOC	ADDR=FL1S0087974610 LTR CD=ML70	091102
_ 091102	SYSTEM B053	FUNDS	DISBURSED LTR - MPN	E091102
_ 091102	SYSTEM B049	GENERIC	DISCLOSURE STATEMENT	E091102
_ 091102	SYSTEM B197	PLAIN	LANGUAGE DISCLOSURE	E091102
_ 091102	SYSTEM B198	LOAN	REPAYMENT ESTIMATE CHART	E091102
_ 091602	LFHXD0 GB00	APPL	STATUS: ATRM 09/16/02	091602
_ 091602	LFHXD0 GB00	ATR	PER DUPLICATE LOAN	091602
_ 091702	WWW TX00	ALL	INFO WAS ACCESSED VIA INTERNET BY LEND 810612	091702
			sjackson	
_ 092402	LFMEG0 MDOC	MDOC	ADDR=2012GJ00U00J LTR CD=MI48	092402

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN _____ PG _____ OWN _____ ST _____ GU _____ LN _____ DT _____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST _____ CLASS CD _____ LOANS SELECTED 12345678901234567890
 UNITY CD _____

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 092402	LTCPG0 GB00	APPL	STATUS: AINP 09/24/02	092402
_ 092402	LTCPG0 C001	NAME	CHANGE	092402
_ 092402	LTCPG0 C185	GRADE	LEVEL CODE CHANGE	092402
_ 092402	LTCPG0 C184	MCS	CODE CHANGED	092402
_ 092402	LTCPG0 C121	LOAN	PERIOD CHANGE	092402
_ 092402	LTCPG0 C012	SEPARATION	DATE CHANGE	092402
_ 092402	LTCPG0 C143	SCHOOL	APPROVED AMOUNT CHANGED	092402

_ 092402 LTCPG0 C196 DECREASED/INCREASED LOAN AMOUNT 092402
 _ 092402 LTCPG0 C188 REVISED DISBURSEMENT DATE CHANGED 092402
 _ 092402 LTCPG0 C187 REVISED DISBURSEMENT AMOUNT CHANGED 092402
 _ 092402 LTCPG0 C188 REVISED DISBURSEMENT DATE CHANGED 092402
 _ 092402 LTCPG0 C187 REVISED DISBURSEMENT AMOUNT CHANGED 092402

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

UNITY CD ____ ____

DATE SOURCE MESSAGE PST/RESOLVE

032723 E18565 ____ CONT _

_ 092402 LTCPG0 MB35 APPLICATION RECEIVED FOR CURRENT PROGRAM YEAR 092402

_ 092402 LTCPG0 GB00 LN4/RCVD XS/LNDR 500500/UNIV OF STHRN MISS(002441) 092402

2 DISBS IAO \$1500 EA

_ 092402 LTCPG0 GB00 BORR CRDT PREV DND TRU 081302 FOR CRDT RTNG/ELIG C 092402

_ 092402 LTCPG0 GB00 COB(ROY)/CRDT PREV PLLD TRU 081402-DND-CRDT RTNG 092402

_ 092402 LTCPG0 GB00 RCVD 4 ST NTC-NOT REQ 092402

_ 092402 LTCPG0 GB00 LN4*****ATEL-BORR NDS CRDTWRTHY COB***** 092402

_ 092402 LTCPG0 B085 PRIVATE APP NOT PROC: REQUEST BORR CALL E092402

_ 092402 LTCPG0 GB00 APPL STATUS: ATEL 09/24/02 092402

_ 092402 LTCPG0 GB00 CONT PRCSNG ONCE COB IS OBTND/GW67 092402

_ 100102 SYSTEM P129 INTERIM INTEREST STATEMENT: NO BILL 100202

_ 101602 CH C012 SEPARATION DATE CHANGE 101602

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565	____	CONT _
_ 101602	CH	C012 SEPARATION DATE CHANGE	101602
_ 101602	CH	GE70 STATUS REPORT-MADE SEPARATION DATE CHANGE	101602
_ 101602	CH	GE00 002441 F EFF 081902-121302 AGD 121303 CD 090902	101602
_ 101602	CH	GH15 GUAR STAT RPT - BYPASS - VALID ADDRESS INDICATOR	101602
_ 101702	SYSTEM	K306 SLM PRIVACY POLICY NOTIFICATION	101702
_ 102302	US	GH33 STATUS REPORT-BYPASS-CLEARINGHOUSE PARTICIPANT	102302
_ 102302	US	GE00 002441 F EFF 052801-000000 AGD 121303 CD 090902	102302
_ 110402	CH	GE71 STATUS REPORT-BYPASS-MATCH DATA	110402
_ 110402	CH	GE00 002441 F EFF 081902-121302 AGD 121303 CD 101802	110402
_ 110402	CH	GH15 GUAR STAT RPT - BYPASS - VALID ADDRESS INDICATOR	110402
_ 112102	US	GH33 STATUS REPORT-BYPASS-CLEARINGHOUSE PARTICIPANT	112102
_ 112102	US	GE00 002441 F EFF 081902-000000 AGD 121303 CD 101802	112102

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565	____	CONT _
_ 010103	SYSTEM	P129 INTERIM INTEREST STATEMENT: NO BILL	E010103
_ 010203	LFSLM0	GO39 ATRM BORROWER CREDIT OVER 90 DAYS NO APPROVED COB	010203

_	010203	SYSTEM	GB00	COMMONLINE5	STATUS	CONVERSION	GUARANTOR: 40	010203
_	010203	SYSTEM	GB00	COMMONLINE5	STATUS	CONVERSION	LENDER : 20	010203
_	010203	SYSTEM	GB00	COMMONLINE5	STATUS	CONVERSION	PROM NOTE: 60	010203
_	010203	SYSTEM	GB00	COMMONLINE5	STATUS	CONVERSION	CREDIT : 20	010203
_	010203	LFSLM0	GB00	APPL	STATUS:	ATRM	01/02/03	010203
_	020403	CH		C012	SEPARATION	DATE	CHANGE	020403
_	020403	CH		GE70	STATUS	REPORT-MADE	SEPARATION DATE CHANGE	020403
_	020403	CH		GE00	002441	F EFF	081902-050903 AGD 050904 CD 012403	020403
_	020403	CH		GH15	GUAR	STAT RPT - BYPASS - VALID	ADDRESS INDICATOR	020403
_	022003	US		GH33	STATUS	REPORT-BYPASS-CLEARINGHOUSE	PARTICIPANT	022003

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

	DATE	SOURCE	MESSAGE	PST/RESOLVE
	032723	E18565	____	CONT _
_	022003	US	GE00 002441 F EFF 081902-000000 AGD 121303 CD 012103	022003
_	022703	US	GH33 STATUS REPORT-BYPASS-CLEARINGHOUSE PARTICIPANT	022703
_	022703	US	GE00 002441 F EFF 052801-000000 AGD 050904 CD 012403	022703
_	032603	CH	GE71 STATUS REPORT-BYPASS-MATCH DATA	032603
_	032603	CH	GE00 002441 H EFF 021703-050903 AGD 050904 CD 030703	032603
_	032603	CH	GH15 GUAR STAT RPT - BYPASS - VALID ADDRESS INDICATOR	032603
_	040103	SYSTEM	P129 INTERIM INTEREST STATEMENT: NO BILL	E040203
_	050503	IVRFL1	TK04 BTO, REQUESTED ACCOUNT INFORMATION	050503
_	050503	UGJXP3	TK00 Borrower phone contact re: Re-Route Parent Answer	050503
_	050503	LFLPL0	GB00 APPL STATUS: AWAR 05/05/03	050503
_	050503	LFLPL0	C184 MCS CODE CHANGED	050503
_	050503	SYSTEM	GB00 COMMONLINE5 STATUS CONVERSION GUARANTOR: 40	050503

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

UNITY CD ____ _

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 050503	SYSTEM GB00	COMMONLINE5 STATUS CONVERSION LENDER : 15	050503
_ 050503	SYSTEM GB00	COMMONLINE5 STATUS CONVERSION PROM NOTE: 45	050503
_ 050503	SYSTEM GB00	COMMONLINE5 STATUS CONVERSION CREDIT : 10	050503
_ 050503	LFLPL0 TX41	FL34 INCOMING PRIVATE CREDIT CALL RECEIVED	050503
_ 050503	LFLPL0 TB62	VERIFIED SCHOOL ATTENDING	050503
_ 050503	LFLPL0 GF59	VERIFY SSN OF BORROWER/STUDENT	050503
_ 050503	LFLPL0 MN27	BTO, REQ PRE-APPROVAL	050503
_ 050503	LFLPL0 MN41	BORR CREDIT PULLED TU;DENIED - CB SCORE;ELIG W/COS	050503
_ 050503	LFLPL0 B401	PRIV LN - APP DENIAL WITH C/B OPTION	E050503
_ 050503	LFLPL0 GB00	XS/LN07/(BORR) DENIED PER REASONS:	050503
		(CREDIT SCORE)	
_ 050503	LFLPL0 GR71	VERIFIED BORROWER E-MAIL ADDRESS	050503

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

UNITY CD _____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 050503	LFLPL0	G044 OFFERED PCO@SALLIEMAE.COM	050503
_ 050503	LFCLP1	TX41 FL34 INCOMING PRIVATE CREDIT CALL RECEIVED	050503
_ 050503	LFCLP1	TB62 VERIFIED SCHOOL ATTENDING	050503
_ 050503	LFCLP1	GR71 VERIFIED BORROWER E-MAIL ADDRESS	050503
_ 050503	LFCLP1	G044 OFFERED PCO@SALLIEMAE.COM	050503
_ 050503	LFCLP1	GB00 BORR GV CO-B INFO/ADVD CO-B NEEDS TO CLL TO GIVE VERBAL PERMISSION TO PLL CRDT/BORR OK WL HV CO-B CLL	050503
_ 050503	IVRFL2	TK04 BTO, REQUESTED ACCOUNT INFORMATION	050503
_ 050603	SYSTEM	GB00 COMMONLINE5 STATUS CONVERSION CREDIT : 15	050603
_ 050603	LFKLY1	TX41 FL34 INCOMING PRIVATE CREDIT CALL RECEIVED	050603
_ 050603	LFKLY1	TB62 VERIFIED SCHOOL ATTENDING	050603

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN _____ PG _____ OWN _____ ST _____ GU _____ LN _____ DT _____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST _____ CLASS CD _____ LOANS SELECTED 12345678901234567890
 UNITY CD _____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 050603	LFKLY1	TK10 COSIGNER PHONED	050603
_ 050603	LFKLY1	MN28 CTO, REQ PRE-APPROVAL	050603
_ 050603	LFKLY1	TB58 COSIGNER AUTH CREDIT PULL FOR ANY/MULTIPLE LENDERS	050603
_ 050603	LFKLY1	GB00 COB: T/U DENIED DUE TO SCORE BELOW CUTOFF	050603
_ 050603	LFKLY1	GB00 ADVISED COB TO HAVE B FIND A NEW COSIGNER	050603
_ 050603	LFKLY1	GB00 COB ?'D IF A COB CAN BE ANYONE/ADVISED IT CAN BE A FRIEND OR A RELATIVE/COB OKAY	050603

050603	LFKLY1	B412	CO-BORR DENIED - REQ - ADDNDUM ENCL	050603
050603	LFKLY1	B402	PRIV LN - CO-BORR DENIAL	050603
050603	LFKLY1	GB00	XS/LN07/() DENIED PER REASONS: (HIGH CREDIT RATIO,CREDIT SCORE)	050603
050603	SYSTEM	B401	PRIV LN - APP DENIAL WITH C/B OPTION	050603

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

```
>NXT SCR 151 SSN ____ _ PG ____ OWN _____ ST _____ GU ____ LN ____ DT ____ _
SSN 425 41 6056 2   LOANS ALL   PROG **   STATUS ****   GUAR **   OWNER *****
NAME  JAMERIAL Q BENSON                               OWNER  *****
LETTER REQUEST _____ CLASS CD _____   LOANS SELECTED 12345678901234567890
                                UNITY CD _____
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DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT
050603	SYSTEM K156	EMAIL BAD ADDRESS LETTER	050603
050603	MERCURY C151	E-MAIL VALID FLAG CHANGE	050603
051203	IVRTX4 TK00	BTO - REQUESTED DSBR INFORMATION	051203
051203	LFRBP0 GB00	BORR CLLD ? INFO ON PLS LN/ADVSD NEED BORR SSN// STDNT WILL CLL BCK	051203
051203	IVRFL4 TK00	BTO - REQUESTED DSBR INFORMATION	051203
051203	LFRMR1 TX41	FL34 INCOMING PRIVATE CREDIT CALL RECEIVED	051203
051203	LFRMR1 TB62	VERIFIED SCHOOL ATTENDING	051203
051203	LFRMR1 GF59	VERIFY SSN OF BORROWER/STUDENT	051203
051203	LFRMR1 GB00	BTO ?'D STATUS/ADVSD NDS NEW COB AND WE ND TO RCV AN ORGNL APP	051203
051503	IVRFL1 TK04	BTO, REQUESTED ACCOUNT INFORMATION	051503

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 051503	IVRFL1 TK00	16:00:48 ADVISED BORR 10 DAY PIF 14322.65	051503
_ 051503	LTSAS2 GR71	VERIFIED BORROWER E-MAIL ADDRESS	051503
_ 051503	LTSAS2 GR78	BORROWER REQUESTED PROMO MAILINGS	051503
_ 051503	LTSAS2 C151	E-MAIL VALID FLAG CHANGE	051503
_ 051503	LTSAS2 TK00	Borrower phone contact re: E-Mail update, Re-Route Private Credit Orig	051503
_ 051503	LFMES0 TX41	FL34 INCOMING PRIVATE CREDIT CALL RECEIVED	051503
_ 051503	LFMES0 TB62	VERIFIED SCHOOL ATTENDING	051503
_ 051503	LFMES0 GR71	VERIFIED BORROWER E-MAIL ADDRESS	051503
_ 051503	LFMES0 GO44	OFFERED PCO@SALLIEMAE.COM	051503
_ 051503	LFMES0 MO18	VERIFIED LOAN PERIOD	051503

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 051503	LFMES0 GB00	BTO RQCD PREAPPRVL LTTR FAX TO SCHL/ADVS SCHL IN NOT A L! SO YES WLL FAX LTTR STATING BTO ND CTO/	051503

BTO OK ? 800# SO FATHER CLL TO BE CTO/ADVS 800#

_ 051503 LFMES0 GB00 SCHL FAO FAX # 1-601-266-5769 051503
 _ 051503 LFMES0 TF45 SUCCESSFUL FAX SENT 051503
 _ 051903 IVRFL2 TK04 BTO, REQUESTED ACCOUNT INFORMATION 051903
 _ 051903 LTVVT0 T600 Relative phone contact re: 051903
 Re-Route Private Credit Orig
 _ 051903 LFDJV0 C112 AUXILIARY IDENTITY CODE CHANGED 051903
 _ 051903 SYSTEM GB00 COMMONLINE5 STATUS CONVERSION CREDIT : 20 051903
 _ 051903 LFDJV0 TX41 FL34 INCOMING PRIVATE CREDIT CALL RECEIVED 051903
 _ 051903 LFDJV0 TB62 VERIFIED SCHOOL ATTENDING 051903

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).

PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 051903	LFDJV0 GO43	VERIFIED COSIGNER E-MAIL ADDRESS	051903
_ 051903	LFDJV0 GO44	OFFERED PCO@SALLIEMAE.COM	051903
_ 051903	LFDJV0 MN28	CTO, REQ PRE-APPROVAL	051903
_ 051903	LFDJV0 TB58	COSIGNER AUTH CREDIT PULL FOR ANY/MULTIPLE LENDERS	051903
_ 051903	LFDJV0 GB00	COB CRDT PLLD 5/19/03 TRU DND	051903
_ 051903	LFDJV0 B402	PRIV LN - CO-BORR DENIAL	051903
_ 051903	LFDJV0 GB00	XS/LN07/(LEONARD FUNCHESS) DENIED PER REASONS:	051903
		(CREDIT SCORE)	
_ 051903	LFDJV0 GB00	UNABLE TO SND B412 LTTR FR COB LEONARD FUNCHESS	051903
_ 052003	SYSTEM B499	PRVT LOANS APP REMINDER - BRIDGE LTR	E052003
_ 052003	US GH33	STATUS REPORT-BYPASS-CLEARINGHOUSE PARTICIPANT	052003
_ 052003	US GE00 002441	H EFF 021703-000000 AGD 050904 CD 030703	052003

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 052003	IVRFL3 TK00	BTO - REQUESTED DSBR INFORMATION	052003
_ 052003	LFENA0 TX41	FL34 INCOMING PRIVATE CREDIT CALL RECEIVED	052003
_ 052003	LFENA0 GR71	VERIFIED BORROWER E-MAIL ADDRESS	052003
_ 052003	LFENA0 TB62	VERIFIED SCHOOL ATTENDING	052003
_ 052003	LFENA0 GO44	OFFERED PCO@SALLIEMAE.COM	052003
_ 052003	LFENA0 GB00	BTO ? STATUS/ADV CB DND/B ADV BOTH CB HAVE BEEN DND AND HAS NO OTHER CB/ADV ELIG FOR LN W/NEW CB B ADV HAS NONE AND PLEASE FAX DNL TO SCHL/	052003
_ 052003	LFENA0 GB00	ATTEMPTING TO FAX TO G. KERRY FAO 16012665769	052003
_ 052003	LFENA0 TF45	SUCCESSFUL FAX SENT	052003
_ 052303	IVRFL4 TK04	BTO, REQUESTED ACCOUNT INFORMATION	052303
_ 052303	IVRFL4 TK00	15:33:29 ADVISED BORR 10 DAY PIF 14330.19	052303

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD _____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 052303	IVRFL4 TK04	BTO, REQUESTED ACCOUNT INFORMATION	052303
_ 052303	IVRFL4 TK00	15:42:18 ADVISED BORR 10 DAY PIF 14330.19	052303
_ 052303	LFGMC1 TX41	FL34 INCOMING PRIVATE CREDIT CALL RECEIVED	052303
_ 052303	LFGMC1 TB62	VERIFIED SCHOOL ATTENDING	052303
_ 052303	LFGMC1 GR71	VERIFIED BORROWER E-MAIL ADDRESS	052303
_ 052303	LFGMC1 GO44	OFFERED PCO@SALLIEMAE.COM	052303
_ 052303	LFGMC1 GB00	B CLLD IN SAID SCHL NEVER RCVD FAX/ADVS B SENT FAX	052303
		TO SCHL TWICE/B ? IF SCHL CAN CLL/GAVE # CLLG SERV	
		SCHL TO CLL IN	
_ 052703	IVRFL1 TK04	BTO, REQUESTED ACCOUNT INFORMATION	052703
_ 052703	IVRFL1 TK00	10:53:16 ADVISED BORR 10 DAY PIF 14333.96	052703
_ 052703	LFKLP0 T600	Relative phone contact re: cllng on pl ln	052703

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN _____ PG _____ OWN _____ ST _____ GU _____ LN _____ DT _____
SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
NAME JAMERIAL Q BENSON OWNER *****
LETTER REQUEST _____ CLASS CD _____ LOANS SELECTED 12345678901234567890
UNITY CD _____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 052703	UGJXP3 TK00	Borrower phone contact re: Re-Route Private Credit Orig	052703
_ 052703	LFJMF1 TX41	FL34 INCOMING PRIVATE CREDIT CALL RECEIVED	052703
_ 052703	LFJMF1 TB62	VERIFIED SCHOOL ATTENDING	052703
_ 052703	LFJMF1 GR71	VERIFIED BORROWER E-MAIL ADDRESS	052703
_ 052703	LFJMF1 GO44	OFFERED PCO@SALLIEMAE.COM	052703
_ 052703	LFJMF1 GB00	B RQTED DENIAL LTR SENT TO SCHL #6012665769	052703

_ 052703 LFJMF1 GB00 FAX TO NANCY DENSON 052703
 _ 052703 LFJMF1 TF45 SUCCESSFUL FAX SENT 052703
 _ 052803 IVRFL4 TK04 BTO, REQUESTED ACCOUNT INFORMATION 052803
 _ 052803 IVRFL4 TK00 16:43:41 ADVISED BORR 10 DAY PIF 14334.90 052803
 _ 052803 LFAXG0 TX41 FL34 INCOMING PRIVATE CREDIT CALL RECEIVED 052803

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 052803	LFAXG0 TB62	VERIFIED SCHOOL ATTENDING	052803
_ 052803	LFAXG0 GF59	VERIFY SSN OF BORROWER/STUDENT	052803
_ 052803	LFAXG0 GB00	BORR REQU TO XFERD TO PL DEP/	052803
_ 053003	IVRFL1 TK04	BTO, REQUESTED ACCOUNT INFORMATION	053003
_ 053003	IVRFL1 TK00	10:41:18 ADVISED BORR 10 DAY PIF 14336.79	053003
_ 053003	LFJBA0 TK00	Borrower phone contact re: App Quest FFELP	053003
_ 060503	178781 GJ00	CUR GUAR AMT SET TO APPR PRIN, #03 SET TO \$2656.00	060503
_ 060503	178781 GJ00	CUR GUAR AMT SET TO APPR PRIN, #05 SET TO \$5500.00	060503
_ 061103	LFRLP0 TX41	FL34 INCOMING PRIVATE CREDIT CALL RECEIVED	061103
_ 061103	LFRLP0 TB62	VERIFIED SCHOOL ATTENDING	061103
_ 061103	LFRLP0 GF59	VERIFY SSN OF BORROWER/STUDENT	061103
_ 061103	LFRLP0 GO44	OFFERED PCO@SALLIEMAE.COM	061103

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
NAME JAMERIAL Q BENSON OWNER *****
LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
UNITY CD ____
DATE SOURCE MESSAGE PST/RESOLVE
032723 E18565 _____ CONT _
_ 061103 LFRLP0 GO43 VERIFIED COSIGNER E-MAIL ADDRESS 061103
_ 061103 LFRLP0 GB00 BTO STATED HAD SOMETHING TAKEN CARE ON HIS CREDIT 061103
WOULD TRU SEND THAT IF TO US ADVSD/NO/
_ 061103 IVRTX2 TK04 BTO, REQUESTED ACCOUNT INFORMATION 061103
_ 061103 IVRTX2 TK00 13:24:06 ADVISED BORR 10 DAY PIF 14348.10 061103
_ 061103 LTSCS0 TK00 Borrower phone contact re: Re-Route Parent Answer 061103
_ 061703 IVRFL4 TK04 BTO, REQUESTED ACCOUNT INFORMATION 061703
_ 061703 IVRFL4 TK00 11:10:14 ADVISED BORR 10 DAY PIF 14353.75 061703
_ 061703 LTYRH0 TK00 BFTO; WNTS TO BE A CO-B FOR HIS SON ACCT AND 061703
THE PROC OF THE LN , XFR 5136
_ 061703 LTYRH0 T600 Co-Signer phone contact re: Accnt Status, 061703
Re-Route Private Credit Orig

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
NAME JAMERIAL Q BENSON OWNER *****
LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
UNITY CD ____
DATE SOURCE MESSAGE PST/RESOLVE
032723 E18565 _____ CONT _
_ 061703 LFTJ01 TX41 FL34 INCOMING PRIVATE CREDIT CALL RECEIVED 061703
_ 061703 LFTJ01 TB62 VERIFIED SCHOOL ATTENDING 061703

_ 061703 LFTJ01 GF59 VERIFY SSN OF BORROWER/STUDENT 061703
 _ 061703 LFTJ01 GO44 OFFERED PCO@SALLIEMAE.COM 061703
 _ 061703 LFTJ01 MN24 BTO, ASKED ABOUT DENIAL REASON; ADVISED 061703
 _ 061703 LFTJ01 GB00 COB(LENEORD) ?ED WOULD B GET LN/ADVSD YES BUT NEED 061703
 NEW COB
 _ 061703 IVRFL2 TK04 BTO, REQUESTED ACCOUNT INFORMATION 061703
 _ 061703 IVRFL2 TK00 12:38:16 ADVISED BORR 10 DAY PIF 14353.75 061703
 _ 061703 LFABT0 TX41 FL34 INCOMING PRIVATE CREDIT CALL RECEIVED 061703
 _ 061703 LFABT0 TB62 VERIFIED SCHOOL ATTENDING 061703
 _ 061703 LFABT0 GF59 VERIFY SSN OF BORROWER/STUDENT 061703

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

UNITY CD ____ ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 061703	LFABT0 GB00	TRNSFRD TO 5187	061703
_ 061803	IVRFL3 TK04	BTO, REQUESTED ACCOUNT INFORMATION	061803
_ 061803	IVRFL3 TK00	11:12:14 ADVISED BORR 10 DAY PIF 14354.69	061803
_ 061803	IVRTX2 TK00	BTO - REQUESTED DSBR INFORMATION	061803
_ 061803	IVRTX3 TK00	BTO - REQUESTED DSBR INFORMATION	061803
_ 061903	SYSTEM B499	PRVT LOANS APP REMINDER - BRIDGE LTR	E061903
_ 061903	IVRFL2 TK04	BTO, REQUESTED ACCOUNT INFORMATION	061903
_ 061903	IVRFL2 TK00	11:35:37 ADVISED BORR 10 DAY PIF 14355.63	061903
_ 061903	LFCDT0 TX41	FL34 INCOMING PRIVATE CREDIT CALL RECEIVED	061903
_ 061903	LFCDT0 TB62	VERIFIED SCHOOL ATTENDING	061903
_ 061903	LFCDT0 GO44	OFFERED PCO@SALLIEMAE.COM	061903
_ 061903	LFCDT0 GY75	ADVISED BORROWER/CALLER OF WEB SITE	061903

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 061903	LFCDT0 GB00	COB (LEONARD) CLD AGN ? BEING COB/ADVD ALRDY NT	061903
		ELGBLE PER 0617/COB OK	
_ 062003	LFMEM1 TX41	FL34 INCOMING PRIVATE CREDIT CALL RECEIVED	062003
_ 062003	LFMEM1 TB62	VERIFIED SCHOOL ATTENDING	062003
_ 062003	LFMEM1 GB00	REP IN PRNT ANSWR TRNSFRD/I CNFRMD CLLR IS COB	062003
_ 062003	LFMEM1 GB00	CTO-CHECKING STTS OF LN	062003
_ 062003	LFMEM1 GB00	I ADVSD HAS BEEN DETRMND INELIG TO BE COB/COB ?D	062003
		& I ADVSD OF 800#	
_ 062003	LFMEM1 B362	TO BORR: SIG/LAW CSGNR DENIED-REQUIRED	E062003
_ 062303	IVRTX3 TK00	BTO - REQUESTED DSBR INFORMATION	062303
_ 062303	LFPNK0 GB00	BFTO ?S ABT LN7 / TRAN TO PCO	062303
_ 062303	LFGRH1 TX41	FL34 INCOMING PRIVATE CREDIT CALL RECEIVED	062303

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).

PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD _____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 062303	LFGRH1 TB62	VERIFIED SCHOOL ATTENDING	062303
_ 062303	LFGRH1 GF59	VERIFY SSN OF BORROWER/STUDENT	062303
_ 062303	LFGRH1 GB00	CO-B CLLD ? DNL LTTR/WNTD SCHL TO HAVE CPY OF LTTR /CO-B ? LTTR SND DATE/ADVSD 051903 SND DATE/CO-B WLD CNTCT SCHL AND SHOW LTTR	062303
_ 062403	CH GE71	STATUS REPORT-BYPASS-MATCH DATA	062403
_ 062403	CH GE00	002441 H EFF 021703-050903 AGD 050904 CD 052303	062403
_ 062403	CH GH15	GUAR STAT RPT - BYPASS - VALID ADDRESS INDICATOR	062403
_ 063003	WWW TX00	INFO ACCESSED BY LEND 810612 BY astephenon	063003
_ 070103	T083CD GH81	PRIVACY POLICY INVOKED	070103
_ 070103	Y83C-2 GB00	GUARANTOR REQUESTS RELEASE OF FUNDS - ELECTRONIC	070103
_ 070103	Y83C-2 G084	PROCESSED ELECTRONIC APPLICATION	070103

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN _____ PG _____ OWN _____ ST _____ GU _____ LN _____ DT _____
SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
NAME JAMERIAL Q BENSON OWNER *****
LETTER REQUEST _____ CLASS CD _____ LOANS SELECTED 12345678901234567890
UNITY CD _____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 070103	Y83C-2 C296	CURRENT GUARANTEE AMOUNT CHANGE	070103
_ 070103	Y83C-2 GB00	APPL STATUS: ADIS 07/01/03	070103
_ 070103	SYSTEM GB00	COMMONLINE5 STATUS CONVERSION GUARANTOR: 40	070103
_ 070103	SYSTEM GB00	COMMONLINE5 STATUS CONVERSION LENDER : 45	070103
_ 070103	SYSTEM GB00	COMMONLINE5 STATUS CONVERSION PROM NOTE: 60	070103
_ 070103	SYSTEM GB00	COMMONLINE5 STATUS CONVERSION CREDIT : 05	070103
_ 070103	WWW TX00	INFO ACCESSED BY LEND 810612 BY mmills	070103

_ 070103 LFRFP0 GJ00 LN 5: PER ELM RPT 06300309.R30 SCHL RQSTS TO CHNG 070103
 GRD LVL TO '4'// NAT PER LN POST-DSBRSD & CANNOT
 CHNG ON 801 SCR.N.

_ 070103 SYSTEM C181 MPN SERIAL LOAN CONFIRMATION/NOTIFICATION SENT 070103

_ 070103 SYSTEM B047 LOAN APPROVED E070103

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 070103	SYSTEM P129	INTERIM INTEREST STATEMENT: NO BILL	E070103
_ 070203	SYSTEM B053	FUNDS DISBURSED LTR - MPN	E070203
_ 070203	SYSTEM B049	GENERIC DISCLOSURE STATEMENT	E070203
_ 070203	SYSTEM B197	PLAIN LANGUAGE DISCLOSURE	E070203
_ 070203	SYSTEM B198	LOAN REPAYMENT ESTIMATE CHART	E070203
_ 070903	US GH15	GUAR STAT RPT - BYPASS - VALID ADDRESS INDICATOR	070903
_ 071103	US GH33	STATUS REPORT-BYPASS-CLEARINGHOUSE PARTICIPANT	071103
_ 071103	US GE00 002441	FEFF 063003-000000 AGD 083004 CD 063003	071103
_ 071103	US GH15	GUAR STAT RPT - BYPASS - VALID ADDRESS INDICATOR	071103
_ 071103	US GH15	GUAR STAT RPT - BYPASS - VALID ADDRESS INDICATOR	071103
_ 071103	US GH15	GUAR STAT RPT - BYPASS - VALID ADDRESS INDICATOR	071103
_ 071203	SYSTEM P124	ANNUAL INTERIM UNSUB INTEREST STMT	071203

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 081603	SYSTEM GS00	REMOVED ENTITY #08 DUPLICATE OF ENTITY #06	081603
_ 081903	LFSLO0 GC36	ACCOUNT STATUS CHECKED	081903
_ 082903	T083CD GH81	PRIVACY POLICY INVOKED	082903
_ 082903	Y83C-2 GB00	GUARANTOR REQUESTS RELEASE OF FUNDS - ELECTRONIC	082903
_ 082903	Y83C-2 C296	CURRENT GUARANTEE AMOUNT CHANGE	082903
_ 082903	Y83C-2 GB00	APPL STATUS: ADIS 08/29/03	082903
_ 082903	T083CD GH81	PRIVACY POLICY INVOKED	082903
_ 082903	Y83C-2 C178	DISBURSEMENT HOLD/RELEASE INDICATOR CHANGE	082903
_ 082903	Y83C-2 C178	DISBURSEMENT HOLD/RELEASE INDICATOR CHANGE	082903
_ 082903	Y83C-2 C296	CURRENT GUARANTEE AMOUNT CHANGE	082903
_ 082903	Y83C-2 GB00	APPL STATUS: ADIS 08/29/03	082903
_ 082903	SYSTEM C181	MPN SERIAL LOAN CONFIRMATION/NOTIFICATION SENT	082903

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 082903	SYSTEM C181	MPN SERIAL LOAN CONFIRMATION/NOTIFICATION SENT	082903
_ 082903	SYSTEM B047	LOAN APPROVED	E082903

_ 082903	SYSTEM B047	LOAN APPROVED	E082903
_ 083003	SYSTEM GB00	COMMONLINE5 STATUS CONVERSION GUARANTOR: 40	083003
_ 083003	SYSTEM GB00	COMMONLINE5 STATUS CONVERSION LENDER : 45	083003
_ 083003	SYSTEM GB00	COMMONLINE5 STATUS CONVERSION PROM NOTE: 60	083003
_ 083003	SYSTEM GB00	COMMONLINE5 STATUS CONVERSION CREDIT : 05	083003
_ 083003	SYSTEM GB00	COMMONLINE5 STATUS CONVERSION GUARANTOR: 40	083003
_ 083003	SYSTEM GB00	COMMONLINE5 STATUS CONVERSION LENDER : 45	083003
_ 083003	SYSTEM GB00	COMMONLINE5 STATUS CONVERSION PROM NOTE: 60	083003
_ 083003	SYSTEM GB00	COMMONLINE5 STATUS CONVERSION CREDIT : 05	083003
_ 090303	SYSTEM B053	FUNDS DISBURSED LTR - MPN	E090303

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565	_____	CONT _
_ 090303	SYSTEM B049	GENERIC DISCLOSURE STATEMENT	E090303
_ 090303	SYSTEM B197	PLAIN LANGUAGE DISCLOSURE	E090303
_ 090303	SYSTEM B198	LOAN REPAYMENT ESTIMATE CHART	E090303
_ 090303	LPBAK0 GR26	SEP DATE CHANGED/ALIGNED PER THE DAPS REPORT	092703
_ 090803	US GH33	STATUS REPORT-BYPASS-CLEARINGHOUSE PARTICIPANT	090803
_ 090803	US GE00 002441	F EFF 063003-000000 AGD 083005 CD 082803	090803
_ 090903	T083CD GH81	PRIVACY POLICY INVOKED	090903
_ 090903	LFCML2 GB00	GUARANTOR REQUESTS RELEASE OF FUNDS - ELECTRONIC	090903
_ 090903	LFCML2 C296	CURRENT GUARANTEE AMOUNT CHANGE	090903
_ 090903	LFCML2 GB00	APPL STATUS: ADIS 09/09/03 (854 TRANSACTION)	090903
_ 090903	T083CD GH81	PRIVACY POLICY INVOKED	090903
_ 090903	LFCML2 GB00	GUARANTOR REQUESTS RELEASE OF FUNDS - ELECTRONIC	090903

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 090903	LFCML2 C296	CURRENT GUARANTEE AMOUNT CHANGE	090903
_ 090903	LFCML2 GB00	APPL STATUS: ADIS 09/09/03 (854 TRANSACTION)	090903
_ 090903	WWW TX00	INFO ACCESSED BY LEND 810612 BY tthomas	090903
_ 090903	SYSTEM C181	MPN SERIAL LOAN CONFIRMATION/NOTIFICATION SENT	090903
_ 090903	SYSTEM C181	MPN SERIAL LOAN CONFIRMATION/NOTIFICATION SENT	090903
_ 090903	SYSTEM B047	LOAN APPROVED	E090903
_ 090903	SYSTEM B047	LOAN APPROVED	E090903
_ 091003	SYSTEM GB00	COMMONLINE5 STATUS CONVERSION GUARANTOR: 40	091003
_ 091003	SYSTEM GB00	COMMONLINE5 STATUS CONVERSION LENDER : 45	091003
_ 091003	SYSTEM GB00	COMMONLINE5 STATUS CONVERSION PROM NOTE: 60	091003
_ 091003	SYSTEM GB00	COMMONLINE5 STATUS CONVERSION CREDIT : 05	091003
_ 091003	SYSTEM GB00	COMMONLINE5 STATUS CONVERSION GUARANTOR: 40	091003

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 091003	SYSTEM GB00	COMMONLINE5	STATUS CONVERSION LENDER : 45	091003
_ 091003	SYSTEM GB00	COMMONLINE5	STATUS CONVERSION PROM NOTE: 60	091003
_ 091003	SYSTEM GB00	COMMONLINE5	STATUS CONVERSION CREDIT : 05	091003
_ 091203	SYSTEM B053	FUNDS DISBURSED	LTR - MPN	E091203
_ 091203	SYSTEM B049	GENERIC DISCLOSURE	STATEMENT	E091203
_ 091203	SYSTEM B197	PLAIN LANGUAGE	DISCLOSURE	E091203
_ 091203	SYSTEM B198	LOAN REPAYMENT	ESTIMATE CHART	E091203
_ 092303	SYSTEM GB00	COMMONLINE5	STATUS CONVERSION GUARANTOR: 40	092303
_ 092303	SYSTEM GB00	COMMONLINE5	STATUS CONVERSION LENDER : 30	092303
_ 092303	SYSTEM GB00	COMMONLINE5	STATUS CONVERSION PROM NOTE: 45	092303
_ 092303	SYSTEM GB00	COMMONLINE5	STATUS CONVERSION CREDIT : 20	092303
_ 092303	LFMBM0 GB00	APPL STATUS:	ATRM 09/23/03	092303

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 092303	LFMBM0 GB00	ACCOUNT ATRMD	PER NO ACTIVITY	092303
_ 092703	LPBAK0 C012	SEPARATION DATE	CHANGE	092703
_ 092703	LPBAK0 C012	SEPARATION DATE	CHANGE	092703
_ 092703	LPBAK0 C012	SEPARATION DATE	CHANGE	092703
_ 093003	IVRTX4 TK04	BTO, REQUESTED	ACCOUNT INFORMATION	093003
_ 093003	LFDLB4 TB62	VERIFIED SCHOOL	ATTENDING	093003
_ 093003	LFDLB4 TX41	FL34 INCOMING	PRIVATE CREDIT CALL RECEIVED	093003

_ 093003 LFDLB4 GF59 VERIFY SSN OF BORROWER/STUDENT 093003
 _ 093003 LFDLB4 GB00 TRANSFER TO 5101 FOR HIS GS LN 093003
 _ 093003 LFWLS1 TK00 Borrower phone contact re: Disb Quest FFELP, 093003
 Web-Advised of Web
 _ 093003 IVRFL3 TK04 BTO, REQUESTED ACCOUNT INFORMATION 093003

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE SOURCE MESSAGE PST/RESOLVE

032723 E18565 ____ CONT _

_ 093003 LFSAM0 TX41 FL34 INCOMING PRIVATE CREDIT CALL RECEIVED 093003

_ 093003 LFSAM0 TB62 VERIFIED SCHOOL ATTENDING 093003

_ 093003 LFSAM0 GB00 BORR CALLED ON STAT OF LN/ADVISED CANCELL PER NO 093003

ACTIVITY ON ACCT FOR 90 PLUS DAYS/BORR ADVISED CAN

ESIGN ON INTERNET WITH CO BORR/BORR WILL APPLY

_ 093003 LFSAM0 GB00 CONT-ON THE INTERNET 093003

_ 093003 US C096 GUARANTOR LOAN ID CHANGED 093003

_ 093003 US C096 GUARANTOR LOAN ID CHANGED 093003

_ 100103 SYSTEM P129 INTERIM INTEREST STATEMENT: NO BILL E100203

_ 100703 SYSTEM K306 SLM PRIVACY POLICY NOTIFICATION 100703

_ 102003 CH C012 SEPARATION DATE CHANGE 102003

_ 102003 CH GE70 STATUS REPORT-MADE SEPARATION DATE CHANGE 102003

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565	____	CONT _
_ 102003	CH	GE00 002441 F EFF 081803-121203 AGD 121204 CD 092903	102003
_ 102003	CH	GH15 GUAR STAT RPT - BYPASS - VALID ADDRESS INDICATOR	102003
_ 112603	US	GH33 STATUS REPORT-BYPASS-CLEARINGHOUSE PARTICIPANT	112603
_ 112603	US	GE00 002441 F EFF 081803-000000 AGD 121204 CD 092903	112603
_ 121503	LSMB82	GH81 PRIVACY POLICY INVOKED	121503
_ 121503	SYSTEM	C113 BENEFIT INCENTIVE STATUS CHANGE	121603
_ 121503	SYSTEM	C113 BENEFIT INCENTIVE STATUS CHANGE	121603
_ 121503	SYSTEM	H606 CASHBACK ELIGIBILITY: REBATE	E121603
_ 121803	US	GH33 STATUS REPORT-BYPASS-CLEARINGHOUSE PARTICIPANT	121803
_ 121803	US	GE00 002441 F EFF 081803-000000 AGD 121204 CD 102703	121803
_ 010104	SYSTEM	P129 INTERIM INTEREST STATEMENT: NO BILL	E010104
_ 010604	LFEAG0	GB00 MODIFIED MPN RECORD	010604

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565	____	CONT _
_ 020604	T083CD	GH81 PRIVACY POLICY INVOKED	020604
_ 020604	Y83C-2	GB00 GUARANTOR REQUESTS RELEASE OF FUNDS - ELECTRONIC	020604

_ 020604 Y83C-2 C296 CURRENT GUARANTEE AMOUNT CHANGE 020604
 _ 020604 Y83C-2 GB00 APPL STATUS: ADIS 02/06/04 020604
 _ 020604 SYSTEM C181 MPN SERIAL LOAN CONFIRMATION/NOTIFICATION SENT 020604
 _ 020604 SYSTEM B047 LOAN APPROVED E020604
 _ 020704 SYSTEM GB00 COMMONLINE5 STATUS CONVERSION GUARANTOR: 40 020704
 _ 020704 SYSTEM GB00 COMMONLINE5 STATUS CONVERSION LENDER : 45 020704
 _ 020704 SYSTEM GB00 COMMONLINE5 STATUS CONVERSION PROM NOTE: 60 020704
 _ 020704 SYSTEM GB00 COMMONLINE5 STATUS CONVERSION CREDIT : 05 020704
 _ 021004 WWW TX00 INFO ACCESSED BY LEND 810612 BY acarver 021004
 _ 021204 SYSTEM B053 FUNDS DISBURSED LTR - MPN E021204

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

UNITY CD ____ ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565	____	CONT _
_ 021204	SYSTEM B049	GENERIC DISCLOSURE STATEMENT	E021204
_ 021204	SYSTEM B197	PLAIN LANGUAGE DISCLOSURE	E021204
_ 021204	SYSTEM B198	LOAN REPAYMENT ESTIMATE CHART	E021204
_ 021304	US GH33	STATUS REPORT-BYPASS-CLEARINGHOUSE PARTICIPANT	021304
_ 021304	US GE00 002441	F EFF 081803-000000 AGD 083005 CD 020604	021304
_ 021804	CH C012	SEPARATION DATE CHANGE	021804
_ 021804	CH C012	SEPARATION DATE CHANGE	021804
_ 021804	CH GE70	STATUS REPORT-MADE SEPARATION DATE CHANGE	021804
_ 021804	CH GE00 002441	F EFF 081803-051404 AGD 051405 CD 013004	021804
_ 021804	CH GH15	GUAR STAT RPT - BYPASS - VALID ADDRESS INDICATOR	021804
_ 031004	LSMB82 GH81	PRIVACY POLICY INVOKED	031004
_ 031004	SYSTEM C113	BENEFIT INCENTIVE STATUS CHANGE	031104

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 031004	SYSTEM H606	CASHBACK ELIGIBILITY: REBATE	E031104
_ 040104	SYSTEM P129	INTERIM INTEREST STATEMENT: NO BILL	E040204
_ 042204	US C096	GUARANTOR LOAN ID CHANGED	042204
_ 042204	US C096	GUARANTOR LOAN ID CHANGED	042204
_ 042204	US C096	GUARANTOR LOAN ID CHANGED	042204
_ 042204	US C096	GUARANTOR LOAN ID CHANGED	042204
_ 052604	US GH33	STATUS REPORT-BYPASS-CLEARINGHOUSE PARTICIPANT	052604
_ 052604	US GE00 002441	F EFF 081803-000000 AGD 051405 CD 031704	052604
_ 053104	294181 CJ00	SLMA PURCH DT CHANGED	053104
		FROM 0001-01-01 TO 2001-07-24 FOR LOAN NO: 01	
_ 053104	294181 CJ00	SLMA PURCH DT CHANGED	053104
		FROM 0001-01-01 TO 2002-02-15 FOR LOAN NO: 02	

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 053104	294181	CJ00	SLMA PURCH DT CHANGED	053104
			FROM 0001-01-01 TO 2003-12-15 FOR LOAN NO: 03	
_ 053104	294181	CJ00	SLMA PURCH DT CHANGED	053104
			FROM 0001-01-01 TO 2003-12-15 FOR LOAN NO: 05	
_ 053104	294181	CJ00	SLMA PURCH DT CHANGED	053104
			FROM 0001-01-01 TO 2003-12-15 FOR LOAN NO: 08	
_ 061104	T083CD	GH81	PRIVACY POLICY INVOKED	061104
_ 061104	Y83C-2	GB00	GUARANTOR REQUESTS RELEASE OF FUNDS - ELECTRONIC	061104
_ 061104	Y83C-2	C296	CURRENT GUARANTEE AMOUNT CHANGE	061104
_ 061104	Y83C-2	GB00	APPL STATUS: ADIS 06/11/04	061104
_ 061104	SYSTEM	GB00	COMMONLINE5 STATUS CONVERSION GUARANTOR: 40	061104
_ 061104	SYSTEM	GB00	COMMONLINE5 STATUS CONVERSION LENDER : 45	061104

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 061104	SYSTEM	GB00	COMMONLINE5 STATUS CONVERSION PROM NOTE: 60	061104
_ 061104	SYSTEM	GB00	COMMONLINE5 STATUS CONVERSION CREDIT : 05	061104
_ 061104	SYSTEM	C181	MPN SERIAL LOAN CONFIRMATION/NOTIFICATION SENT	061104
_ 061104	SYSTEM	B047	LOAN APPROVED	E061104
_ 061404	LFCDS0	TX41	FL34 INCOMING PRIVATE CREDIT CALL RECEIVED	061404
_ 061404	LFCDS0	G199	BORROWER/STUDENT SSN HAS BEEN VERIFIED	061404
_ 061404	LFCDS0	G242	BORROWER AUTHENTICATION VERIFIED	061404

_ 061404 LFCDS0 GB00 LN14/BTO RQSTD PRE APPVL/ADVSD OF WEB ADDY/B WILL 061404
 APPLY ONLINE/ADVSD OF ISTRUCTIONS/ADVSD COB IF
 NEEDED CAN APPLY ONLINE AS WELL

_ 061504 XP ONL C005 BORROWER PRIM PHONE NUM CHANGED 061504

_ 061504 XP ONL C006 ADDRESS CHANGE 061504

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 061504	XP ONL C142	BORROWER BIRTH DATE CHANGED	061504
_ 061504	XP ONL C150	BORROWER E-MAIL ADDRESS CHANGED	061504
_ 061504	XP ONL C314	REQUESTED AMOUNT OF LOAN CHANGED	061504
_ 061504	SYSTEM GB00	COMMONLINE5 STATUS CONVERSION GUARANTOR: 40	061504
_ 061504	SYSTEM GB00	COMMONLINE5 STATUS CONVERSION LENDER : 15	061504
_ 061504	SYSTEM GB00	COMMONLINE5 STATUS CONVERSION PROM NOTE: 45	061504
_ 061504	SYSTEM GB00	COMMONLINE5 STATUS CONVERSION CREDIT : 10	061504
_ 061504	SYSTEM GB00	COMMONLINE5 STATUS CONVERSION CREDIT : 15	061504
_ 061504	LWEB 4AXS	SIG STDNT APP/PRM VWD L!	061504
_ 061504	XP ONL GB00	BORROWER E-SIGNATURE ADDED ON THE WEB	061504
_ 061504	LWEB XSAP	USER LETTER NOT FOUND	061504
_ 061504	LWEB XSAP	USER LETTER NOT FOUND	061504

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 _____ CONT _
 _ 061504 XP ONL GB00 Borrower printed at Personal PC 061504
 _ 061604 US GH33 STATUS REPORT-BYPASS-CLEARINGHOUSE PARTICIPANT 061604
 _ 061604 US GE00 002441 F EFF 081803-000000 AGD 080604 CD 061004 061604
 _ 061604 LFFSA0 C006 ADDRESS CHANGE 061604
 _ 061604 SYSTEM K159 EMAIL PERMISSION REQUEST LETTER E061604
 _ 061704 SYSTEM GB00 COMMONLINE5 STATUS CONVERSION GUARANTOR: 40 061704
 _ 061704 SYSTEM GB00 COMMONLINE5 STATUS CONVERSION LENDER : 15 061704
 _ 061704 SYSTEM GB00 COMMONLINE5 STATUS CONVERSION PROM NOTE: 60 061704
 _ 061704 SYSTEM GB00 COMMONLINE5 STATUS CONVERSION CREDIT : 15 061704
 _ 061704 LTKRC0 GB00 APPL STATUS: AINP 06/15/04 061704
 _ 061704 LTKRC0 B401 PRIV LN - APP DENIAL WITH C/B OPTION 061704

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 _____ CONT _
 _ 061704 LTKRC0 GB00 XS/LN15/(BORR) DENIED PER REASONS:(UNPAID 061704
 CHARGE-OFF, TAX LIEN OR JUDGEMENT,CREDIT RATING

IS BELOW THE MINIMUM)

_ 061704 LTKRC0 B017 TO B: APP NOT PROC-VARIOUS REASONS 061704
 _ 061704 LTKRC0 MX69 APPLICATION - E-SIGN XS SIGNATURE LOAN 061704
 _ 061704 LTKRC0 GB00 LN#15 ORIG XS ESIGN/500500SALLIEMAE/002441 UNIV 061704
 SOUTHERN MISSISSIPPI/ 2 DISB IAO 5500/ NEED CIS
 DOCS AND A CRDT WRTHY CO-B//
 _ 061704 LTKRC0 GB00 BORRS CRDT PREV PLLD EFX 06/15/04 ELIG W/CO-B// 061704
 _ 061704 LTKRC0 GB00 *****ATEL***** BORR FOR CIS DOCS AND A CO-B/// 061704
 _ 061704 LTKRC0 GB00 THEN ONCE RCVD NEED SCHL CERT// 061704
 _ 061704 LTKRC0 GH06 ACCOUNT REVIEWED 061704

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 061704	SYSTEM GB00	COMMONLINE5 STATUS CONVERSION GUARANTOR: 40	061704
_ 061704	SYSTEM GB00	COMMONLINE5 STATUS CONVERSION LENDER : 20	061704
_ 061704	SYSTEM GB00	COMMONLINE5 STATUS CONVERSION PROM NOTE: 60	061704
_ 061704	SYSTEM GB00	COMMONLINE5 STATUS CONVERSION CREDIT : 15	061704
_ 061704	LTKRC0 GB00	APPL STATUS: ATEL 06/17/04	061704
_ 061704	SYSTEM B053	FUNDS DISBURSED LTR - MPN	061704
_ 061704	SYSTEM B049	GENERIC DISCLOSURE STATEMENT	061704
_ 061704	SYSTEM B197	PLAIN LANGUAGE DISCLOSURE	061704
_ 061704	SYSTEM B198	LOAN REPAYMENT ESTIMATE CHART	061704
_ 061704	SYSTEM E107	SCHOOL EXIT REMINDER - STAFFORD - TPS	061804
_ 061804	SYSTEM K520	HICA ANNUAL CB DEBT LEVEL STMT	061804
_ 070104	SYSTEM P129	INTERIM INTEREST STATEMENT: NO BILL	070204

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 071004	SYSTEM P144	ANNUAL INTRM UNSUB INT W/USA ED PRIV POL	071004
_ 071004	SYSTEM P124	ANNUAL INTERIM UNSUB INTEREST STMT	071004
_ 072204	US GH33	STATUS REPORT-BYPASS-CLEARINGHOUSE PARTICIPANT	072204
_ 072204	US GE00 002441	F EFF 081803-000000 AGD 051405 CD 061404	072204
_ 080504	LPJKC0 GR26	SEP DATE CHANGED/ALIGNED PER THE DAPS REPORT	081804
_ 081104	IVRFL3 TK04	BTO, REQUESTED ACCOUNT INFORMATION	081104
_ 081204	LTANR1 GB00	B CNTCTD VIA SNDBTE TO ADV A COB IS NEEDED/B	081204
		ADV WLL BE REAPPLYNG W/A COB	
_ 081804	LPJKC0 C012	SEPARATION DATE CHANGE	081804
_ 081804	LPJKC0 C012	SEPARATION DATE CHANGE	081804
_ 081904	LTANR1 B512	C/B: SIG CO-BORR ADDNDM ENCLSD AS REQSTD	081904
_ 081904	LTANR1 B339	WISCONSIN STATE NOTICE TO C/B	081904

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD _____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 081904	LTANR1 GB00	B CNTCTD VIA SOUNDBITE TO ADVISE A COB IS NDD/B AD VISED WL BE REAPPLYG W/A COB AND NEED A COB APP MLD TO THM//MLD APP TO B	081904
_ 083104	CH C012	SEPARATION DATE CHANGE	083104
_ 083104	CH GE70	STATUS REPORT-MADE SEPARATION DATE CHANGE	083104
_ 083104	CH GE00	002441 F EFF 081803-080604 AGD 080605 CD 081304	083104
_ 083104	CH GH15	GUAR STAT RPT - BYPASS - VALID ADDRESS INDICATOR	083104
_ 091004	SYSTEM C113	BENEFIT INCENTIVE STATUS CHANGE	091104
_ 091004	SYSTEM H606	CASHBACK ELIGIBILITY: REBATE	E091104
_ 091104	LSMB82 GH81	PRIVACY POLICY INVOKED	091104
_ 091504	US GH33	STATUS REPORT-BYPASS-CLEARINGHOUSE PARTICIPANT	091504
_ 091504	US GE00	002441 F EFF 081803-000000 AGD 080605 CD 081304	091504

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN _____ PG _____ OWN _____ ST _____ GU _____ LN _____ DT _____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST _____ CLASS CD _____ LOANS SELECTED 12345678901234567890
 UNITY CD _____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 091704	SYSTEM GB00	COMMONLINE5 STATUS CONVERSION GUARANTOR: 40	091704
_ 091704	SYSTEM GB00	COMMONLINE5 STATUS CONVERSION LENDER : 30	091704
_ 091704	SYSTEM GB00	COMMONLINE5 STATUS CONVERSION PROM NOTE: 60	091704
_ 091704	SYSTEM GB00	COMMONLINE5 STATUS CONVERSION CREDIT : 15	091704
_ 091704	LFMBM0 GB00	APPL STATUS: ATRM 09/17/04	091704
_ 091704	LFMBM0 GB00	ACCOUNT ATRMD PER NO ACTIVITY	091704
_ 092804	Y83S-2 GB00	APPL STATUS: ASGU 09/28/04 83S TRANSACTION	092804

_ 092804 SYSTEM GB00 COMMONLINE5 STATUS CONVERSION GUARANTOR: 01 092804
 _ 092804 SYSTEM GB00 COMMONLINE5 STATUS CONVERSION LENDER : 15 092804
 _ 092804 SYSTEM GB00 COMMONLINE5 STATUS CONVERSION PROM NOTE: 60 092804
 _ 092804 SYSTEM GB00 COMMONLINE5 STATUS CONVERSION CREDIT : 05 092804
 _ 092804 Y83S-2 GB00 83S SCHOOL REQUESTS RELEASE OF FUNDS - ELECTRONIC 092804

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

UNITY CD ____ ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 092804	Y83S-2 GB00 83S	ASGU LOAN LINKED TO GUARANTOR	092804
_ 092804	Y83S-2 GB00	APPL STATUS: ASGU 09/28/04 83S TRANSACTION	092804
_ 092804	SYSTEM GB00 COMMONLINE5	STATUS CONVERSION GUARANTOR: 01	092804
_ 092804	SYSTEM GB00 COMMONLINE5	STATUS CONVERSION LENDER : 15	092804
_ 092804	SYSTEM GB00 COMMONLINE5	STATUS CONVERSION PROM NOTE: 60	092804
_ 092804	SYSTEM GB00 COMMONLINE5	STATUS CONVERSION CREDIT : 05	092804
_ 092804	Y83S-2 GB00 83S	SCHOOL REQUESTS RELEASE OF FUNDS - ELECTRONIC	092804
_ 092804	Y83S-2 GB00 83S	ASGU LOAN LINKED TO GUARANTOR	092804
_ 092804	SYSTEM GB00 COMMONLINE5	STATUS CONVERSION GUARANTOR: 05	092804
_ 092804	T083CD GH81	PRIVACY POLICY INVOKED	092804
_ 092804	Y83C-2 C296	CURRENT GUARANTEE AMOUNT CHANGE	092804
_ 092804	Y83C-2 GB00	APPL STATUS: ADIS 09/28/04	092804

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 092804	Y83C-2 C187	REVISED DISBURSEMENT AMOUNT CHANGED	092804
_ 092804	Y83C-2 C188	REVISED DISBURSEMENT DATE CHANGED	092804
_ 092804	Y83C-2 C187	REVISED DISBURSEMENT AMOUNT CHANGED	092804
_ 092804	SYSTEM GB00	COMMONLINE5 STATUS CONVERSION GUARANTOR: 05	092804
_ 092804	T083CD GH81	PRIVACY POLICY INVOKED	092804
_ 092804	Y83C-2 C296	CURRENT GUARANTEE AMOUNT CHANGE	092804
_ 092804	Y83C-2 GB00	APPL STATUS: ADIS 09/28/04	092804
_ 092804	Y83C-2 C187	REVISED DISBURSEMENT AMOUNT CHANGED	092804
_ 092804	Y83C-2 C188	REVISED DISBURSEMENT DATE CHANGED	092804
_ 092804	Y83C-2 C187	REVISED DISBURSEMENT AMOUNT CHANGED	092804
_ 092804	SYSTEM C181	MPN SERIAL LOAN CONFIRMATION/NOTIFICATION SENT	092804
_ 092804	SYSTEM C181	MPN SERIAL LOAN CONFIRMATION/NOTIFICATION SENT	092804

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 092804	SYSTEM B047	LOAN APPROVED	092804
_ 092804	SYSTEM B047	LOAN APPROVED	092804

_ 092904 SYSTEM GB00 COMMONLINE5 STATUS CONVERSION GUARANTOR: 40 092904
 _ 092904 SYSTEM GB00 COMMONLINE5 STATUS CONVERSION LENDER : 45 092904
 _ 092904 SYSTEM GB00 COMMONLINE5 STATUS CONVERSION PROM NOTE: 60 092904
 _ 092904 SYSTEM GB00 COMMONLINE5 STATUS CONVERSION CREDIT : 05 092904
 _ 092904 SYSTEM GB00 COMMONLINE5 STATUS CONVERSION GUARANTOR: 40 092904
 _ 092904 SYSTEM GB00 COMMONLINE5 STATUS CONVERSION LENDER : 45 092904
 _ 092904 SYSTEM GB00 COMMONLINE5 STATUS CONVERSION PROM NOTE: 60 092904
 _ 092904 SYSTEM GB00 COMMONLINE5 STATUS CONVERSION CREDIT : 05 092904
 _ 093004 SYSTEM B053 FUNDS DISBURSED LTR - MPN 093004
 _ 093004 SYSTEM B049 GENERIC DISCLOSURE STATEMENT 093004

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

UNITY CD ____ ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 093004	SYSTEM B197	PLAIN LANGUAGE DISCLOSURE	093004
_ 093004	SYSTEM B198	LOAN REPAYMENT ESTIMATE CHART	093004
_ 100104	LFBRM1 GH06	ACCOUNT REVIEWED	100104
_ 100104	SYSTEM P129	INTERIM INTEREST STATEMENT: NO BILL	100204
_ 100504	CH C012	SEPARATION DATE CHANGE	100504
_ 100504	CH C012	SEPARATION DATE CHANGE	100504
_ 100504	CH GE70	STATUS REPORT-MADE SEPARATION DATE CHANGE	100504
_ 100504	CH GE00 002441	H EFF 080704-121704 AGD 121705 CD 092204	100504
_ 100504	CH GH15	GUAR STAT RPT - BYPASS - VALID ADDRESS INDICATOR	100504
_ 100704	US GH33	STATUS REPORT-BYPASS-CLEARINGHOUSE PARTICIPANT	100704
_ 100704	US GE00 002441	F EFF 081803-000000 AGD 121704 CD 092704	100704
_ 111704	CH GE71	STATUS REPORT-BYPASS-MATCH DATA	111704

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 111704	CH	GE00 002441 H EFF 080704-121704 AGD 121705 CD 110104	111704
_ 111704	CH	GH15 GUAR STAT RPT - BYPASS - VALID ADDRESS INDICATOR	111704
_ 010205	SYSTEM	P129 INTERIM INTEREST STATEMENT: NO BILL	010205
_ 012605	CH	C012 SEPARATION DATE CHANGE	012605
_ 012605	CH	GE70 STATUS REPORT-MADE SEPARATION DATE CHANGE	012605
_ 012605	CH	GE00 002441 W EFF 110804 CD 122104	012605
_ 012605	CH	GH15 GUAR STAT RPT - BYPASS - VALID ADDRESS INDICATOR	012605
_ 020405	SYSTEM	C113 BENEFIT INCENTIVE STATUS CHANGE	020405
_ 020405	SYSTEM	C113 BENEFIT INCENTIVE STATUS CHANGE	020405
_ 020405	SYSTEM	C113 BENEFIT INCENTIVE STATUS CHANGE	020405
_ 020405	SYSTEM	C144 BENEFIT DATA CHANGED	020405
_ 020405	SYSTEM	H606 CASHBACK ELIGIBILITY: REBATE	E020405

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 020405	SYSTEM C113		BENEFIT INCENTIVE STATUS CHANGE	020405
_ 020505	LSMB82 GH81		PRIVACY POLICY INVOKED	020505
_ 022305	US GH15		GUAR STAT RPT - BYPASS - VALID ADDRESS INDICATOR	022305
_ 032405	SYSTEM H411		DISCL/PMT SCHED OPTNS: GS/SL/PL-SLMA	032505
_ 032405	SYSTEM H050		PAYMENT SCHEDULE AND R&R	032505
_ 032405	SYSTEM H996		GRAD REPAY SIGN-UP FORM WITH FLEX REPAY	E032505
_ 032405	SYSTEM H290		SIGNATURE PMT SCHD CVR LTR/OPTIONS - MO	032505
_ 032405	SYSTEM H295		SIGNATURE PAYMENT SCHD/DISCL - MO	032505
_ 032405	SYSTEM H293		SIGNATURE CO-BORR RO CVR LTR - MO	032505
_ 032405	SYSTEM H295		SIGNATURE PAYMENT SCHD/DISCL - MO	032505
_ 032405	SYSTEM H290		SIGNATURE PMT SCHD CVR LTR/OPTIONS - MO	032505
_ 032405	SYSTEM H295		SIGNATURE PAYMENT SCHD/DISCL - MO	032505

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 032405	SYSTEM H293		SIGNATURE CO-BORR RO CVR LTR - MO	032505
_ 032405	SYSTEM H295		SIGNATURE PAYMENT SCHD/DISCL - MO	032505
_ 040105	SYSTEM P129		INTERIM INTEREST STATEMENT: NO BILL	040205
_ 042405	SYSTEM H274		SIGNATURE RPMT OPTIONS REMINDER	E042405
_ 042405	SYSTEM H996		GRAD REPAY SIGN-UP FORM WITH FLEX REPAY	E042405
_ 051805	SYSTEM P099		MONTHLY BILL: SLM	E051805
_ 061305	Y83S-2 GB00		APPL STATUS: ASGU 06/13/05 83S TRANSACTION	061305

_ 061305 Y83S-2 C006 ADDRESS CHANGE 061305
 _ 061305 SYSTEM GB00 COMMONLINE5 STATUS CONVERSION GUARANTOR: 01 061305
 _ 061305 SYSTEM GB00 COMMONLINE5 STATUS CONVERSION LENDER : 15 061305
 _ 061305 SYSTEM GB00 COMMONLINE5 STATUS CONVERSION PROM NOTE: 60 061305
 _ 061305 SYSTEM GB00 COMMONLINE5 STATUS CONVERSION CREDIT : 05 061305

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

UNITY CD ____ ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 061305	Y83S-2 GB00	83S SCHOOL REQUESTS RELEASE OF FUNDS - ELECTRONIC	061305
_ 061305	Y83S-2 GB00	83S ASGU LOAN LINKED TO GUARANTOR	061305
_ 061305	Y83S-2 GB00	APPL STATUS: ASGU 06/13/05 83S TRANSACTION	061305
_ 061305	SYSTEM GB00	COMMONLINE5 STATUS CONVERSION GUARANTOR: 01	061305
_ 061305	SYSTEM GB00	COMMONLINE5 STATUS CONVERSION LENDER : 15	061305
_ 061305	SYSTEM GB00	COMMONLINE5 STATUS CONVERSION PROM NOTE: 60	061305
_ 061305	SYSTEM GB00	COMMONLINE5 STATUS CONVERSION CREDIT : 05	061305
_ 061305	Y83S-2 GB00	83S SCHOOL REQUESTS RELEASE OF FUNDS - ELECTRONIC	061305
_ 061305	Y83S-2 GB00	83S ASGU LOAN LINKED TO GUARANTOR	061305
_ 061305	SYSTEM GB00	COMMONLINE5 STATUS CONVERSION GUARANTOR: 05	061305
_ 061305	T083CA GH81	PRIVACY POLICY INVOKED	061305
_ 061305	Y83C-2 C296	CURRENT GUARANTEE AMOUNT CHANGE	061305

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 061305	Y83C-2 GB00	APPL STATUS: ADIS 06/13/05	061305
_ 061305	Y83C-2 C187	REVISED DISBURSEMENT AMOUNT CHANGED	061305
_ 061305	Y83C-2 C188	REVISED DISBURSEMENT DATE CHANGED	061305
_ 061305	Y83C-2 C187	REVISED DISBURSEMENT AMOUNT CHANGED	061305
_ 061305	SYSTEM GB00	COMMONLINE5 STATUS CONVERSION GUARANTOR: 05	061305
_ 061305	T083CD GH81	PRIVACY POLICY INVOKED	061305
_ 061305	Y83C-2 C296	CURRENT GUARANTEE AMOUNT CHANGE	061305
_ 061305	Y83C-2 GB00	APPL STATUS: ADIS 06/13/05	061305
_ 061305	Y83C-2 C187	REVISED DISBURSEMENT AMOUNT CHANGED	061305
_ 061305	Y83C-2 C188	REVISED DISBURSEMENT DATE CHANGED	061305
_ 061305	Y83C-2 C187	REVISED DISBURSEMENT AMOUNT CHANGED	061305
_ 061305	SYSTEM C181	MPN SERIAL LOAN CONFIRMATION/NOTIFICATION SENT	061305

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 061305	SYSTEM C181	MPN SERIAL LOAN CONFIRMATION/NOTIFICATION SENT	061305
_ 061305	SYSTEM B047	LOAN APPROVED	061305

_ 061305 SYSTEM B047 LOAN APPROVED 061305
 _ 061405 SYSTEM GB00 COMMONLINE5 STATUS CONVERSION GUARANTOR: 40 061405
 _ 061405 SYSTEM GB00 COMMONLINE5 STATUS CONVERSION LENDER : 45 061405
 _ 061405 SYSTEM GB00 COMMONLINE5 STATUS CONVERSION PROM NOTE: 60 061405
 _ 061405 SYSTEM GB00 COMMONLINE5 STATUS CONVERSION CREDIT : 05 061405
 _ 061405 SYSTEM GB00 COMMONLINE5 STATUS CONVERSION GUARANTOR: 40 061405
 _ 061405 SYSTEM GB00 COMMONLINE5 STATUS CONVERSION LENDER : 45 061405
 _ 061405 SYSTEM GB00 COMMONLINE5 STATUS CONVERSION PROM NOTE: 60 061405
 _ 061405 SYSTEM GB00 COMMONLINE5 STATUS CONVERSION CREDIT : 05 061405
 _ 061605 SYSTEM K520 HICA ANNUAL CB DEBT LEVEL STMT 061605

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

UNITY CD ____ ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _

_ 061605 SYSTEM B053 FUNDS DISBURSED LTR - MPN 061605

_ 061605 SYSTEM B049 GENERIC DISCLOSURE STATEMENT 061605

_ 061605 SYSTEM B197 PLAIN LANGUAGE DISCLOSURE 061605

_ 061605 SYSTEM B198 LOAN REPAYMENT ESTIMATE CHART 061605

_ 061605 SYSTEM C113 BENEFIT INCENTIVE STATUS CHANGE 061705

_ 061605 SYSTEM C113 BENEFIT INCENTIVE STATUS CHANGE 061705

_ 061605 SYSTEM E107 SCHOOL EXIT REMINDER - STAFFORD - TPS 061705

_ 061905 SYSTEM P099 MONTHLY BILL: SLM E061905

_ 061905 SYSTEM GZ00 REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD 061905

COS CALLS ADJ

_ 062005 SYSTEM C113 BENEFIT INCENTIVE STATUS CHANGE 062105

_ 062005 SYSTEM C113 BENEFIT INCENTIVE STATUS CHANGE 062105

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 062005	LPKAB0 GR29	PER DAPS REPORT NO ADJUSTMENT NEEDED, SAME AS SYS	062305
_ 062105	SYSTEM P012	TO BORR: REC'D REFUND FROM SCHL - SYSTEM	E062105
_ 062105	SYSTEM P012	TO BORR: REC'D REFUND FROM SCHL - SYSTEM	E062105
_ 062305	LFJHG0 GB35	NOTIFIED GUARANTOR OF CANCELLATION	062305
_ 062405	LFJHG0 GB35	NOTIFIED GUARANTOR OF CANCELLATION	062405
_ 062705	SYSTEM D071	PRIVATE/FFELP 1ST DEL'Q NOTICE	062805
_ 062705	SYSTEM D053	PRIV/FFELP COSIGNER 1ST DEL'Q NOTICE	062805
_ 070105	SYSTEM C113	BENEFIT INCENTIVE STATUS CHANGE	070105
_ 070105	SYSTEM C144	BENEFIT DATA CHANGED	070105
_ 070105	SYSTEM C113	BENEFIT INCENTIVE STATUS CHANGE	070105
_ 070105	SYSTEM C144	BENEFIT DATA CHANGED	070105
_ 070705	SYSTEM K306	SLM PRIVACY POLICY NOTIFICATION	070705

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 070805	SYSTEM GD00	CALL COS 01-	ROY BENSON 1) 050708 1739 RN	070905
_ 071205	SYSTEM GD00	CALL COS 01-	ROY BENSON 1) 050712 1512 RN	071305
_ 071405	SYSTEM D072	PRIVATE/FFELP	2ND DEL 'Q NOTICE	071505
_ 071405	SYSTEM D054	PRIV/FFELP	COSIGNER 2ND DEL 'Q NOTICE	071505
_ 071505	UGNXT0 GG00	FORB RQSTD: 03 MONTHS	CLM AVRSN -LTR SENT	071505
_ 071505	UGNXT0 F303	FFELP/PRIVATE	FORB FORM: CLAIMS AVERSION	E071505
_ 071505	UGNXT0 GG00	FORB RQSTD: 03 MONTHS	CLM AVRSN -LTR SENT	071505
_ 071505	UGNXT0 F303	FFELP/PRIVATE	FORB FORM: CLAIMS AVERSION	E071505
_ 071505	UGNXT0 P200	AUTO DEBIT OFFER W/	AUTHORIZATION FORM	E071505
_ 071505	UGNXT0 GG00	FORB RQSTD: 051805 - 111705	CLM AVRSN -LTR SENT	071505
_ 071505	UGNXT0 F003	HEAL & PRIVATE	FORBEARANCE FORM (6 MTH)	E071505
_ 071505	UGNXT0 GG00	FORB RQSTD: 051805 - 111705	CLM AVRSN -LTR SENT	071505

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 071505	UGNXT0 F003	HEAL & PRIVATE	FORBEARANCE FORM (6 MTH)	E071505
_ 071505	UGNXT0 F003	HEAL & PRIVATE	FORBEARANCE FORM (6 MTH)	E071505
_ 071505	UGNXT0 GG00	FORB RQSTD: 051805 - 111705	CLM AVRSN -LTR SENT	071505
_ 071505	UGNXT0 F003	HEAL & PRIVATE	FORBEARANCE FORM (6 MTH)	E071505
_ 071505	UGNXT0 C028	ALT PHONE	CHANGE	071505
_ 071505	UGNXT0 MT12	ACCOUNT SENT TO	SKIP TRACING	071505
_ 071505	UGNXT0 C005	BORROWER PRIM	PHONE NUM CHANGED	071505

_ 071505 UGNXT0 GC04 PHONED BORROWER AT NUMBER, DISCONNECTED A071505
 _ 071605 SYSTEM GC24 DIR ASSIST ATTEMPT MADE VIA EWP, NO MATCH FOUND 071605
 _ 071705 SYSTEM S005 SKIP LETTER TO ENDORSER/COSIGNER 071705
 _ 071705 SYSTEM GS00 S005 SENT TO ROY BENSON 071705
 _ 071705 SYSTEM S004 SKIP LETTER TO REFERENCE 071705

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 071705	SYSTEM GS00 S004	SENT TO GEROME LEFLORE	071705
_ 071705	SYSTEM S000	PLEASE CALL LETTER	071705
_ 071705	SYSTEM GS00 S000	SENT TO JAMERIAL Q BENSON	071705
_ 071705	SYSTEM S004	SKIP LETTER TO REFERENCE	071705
_ 071705	SYSTEM GS00 S004	SENT TO ROY BENSON	071705
_ 071705	SYSTEM S004	SKIP LETTER TO REFERENCE	071705
_ 071705	SYSTEM GS00 S004	SENT TO JAMERIAL Q BENSON	071705
_ 071705	SYSTEM S004	SKIP LETTER TO REFERENCE	071705
_ 071705	SYSTEM GS00 S004	SENT TO THELMA WHEELER	071705
_ 071705	SYSTEM S004	SKIP LETTER TO REFERENCE	071705
_ 071705	SYSTEM GS00 S004	SENT TO JAMERIAL Q BENSON	071705
_ 071805	SYSTEM P099	MONTHLY BILL: SLM	E071905

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ ____
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 ____ _ CONT _
 _ 072205 US C096 GUARANTOR LOAN ID CHANGED 072205
 _ 072205 UGLXS0 C101 AUXILIARY PHONE NUMBER CHANGE 072205
 _ 072205 UGLXS0 GS00 SKIP: PHONED REF, INVALID #; NO LISTING DIR ASSIST 072205
 FROM CALLER I D
 _ 072205 UGLXS0 GS00 SKIP: PHONED REFERENCE, NO ANSWER 072205
 LEONARD B FUNCHESS
 _ 072205 UGLXS0 GC24 DIR ASSIST ATTEMPT MADE VIA EWP, NO MATCH FOUND 072205
 _ 072205 UGLXS0 GK00 ACCT WRKD 072205
 _ 072205 US C096 GUARANTOR LOAN ID CHANGED 072205
 _ 072205 US C096 GUARANTOR LOAN ID CHANGED 072205
 _ 072205 US C096 GUARANTOR LOAN ID CHANGED 072205
 _ 072405 SYSTEM D073 PRIVATE/FFELP 3RD DEL 'Q NOTICE 072405

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ ____
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 ____ _ CONT _
 _ 072405 SYSTEM D055 PRIV/FFELP COSIGNER 3RD DEL 'Q NOTICE 072405
 _ 072605 IVRTX3 TK04 BTO, REQUESTED ACCOUNT INFORMATION 072605

_ 072605 UGTAL1 C005 BORROWER PRIM PHONE NUM CHANGED 072605
 _ 072605 UGTAL1 C008 PARTIAL ADDRESS CHANGE 072605
 _ 072605 UGTAL1 MT11 ACCOUNT REMOVED FROM SKIP 072605
 _ 072605 UGTAL1 C006 ADDRESS CHANGE 072605
 _ 072605 UGTAL1 TD60 BORR CONTACT, VAP, ADVISED DELINQUENCY C072605
 _ 072605 UGTAL1 TK00 bpo adv in sch adv br sch notyf slma 072605
 _ 072605 UGTAL1 TK00 on1/25/05tht br lft /undr pt in11/04 072605
 _ 072605 UGTAL1 TK00 Borrower phone contact re: Demo Verify, 072605
 Due Diligence
 _ 072805 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 050728 1715 RN 072905

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

UNITY CD ____ ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 080205	SYSTEM GD00	CALL ATTEMPTS 1) 050802 1427 RN	080305
_ 080305	SYSTEM GD00	CALL ATTEMPTS 1) 050803 1029 RN	080405
_ 080305	SYSTEM D074	PRIVATE/FFELP 4TH DEL'Q NOTICE	080405
_ 080305	SYSTEM D056	PRIV/FFELP COSIGNER 4TH DEL'Q NOTICE	080405
_ 080405	SYSTEM GD00	CALL ATTEMPTS 1) 050804 1935 RN	080505
_ 080405	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 050804 1658 RN	080505
_ 080805	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 050808 1828 RA	080905
_ 080805	LPTMK0 MDOC	MDOC ADDR=PA1F0515784193 LTR CD=ME05	080905
_ 080805	LBAXK7 ME00	REC EVR; CONFLICTING INFO; RRTD	081605
_ 080805	LPCLN0 ME00	RCVD ME05;2441;CD 080505;B GRD DT 12/2005 NAT	081705
_ 080805	LPCLN0 ME00	...SNT FOR SCHL CALL B 61 DAYS DLQ	081705
_ 081405	SYSTEM D075	PRIVATE/FFELP 5TH DEL'Q NOTICE	081405

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

UNITY CD ____ _

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 081405	SYSTEM D057	PRIV/FFELP COSIGNER 5TH DEL'Q NOTICE	081405
_ 081505	SYSTEM GD00	CALL ATTEMPTS 1) 050815 1309 RN	081605
_ 081505	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 050815 1735 RA	081605
_ 081605	SYSTEM GL00	60 DAY PCA GENERATED FOR US - 60 DAYS DIMP	081705
		FOR LOAN(S) 03,05,08,09,10,11,12,13,14,16,17	
_ 081605	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 050816 1321 RA	081805
_ 081705	SYSTEM GK00	PLACED WITH AGENCY WCC LOAN(S)	081705
		01,02	
_ 081705	UGKXK3 GD60	BORR CONTACT, VAP, ADVISED DELINQUENCY	C081705
_ 081705	LFWJC0 MDOC	MDOC ADDR=FL1S0518586932 LTR CD=MC47	082305
_ 081705	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 050817 1418 RA	082005
_ 081805	SYSTEM GL00	44000018-NO LOAN MATCH	081805

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

UNITY CD _____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 081805	SYSTEM GL00	PCA REJECTED :...3.....	081805
			159
_ 081805	SYSTEM GL00	PCA STATUS CHANGED TO ACCEPT :....5..8901234.67...	081805
_ 081805	UGLLH1 TD00	B PHDNIN ADVSD ENRLLMNT DSNT SPCFY FT OR PT HE WLL	081805
_ 081805	UGLLH1 TD00	HV IT RFXD	081805
_ 081805	UGLLH1 TK42	BTO, VAP (HOME PHONE ONLY, NO WORK PHONE)	C081805
_ 081805	SYSTEM P099	MONTHLY BILL: SLM	E081905
_ 081905	UGCAB0 GD85	PH COSIGNER, LEFT MESSAGE THIRD PARTY	A081905
_ 081905	SYSTEM GD00	FOR AUX 01 BENSON, ROY	081905
_ 082005	SYSTEM GS00	REMOVED ENTITY #11 DUPLICATE OF ENTITY #08	082005
_ 082205	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 050822 0949 RA	082405
_ 082305	SYSTEM GD00	CALL ATTEMPTS 1) 050823 1738 RN	082505

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN _____ PG _____ OWN _____ ST _____ GU _____ LN _____ DT _____
SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
NAME JAMERIAL Q BENSON OWNER *****
LETTER REQUEST _____ CLASS CD _____ LOANS SELECTED 12345678901234567890
UNITY CD _____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 082305	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 050823 1326 RA	082505
_ 082405	UGJWJ0 GD14	TELEPHONED COSIGNER-NO ANSWER	082405
_ 082405	SYSTEM GD00	CALL ATTEMPTS 1) 050824 1315 RN	082505
_ 082505	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 050825 1035 RN	082605
_ 082505	SYSTEM GD00	CALL ATTEMPTS 1) 050825 1540 RN	082705
_ 082605	SYSTEM GD00	CALL ATTEMPTS 1) 050826 1327 RN	083005
_ 082705	SYSTEM GD00	CALL ATTEMPTS 1) 050827 1044 RN	082805

_ 082705 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 050827 1131 RA 082805
 _ 082805 SYSTEM D076 PRIVATE/FFELP 6TH DEL'Q NOTICE 082805
 _ 082805 SYSTEM D058 PRIV/FFELP COSIGNER 6TH DEL'Q NOTICE 082805
 _ 082905 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 050829 1457 RA 083005
 _ 083005 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 050830 0934 RA 083105

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE SOURCE MESSAGE PST/RESOLVE

032723 E18565 _____ CONT _

_ 083005 SYSTEM GD00 CALL ATTEMPTS 1) 050830 1933 RA 083105

_ 083105 UVAZB2 GD00 UNABLE TO REACH DUE TO HURRICANE 083105

_ 090105 SYSTEM GS00 CREDIT B RPT - MSC=78 DTE OCC=061705 SPL CMT= 090105

_ 090105 SYSTEM GS00 CREDIT B RPT - MSC=78 DTE OCC=061705 SPL CMT= 090105

_ 090605 UVTXW8 GD06 PHONED BORROWER, NO ANSWER - NOON A090605

_ 090705 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 050907 1017 RN 090805

_ 090905 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 050909 0859 RA 091005

_ 090905 SYSTEM GD00 CALL ATTEMPTS 1) 050909 0912 RV 091005

_ 091005 UVJXM3 GD05 PH BORROWER, NO ANSWER A091005

_ 091105 SYSTEM GL00 85 DAY PCA GENERATED FOR HA - 86 DAYS DIMP 091105

FOR LOAN(S) 01,02

_ 091105 SYSTEM F060 ADMIN FORB: DISASTER E091105

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ ____
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 ____ _ CONT _
 _ 091205 LPMAE1 GL00 RCVD ACCEPTED PCA REPORT FROM GUAR HA FOR LOAN 01 091205
 _ 091205 LPMAE1 GL00 RCVD ACCEPTED PCA REPORT FROM GUAR HA FOR LOAN 02 091205
 _ 091205 SYSTEM GK00 DELQ DAYS REDUCED FROM 086 TO 000 FOR LOAN(S) 01,0 091305
 2,03,05,08,09,10,11,12,13,14,16,17
 _ 091205 SYSTEM GL00 PCA CURED AT 84 DAYS FOR HA - 0 DAYS DIMP 091305
 FOR LOAN(S) 01,02
 _ 091205 SYSTEM GL00 PCA CURED AT 30 DAYS FOR US - 0 DAYS DIMP 091305
 FOR LOAN(S) 03,05,08,09,10,11,12,13,14,16,17
 _ 091305 SYSTEM GK00 CANCEL REASON CD: FB WITH AGENCY WCC FOR LOANS 091305
 01,02
 _ 092705 LPDNS0 ME36 RCVD ACCOUNT FOR SPECIALIZED RESEARCH 092705
 _ 092705 LPDNS0 ME00 RCVD SCHLC (399775) FORD ON SYS / NAN / CMLTE 092705

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ ____
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 ____ _ CONT _
 _ 111705 LPADM0 GH00 PRCSO FORA FRM 051805 TO 082805 111705
 _ 111705 LPADM0 GH00 PRCSO FORA FRM 051805 TO 082805 111705

_ 111805	SYSTEM P099 MONTHLY BILL: SLM	E111905
_ 112205	565654 GH00 FORD END DATE EXTENDED TO 02-28-06	112205
_ 112205	SYSTEM F362 ADMIN FORB: DISASTER - KATRINA/RITA	E112205
_ 112605	SYSTEM F362 ADMIN FORB: DISASTER - KATRINA/RITA	E112605
_ 112705	SYSTEM H292 SIGNATURE UPDATED PMT SCHD - MO	112705
_ 112705	SYSTEM H295 SIGNATURE PAYMENT SCHD/DISCL - MO	112705
_ 112705	SYSTEM H292 SIGNATURE UPDATED PMT SCHD - MO	112705
_ 112705	SYSTEM H295 SIGNATURE PAYMENT SCHD/DISCL - MO	112705
_ 120205	SYSTEM P120 QRTLY FORB STMT - SLM	120305
_ 121805	SYSTEM P099 MONTHLY BILL: SLM	E121805

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565	_____	CONT _

_ 121805	SYSTEM GZ00 REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD	121805
	COS CALLS ADJ	

_ 121905	SYSTEM P099 MONTHLY BILL: SLM	E121905
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_ 122705	SYSTEM D071 PRIVATE/FFELP 1ST DEL 'Q NOTICE	122805
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_ 122705	SYSTEM D053 PRIV/FFELP COSIGNER 1ST DEL 'Q NOTICE	122805
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_ 010706	SYSTEM GD00 CALL COS 01- ROY BENSON	1) 060107 0922 RV	010806
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_ 011106	SYSTEM GD00 CALL ATTEMPTS 1) 060111 2047 RN	011206
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_ 011306	SYSTEM D072 PRIVATE/FFELP 2ND DEL 'Q NOTICE	011406
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_ 011306	SYSTEM D054 PRIV/FFELP COSIGNER 2ND DEL 'Q NOTICE	011406
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_ 011806	SYSTEM P099 MONTHLY BILL: SLM	E011906
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_ 011906	SYSTEM GD00 CALL COS 01- ROY BENSON	1) 060119 1749 RV	012006
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_ 012306	SYSTEM D073 PRIVATE/FFELP 3RD DEL 'Q NOTICE	012406
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I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____ _

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 012306	SYSTEM D055	PRIV/FFELP COSIGNER 3RD DEL'Q NOTICE	012406
_ 012406	SYSTEM GD00	CALL ATTEMPTS 1) 060124 1552 RN	012506
_ 012706	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 060127 1346 RN	012806
_ 013106	SYSTEM GS00	CREDIT B RPT - MSC=71 FCRA DT=12172005 SPL CMT=	020306
		FOR LOAN(S) 01,02	
_ 020106	IVRFL2 TK04	BTO, REQUESTED ACCOUNT INFORMATION	020106
_ 020106	SYSTEM GD00	CALL ATTEMPTS 1) 060201 1658 RN	020206
_ 020106	SYSTEM GD00	CALL ATTEMPTS 1) 060201 1906 RA	020206
_ 020106	SYSTEM GD00	CALL ATTEMPTS 1) 060201 1804 RN	020206
_ 020106	SYSTEM GD00	CALL ATTEMPTS 1) 060201 1918 RV	020206
_ 020106	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 060201 2006 RV	020206
_ 020206	SYSTEM D074	PRIVATE/FFELP 4TH DEL'Q NOTICE	020306

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD _____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 020206	SYSTEM D056	PRIV/FFELP COSIGNER 4TH DEL'Q NOTICE	020306
_ 020306	SYSTEM GD00	CALL ATTEMPTS 1) 060203 1015 RN	020406
_ 020306	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 060203 1346 RN	020406
_ 020306	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 060203 1549 RV	020406
_ 020306	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 060203 1447 RN	020406
_ 020706	UGAAA0 GD00	CLLD COS (ROY BENSON)	020706
_ 020706	UGAAA0 GD00	ADVSD COS DLQCY LT FEES AND NXT PYMT DUE	020706
_ 020706	UGAAA0 GD00	COS ADVSD B TLD HM THT H IS STLL IN SCHL AND SPK W	020706
		SLMA ABT IT AND IS DFRD/ ADVSD COS WLL ND IN SCHL	
		SERT FRM SHCL ADVSD HVNT RCVD THT INFO	

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN _____ PG _____ OWN _____ ST _____ GU _____ LN _____ DT _____

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST _____ CLASS CD _____ LOANS SELECTED 12345678901234567890

UNITY CD _____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 020706	UGAAA0 GD00	GV COS FX# T HV SCHLL FX INFO T / COS ADVSD WLL CL	020706
		L B T SEE WHY SET WSNT SNT/ ADVSD WLL HV B SND OR	
		SCHL SND ASAP	
_ 020706	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 060207 1402 RN	020806
_ 020706	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 060207 1506 RN	020806
_ 020906	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 060209 1053 RN	021006
_ 020906	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 060209 0927 RN	021006

_ 021206 SYSTEM D075 PRIVATE/FFELP 5TH DEL 'Q NOTICE 021206
 _ 021206 SYSTEM D057 PRIV/FFELP COSIGNER 5TH DEL 'Q NOTICE 021206
 _ 021306 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 060213 1004 RN 021406
 _ 021306 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 060213 0902 RN 021406
 _ 021406 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 060214 1811 RV 021506

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

UNITY CD ____ ____

DATE SOURCE MESSAGE PST/RESOLVE

032723 E18565 ____ CONT _

_ 021406 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 060214 1431 RN 021506

_ 021406 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 060214 1538 RN 021506

_ 021506 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 060215 1137 RN 021606

_ 021506 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 060215 0928 RN 021606

_ 021506 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 060215 1030 RN 021606

_ 021506 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 060215 1240 RN 021606

_ 021506 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 060215 1347 RN 021606

_ 021506 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 060215 1557 RA 021606

_ 021506 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 060215 1454 RN 021606

_ 021606 SYSTEM GK00 PLACED WITH AGENCY WCC LOAN(S) 021606

01,02

_ 021706 UGKXK3 MT12 ACCOUNT SENT TO SKIP TRACING 021706

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 021706	UGKXK3 C005	BORROWER PRIM PHONE NUM CHANGED	021706
_ 021706	UGKXK3 GG00	FORB RQSTD: 112705 - 051706 CLM AVRSN -LTR SENT	021706
_ 021706	UGKXK3 F003	HEAL & PRIVATE FORBEARANCE FORM (6 MTH)	E021706
_ 021706	UGKXK3 GC04	PHONED BORROWER AT NUMBER, DISCONNECTED	A021706
_ 021706	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 060217 1153 RN	021806
_ 021706	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 060217 1257 RN	021806
_ 021706	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 060217 1400 RN	021806
_ 021706	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 060217 1510 RN	021806
_ 021706	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 060217 1048 RN	021806
_ 021706	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 060217 0941 RN	021806
_ 021706	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 060217 0946 RN	021806
_ 021706	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 060217 1614 RN	021806

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 021806	SYSTEM GC24	DIR ASSIST ATTEMPT MADE VIA EWP, NO MATCH FOUND	021806
_ 021806	UGMLS1 GD86	PHONED COSIGNER, VAP; ADVISED OF DELINQUENCY	021806

_ 021906 SYSTEM P099 MONTHLY BILL: SLM	E021906
_ 021906 SYSTEM S005 SKIP LETTER TO ENDORSER/COSIGNER	021906
_ 021906 SYSTEM GS00 S005 SENT TO ROY BENSON	021906
_ 021906 SYSTEM S004 SKIP LETTER TO REFERENCE	021906
_ 021906 SYSTEM GS00 S004 SENT TO GEROME LEFLORE	021906
_ 021906 SYSTEM S000 PLEASE CALL LETTER	021906
_ 021906 SYSTEM GS00 S000 SENT TO JAMERIAL Q BENSON	021906
_ 021906 SYSTEM S004 SKIP LETTER TO REFERENCE	021906
_ 021906 SYSTEM GS00 S004 SENT TO ROY BENSON	021906
_ 021906 SYSTEM S004 SKIP LETTER TO REFERENCE	021906

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

UNITY CD ____ ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565	_____	CONT _
_ 021906	SYSTEM GS00 S004	SENT TO JAMERIAL Q BENSON	021906
_ 021906	SYSTEM S004	SKIP LETTER TO REFERENCE	021906
_ 021906	SYSTEM GS00 S004	SENT TO THELMA WHEELER	021906
_ 022006	UGMAG3 GD86	PHONED COSIGNER, VAP; ADVISED OF DELINQUENCY	022006
_ 022006	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 060220 1559 RN	022106
_ 022006	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 060220 1450 RN	022106
_ 022106	UGMXB8 C005	BORROWER PRIM PHONE NUM CHANGED	022106
_ 022106	UGMXB8 MT11	ACCOUNT REMOVED FROM SKIP	022106
_ 022106	UGMXB8 C028	ALT PHONE CHANGE	022106
_ 022106	UGMXB8 TD00	BTO ADV DDNT KNW WS RSPNSBL FR MKNG PYMTS BC ENRL	022106
		INSCHL BT NT ATTNDNG ADV THT STLL SHLD BE MKNG PYM	
		B ASKD ABT GRCE PRD ADV USD IN 11/04 B SD DDNT TK	

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 022106	UGMXB8 TD00	-CONT- BRK FRM SCHL ADV WLL CNTCT SCHL IN MRNG AND	022106
		CLL BCK TO INFRM TH INFO THE SCHL GV	
_ 022106	UGMXB8 TD60	BORR CONTACT, VAP, ADVISED DELINQUENCY	C022106
_ 022106	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 060221 1144 RN	022206
_ 022106	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 060221 1601 RA	022206
_ 022106	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 060221 1458 RN	022206
_ 022106	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 060221 1353 RN	022206
_ 022106	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 060221 1248 RN	022206
_ 022106	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 060221 1144 RN	022306
_ 022106	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 060221 1248 RN	022306
_ 022106	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 060221 1601 RA	022306
_ 022106	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 060221 1458 RN	022306

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT
022106	SYSTEM	GD00	CALL COS 01- ROY BENSON 1) 060221 1353 RN	022306
022206	UGMXB8	GD00	PH B SCHL THS MRNG TO VRFY SCHL STAT FML ADV THT B DD WTHDRW 11/04 AND RTND BCK TO SCHL AS A HLFTME STNDT UNTL 5/13/05 B RSPNSBLE FR PYMT	022206
022306	UGTCM0	GU78	PH BORROWER WORK, LEFT MESSAGE ANSWERING MACHINE	A022306
022306	UGHSC0	GD85	PH COSIGNER, LEFT MESSAGE THIRD PARTY	022306
022306	UGCAB0	GD14	TELEPHONED COSIGNER-NO ANSWER	022306
022306	SYSTEM	GD00	CALL COS 01- ROY BENSON 1) 060223 1016 RN	022406
022406	SYSTEM	GD00	CALL COS 01- ROY BENSON 1) 060224 1439 RN	022506
022406	SYSTEM	GD00	CALL COS 01- ROY BENSON 1) 060224 1324 RN	022506
022406	SYSTEM	GD00	CALL COS 01- ROY BENSON 1) 060224 1658 RV	022506
022406	SYSTEM	GD00	CALL COS 01- ROY BENSON 1) 060224 1549 RN	022506

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN _____ PG _____ OWN _____ ST _____ GU _____ LN _____ DT _____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST _____ CLASS CD _____ LOANS SELECTED 12345678901234567890
 UNITY CD _____

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT
022606	SYSTEM	D076	PRIVATE/FFELP 6TH DEL'Q NOTICE	022606
022606	SYSTEM	D058	PRIV/FFELP COSIGNER 6TH DEL'Q NOTICE	022606
022706	UGCZS0	GU78	PH BORROWER WORK, LEFT MESSAGE ANSWERING MACHINE	A022706
022706	IVRFL4	TK04	BTO, REQUESTED ACCOUNT INFORMATION	022706
022706	IVRTX2	TK04	BTO, REQUESTED ACCOUNT INFORMATION	022706
022706	UGHBK0	TD00	B PHND MD PYMNT OVR IVR IAO 140.00 DSN'T BRING ACC CURRENT MD ANTHR PYMNT IAO 75.91 WVD 7.50 ONE TIME	022706

COURTESY PER SUP APRVAL CONF 1608063 LNS 01..02

_ 022706 UGHBK0 TD60 BORR CONTACT, VAP, ADVISED DELINQUENCY C022706
 _ 022706 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 060227 1759 RA 022806
 _ 022706 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 060227 1246 RA 022806
 _ 022706 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 060227 1141 RN 022806

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

UNITY CD ____ ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 022706	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 060227 1652 RN	022806
_ 022806	UGBXR9 GD00	PBW#, GD00	022806
_ 022806	UGBXR9 MK24	DISREGARD PREVIOUS ENTRY	022806
_ 022806	UGBXR9 GD00	PBW#, NO MSSG LFT PER MLBX FULL	022806
_ 022806	UGBXR9 GU79	PHONED BORROWER'S WORK NUMBER, NO ANSWER	A022806
_ 022806	UGGCC0 GU78	PH BORROWER WORK, LEFT MESSAGE ANSWERING MACHINE	A022806
_ 022806	UGJXJ1 GD00	COS ROY BENSON	022806
_ 022806	UGJXJ1 GD00	ADV COS BORR MDE PYMNTS YESTERDAY TO BRING ACCT	022806
		UTD	
_ 022806	SYSTEM GK00	DELQ DAYS REDUCED FROM 072 TO 000 FOR LOAN(S) 01,0	030106
_ 022806	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 060228 1122 RN	030106

2

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 _____ CONT _
 _ 022806 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 060228 1347 RN 030106
 _ 022806 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 060228 1225 RN 030106
 _ 022806 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 060228 1005 RN 030106
 _ 030106 SYSTEM GK00 CANCEL REASON CD: DR WITH AGENCY WCC FOR LOANS 030106
 01,02
 _ 030106 SYSTEM GF12 FORD STATUS ENDED; NO DISCL DATE, REVIEW REQUIRED 030206
 _ 030206 557889 C059 DISCLOSURE DATE CHANGE 030206
 _ 030206 SYSTEM H204 CHANGE IN TERMS LETTER - SLMA 030306
 _ 030806 LPKAT0 GS00 MAIL RETURNED - S004 030806
 _ 030806 LPKAT0 GS59 SKIP: RECEIVED RETURNED REFERENCE/COSIGNER LETTER 030806
 _ 031906 SYSTEM P099 MONTHLY BILL: SLM E031906

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 _____ CONT _
 _ 031906 SYSTEM GZ00 REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD 031906
 COS CALLS ADJ

_ 032706 SYSTEM D071 PRIVATE/FFELP 1ST DEL'Q NOTICE 032806
 _ 032706 SYSTEM D053 PRIV/FFELP COSIGNER 1ST DEL'Q NOTICE 032806
 _ 040706 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 060407 1335 RN 040806
 _ 041006 UPTX00 C005 BORROWER PRIM PHONE NUM CHANGED 041006
 _ 041006 UPTX00 GD00 B ADV AT WRK WL CL WHN RTRN HM TO TK CR OF ACCNT 041006
 _ 041006 UPTX00 GU43 PHONED BORR, VAP (WORK PHONE ONLY, NO HOME PHONE) 041006
 _ 041006 UPTX00 GO70 PHND BORR WK#, VAP; CAN'T TALK NOW, WILL CALL BACK C041006
 _ 041306 SYSTEM D072 PRIVATE/FFELP 2ND DEL'Q NOTICE 041406
 _ 041306 SYSTEM D054 PRIV/FFELP COSIGNER 2ND DEL'Q NOTICE 041406
 _ 041406 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 060414 1400 RA 041506

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).

PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 041706	SYSTEM C158	BILL SEND FREQUENCY CHANGE	041806
_ 041906	SYSTEM TX67	ELIGIBLE FOR ELECTRONIC BILLING	041906
_ 041906	IVRFL3 TK04	BTO, REQUESTED ACCOUNT INFORMATION	041906
_ 041906	UVJXD1 GK00	IN-BORR,VAP,ADV OF DLNQ,DISCUSSED OPTIONS	041906
_ 041906	UVJXD1 GK00	PTP \$159.90 ON 04/23/06	041906
_ 041906	SYSTEM P099	MONTHLY BILL: SLM	E042006
_ 042206	611269 C298	REFUND AMOUNT CHANGE	042206
_ 042206	611269 C297	RETURN AMOUNT CHANGE	042206
_ 042206	611269 C298	REFUND AMOUNT CHANGE	042206
_ 042206	611269 C297	RETURN AMOUNT CHANGE	042206
_ 042306	SYSTEM D073	PRIVATE/FFELP 3RD DEL'Q NOTICE	042306
_ 042306	SYSTEM D055	PRIV/FFELP COSIGNER 3RD DEL'Q NOTICE	042306

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 042706	UPLDT0 GU78	PH BORROWER WORK, LEFT MESSAGE ANSWERING MACHINE	A042706
_ 042706	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 060427 0933 RA	042806
_ 050106	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 060501 1603 RA	050206
_ 050206	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 060502 2044 RV	050306
_ 050306	UGEPA0 GU78	PH BORROWER WORK, LEFT MESSAGE ANSWERING MACHINE	A050306
_ 050306	UGDDS0 GD85	PH COSIGNER, LEFT MESSAGE THIRD PARTY	050306
_ 050306	SYSTEM D074	PRIVATE/FFELP 4TH DEL'Q NOTICE	050406
_ 050306	SYSTEM D056	PRIV/FFELP COSIGNER 4TH DEL'Q NOTICE	050406
_ 050406	UGMAG3 GU78	PH BORROWER WORK, LEFT MESSAGE ANSWERING MACHINE	A050406
_ 050406	UGBYT0 GD00	PHCOS/R BENSON	050406
_ 050406	UGBYT0 GD14	TELEPHONED COSIGNER-NO ANSWER	050406
_ 050506	UGJWA1 GU78	PH BORROWER WORK, LEFT MESSAGE ANSWERING MACHINE	A050506

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT
050806	UGDZH0	GU78	PH BORROWER WORK, LEFT MESSAGE ANSWERING MACHINE	A050806
050806	SYSTEM	GD00	CALL COS 01- ROY BENSON 1) 060508 1758 RA	050906
050906	UGMXG1	GU78	PH BORROWER WORK, LEFT MESSAGE ANSWERING MACHINE	A050906
050906	SYSTEM	GD00	CALL COS 01- ROY BENSON 1) 060509 0916 RN	051006
050906	SYSTEM	GD00	CALL COS 01- ROY BENSON 1) 060509 1017 RN	051006
050906	SYSTEM	GD00	CALL COS 01- ROY BENSON 1) 060509 1625 RN	051006
051006	UGMEF0	GU78	PH BORROWER WORK, LEFT MESSAGE ANSWERING MACHINE	A051006
051006	UGJBN0	GD07	PHONED BORROWER, NO ANSWER - PM	A051006
051006	SYSTEM	GD00	CALL COS 01- ROY BENSON 1) 060510 1619 RN	051106
051106	US	GH23	GUAR STAT RPT - CHANGE - DEMOGRAPHIC	051106
051106	UGMES1	GU78	PH BORROWER WORK, LEFT MESSAGE ANSWERING MACHINE	A051106
051106	SYSTEM	GD00	CALL COS 01- ROY BENSON 1) 060511 1424 RA	051206

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN _____ PG _____ OWN _____ ST _____ GU _____ LN _____ DT _____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST _____ CLASS CD _____ LOANS SELECTED 12345678901234567890
 UNITY CD _____

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT
051106	LPTJM0	GE20	RCVD CH/GUAR DEMO RPT; ADDED ALTERNATE ADDRESS/PH	052406
051206	UGBYT0	GU78	PH BORROWER WORK, LEFT MESSAGE ANSWERING MACHINE	A051206
051406	SYSTEM	D075	PRIVATE/FFELP 5TH DEL'Q NOTICE	051406
051406	SYSTEM	D057	PRIV/FFELP COSIGNER 5TH DEL'Q NOTICE	051406
051506	UGNSG0	GU79	PHONED BORROWER'S WORK NUMBER, NO ANSWER	A051506
051606	UGMFX0	GU79	PHONED BORROWER'S WORK NUMBER, NO ANSWER	A051606
051606	UGESC1	GD85	PH COSIGNER, LEFT MESSAGE THIRD PARTY	051606

_ 051606	IVRTX1 TK04 BTO, REQUESTED ACCOUNT INFORMATION		051606
_ 051606	SYSTEM GD00 CALL COS 01- ROY BENSON	1) 060516 0908 RN	051706
_ 051606	SYSTEM GD00 CALL COS 01- ROY BENSON	1) 060516 1354 RN	051706
_ 051606	SYSTEM GD00 CALL COS 01- ROY BENSON	1) 060516 1502 RN	051706

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

UNITY CD ____ ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
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032723	E18565	____	CONT _
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_ 051606	SYSTEM GL00	60 DAY PCA GENERATED FOR US - 60 DAYS DIMP	051706
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FOR LOAN(S) 03,05,08,09,10,11,12,13,14,16,17

_ 051706	SYSTEM GK00	PLACED WITH AGENCY WCC LOAN(S)	051706
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01,02

_ 051706	UGKGA1 GU78	PH BORROWER WORK, LEFT MESSAGE ANSWERING MACHINE	A051706
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_ 051706	SYSTEM GD00	CALL COS 01- ROY BENSON	1) 060517 1642 RN	051806
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_ 051706	SYSTEM GD00	CALL COS 01- ROY BENSON	1) 060517 1540 RN	051806
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_ 051706	SYSTEM GD00	CALL COS 01- ROY BENSON	1) 060517 2026 RV	051806
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_ 051806	UGAAA0 GU78	PH BORROWER WORK, LEFT MESSAGE ANSWERING MACHINE	A051806
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_ 051806	UGAXM5 GD00	CLLD COS ROY	051806
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_ 051806	UGAXM5 GD14	TELEPHONED COSIGNER-NO ANSWER	051806
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_ 051806	SYSTEM GL00	44000018-NO LOAN MATCH	051806
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I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ _
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 ____ _ CONT _
 _ 051806 SYSTEM GL00 PCA REJECTED :...3..... 051806
 159
 _ 051806 SYSTEM GL00 PCA STATUS CHANGED TO ACCEPT :....5..8901234.67... 051806
 _ 051806 SYSTEM P099 MONTHLY BILL: SLM E051906
 _ 051806 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 060518 1955 RA 051906
 _ 051806 SYSTEM GD00 CALL ATTEMPTS 1) 060518 1324 ST 051906
 _ 051806 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 060518 1545 RT 051906
 _ 051806 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 060518 1555 RN 051906
 _ 051906 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 060519 1017 RN 052006
 _ 051906 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 060519 0915 RN 052006
 _ 051906 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 060519 1222 RN 052006
 _ 051906 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 060519 1118 RN 052006

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ _
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 ____ _ CONT _
 _ 051906 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 060519 1600 RN 052006
 _ 051906 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 060519 1324 RN 052006

_ 052006 UGPAW0 GD00 COULD NOT COR 322/ROY COS 052006
 _ 052006 UGPAW0 GD85 PH COSIGNER, LEFT MESSAGE THIRD PARTY 052006
 _ 052206 UGDZH0 C005 BORROWER PRIM PHONE NUM CHANGED 052206
 _ 052206 UGDZH0 GH00 PRCSD FORB FRM 021806 TO 051706 052206
 _ 052206 ONL125 GH00 ADJUSTED FORD END DT FRM 022806 TO 021706 052206
 _ 052206 UGDZH0 GH00 PRCSD FORV FRM 021806 TO 051706 052206
 _ 052206 UGDZH0 TF09 BORR REQ FORB/FIN HARDSHP;B AGREED TO TERMS ORALLY 052206
 _ 052206 UGDZH0 F146 VERBAL FORB APPROVED - SYSTEM 052206
 _ 052206 UGDZH0 GH00 PRCSD FORV FRM 030206 TO 051706 052206
 _ 052206 UGDZH0 TF09 BORR REQ FORB/FIN HARDSHP;B AGREED TO TERMS ORALLY 052206

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _

_ 052206 UGDZH0 F398 PRIV CRED: NOTICE TO BORR FORB APPROVED E052206

_ 052206 UGDZH0 F399 PRIV CRED: NOTICE TO COS FORB APPROVED 052206

_ 052206 UGDZH0 GD00 BO PST DTD FORB FEE IAO \$100 CK EFF 5/31 CONF#1838 052206

234

_ 052206 UGDZH0 G580 PC FORB PMT TAKEN VIA SPEED PAY 052206

_ 052206 UGDZH0 TF09 BORR REQ FORB/FIN HARDSHP;B AGREED TO TERMS ORALLY 052206

_ 052206 UGDZH0 GY97 ADV BORR OF DELQ, LATE FEES, AND NEXT PAYMENT DUE C052206

_ 052206 SYSTEM H411 DISCL/PMT SCHED OPTIONS: GS/SL/PL - SLMA 052206

_ 052206 SYSTEM H050 PAYMENT SCHEDULE AND R&R 052206

_ 052206 SYSTEM H996 GRAD REPAY SIGN-UP FORM WITH FLEX REPAY 052206

_ 052206 SYSTEM H204 CHANGE IN TERMS LETTER - SLMA 052206

_ 052206 SYSTEM H292 SIGNATURE UPDATED PMT SCHD 052206

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 052206	SYSTEM H295	SIGNATURE PAYMENT SCHD/DISCL - MO	052206
_ 052206	SYSTEM H292	SIGNATURE UPDATED PMT SCHD	052206
_ 052206	SYSTEM H295	SIGNATURE PAYMENT SCHD/DISCL - MO	052206
_ 052206	SYSTEM P099	MONTHLY BILL: SLM	E052206
_ 052206	SYSTEM GK00	DELQ DAYS REDUCED FROM 065 TO 000 FOR LOAN(S) 01,0 2,03,05,08,09,10,11,12,13,14,16,17	052206
_ 052206	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 060522 1947 RA	052206
_ 052206	SYSTEM GL00	PCA CURED AT 30 DAYS FOR US - 0 DAYS DIMP FOR LOAN(S) 03,05,08,09,10,11,12,13,14,16,17	052206
_ 052306	SYSTEM GK00	CANCEL REASON CD: DR WITH AGENCY WCC FOR LOANS 01,02	052306
_ 053106	IVRFL1 TK04	BTO, REQUESTED ACCOUNT INFORMATION	053106

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 053106	IVRFL1	TK00	15:18:51 CST ADVISED BORR NEXT PMT 449.12, DUE 06/17/2006, DLQT AMT 71.76	053106
_ 053106	LBJXF0	TK00	Borrower phone contact re: FORB ?/Prob, b wntd to hold pymt made on 05/22-forb fee, Transfer to WCC	053106
_ 053106	UVMXT4	GK00	IN-BORR,VAP,ADV OF DLNQ,DISCUSSED OPTIONS	053106
_ 053106	UVMXT4	TD00	BORR CLLD IN HE WNTD TO REPOSTDATE PYMNT THAT WAS DUE TODAY FOR ANOTHER DATE THE PYMNT WAS TAKEN FROM THE INDIE OFFICE ADV BORR NEED TO CONTACT	053106
_ 053106	UVMXT4	TD00	CUSTOMER SERVICE AND GET TRANSFERRED TO INDIE OFFI CE TO CANCEL OR REPOSTDATE PYMNT	053106

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 053106	LTTAL0	TK00	Borrower phone contact re: Re-Route Private Credit Serv	053106
_ 053106	LTMD1	TK00	b req to chnge pmt dt fr forb fee	053106
_ 053106	LTMD1	TK00	Borrower phone contact re: Transfer to WCC	053106
_ 060206	LPCDB0	G317	POSTED CREDIT/DEBIT TRANSACTNS, FORB PMT RECEIVED	060206
_ 060706	US	GH15	GUAR STAT RPT - BYPASS - VALID ADDRESS INDICATOR	060706
_ 061106	416511	C105	AUXILIARY VALID ADDRESS FLAG CHANGE	061106

_ 061606 LSMB02 GH81 PRIVACY POLICY INVOKED 061606
 _ 061606 SYSTEM C113 BENEFIT INCENTIVE STATUS CHANGE 061706
 _ 061606 SYSTEM C113 BENEFIT INCENTIVE STATUS CHANGE 061706
 _ 061606 SYSTEM E107 SCHOOL EXIT REMINDER - STAFFORD - TPS 061706
 _ 061806 SYSTEM P099 MONTHLY BILL: SLM E061806

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _

_ 061806 SYSTEM GZ00 REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD 061806
 COS CALLS ADJ

_ 062106 US GH15 GUAR STAT RPT - BYPASS - VALID ADDRESS INDICATOR 062106

_ 062606 LPMJW0 GA60 ADJUSTMENT MADE PER SERIAL WARNING REPORT 070106

_ 062606 LPMJW0 G644 UPDATED ACCOUNT PER EAGLE REVIEW 070106

_ 062706 SYSTEM D071 PRIVATE/FFELP 1ST DEL'Q NOTICE 062806

_ 062706 SYSTEM D053 PRIV/FFELP COSIGNER 1ST DEL'Q NOTICE 062806

_ 063006 SYSTEM C113 BENEFIT INCENTIVE STATUS CHANGE 063006

_ 063006 SYSTEM C113 BENEFIT INCENTIVE STATUS CHANGE 063006

_ 070106 LPMJW0 GH00 RMVD FORB FRM 021806 TO 051706 070106

_ 070106 LPMJW0 GH00 RMVD FORD FRM 082905 TO 112605 070106

_ 070106 LPMJW0 GH00 ADJUSTED FORA END DT FRM 082805 TO 061205 070106

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ _
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 ____ _ CONT _
 _ 070106 LPMJW0 GH00 PRCSO FORS FRM 061305 TO 080406 070106
 _ 070106 LPMJW0 C247 ETH CERT DATE CHANGE 070106
 _ 070106 LPMJW0 C248 ETH CERT SOURCE CHANGE 070106
 _ 070106 LPMJW0 C249 ETH CERT SCHOOL CHANGE 070106
 _ 070106 LPMJW0 F150 HICA-GUARNTD IN-SCHOOL FORB APPRVL LTR 070106
 _ 070106 LPMJW0 GH00 RMVD FORV FRM 021806 TO 051706 070106
 _ 070106 LPMJW0 GH00 RMVD FORD FRM 082905 TO 021706 070106
 _ 070106 LPMJW0 GH00 ADJUSTED FORA END DT FRM 082805 TO 061205 070106
 _ 070106 LPMJW0 GH00 PRCSO DSCH FRM 061305 TO 080406,CERT 061206 070106
 _ 070106 LPMJW0 R085 DEFER APPROVED: NO BORR REQST 070106
 _ 070106 LPMJW0 GH00 RMVD FORV FRM 021806 TO 051706 070106
 _ 070106 LPMJW0 GH00 RMVD FORD FRM 082905 TO 021706 070106

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ _
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 ____ _ CONT _
 _ 070106 LPMJW0 GH00 ADJUSTED FORA END DT FRM 082805 TO 061205 070106
 _ 070106 LPMJW0 GH00 PRCSO DSCH FRM 061305 TO 080406,CERT 061206 070106

_ 070106 LPMJW0 GH00 RMVD FORV FRM 030206 TO 051706 070106
 _ 070106 LPMJW0 GH00 RMVD FORD FRM 082905 TO 022806 070106
 _ 070106 LPMJW0 GH00 ADJUSTED FORA END DT FRM 082805 TO 061205 070106
 _ 070106 LPMJW0 GH00 PRCSD DSCH FRM 061305 TO 080406,CERT 061206 070106
 _ 070206 SYSTEM H411 DISCL/PMT SCHED OPTIONS: GS/SL/PL - SLMA 070206
 _ 070206 SYSTEM H050 PAYMENT SCHEDULE AND R&R 070206
 _ 070206 SYSTEM H996 GRAD REPAY SIGN-UP FORM WITH FLEX REPAY 070206
 _ 070206 SYSTEM H292 SIGNATURE UPDATED PMT SCHD 070206
 _ 070206 SYSTEM H295 SIGNATURE PAYMENT SCHD/DISCL - MO 070206
 _ 070206 SYSTEM H292 SIGNATURE UPDATED PMT SCHD 070206

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 070206	SYSTEM H295	SIGNATURE PAYMENT SCHD/DISCL - MO	070206
_ 070206	SYSTEM P024	QUARTERLY INTEREST STATEMENT	070206
_ 070206	SYSTEM P099	MONTHLY BILL: SLM	E070206
_ 070206	SYSTEM GK00	DELQ DAYS REDUCED FROM 013 TO 000 FOR LOAN(S) 01,0	070206
		2,03,05,08,09,10,11,12,13,14,16,17	
_ 071106	CH C012	SEPARATION DATE CHANGE	071106
_ 071106	CH GH00	ADJUSTED DSCH END DT FRM 080406 TO 080407	071106
_ 071106	CH GH24	STATUS REPORT-CHANGE-ENROLLMENT	071106
_ 071106	CH GE70	STATUS REPORT-MADE SEPARATION DATE CHANGE	071106
_ 071106	CH GE00	002441 F EFF 052906-080406 AGD 080407 CD 062906	071106
_ 071106	CH GH15	GUAR STAT RPT - BYPASS - VALID ADDRESS INDICATOR	071106
_ 071106	LBAXM7 GE34	RECVD ENROLLMENT UPDATE; NAT	071406

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 071406	LBAXM7 C247	ETH CERT DATE CHANGE	071406
_ 071506	SYSTEM P124	ANNUAL INTERIM UNSUB INTEREST STMT	071506
_ 071806	SYSTEM P099	MONTHLY BILL: SLM	E071906
_ 081806	SYSTEM P099	MONTHLY BILL: SLM	E081906
_ 081806	SYSTEM GZ00	REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD	081906
		COS CALLS ADJ	
_ 082706	SYSTEM D071	PRIVATE/FFELP 1ST DEL'Q NOTICE	082706
_ 082706	SYSTEM D053	PRIV/FFELP COSIGNER 1ST DEL'Q NOTICE	082706
_ 090706	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 060907 1140 RA	090806
_ 090906	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 060909 0941 RA	091006
_ 091206	UGAXH2 GU78	PH BORROWER WORK, LEFT MESSAGE ANSWERING MACHINE	A091206
_ 091306	SYSTEM D072	PRIVATE/FFELP 2ND DEL'Q NOTICE	091406

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 091306	SYSTEM	D054	PRIV/FFELP COSIGNER 2ND DEL'Q NOTICE	091406
_ 091606	UGJRP0	C005	BORROWER PRIM PHONE NUM CHANGED	091606
_ 091606	UGJRP0	GC04	PHONED BORROWER AT NUMBER, DISCONNECTED	A091606
_ 091806	SYSTEM	P099	MONTHLY BILL: SLM	E091906
_ 092406	SYSTEM	D073	PRIVATE/FFELP 3RD DEL'Q NOTICE	092406
_ 092406	SYSTEM	D055	PRIV/FFELP COSIGNER 3RD DEL'Q NOTICE	092406
_ 092706	SYSTEM	GD00	CALL COS 01- ROY BENSON 1) 060927 0914 RA	092806
_ 092906	SYSTEM	GD00	CALL COS 01- ROY BENSON 1) 060929 0914 RA	093006
_ 100106	SYSTEM	P024	QUARTERLY INTEREST STATEMENT	100106
_ 100206	UPDJS0	GU78	PH BORROWER WORK, LEFT MESSAGE ANSWERING MACHINE	A100206
_ 100206	UPYXH1	GU78	PH BORROWER WORK, LEFT MESSAGE ANSWERING MACHINE	A100206
_ 100206	SYSTEM	GD00	CALL COS 01- ROY BENSON 1) 061002 1806 RA	100306

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 100306	UGCHB1	GU78	PH BORROWER WORK, LEFT MESSAGE ANSWERING MACHINE	A100306
_ 100306	SYSTEM	GD00	CALL COS 01- ROY BENSON 1) 061003 1748 RV	100406
_ 100306	SYSTEM	GD00	CALL COS 01- ROY BENSON 1) 061003 1227 RN	100406
_ 100306	SYSTEM	GD00	CALL COS 01- ROY BENSON 1) 061003 1329 RN	100406
_ 100306	SYSTEM	D074	PRIVATE/FFELP 4TH DEL'Q NOTICE	100406
_ 100306	SYSTEM	D056	PRIV/FFELP COSIGNER 4TH DEL'Q NOTICE	100406
_ 100406	UGMAG3	GU78	PH BORROWER WORK, LEFT MESSAGE ANSWERING MACHINE	A100406

_ 100506 UGLXG0 GU78 PH BORROWER WORK, LEFT MESSAGE ANSWERING MACHINE A100506
 _ 100506 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 061005 1216 RN 100606
 _ 100606 UGKZB0 GU77 PH BORROWER WORK, LEFT MESSAGE THIRD PARTY A100606
 _ 100606 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 061006 1138 RN 100706
 _ 100906 CH C012 SEPARATION DATE CHANGE 100906

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

UNITY CD ____ ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565	____	CONT _
_ 100906	CH	GH00 ADJUSTED DSCH END DT FRM 080407 TO 080406	100906
_ 100906	CH	GH00 PRCSO FORA FRM 080506 TO 100806	100906
_ 100906	CH	GE34 RECVD ENROLLMENT UPDATE; NAT	100906
_ 100906	CH	GE70 STATUS REPORT-MADE SEPARATION DATE CHANGE	100906
_ 100906	CH	GE00 002441 W EFF 080406 CD 092006	100906
_ 100906	CH	GH15 GUAR STAT RPT - BYPASS - VALID ADDRESS INDICATOR	100906
_ 100906	UGAXM5	GU79 PHONED BORROWER'S WORK NUMBER, NO ANSWER	A100906
_ 100906	SYSTEM	H411 DISCL/PMT SCHED OPTIONS: GS/SL/PL - SLMA	101006
_ 100906	SYSTEM	H050 PAYMENT SCHEDULE AND R&R	101006
_ 100906	SYSTEM	H996 GRAD REPAY SIGN-UP FORM WITH FLEX REPAY	101006
_ 101006	UGEDH0	GU78 PH BORROWER WORK, LEFT MESSAGE ANSWERING MACHINE	A101006
_ 101006	SYSTEM	GD00 CALL COS 01- ROY BENSON 1) 061010 1421 RN	101106

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 101006	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 061010 1529 RN	101106
_ 101006	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 061010 1632 RA	101106
_ 101106	UPJXM2 GU78	PH BORROWER WORK, LEFT MESSAGE ANSWERING MACHINE	A101106
_ 101106	UGCAH1 GD00	PCOS ROY BENSON;RSDNT ADV COS NT IN,LMTC	101106
_ 101106	UGCAH1 GD85	PH COSIGNER, LEFT MESSAGE THIRD PARTY	101106
_ 101106	UGNLB0 GU78	PH BORROWER WORK, LEFT MESSAGE ANSWERING MACHINE	A101106
_ 101106	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 061011 1221 RN	101206
_ 101106	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 061011 1324 RN	101206
_ 101106	LFRSD0 MDOC	MDOC ADDR=FL1S0576971005 LTR CD=MX97	101206
_ 101206	UGHER9 GU79	PHONED BORROWER'S WORK NUMBER, NO ANSWER	A101206
_ 101206	UGHZM0 GU78	PH BORROWER WORK, LEFT MESSAGE ANSWERING MACHINE	A101206
_ 101206	UGCAH1 GH00	PRCSD FORB FRM 080506 TO 011707	101206

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 101206	UGCAH1 GD00	PCOS ROY BENSON;STTD WS ADV BY B THT HE WS ENRLLED, 101206 ADV COS SCHL RPRTD B WTHDRWN;CNF CLLD B,B STTD WLL	

NT RTRN TO SCL UNTL NXT YR,ADV FB & FEE B PSTD FEE

_ 101206 UGCAH1 GD00 -C-IAO 100.00,EFF 10/17,CNF#2302567;ADV NXT PMT 101206
 _ 101206 UGCAH1 TF09 BORR REQ FORB/FIN HARDSHP;B AGREED TO TERMS ORALLY 101206
 _ 101206 UGCAH1 F398 PRIV CRED: NOTICE TO BORR FORB APPROVED E101206
 _ 101206 UGCAH1 F399 PRIV CRED: NOTICE TO COS FORB APPROVED 101206
 _ 101206 UGCAH1 G580 PC FORB PMT TAKEN VIA SPEED PAY 101206
 _ 101206 UGCAH1 GD86 PHONED COSIGNER, VAP; ADVISED OF DELINQUENCY 101206
 _ 101206 SYSTEM GK00 DELQ DAYS REDUCED FROM 055 TO 000 FOR LOAN(S) 01,0 101306
 _ 101206 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 061012 1138 RN 101306

2

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).

PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 101206	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 061012 1243 RN	101306
_ 101706	UGCXJ2 G317	POSTED CREDIT/DEBIT TRANSACTNS, FORB PMT RECEIVED	101706
_ 101806	SYSTEM P099	MONTHLY BILL: SLM	E101906
_ 102706	CH GE34	RECVD ENROLLMENT UPDATE; NAT	102706
_ 102706	CH GE71	STATUS REPORT-BYPASS-MATCH DATA	102706
_ 102706	CH GE00	002441 W EFF 080406 CD 092006	102706
_ 111306	SYSTEM C113	BENEFIT INCENTIVE STATUS CHANGE	111406
_ 111306	SYSTEM C113	BENEFIT INCENTIVE STATUS CHANGE	111406
_ 111306	SYSTEM C113	BENEFIT INCENTIVE STATUS CHANGE	111406
_ 111306	SYSTEM C144	BENEFIT DATA CHANGED	111406
_ 111306	SYSTEM H606	REBATE ELIGIBILITY TYPE 1	E111406
_ 111306	SYSTEM C113	BENEFIT INCENTIVE STATUS CHANGE	111406

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 111406	LSMB82 GH81	PRIVACY POLICY INVOKED	111406
_ 111906	SYSTEM P099	MONTHLY BILL: SLM	E111906
_ 111906	SYSTEM GZ00	REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD	111906
		COS CALLS ADJ	
_ 112006	LPJLP0 GA61	SERIAL WARNING REPORT REVIEWED, NAT	112106
_ 112106	LPJLP0 C247	ETH CERT DATE CHANGE	112106
_ 112706	SYSTEM D071	PRIVATE/FFELP 1ST DEL'Q NOTICE	112806
_ 120306	SYSTEM H222	CHANGE IN TERMS PRVT LN BORR	120306
_ 121206	SYSTEM GD00	CALL ATTEMPTS 1) 061212 1126 SN	121306
_ 121406	SYSTEM D072	PRIVATE/FFELP 2ND DEL'Q NOTICE	121506
_ 121806	SYSTEM P099	MONTHLY BILL: SLM	E121906
_ 122106	SYSTEM H411	DISCL/PMT SCHED OPTIONS: GS/SL/PL - SLMA	122206

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 122106	SYSTEM H050		PAYMENT SCHEDULE AND R&R	122206
_ 122106	SYSTEM H996		GRAD REPAY SIGN-UP FORM WITH FLEX REPAY	122206
_ 122106	SYSTEM GD00		CALL ATTEMPTS 1) 061221 1146 SN	122206
_ 122406	SYSTEM D073		PRIVATE/FFELP 3RD DEL'Q NOTICE	122406
_ 123006	SYSTEM GD00		CALL ATTEMPTS 1) 061230 0922 SV	123106
_ 010307	SYSTEM D074		PRIVATE/FFELP 4TH DEL'Q NOTICE	010407
_ 011007	UGNXJ0 TD00		LET B KNOW HE WS DELQNT. WILL CALL WHEN OFF WK.	011007
_ 011007	UGNXJ0 TD60		BORR CONTACT, VAP, ADVISED DELINQUENCY	C011007
_ 011407	SYSTEM D075		PRIVATE/FFELP 5TH DEL'Q NOTICE	011407
_ 011607	SYSTEM GL00		60 DAY PCA GENERATED FOR US - 60 DAYS DIMP FOR LOAN(S) 03,05,08,09,10,11,12,13,14,16,17	011707
_ 011807	SYSTEM GL00		44000018-NO LOAN MATCH	011807

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 011807	SYSTEM GL00		PCA REJECTED :...3.....	011807
_ 011807	SYSTEM GL00		PCA STATUS CHANGED TO ACCEPT :....5..8901234.67...	011807
_ 011807	SYSTEM P099		MONTHLY BILL: SLM	E011907
_ 012207	UVMXF2 G152		B OFFERED FORB DURING SAC CONTACT/FWD TO PA RM	012207
_ 012207	UVMXF2 GL00		FORV END 6/07	012207
_ 012307	LPGJE0 GH00		PRCSD FORV FRM 101806 TO 061707	012307

_ 012307 LPGJE0 TF09 BORR REQ FORB/FIN HARDSHP;B AGREED TO TERMS ORALLY 012307
 _ 012307 LPGJE0 F146 VERBAL FORB APPROVED - SYSTEM 012307
 _ 012307 LPGJE0 GH00 PRCSO FUTR FORV FRM 021807 TO 061707 012307
 _ 012307 LPGJE0 F246 VERBAL FORB APPROVED - MANUAL 012307

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

UNITY CD ____ ____

DATE SOURCE MESSAGE PST/RESOLVE

032723 E18565 ____ CONT _

_ 012307 SYSTEM GK00 DELQ DAYS REDUCED FROM 066 TO 000 FOR LOAN(S) 03,0 012407
 5,08,09,10,11,12,13,14,16,17

_ 012307 SYSTEM GD00 CALL ATTEMPTS 1) 070123 0936 SV 012407

_ 012307 SYSTEM GL00 PCA CURED AT 30 DAYS FOR US - 0 DAYS DIMP 012407
 FOR LOAN(S) 03,05,08,09,10,11,12,13,14,16,17

_ 020607 SYSTEM C113 BENEFIT INCENTIVE STATUS CHANGE 020707

_ 020607 SYSTEM C144 BENEFIT DATA CHANGED 020707

_ 021807 SYSTEM F146 VERBAL FORB APPROVED - SYSTEM 021807

_ 021807 SYSTEM P099 MONTHLY BILL: SLM E021807

_ 021807 SYSTEM GZ00 REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD 021807
 COS CALLS ADJ

_ 022707 SYSTEM D071 PRIVATE/FFELP 1ST DEL'Q NOTICE 022807

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 _____ CONT _
 _ 022707 SYSTEM D053 PRIV/FFELP COSIGNER 1ST DEL'Q NOTICE 022807
 _ 030107 SYSTEM P520 SEMI-ANNUAL FORB INT STATEMENT - SLM 030207
 _ 030107 SYSTEM P520 SEMI-ANNUAL FORB INT STATEMENT - SLM 030207
 _ 031007 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 070310 0909 RA 031107
 _ 031207 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 070312 1312 RA 031307
 _ 031407 UGGB22 GU78 PH BORROWER WORK, LEFT MESSAGE ANSWERING MACHINE A031407
 _ 031607 SYSTEM D072 PRIVATE/FFELP 2ND DEL'Q NOTICE 031707
 _ 031607 SYSTEM D054 PRIV/FFELP COSIGNER 2ND DEL'Q NOTICE 031707
 _ 031807 SYSTEM P099 MONTHLY BILL: SLM E031807
 _ 031907 UGCAV0 GU78 PH BORROWER WORK, LEFT MESSAGE ANSWERING MACHINE A031907
 _ 031907 LPKMJ0 GA61 SERIAL WARNING REPORT REVIEWED, NAT 032007
 _ 032007 E47123 GU78 PH BORROWER WORK, LEFT MESSAGE ANSWERING MACHINE A032007

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 _____ CONT _
 _ 032007 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 070320 1201 RN 032107
 _ 032007 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 070320 1302 RA 032107

_ 032107 UVRXV0 GU78 PH BORROWER WORK, LEFT MESSAGE ANSWERING MACHINE A032107
 _ 032107 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 070321 1030 RA 032207
 _ 032207 UGMSM0 GU78 PH BORROWER WORK, LEFT MESSAGE ANSWERING MACHINE A032207
 _ 032207 UVJXP3 GU78 PH BORROWER WORK, LEFT MESSAGE ANSWERING MACHINE A032207
 _ 032207 UGNLB0 GD85 PH COSIGNER, LEFT MESSAGE THIRD PARTY 032207
 _ 032207 UPWUG1 TD00 BRR WILL CL BCK TO MK FORB FEE STS THAT DIDNT HV 032207
 ANY FORM OF THE PMT WITH HIM
 _ 032207 UPWUG1 TD60 BORR CONTACT, VAP, ADVISED DELINQUENCY C032207
 _ 032207 UPWUG1 TD60 BORR CONTACT, VAP, ADVISED DELINQUENCY C032207

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

UNITY CD ____ ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 032207	UPWUG1 TK00	Borrower phone contact re: Demo Verify, Adv Late Fees	032207
_ 032207	E47293 GD60	BORR CONTACT, VAP, ADVISED DELINQUENCY	032207
_ 032207	E47293 GD00	ADVSD BRWR PRIV LNS NT IN FORB ANYMR, ONLY GS LNS. BRWR TERM. CALL IN MIDDLE OF DISCSSNG OPTS.	032207
_ 032307	UGCAB0 GU78	PH BORROWER WORK, LEFT MESSAGE ANSWERING MACHINE	A032307
_ 032307	SYSTEM GD00	CALL ATTEMPTS 1) 070323 1505 SN	032407
_ 032607	E47702 GU78	PH BORROWER WORK, LEFT MESSAGE ANSWERING MACHINE	032607
_ 032607	UGCAB0 GU78	PH BORROWER WORK, LEFT MESSAGE ANSWERING MACHINE	A032607
_ 032607	E47728 GD86	PHONED COSIGNER, VAP; ADVISED OF DELINQUENCY	032607
_ 032607	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 070326 1652 RN	032707
_ 032607	SYSTEM D073	PRIVATE/FFELP 3RD DEL'Q NOTICE	032707

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 032607	SYSTEM D055	PRIV/FFELP COSIGNER 3RD DEL'Q NOTICE	032707
_ 032707	E47663 GU79	PHONED BORROWER'S WORK NUMBER, NO ANSWER	032707
_ 032707	E47119 GD45	PH BORROWER, LEFT MESSAGE ON ANSWERING MACHINE	032707
_ 032707	UGNLB0 GH00	PRCSD FORB FRM 011807 TO 051707	032707
_ 032707	UGNLB0 F398	PRIV CRED: NOTICE TO BORR FORB APPROVED	E032707
_ 032707	UGNLB0 F399	PRIV CRED: NOTICE TO COS FORB APPROVED	032707
_ 032707	UGNLB0 TF09	BORR REQ FORB/FIN HARDSHP;B AGREED TO TERMS ORALLY	032707
_ 032707	UGNLB0 G336	PROMISE MADE ON ACCOUNT	032707
_ 032707	UGNLB0 GD00	B PD FORB FEE \$100.00 VIA CC CN#3014407	032707
_ 032707	UGNLB0 GD60	BORR CONTACT, VAP, ADVISED DELINQUENCY	C032707
_ 032707	SYSTEM GK00	DELQ DAYS REDUCED FROM 037 TO 000 FOR LOAN(S) 01,0	032807

2

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 032707	SYSTEM GD00	CALL COS 01-	ROY BENSON 1) 070327 1356 RN	032807
_ 032707	SYSTEM GD00	CALL COS 01-	ROY BENSON 1) 070327 1457 RN	032807
_ 032707	SYSTEM GD00	CALL COS 01-	ROY BENSON 1) 070327 1555 RN	032807
_ 032807	E48103 GN77	BORROWER CONTACT, VAP, ACCT CURRENT		032807
_ 032807	SYSTEM GD00	CALL COS 01-	ROY BENSON 1) 070328 1433 RA	032907
_ 033007	LPDXK0 G317	POSTED CREDIT/DEBIT TRANSACTNS, FORB PMT RECEIVED		033007
_ 040207	SYSTEM H222	CHANGE IN TERMS PRVT LN BORR		040307
_ 040907	293368 GB00	812 LOAN LEVEL DECISION CHANGED FROM	TO A	040907
_ 040907	293368 GB00	812 LOAN LEVEL DECISION CHANGED FROM	TO A	040907
_ 050307	SYSTEM H411	DISCL/PMT SCHED OPTIONS: GS/SL/PL - SLMA		050407
_ 050307	SYSTEM H050	PAYMENT SCHEDULE AND R&R		050407
_ 050307	SYSTEM H996	GRAD REPAY SIGN-UP FORM WITH FLEX REPAY		050407

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 050307	SYSTEM H204	CHANGE IN TERMS LETTER - SLMA		050407
_ 050307	SYSTEM P099	MONTHLY BILL: SLM		E050407
_ 051807	SYSTEM P099	MONTHLY BILL: SLM		E051907
_ 061807	SYSTEM P099	MONTHLY BILL: SLM		E061907
_ 061807	SYSTEM GZ00	REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD		061907
		COS CALLS ADJ		
_ 062607	USDEMO C005	BORROWER PRIM PHONE NUM CHANGED		062607

_ 062607 USDEMO GH23 GUAR STAT RPT - CHANGE - DEMOGRAPHIC 062607
 _ 062607 USDEMO GH23 GUAR STAT RPT - CHANGE - DEMOGRAPHIC 062607
 _ 062607 LBSXB2 GE41 RCVD CH/GUAR DEMO RPT; SAME AS SYSTEM; NAT 071207
 _ 062607 LBSXB2 GE41 RCVD CH/GUAR DEMO RPT; SAME AS SYSTEM; NAT 071207
 _ 062707 SYSTEM D071 PRIVATE/FFELP 1ST DEL'Q NOTICE 062807

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE SOURCE MESSAGE PST/RESOLVE

032723 E18565 _____ CONT _

_ 062707 SYSTEM D053 PRIV/FFELP COSIGNER 1ST DEL'Q NOTICE 062807

_ 070407 SYSTEM GK00 PLACED WITH AGENCY WCC LOAN(S) 070407

01,02

_ 070907 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 070709 1155 RA 071007

_ 070907 SYSTEM GD00 CALL ATTEMPTS 1) 070709 1227 RN 071007

_ 071107 SYSTEM GD00 CALL ATTEMPTS 1) 070711 1051 RN 071107

_ 071107 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 070711 0956 RA 071107

_ 071507 SYSTEM D072 PRIVATE/FFELP 2ND DEL'Q NOTICE 071507

_ 071507 SYSTEM D054 PRIV/FFELP COSIGNER 2ND DEL'Q NOTICE 071507

_ 071807 SYSTEM P099 MONTHLY BILL: SLM E071907

_ 071807 SYSTEM D246 CASCADING: INTRO DELINQUENCY NOTICE 071907

_ 072407 E51007 GH00 PRCSO FORB FRM 051807 TO 111707 072407

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ _
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 ____ _ CONT _
 _ 072407 E51007 F398 PRIV CRED: NOTICE TO BORR FORB APPROVED E072407
 _ 072407 E51007 F399 PRIV CRED: NOTICE TO COS FORB APPROVED 072407
 _ 072407 E51007 TF09 BORR REQ FORB/FIN HARDSHP;B AGREED TO TERMS ORALLY 072407
 _ 072407 E51007 G580 PC FORB PMT TAKEN VIA SPEED PAY 072407
 _ 072407 SYSTEM GK00 DELQ DAYS REDUCED FROM 036 TO 000 FOR LOAN(S) 01,0 072507
 2
 _ 072507 SYSTEM GK00 CANCEL REASON CD: FB WITH AGENCY WCC FOR LOANS 072507
 01,02
 _ 072507 SYSTEM GD00 CALL ATTEMPTS 1) 070725 072707
 _ 072707 SYSTEM D071 PRIVATE/FFELP 1ST DEL'Q NOTICE 072807
 _ 073107 LPBXG0 MP00 PSTD 101TC IAO 100.75,EFF DTE 7-30,BORR PMT 073107
 _ 073107 LPBXG0 G317 POSTED CREDIT/DEBIT TRANSACTNS, FORB PMT RECEIVED 073107

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ _
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 ____ _ CONT _
 _ 081307 SYSTEM D072 PRIVATE/FFELP 2ND DEL'Q NOTICE 081407
 _ 081707 SYSTEM GD00 CALL ATTEMPTS 1) 070817 1123 RN 081807

_ 081907 SYSTEM P099 MONTHLY BILL: SLM E081907
 _ 082307 SYSTEM D073 PRIVATE/FFELP 3RD DEL'Q NOTICE 082407
 _ 082707 SYSTEM GD00 CALL ATTEMPTS 1) 070827 1200 RN 082807
 _ 090207 SYSTEM D074 PRIVATE/FFELP 4TH DEL'Q NOTICE 090207
 _ 090407 SYSTEM P120 QRTLY FORB STMT - SLM 090507
 _ 090707 SYSTEM GD00 CALL ATTEMPTS 1) 070907 1058 RN 090807
 _ 091207 SYSTEM D075 PRIVATE/FFELP 5TH DEL'Q NOTICE 091307
 _ 091607 SYSTEM GL00 60 DAY PCA GENERATED FOR US - 61 DAYS DIMP 091607
 FOR LOAN(S) 03,05,08,09,10,11,12,13,14,16,17,20
 _ 091707 SYSTEM GD00 CALL ATTEMPTS 1) 070917 0958 RN 091807

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _

_ 091807 SYSTEM GL00 44000018-NO LOAN MATCH 091807

_ 091807 SYSTEM GL00 PCA REJECTED :...3..... 091807

159

_ 091807 SYSTEM GL00 PCA STATUS CHANGED TO ACCEPT :....5..8901234.67..0 091807

_ 091807 SYSTEM P099 MONTHLY BILL: SLM E091907

_ 092507 SYSTEM GD00 CALL ATTEMPTS 1) 070925 1504 RN 092607

_ 092607 SYSTEM D076 PRIVATE/FFELP 6TH DEL'Q NOTICE 092707

_ 100307 SYSTEM H222 CHANGE IN TERMS PRVT LN BORR 100407

_ 100607 UGBG86 GD00 B REFSO TO VERIFY ADDRESS. THGT WAS IN FORB. 100607

_ 100807 UGCA88 GU78 PH BORROWER WORK, LEFT MESSAGE ANSWERING MACHINE A100807

_ 100807 IVRFL1 TK04 BTO, REQUESTED ACCOUNT INFORMATION 100807

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 100807	IVRFL1 TK00	19:17:12CST ADVISED BORR NEXT PMT 1665.56, DUE 10/17/2007, DLQT AMT 1274.84	100807
_ 100807	E51068 TK00	Borrower, NAT, BTO	100807
_ 100807	E51068 TK00	Borrower phone contact re: Reroute Call	100807
_ 100807	E52154 GH00	PRCSD FORV FRM 061807 TO 111707	100807
_ 100807	E52154 TF09	BORR REQ FORB/FIN HARDSHP;B AGREED TO TERMS ORALLY	100807
_ 100807	E52154 F146	VERBAL FORB APPROVED - SYSTEM	100807
_ 100807	E52154 TD60	BORR CONTACT, VAP, ADVISED DELINQUENCY	C100807
_ 100807	E52154 G336	PROMISE MADE ON ACCOUNT	100807
_ 100807	E52154 TD60	BORR CONTACT, VAP, ADVISED DELINQUENCY	C100807
_ 100807	E52154 TK00	borrower md chk pmt iao 85.00+10fee/cfn#3780426	100807
_ 100807	E52154 TK00	Borrower phone contact re: Oral FORB Processed	100807

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 100807	IVRTX3	TK04	BTO, REQUESTED ACCOUNT INFORMATION	100807
_ 100807	IVRTX3	TK00	19:30:48CST ADVISED BORR FORB END 11/17/2007	100807
_ 100807	E34386	TK00	Borrower phone contact re: (VAP) Verified Add and Phone, Re-Route Orig, Did Not Pitch	100807
_ 100807	UPDXM3	TK00	Borrower, NAT, bto 1-20,	100807
_ 100807	UPDXM3	TK00	Borrower phone contact re: App Question	100807
_ 100807	SYSTEM	H411	DISCL/PMT SCHED OPTIONS: GS/SL/PL - SLMA	100907
_ 100807	SYSTEM	H050	PAYMENT SCHEDULE AND R&R	100907
_ 100807	SYSTEM	H996	GRAD REPAY SIGN-UP FORM WITH FLEX REPAY	100907
_ 100807	SYSTEM	H204	CHANGE IN TERMS LETTER - SLMA	100907
_ 100807	SYSTEM	P099	MONTHLY BILL: SLM	E100907

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 100807	SYSTEM	GK00	DELQ DAYS REDUCED FROM 082 TO 000 FOR LOAN(S) 03,0 5,08,09,10,11,12,13,14,16,17,20	100907
_ 100807	SYSTEM	GL00	PCA CURED AT 30 DAYS FOR US - 0 DAYS DIMP FOR LOAN(S) 03,05,08,09,10,11,12,13,14,16,17,20	100907
_ 111807	SYSTEM	P099	MONTHLY BILL: SLM	E111807
_ 112707	USDEMO	GE20	RCVD CH/GUAR DEMO RPT; ADDED ALTERNATE ADDRESS/PH	112707
_ 121807	SYSTEM	P099	MONTHLY BILL: SLM	E121907

_ 121807 SYSTEM GZ00 REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD 121907
COS CALLS ADJ

_ 122207 SYSTEM GK00 PLACED WITH AGENCY WCC LOAN(S) 122207
01,02

_ 122707 SYSTEM D071 PRIVATE/FFELP 1ST DEL'Q NOTICE 122807

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE SOURCE MESSAGE PST/RESOLVE

032723 E18565 ____ CONT _

_ 122707 SYSTEM D053 PRIV/FFELP COSIGNER 1ST DEL'Q NOTICE 122807

_ 122707 SYSTEM GD00 CALL ATTEMPTS 1) 071227 122907

_ 010308 IVRFL4 TK04 BTO, REQUESTED ACCOUNT INFORMATION 010308

_ 010308 E31931 G336 PROMISE MADE ON ACCOUNT 010308

_ 010308 E31931 TF64 BTO, PAID ENTIRE DELINQUENT AMT (IS NOW CURRENT) 010308

_ 010308 E31931 R553 PRIV LN IN-SCH FORB/DEFER: REQ SCH CERT E010308

_ 010308 E31931 TD00 BTO,VAP,ADV DELQ,BORR PAID PAD \$185.40 VIA SPDPY 010308

PDTD CBP FOR 01/31/08, FOR LNS 01,02, CONF#4139806

BORR REQS INSCHL FORB FORMS.

_ 010308 SYSTEM GD00 CALL ATTEMPTS 1) 080103 010508

_ 010708 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 080107 1002 RN 010808

_ 011308 SYSTEM D072 PRIVATE/FFELP 2ND DEL'Q NOTICE 011308

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 011308	SYSTEM D054	PRIV/FFELP COSIGNER 2ND DEL'Q NOTICE	011308
_ 011408	IVRFL1 TK04	BTO, REQUESTED ACCOUNT INFORMATION	011408
_ 011408	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 080114 1624 RV	011508
_ 011708	CHDEMO GE41	RCVD CH/GUAR DEMO RPT; SAME AS SYSTEM; NAT	011708
_ 011708	CH GH00	PRCSD DSCH FRM 011408 TO 050909,CERT 010908	011708
_ 011708	CH GH00	PRCSD FORA FRM 111807 TO 011308	011708
_ 011708	CH GH00	PRCSD DSCH FRM 011408 TO 050909,CERT 010908	011708
_ 011708	CH GH00	PRCSD FORA FRM 111807 TO 011308	011708
_ 011708	CH GH24	STATUS REPORT-CHANGE-ENROLLMENT	011708
_ 011708	CH GE00	002441 H EFF 011408-050908 AGD 050909 CD 010908	011708
_ 011708	SYSTEM R089	DSCH APPROVED: CLEARINGHOUSE: NO B REQ	011708
_ 011708	SYSTEM R089	DSCH APPROVED: CLEARINGHOUSE: NO B REQ	011708

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 011708	SYSTEM GK00	DELQ DAYS REDUCED FROM 030 TO 000 FOR LOAN(S) 03,0	011808
		5,08,09,10,11,12,13,14,16,17,20	

_ 011708 SYSTEM GD00 CALL ATTEMPTS 1) 080117 0934 RN 011808
 _ 011708 LBMHN0 G206 RECVD ENROLLMENT UPDATE; PRCSO 011808
 _ 011808 LBMHN0 GH00 PRCSO FORS FRM 011408 TO 050509 011808
 _ 011808 LBMHN0 GH00 PRCSO FORA FRM 111807 TO 011308 011808
 _ 011808 LBMHN0 C247 ETH CERT DATE CHANGE 011808
 _ 011808 LBMHN0 C248 ETH CERT SOURCE CHANGE 011808
 _ 011808 LBMHN0 F150 HICA-GUARNTD IN-SCHOOL FORB APPRVL LTR 011808
 _ 011808 SYSTEM GK00 DELQ DAYS REDUCED FROM 031 TO 000 FOR LOAN(S) 01,0 011908

2

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).

PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _

_ 011908 SYSTEM GK00 CANCEL REASON CD: FB WITH AGENCY WCC FOR LOANS 011908
 01,02

_ 012108 OLSCHL GH24 STATUS REPORT-CHANGE-ENROLLMENT 012108

_ 012108 OLSCHL GE62 STATUS RPT-CHANGE-ENROLLMENT-VERIFY CERT DATE 012108

_ 012108 OLSCHL GE00 002441 H EFF 010708-050908 AGD 050909 CD 111907 012108

_ 012108 OLSCHL GH24 STATUS REPORT-CHANGE-ENROLLMENT 012108

_ 012108 OLSCHL GE62 STATUS RPT-CHANGE-ENROLLMENT-VERIFY CERT DATE 012108

_ 012108 OLSCHL GE00 002441 H EFF 010708-050908 AGD 050909 CD 111907 012108

_ 012108 LPKAW0 GE34 RECVD ENROLLMENT UPDATE; NAT 021208

_ 012108 LPKAW0 GE34 RECVD ENROLLMENT UPDATE; NAT 021208

_ 022108 LBPJ0 GJ59 REVIEWED ACCOUNT PER SAS REPORT, NAT 022108

_ 022108 CHDEMO GE41 RCVD CH/GUAR DEMO RPT; SAME AS SYSTEM; NAT 022108

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

UNITY CD ____ _

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565	____	CONT _
_ 022108	CH	GE68 STATUS RPT-CHANGE-ENROLLMENT-VERIFY DEFERMENT	022108
_ 022108	CH	GE00 002441 L EFF 011408-050908 AGD 000000 CD 021308	022108
_ 022108	LPJMC2	G206 RECVD ENROLLMENT UPDATE; PRCS	022608
_ 022608	LPJMC2	GH00 RMVD FORS FRM 011408 TO 050509	022608
_ 022608	LPJMC2	GH00 RMVD DSCH FRM 011408 TO 050909	022608
_ 022608	ONL125	GH00 PRCS FORA FRM 011408 TO 022508	022608
_ 022608	SYSTEM	H411 DISCL/PMT SCHED OPTIONS: GS/SL/PL - SLMA	022708
_ 022608	SYSTEM	H050 PAYMENT SCHEDULE AND R&R	022708
_ 022608	SYSTEM	H996 GRAD REPAY SIGN-UP FORM WITH FLEX REPAY	022708
_ 022608	SYSTEM	H204 CHANGE IN TERMS LETTER - SLMA	022708
_ 022608	SYSTEM	H222 CHANGE IN TERMS PRVT LN BORR	022708
_ 022608	SYSTEM	P099 MONTHLY BILL: SLM	E022708

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

UNITY CD _____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 022608	SYSTEM GB00	ANNUAL PRIVACY POLICY PIGGYBACKED WITH H204 LTR	022608
_ 031308	E21063 GS00	SKIP; GRC/DEMO/REF	031308
_ 031308	E46623 TD00	SKIP: GRC PHND TO SKIP	031308
_ 031808	SYSTEM P099	MONTHLY BILL: SLM	E031908
_ 031808	SYSTEM GZ00	REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD	031908
		COS CALLS ADJ	
_ 032608	SYSTEM K520	HICA ANNUAL CB DEBT LEVEL STMT	032608
_ 032608	SYSTEM K520	HICA ANNUAL CB DEBT LEVEL STMT	032608
_ 032708	SYSTEM D071	PRIVATE/FFELP 1ST DEL'Q NOTICE	032808
_ 040908	LBRXS4 GJ59	REVIEWED ACCOUNT PER SAS REPORT, NAT	040908
_ 041308	SYSTEM D072	PRIVATE/FFELP 2ND DEL'Q NOTICE	041308
_ 041708	SYSTEM GD00	CALL ATTEMPTS 1) 080417 0909 RN	041808

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN _____ PG _____ OWN _____ ST _____ GU _____ LN _____ DT _____

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST _____ CLASS CD _____ LOANS SELECTED 12345678901234567890

UNITY CD _____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 041808	SYSTEM P099	MONTHLY BILL: SLM	E041908
_ 041808	SYSTEM D246	CASCADING: INTRO DELINQUENCY NOTICE	041908
_ 042208	SYSTEM GK00	PLACED WITH AGENCY WCC LOAN(S)	042208
		01,02	
_ 042308	SYSTEM D273	PRIVATE/FFELP 3RD DEL'Q NOTICE:CASCADING	042408
_ 042408	UGAHM0 MC99	RCVD FED DIRECT CONSOLIDATION CERT, PROVIDED DATA	042808
_ 042708	SYSTEM D053	PRIV/FFELP COSIGNER 1ST DEL'Q NOTICE	042708

_ 042808 SYSTEM GD00 CALL ATTEMPTS 1) 080428 0906 RN 042908
 _ 050108 E51984 GD60 BORR CONTACT, VAP, ADVISED DELINQUENCY 050108
 _ 050108 E51984 GD00 ADV B OF PMT OPTIONS/B SD WILL NEED TO CALL BACK T 050108
 O PY FORB FEE
 _ 050108 SYSTEM GD00 CALL ATTEMPTS 1) 080501 050308

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

UNITY CD ____ ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 050408	SYSTEM D274	PRIVATE/FFELP 4TH DEL'Q NOTICE:CASCADING	050408
_ 050508	SYSTEM GD00	CALL ATTEMPTS 1) 080505	050708
_ 050608	LBJXC0 C008	PARTIAL ADDRESS CHANGE	050608
_ 050608	LBJXC0 GE17	DEMOGRAPHIC CHANGE MADE PER MULTI-SUFFIX REPORT	050608
_ 050808	LSMB56 GB00	ANNUAL PRIVACY POLICY SENT TO AURORA FOR 810612	050808
_ 050908	LSMB56 GB00	ANNUAL PRIVACY POLICY PRINTED BY AURORA FOR 810612	050908
_ 050908	SYSTEM GD00	CALL ATTEMPTS 1) 080509	051108
_ 051008	SYSTEM GD00	CALL ATTEMPTS 1) 080510	051308
_ 051208	SYSTEM GD00	CALL ATTEMPTS 1) 080512	051408
_ 051308	E48709 GH00	PRCSD FORB FRM 032008 TO 061908	051308
_ 051308	E48709 F398	PRIV CRED: NOTICE TO BORR FORB APPROVED	E051308
_ 051308	E48709 F399	PRIV CRED: NOTICE TO COS FORB APPROVED	051308

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ _
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 ____ _ CONT _
 _ 051308 E48709 F399 PRIV CRED: NOTICE TO COS FORB APPROVED 051308
 _ 051308 E48709 GK00 FORB FEE 50 PER LOAN, TOTAL FEE TAKEN: 100. ON 051308
 051308 CONF# 4805761 PAYMENT TYPE: CK VERIFIED BY
 SUP# 703 LOAN NUMBER(S) 1 2
 _ 051308 E48709 TF09 BORR REQ FORB/FIN HARDSHP;B AGREED TO TERMS ORALLY 051308
 _ 051308 E48709 G580 PC FORB PMT TAKEN VIA SPEED PAY 051308
 _ 051308 E48709 G336 PROMISE MADE ON ACCOUNT 051308
 _ 051308 SYSTEM H222 CHANGE IN TERMS PRVT LN BORR 051408
 _ 051308 SYSTEM GK00 DELQ DAYS REDUCED FROM 025 TO 000 FOR LOAN(S) 01,0 051408
 2
 _ 051308 SYSTEM D075 PRIVATE/FFELP 5TH DEL'Q NOTICE 051408
 _ 051308 SYSTEM GD00 CALL ATTEMPTS 1) 080513 051508

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ _
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 ____ _ CONT _
 _ 051408 SYSTEM GK00 CANCEL REASON CD: FB WITH AGENCY WCC FOR LOANS 051408
 01,02

_ 051408 LPCJC1 G317 POSTED CREDIT/DEBIT TRANSACTNS, FORB PMT RECEIVED 051408
 _ 051608 SYSTEM GL00 60 DAY PCA GENERATED FOR US - 60 DAYS DIMP 051708
 FOR LOAN(S) 03,05,08,09,10,11,12,13,14,16,17,20
 _ 051808 SYSTEM P099 MONTHLY BILL: SLM E051808
 _ 051908 SYSTEM K162 EMAIL BLAST WRAPPER TEXT NEW PASSWORD E051908
 _ 051908 SYSTEM GL00 44000018-NO LOAN MATCH 051908
 _ 051908 SYSTEM GL00 PCA REJECTED :..3..... 051908

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_ 051908 SYSTEM GL00 PCA STATUS CHANGED TO ACCEPT :....5..8901234.67..0 051908
 _ 052708 SYSTEM GP61 POSTED CONSOL PMT DOE (340); NOTIFIED IF UNDERPAID 052708

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).

PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _

_ 052708 SYSTEM GP61 POSTED CONSOL PMT DOE (340); NOTIFIED IF UNDERPAID 052708

_ 052708 SYSTEM GP61 POSTED CONSOL PMT DOE (340); NOTIFIED IF UNDERPAID 052708

_ 052708 SYSTEM GP61 POSTED CONSOL PMT DOE (340); NOTIFIED IF UNDERPAID 052708

_ 052708 SYSTEM GP61 POSTED CONSOL PMT DOE (340); NOTIFIED IF UNDERPAID 052708

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_ 052708 SYSTEM GP61 POSTED CONSOL PMT DOE (340); NOTIFIED IF UNDERPAID 052708

_ 052708 SYSTEM GP61 POSTED CONSOL PMT DOE (340); NOTIFIED IF UNDERPAID 052708

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

UNITY CD ____ ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 052708	SYSTEM GK00	DELQ DAYS REDUCED FROM 070 TO 000 FOR LOAN(S) 03,0 5,08,09,10,11,12,13,14,16,17,20	052808
_ 052708	SYSTEM GD00	CALL ATTEMPTS 1) 080527 0934 RN	052808
_ 052708	SYSTEM GL00	PCA CURED AT 30 DAYS FOR US - 0 DAYS DIMP FOR LOAN(S) 03,05,08,09,10,11,12,13,14,16,17,20	052808
_ 060308	E20575 G639	FAXED UNDERPAID REQUEST TO CONSOLIDATOR	060308
_ 061108	SYSTEM GP61	POSTED CONSOL PMT DOE (340); NOTIFIED IF UNDERPAID	061108
_ 061308	E20667 GP61	POSTED CONSOL PMT DOE (340); NOTIFIED IF UNDERPAID	061308
_ 061308	SYSTEM P116	PAID IN FULL: CONSOLIDATION	061408
_ 061808	SYSTEM P099	MONTHLY BILL: SLM	E061908
_ 061808	SYSTEM GB00	ANNUAL PRIVACY POLICY PIGGYBACKED WITH P099 LTR	061808
_ 062908	SYSTEM K162	EMAIL BLAST WRAPPER TEXT NEW PASSWORD	E062908

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 063008	SYSTEM	GS00	CREDIT B RPT - MSC=13 FCRA DT=00000000 SPL CMT=	070308
			FOR LOAN(S) 03,05,08,09,10,11,12,13,14,16,17,20	
_ 071608	IVRTX1	TK04	BTO, REQUESTED ACCOUNT INFORMATION	071608
_ 071608	IVRTX1	TK00	17:51:21CST ADVISED BORR NEXT PMT 94.33,	071608
			DUE 07/17/2008, DLQT AMT 10.00	
_ 071608	C10296	GG00	Rcvd QA Call	071608
_ 071608	C10296	TK00	Borrower phone contact re: Did Not Pitch	071608
_ 071608	C11496	TK00	b hung up placed call bcak req.b	071608
_ 071608	C11496	TK00	ask why the a/c is showing pass due with a zero	071608
_ 071608	C11496	TK00	balance .	071608
_ 071608	C11496	TK00	as the ve reporting was for prvt loan and the	071608
_ 071608	C11496	TK00	zero balance was for staffered loan was not able	071608

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 071608	C11496	TK00	to adv b as b hung up.	071608
_ 071608	C11496	TK00	Borrower phone contact re: Did Not Pitch	071608
_ 071808	SYSTEM	P099	MONTHLY BILL: SLM	E071908
_ 071808	SYSTEM	GZ00	REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD	071908
			COS CALLS ADJ	
_ 072208	SYSTEM	GK00	PLACED WITH AGENCY WCC LOAN(S)	072208
			01,02	

_ 072308 C11068 GK00 PER CALL BACK REPORT CALLED B HM PHN # NO ANS 072308
 _ 072708 SYSTEM D071 PRIVATE/FFELP 1ST DEL'Q NOTICE 072708
 _ 072708 SYSTEM D053 PRIV/FFELP COSIGNER 1ST DEL'Q NOTICE 072708
 _ 080408 SYSTEM GD00 CALL ATTEMPTS 1) 080804 080608
 _ 080508 SYSTEM GD00 CALL ATTEMPTS 1) 080805 080708

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 080608	SYSTEM GD00	CALL ATTEMPTS 1) 080806	080808
_ 080708	SYSTEM GD00	CALL ATTEMPTS 1) 080807	080908
_ 080808	SYSTEM GD00	CALL ATTEMPTS 1) 080808	081008
_ 080908	SYSTEM GD00	CALL ATTEMPTS 1) 080809	081208
_ 081208	SYSTEM GD00	CALL ATTEMPTS 1) 080812	081408
_ 081308	C11068 GK00	PER CLLBK REQST NAT AS REQST INVALID//CLBK CLSD	081308
_ 081308	C11068 GK00	CALL BACK CLOSED	081308
_ 081308	SYSTEM D072	PRIVATE/FFELP 2ND DEL'Q NOTICE	081408
_ 081308	SYSTEM D054	PRIV/FFELP COSIGNER 2ND DEL'Q NOTICE	081408
_ 081308	SYSTEM GD00	CALL ATTEMPTS 1) 080813	081508
_ 081508	SYSTEM GD00	CALL ATTEMPTS 1) 080815	081708
_ 081808	SYSTEM P099	MONTHLY BILL: SLM	E081908

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 _____ CONT _
 _ 081808 SYSTEM GD00 CALL ATTEMPTS 1) 080818 082008
 _ 082008 SYSTEM GD00 CALL ATTEMPTS 1) 080820 082208
 _ 082108 SYSTEM GD00 CALL ATTEMPTS 1) 080821 082308
 _ 082408 SYSTEM D073 PRIVATE/FFELP 3RD DEL 'Q NOTICE 082408
 _ 082408 SYSTEM D055 PRIV/FFELP COSIGNER 3RD DEL 'Q NOTICE 082408
 _ 082508 SYSTEM GD00 CALL ATTEMPTS 1) 080825 082708
 _ 082608 SYSTEM GD00 CALL ATTEMPTS 1) 080826 082808
 _ 082708 SYSTEM G200 FACS/EGL1: SAC: 2342 RCVD NEW DEMO FROM GUAR 082808
 ANTOR - 111 BANKHEAD LN,APT A3,CRYSTAL SPRINGS,MS
 39059, PRIMARY PH 6019064145, WORK PH 0000000000
 _ 082708 SYSTEM GD00 CALL ATTEMPTS 1) 080827 082908
 _ 082808 SYSTEM C005 BORROWER PRIM PHONE NUM CHANGED 082808

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 _____ CONT _
 _ 082808 SYSTEM C028 ALT PHONE CHANGE 082808
 _ 082808 SYSTEM GD00 CALL ATTEMPTS 1) 080828 083008

_ 082908 IVRTX8 TK04 BTO, REQUESTED ACCOUNT INFORMATION 082908
 _ 082908 SYSTEM GD00 CALL ATTEMPTS 1) 080829 083108
 _ 083008 SYSTEM GD00 CALL ATTEMPTS 1) 080830 090208
 _ 083108 SYSTEM GS00 CREDIT B RPT - MSC=71 FCRA DT=08312008 SPL CMT=
 FOR LOAN(S) 01,02 090108
 _ 090208 E47729 TD00 BWR MD PST DTD PMT IAO 100 W CH CONF 5324999 EFF 090208
 09/12
 _ 090208 E47729 MP57 POST-DATED PAYMENT ON FILE 090208
 _ 090208 E47729 GD60 BORR CONTACT, VAP, ADVISED DELINQUENCY 090208
 _ 090208 SYSTEM D074 PRIVATE/FFELP 4TH DEL'Q NOTICE 090308

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 090208	SYSTEM D056	PRIV/FFELP COSIGNER 4TH DEL'Q NOTICE	090308
_ 090308	SYSTEM GD00	CALL ATTEMPTS 1) 080903	090508
_ 090408	SYSTEM GD00	CALL ATTEMPTS 1) 080904	090608
_ 090508	SYSTEM GD00	CALL ATTEMPTS 1) 080905	090708
_ 090808	SYSTEM GD00	CALL ATTEMPTS 1) 080908	091008
_ 090908	SYSTEM GD00	CALL ATTEMPTS 1) 080909	091108
_ 091008	SYSTEM GD00	CALL ATTEMPTS 1) 080910	091208
_ 091108	SYSTEM GD00	CALL ATTEMPTS 1) 080911	091308
_ 091208	SYSTEM GK00	DELQ DAYS REDUCED FROM 056 TO 026 FOR LOAN(S) 01,0	091308
_ 091208	SYSTEM GD00	CALL ATTEMPTS 1) 080912	091408
_ 091308	SYSTEM GD00	CALL ATTEMPTS 1) 080913	091608

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 091408	SYSTEM D072	PRIVATE/FFELP 2ND DEL'Q NOTICE	091408
_ 091408	SYSTEM D054	PRIV/FFELP COSIGNER 2ND DEL'Q NOTICE	091408
_ 091508	SYSTEM GD00	CALL ATTEMPTS 1) 080915	091708
_ 091608	SYSTEM GD00	CALL ATTEMPTS 1) 080916	091808
_ 091808	SYSTEM P099	MONTHLY BILL: SLM	E091908
_ 091808	SYSTEM GD00	CALL ATTEMPTS 1) 080918	092008
_ 091908	SYSTEM GD00	CALL ATTEMPTS 1) 080919	092108
_ 092408	E53021 GH00	PRCSD FORB FRM 071808 TO 121708	092408
_ 092408	E53021 F398	PRIV CRED: NOTICE TO BORR FORB APPROVED	E092408
_ 092408	E53021 F399	PRIV CRED: NOTICE TO COS FORB APPROVED	092408
_ 092408	E53021 F399	PRIV CRED: NOTICE TO COS FORB APPROVED	092408
_ 092408	E53021 TF09	BORR REQ FORB/FIN HARDSHP;B AGREED TO TERMS ORALLY	092408

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD _____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 092408	E53021	G580 PC FORB PMT TAKEN VIA SPEED PAY	092408
_ 092408	E46830	G896 REQUIRED FIRST SELECT STEP MONTHLY PAYMENT WAIVED	092408
_ 092408	SYSTEM	GK00 DELQ DAYS REDUCED FROM 037 TO 000 FOR LOAN(S) 01,0	092508
2			
_ 092508	SYSTEM	GK00 CANCEL REASON CD: FB WITH AGENCY WCC FOR LOANS 01,02	092508
_ 092508	E24748	G317 POSTED CREDIT/DEBIT TRANSACTNS, FORB PMT RECEIVED	092508
_ 110208	SYSTEM	H222 CHANGE IN TERMS PRVT LN BORR	110208
_ 110308	CHTERP	GE34 RECVD ENROLLMENT UPDATE; NAT	110308
_ 110308	CHTERP	GE00 002441 W EFF 050908 CD 091908	110308
_ 121808	SYSTEM	P099 MONTHLY BILL: SLM	E121808
_ 011309	SYSTEM	K190 2008 1098-E W/SALLIE MAE PRIV POL	011309

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN _____ PG _____ OWN _____ ST _____ GU _____ LN _____ DT _____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST _____ CLASS CD _____ LOANS SELECTED 12345678901234567890
 UNITY CD _____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 011309	SYSTEM	TX00 1098E - BORR HAS MULTI SFX OR ON MULTI D/B	011309
_ 011309	SYSTEM	GB00 ANNUAL PRIVACY POLICY PIGGYBACKED WITH K190 LTR	011309
_ 011809	SYSTEM	P099 MONTHLY BILL: SLM	E011709
_ 011809	SYSTEM	GZ00 REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD	011709
COS CALLS ADJ			
_ 012209	SYSTEM	GK00 PLACED WITH AGENCY WCC LOAN(S)	012209
01,02			

_ 012709 SYSTEM D071 PRIVATE/FFELP 1ST DEL'Q NOTICE 012809
 _ 012709 SYSTEM D053 PRIV/FFELP COSIGNER 1ST DEL'Q NOTICE 012809
 _ 020509 SYSTEM GD00 CALL ATTEMPTS 1) 090205 020709
 _ 020609 SYSTEM GD00 CALL ATTEMPTS 1) 090206 020809
 _ 021009 SYSTEM GD00 CALL ATTEMPTS 1) 090210 021209

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

UNITY CD ____ ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 021109	SYSTEM GD00	CALL ATTEMPTS 1) 090211	021309
_ 021209	SYSTEM GD00	CALL ATTEMPTS 1) 090212	021409
_ 021309	SYSTEM GD00	CALL ATTEMPTS 1) 090213	021509
_ 021609	SYSTEM GD00	CALL ATTEMPTS 1) 090216	021809
_ 021709	SYSTEM GD00	CALL ATTEMPTS 1) 090217	021909
_ 021809	E53413 TD60	BORR CONTACT, VAP, ADVISED DELINQUENCY	021809
_ 021809	E53413 TD00	BRO MDE PYMT IAO \$159.43 DTD 2/18/09 CFM#6061781	021809
_ 021809	SYSTEM P099	MONTHLY BILL: SLM	E021909
_ 021809	SYSTEM GD00	CALL ATTEMPTS 1) 090218	022009
_ 021909	SYSTEM GK00	DELQ DAYS REDUCED FROM 032 TO 000 FOR LOAN(S) 01,0	022009

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ _
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 ____ _ CONT _
 _ 022009 SYSTEM GK00 CANCEL REASON CD: DR WITH AGENCY WCC FOR LOANS 022009
 01,02
 _ 031809 SYSTEM P099 MONTHLY BILL: SLM E031909
 _ 031809 SYSTEM GZ00 REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD 031909
 COS CALLS ADJ
 _ 032309 SYSTEM GK00 PLACED WITH AGENCY WCC LOAN(S) 032209
 01,02
 _ 032309 TE0800 GB00 PC LOAN SET VISIBLE TO L! BY FLIPPER PROGRAM 032409
 _ 032309 TE0800 GB00 PC LOAN SET VISIBLE TO L! BY FLIPPER PROGRAM 032409
 _ 032309 TE0800 GB00 PC LOAN SET VISIBLE TO L! BY FLIPPER PROGRAM 032409
 _ 032309 TE0800 GB00 PC LOAN SET VISIBLE TO L! BY FLIPPER PROGRAM 032409
 _ 032309 TE0800 GB00 PC LOAN SET VISIBLE TO L! BY FLIPPER PROGRAM 032409

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ _
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 ____ _ CONT _
 _ 032709 SYSTEM D071 PRIVATE/FFELP 1ST DEL 'Q NOTICE 032809
 _ 032709 SYSTEM D053 PRIV/FFELP COSIGNER 1ST DEL 'Q NOTICE 032809

_ 040809 SYSTEM GD00 CALL ATTEMPTS 1) 090408 041009

_ 040909 E45600 TX00 PMT AMT = 155.24 SCHD DT = 2009-04-09 040909

CFM NUM = 142828040909 FEE AMT = 10.00

LOAN(S) SELECTED = 12.....

_ 040909 SYSTEM TX00 PMT CONFIRMATION MAIL GENERATED 040909

ID = NUMBER9HOT@YAHOO.COM

CFM NUM = 142828040909

_ 041309 SYSTEM GK00 DELQ DAYS REDUCED FROM 026 TO 000 FOR LOAN(S) 01,0 041409

2

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _

_ 041409 SYSTEM GK00 CANCEL REASON CD: DR WITH AGENCY WCC FOR LOANS 041409

01,02

_ 041909 SYSTEM P099 MONTHLY BILL: SLM E041909

_ 051809 SYSTEM P099 MONTHLY BILL: SLM E051909

_ 051809 SYSTEM GZ00 REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD 051909

COS CALLS ADJ

_ 052209 SYSTEM GK00 PLACED WITH AGENCY WCC LOAN(S) 052209

01,02

_ 052709 SYSTEM D071 PRIVATE/FFELP 1ST DEL'Q NOTICE 052809

_ 052709 SYSTEM D053 PRIV/FFELP COSIGNER 1ST DEL'Q NOTICE 052809

_ 052809 E16319 GJ00 PER FORB FEE CLNUP SAS, RVRSD/RAPPLD FORB FEE 052809

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE SOURCE MESSAGE PST/RESOLVE

032723 E18565 ____ CONT _

_ 060809 E57908 TX00 PMT AMT = 100.00 SCHD DT = 2009-06-08 060809

CFM NUM = 142653060809 FEE AMT = 0.00

LOAN(S) SELECTED = 12.....

_ 060809 SYSTEM TX00 PMT CONFIRMATION MAIL GENERATED 060809

ID = NUMBER9HOT@YAHOO.COM

CFM NUM = 142653060809

_ 061009 SYSTEM GK00 DELQ DAYS REDUCED FROM 023 TO 000 FOR LOAN(S) 01,0 061109

2

_ 061109 SYSTEM GK00 CANCEL REASON CD: DR WITH AGENCY WCC FOR LOANS 061109

01,02

_ 061509 SYSTEM K520 ANNUAL COSIGNER INT STMT - PRIV 061509

_ 061509 SYSTEM K520 ANNUAL COSIGNER INT STMT - PRIV 061509

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 061809	SYSTEM P099		MONTHLY BILL: SLM	E061909
_ 061809	SYSTEM GZ00		REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD	061909
			COS CALLS ADJ	
_ 062109	SYSTEM C113		BENEFIT INCENTIVE STATUS CHANGE	062109
_ 062109	SYSTEM H769		BIP ELGBLTY LTR:SLMA DIRCT DEBT DISCOUNT	E062109
_ 062209	SYSTEM GK00		PLACED WITH AGENCY WCC LOAN(S)	062109
			01,02	
_ 062809	SYSTEM D071		PRIVATE/FFELP 1ST DEL'Q NOTICE	062809
_ 062809	SYSTEM D053		PRIV/FFELP COSIGNER 1ST DEL'Q NOTICE	062809
_ 070309	CISCAL GR71		VERIFIED BORROWER E-MAIL ADDRESS	070309
_ 070309	CISCAL C150		BORROWER E-MAIL ADDRESS CHANGED	070309
_ 070309	CISCAL GY89		RECEIVED BORROWER'S E-MAIL ADDRESS	070309

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 070309	CISCAL GR78		BORROWER REQUESTED PROMO MAILINGS	070309
_ 070309	CISCAL C152		E-MAIL USE FLAG CHANGE	070309
_ 070309	MYL TW50		LOGIN SUCCESSFUL	070309
_ 070309	MYL TX12		BORROWER VIEWED DEMOGRAPHICS VIA INTERNET	070309
_ 070609	E57497 TX00		PMT AMT = 73.51 SCHD DT = 2009-07-06	070609
			CFM NUM = 133441070609 FEE AMT = 0.00	
			LOAN(S) SELECTED = 12.....	

_ 070609 SYSTEM TX00 PMT CONFIRMATION MAIL GENERATED 070609
 ID = JAMERIALBENSON@YAHOO.COM
 CFM NUM = 133441070609

_ 070709 SYSTEM GK00 DELQ DAYS REDUCED FROM 019 TO 000 FOR LOAN(S) 01,0 070809

2

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE SOURCE MESSAGE PST/RESOLVE

032723 E18565 ____ CONT _

_ 070809 SYSTEM GK00 CANCEL REASON CD: DR WITH AGENCY WCC FOR LOANS 070809
 01,02

_ 071909 SYSTEM P099 MONTHLY BILL: SLM E071909

_ 071909 SYSTEM GZ00 REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD 071909
 COS CALLS ADJ

_ 072209 SYSTEM GK00 PLACED WITH AGENCY WCC LOAN(S) 072209
 01,02

_ 072709 SYSTEM D071 PRIVATE/FFELP 1ST DEL'Q NOTICE E072809

_ 072709 SYSTEM D053 PRIV/FFELP COSIGNER 1ST DEL'Q NOTICE 072809

_ 081209 E58815 GD00 Borrower Telephoned Office 081209

_ 081209 E58815 TD00 VAP 081209

_ 081209 E58815 GD00 Payment(s) Taken (Promise to Pay) 081209

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ _
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 ____ _ CONT _
 _ 081209 E58815 MK00 SPAY - CHKD payment scheduled on 1-01,1-02 for 08/ 081209
 12/09 iao \$130.07 conf #6858740
 _ 081309 SYSTEM GK00 DELQ DAYS REDUCED FROM 026 TO 000 FOR LOAN(S) 01,0 081409
 2
 _ 081309 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 090813 1229 RA 081409
 _ 081409 SYSTEM GK00 CANCEL REASON CD: DR WITH AGENCY WCC FOR LOANS 081409
 01,02
 _ 081809 SYSTEM P099 MONTHLY BILL: SLM E081909
 _ 091809 SYSTEM P099 MONTHLY BILL: SLM E091909
 _ 091809 SYSTEM GZ00 REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD 091909
 COS CALLS ADJ

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ _
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 ____ _ CONT _
 _ 092209 SYSTEM GK00 PLACED WITH AGENCY WCC LOAN(S) 092209
 01,02

_ 092709 SYSTEM D071 PRIVATE/FFELP 1ST DEL'Q NOTICE E092709
 _ 092709 SYSTEM D053 PRIV/FFELP COSIGNER 1ST DEL'Q NOTICE 092709
 _ 092709 282282 GJ00 1098E EMAIL PERMISSIONS REMOVED / UPDATED 092709
 1098E PERMISSIONS REQUESTED VIA EMAIL CAMPAIGN
 _ 092709 282282 C152 E-MAIL USE FLAG CHANGE 092709
 _ 100109 E58181 GD00 Borrower Telephoned Office 100109
 _ 100109 E58181 TD00 VAP 100109
 _ 100109 E58181 GD00 Payment(s) Taken (Promise to Pay) 100109
 _ 100109 E58181 MK00 SPAY - CC payment scheduled on 01-1;02-1 for 10/01 100109
 /09 iao \$100.00 conf #7109624

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE SOURCE MESSAGE PST/RESOLVE

032723 E18565 ____ CONT _

_ 100209 SYSTEM GK00 DELQ DAYS REDUCED FROM 014 TO 000 FOR LOAN(S) 01,0 100309

2

_ 100309 SYSTEM GK00 CANCEL REASON CD: DR WITH AGENCY WCC FOR LOANS 100309

01,02

_ 101809 SYSTEM P099 MONTHLY BILL: SLM E101809

_ 101809 SYSTEM GZ00 REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD 101809

COS CALLS ADJ

_ 102209 SYSTEM GK00 PLACED WITH AGENCY WCC LOAN(S) 102209

01,02

_ 102709 SYSTEM D071 PRIVATE/FFELP 1ST DEL'Q NOTICE E102809

_ 102709 SYSTEM D053 PRIV/FFELP COSIGNER 1ST DEL'Q NOTICE 102809

_ 110309 E58992 GD00 Borrower Telephoned Office 110309

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 110309	E58992	TD00 VAP	110309
_ 110309	E58992	GD00 Payment(s) Taken (Promise to Pay)	110309
_ 110309	E58992	MK00 SPAY: CC payment scheduled on 01-1;02-1 for 11/03/09 iao \$57.00. Speedpay conf #7280705.	110309
_ 110309	E58992	MK00 cmbm br was delq bc he was in a fin situation	110309
_ 111309	SYSTEM	GK00 DELQ DAYS REDUCED FROM 026 TO 000 FOR LOAN(S) 01,0	111409
_ 111409	SYSTEM	GK00 CANCEL REASON CD: DR WITH AGENCY WCC FOR LOANS 01,02	111409
_ 111809	SYSTEM	P099 MONTHLY BILL: SLM	E111909
_ 111809	SYSTEM	GZ00 REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD COS CALLS ADJ	111909

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 112309	SYSTEM	GK00	PLACED WITH AGENCY WCC LOAN(S)	112209
			01,02	
_ 112709	SYSTEM	D071	PRIVATE/FFELP 1ST DEL'Q NOTICE	E112809
_ 112709	SYSTEM	D053	PRIV/FFELP COSIGNER 1ST DEL'Q NOTICE	112809
_ 121209	E59597	GD00	Phoned Co-Borrower @ --, Right Party Contact: Co-B	121209
			orrower	
_ 121209	E59597	GD00	VAP	121209
_ 121209	E59597	MK00	Co-signer unable to pay - cos sttd when borr gets	121209
			to his house he is going to have borr take care of	
			pymnt	
_ 121409	SYSTEM	GD00	CALL COS 01- ROY BENSON 1) 091214 2130 RV	121509
_ 121509	E59201	GD00	Borrower Telephoned Office	121509

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 121509	E59201	TD00	VAP	121509
_ 121509	E59201	GD00	Payment(s) Taken (Promise to Pay)	121509
_ 121509	E59201	MK00	SPAY: CC payment scheduled on 01-1;02-1 for 12/15/	121509
			09 iao \$62.15. Speedpay conf #7515594. Special I	
			nstructions:delq.	
_ 121609	SYSTEM	GK00	DELQ DAYS REDUCED FROM 028 TO 000 FOR LOAN(S) 01,0	121709

_ 121709 SYSTEM GK00 CANCEL REASON CD: DR WITH AGENCY WCC FOR LOANS 121709
01,02

_ 121809 SYSTEM P099 MONTHLY BILL: SLM E121909

_ 121809 SYSTEM GZ00 REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD 121909
COS CALLS ADJ

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
NAME JAMERIAL Q BENSON OWNER *****
LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890
UNITY CD ____ ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 122209	SYSTEM GK00	PLACED WITH AGENCY WCC LOAN(S)	122209
		01,02	
_ 122709	SYSTEM D071	PRIVATE/FFELP 1ST DEL'Q NOTICE	E122709
_ 122709	SYSTEM D053	PRIV/FFELP COSIGNER 1ST DEL'Q NOTICE	122709
_ 010610	SYSTEM MP99	LATE FEE ADJ INVOKED PER PROJECT #3008449	010610
_ 011310	E59718 GD00	Phoned Borrower @ , Call Terminated	011310
_ 011310	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 100113 1029 RV	011410
_ 011710	SYSTEM K306	SLM PRIVACY POLICY NOTIFY ANNUAL NOTICE	E011710
_ 011710	SYSTEM GB00	ANNUAL PRIVACY POLICY PIGGYBACKED WITH K306 LTR	011710
_ 011810	SYSTEM P099	MONTHLY BILL: SLM	E011910
_ 012110	E60313 GD00	Borrower Telephoned Office	012110
_ 012110	E60313 TD00	VAP	012110

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 _____ CONT _
 _ 012110 E60313 GD00 Payment(s) Taken (Promise to Pay) 012110
 _ 012110 E60313 MK00 SPAY: CC payment scheduled on 01-1;02-1 for 01/24/ 012110
 10 iao \$160.00. Speedpay conf #7716624.
 _ 012710 SYSTEM GK00 DELQ DAYS REDUCED FROM 040 TO 000 FOR LOAN(S) 01,0 012810
 2
 _ 012910 SYSTEM GK00 CANCEL REASON CD: DR WITH AGENCY WCC FOR LOANS 012910
 01,02
 _ 021810 SYSTEM P099 MONTHLY BILL: SLM E021910
 _ 021810 SYSTEM GZ00 REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD 021910
 COS CALLS ADJ
 _ 022210 SYSTEM GK00 PLACED WITH AGENCY WCC LOAN(S) 022110
 01,02

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 _____ CONT _
 _ 022510 IVRTX1 TK04 BTO, REQUESTED ACCOUNT INFORMATION 022510
 _ 022510 IVRTX1 TK00 16:25:24Central ADVISED BORR NEXT PMT 134.28, 022510

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT
033010	IVRFL6 TK04	BTO, REQUESTED ACCOUNT INFORMATION	033010
033010	IVRFL6 TK04	BTO, REQUESTED ACCOUNT INFORMATION	033010
033010	C41923 GD57	PHONED BORROWER LMTD PM	A033010
033010	E60616 GD00	Borrower Telephoned Office	033010
033010	E60616 TD00	VAP	033010
033010	E60616 GD00	Payment(s) Taken (Promise to Pay)	033010
033010	E60616 MK00	SPAY: CC payment scheduled on 01-1;02-1 for 03/30/10 iao \$75.00. Speedpay conf #8117031.	033010
033010	SYSTEM GK00	DELQ DAYS REDUCED FROM 040 TO 013 FOR LOAN(S) 01,0	033110
041810	SYSTEM P099	MONTHLY BILL: SLM	E041810
041810	SYSTEM P102	NEW BILL SUMMARY PAGES	E041810

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 042010	SYSTEM P099	MONTHLY BILL: SLM	E042010
_ 042010	SYSTEM P102	NEW BILL SUMMARY PAGES	E042010
_ 042610	SYSTEM P099	MONTHLY BILL: SLM	042610
_ 042610	SYSTEM P102	NEW BILL SUMMARY PAGES	042610
_ 042610	SYSTEM K156	EMAIL BAD ADDRESS LETTER	042610
_ 042610	MERCURY C151	E-MAIL VALID FLAG CHANGE	042610
_ 042610	SYSTEM GP00	COUP RQST. BG=01. 1ST DATE:051710 3@ \$74.12	042610
		NEW COUPONS HAVE BEEN REQUESTED	
_ 042610	360701 GJ00	PREVIOUS K156 EMAIL BAD ADDRESS LETTER GENERATED	042610
		IN ERROR, EMAIL VALID FLAG RESTORED	
_ 050210	SYSTEM D074	PRIVATE/FFELP 4TH DEL'Q NOTICE	E050210
_ 050210	SYSTEM D056	PRIV/FFELP COSIGNER 4TH DEL'Q NOTICE	050210

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 050510	E47201	GD00	Phoned Co-Borrower @ 601-892-5077; No Message Left	050510
_ 050510	E59371	GD00	Phoned Co-Borrower @ 601-892-5077, Call Terminated	050510
_ 050610	E53701	GD00	Phoned Co-Borrower @ 601-892-5077, Right Party Con tact: Co-Borrower	050610
_ 050610	E53701	GD00	VAP	050610
_ 050610	E53701	MK00	cos said he will cl the borrower --adviced borrowe r didnt call us	050610
_ 050610	IVRFL5	TK04	BTO, REQUESTED ACCOUNT INFORMATION	050610
_ 050610	E59899	GD00	Borrower Telephoned Office	050610
_ 050610	E59899	TD00	VAP	050610
_ 050610	E59899	MK00	bor said he wants call first before the cos is	050610
_ 051010	E59396	GD00	Phoned Co-Borrower @ 601-892-5077, No Message Left	051010

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 051210	E58184	GD00	Phoned Co-Borrower @ 601-892-5077, No Message Left	051210
_ 051510	E40867	GD00	SENT EMAIL OFF LIST/ ADV OF ONLINE PMT	051510
_ 051510	E40867	MD09	EMAIL HAS BEEN SENT	051510
_ 051510	E40867	MG81	DIRECTED BORROWER TO MYL FOR DELQ RESOLUTION	051510
_ 051810	SYSTEM	P099	MONTHLY BILL: SLM	E051910
_ 051810	SYSTEM	P102	NEW BILL SUMMARY PAGES	E051910
_ 052010	E58734	GD00	Phoned Borrower @ 601-906-4145 Right Party Contact	052010

: Borrower

_ 052010 E58734 GD00 VAP 052010
 _ 052010 E58734 MK00 CUST WORKS FOR C & I, CUST. RFSD POB PHONE #. 052010
 _ 052010 E58734 GD00 Artiva Enrollment Status changed from UNKW to WRET 052010

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 052010	E58734 GD00	Artiva Delinquency Reason changed from UNKW to KNO	052010
_ 052010	E58734 MK00	.	052010
_ 052010	E58734 GD00	Payment(s) Taken (Promise to Pay)	052010
_ 052010	E58734 MK00	SPAY: CC payment scheduled on 01-1;02-1 for 05/20/10 iao \$75.00. Speedpay conf #8401585. Special instructions:01,02.	052010
_ 052110	SYSTEM GK00	DELQ DAYS REDUCED FROM 064 TO 034 FOR LOAN(S) 01,0	052210
_ 052410	E52274 GS00	MAIL RETURNED - P099	052410
_ 052410	E52274 MS02	RECEIVED RETURNED MAIL, SENT TO SKIP TRACING	052410
_ 052410	E52274 GS00	MAIL RETURNED - P102	052410

W

2

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 _____ CONT _
 _ 052410 SYSTEM C006 ADDRESS CHANGE 052410
 _ 052410 SYSTEM C355 BORR TEMP/ALT ADDRESS CHANGED TO PRIMARY RESIDENCE 052410
 _ 053110 E59939 GD00 Phoned Co-Borrower @ 601-892-5077, Call Terminated 053110
 _ 053110 E61219 GD00 Phoned Co-Borrower @ 601-892-5077; No Answer 053110
 _ 060110 SYSTEM D074 PRIVATE/FFELP 4TH DEL'Q NOTICE E060210
 _ 060110 SYSTEM D056 PRIV/FFELP COSIGNER 4TH DEL'Q NOTICE 060210
 _ 060310 PCSUPE GD00 Email 03 requested for BOR JAMERIAL BENSON 061110
 _ 060310 PCSUPE GD00 Email 03 requested for BOR JAMERIAL BENSON 061110
 _ 060710 IVRTX8 TK04 BTO, REQUESTED ACCOUNT INFORMATION 060710
 _ 060710 E61666 TD60 BORR CONTACT, VAP, ADVISED DELINQUENCY C060710
 _ 060710 E61666 TD00 INBOUND FREE FORM 060710
 _ 060710 E61666 TK00 TRANSFER PRIVATE 060710

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 _____ CONT _
 _ 060710 E58560 GD00 Borrower Telephoned Office 060710
 _ 060710 E58560 TD00 VAP 060710

_ 060710 E58560 MK00 borr made pmnt/ will call back next week to make r 060710
est of pmnt

_ 060710 E58560 GD00 Payment(s) Taken (Promise to Pay) 060710

_ 060710 E58560 MK00 SPAY: CHKD payment scheduled on 01-1;02-1 for 06/1 060710
4/10 iao \$132.49. Speedpay conf #8496886.

_ 061410 SYSTEM GK00 DELQ DAYS REDUCED FROM 057 TO 000 FOR LOAN(S) 01,0 061510

_ 061510 SYSTEM GK00 CANCEL REASON CD: DR WITH AGENCY WCC FOR LOANS 061510
01,02

_ 061810 SYSTEM P099 MONTHLY BILL: SLM E061910

2

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _

_ 061810 SYSTEM P102 NEW BILL SUMMARY PAGES E061910

_ 061810 SYSTEM GZ00 REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD 061910
COS CALLS ADJ

_ 062210 SYSTEM GK00 PLACED WITH AGENCY WCC LOAN(S) 062210
01,02

_ 062710 SYSTEM D071 PRIVATE/FFELP 1ST DEL'Q NOTICE E062710

_ 062710 SYSTEM D053 PRIV/FFELP COSIGNER 1ST DEL'Q NOTICE 062710

_ 062810 IVRFL5 TK04 BTO, REQUESTED ACCOUNT INFORMATION 062810

_ 062810 C41729 TD60 BORR CONTACT, VAP, ADVISED DELINQUENCY C062810

_ 062810 C41729 TK00 ADV FORB FEE 062810

_ 062810 C41729 TX72 BORR VERBALLY REQUESTED SELECT STEP/EXTENDED REPAY 062810

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

UNITY CD ____ ____

DATE SOURCE MESSAGE PST/RESOLVE

032723 E18565 ____ _ CONT _

_ 062810 C41729 TK00 BORROWER PHONE CONTACT RE: VALIDATED CALLER, FORB 062810
RQST

_ 062910 SYSTEM C006 ADDRESS CHANGE 062910

_ 062910 SYSTEM G200 FACS/EGL1: SAC: 0200 RCVD NEW ADDRESS FROM G 062910
UARANTOR - 6811 OLD CANTON RD,APT 3103,RIDGELAND,M
S 39157

_ 070810 E57292 GL00 CELL PHONE POSTCARD MAILED 050310 070810

_ 071410 SYSTEM GD00 CALL ATTEMPTS 1) 100714 1209 RN 071510

_ 071410 SYSTEM GD00 PREVIOUS ATTEMPT WAS TO COSIGNER, NOT TO BORROWER 090111
COSIGNER 01 CALL ATTEMPTS 1) 100714 1209

_ 071510 PCSUPT GD00 Text Message 60 requested for BOR JAMERIAL BENSON 071510

_ 071510 PCSUPT GD00 Text Message 60 requested for BOR JAMERIAL BENSON 071510

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

UNITY CD _____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 071810	SYSTEM P099	MONTHLY BILL: SLM	E071810
_ 071810	SYSTEM P102	NEW BILL SUMMARY PAGES	E071810
_ 072010	PCSUPE GD00	Email 01 requested for BOR JAMERIAL BENSON	072010
_ 072010	PCSUPE GD00	Email 01 requested for BOR JAMERIAL BENSON	072010
_ 072210	PCSUPT GD00	Text Message 60 requested for BOR JAMERIAL BENSON	072210
_ 072210	PCSUPT GD00	Text Message 60 requested for BOR JAMERIAL BENSON	072210
_ 072410	SYSTEM GD00	CALL ATTEMPTS 1) 100724 1132 RV	072510
_ 080110	SYSTEM D074	PRIVATE/FFELP 4TH DEL'Q NOTICE	E080110
_ 080110	SYSTEM D056	PRIV/FFELP COSIGNER 4TH DEL'Q NOTICE	080110
_ 080110	E59371 GD00	Phoned Borrower @ 601-906-4145, No Message Left	080110
_ 080110	E60015 GD00	Borrower Telephoned Office	080110
_ 080110	E60015 TD00	VAP	080110

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN _____ PG _____ OWN _____ ST _____ GU _____ LN _____ DT _____
SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
NAME JAMERIAL Q BENSON OWNER *****
LETTER REQUEST _____ CLASS CD _____ LOANS SELECTED 12345678901234567890
UNITY CD _____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 080110	E60015 MK00	Borrower unable to pay - borr sttd he will call ba ck	080110
_ 080110	E60015 GD00	1 Click Message Delivered. - Phoned Borrower @ 60 1-906-4145, Left Message On Answering Machine	080110
_ 080110	E60015 GD00	Phoned Borrower @ ; No Answer	080110
_ 080210	E57579 GD00	Phoned Borrower @ 601-906-4145 Right Party Contact : Borrower	080210

_ 080210 E57579 GD00 VAP 080210
 _ 080210 E57579 GD00 Payment(s) Taken (Promise to Pay) 080210
 _ 080210 E57579 MK00 SPAY: CHKD payment scheduled on 01-1;02-1 for 08/0 080210
 2/10 iao \$75.00. Speedpay conf #8844169.

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE SOURCE MESSAGE PST/RESOLVE

032723 E18565 ____ CONT _

_ 080310 SYSTEM GK00 DELQ DAYS REDUCED FROM 046 TO 017 FOR LOAN(S) 01,0 080410

2

_ 081310 SYSTEM GD00 CALL ATTEMPTS 1) 100813 1202 RN 081410

_ 081310 SYSTEM GD00 PREVIOUS ATTEMPT WAS TO COSIGNER, NOT TO BORROWER 090111

COSIGNER 01 CALL ATTEMPTS 1) 100813 1202

_ 081710 PCSUPE GD00 Email 01 requested for BOR JAMERIAL BENSON 081710

_ 081710 PCSUPE GD00 Email 01 requested for BOR JAMERIAL BENSON 081710

_ 081810 SYSTEM P099 MONTHLY BILL: SLM E081910

_ 081810 SYSTEM P102 NEW BILL SUMMARY PAGES E081910

_ 082210 SYSTEM GD00 CALL ATTEMPTS 1) 100822 1238 RN 082410

_ 082210 SYSTEM GD00 PREVIOUS ATTEMPT WAS TO COSIGNER, NOT TO BORROWER 090111

COSIGNER 01 CALL ATTEMPTS 1) 100822 1238

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ _
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 _____ CONT _
 _ 082310 SYSTEM GD00 CALL ATTEMPTS 1) 100823 1237 RN 082410
 _ 082310 SYSTEM GD00 PREVIOUS ATTEMPT WAS TO COSIGNER, NOT TO BORROWER 090111
 COSIGNER 01 CALL ATTEMPTS 1) 100823 1237
 _ 082410 PCSUPT GD00 Text Message 60 requested for BOR JAMERIAL BENSON 082410
 _ 082410 PCSUPT GD00 Text Message 60 requested for BOR JAMERIAL BENSON 082410
 _ 083110 E57036 GD00 Phoned Borrower @ 601-906-4145, No Message Left 083110
 _ 083110 E61222 GD00 Borrower Telephoned Office 083110
 _ 083110 E61222 TD00 VAP 083110
 _ 083110 E61222 MK00 Borrower unable to pay - br called to verify the 1 083110
 ast pymt that was made to his acct.
 _ 083110 CISCAL GR71 VERIFIED BORROWER E-MAIL ADDRESS 083110
 _ 083110 CISCAL GR78 BORROWER REQUESTED PROMO MAILINGS 083110

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ _
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 _____ CONT _
 _ 083110 CISCAL C152 E-MAIL USE FLAG CHANGE 083110
 _ 083110 MYL TW50 LOGIN SUCCESSFUL 083110

_ 083110 MYL TX04 APP & DISBURSEMENT INFO WAS ACCESSED VIA INTERNET 083110
 _ 083110 MYL TX00 PMT AMT =148.00 BILL GRP =01 083110
 CFM NUM =100107083110
 _ 083110 SYSTEM D074 PRIVATE/FFELP 4TH DEL'Q NOTICE 090110
 _ 083110 SYSTEM D056 PRIV/FFELP COSIGNER 4TH DEL'Q NOTICE 090110
 _ 083110 SYSTEM GP00 COUP RQST. BG=01. 1ST DATE:091710 2@ \$74.53 083110
 NEW COUPONS HAVE BEEN REQUESTED
 _ 083110 SYSTEM GS00 CREDIT B RPT - MSC=71 FCRA DT=08162010 SPL CMT= 090210
 FOR LOAN(S) 01,02

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _

_ 090110 SYSTEM GK00 DELQ DAYS REDUCED FROM 045 TO 000 FOR LOAN(S) 01,0 090210

2

_ 090210 SYSTEM GK00 CANCEL REASON CD: DR WITH AGENCY WCC FOR LOANS 090210
 01,02

_ 091910 SYSTEM GZ00 REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD 091910
 COS CALLS ADJ

_ 092210 SYSTEM GK00 PLACED WITH AGENCY WCC LOAN(S) 092210
 01,02

_ 092710 SYSTEM D071 PRIVATE/FFELP 1ST DEL'Q NOTICE 092810

_ 092710 SYSTEM D053 PRIV/FFELP COSIGNER 1ST DEL'Q NOTICE 092810

_ 101410 SYSTEM GD00 CALL ATTEMPTS 1) 101014 1427 RV 101510

_ 101410 PCSUPT GD00 Text Message 60 requested for BOR JAMERIAL BENSON 101510

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
NAME JAMERIAL Q BENSON OWNER *****
LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 101410	PCSUPT GD00	Text Message 60 requested for BOR JAMERIAL BENSON	101510
_ 101810	SYSTEM GP00	COUP RQST. BG=01. 1ST DATE:111710 3@ \$74.71	101810
		NEW COUPONS HAVE BEEN REQUESTED	
_ 101910	PCSUPE GD00	Email 01 requested for BOR JAMERIAL BENSON	102010
_ 101910	PCSUPE GD00	Email 01 requested for BOR JAMERIAL BENSON	102010
_ 102410	SYSTEM GD00	CALL ATTEMPTS 1) 101024 1243 RN	102610
_ 102410	SYSTEM GD00	PREVIOUS ATTEMPT WAS TO COSIGNER, NOT TO BORROWER	090111
		COSIGNER 01 CALL ATTEMPTS 1) 101024 1243	
_ 102510	SYSTEM GD00	CALL ATTEMPTS 1) 101025 1243 RV	102610
_ 102610	PCSUPT GD00	Text Message 60 requested for BOR JAMERIAL BENSON	102710
_ 102610	PCSUPT GD00	Text Message 60 requested for BOR JAMERIAL BENSON	102710
_ 110110	E61413 GD00	Phoned Co-Borrower @ 601-892-5077, Call Terminated	110110

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
NAME JAMERIAL Q BENSON OWNER *****
LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD _____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 110110	SYSTEM D074	PRIVATE/FFELP 4TH DEL'Q NOTICE	110210
_ 110110	SYSTEM D056	PRIV/FFELP COSIGNER 4TH DEL'Q NOTICE	110210
_ 110310	E56887 GD00	Phoned Borrower @ 601-906-4145, No Message Left	110310
_ 110310	E52646 GD00	Phoned Borrower @ 601-906-4145; No Answer	110310
_ 110310	E58856 GD00	Phoned Borrower @ 601-906-4145 Right Party Contact	110310
		: Borrower	
_ 110310	E58856 GD00	VAP	110310
_ 110310	E58856 GD00	Payment(s) Taken (Promise to Pay)	110310
_ 110310	E58856 MK00	SPAY: CHKD payment scheduled on 01-1;02-1 for 11/1	110310
		5/10 iao \$150.00. Speedpay conf #9433906.	

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN _____ PG _____ OWN _____ ST _____ GU _____ LN _____ DT _____
SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
NAME JAMERIAL Q BENSON OWNER *****
LETTER REQUEST _____ CLASS CD _____ LOANS SELECTED 12345678901234567890
UNITY CD _____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 110310	E58856 MK00	borr unable to come up w/ full present amount due but was able to post date past due amount for 11/1 5/2010, borr just overextended	110310
_ 110310	SYSTEM GD00	CALL ATTEMPTS 1) 101103 1148 RN	110410
_ 110310	PCSUPE GD00	Email 03 requested for BOR JAMERIAL BENSON	110410
_ 110310	SYSTEM GD00	PREVIOUS ATTEMPT WAS TO COSIGNER, NOT TO BORROWER	090111
		COSIGNER 01 CALL ATTEMPTS 1) 101103 1148	

_ 111310 SYSTEM GD00 CALL ATTEMPTS 1) 101113 1159 RN 111410
 _ 111310 SYSTEM GD00 PREVIOUS ATTEMPT WAS TO COSIGNER, NOT TO BORROWER 090111
 COSIGNER 01 CALL ATTEMPTS 1) 101113 1159
 _ 111510 SYSTEM GK00 DELQ DAYS REDUCED FROM 058 TO 000 FOR LOAN(S) 01,0 111610

2

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE SOURCE MESSAGE PST/RESOLVE

032723 E18565 ____ CONT _

_ 111610 SYSTEM GK00 CANCEL REASON CD: DR WITH AGENCY WCC FOR LOANS 111610
 01,02

_ 111810 SYSTEM GZ00 REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD 111910
 COS CALLS ADJ

_ 112210 SYSTEM GK00 PLACED WITH AGENCY WCC LOAN(S) 112110
 01,02

_ 112310 SYSTEM K520 ANNUAL COSIGNER INT STMT - PRIV 112310

_ 112310 SYSTEM K520 ANNUAL COSIGNER INT STMT - PRIV 112310

_ 112810 SYSTEM D071 PRIVATE/FFELP 1ST DEL'Q NOTICE 112810

_ 112810 SYSTEM D053 PRIV/FFELP COSIGNER 1ST DEL'Q NOTICE 112810

_ 120810 PCSUPL GD00 Letter 726 requested for BOR JAMERIAL BENSON 120910

_ 121410 SYSTEM GD00 CALL ATTEMPTS 1) 101214 1125 RN 121510

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ _
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 ____ _ CONT _
 _ 121410 SYSTEM GD00 PREVIOUS ATTEMPT WAS TO COSIGNER, NOT TO BORROWER 090111
 COSIGNER 01 CALL ATTEMPTS 1) 101214 1125
 _ 121610 PCSUPT GD00 Text Message 60 requested for BOR JAMERIAL BENSON 122110
 _ 122110 PCSUPE GD00 Email 01 requested for BOR JAMERIAL BENSON 122210
 _ 122510 SYSTEM GD00 CALL ATTEMPTS 1) 101225 1135 RN 122610
 _ 122510 SYSTEM GD00 PREVIOUS ATTEMPT WAS TO COSIGNER, NOT TO BORROWER 090111
 COSIGNER 01 CALL ATTEMPTS 1) 101225 1135
 _ 010211 SYSTEM GD00 LTR D056 NOT SENT-STATUS 32 AUX 01 - ACCT 45 DAY 010211
 S DIMP
 _ 010311 SYSTEM GD00 CALL ATTEMPTS 1) 110103 1134 RN 010411
 _ 010311 SYSTEM GD00 PREVIOUS ATTEMPT WAS TO COSIGNER, NOT TO BORROWER 090111
 COSIGNER 01 CALL ATTEMPTS 1) 110103 1134

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ _
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 ____ _ CONT _
 _ 010411 MYL TW50 LOGIN SUCCESSFUL 010411
 _ 010411 E56975 GD00 Borrower Telephoned office 010411

_ 010411 E56975 TD00 VAP 010411
 _ 010411 E56975 GD00 Payment(s) Taken (Promise to Pay) 010411
 _ 010411 E56975 MK00 SPAY: CHKD payment scheduled on 01-1;02-1 for 01/1 010411
 0/11 iao \$170.00. Speedpay conf #9805796.
 _ 010411 PCSUPE GD00 Email 03 requested for BOR JAMERIAL BENSON 010511
 _ 010411 SYSTEM GD00 CALL ATTEMPTS 1) 110104 1932 A 010611
 _ 011011 SYSTEM GK00 DELQ DAYS REDUCED FROM 053 TO 000 FOR LOAN(S) 01,0 011111
 2
 _ 011111 SYSTEM GK00 CANCEL REASON CD: DR WITH AGENCY WCC FOR LOANS 011111
 01,02

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _

_ 011611 SYSTEM K306 SLM APN COVER LTR GENERATED BY CLASS 011611

_ 011611 SYSTEM GB00 KEY ACTIVITY 3 - ANNUAL PRIVACY POLICY 011611

PIGGYBACKED WITH K306 LTR

_ 011811 SYSTEM GZ00 REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD 011811

COS CALLS ADJ

_ 011811 SYSTEM GP00 COUP RQST. BG=01. 1ST DATE:021711 3@ \$74.20 011811

NEW COUPONS HAVE BEEN REQUESTED

_ 012211 SYSTEM GK00 PLACED WITH AGENCY WCC LOAN(S) 012211

01,02

_ 012711 SYSTEM GD00 LTR D053 NOT SENT-STATUS 32 AUX 01 - ACCT 10 DAY 012711

S DIMP

_ 020211 CCIIVR TK04 BTO, REQUESTED ACCOUNT INFORMATION 020211

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 020211	C44748 C572	PHONE CONSENT HAS BEEN CHANGED	020211
_ 020211	C44748 C572	PHONE CONSENT HAS BEEN CHANGED	020211
_ 020211	C44748 GR34	OFFERED SPEEDPAY OPTION, BORR DECLINED DUE TO FEE	020211
_ 020211	E57625 GD00	Borrower Telephoned Office	020211
_ 020211	E57625 TD00	VAP	020211
_ 020211	E57625 GD00	Payment(s) Taken (Promise to Pay)	020211
_ 020211	E57625 MK00	SPAY: CHKD payment scheduled on 01-1;02-1 for 02/0	020211
		8/11 iao \$52.96. Speedpay conf #9990166.	
_ 020211	E57625 MK00	borr paid the delinquent amt and will call back to	020211
		make the feb pmt when he gets paid	
_ 020811	SYSTEM GK00	DELQ DAYS REDUCED FROM 021 TO 000 FOR LOAN(S) 01,0	020911

2

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 020911	SYSTEM	GK00	CANCEL REASON CD: DR WITH AGENCY WCC FOR LOANS	020911
			01,02	
_ 021811	SYSTEM	GZ00	REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD	021911
			COS CALLS ADJ	
_ 022211	SYSTEM	GK00	PLACED WITH AGENCY WCC LOAN(S)	022211
			01,02	
_ 022711	SYSTEM	D071	PRIVATE/FFELP 1ST DEL'Q NOTICE	022711
_ 022711	SYSTEM	D053	PRIV/FFELP COSIGNER 1ST DEL'Q NOTICE	022711
_ 031011	PCSUPT	GD00	Text Message 60 requested for BOR JAMERIAL BENSON	031111
_ 031511	PCSUPE	GD00	Email 01 requested for BOR JAMERIAL BENSON	031611
_ 031611	IVRIN8	TK04	BTO, REQUESTED ACCOUNT INFORMATION	031611

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 031611	C44533	TD00	B CALLED TO SAY THAT HE WILL GONNA MK PYMNT ONLINE	031611
			TODAY	
_ 031611	SYSTEM	GD00	CALL COS 01- ROY BENSON 1) 110316 1113 RN	031611
_ 032011	CISCAL	GR71	VERIFIED BORROWER E-MAIL ADDRESS	032011
_ 032011	CISCAL	GR78	BORROWER REQUESTED PROMO MAILINGS	032011
_ 032011	MYL	TW50	LOGIN SUCCESSFUL	032011
_ 032011	MYL	TX00	PMT AMT =160.60 BILL GRP =01	032011

CFM NUM =130621032011 APPLY PMT TO =Adv Due Dt

_ 032211 SYSTEM GK00 DELQ DAYS REDUCED FROM 032 TO 000 FOR LOAN(S) 01,0 032211

2

_ 032311 SYSTEM GK00 CANCEL REASON CD: DR WITH AGENCY WCC FOR LOANS 032311
01,02

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE SOURCE MESSAGE PST/RESOLVE

032723 E18565 ____ CONT _

_ 041811 SYSTEM GZ00 REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD 041911
COS CALLS ADJ_ 041811 SYSTEM GP00 COUP RQST. BG=01. 1ST DATE:051711 3@ \$74.44 041811
NEW COUPONS HAVE BEEN REQUESTED_ 042211 SYSTEM GK00 PLACED WITH AGENCY WCC LOAN(S) 042211
01,02

_ 042711 SYSTEM D071 PRIVATE/FFELP 1ST DEL'Q NOTICE 042811

_ 042711 SYSTEM D053 PRIV/FFELPCOSIGNER 1ST DEL'Q NOTICE 042811

_ 051111 PCSUPT GD00 Text Message 60 requested for BOR JAMERIAL BENSON 051211

_ 051311 IVRIN9 TK04 BTO, REQUESTED ACCOUNT INFORMATION 051311

_ 051311 C44752 TD00 XFERED TO PRIVATE 051311

_ 051311 C44752 TD60 BORR CONTACT, VAP, ADVISED DELINQUENCY C051311

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 ____ CONT _
 _ 051311 E62435 GD00 Borrower Telephoned Office 051311
 _ 051311 E62435 TD00 VAP 051311
 _ 051311 MYL TW50 LOGIN SUCCESSFUL 051311
 _ 051311 E62435 GD00 Payment(s) Taken (Promise to Pay) 051311
 _ 051311 E62435 MK00 SPAY: CHKD payment scheduled on 01-1;02-1 for 05/2 051311
 8/11 iao \$136.44. Speedpay conf #10650032.
 _ 051311 E62435 MK00 bto, cmbm, vdob/ssn, borr said that he got a stmt 051311
 that said he was not due until 6/17, said that he
 was getting calls and wanted to call back to find
 _ 051311 E62435 MK00 out what was going on, adv of the pymt past due fo 051311
 r april, borr was able to set up pymt iao \$136.44
 (pad) for 5/28, adv that now the next pymt would n

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 ____ CONT _
 _ 051311 E62435 MK00 ot be due until 6/17 iao \$74.44 051311
 _ 051411 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 110514 1112 RA 051511

_ 052411 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 110524 1114 RV 052511
 _ 052911 SYSTEM GK00 DELQ DAYS REDUCED FROM 040 TO 000 FOR LOAN(S) 01,0 052911
 2
 _ 053011 SYSTEM GK00 CANCEL REASON CD: DR WITH AGENCY WCC FOR LOANS 052911
 01,02
 _ 053111 CCIIVR TK04 BTO, REQUESTED ACCOUNT INFORMATION 053111
 _ 053111 CCIIVR TK00 18:15:04Central ADVISED BORR NEXT PMT 74.44, 053111
 DUE 06/17/2011
 _ 053111 C43023 F018 FORBEARANCE DENIED: MAXIMUM TIME USED 053111
 _ 053111 C43023 TK00 CARES requested generation of F018 letter 053111

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

UNITY CD ____ ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _

_ 053111 C43023 TK00 BORROWER PHONE CONTACT RE: BAL ?/PROBLEM, INTRST Q 053111
 UEST, XPLND CAP INTRST, PYMT QUESTION/PROB

_ 061911 SYSTEM GZ00 REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD 061811
 COS CALLS ADJ

_ 062211 SYSTEM GK00 PLACED WITH AGENCY WCC LOAN(S) 062211
 01,02

_ 062211 CCIIVR TK04 BTO, REQUESTED ACCOUNT INFORMATION 062211

_ 062211 CCIIVR TK00 21:32:37Central ADVISED BORR NEXT PMT 148.88, 062211
 DUE 07/17/2011, DLQT AMT 74.44

_ 062211 MYL TW50 LOGIN SUCCESSFUL 062211

_ 062211 MYL TX00 PMT AMT =75.00 BILL GRP =01 062211
 CFM NUM =213837062211

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE SOURCE MESSAGE PST/RESOLVE

032723 E18565 ____ CONT _

_ 062411 SYSTEM GK00 DELQ DAYS REDUCED FROM 006 TO 000 FOR LOAN(S) 01,0 062411

2

_ 062511 SYSTEM GK00 CANCEL REASON CD: DR WITH AGENCY WCC FOR LOANS 062511

01,02

_ 071811 SYSTEM GZ00 REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD 071911

COS CALLS ADJ

_ 071811 SYSTEM GP00 COUP RQST. BG=01. 1ST DATE:081711 3@ \$74.66 071811

NEW COUPONS HAVE BEEN REQUESTED

_ 072211 SYSTEM GK00 PLACED WITH AGENCY WCC LOAN(S) 072211

01,02

_ 072411 CCIIVR TK04 BTO, REQUESTED ACCOUNT INFORMATION 072411

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD _____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 072411	CCIIVR TK00	14:06:20Central ADVISED BORR NEXT PMT 148.54, DUE 08/17/2011, DLQT AMT 73.88	072411
_ 072511	MYL TW50	LOGIN SUCCESSFUL	072511
_ 072511	MYL TX00	PMT AMT =75.00 BILL GRP =01 CFM NUM =144822072511	072511
_ 072711	SYSTEM GK00	DELQ DAYS REDUCED FROM 009 TO 000 FOR LOAN(S) 01,0	072711
_ 072811	SYSTEM GK00	CANCEL REASON CD: DR WITH AGENCY WCC FOR LOANS 01,02	072811
_ 080211	IVRIN1 TK04	BTO, REQUESTED ACCOUNT INFORMATION	080211
_ 080211	IVRIN1 TK00	14:37:06Central ADVISED BORR NEXT PMT 73.54, DUE 08/17/2011	080211

2

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN _____ PG _____ OWN _____ ST _____ GU _____ LN _____ DT _____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST _____ CLASS CD _____ LOANS SELECTED 12345678901234567890
 UNITY CD _____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 080211	C44548 K008	DIFFICULTY MAKING PAYMENTS	E080211
_ 080211	C44548 TK00	K008 Letter/Form requested by CARES	080211
_ 080211	C44548 GR71	VERIFIED BORROWER E-MAIL ADDRESS	080211
_ 080211	C44548 GR78	BORROWER REQUESTED PROMO MAILINGS	080211
_ 080211	C44548 C152	E-MAIL USE FLAG CHANGE	080211
_ 080211	C44548 K024	CURRENT ACCOUNT INFORMATION	E080211
_ 080211	C44548 TK00	BORROWER PHONE CONTACT RE: BAL ?/PROBLEM, INTRST Q	080211

UEST

_ 080211	SYSTEM P099	MONTHLY BILL: SLM	E080311
_ 080211	SYSTEM P102	NEW BILL SUMMARY PAGES	E080311
_ 081811	SYSTEM P099	MONTHLY BILL: SLM	E081811
_ 081811	SYSTEM P102	NEW BILL SUMMARY PAGES	E081811

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
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032723 E18565 ____ CONT _

_ 081811 SYSTEM GZ00 REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD 081811

COS CALLS ADJ

_ 082211 SYSTEM GK00 PLACED WITH AGENCY WCC LOAN(S) 082111

01,02

_ 082811 SYSTEM D071 PRIVATE/FFELP 1ST DEL'Q NOTICE 082811

_ 082811 SYSTEM D053 PRIV/FFELP COSIGNER 1ST DEL'Q NOTICE 082811

_ 090211 MYL TW50 LOGIN SUCCESSFUL 090211

_ 090211 MYL TX00 PMT AMT =86.00 BILL GRP =01 090211

CFM NUM =150923090211

_ 090711 SYSTEM GK00 DELQ DAYS REDUCED FROM 020 TO 000 FOR LOAN(S) 01,0 090811

2

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ _
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 ____ _ CONT _
 _ 090811 SYSTEM GK00 CANCEL REASON CD: DR WITH AGENCY WCC FOR LOANS 090811
 01,02
 _ 091211 SYSTEM K520 ANNUAL COSIGNER INT STMT - PRIV 091211
 _ 091211 SYSTEM K520 ANNUAL COSIGNER INT STMT - PRIV 091211
 _ 091811 SYSTEM P099 MONTHLY BILL: SLM E091811
 _ 091811 SYSTEM P102 NEW BILL SUMMARY PAGES E091811
 _ 091811 SYSTEM GZ00 REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD 091811
 COS CALLS ADJ
 _ 092211 SYSTEM GK00 PLACED WITH AGENCY WCC LOAN(S) 092211
 01,02
 _ 092711 SYSTEM D071 PRIVATE/FFELP 1ST DEL'Q NOTICE 092811
 _ 092711 SYSTEM D053 PRIV/FFELP COSIGNER 1ST DEL'Q NOTICE 092811

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ _
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 ____ _ CONT _
 _ 100711 E64431 GD00 Phoned Using PC Cell @ 601-892-5077, Right Party C 100711
 ontact: Co-Borrower

_ 100711 E64431 MK00 Co-signer unable to pay 100711
 _ 100711 E64431 MK00 cld cos, cmbmr, vdob, name, cos gave bor \$ to pay, 100711
 pnt not recieved yet
 _ 100711 E59589 GD00 Phoned Borrower @ 601-906-4145 Right Party Contact 100711
 : Borrower
 _ 100711 E59589 GD00 Research Requested 100711
 _ 100711 E59589 MK00 person claiming to be borrower verified dob os 9/5/8 100711
 1 is info.inartiva correct?

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 100711	E59589 MK00	sttd he wasw borrower ver.dob that wasnot same ref used to verify anything 4else sttd tht he would ma ke paymentonline.	100711
_ 100711	SYSTEM GD00	CALL ATTEMPTS 1) 111007 1946 A	100911
_ 101011	E63475 GJ00	PER PCL RQST, PER SWIS DOC 061801 DOB LISTED ON 111 IS CORRECT, WILL NEED PROOF TO CHANGE DOB	101011
_ 101011	E63475 MO86	RCVD RQST IN PCL, MISCL	101011
_ 101211	MYL TW50	LOGIN SUCCESSFUL	101211
_ 101211	MYL C152	E-MAIL USE FLAG CHANGE	101211
_ 101211	MYL TX00	PMT AMT =80.00 BILL GRP =01 CFM NUM =115121101211	101211
_ 101211	E63754 GD00	Phoned Borrower @ 601-906-4145, Call Terminated	101211

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 101211	E52095 GD00	Phoned Borrower @ 601-906-4145, Call Terminated	101211
_ 101211	SYSTEM GD00	CALL ATTEMPTS 1) 111012 1743 A	101411
_ 101211	SYSTEM GD00	CALL ATTEMPTS 1) 111012 1524 A	101411
_ 101311	SYSTEM GK00	DELQ DAYS REDUCED FROM 025 TO 000 FOR LOAN(S) 01,0	101411
_ 101411	SYSTEM GK00	CANCEL REASON CD: DR WITH AGENCY WCC FOR LOANS	101411
		01,02	
_ 101811	SYSTEM GZ00	REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD	101911
		COS CALLS ADJ	
_ 101811	SYSTEM GP00	COUP RQST. BG=01. 1ST DATE:111711 3@ \$74.68	101811
		NEW COUPONS HAVE BEEN REQUESTED	

2

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD _____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 102211	SYSTEM GK00	PLACED WITH AGENCY WCC LOAN(S)	102211
		01,02	
_ 102511	MYL TW50	LOGIN SUCCESSFUL	102511
_ 102711	SYSTEM D071	PRIVATE/FFELP 1ST DEL'Q NOTICE	102711
_ 102711	SYSTEM D053	PRIV/FFELP COSIGNER 1ST DEL'Q NOTICE	102711
_ 110111	MYL TW50	LOGIN SUCCESSFUL	110111
_ 110111	MYL TX00	PMT AMT =65.00 BILL GRP =01	110111
		CFM NUM =221128110111	
_ 110311	SYSTEM GK00	DELQ DAYS REDUCED FROM 016 TO 000 FOR LOAN(S) 01,0	110411
_ 110411	SYSTEM GK00	CANCEL REASON CD: DR WITH AGENCY WCC FOR LOANS	110411
		01,02	

2

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN _____ PG _____ OWN _____ ST _____ GU _____ LN _____ DT _____

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST _____ CLASS CD _____ LOANS SELECTED 12345678901234567890

UNITY CD _____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 111811	SYSTEM GZ00	REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD	111911
		COS CALLS ADJ	
_ 112211	SYSTEM GK00	PLACED WITH AGENCY WCC LOAN(S)	112211
		01,02	
_ 112211	MYL TW50	LOGIN SUCCESSFUL	112211
_ 112211	MYL TX00	PMT AMT =65.00 BILL GRP =01	112211
		CFM NUM =160853112211	

_ 112311 IVRIN8 TK04 BTO, REQUESTED ACCOUNT INFORMATION 112311
 _ 112311 IVRIN8 TK00 15:28:37Eastern ADVISED BORR NEXT PMT 141.22, 112311
 DUE 12/17/2011, DLQT AMT 66.54
 _ 112711 SYSTEM D071 PRIVATE/FFELP 1ST DEL'Q NOTICE 112711
 _ 112711 SYSTEM D053 PRIV/FFELP COSIGNER 1ST DEL'Q NOTICE 112711

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 120611	IVR TX00	IVR Call Information, Date of Call 12/06/2011, Time of Call 18:57:21, Caller Dialed 87093	120611
_ 120611	IVR TX83	CALL MONITOR DISCLOSURE READ DURING XFER FROM IVR	120611
_ 120611	E60320 GD00	Borrower Telephoned Office	120611
_ 120611	E60320 GD00	Payment(s) Taken (Promise to Pay)	120611
_ 120611	E60320 MK00	SPAY: CHKD payment scheduled on 01-1;02-1 for 12/16/11 iao \$76.22. Speedpay conf #12029115.	120611
_ 120611	SYSTEM GD00	CALL ATTEMPTS 1) 111206 1438 A	120811
_ 121411	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 111214 0903 RV	121511
_ 121611	SYSTEM GK00	DELQ DAYS REDUCED FROM 028 TO 000 FOR LOAN(S) 01,0	121711

2

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 _____ CONT _
 _ 121711 SYSTEM GK00 CANCEL REASON CD: DR WITH AGENCY WCC FOR LOANS 121711
 01,02
 _ 121911 IVR TX00 IVR Call Information, Date of call 12/19/2011, Tim 121911
 e of call 09:47:54, caller Dialed 87093
 _ 121911 MYL TW50 LOGIN SUCCESSFUL 121911
 _ 122011 MYL TW50 LOGIN SUCCESSFUL 122011
 _ 122011 MYL TX04 APP & DISBURSEMENT INFO WAS ACCESSED VIA INTERNET 122011
 _ 122011 MYL TW59 ACCOUNT INFORMATION ACCESSED VIA INTERNET 122011
 _ 011712 MYL TW50 LOGIN SUCCESSFUL 011712
 _ 011712 MYL TX00 PMT AMT =74.68 BILL GRP =01 011712
 CFM NUM =155214011712
 _ 011712 MYL TX04 APP & DISBURSEMENT INFO WAS ACCESSED VIA INTERNET 011712

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 _____ CONT _
 _ 011712 MYL TW59 ACCOUNT INFORMATION ACCESSED VIA INTERNET 011712
 _ 011712 MYL TX02 PAYMENT INFORMATION WAS ACCESSED VIA INTERNET 011712

_ 011812 SYSTEM GZ00 REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD 011812
COS CALLS ADJ

_ 011812 SYSTEM GP00 COUP RQST. BG=01. 1ST DATE:021712 3@ \$74.96 011812
NEW COUPONS HAVE BEEN REQUESTED

_ 011912 SYSTEM GK00 DELQ DAYS REDUCED FROM 001 TO 000 FOR LOAN(S) 01,0 011912

_ 012212 SYSTEM K306 SLM APN COVER LTR GENERATED BY CLASS 012212

_ 012212 SYSTEM GB00 KEY ACTIVITY 3 - ANNUAL PRIVACY POLICY 012212
PIGGYBACKED WITH K306 LTR

2

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).

PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _

_ 021912 SYSTEM GZ00 REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD 021912
COS CALLS ADJ

_ 022112 CISCAL GR71 VERIFIED BORROWER E-MAIL ADDRESS 022112

_ 022112 CISCAL GR78 BORROWER REQUESTED PROMO MAILINGS 022112

_ 022112 CISCAL C152 E-MAIL USE FLAG CHANGE 022112

_ 022112 MYL TW50 LOGIN SUCCESSFUL 022112

_ 022112 MYL TX00 PMT AMT =80.00 BILL GRP =01 022112
CFM NUM =152103022112

_ 022112 MYL TX04 APP & DISBURSEMENT INFO WAS ACCESSED VIA INTERNET 022112

_ 022112 MYL TW59 ACCOUNT INFORMATION ACCESSED VIA INTERNET 022112

_ 022112 MYL TW50 LOGIN SUCCESSFUL 022112

_ 022112 MYL TX04 APP & DISBURSEMENT INFO WAS ACCESSED VIA INTERNET 022112

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 022112	MYL	TW59 ACCOUNT INFORMATION ACCESSED VIA INTERNET	022112
_ 022112	MYL	TX14 BORROWER REQUESTED TAX LETTER FROM WEB SITE	022112
_ 022112	MYL	TW50 LOGIN SUCCESSFUL	022112
_ 022112	IVR	TX00 IVR Call Information, Date of Call 02/21/2012, Time of Call 16:36:11, Caller Dialed 87093	022112
_ 022112	SYSTEM	P099 MONTHLY BILL: SLM	E022112
_ 022112	SYSTEM	P102 NEW BILL SUMMARY PAGES	E022112
_ 022212	SYSTEM	GK00 PLACED WITH AGENCY WCC LOAN(S)	022212
		01,02	
_ 022212	SYSTEM	GD00 CALL ATTEMPTS 1) 120222 1522 A	022312
_ 022312	SYSTEM	GK00 DELQ DAYS REDUCED FROM 005 TO 000 FOR LOAN(S) 01,0	022312

2

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD _____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 022412	SYSTEM GK00	CANCEL REASON CD: DR WITH AGENCY WCC FOR LOANS 01,02	022412
_ 031812	SYSTEM P099	MONTHLY BILL: SLM	E031812
_ 031812	SYSTEM P102	NEW BILL SUMMARY PAGES	E031812
_ 031812	SYSTEM GZ00	REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD COS CALLS ADJ	031812
_ 031912	MYL TW50	LOGIN SUCCESSFUL	031912
_ 031912	MYL TX00	PMT AMT =70.00 BILL GRP =01 CFM NUM =151433031912	031912
_ 032112	SYSTEM GK00	DELQ DAYS REDUCED FROM 003 TO 000 FOR LOAN(S) 01,0	032212
_ 041812	SYSTEM P099	MONTHLY BILL: SLM	E041912

2

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN _____ PG _____ OWN _____ ST _____ GU _____ LN _____ DT _____
SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
NAME JAMERIAL Q BENSON OWNER *****
LETTER REQUEST _____ CLASS CD _____ LOANS SELECTED 12345678901234567890
UNITY CD _____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 041812	SYSTEM P102	NEW BILL SUMMARY PAGES	E041912
_ 041812	SYSTEM GZ00	REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD COS CALLS ADJ	041912
_ 042312	SYSTEM GK00	PLACED WITH AGENCY WCC LOAN(S) 01,02	042212
_ 042312	SYSTEM GD00	CALL ATTEMPTS 1) 120423 1633 V	042512
_ 042412	MYL TW50	LOGIN SUCCESSFUL	042412

_ 042412 MYL TX00 PMT AMT =80.00 BILL GRP =01 042412
 CFM NUM =193005042412
 _ 042412 MYL TX04 APP & DISBURSEMENT INFO WAS ACCESSED VIA INTERNET 042412
 _ 042412 MYL TW59 ACCOUNT INFORMATION ACCESSED VIA INTERNET 042412
 _ 042512 sys GD00 Email A9 requested for BOR JAMERIAL BENSON 042712

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 042612	SYSTEM GK00	DELQ DAYS REDUCED FROM 008 TO 000 FOR LOAN(S) 01,0	042712

2

_ 042712 SYSTEM GK00 CANCEL REASON CD: DR WITH AGENCY WCC FOR LOANS 042712
 01,02

_ 052012 SYSTEM P099 MONTHLY BILL: SLM E051912

_ 052012 SYSTEM P102 NEW BILL SUMMARY PAGES E051912

_ 052012 SYSTEM GZ00 REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD 051912
 COS CALLS ADJ

_ 052012 MYL TW50 LOGIN SUCCESSFUL 052012

_ 052012 MYL TX00 PMT AMT =70.00 BILL GRP =01 052012
 CFM NUM =233412052012

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ _
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 ____ _ CONT _
 _ 052212 SYSTEM GK00 PLACED WITH AGENCY WCC LOAN(S) 052212
 01,02
 _ 052212 SYSTEM GK00 DELQ DAYS REDUCED FROM 004 TO 000 FOR LOAN(S) 01,0 052312
 2
 _ 052312 SYSTEM GK00 CANCEL REASON CD: DR WITH AGENCY WCC FOR LOANS 052312
 01,02
 _ 061812 MYL TW50 LOGIN SUCCESSFUL 061812
 _ 061812 MYL TX00 PMT AMT =80.00 BILL GRP =01 061812
 CFM NUM =161624061812
 _ 061812 SYSTEM P099 MONTHLY BILL: SLM E061912
 _ 061812 SYSTEM P102 NEW BILL SUMMARY PAGES E061912

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ _
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 ____ _ CONT _
 _ 061812 SYSTEM GZ00 REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD 061912
 COS CALLS ADJ

_ 062012 SYSTEM GK00 DELQ DAYS REDUCED FROM 002 TO 000 FOR LOAN(S) 01,0 062112
2
_ 071712 MYL TW50 LOGIN SUCCESSFUL 071712
_ 071712 MYL TX00 PMT AMT =69.70 BILL GRP =01 071712
CFM NUM =230532071712
_ 071712 MYL TX04 APP & DISBURSEMENT INFO WAS ACCESSED VIA INTERNET 071712
_ 071712 MYL TW59 ACCOUNT INFORMATION ACCESSED VIA INTERNET 071712
_ 071712 MYL TX02 PAYMENT INFORMATION WAS ACCESSED VIA INTERNET 071712
_ 071812 SYSTEM P099 MONTHLY BILL: SLM E071912
_ 071812 SYSTEM P102 NEW BILL SUMMARY PAGES E071912

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

UNITY CD ____ ____

DATE SOURCE MESSAGE PST/RESOLVE

032723 E18565 ____ CONT _

_ 071812 SYSTEM GZ00 REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD 071912

COS CALLS ADJ

_ 071912 SYSTEM GK00 DELQ DAYS REDUCED FROM 001 TO 000 FOR LOAN(S) 01,0 072012
2

_ 071912 SYSTEM GK0D X933 PMT CFN EMAIL SENT 072012

_ 081912 SYSTEM P099 MONTHLY BILL: SLM E081912

_ 081912 SYSTEM P102 NEW BILL SUMMARY PAGES E081912

_ 081912 SYSTEM GZ00 REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD 081912

COS CALLS ADJ

_ 082212 SYSTEM GK00 PLACED WITH AGENCY WCC LOAN(S) 082212

01,02

_ 082212 MYL TW50 LOGIN SUCCESSFUL 082212

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE SOURCE MESSAGE PST/RESOLVE

032723 E18565 ____ CONT _

_ 082212 MYL TX00 PMT AMT =80.00 BILL GRP =01 082212

CFM NUM =130919082212

_ 082212 SYSTEM GD00 CALL ATTEMPTS 1) 120822 1117 A 082412

_ 082312 SYSTEM GK00 DELQ DAYS REDUCED FROM 005 TO 000 FOR LOAN(S) 01,0 082412

2

_ 082312 SYSTEM GK0D X933 PMT CFN EMAIL SENT 082412

_ 082412 SYSTEM GK00 CANCEL REASON CD: DR WITH AGENCY WCC FOR LOANS 082412

01,02

_ 091712 MYL TW50 LOGIN SUCCESSFUL 091712

_ 091712 MYL TX00 PMT AMT =70.00 BILL GRP =01 091712

CFM NUM =204005091712

_ 091812 SYSTEM P099 MONTHLY BILL: SLM E091912

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 091812	SYSTEM P102		NEW BILL SUMMARY PAGES	E091912
_ 091812	SYSTEM GZ00		REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD	091912
			COS CALLS ADJ	
_ 091912	SYSTEM GK00		DELQ DAYS REDUCED FROM 001 TO 000 FOR LOAN(S) 01,0	092012
_ 091912	SYSTEM GK0D		X933 PMT CFN EMAIL SENT	092012
_ 101812	SYSTEM P099		MONTHLY BILL: SLM	E101912
_ 101812	SYSTEM P102		NEW BILL SUMMARY PAGES	E101912
_ 101812	SYSTEM GZ00		REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD	101912
			COS CALLS ADJ	
_ 102112	MYL TX04		APP & DISBURSEMENT INFO WAS ACCESSED VIA INTERNET	102112
_ 102112	MYL TW50		LOGIN SUCCESSFUL	102112

2

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 102112	MYL TX00		PMT AMT =149.61 BILL GRP =01	102112
			CFM NUM =214043102112	
_ 102212	SYSTEM GK00		PLACED WITH AGENCY WCC LOAN(S)	102112
			01,02	
_ 102312	SYSTEM GK00		DELQ DAYS REDUCED FROM 005 TO 000 FOR LOAN(S) 01,0	102412
_ 102312	SYSTEM GK0D		X933 PMT CFN EMAIL SENT	102412

2

_ 102412 SYSTEM GK00 CANCEL REASON CD: DR WITH AGENCY WCC FOR LOANS 102412
 01,02
 _ 111212 SYSTEM K520 ANNUAL COSIGNER INT STMT - PRIV 111212
 _ 111812 SYSTEM P099 MONTHLY BILL: SLM E111812
 _ 111812 SYSTEM P102 NEW BILL SUMMARY PAGES E111812

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 111912	MYL	TX04 APP & DISBURSEMENT INFO WAS ACCESSED VIA INTERNET	111912
_ 111912	MYL	TW50 LOGIN SUCCESSFUL	111912
_ 111912	MYL	TX00 PMT AMT =74.94 BILL GRP =01	111912
		CFM NUM =153218111912	
_ 111912	MYL	TX02 PAYMENT INFORMATION WAS ACCESSED VIA INTERNET	111912
_ 111912	MYL	TX04 APP & DISBURSEMENT INFO WAS ACCESSED VIA INTERNET	111912
_ 111912	MYL	TW50 LOGIN SUCCESSFUL	111912
_ 112112	SYSTEM	GK0D X933 PMT CFN EMAIL SENT	112212
_ 112712	MYL	TX04 APP & DISBURSEMENT INFO WAS ACCESSED VIA INTERNET	112712
_ 112712	MYL	TW50 LOGIN SUCCESSFUL	112712
_ 121612	MYL	TX04 APP & DISBURSEMENT INFO WAS ACCESSED VIA INTERNET	121612
_ 121612	MYL	TW50 LOGIN SUCCESSFUL	121612

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ ____
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 ____ _ CONT _
 _ 121612 MYL TX02 PAYMENT INFORMATION WAS ACCESSED VIA INTERNET 121612
 _ 121612 MYL TX00 PMT AMT =40.00 BILL GRP =01 121612
 CFM NUM =224223121612
 _ 121812 SYSTEM P099 MONTHLY BILL: SLM E121912
 _ 121812 SYSTEM P102 NEW BILL SUMMARY PAGES E121912
 _ 121812 SYSTEM GK0D X933 PMT CFN EMAIL SENT 121912
 _ 122812 IVR TX00 IVR Call Information, Date of Call 12/28/2012, Tim 122812
 e of Call 12:27:16, Caller Dialed 87093
 _ 122812 c47052 TK00 Borrower phone contact re: Pymt Question/Prob 122812
 _ 011313 MYL TX04 APP & DISBURSEMENT INFO WAS ACCESSED VIA INTERNET 011313
 _ 011313 MYL TW50 LOGIN SUCCESSFUL 011313
 _ 011813 SYSTEM P099 MONTHLY BILL: SLM E011913

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ ____
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 ____ _ CONT _
 _ 011813 SYSTEM P102 NEW BILL SUMMARY PAGES E011913
 _ 011813 SYSTEM GZ00 REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD 011913

COS CALLS ADJ

_ 012013 SYSTEM K306 SLM APN COVER LTR GENERATED BY CLASS E012013
 _ 012013 SYSTEM K308 SLM PRIVACY AS ENCLOSURE E012013
 _ 012013 SYSTEM GB00 KEY ACTIVITY 3 - ANNUAL PRIVACY POLICY 012013
 PIGGYBACKED WITH K306 LTR
 _ 012213 SYSTEM GK00 PLACED WITH AGENCY WCC LOAN(S) 012213
 01,02
 _ 012213 MYL TX04 APP & DISBURSEMENT INFO WAS ACCESSED VIA INTERNET 012213
 _ 012213 MYL TW50 LOGIN SUCCESSFUL 012213

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _

_ 012213 MYL TX00 PMT AMT =109.45 BILL GRP =01 012213

CFM NUM =152425012213

_ 012413 SYSTEM GK00 DELQ DAYS REDUCED FROM 006 TO 000 FOR LOAN(S) 01,0 012513

2

_ 012413 SYSTEM GK0D X933 PMT CFN EMAIL SENT 012513

_ 012513 SYSTEM GK00 CANCEL REASON CD: DR WITH AGENCY WCC FOR LOANS 012513

01,02

_ 012813 MYL TX04 APP & DISBURSEMENT INFO WAS ACCESSED VIA INTERNET 012813

_ 012813 MYL TW50 LOGIN SUCCESSFUL 012813

_ 012813 MYL TX02 PAYMENT INFORMATION WAS ACCESSED VIA INTERNET 012813

_ 012813 MYL TX04 APP & DISBURSEMENT INFO WAS ACCESSED VIA INTERNET 012813

_ 012813 MYL TW50 LOGIN SUCCESSFUL 012813

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 013013	MYL	TX04 APP & DISBURSEMENT INFO WAS ACCESSED VIA INTERNET	013013
_ 013013	MYL	TW50 LOGIN SUCCESSFUL	013013
_ 013013	MYL	TX14 BORROWER REQUESTED TAX LETTER FROM WEB SITE	013013
_ 021213	MYL	TX04 APP & DISBURSEMENT INFO WAS ACCESSED VIA INTERNET	021213
_ 021213	MYL	TW50 LOGIN SUCCESSFUL	021213
_ 021213	MYL	TX02 PAYMENT INFORMATION WAS ACCESSED VIA INTERNET	021213
_ 021813	MYL	TX04 APP & DISBURSEMENT INFO WAS ACCESSED VIA INTERNET	021813
_ 021813	MYL	TW50 LOGIN SUCCESSFUL	021813
_ 021813	MYL	TX00 PMT AMT =74.51 BILL GRP =01	021813
		CFM NUM =224717021813	
_ 021813	MYL	TX02 PAYMENT INFORMATION WAS ACCESSED VIA INTERNET	021813
_ 021813	SYSTEM	P099 MONTHLY BILL: SLM	E021913

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD _____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 021813	SYSTEM P102	NEW BILL SUMMARY PAGES	E021913
_ 022013	SYSTEM GK0D X933	PMT CFN EMAIL SENT	022113
_ 022613	MYL TX04	APP & DISBURSEMENT INFO WAS ACCESSED VIA INTERNET	022613
_ 022613	MYL TW50	LOGIN SUCCESSFUL	022613
_ 031813	MYL TX04	APP & DISBURSEMENT INFO WAS ACCESSED VIA INTERNET	031813
_ 031813	MYL TW50	LOGIN SUCCESSFUL	031813
_ 031813	MYL TX00	PMT AMT =80.00 BILL GRP =01	031813
		CFM NUM =223229031813	
_ 031813	MYL TX02	PAYMENT INFORMATION WAS ACCESSED VIA INTERNET	031813
_ 031813	SYSTEM P099	MONTHLY BILL: SLM	E031913
_ 031813	SYSTEM P102	NEW BILL SUMMARY PAGES	E031913
_ 032013	SYSTEM GK0D X933	PMT CFN EMAIL SENT	032113

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN _____ PG _____ OWN _____ ST _____ GU _____ LN _____ DT _____
SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
NAME JAMERIAL Q BENSON OWNER *****
LETTER REQUEST _____ CLASS CD _____ LOANS SELECTED 12345678901234567890
UNITY CD _____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 040713	MYL TX04	APP & DISBURSEMENT INFO WAS ACCESSED VIA INTERNET	040713
_ 040713	MYL TW50	LOGIN SUCCESSFUL	040713
_ 040713	MYL TX00	PMT AMT =20.00 LOAN NUM=01	040713
		CFM NUM =215435040713	
_ 040713	MYL TX00	PMT AMT =20.00 LOAN NUM=02	040713
		CFM NUM =215435040713	
_ 040913	SYSTEM GK0D X933	PMT CFN EMAIL SENT	041013

_ 041813 SYSTEM P099 MONTHLY BILL: SLM E041913
 _ 041813 SYSTEM P102 NEW BILL SUMMARY PAGES E041913
 _ 042113 MYL TX04 APP & DISBURSEMENT INFO WAS ACCESSED VIA INTERNET 042113
 _ 042113 MYL TW50 LOGIN SUCCESSFUL 042113
 _ 042113 CISMYL C006 ADDRESS CHANGE 042113

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

UNITY CD ____ ____

DATE SOURCE MESSAGE PST/RESOLVE

032723 E18565 ____ CONT _

_ 042113 MYL TX00 PMT AMT =36.64 LOAN NUM=01 042113

CFM NUM =214549042113

_ 042113 MYL TX00 PMT AMT =43.36 LOAN NUM=02 042113

CFM NUM =214549042113

_ 042113 MYL TX02 PAYMENT INFORMATION WAS ACCESSED VIA INTERNET 042113

_ 042113 MYL TX14 BORROWER REQUESTED TAX LETTER FROM WEB SITE 042113

_ 042313 SYSTEM GK0D X933 PMT CFN EMAIL SENT 042413

_ 051913 SYSTEM P099 MONTHLY BILL: SLM E051913

_ 051913 SYSTEM P102 NEW BILL SUMMARY PAGES E051913

_ 052113 MYL TX04 APP & DISBURSEMENT INFO WAS ACCESSED VIA INTERNET 052113

_ 052113 MYL TW50 LOGIN SUCCESSFUL 052113

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 _____ CONT _
 _ 052113 MYL TX00 PMT AMT =36.64 LOAN NUM=01 052113
 CFM NUM =133341052113
 _ 052113 MYL TX00 PMT AMT =43.36 LOAN NUM=02 052113
 CFM NUM =133341052113
 _ 052213 SYSTEM GK0D X933 PMT CFM EMAIL SENT 052313
 _ 061713 MYL TX04 APP & DISBURSEMENT INFO WAS ACCESSED VIA INTERNET 061713
 _ 061713 MYL TW50 LOGIN SUCCESSFUL 061713
 _ 061713 MYL TX02 PAYMENT INFORMATION WAS ACCESSED VIA INTERNET 061713
 _ 061713 IVR TX00 IVR Call Information, Date of Call 06/17/2013, Tim 061713
 e of Call 19:24:32, Caller Dialed 87093

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 _____ CONT _
 _ 061713 C45885 TT00 MANLR 1-01;1-02;as per borr rqst,please send payme 061713
 nt transaction history with his declining bal.alre

ady adv that he can check pmt transaction

_ 061713 C45885 TK00 online,but insisted for declining bal.k056 is not 061713
suffiecient as well.thanks

_ 061713 C45885 TK00 Payment Question/Prob 061713

_ 061713 C45885 TK00 Borrower phone contact re: web - Advised web site 061713

_ 061813 SYSTEM P099 MONTHLY BILL: SLM E061913

_ 061813 SYSTEM P102 NEW BILL SUMMARY PAGES E061913

_ 061913 SYSTEM A045 PRE-NOTIFICATION LTR - ALL BILL METHODS E061913

_ 061913 SYSTEM A046 PRE-NOTIFICATION LETTER - COSIGNER 061913

_ 062113 E69591 TT02 IDT CLOSED PER INVALID/INCORRCT REQUEST 062113

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 062113	E69591	GJ00 MANLR IDT 061713; WE NOT LONGER PROVIDE DECL BAL THE B CAN ACCESS THE WEBSITE TO OBTAIN ENTIRE PY HISTORY; NAT	062113
_ 070213	MYL	TX04 APP & DISBURSEMENT INFO WAS ACCESSED VIA INTERNET	070213
_ 070213	MYL	TW50 LOGIN SUCCESSFUL	070213
_ 070213	MYL	TX04 APP & DISBURSEMENT INFO WAS ACCESSED VIA INTERNET	070213
_ 070213	MYL	TW50 LOGIN SUCCESSFUL	070213
_ 070213	MYL	TX14 BORROWER REQUESTED TAX LETTER FROM WEB SITE	070213
_ 070313	MODSTR	GK7W FDR PRECONVERSION NOTIFY MSG BLAST SENT	070313
_ 070813	MYL	TX04 APP & DISBURSEMENT INFO WAS ACCESSED VIA INTERNET	070813
_ 070813	MYL	TW50 LOGIN SUCCESSFUL	070813
_ 070813	MYL	TX02 PAYMENT INFORMATION WAS ACCESSED VIA INTERNET	070813

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE SOURCE MESSAGE PST/RESOLVE

032723 E18565 ____ CONT _

_ 070813 IVR TX00 IVR Call Information, Date of Call 07/08/2013, Tim 070813
e of Call 13:56:23, Caller Dialed 87093

_ 070813 C47066 K056 STANDARD PAYMENT HISTORY E070813

_ 070813 C47066 K024 CURRENT ACCOUNT INFORMATION E070813

_ 070813 C47066 K056 STANDARD PAYMENT HISTORY E070813

_ 070813 C47066 K024 CURRENT ACCOUNT INFORMATION E070813

_ 070813 C47066 K299 1098-E TAX HISTORY E070813

_ 070813 C47066 TK00 Account Bal 070813

_ 070813 C47066 TK00 Advised website 070813

_ 070813 C45646 GG00 PER IDT REVIEW,SENT FEEDBACK TO REP WHO GNRTD IDT 070813
FOR MANLR

_ 071513 MYL TX04 APP & DISBURSEMENT INFO WAS ACCESSED VIA INTERNET 071513

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 071513	MYL	TW50	LOGIN SUCCESSFUL	071513
_ 071513	MYL	TX00	PMT AMT =73.63 BILL GRP =01 CFM NUM =220834071513	071513
_ 071513	MYL	TX04	APP & DISBURSEMENT INFO WAS ACCESSED VIA INTERNET	071513
_ 071513	MYL	TW50	LOGIN SUCCESSFUL	071513
_ 071613	IVR	TX00	IVR Call Information, Date of Call 07/16/2013, Time of Call 17:44:55, Caller Dialed 87093	071613
_ 071613	C48689	TK00	Account Bal	071613
_ 071613	C48689	TK00	Auto Debit Question	071613
_ 071613	C48689	TK00	Payment Question/Prob	071613
_ 071613	MYL	TX04	APP & DISBURSEMENT INFO WAS ACCESSED VIA INTERNET	071613
_ 071613	MYL	TW50	LOGIN SUCCESSFUL	071613

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 071613	IVR	TX00	IVR Call Information, Date of Call 07/16/2013, Time of Call 19:20:09, Caller Dialed 87093	071613
_ 071613	C45632	K299	1098-E TAX HISTORY	E071613
_ 071613	MYL	TX04	APP & DISBURSEMENT INFO WAS ACCESSED VIA INTERNET	071613
_ 071613	MYL	TX04	APP & DISBURSEMENT INFO WAS ACCESSED VIA INTERNET	071613
_ 071613	C45632	TX00	MYL CO-BROWSE BY C45632	071613
_ 071613	MYL	TX14	BORROWER REQUESTED TAX LETTER FROM WEB SITE	071613

_ 071613 C45632 TK00 1098E Question 071613
 _ 071713 SYSTEM GK0D X933 PMT CFN EMAIL SENT 071813
 _ 071813 Blackh GK00 Loan moved to new private credit system 071813
 LNS STAGED FOR TRANSFER 12.....

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE SOURCE MESSAGE PST/RESOLVE

032723 E18565 ____ CONT _

_ 071813 SYSTEM GP00 FDR ACCT 5029350481051345; LN 01; PRIN 2,808.25 091813

MPA 30.27; PST DUE 0.00; FEES 0.00

PMT DUE 30.27; AC INT 0.40; DUE 08/18/13

_ 071813 SYSTEM GP00 FDR ACCT 5029350481051352; LN 02; PRIN 4,040.59 091813

MPA 43.36; PST DUE 0.00; FEES 0.00

PMT DUE 43.36; AC INT 0.58; DUE 08/18/13

_ 072413 MYL TX04 APP & DISBURSEMENT INFO WAS ACCESSED VIA INTERNET 072413

_ 081813 MYL TX04 APP & DISBURSEMENT INFO WAS ACCESSED VIA INTERNET 081813

_ 082113 MYL TX04 APP & DISBURSEMENT INFO WAS ACCESSED VIA INTERNET 082113

_ 092213 MYL TX04 APP & DISBURSEMENT INFO WAS ACCESSED VIA INTERNET 092213

_ 101713 MYL TX04 APP & DISBURSEMENT INFO WAS ACCESSED VIA INTERNET 101713

_ 020314 MYL TX14 BORROWER REQUESTED TAX LETTER FROM WEB SITE 020314

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 _____ CONT _
 _ 020314 SYSTEM GD00 CALL ATTEMPTS 1) 140203 1846 V 020514
 _ 021714 MYL TX14 BORROWER REQUESTED TAX LETTER FROM WEB SITE 021714
 _ 043014 MODSTR GXV4 NOTIFY 1-COMPANY SPLIT-BORROWER-EMAIL 043014
 _ 121714 CISMyl C338 SITE CHANGED 121714
 _ 122914 MODSTR GMB3 EML- STMT OF INT TO BE SNT <\$600 122914
 _ 123114 C43503 TK00 Account Bal 123114
 _ 123114 C43503 TK00 Interest Question 123114
 _ 123114 C43503 TK00 Advised website 123114
 _ 123114 C43503 TK00 Payment Question/Prob 123114
 _ 010715 C51287 TK00 borr ci to have total payment be calculated -amt i 010715
 s6027.91 interest2370.94 principal balance3656.97a
 nd cap interest3471.5/send idt request for

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 _____ CONT _
 _ 010715 C51287 TK00 resesarching balance 010715
 _ 010915 C52763 GR71 VERIFIED BORROWER E-MAIL ADDRESS 010915

_ 010915 C52763 GR78 BORROWER REQUESTED PROMO MAILINGS 010915
 _ 010915 C52763 TK00 Payment Question/Prob 010915
 _ 010915 SYSTEM GPQ2 REMINDER FOR NAVI CUSTOMER DIALING INCORRECT TFN 010915
 _ 011715 SYSTEM K135 STUDENT LOAN STATEMENT OF INTEREST E011715
 _ 011715 PwrLdr MDOC MDOC ADDR=IN1P41a781f4d8 LTR CD=GFB4 012215
 _ 011715 PwrLdr MDOC MDOC ADDR=IN1P41a7873728 LTR CD=GFB4 012215
 _ 012115 C42815 TK00 Q&A 012115
 _ 012115 C42815 TK00 per borr who has FDR loans reqst to speak to Domes 012115
 tic Rep, adv rep to connect the call directly to v
 DN 10625 as announce call per borr reqst domestic

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

UNITY CD ____ ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565	____	CONT _
_ 012115	C42815	TK00 rep	012115
_ 012115	C52902	TK00 borr rqstd for a domestic rep; tried to xfr to esc a, bt HQ advsd that FDR trained are already empowe red to xfr to domestic already; HQ provided VDN	012115
_ 012115	C52902	TK00 10625, bt wait ime is >30 mins; xfrd to esca//	012115
_ 012115	C52902	TK00 Borrower phone contact re: Re-route/transfer	012115
_ 012115	C35805	TK00 Cares Dialed 916019064145	012115
_ 012115	C35805	TK00 Borrower phone contact re: Re-route/transfer	012115
_ 012115	CISMYL	C101 AUXILIARY PHONE NUMBER CHANGE	012115
_ 012115	E74642	TK00 Borrower phone contact re: Re-route/transfer	012115
_ 012115	MYL	TX14 BORROWER REQUESTED TAX LETTER FROM WEB SITE	012115

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE SOURCE MESSAGE PST/RESOLVE

032723 E18565 ____ CONT _

_ 012115 E71372 TK00 borr submitted req for research on acct balance, b 012115
ur didn't receive response, I resent idt to resear
ch, but wanted sup, sent to sup

_ 012115 E71372 TK00 Borrower phone contact re: Re-route/transfer 012115

_ 012115 E72040 GG00 Rcvd T/C 012115

_ 021715 MYL TW50 LOGIN SUCCESSFUL 021715

_ 021715 MYL TX14 BORROWER REQUESTED TAX LETTER FROM WEB SITE 021715

_ 021815 IVR TX00 IVR Call Information, Date of Call 02/18/2015, Tim 021815
e of Call 17:46:58, caller Dialed 8882725543

_ 021815 C51777 TK00 borr called; said that he requested for the paymen 021815
t history since he started making paymnts wth the
declining balance to be emailed to him but he did

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT
021815	C51777	TK00	not receive any; sent idt wth borrr;'s request and adv him that it will be sent via regular mail; adv tf	021815
021815	C51777	TK00	adv completion will be 02/26/15 and mailing time i s 7-10 days	021815
022315	e50369	TX00	MYL CO-BROWSE ENDED BY e50369	022315
022315	E72250	MDOC	MDOC ADDR=PA1S41a890e35e LTR CD=MK01	030215
022415	LSMACB	GR00	CREDIT BUREAU PAYMENT GRID UPDATED TO SUPPORT FDIC CONSENT ORDER	022415
031315	SYSTEM	GPP1	REMINDER FOR NON-BANK CUST TO VISIT NAVIENT.COM	031315
031615	MYL	TW50	LOGIN SUCCESSFUL	031615

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN _____ PG _____ OWN _____ ST _____ GU _____ LN _____ DT _____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST _____ CLASS CD _____ LOANS SELECTED 12345678901234567890
 UNITY CD _____

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT
041715	E67864	TK00	ED OMB CALLED REQ A STATUS HIST FOR THE LNS ADDED INTO THE CONSOL/BWR FEELS THAT THE BAL IN NOT REF CORR/REQ INFO TO BE FXD#6063964821/PH#6063302470	041715
042015	E65034	GH92	ACCT RECEIVED IN OCA FOR REVIEW AND RESPONSE	042015
042015	E53494	GK00	**OCA**RCVD REQUEST ON THE ACCOUNT FOR A STATUS HI ST THE CUSTOMER IS THE BALANCE OF HIS CONSOLIDATIO N WHAT A STATUS HIST WOULD BE NEEDED FOR DOES NOT	042015

_ 042015 E53494 GK00 **OCA**MAKE SENSE CALLED THE OMB AND LEFT A VM FOR 042015
 A CALL BACK TO CONFIRM THE INFORMATION THAT IS NEE
 DED ON THE ACCOUNT PRVD MY CONTACT INFO ADVISED WO
 _ 042015 E53494 GK00 **OCA**ULD BE OUT 21ST BUT RETURNING ON 22ND 042015

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

UNITY CD ____ ____

DATE SOURCE MESSAGE PST/RESOLVE

032723 E18565 ____ _____ CONT _

_ 042915 E59854 TK00 AMANDA BAKER OMB CALLED; VERIFIED ACCT INFO 042915

XFER CALL TO ADVOCATE FOR FOLLOW UP

_ 042915 E53494 GK00 **OCA**8TALKED TO THE OMB JAMIE ON THE ACCOUNT SHE 042915

DOES NOT WANT STATUS HISTO SHE IS REQUESTING PH ON

THE ACCOUNT ADVISED WILL WORK ON AND GET OUT TO H

_ 042915 E53494 GK00 **OCA**ER SHE THANKED ME 042915

_ 042915 E59854 TK00 Review Acct w/o Cust Contact 042915

_ 050515 E53494 GK00 **OCA**CORRECTION OMB WHO REQUESTED PH IS AMANDA B 050515

AKER TO BE FAXED TO 606-396-4821 COMPLETED PH AND

FAX COVERSHEET TO SEND TO PMB AS REQUESTED

_ 050515 E53494 MY96 OCA; AWAITING QC 050515

_ 050715 E58500 MY99 OCA QC COMPLETE 050715

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).

PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 _____ CONT _
 _ 050715 E53494 GK24 SENT RESPONSE TO CUSTOMER 050715
 _ 050715 E53494 GY95 OCA REVIEW COMPLETE 050715
 _ 051815 E69315 GK00 OCA - SENT INQ & RESPONSE TO BE SCANNED 051815
 _ 051915 CISOLA C102 AUXILIARY ADDRESS CHANGE 051915
 _ 051915 CISOLA GR71 VERIFIED BORROWER E-MAIL ADDRESS 051915
 _ 051915 CISOLA GR78 BORROWER REQUESTED PROMO MAILINGS 051915
 _ 051915 CISOLA C148 COS E-MAIL USE FLAG CHANGE 051915
 _ 051915 CISOLA C149 COS E-MAIL PMS FLAG CHANGE 051915
 _ 052015 MYL TW50 LOGIN SUCCESSFUL 052015
 _ 052015 MYL TX02 PAYMENT INFORMATION WAS ACCESSED VIA INTERNET 052015
 _ 052715 E21002 MDOC MDOC ADDR=PA1S41aa7dfe20 LTR CD=MK01 060115
 _ 061715 MYL TW50 LOGIN SUCCESSFUL 061715

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 _____ CONT _
 _ 061715 IVRwes TX00 IVR Call Information, Date of Call 06/17/2015, Time of Call 12:49:38, Caller Dialed 8882725543 061715

_ 061715 C51608 TK00 Payment Question/Prob 061715
 _ 061715 C51608 TK00 Account Bal 061715
 _ 061715 SYSTEM GPP1 REMINDER FOR NON-BANK CUST TO VISIT NAVIENT.COM 061715
 _ 071015 MYL TW50 LOGIN SUCCESSFUL 071015
 _ 071015 MYL TX02 PAYMENT INFORMATION WAS ACCESSED VIA INTERNET 071015
 _ 071015 IVRwes TX00 IVR Call Information, Date of Call 07/10/2015, Time of Call 11:45:33, Caller Dialed 8882725543 071015
 _ 071015 C55518 K024 CURRENT ACCOUNT INFORMATION E071015
 _ 071015 C55518 K056 STANDARD PAYMENT HISTORY E071015

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

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 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

UNITY CD ____ ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 071015	C55518 TK00	borr req ltr showing pmts alloc to prin&int and de clining balance;adv proc,mailing time,vrfd addr.	071015
_ 071015	MYL TW50	LOGIN SUCCESSFUL	071015
_ 071015	PwrLdr MDOC	MDOC ADDR=IN1P41ab44705e LTR CD=GFB4	071115
_ 071015	PwrLdr MDOC	MDOC ADDR=IN1P41ab4470ed LTR CD=GFB4	071115
_ 081715	MYL TW50	LOGIN SUCCESSFUL	081715
_ 091715	MYL TW50	LOGIN SUCCESSFUL	091715
_ 100715	MYL TW50	LOGIN SUCCESSFUL	100715
_ 110415	E58632 TK00	per OCA voicemail received, placed call to Shadera Upchurch, Department of Education Ombudsman, but there was no answer; left message with OCA hours	110415
_ 110415	E58632 TK00	and phone number	110415

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SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 110515	E17282 TK00	Borrower research re: Reviewed Account	110515
_ 110515	E59854 TK00	Review Acct w/o Cust Contact	110515
_ 110515	E59854 TK00	Shadera Upchurch OMB called; verified acct info; w anted to verify if customer had any open balances that were federal and being paid upon via auto	110515
_ 110515	E59854 TK00	debit; advsd all federal loans pcon'd, however, cu stomer may have other products with Navient;	110515
_ 110515	MYL TW50	LOGIN SUCCESSFUL	110515
_ 110515	MYL TX02	PAYMENT INFORMATION WAS ACCESSED VIA INTERNET	110515
_ 110515	MYL TW50	LOGIN SUCCESSFUL	110515
_ 110615	e71403 TX00	MYL CO-BROWSE BY e71403	110615
_ 111015	c49223 TX00	MYL CO-BROWSE BY c49223	111015

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PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 111015	MYL TW50		LOGIN SUCCESSFUL	111015
_ 111015	C49223 TK00		advised to call back tomorrow and check if its needed to be xferd to escalations since this was handled by oca	111015
_ 111015	C44367 TK00		Q&A	111015
_ 111215	C36221 TK00		fdr/ borr call back/ as per prev corr/ acct handled by OCA/ escalated call to supervisor	111215
_ 111215	C36221 TK00		Borrower phone contact re: Cares Dialed 11457	111215
_ 111215	C43253 TK00		Cares Dialed (888) 545-4199	111215
_ 111215	C43253 TK00		borr is requesting to be connected to the dept who's handling his case, bor ris insisting for the delinquent balance to be sent and was advsd that the	111215

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SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153). PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 111215	C43253 TK00		acct. is being handled by OCA, called OCA and advsd that there's no open case but Ombudsman is calling us about the acct, OCA rep asked for the call to be transfrd over, transfrd call accordingly	111215
_ 111215	C43253 GG00		**ESCALATIONS**	111215
_ 111215	E61168 TK00		Borrower escalation request full payment history principal/interest/fees telephone 601-906-4145 sent	111215

for assgnmt

_ 111815 E69824 TK00 Borrower research re: Reviewed Account 111815
 _ 120715 MYL TW50 LOGIN SUCCESSFUL 120715
 _ 120715 C52003 TK00 borr is working with oca call tran to hq 120715
 _ 120715 C52003 TK00 Borrower phone contact re: Cares Dialed 11457 120715

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 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

UNITY CD ____ ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565	____	CONT _
_ 120715	C45647	TK00 Cares Dialed 18885454199	120715
_ 120715	C45647	GG00 Escalation	120715
_ 120715	C45647	TK00 Borr is requesting for full pmt history; account o	120715
		n open issue with OCA. Borr wanted to be connected	
		to the same department.	
_ 120715	C45647	TK00 while connecting to ART, borr disconnected. NAT	120715
_ 120815	E59660	TK00 brw called to check status of rqst made in Novembe	120815
		r/advocateunavaileble/trans to voicemail	
_ 121415	E17282	TK00 rcvd call from cust; transfer to advocate	121415
_ 123015	E69824	GK00 ***OCA*** DRAFTED LETTER WITH PAYMENT HISTORY FOR	123015
		OPEN LOANS. SUBMITTED FOR QX	
_ 011116	E65130	MDOC MDOC ADDR=PA1S41af3802b8 LTR CD=MK01	011316

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CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 011116	E65130	MDOC MDOC ADDR=PA1S41af380928 LTR CD=MK01	011316
_ 011116	E65130	MDOC MDOC ADDR=PA1S41af3802a0 LTR CD=MK01	011316
_ 011116	E65130	MDOC MDOC ADDR=PA1S41af3802b9 LTR CD=MK01	011316
_ 011116	E65130	MDOC MDOC ADDR=PA1S41af3802a1 LTR CD=MK01	011316
_ 011116	E65130	MDOC MDOC ADDR=PA1S41af380929 LTR CD=MK01	011316
_ 011116	E65130	MDOC MDOC ADDR=PA1S41af38092a LTR CD=MK01	011316
_ 011116	E65130	MDOC MDOC ADDR=PA1S41af3802ba LTR CD=MK01	011316
_ 011116	E65130	MDOC MDOC ADDR=PA1S41af3802a2 LTR CD=MK01	011316
_ 011116	E65130	MDOC MDOC ADDR=PA1S41af3802bb LTR CD=MK01	011316
_ 011116	E65130	MDOC MDOC ADDR=PA1S41af3802a3 LTR CD=MK01	011316
_ 011116	E65130	MDOC MDOC ADDR=PA1S41af38092b LTR CD=MK01	011316
_ 011116	E65130	MDOC MDOC ADDR=PA1S41af38092c LTR CD=MK01	011316

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CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 011116	E65130	MDOC MDOC ADDR=PA1S41af3802bc LTR CD=MK01	011316
_ 011116	E65130	MDOC MDOC ADDR=PA1S41af3802a4 LTR CD=MK01	011316

_ 011116 E65130 MDOC MDOC ADDR=PA1S41af3802bd LTR CD=MK01 011316
 _ 011116 E65130 MDOC MDOC ADDR=PA1S41af3802fe LTR CD=MK01 011316
 _ 011116 E65130 MDOC MDOC ADDR=PA1S41af38092d LTR CD=MK01 011316
 _ 011116 E65130 MDOC MDOC ADDR=PA1S41af3802ff LTR CD=MK01 011316
 _ 011116 E65130 MDOC MDOC ADDR=PA1S41af38092e LTR CD=MK01 011316
 _ 011916 MYL2 TW50 LOGIN SUCCESSFUL 011916
 _ 012016 E69824 GK00 ***OCA*** SPOKE TO BORROWER REGARDING CONCERN AND 012016
 ADVISED WOULD NEED BANK STATEMENTS TO VERIFY TRANS
 ACTIONS BORROWER BELIEVES ARE MISSING
 _ 012316 SYSTEM K135 1098-E NOTICE LESS THAN \$600 E012316

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 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 012316	PwrLdr MDOC MDOC	ADDR=IN1P41af946e2e LTR CD=GFB4	012516
_ 021116	MYL2 TW50	LOGIN SUCCESSFUL	021116
_ 021216	MYL2 TW50	LOGIN SUCCESSFUL	021216
_ 021216	MYL2 TW50	LOGIN SUCCESSFUL	021216
_ 021616	C45804 TK00	rcvd cl frm bor said he sent his bank statements r e discrepancies of his pymts/acct being handled by OCA/ as per sup to xfr to hq to xfrd to OCA	021616
_ 021616	C42906 TK00	Cares Dialed 18885454199	021616
_ 021616	C42906 TK00	Transfer to another department	021616
_ 021616	C42906 TK00	acct handled by oca, brr wants to be transferred t o oca, xfer call	021616
_ 021716	E17282 TK00	rcvd 2 vm from cust for adv; fwd	021716

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CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE SOURCE MESSAGE PST/RESOLVE

032723 E18565 ____ CONT _

_ 021716 C43601 TK00 on set of the call borr asked to be transferred to 021716
a manager. adv that we can connect him to sup. ab
t OCA concern. escalated call

_ 021716 C42537 GG00 Escalation 021716

_ 021716 C42537 TK00 Bor requested to speak to oca to follow up his con 021716
cern when he spoke to oca.

_ 021716 E49158 GG00 Rcvd T/C 021716

_ 021716 E49158 TK00 recvd xfer cl frm bwr, already validated, he has b 021716
een trying to get back in touch with advocatefor s
everal days and said he left several voice mails,

_ 021716 E49158 TK00 transfered warm to advocate 021716

_ 021716 MYL2 TW50 LOGIN SUCCESSFUL 021716

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>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 030716	MYL2	TW50	LOGIN SUCCESSFUL	030716
_ 030716	MYL2	TX14	BORROWER REQUESTED TAX LETTER FROM WEB SITE	030716
_ 031716	MYL2	TW50	LOGIN SUCCESSFUL	031716
_ 031716	MYL2	TX14	BORROWER REQUESTED TAX LETTER FROM WEB SITE	031716
_ 040716	MYL2	TW50	LOGIN SUCCESSFUL	040716
_ 041816	MYL2	TW50	LOGIN SUCCESSFUL	041816
_ 042116	MYL2	TW50	LOGIN SUCCESSFUL	042116
_ 051716	MYL2	TW50	LOGIN SUCCESSFUL	051716
_ 061916	MYL2	TW50	LOGIN SUCCESSFUL	061916
_ 062116	MYL2	TW50	LOGIN SUCCESSFUL	062116
_ 071816	MYL2	TW50	LOGIN SUCCESSFUL	071816
_ 072416	MYL2	TW50	LOGIN SUCCESSFUL	072416

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>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 072416	MYL2	TX00	BANK ACCOUNT XXXX6309 SAVED	072416
_ 081716	MYL2	TW50	LOGIN SUCCESSFUL	081716
_ 100816	SYSTEM	GZ00	TRANSFER TO PIF FROM LSC/F ORIGINAL SUFFIX: 1	100816
_ 011517	SYSTEM	K135	1098-E NOTICE LESS THAN \$600	011517
_ 020617	MYL2	TW50	LOGIN SUCCESSFUL	020617
_ 020617	MYL2	TX14	BORROWER REQUESTED TAX LETTER FROM WEB SITE	020617
_ 010519	E44802	MDOC	MDOC ADDR=PA1S41cab0deda LTR CD=GK24	021119

_ 010719 E41154 MDOC MDOC ADDR=PA1041c9dd6b99 LTR CD=MI38 011219
 _ 010719 E62061 GK0M REC'D CUST DOC; FORWARDED TO CORRECT DEPT; NAT 011519
 _ 020719 E52517 MDOC MDOC ADDR=PA1041caacdf49 LTR CD=MK01 020719
 _ 020719 E18893 MDOC MDOC ADDR=PA1041cab0fb7d LTR CD=MK01 021119
 _ 020719 e72150 MDOC MDOC ADDR=XX1041caacdf49 LTR CD=MI37 021419

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>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

UNITY CD ____ ____

DATE SOURCE MESSAGE PST/RESOLVE

032723 E18565 ____ CONT _

_ 020719 e72150 MDOC MDOC ADDR=XX1041cab0fb7d LTR CD=MI37 021419

_ 020919 E52517 MDOC MDOC ADDR=PA1S41caebee6b LTR CD=GK24 022219

_ 021419 E72150 GH92 ACCT RECEIVED IN OCA FOR REVIEW AND RESPONSE 021419

_ 021419 E72150 GK00 **OCA RECEIVED LTR FROM BRW - BRW REQUESTING COPIE 021419

S OF ALL PNOTES AND UPDATE ON CURRENT STATUS OF EA
 CH LN

_ 021419 E72150 GUB3 MADE OUTREACH TO CUSTOMER 021419

_ 021419 E72150 GK00 **OCA MADE OUTREACH TO BRW - SPOKE W BRW AND CONF 021419

NEEDS ALL PNOTES FOR LNS WE SERVICED, NEEDS IT FOR
 LAWYER // BRW STATED THEY NEED INFO FROM SEVERAL

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 ____ CONT _
 _ 021419 E72150 GK00 SERVICERS // CONF WE CAN ONLY PROVIDE INFO ON NAVI 021419
 LNS, ALL OTHER SERVICERS WOULD NEED TO RESPOND ON
 THEIR OWN // CONF MAILING ADDRESS ON FILE IS CORRE
 _ 021419 E72150 GK00 CT - ADVISED WILL WORK ON REQUEST AND HAVE INFO MA 021419
 ILED TO BRW
 _ 021819 E72150 GK00 **OCA DRAFTED RESPONSE TO BRW W FED LN PNOTES, ADV 021819
 ISED WERE PCON // PROVIDED COPY OF 1/5/19 LTR WHIC
 H ADDRESSED CONCERNS ABOUT PRIV LNS // CONF CANNOT
 _ 021819 E72150 GK00 PROVIDE INFO ON ADDIT LNS W ANOTHER SERVICER 021819
 _ 021819 E72150 MY96 OCA; AWAITING QC 021819
 _ 021819 E73406 MY99 OCA QC COMPLETE 021819
 _ 021819 E72150 GK24 SENT RESPONSE TO CUSTOMER 021819

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 ____ CONT _
 _ 021819 E72150 GY95 OCA REVIEW COMPLETE 021819
 _ 022019 E38323 MDOC MDOC ADDR=PA1S41cb10b2fb LTR CD=MK01 022619

_ 091720 E42370 MDOC MDOC ADDR=PA1Sc38163ae20 LTR CD=GK24 092220
 _ 091521 E78453 GSE3 CRS: ESCALATION CALL RECEIVED FROM AGENT 091521
 _ 091521 E78453 GG00 ESC-REVWD NSLDS, BORR DISPUTING BAL'S 091521
 _ 091521 E78453 TK00 ADVSD TO CONTACT OMB/MOHELA BORR STATES ALREADY DI 091521
 D.. TIME IN QUESTION IS BTWN 2008-2013 WHILE ACS H
 AD THE LOAN AND WENT TO MOHELA IN 2013
 _ 091521 E78453 GG00 BAL PAID THRU CONSOL 32,179.71.. 43000 BAL WHEN MO 091521
 HELA TOOK OVER THE LOAN IN 2013.. CURRENT BAL OVER
 53979 ACCORDING TO NSLDS
 _ 112221 E18893 MDOC MDOC ADDR=PA10c382396eb1 LTR CD=MV01 112221

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

UNITY CD ____ ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565	____	CONT _
_ 120921	E19043	MDOC MDOC ADDR=PA1Sc382426022 LTR CD=GK24	122221
_ 121321	e18222	MDOC MDOC ADDR=IN1Xc382414048 LTR CD=GK24	121421
_ 122721	E41299	MDOC MDOC ADDR=PA10c382466919 LTR CD=SG02	122721
_ 122921	E19043	MDOC MDOC ADDR=PA1Sc3824935c4 LTR CD=GK24	010422
_ 011222	E41299	MDOC MDOC ADDR=PA1Fc3824cfd98 LTR CD=SG02	011322
_ 022222	E19043	MDOC MDOC ADDR=PA1Sc382600a63 LTR CD=GK24	030722
_ 031122	E61004	MDOC MDOC ADDR=PA10c382692bb5 LTR CD=MK01	031122
_ 032322	E19043	MDOC MDOC ADDR=PA1Sc382706c6c LTR CD=GK24	033122
_ 071922	IDTOPE	GX00 ID:41819469 , IDT TYPE: Manual Letter Requests is created on 07/19/2022 by e72625	072022
_ 072022	E59966	G196 CLAIM FILED WITH THE ORIGINAL PROMISSORY NOTE	072022
_ 072022	E59966	MK24 DISREGARD PREVIOUS ENTRY	072022

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

UNITY CD ____ _

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 072022	E59966 G186	LETTER TYPED; AWAITING QC	072022
_ 072022	E59966 GJ00	PER MANLR IDT 41819469; SEE -1 CORR	072022
_ 072022	IDTCLS GX00	ID:41819469 LoanNo: 2-01, IDT Type: Manual Lette	072122
		r Requests is completed on 07/20/2022 by e59966	
_ 072022	IDTCLS GX00	ID:41819469 LoanNo: 2-02, IDT Type: Manual Lette	072122
		r Requests is completed on 07/20/2022 by e59966	
_ 072022	IDTCLS GX00	ID:41819469 LoanNo: 2-03, IDT Type: Manual Lette	072122
		r Requests is completed on 07/20/2022 by e59966	
_ 072022	IDTCLS GX00	ID:41819469 LoanNo: 2-05, IDT Type: Manual Lette	072122
		r Requests is completed on 07/20/2022 by e59966	
_ 072022	IDTCLS GX00	ID:41819469 LoanNo: 2-08, IDT Type: Manual Lette	072122
		r Requests is completed on 07/20/2022 by e59966	

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 072022	IDTCLS GX00	ID:41819469	LoanNo: 2-09, IDT Type: Manual Letter Requests is completed on 07/20/2022 by e59966	072122
_ 072022	IDTCLS GX00	ID:41819469	LoanNo: 2-10, IDT Type: Manual Letter Requests is completed on 07/20/2022 by e59966	072122
_ 072022	IDTCLS GX00	ID:41819469	LoanNo: 2-11, IDT Type: Manual Letter Requests is completed on 07/20/2022 by e59966	072122
_ 072022	IDTCLS GX00	ID:41819469	LoanNo: 2-12, IDT Type: Manual Letter Requests is completed on 07/20/2022 by e59966	072122
_ 072022	IDTCLS GX00	ID:41819469	LoanNo: 2-13, IDT Type: Manual Letter Requests is completed on 07/20/2022 by e59966	072122
_ 072022	IDTCLS GX00	ID:41819469	LoanNo: 2-14, IDT Type: Manual Letter Requests is completed on 07/20/2022 by e59966	072122

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN _____ PG _____ OWN _____ ST _____ GU _____ LN _____ DT _____

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST _____ CLASS CD _____ LOANS SELECTED 12345678901234567890

UNITY CD _____

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 072022	IDTCLS GX00	ID:41819469	LoanNo: 2-16, IDT Type: Manual Letter Requests is completed on 07/20/2022 by e59966	072122
_ 072022	IDTCLS GX00	ID:41819469	LoanNo: 2-17, IDT Type: Manual Letter Requests is completed on 07/20/2022 by e59966	072122
_ 072022	IDTCLS GX00	ID:41819469	LoanNo: 2-20, IDT Type: Manual Letter Requests is completed on 07/20/2022 by e59966	072122
_ 072122	E15236 G170		COMPLETED QC REVIEW; SENT TO BE MAILED OR FAXED	072122

_ 072122 E15236 MK00 G170 TEMP PRCS 072122
 _ 072122 E39189 GK24 SENT RESPONSE TO CUSTOMER 072122
 _ 072122 e18916 MDOC MDOC ADDR=IN1Xc382a1ea5a LTR CD=GK24 072122
 _ 072522 E63169 GK00 *OCA* SENT REQUEST FOR PAYMENT HISTORIES 072922

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

UNITY CD ____ ____

DATE SOURCE MESSAGE PST/RESOLVE

032723 E18565 ____ CONT _

_ 072622 E63169 GK00 *OCA* RECEIVED CFPB COMPLAINT 220615-8895960 FROM 072622

BRW WHO WANTS FULL PAYMENT HISTORY OF THE LOANS

_ 072622 E63169 GH92 ACCT RECEIVED IN OCA FOR REVIEW AND RESPONSE 072922

_ 072722 E63169 GK00 *OCA* DRAFTED RESPONSE TO BRW'S CFPB COMPLAINT 072722

WITH FULL PAYMENT HISTORY OF LOANS IN QUESTION

_ 072722 E63169 MY96 OCA; AWAITING QC 072722

_ 072722 E58500 MY97 OCA RETURNED TO REP FOR REVISIONS 072722

_ 072722 E63169 GK00 *OCA* ACCOUNT SENT FOR PAYMENT HISTORIES ON FDR LN 072722

S

_ 072922 E63169 GK00 *OCA* GOT FULL PAYMENT HISTORIES FOR FDR LOANS 072922

_ 072922 E63169 MY98 OCA REVISIONS MADE, RESUBMITTED TO QC 072922

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ ____
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 ____ _ CONT _
 _ 072922 E63169 GK00 *OCA* RESUBMITTED DOCUMENT RESPONSE TO BRW'S CFPB 072922
 COMPLAINT
 _ 072922 E58500 MY99 OCA QC COMPLETE 072922
 _ 080122 c44027 GJ00 Mr JAMERIAL Q. BENSON called in has questions on t 080122
 he FDR loans as to how much, when was the paymt ma
 de, what loan was it posted to. He req to get
 _ 080122 c44027 GJ00 a doc for the complete paymt history. He has quest 080122
 ions about his FFELP loans w/ serv dates 2002 - 20
 08. He said prev rep/***** provided him inf
 _ 080122 c44027 GJ00 o for his FFELP loans, it resulted some confusion 080122
 as to why I can t see history.

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ ____
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 ____ _ CONT _
 _ 080122 c44027 GJ00 Action Taken: Apologized, was surprised why call w 080122
 as already transf by an Agent. Adv payment info on

his FDR loans. IDT submitted for his FDR loan
 _ 080122 c44027 GJ00 s paymt history. Adv start date of FFELP loans bei 080122
 ng serv by Navient was around Oct 2014. Adv to cal
 l Aidvantage, acct reviewed on Y data base, n
 _ 080122 c44027 GJ00 o info showing. FFELP loans was already consolidat 080122
 ed by DOE yr 2008. As per directive order, we need
 to adv cust to call Aidvantage if they needed
 _ 080122 c44027 GJ00 a doc for the loans prev by serv by DOE. CSI ID NO 080122
 . 139323
 _ 080122 E17895 GK8B UPLOADED RESPONSE TO CFPB PORTAL 080122

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

UNITY CD ____ ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 080122	E63169 GY95	OCA REVIEW COMPLETE	080122
_ 081822	E71920 GJ00	IDT 42217599/COMPLTD/SENT PH	081822
_ 081822	E71920 G186	LETTER TYPED; AWAITING QC	081822
_ 081922	E74282 GJ00	LWA QC; RTN'D TO REP; MAY NEED ADDITIONAL INFO IN	081922
		LTR; SNT BACK FOR REP RVW	
_ 081922	E74282 G155	RETURNED LETTER TO REP FOR REVISIONS	081922
_ 081922	E71920 G379	REVISIONS MADE, LETTER RESUBMITTED TO QC	081922
_ 081922	E74282 G170	COMPLETED QC REVIEW; SENT TO BE MAILED OR FAXED	081922
_ 081922	e60851 MDOC	MDOC ADDR=IN1xc382af92fd LTR CD=GK24	081922
_ 081922	E17881 MDOC	MDOC ADDR=PA1Sc382b1ab6d LTR CD=GK24	082522
_ 082222	E01464 GK24	SENT RESPONSE TO CUSTOMER	082222

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).

PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.



Michael Watson
SECRETARY OF STATE

Business Services

Home	Business Search	Business Filings	Commercial Registered Agents	User Login	Filing Fees
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Business Search

Business Name	Business ID	Officer Name	Registered Agent	
Search Criteria				
Starting With	All Words	Any Words	Sounds Like	Exact Match
Business Name:	navient		Search	

Search Type: Business Name	Search Sub-Type: Starting With
Search Date: 06/28/2023 02:27	Search Thru Date: 06/26/2023
Criteria: navient	Result(s) Count: 2

Business Name Search Results

Business Name	Business ID	Type	Status	Create Date	
Navient Solutions, Inc.	744030	Foreign Limited Liability Company (LLC)	Good Standing	01/05/2004	Details
Navient Solutions, LLC	744030	Foreign Limited Liability Company (LLC)	Good Standing	01/05/2004	Details

1

1 - 2 of 2 items





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Michael Watson
SECRETARY OF STATE

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IN THE CIRCUIT COURT OF MADISON COUNTY, MISSISSIPPI

JAMERIAL BENSON

PLAINTIFF

V.

CIVIL ACTION NO. 45CI1:23-CV-00068-JA

**HIGHER EDUCATION LOAN
AUTHORITY OF THE STATE OF
MISSOURI d/b/a MOHELA
NAVIENT CORPORATION;
CONDUENT EDUCATION SERVICES, LLC
f/k/a ACS EDUCATION SERVICES, INC.**

DEFENDANTS

**MEMORANDUM IN SUPPORT OF MOTION FOR SUMMARY JUDGMENT, OR IN
THE ALTERNATIVE, TO DISMISS**

In 2004, Plaintiff graduated from the University of Southern Mississippi ("USM"). His tuition was paid for in part by numerous federal and private loans. Plaintiff's federal loans were serviced by Navient Solutions, LLC ("Navient") until 2008 when his loans were paid off through a consolidation. Navient Corporation, on the other hand, is an improper defendant as it never disbursed or serviced any loans to Plaintiff.

Despite repeated contact and communication with Navient over the years, Plaintiff waited until March 3, 2023 to file a lawsuit regarding his repayment of those loans. The statute of limitations on his claims, however, expired years ago, and Navient is entitled to summary judgment. Even if the limitations period had not yet expired, Plaintiff's Complaint fails to state a claim against Navient because Navient did not service Plaintiff's loans during the time period Plaintiff claims payments made were not properly applied to his loans.

STATEMENT OF FACTS

Plaintiff Jamerial Benson attended USM from 2000 to 2004. [Dkt. 1, ¶ 8]. To pay for college, Plaintiff took unsubsidized and subsidized federal Stafford Loans and Perkins Loans he claims were initially serviced by "Navient and Direct Loan Servicing Center a/k/a ACS

Educational Services.” *Id.* at ¶¶ 9, 14. Upon graduating, Plaintiff alleges that he began making payments on his Perkins Loan, which totaled \$6,213.00, until it was paid in full as of July 30, 2008.¹ *Id.* at ¶ 11. During the same period of time, Plaintiff alleges his Stafford Loans were held in forbearance. *Id.* at ¶ 12. In 2008, Plaintiff alleges his remaining loans were consolidated into two loans: Consolidation Loan 001 in the amount of \$20,192.35 and Consolidation Loan 002 in the amount of \$23,511.12. *Id.* at ¶ 13. Following the 2008 consolidations, Plaintiff alleges that Navient only serviced his loans until they were obtained by MOHELA in 2013. *Id.* at ¶ 14.

Plaintiff claims that he inquired as to the balance of both loans approximately 10 years later and—despite making payments through automated withdrawals—was informed by MOHELA that the balances were \$24,939.56 on Consolidation Loan 001 and \$29,038.78 on Consolidation Loan 002. *Id.* at ¶ 16. Plaintiff alleges that MOHELA’s records only show six payments against his loans from 2008 to 2013, the time period when Plaintiff alleges Navient serviced both loans. *Id.* at ¶ 19.

Plaintiff’s loan records, however, tell a different story. Contrary to Plaintiff’s allegations, Navient serviced Plaintiff’s federal loans only until 2008 when the loans were consolidated.² [Dkt. 12-2, pp. 3-4], Principal Balance Payment History, attached to Defendant’s Motion as Exhibit A-1. Upon consolidation, Plaintiff’s loans with Navient were paid in full, and co-defendant MOHELA began servicing the newly consolidated loans. *Id.* Additionally, Plaintiff had ample contact with Navient regarding the status of his loans from before he graduated from USM through 2023. In January 2015, Plaintiff twice spoke with Navient alleging that his loan balances had increased when Navient’s spun off of Sallie Mae. [Dkt. 12-1, p. 23], FDR Correspondence

¹ The Complaint purports to attach a Promissory Note stamped “Paid in Full” regarding the Perkins Loan as Exhibit A, but no such Exhibit was filed with the Complaint.

² Plaintiff also took two private loans that were serviced by Navient, but those loans are not at issue as Plaintiff’s Complaint only alleges wrongdoing as to the federal loans.

History, attached to Defendant's Motion as Exhibit A-2. In February 2015, Plaintiff twice spoke with Navient requesting his payment history. [Dkt. 12-1, p. 24]. On February 23, 2015, Navient provided Benson with a detailed transaction history for both of his loans. [Dkt. 12-1, pp. 57-60], February 23, 2015 Correspondence, attached to Defendant's Motion as Exhibit A-3.

In November 2015, Benson made a request through Navient's website for his entire payment history from inception. [Dkt. 12-1, p.31]. At this point, he was informed that his requests were being handled by Navient's Office of the Consumer Advocate ("OCA"). [Dkt. 12-1, p. 32]. On November 17, 2015, Plaintiff spoke with OCA and stated that he believed his payment history and account balance were not accurate. *Id.* Benson spoke with Navient multiple times in December 2015 and was ultimately sent correspondence outlining his account balances and payment histories. [Dkt. 12-1, pp. 32-34]; *see also* [Dkt. 12-1, pp. 61-67], January 7, 2016 Correspondence, attached to Defendant's Motion as Exhibit A-4. Plaintiff requested additional information again in early 2019, which prompted another letter from Navient stating that his loan balances with Navient were "paid in full by consolidation in June 2008." [Dkt. 12-1, p. 68], February 18, 2019 Correspondence, attached to Defendant's Motion as Exhibit A-5.

STANDARD OF REVIEW

"Summary judgment shall be rendered for the moving party 'if the pleadings, depositions, answers to interrogatories and admissions on file, together with the affidavits, if any, show that there is no genuine issue as to any material fact and that the moving party is entitled to judgment as a matter of law.'" *Chalk v. Bertholf*, 980 So. 2d 290, 293 (Miss. Ct. App. 2007) (quoting Miss. R. Civ. P. 56(c)). The non-moving party "must by affidavit or otherwise set forth specific facts showing that there are indeed genuine issues for trial." *Fruchter v. Lynch Oil Co.*, 522 So. 2d 195, 199 (Miss. 1988). Self-serving, conclusory testimony does not satisfy this burden. *E.g., Hubbard v. Wansley*, 954 So. 2d 951, 966 (Miss. 2007). A motion to dismiss under Mississippi Rule of Civil Procedure 12(b)(6) "tests the legal sufficiency of a complaint." *Blackwell v. Lucas*, 271 So. 3d

638, 640 (¶5) (Miss. Ct. App. 2018) (*State v. Bayer Corp.*, 32 So. 3d 496, 502 (¶ 21) (Miss. 2010)). When considering a motion to dismiss, “[t]he well pleaded allegations of the complaint must be taken as true.” *Bilbo v. Thigpen*, 647 So. 2d 678, 687 (Miss. 1994). However, “[c]onclusory allegations or legal conclusions masquerading as factual conclusions will not suffice to defeat a motion to dismiss.” *Rose v. Tullos*, 994 So. 2d 734, 739 (¶25) (Miss. 2008). Legal conclusions that are unsupported by facts are insufficient to survive a motion to dismiss. *Id.*; *see also Chalk v. Bertholf*, 980 So. 2d 290, 296 (¶11) (Miss. Ct. App. 2007).

ARGUMENT

I. Navient Corporation is Not a Proper Party.

Navient Corporation is entitled to summary judgment on Plaintiff’s claims because it is merely a holding company that had no relationship with Plaintiff or his loans. Navient Solutions, LLC is the entity that serviced Plaintiff’s federal and private loans. [Dkt. 12-1, p. 1, ¶ 3]. Indeed, the Mississippi Secretary of State’s website clearly shows that only Navient Solutions, Inc. and Navient Solutions, LLC are authorized to do business in the state of Mississippi.³ *See* Secretary of State Search Results, attached to Defendant’s Motion as Exhibit B. Navient Corporation, therefore, cannot be held liable for alleged wrongdoing regarding loans that it neither disbursed nor serviced. Navient Corporation, therefore, is entitled to summary judgment on Plaintiff’s claims.

II. Plaintiff’s Claims Against Navient are Barred by the Statute of Limitations.

Plaintiff’s claims against Navient are barred by the statute of limitations. Each of Plaintiff’s claims are subject to the three-year limitations period under Miss. Code Ann. § 15-1-49, Mississippi’s “catch-all” limitations statute. *See Covington Cnty. Bank v. Magee*, 177 So. 3d 826, 828-29 (¶6) (Miss. 2015) (conversion); *see also Anderson v. LaVere*, 136 So. 3d 404, 411

³ Navient Solutions, Inc. changed its name to Navient Solutions, LLC effective January 31, 2017.

(¶32) (Miss. 2014) (breach of fiduciary duty); *Alston v. Pope*, 112 So. 3d 422, 424 n.3 (Miss. 2013) (negligence); *Wallace v. Greenville Pub. Sch. Dist.*, 142 So. 3d 1104, 1106 (Miss. Ct. App. 2014) (¶8) (breach of contract); *B & C Constr. & Equip., LLC v. Ovella*, 880 F. Supp. 2d 735, 739 (S.D. Miss. 2012) (breach of the duty of good faith and fair dealing).

Under § 15-1-49, a cause of action accrues “when it comes into existence as an enforceable claim, that is, when the right to sue becomes invested.” *Anderson*, 136 So. 3d at 411 (¶33) (citing *Ballard v. Guardian Life Ins. Co. of Am.*, 941 So. 2d 812, 815 (Miss. 2006)); *see also Wallace*, 142 So. 3d at 1107 (¶9) (stating that a breach of contract claim “accrues at the time of the breach, regardless of the time when the damages from the breach occurred.”). Thus, any cause of action as to Navient would have to have accrued, at the latest, in 2013. Plaintiff’s claims, subject to a three-year limitations period, would have expired in 2016.

Additionally, Plaintiff cannot save his claim by alleging that his injuries were latent in nature and not discovered until some later point in time. Under Section 15-1-49(2), in actions “which involve latent injury or disease, the cause of action does not accrue until the plaintiff has discovered, or by reasonable diligence should have discovered, the injury.” A “latent injury” is defined as “one where the plaintiff will be precluded from discovering harm or injury because of the secretive or inherently undiscoverable nature of the wrongdoing in question . . . or when it is unrealistic to expect a layman to perceive the injury at the time of the wrongful conduct.” *Baker v. Raymond James & Assocs. Inc.*, 312 So. 3d 720, 723 (¶12) (Miss. 2021) (quoting *PPG Finishes, Inc. v. Lowery*, 909 So. 2d 47, 50 (Miss. 2005)). Additionally, the “‘latent injury ‘must be undiscoverable by reasonable methods [.]’ and plaintiffs ‘must be reasonably diligent in investigating [their] injuries.’” *Id.* (quoting *Wright v. Quesnel*, 876 So. 2d 362, 366 (Miss. 2004)).

Plaintiff’s alleged injury is not latent. But, even if his injury was latent, Plaintiff was aware of the status of his loan accounts throughout the life of the loans and the repayment periods. In 2015, for example, Plaintiff spoke with Navient multiple times regarding that status of his loans

and his belief that his balances had increased. He also made requests for his payment history through Navient's website. In fact, Plaintiff accessed his account through Navient's website at least 79 times between July 3, 2009 and February 6, 2017. [Dkt. 12-1, pp. 201-271], Correspondence History – Dash 2, attached to Defendant's Motion as Exhibit A-6. Plaintiff, therefore, was or should have been well aware of any alleged issues with his student loans years ago, and the statute of limitations on his claims, therefore, has long expired.

III. Plaintiff's Complaint Fails to State a Claim Upon Which Relief May Be Granted as to Navient.

Even if Plaintiff's claims against Navient had not expired, Plaintiff's Complaint fails to state a claim upon which relief may be granted as to Navient on any of his claims. Plaintiff's Complaint alleges that his loans were in forbearance until 2008, meaning no payments would have been owed during that period. [Dkt. 1, ¶ 12]. Navient, however, did not service Plaintiff's loans after 2008. [Dkt. 12-1, pp. 4, 68].⁴ Plaintiff pleads that all alleged wrongful conduct regarding his federal loans took place after 2008, a period when Navient no longer serviced any of Plaintiff's federal loans. Each of Plaintiff's five counts—conversion, breach of fiduciary duty, negligence, breach of contract, and breach of the implied duty of good faith and fair dealing—all relate to the conduct the Complaint alleges took place following the 2008 consolidation of Plaintiff's federal loans. Since Navient was not servicing any of Plaintiff's federal loans at that point, no payments were being made to Navient at all. Moreover, the Complaint alleges that the loans were in school deferment or forbearance prior to 2008, meaning that no loans payments were made to Navient at any point in time. [Dkt. 1, ¶¶ 8, 12]. Accordingly, Plaintiff's Complaint fails to state a claim upon which relief may be granted against Navient, and his Complaint should be dismissed.

⁴ The Court may consider Plaintiff's loan summary under Rule 12(b)(6) even though it was not attached to Plaintiff's complaint because the consolidation of Plaintiff's loan is referred to in Plaintiff's Complaint and is central to Plaintiff's Complaint. *Breeden v. Buchanan*, 164 So. 3d 1057, 1068 (¶53) (Miss. Ct. App. 2015).

CONCLUSION

For these reasons, Defendant Navient Corporation requests that the Court grant its Motion for Summary Judgment on the grounds that Navient Corporation is an improper party and that the statute of limitations on Plaintiff's claim has expired or, in the alternative, dismiss Plaintiff's Complaint for failure to state a claim.

This the 29th day of June, 2023.

Respectfully submitted,

NAVIENT CORPORATION

By Its Attorneys,

BAKER, DONELSON, BEARMAN,
CALDWELL & BERKOWITZ, PC

By: s/ J. Carter Thompson, Jr.
J. CARTER THOMPSON, JR.

OF COUNSEL:

J. Carter Thompson, Jr. (MSB # 8195)
cthompson@bakerdonelson.com
R. Christopher White (MS Bar No. 105509)
rcwhite@bakerdonelson.com
BAKER DONELSON BEARMAN CALDWELL & BERKOWITZ, PC
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Jackson, Mississippi 39236-4167
PHYSICAL: One Eastover Center
100 Vision Center, Suite 400
Jackson, MS 39211-6391
Telephone: (601) 351-2400
Facsimile: (601) 351-2424

CERTIFICATE OF SERVICE

I certify that I have this day electronically filed the foregoing the Clerk of the Court using the MEC system which served a copy upon the following

Dated: June 29, 2023.

/s/ J. Carter Thompson, Jr.
J. CARTER THOMPSON, JR.

IN THE CIRCUIT COURT OF MADISON COUNTY, MISSISSIPPI

JAMERIAL BENSON

PLAINTIFF

V.

CIVIL ACTION NO. 45CI1:23-CV-00068-JA

**HIGHER EDUCATION LOAN
AUTHORITY OF THE STATE OF
MISSOURI d/b/a MOHELA
NAVIENT CORPORATION;
CONDUENT EDUCATION SERVICES, LLC
f/k/a ACS EDUCATION SERVICES, INC.**

DEFENDANTS

NAVIENT CORPORATION’S STATEMENT OF UNDISPUTED FACTS

The following facts are established by the record evidence, cannot be disputed, and are submitted in support of Navient Corporation’s Motion for Summary Judgment.

1. Navient Solutions, LLC (“Navient”) serviced Plaintiff’s federal loans from disbursement until 2008 when the federal loans were consolidated into two loans.
2. Navient Corporation, on the other hand, is merely a holding company that has never had any relationship with Plaintiff or his loans.
3. Upon consolidation in 2008, Navient was paid in full for Plaintiff’s loans, and MOHELA began servicing the two consolidated loans.
4. Plaintiff also took two private loans, which were serviced through Navient but were not part of the 2008 consolidation.
5. In January 2015, Plaintiff twice spoke with Navient alleging that his loan balances had increased when Navient spun off of Sallie Mae.
6. In February 2015, Plaintiff twice spoke with Navient requesting his payment history.
7. On February 23, 2015, Navient provided Benson with a detailed transaction history for both of his loans.

8. In November 2015, Benson made a request through Navient's website for his entire payment history from inception.

9. At this point, he was informed that his requests were being handled by Navient's Office of the Consumer Advocate.

10. On November 17, 2015, Plaintiff spoke with OCA and stated that he believed his payment history and account balance were not accurate.

11. Plaintiff spoke with Navient multiple times in December 2015 and was ultimately sent correspondence outlining his account balances and payment histories.

12. Plaintiff requested additional information again in early 2019, which prompted another letter from Navient stating that his loan balances with Navient were "paid in full by consolidation in June 2008."

13. Plaintiff accessed his account through Navient's website at least 79 times between July 3, 2009 and February 6, 2017.

Respectfully submitted,

NAVIENT CORPORATION

By Its Attorneys,

BAKER, DONELSON, BEARMAN,
CALDWELL & BERKOWITZ, PC

By: s/ J. Carter Thompson, Jr.
J. CARTER THOMPSON, JR.

OF COUNSEL:

J. Carter Thompson, Jr. (MSB # 8195)

cthompson@bakerdonelson.com

R. Christopher White (MS Bar No. 105509)

rcwhite@bakerdonelson.com

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PHYSICAL: One Eastover Center

100 Vision Center, Suite 400

Jackson, MS 39211-6391

Telephone: (601) 351-2400

Facsimile: (601) 351-2424

CERTIFICATE OF SERVICE

I certify that I have this day electronically filed the foregoing the Clerk of the Court using the MEC system which served a copy upon the following

Dated: June 29, 2023.

/s/ J. Carter Thompson, Jr.

J. CARTER THOMPSON, JR.

Scales, Jan

From: mec.nef@mec.ms.gov
Sent: Thursday, June 29, 2023 3:18 PM
To: mec.nef@mec.ms.gov
Subject: Activity in Case 45CI1:23-cv-00068-JA BENSON v. HIGHER EDUCATION LOAN OF MISSOURI et al
Docket Annotation

Anita E. Wray
Madison County Circuit Clerk
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The following transaction was entered on 6/29/2023 at 3:17 PM CDT and filed on 6/29/2023

Case Name: BENSON v. HIGHER EDUCATION LOAN OF MISSOURI et al

Case Number: [45CI1:23-cv-00068-JA](#)

Filer:

Document Number: 15(No document attached)

Docket Text:

DOCKET ANNOTATION as to [13], [12], [14] : ATTORNEY ERROR. (Ivey, Tisha)

45CI1:23-cv-00068-JA Notice has been electronically mailed to:

J Carter Thompson, Jr cthompson@bakerdonelson.com, jscases@bakerdonelson.com

Lindsey Watson lindsey@wilbanksdowd.com, laurie@wilbanksdowd.com, leighann@wilbanksdowd.com

Charles Edward Cowan cec@wisecarter.com, ejs@wisecarter.com, mks@wisecarter.com

Robert Christopher White rcwhite@bakerdonelson.com, jscases@bakerdonelson.com, jshelton@bakerdonelson.com,
mmathews@bakerdonelson.com, mmcdavid@bakerdonelson.com

45CI1:23-cv-00068-JA Notice will be delivered by other means to:

45CI1:23-cv-00068-JA Parties to the Case:

IN THE CIRCUIT COURT OF MADISON COUNTY, MISSISSIPPI

JAMERIAL BENSON

PLAINTIFF

V.

CIVIL ACTION NO. 45CI1:23-CV-00068-JA

**HIGHER EDUCATION LOAN
AUTHORITY OF THE STATE OF
MISSOURI d/b/a MOHELA
NAVIENT CORPORATION;
CONDUENT EDUCATION SERVICES, LLC
f/k/a ACS EDUCATION SERVICES, INC.**

DEFENDANTS

**NAVIENT CORPORATION’S MOTION FOR SUMMARY JUDGMENT OR, IN THE
ALTERNATIVE, TO DISMISS**

Defendant Navient Corporation (“Navient”) respectfully moves this Court to enter summary judgment in its favor on all claims alleged against it by Plaintiff Jamerial Benson, pursuant to Mississippi Rule of Civil Procedure 56. In support, Navient relies on the arguments and authorities set forth in its Memorandum of Law in Support of Navient’s Motion for Summary Judgment, which is being filed contemporaneously with this Motion, and the following exhibits:

Exhibit A: Affidavit of Michelle Iorio; and

Exhibit B: Mississippi Secretary of State Search Results.

In the alternative, Navient respectfully moves this Court to dismiss all claims alleged against it by Plaintiff Jamerial Benson, pursuant to Mississippi Rule of Civil Procedure 12(b)(6). In support, Navient relies on the arguments and authorities set forth in its Memorandum of Law in Support of Navient’s Motion to Dismiss, which is being filed contemporaneously with this Motion, and the following exhibit:

Exhibit A: Affidavit of Michelle Iorio

THIS, the 29th day of June, 2023.

NAVIENT CORPORATION

By Its Attorneys,

BAKER, DONELSON, BEARMAN,
CALDWELL & BERKOWITZ, PC

By: s/ J. Carter Thompson, Jr.
J. CARTER THOMPSON, JR.

OF COUNSEL:

J. Carter Thompson, Jr. (MSB # 8195)
cthompson@bakerdonelson.com
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Facsimile: (601) 351-2424

CERTIFICATE OF SERVICE

I certify that I have this day electronically filed the foregoing the Clerk of the Court using
the MEC system which served a copy upon the following

Dated: June 29, 2023.

/s/ R. Christopher White
R. CHRISTOPHER WHITE

IN THE CIRCUIT COURT OF MADISON COUNTY, MISSISSIPPI

JAMERIAL BENSON

PLAINTIFF

V.

CIVIL ACTION NO. 45CI1:23-CV-00068-JA

**HIGHER EDUCATION LOAN
AUTHORITY OF THE STATE OF
MISSOURI d/b/a MOHELA
NAVIENT CORPORATION;
CONDUENT EDUCATION SERVICES, LLC
f/k/a ACS EDUCATION SERVICES, INC.**

DEFENDANTS

AFFIDAVIT OF MICHELLE IORIO

I, Michelle Iorio, being duly sworn, state as follows:

1. I am over the age of 18, and I am competent to testify to the matters contained herein.
2. I am a Senior Account Analyst with Navient's Risk Mitigation department and, through that capacity, have personal knowledge of the facts contained herein.
3. Plaintiff's loans were at all times serviced by Navient Solutions, LLC, a wholly-owned subsidiary of Navient Corporation. Navient Corporation is a holding company and does not disburse or service student loans.
4. The following records attached to this Affidavit are true, correct, and complete copies of documents kept and maintained by Navient in its usual course of business and correspondence between Navient and Benson relating to the various loans serviced by Navient Solutions, LLC:

Exhibit 1: Principal Balance Payment History

Exhibit 2: FDR Correspondence History

Exhibit 3: February 23, 2015 Correspondence

Exhibit 4: January 7, 2016 Correspondence

Exhibit 5: February 18, 2019 Correspondence

Exhibit 6: Correspondence History – Dash 2

EXHIBIT

A

Further Affiant sayeth not.

This the 29th day of June, 2023


Michelle Iorio

STATE OF PA

COUNTY OF Luzerne

SWORN TO AND SUBSCRIBED BEFORE ME, this the 29th day of June, 2023.

(SEAL)


Notary Public

My commission expires:

7-3-26

Commonwealth of Pennsylvania - Notary Seal
Steven Christopher Getz, Notary Public
Luzerne County
My commission expires July 3, 2026
Commission number 1284536
Member, Pennsylvania Association of Notaries

PRINCIPAL BALANCE PAYMENT HISTORY

EFFECTIV E DATE	TRANSACTION AMOUNT	PRINCIPAL	INTERES T	CAPITALIZED INTEREST	LATE FEES	PRINCIPAL BALANCE	COMMENTS
1/22/2002	\$1,328.00	\$1,328.00	\$0.00	\$0.00	\$0.00	\$1,328.00	Disbursement
1/22/2002	\$1,328.00	\$1,328.00	\$0.00	\$0.00	\$0.00	\$2,656.00	Disbursement
9/11/2002	\$2,750.00	\$2,750.00	\$0.00	\$0.00	\$0.00	\$5,406.00	Disbursement
1/2/2003	\$2,750.00	\$2,750.00	\$0.00	\$0.00	\$0.00	\$8,156.00	Disbursement
7/2/2003	\$4,648.00	\$4,648.00	\$0.00	\$0.00	\$0.00	\$12,804.00	Disbursement
9/3/2003	\$1,526.00	\$1,526.00	\$0.00	\$0.00	\$0.00	\$14,330.00	Disbursement
9/3/2003	\$1,246.00	\$1,246.00	\$0.00	\$0.00	\$0.00	\$15,576.00	Disbursement
9/12/2003	\$1,224.00	\$1,224.00	\$0.00	\$0.00	\$0.00	\$16,800.00	Disbursement
9/12/2003	\$476.00	\$476.00	\$0.00	\$0.00	\$0.00	\$17,276.00	Disbursement
1/9/2004	\$1,246.00	\$1,246.00	\$0.00	\$0.00	\$0.00	\$18,522.00	Disbursement
1/9/2004	\$476.00	\$476.00	\$0.00	\$0.00	\$0.00	\$18,998.00	Disbursement
1/9/2004	\$1,526.00	\$1,526.00	\$0.00	\$0.00	\$0.00	\$20,524.00	Disbursement
1/9/2004	\$1,224.00	\$1,224.00	\$0.00	\$0.00	\$0.00	\$21,748.00	Disbursement
2/11/2004	\$600.00	\$600.00	\$0.00	\$0.00	\$0.00	\$22,348.00	Disbursement
2/25/2004	\$600.00	\$600.00	\$0.00	\$0.00	\$0.00	\$22,948.00	Disbursement
6/16/2004	\$178.00	\$178.00	\$0.00	\$0.00	\$0.00	\$23,126.00	Disbursement
6/25/2004	\$178.00	\$178.00	\$0.00	\$0.00	\$0.00	\$23,304.00	Disbursement
9/30/2004	\$830.00	\$830.00	\$0.00	\$0.00	\$0.00	\$24,134.00	Disbursement
9/30/2004	\$578.00	\$578.00	\$0.00	\$0.00	\$0.00	\$24,712.00	Disbursement
10/15/2004	\$829.00	\$829.00	\$0.00	\$0.00	\$0.00	\$25,541.00	Disbursement
10/15/2004	\$578.00	\$578.00	\$0.00	\$0.00	\$0.00	\$26,119.00	Disbursement
5/9/2005	\$453.66	\$0.00	\$0.00	\$453.66	\$0.00	\$26,572.66	Grace Period Ended
8/29/2005	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$26,572.66	Quarterly Interst During School Deferment
5/18/2006	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$26,556.72	Quarterly Interst During School Deferment
6/16/2006	\$816.00	\$816.00	\$0.00	\$0.00	\$0.00	\$27,372.72	Disbursement
6/30/2006	\$816.00	\$816.00	\$0.00	\$0.00	\$0.00	\$28,188.72	Disbursement
8/5/2006	\$602.90	\$0.00	\$0.00	\$602.90	\$0.00	\$28,791.62	End of School Deferment
10/9/2006	\$345.10	\$0.00	\$0.00	\$345.10	\$0.00	\$29,136.72	End of Administrative Forbearance
10/10/2006	\$278.00	-\$278.00	\$0.00	\$0.00	\$0.00	\$28,858.72	Refund from School
10/10/2006	\$279.00	-\$279.00	\$0.00	\$0.00	\$0.00	\$28,579.72	Refund from School
2/5/2007	\$53.91	\$0.00	\$0.00	\$53.91	\$0.00	\$28,633.63	Quarterly Interest During Forbearance
6/18/2007	\$1,384.32	\$0.00	\$0.00	\$1,384.32	\$0.00	\$30,017.95	Forbearance Ended

EXHIBIT

1

Borrower Name

Loan Type

Today's Date

Account Number

11/18/2007	\$902.94	\$0.00	\$0.00	\$902.94	\$0.00	\$30,920.89	Administrative Forbearance
1/14/2008	\$335.01	\$0.00	\$0.00	\$335.01	\$0.00	\$31,255.90	Administrative Forbearance
1/14/2008	\$13.41	\$0.00	\$0.00	\$13.41	\$0.00	\$31,269.31	Administrative Forbearance
2/26/2008	\$265.81	\$0.00	\$0.00	\$265.81	\$0.00	\$31,535.12	Administrative Forbearance
5/23/2008	\$1,233.82	-\$1,207.51	-\$20.87	\$0.00	-\$5.44	\$30,327.61	Consolidation Pay Out
5/23/2008	\$3,454.26	-\$3,385.72	-\$58.54	\$0.00	-\$10.00	\$26,941.89	Consolidation Pay Out
5/23/2008	\$3,006.02	-\$2,944.99	-\$50.95	\$0.00	-\$10.08	\$23,996.90	Consolidation Pay Out
5/23/2008	\$1,481.04	-\$1,451.04	-\$25.09	\$0.00	-\$4.91	\$22,545.86	Consolidation Pay Out
5/23/2008	\$6,224.78	-\$6,098.73	-\$105.49	\$0.00	-\$20.56	\$16,447.13	Consolidation Pay Out
5/23/2008	\$1,183.72	-\$1,159.22	-\$20.06	\$0.00	-\$4.44	\$15,287.91	Consolidation Pay Out
5/23/2008	\$2,770.47	-\$2,715.86	-\$46.95	\$0.00	-\$7.66	\$12,572.05	Consolidation Pay Out
5/23/2008	\$5,835.50	-\$5,719.17	-\$98.90	\$0.00	-\$17.43	\$6,852.88	Consolidation Pay Out
5/23/2008	\$3,099.62	-\$3,037.82	-\$52.53	\$0.00	-\$9.27	\$3,815.06	Consolidation Pay Out
5/23/2008	\$1,402.33	-\$1,373.88	-\$23.76	\$0.00	-\$4.69	\$2,441.18	Consolidation Pay Out
5/23/2008	\$1,877.67	-\$1,839.56	-\$31.82	\$0.00	-\$6.29	\$601.62	Consolidation Pay Out
5/23/2008	\$434.86	-\$426.30	-\$7.37	\$0.00	-\$1.19	\$175.32	Consolidation Pay Out
6/9/2008	\$79.73	-\$79.15	-\$0.58	\$0.00	\$0.00	\$96.17	Consolidation Pay Out
6/9/2008	\$95.89	-\$95.89	\$0.00	\$0.00	\$0.00	\$0.28	Consolidation Pay Out
6/13/2008	\$0.28	-\$0.28	\$0.00	\$0.00	\$0.00	\$0.00	Write Off

FDR CORRESPONDENCE HISTORY

EXHIBIT

2

File Recent Accounts View Unavailable Work Request Web Apps Srv Desk Tickets

Go Available Offline 00:00

Monday, April 3, 2023 11:44 AM
Agent: e18565 S-180722404

Research Search |

JAMERIAL Q BENSON
115 GERMANY DR
CANTON, MS 39046-6054
Phone: (601) 906-4145
E-Mail: JAMERIALBENSON@YAHOO.COM
SSN: 425-41-6056
DOB: 09/01/1981
CIN: 9644672640

Update
Caller Demo

Change
Caller

Search/Add
Consumer

Home: Michelle Iorio
Account: JAMERIAL Q BENSON (425-41-6056)

- Contact History
- Account Relationships
- Servicing Dashboard**
- Permissions
- Legacy System

Comm

Servicing Dashboard For JAMERIAL Q BENSON SSN: 425-41-6056 CIN: 9644672640
View: ☒ Loans ☐ Bill Groups ☐ History ☐ Status
Current School Code :
Current School Name :
Clearinghouse School :
Quick Filters:

Account Information

Summary Information **Payment Information** **Balance Information** **Delinquency Information** **Misc Information**

Filtered Loans as Borr: 1 Last Pmt Eff Date: 07/24/2016 Current Balance: \$0.00 Payment Delinquency: \$0.00 1098-E 2022 Amt: \$0.00
Total Nbr Loans as Borr: 2 Last Payment Amt: \$1,432.19 Principal Amount: \$0.00 # of Days Delinquent: 0 PC Forb Eligible :
Total Account Paid Amt: \$5,195.00 Next Payment Due: 06/17/2018 Borrower Accr Intr: \$0.00 Delinquency Date: Has PC Workout: No
Total Prior Yr Intr Paid: \$0.00 Schedule Pmt Amt: \$0.00 Late Fees: \$0.00 Cap Interest Amt:
Total YTD Intr Paid: \$0.00 Present Amount Due: \$0.00 Collection Fees: \$0.00 Borr Intr Paid Amt: \$0.00
Auto Pay Amount: \$0.00 Legal Fees: \$0.00 Principal Sub Amt: \$0.00
Return Items Fees: \$0.00 Principal Unsub Amt: \$0.00
Forbearance Fees: \$0.00

View Loans Serviced on FDR View All Loans View Loans for All Roles Reset Sort

Loans (1 of 2)

Loan ID	Loan Program	Curr Intr Rate	Curr Intr Rate Type	Guar Code	Status-SubStatus	Payment Plan	Current Balance	0 MPA Dlnq	Days Dlnq	Original Loan Amt	F D
5029350481051345	Signature Studen...	6.500	049	HA	Paid In Full/Borrower	L - Level (Standard)	\$0.00	0	0	\$2,095.00	0

Select a Topic: ☒ Details ☐ DLNQ ☐ PYMT SCH ☐ PD AMTS ☐ Payoffs ☐ INT CALC ☐ FRGV CNT

Details for Selected Loan 5029350481051345 Common Line Unique ID:

Current Lender: 533253	Guar Dlnq Stat/Rsn: No	Associated Persons <table><thead><tr><th>Name</th><th>SSN</th><th>Type</th></tr></thead><tbody><tr><td>CHARLES WILBANKS</td><td></td><td>Info Eligible</td></tr><tr><td>ROY BENSON</td><td>425-58-5635</td><td>Cosigner</td></tr><tr><td>DEMARIO BENSON</td><td></td><td>Reference</td></tr><tr><td>GEROME LEFLORE</td><td></td><td>Reference</td></tr><tr><td>ROY BENSON</td><td></td><td></td></tr></tbody></table>	Name	SSN	Type	CHARLES WILBANKS		Info Eligible	ROY BENSON	425-58-5635	Cosigner	DEMARIO BENSON		Reference	GEROME LEFLORE		Reference	ROY BENSON		
Name	SSN		Type																	
CHARLES WILBANKS			Info Eligible																	
ROY BENSON	425-58-5635		Cosigner																	
DEMARIO BENSON			Reference																	
GEROME LEFLORE			Reference																	
ROY BENSON																				
Previous Lender: 888885	Principal Balance: \$0.00																			
Orig School ID: 002441-00	Outst Dsbrd Amt: \$0.00																			
Actual Intr Rate: 9.000%	Separation Date: 11/08/2004																			
Intr Rate Index: Prime	Service Date: 06/21/2001																			
Intr Rate Discount: 0.000%	FDR Curr Cyl Dt: 08/22/2016																			
Fact Status:	1098-E 2022 Elig: Y																			
Access Fees:	Student SSN: 425-41-6056																			
PIFG Claim Pd Type:																				

KS Refresh BIPS ACH/Check Payment

Open

Document Call

File Recent Accounts View Unavailable Work Request Web Apps Srv Desk Tickets

Go Available Offline 00:00

Monday, April 3, 2023 11:45 AM
Agent: e18565 S-180722404

Research Search |

JAMERIAL Q BENSON
115 GERMANY DR
CANTON, MS 39046-6054
Phone: (601) 906-4145
E-Mail: JAMERIALBENSON@YAHOO.COM
SSN: 425-41-6056
DOB: 09/01/1981
CIN: 9644672640

Update Caller Demo Change Caller Search/Add Consumer

Home: Michelle Iorio
Account: JAMERIAL Q BENSON (425-41-6056)
• Contact History
• Account Relationships
• **Servicing Dashboard**
• Permissions
• Legacy System

Servicing Dashboard For JAMERIAL Q BENSON SSN: 425-41-6056 CIN: 9644672640

View: ☒ Loans ☐ Bill Groups ☐ History ☐ Status

Current School Code :
Current School Name :
Clearinghouse School :

Account Information Quick Filters: **Adv Filter** Reset Filter

Summary Information	Payment Information	Balance Information	Delinquency Information	Misc Information
Filtered Loans as Borr: 1	Last Pmt Eff Date: 08/17/2016	Current Balance: \$0.00	Payment Delinquency: \$0.00	1098-E 2022 Amt: \$0.00
Total Nbr Loans as Borr: 2	Last Payment Amt: \$2,675.03	Principal Amount: \$0.00	# of Days Delinquent: 0	PC Forb Eligible :
Total Account Paid Amt: \$5,195.00	Next Payment Due: 05/17/2018	Borrower Accr Intr: \$0.00	Delinquency Date:	Has PC Workout: No
Total Prior Yr Intr Paid: \$0.00	Schedule Pmt Amt: \$0.00	Late Fees: \$0.00	Cap Interest Amt:	
Total YTD Intr Paid: \$0.00	Present Amount Due: \$0.00	Collection Fees: \$0.00	Borr Intr Paid Amt: \$0.00	
	Auto Pay Amount: \$0.00	Legal Fees: \$0.00	Principal Sub Amt: \$0.00	
		Return Items Fees: \$0.00	Principal Unsub Amt: \$0.00	
		Forbearance Fees: \$0.00		

Loans (1 of 2) [View Loans Serviced on FDR](#) [View All Loans](#) [View Loans for All Roles](#) [Reset Sort](#)

Loan ID	Loan Program	Curr Intr Rate	Curr Intr Rate Type	Guar Code	Status-SubStatus	Payment Plan	Current Balance	0 MPA Dlnq	Days Dlnq	Original Loan Amt
5029350481051352	Signature Studen...	6.500	049	HA	Paid In Full/Borrower	L - Level (Standard)	\$0.00	0	0	\$3,100.00

Select a Topic: ☒ Details ☐ DLNQ ☐ PYMT SCH ☐ PD AMTS ☐ Payoffs ☐ INT CALC ☐ FRGV CNT

Details for Selected Loan 5029350481051352 Common Line Unique ID:

Current Lender: 533253	Guar Dlnq Stat/Rsn: No	Associated Persons <table><thead><tr><th>Name</th><th>SSN</th><th>Type</th></tr></thead><tbody><tr><td>CHARLES WILBANKS</td><td></td><td>Info Eligible</td></tr><tr><td>ROY BENSON</td><td>425-58-5635</td><td>Cosigner</td></tr><tr><td>DEMARIO BENSON</td><td></td><td>Reference</td></tr><tr><td>GEROME LEFLORE</td><td></td><td>Reference</td></tr><tr><td>ROY BENSON</td><td></td><td></td></tr></tbody></table>	Name	SSN	Type	CHARLES WILBANKS		Info Eligible	ROY BENSON	425-58-5635	Cosigner	DEMARIO BENSON		Reference	GEROME LEFLORE		Reference	ROY BENSON		
Name	SSN		Type																	
CHARLES WILBANKS			Info Eligible																	
ROY BENSON	425-58-5635		Cosigner																	
DEMARIO BENSON			Reference																	
GEROME LEFLORE			Reference																	
ROY BENSON																				
Previous Lender: 888885	Principal Balance: \$0.00																			
Orig School ID: 002441-00	Outst Dsbrd Amt: \$0.00																			
Actual Intr Rate: 9.000%	Separation Date: 11/08/2004																			
Intr Rate Index: Prime	Service Date: 08/23/2001																			
Intr Rate Discount: 0.000%	FDR Curr Cyl Dt: 08/22/2016																			
Fact Status:	1098-E 2022 Elig: Y																			
Access Fees:	Student SSN: 425-41-6056																			
PIFG Claim Pd Type:																				

KS Refresh BIPS ACH/Check Payment

Open Document Call

Jamerial Benson
Acct # 9644672640

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Efftv Date	Posted Date	Source	Code	Dlvry Info	Comment	Loan ID	Cnt Atmpt
7/19/2013 12:00:00 AM	7/21/2013 12:00:00 AM	EDW	735	NM-735 Group Action	5029350481051352, 5029350481051345		
7/21/2013 12:00:00 AM	7/21/2013 12:00:00 AM	EDW	22	NM-022 = 07 PREV CYCLE = 22	5029350481051352, 5029350481051345		
7/23/2013 12:00:00 AM	7/23/2013 12:00:00 AM	EDW	22	NM-022 = 22 PREV CYCLE = 07	5029350481051352, 5029350481051345		
7/24/2013 12:00:00 AM	7/24/2013 12:00:00 AM	EDW	TW50	MYL; MYL LOGIN SUCCESSFUL	5029350481051352, 5029350481051345		
8/7/2013 12:00:00 AM	8/7/2013 12:00:00 AM	SYS	CORR	Payment reminder sent to 6056; due date of 08/17/2013; amount due:\$43.36	5029350481051352		
8/7/2013 12:00:00 AM	8/7/2013 12:00:00 AM	SYS	CORR	Payment reminder sent to 6056; due date of 08/17/2013; amount due:\$30.27	5029350481051345		
8/18/2013 12:00:00 AM	8/18/2013 12:00:00 AM	EDW	RTPYMT	A PAYMENT FOR CONFIRMATION CODE 3139778 ON BILL GROUP 4325472033033 WAS SUBMITTED ON 8/18/2013 10:40:44 AM FOR \$ 73.63, EFFECTIVE 08/18/2013 BY THE BORROWER FROM MYL. NO CONVENIENCE FEE WAS CHARGED.THE FOLLOWING BANK ACCOUNT INFORMATION WAS USED FOR THE PAYMENT: BANK ACCOUNT NUMBER ENDING IN THE LAST FOUR NUMBERS - 2018,BANK ACCOUNT ROUTING NUMBER ENDING IN THE LAST FOUR NUMBERS - 5436,BANK ACCOUNT TYPE - CHECKING	5029350481051352, 5029350481051345		
8/18/2013 12:00:00 AM	8/18/2013 12:00:00 AM	EDW	TW50	MYL; MYL LOGIN SUCCESSFUL	5029350481051352, 5029350481051345		
8/21/2013 12:00:00 AM	8/21/2013 12:00:00 AM	EDW	TW50	MYL; MYL LOGIN SUCCESSFUL	5029350481051352, 5029350481051345		
8/24/2013 12:00:00 AM	8/25/2013 12:00:00 AM	EDW	PRVPOL	Annual privacy notification sent from FDR via US Mail on 08/22/2013	5029350481051352, 5029350481051345		
8/23/2013 12:00:00 AM	8/25/2013 12:00:00 AM	EDW	CORS01	P099 Monthly Statement Sent EMAIL Borrower 08/22/2013	5029350481051345		
9/7/2013 12:00:00 AM	9/8/2013 12:00:00 AM	SYS	CORR	Payment reminder sent to 6056; due date of 09/17/2013; amount due:\$43.36	5029350481051352		
9/7/2013 12:00:00 AM	9/8/2013 12:00:00 AM	SYS	CORR	Payment reminder sent to 6056; due date of 09/17/2013; amount due:\$30.27	5029350481051345		

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9/11/2013 12:00:00 AM 9/11/2013 12:00:00 AM SYS TX00 Interest adjustment in the amount of \$.19 for the 07/18/13 statement not sent during conversion process - No letter sent 5029350481051352

9/11/2013 12:00:00 AM 9/11/2013 12:00:00 AM SYS TX00 Interest adjustment in the amount of \$.13 for the 07/18/13 statement not sent during conversion process - No letter sent 5029350481051345

9/22/2013 12:00:00 AM 9/22/2013 12:00:00 AM EDW TW50 MYL; MYL LOGIN SUCCESSFUL 5029350481051352, 5029350481051345

9/22/2013 12:00:00 AM 9/22/2013 12:00:00 AM EDW RTPYMT A PAYMENT FOR CONFIRMATION CODE 4111471 WAS SUBMITTED ON 9/22/2013 11:53:31 AM FOR \$ 43.17, EFFECTIVE 09/22/2013 BY THE BORROWER FROM MYL. NO CONVENIENCE FEE WAS CHARGED.THE FOLLOWING BANK ACCOUNT INFORMATION WAS USED FOR THE PAYMENT: BANK ACCOUNT NUMBER ENDING IN THE LAST FOUR NUMBERS - 2018,BANK ACCOUNT ROUTING NUMBER ENDING IN THE LAST FOUR NUMBERS - 5436,BANK ACCOUNT TYPE - CHECKING, FDR ACCOUNT NUMBER - 5029350481051352. 5029350481051352

9/22/2013 12:00:00 AM 9/22/2013 12:00:00 AM EDW RTPYMT A PAYMENT FOR CONFIRMATION CODE 4111472 WAS SUBMITTED ON 9/22/2013 11:53:31 AM FOR \$ 36.83, EFFECTIVE 09/22/2013 BY THE BORROWER FROM MYL. NO CONVENIENCE FEE WAS CHARGED.THE FOLLOWING BANK ACCOUNT INFORMATION WAS USED FOR THE PAYMENT: BANK ACCOUNT NUMBER ENDING IN THE LAST FOUR NUMBERS - 2018,BANK ACCOUNT ROUTING NUMBER ENDING IN THE LAST FOUR NUMBERS - 5436,BANK ACCOUNT TYPE - CHECKING, FDR ACCOUNT NUMBER - 5029350481051345. 5029350481051345

9/23/2013 12:00:00 AM 9/23/2013 12:00:00 AM EDW CORS01 P099 Monthly Statement Sent EMAIL Borrower 09/22/2013 5029350481051345

10/7/2013 12:00:00 AM 10/7/2013 12:00:00 AM SYS CORR Payment reminder sent to 6056; due date of 10/17/2013; amount due:\$43.36 5029350481051352

10/7/2013 12:00:00 AM 10/7/2013 12:00:00 AM SYS CORR Payment reminder sent to 6056; due date of 10/17/2013; amount due:\$23.71 5029350481051345

10/17/2013 12:00:00 AM 10/17/2013 12:00:00 AM EDW TW50 MYL; MYL LOGIN SUCCESSFUL 5029350481051352, 5029350481051345

10/17/2013 12:00:00 AM 10/17/2013 12:00:00 AM EDW RTPYMT A PAYMENT FOR CONFIRMATION CODE 4896407 WAS SUBMITTED ON 10/17/2013 10:19:56 PM FOR \$ 43.36, EFFECTIVE 10/18/2013 BY THE BORROWER FROM MYL. NO CONVENIENCE FEE WAS CHARGED.THE FOLLOWING BANK ACCOUNT INFORMATION WAS USED FOR THE PAYMENT: BANK ACCOUNT NUMBER ENDING IN THE LAST FOUR NUMBERS - 2018,BANK ACCOUNT ROUTING NUMBER ENDING IN THE LAST FOUR NUMBERS - 5436,BANK ACCOUNT TYPE - CHECKING, FDR ACCOUNT NUMBER - 5029350481051352. 5029350481051352

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Acct # 9644672640

10/17/2013 12:00:00 AM 10/17/2013 12:00:00 AM EDW RTPYMT A PAYMENT FOR CONFIRMATION CODE 4896408 WAS SUBMITTED ON 10/17/2013 10:19:56 PM FOR \$ 36.64, EFFECTIVE 10/18/2013 BY THE BORROWER FROM MYL. NO CONVENIENCE FEE WAS CHARGED.THE FOLLOWING BANK ACCOUNT INFORMATION WAS USED FOR THE PAYMENT: BANK ACCOUNT NUMBER ENDING IN THE LAST FOUR NUMBERS - 2018,BANK ACCOUNT ROUTING NUMBER ENDING IN THE LAST FOUR NUMBERS - 5436,BANK ACCOUNT TYPE - CHECKING, FDR ACCOUNT NUMBER - 5029350481051345. 5029350481051345

10/21/2013 12:00:00 AM 10/21/2013 12:00:00 AM EDW TW50 MYL; MYL LOGIN SUCCESSFUL 5029350481051352, 5029350481051345

10/22/2013 12:00:00 AM 10/22/2013 12:00:00 AM EDW 7 CIS NM-007 OLD ADDRESS: CANTON MS 39046-6054 5029350481051352

10/22/2013 12:00:00 AM 10/22/2013 12:00:00 AM EDW 8 CIS NM-008 OLD ADDRESS: 5029350481051352

10/22/2013 12:00:00 AM 10/22/2013 12:00:00 AM EDW 7 CIS NM-007 OLD ADDRESS: 115 GERMANY DR 5029350481051352

10/22/2013 12:00:00 AM 10/22/2013 12:00:00 AM EDW 8 CIS NM-008 OLD ADDRESS: 5029350481051345

10/22/2013 12:00:00 AM 10/22/2013 12:00:00 AM EDW 7 CIS NM-007 OLD ADDRESS: CANTON MS 39046-6054 5029350481051345

10/22/2013 12:00:00 AM 10/22/2013 12:00:00 AM EDW 7 CIS NM-007 OLD ADDRESS: 115 GERMANY DR 5029350481051345

10/22/2013 12:00:00 AM 10/23/2013 12:00:00 AM EDW 197 AUTONM NM-197 LETTER = H574 5029350481051352

10/22/2013 12:00:00 AM 10/23/2013 12:00:00 AM EDW 197 AUTONM NM-197 LETTER = H574 5029350481051345

10/24/2013 12:00:00 AM 10/25/2013 12:00:00 AM EDW CORS01 P099 Monthly Statement Sent EMAIL Borrower 10/22/2013 5029350481051345

10/26/2013 12:00:00 AM 10/27/2013 12:00:00 AM EDW CORL01 H574 H574 - Change in Terms - Cosigner Sent USPS Letter Cosigner 10/23/2013 5029350481051352, 5029350481051345

11/7/2013 12:00:00 AM 11/7/2013 12:00:00 AM SYS CORR Payment reminder sent to 6056; due date of 11/17/2013; amount due:\$43.57 5029350481051352

11/7/2013 12:00:00 AM 11/7/2013 12:00:00 AM SYS CORR Payment reminder sent to 6056; due date of 11/17/2013; amount due:\$17.41 5029350481051345

11/20/2013 12:00:00 AM 11/20/2013 12:00:00 AM EDW TW50 MYL; MYL LOGIN SUCCESSFUL 5029350481051352, 5029350481051345

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Acct # 9644672640

11/20/2013 12:00:00 AM 11/20/2013 12:00:00 AM EDW RTPYMT A PAYMENT FOR CONFIRMATION CODE 5873081 WAS SUBMITTED ON 11/20/2013 5:03:08 PM FOR \$ 43.57, EFFECTIVE 11/21/2013 BY THE BORROWER FROM MYL. NO CONVENIENCE FEE WAS CHARGED.THE FOLLOWING BANK ACCOUNT INFORMATION WAS USED FOR THE PAYMENT: BANK ACCOUNT NUMBER ENDING IN THE LAST FOUR NUMBERS - 2018,BANK ACCOUNT ROUTING NUMBER ENDING IN THE LAST FOUR NUMBERS - 5436,BANK ACCOUNT TYPE - CHECKING, FDR ACCOUNT NUMBER - 5029350481051352. 5029350481051352

11/20/2013 12:00:00 AM 11/20/2013 12:00:00 AM EDW RTPYMT A PAYMENT FOR CONFIRMATION CODE 5873080 WAS SUBMITTED ON 11/20/2013 5:03:09 PM FOR \$ 26.43, EFFECTIVE 11/21/2013 BY THE BORROWER FROM MYL. NO CONVENIENCE FEE WAS CHARGED.THE FOLLOWING BANK ACCOUNT INFORMATION WAS USED FOR THE PAYMENT: BANK ACCOUNT NUMBER ENDING IN THE LAST FOUR NUMBERS - 2018,BANK ACCOUNT ROUTING NUMBER ENDING IN THE LAST FOUR NUMBERS - 5436,BANK ACCOUNT TYPE - CHECKING, FDR ACCOUNT NUMBER - 5029350481051345. 5029350481051345

11/25/2013 12:00:00 AM 11/25/2013 12:00:00 AM EDW CORS01 P099 Monthly Statement Sent EMAIL Borrower 11/22/2013 5029350481051345

12/7/2013 12:00:00 AM 12/8/2013 12:00:00 AM SYS CORR Payment reminder sent to 6056; due date of 12/17/2013; amount due:\$43.57 5029350481051352

12/7/2013 12:00:00 AM 12/8/2013 12:00:00 AM SYS CORR Payment reminder sent to 6056; due date of 12/17/2013; amount due:\$21.32 5029350481051345

12/11/2013 12:00:00 AM 12/12/2013 12:00:00 AM EDW 197 LCR NM-197 LETTER = K520 5029350481051352

12/11/2013 12:00:00 AM 12/12/2013 12:00:00 AM EDW 197 LCR NM-197 LETTER = K520 5029350481051345

12/17/2013 12:00:00 AM 12/17/2013 12:00:00 AM EDW RTPYMT A PAYMENT FOR CONFIRMATION CODE 6657745 WAS SUBMITTED ON 12/17/2013 9:25:59 PM FOR \$43.57, EFFECTIVE 12/18/2013 BY THE BORROWER FROM MYL. NO CONVENIENCE FEE WAS CHARGED.THE FOLLOWING BANK ACCOUNT INFORMATION WAS USED FOR THE PAYMENT: BANK ACCOUNT NUMBER ENDING IN THE LAST FOUR NUMBERS - 2018, BANK ACCOUNT ROUTING NUMBER ENDING IN THE LAST FOUR NUMBERS - 5436, BANK ACCOUNT TYPE - CHECKING, FDR ACCOUNT NUMBER - 5029350481051352. 5029350481051352, 5029350481051345

12/17/2013 12:00:00 AM 12/17/2013 12:00:00 AM EDW TW50 MYL; MYL LOGIN SUCCESSFUL 5029350481051352, 5029350481051345

12/17/2013 12:00:00 AM 12/17/2013 12:00:00 AM EDW RTPYMT A PAYMENT FOR CONFIRMATION CODE 6657745 WAS SUBMITTED ON 12/17/2013 9:25:59 PM FOR \$31.43, EFFECTIVE 12/18/2013 BY THE BORROWER FROM MYL. NO CONVENIENCE FEE WAS CHARGED.THE FOLLOWING BANK ACCOUNT INFORMATION WAS USED FOR THE PAYMENT: BANK ACCOUNT NUMBER ENDING IN THE LAST FOUR NUMBERS -

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2018, BANK ACCOUNT ROUTING NUMBER ENDING IN THE LAST FOUR NUMBERS - 5436, BANK ACCOUNT TYPE - CHECKING, FDR ACCOUNT NUMBER - 5029350481051345. 5029350481051352, 5029350481051345

12/19/2013 12:00:00 AM 12/20/2013 12:00:00 AM EDW 197 LCR NM-197 LETTER = K520 5029350481051352, 5029350481051345

12/23/2013 12:00:00 AM 12/24/2013 12:00:00 AM EDW CORS01 P099 Monthly Statement Sent EMAIL Borrower 12/22/2013
5029350481051345

12/24/2013 12:00:00 AM 12/24/2013 12:00:00 AM EDW CORL01 K520 Annual Cosigner Interest Statement Sent USPS Letter Cosigner
12/20/2013 5029350481051345

1/7/2014 12:00:00 AM 1/7/2014 12:00:00 AM SYS CORR Payment reminder sent to 6056; due date of 01/17/2014; amount due:\$43.57
5029350481051352

1/7/2014 12:00:00 AM 1/7/2014 12:00:00 AM EDW TW50 MYL; MYL LOGIN SUCCESSFUL 5029350481051352, 5029350481051345

1/7/2014 12:00:00 AM 1/7/2014 12:00:00 AM SYS CORR Payment reminder sent to 6056; due date of 01/17/2014; amount due:\$20.23
5029350481051345

1/23/2014 12:00:00 AM 1/23/2014 12:00:00 AM EDW CORS01 P099 Monthly Statement Sent EMAIL Borrower 01/22/2014
5029350481051345

1/30/2014 12:00:00 AM 1/31/2014 12:00:00 AM SYS GD00 sys Email A9 requested for BOR JAMERIAL BENSON 5029350481051352,
5029350481051345

2/3/2014 12:00:00 AM 2/3/2014 12:00:00 AM EDW RTPYMT A PAYMENT FOR CONFIRMATION CODE 7924186 WAS SUBMITTED ON
2/3/2014 9:54:19 PM FOR \$89.84, EFFECTIVE 02/04/2014 BY THE BORROWER FROM MYL. NO CONVENIENCE FEE WAS CHARGED.THE
FOLLOWING BANK ACCOUNT INFORMATION WAS USED FOR THE PAYMENT: BANK ACCOUNT NUMBER ENDING IN THE LAST FOUR NUMBERS -
2018, BANK ACCOUNT ROUTING NUMBER ENDING IN THE LAST FOUR NUMBERS - 5436, BANK ACCOUNT TYPE - CHECKING, FDR ACCOUNT
NUMBER - 5029350481051352. 5029350481051352, 5029350481051345

2/3/2014 12:00:00 AM 2/3/2014 12:00:00 AM EDW RTPYMT A PAYMENT FOR CONFIRMATION CODE 7924186 WAS SUBMITTED ON
2/3/2014 9:54:19 PM FOR \$50.16, EFFECTIVE 02/04/2014 BY THE BORROWER FROM MYL. NO CONVENIENCE FEE WAS CHARGED.THE
FOLLOWING BANK ACCOUNT INFORMATION WAS USED FOR THE PAYMENT: BANK ACCOUNT NUMBER ENDING IN THE LAST FOUR NUMBERS -
2018, BANK ACCOUNT ROUTING NUMBER ENDING IN THE LAST FOUR NUMBERS - 5436, BANK ACCOUNT TYPE - CHECKING, FDR ACCOUNT
NUMBER - 5029350481051345. 5029350481051352, 5029350481051345

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Acct # 9644672640

2/3/2014 12:00:00 AM 2/3/2014 12:00:00 AM EDW TW50 MYL; MYL LOGIN SUCCESSFUL 5029350481051352, 5029350481051345

2/5/2014 12:00:00 AM 2/6/2014 12:00:00 AM SYS GD00 sys Call ATTEMPTS 1) 140203 1846 V 5029350481051352, 5029350481051345

2/17/2014 12:00:00 AM 2/17/2014 12:00:00 AM EDW TW50 MYL; MYL LOGIN SUCCESSFUL 5029350481051352, 5029350481051345

2/23/2014 12:00:00 AM 2/23/2014 12:00:00 AM EDW CORS01 P099 Monthly Statement Sent EMAIL Borrower 02/21/2014
5029350481051345

3/7/2014 12:00:00 AM 3/7/2014 12:00:00 AM SYS CORR Payment reminder sent to 6056; due date of 03/17/2014; amount due:\$39.89
5029350481051352

3/7/2014 12:00:00 AM 3/7/2014 12:00:00 AM SYS CORR Payment reminder sent to 6056; due date of 03/17/2014; amount due:\$29.93
5029350481051345

3/17/2014 12:00:00 AM 3/17/2014 12:00:00 AM EDW RTPYMT A PAYMENT FOR CONFIRMATION CODE 9255008 WAS SUBMITTED ON
3/17/2014 3:39:32 PM FOR \$40.11, EFFECTIVE 03/17/2014 BY THE BORROWER FROM MYL. NO CONVENIENCE FEE WAS CHARGED.THE
FOLLOWING BANK ACCOUNT INFORMATION WAS USED FOR THE PAYMENT: BANK ACCOUNT NUMBER ENDING IN THE LAST FOUR NUMBERS -
2018, BANK ACCOUNT ROUTING NUMBER ENDING IN THE LAST FOUR NUMBERS - 5436, BANK ACCOUNT TYPE - CHECKING, FDR ACCOUNT
NUMBER - 5029350481051345. 5029350481051352, 5029350481051345

3/17/2014 12:00:00 AM 3/17/2014 12:00:00 AM EDW RTPYMT A PAYMENT FOR CONFIRMATION CODE 9255008 WAS SUBMITTED ON
3/17/2014 3:39:32 PM FOR \$39.89, EFFECTIVE 03/17/2014 BY THE BORROWER FROM MYL. NO CONVENIENCE FEE WAS CHARGED.THE
FOLLOWING BANK ACCOUNT INFORMATION WAS USED FOR THE PAYMENT: BANK ACCOUNT NUMBER ENDING IN THE LAST FOUR NUMBERS -
2018, BANK ACCOUNT ROUTING NUMBER ENDING IN THE LAST FOUR NUMBERS - 5436, BANK ACCOUNT TYPE - CHECKING, FDR ACCOUNT
NUMBER - 5029350481051352. 5029350481051352, 5029350481051345

3/17/2014 12:00:00 AM 3/17/2014 12:00:00 AM EDW TW50 MYL; MYL LOGIN SUCCESSFUL 5029350481051352

3/17/2014 12:00:00 AM 3/17/2014 12:00:00 AM EDW TW50 MYL; MYL LOGIN SUCCESSFUL 5029350481051345

3/17/2014 12:00:00 AM 3/18/2014 12:00:00 AM A39138 GXV5 Notify 1-Company Split-Cos-USPS 5029350481051352,
5029350481051345

3/24/2014 12:00:00 AM 3/25/2014 12:00:00 AM EDW CORS01 P099 Monthly Statement Sent EMAIL Borrower 03/21/2014
5029350481051345

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April 3, 2023

Acct # 9644672640

4/7/2014 12:00:00 AM 4/7/2014 12:00:00 AM SYS CORR Payment reminder sent to 6056; due date of 04/17/2014; amount due:\$43.08
5029350481051352

4/7/2014 12:00:00 AM 4/7/2014 12:00:00 AM SYS CORR Payment reminder sent to 6056; due date of 04/17/2014; amount due:\$19.75
5029350481051345

4/7/2014 12:00:00 AM 4/15/2014 12:00:00 AM A39138 GXV5 Notify 1-Company Split-Cos-USPS 5029350481051352, 5029350481051345

4/21/2014 12:00:00 AM 4/21/2014 12:00:00 AM EDW RTPYMT A PAYMENT FOR CONFIRMATION CODE 10270379 WAS SUBMITTED ON
4/21/2014 1:47:23 PM FOR \$43.08, EFFECTIVE 04/21/2014 BY THE BORROWER FROM MYL. NO CONVENIENCE FEE WAS CHARGED.THE
FOLLOWING BANK ACCOUNT INFORMATION WAS USED FOR THE PAYMENT: BANK ACCOUNT NUMBER ENDING IN THE LAST FOUR NUMBERS -
2018, BANK ACCOUNT ROUTING NUMBER ENDING IN THE LAST FOUR NUMBERS - 5436, BANK ACCOUNT TYPE - CHECKING, FDR ACCOUNT
NUMBER - 5029350481051352. 5029350481051352, 5029350481051345

4/21/2014 12:00:00 AM 4/21/2014 12:00:00 AM EDW RTPYMT A PAYMENT FOR CONFIRMATION CODE 10270379 WAS SUBMITTED ON
4/21/2014 1:47:23 PM FOR \$26.92, EFFECTIVE 04/21/2014 BY THE BORROWER FROM MYL. NO CONVENIENCE FEE WAS CHARGED.THE
FOLLOWING BANK ACCOUNT INFORMATION WAS USED FOR THE PAYMENT: BANK ACCOUNT NUMBER ENDING IN THE LAST FOUR NUMBERS -
2018, BANK ACCOUNT ROUTING NUMBER ENDING IN THE LAST FOUR NUMBERS - 5436, BANK ACCOUNT TYPE - CHECKING, FDR ACCOUNT
NUMBER - 5029350481051345. 5029350481051352, 5029350481051345

4/21/2014 12:00:00 AM 4/21/2014 12:00:00 AM EDW 8 CIS NM-008 OLD ADDRESS: 5029350481051352

4/21/2014 12:00:00 AM 4/21/2014 12:00:00 AM EDW 7 CIS NM-007 OLD ADDRESS: CANTON MS 39046-6054 5029350481051352

4/21/2014 12:00:00 AM 4/21/2014 12:00:00 AM EDW 7 CIS NM-007 OLD ADDRESS: 115 GERMANY DR 5029350481051352

4/21/2014 12:00:00 AM 4/21/2014 12:00:00 AM EDW TX00 ELEC SIGNATURE FR AUTO DEBIT RQST VIA INTERNET (ROLENAME) : (SSN) :
(Name) : (List of Loans that are coborrowed) 5029350481051352, 5029350481051345

4/21/2014 12:00:00 AM 4/21/2014 12:00:00 AM EDW TW50 MYL; MYL LOGIN SUCCESSFUL 5029350481051352, 5029350481051345

4/21/2014 12:00:00 AM 4/21/2014 12:00:00 AM EDW ACH MYL; AUTO DEBIT UPDATE REQUESTED FOR FOLLOWING: BILL GROUP:
4325472033033 5029350481051352, 5029350481051345

4/21/2014 12:00:00 AM 4/21/2014 12:00:00 AM EDW 23 NM*023 = A PREV AUTO PAY FLAG = 0 5029350481051352, 5029350481051345

4/21/2014 12:00:00 AM 4/21/2014 12:00:00 AM EDW 21 NM-021 DDA ACCOUNT CHANGED 5029350481051352

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Acct # 9644672640

4/21/2014 12:00:00 AM 4/21/2014 12:00:00 AM EDW 8 CIS NM-008 OLD ADDRESS: 5029350481051345

4/21/2014 12:00:00 AM 4/21/2014 12:00:00 AM EDW 21 NM-021 DDA ACCOUNT CHANGED 5029350481051345

4/21/2014 12:00:00 AM 4/21/2014 12:00:00 AM EDW 7 CIS NM-007 OLD ADDRESS: 115 GERMANY DR 5029350481051345

4/21/2014 12:00:00 AM 4/21/2014 12:00:00 AM EDW 7 CIS NM-007 OLD ADDRESS: CANTON MS 39046-6054 5029350481051345

4/23/2014 12:00:00 AM 4/23/2014 12:00:00 AM EDW CORS01 P099 Monthly Statement Sent EMAIL Borrower 04/22/2014 5029350481051345

4/30/2014 12:00:00 AM 4/30/2014 12:00:00 AM A39138 GXV4 Notify 1-Company Split-Borrower-Email 5029350481051352, 5029350481051345

5/7/2014 12:00:00 AM 5/7/2014 12:00:00 AM SYS CORR Payment reminder sent to 6056; due date of 05/17/2014; amount due:\$43.08 5029350481051352

5/7/2014 12:00:00 AM 5/7/2014 12:00:00 AM SYS CORR Payment reminder sent to 6056; due date of 05/17/2014; amount due:\$29.93 5029350481051345

5/20/2014 12:00:00 AM 5/20/2014 12:00:00 AM EDW TW50 MYL; MYL LOGIN SUCCESSFUL 5029350481051352, 5029350481051345

5/27/2014 12:00:00 AM 5/27/2014 12:00:00 AM EDW CORS01 P099 Monthly Statement Sent EMAIL Borrower 05/22/2014 5029350481051345

6/7/2014 12:00:00 AM 6/8/2014 12:00:00 AM SYS CORR Payment reminder sent to 6056; due date of 06/17/2014; amount due:\$43.08 5029350481051352

6/7/2014 12:00:00 AM 6/8/2014 12:00:00 AM SYS CORR Payment reminder sent to 6056; due date of 06/17/2014; amount due:\$29.93 5029350481051345

8/4/2014 12:00:00 AM 6/12/2014 12:00:00 AM A39138 GL00 Selected for Auto Debit Email 5029350481051352

6/17/2014 12:00:00 AM 6/17/2014 12:00:00 AM EDW RTPYMT A PAYMENT FOR CONFIRMATION CODE 12367887 WAS SUBMITTED ON 6/17/2014 11:54:24 AM FOR \$43.08, EFFECTIVE 06/17/2014 BY THE BORROWER FROM MYL. NO CONVENIENCE FEE WAS CHARGED.THE FOLLOWING BANK ACCOUNT INFORMATION WAS USED FOR THE PAYMENT: BANK ACCOUNT NUMBER ENDING IN THE LAST FOUR NUMBERS - 2018, BANK ACCOUNT ROUTING NUMBER ENDING IN THE LAST FOUR NUMBERS - 5436, BANK ACCOUNT TYPE - CHECKING, FDR ACCOUNT NUMBER - 5029350481051352. 5029350481051352, 5029350481051345

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6/17/2014 12:00:00 AM 6/17/2014 12:00:00 AM EDW RTPYMT A PAYMENT FOR CONFIRMATION CODE 12367887 WAS SUBMITTED ON 6/17/2014 11:54:24 AM FOR \$36.92, EFFECTIVE 06/17/2014 BY THE BORROWER FROM MYL. NO CONVENIENCE FEE WAS CHARGED.THE FOLLOWING BANK ACCOUNT INFORMATION WAS USED FOR THE PAYMENT: BANK ACCOUNT NUMBER ENDING IN THE LAST FOUR NUMBERS - 2018, BANK ACCOUNT ROUTING NUMBER ENDING IN THE LAST FOUR NUMBERS - 5436, BANK ACCOUNT TYPE - CHECKING, FDR ACCOUNT NUMBER - 5029350481051345. 5029350481051352, 5029350481051345

6/17/2014 12:00:00 AM 6/17/2014 12:00:00 AM EDW TW50 MYL; MYL LOGIN SUCCESSFUL 5029350481051352, 5029350481051345

6/17/2014 12:00:00 AM 6/17/2014 12:00:00 AM EDW TW50 MYL; MYL LOGIN SUCCESSFUL 5029350481051352, 5029350481051345

6/23/2014 12:00:00 AM 6/24/2014 12:00:00 AM EDW CORS01 P099 Monthly Statement Sent EMAIL Borrower 06/22/2014 5029350481051345

6/23/2014 12:00:00 AM 6/25/2014 12:00:00 AM A39138 GL00 Selected for Auto Debit email on 04082014. Replac 5029350481051352

7/7/2014 12:00:00 AM 7/7/2014 12:00:00 AM SYS CORR Payment reminder sent to 6056; due date of 07/17/2014; amount due:\$43.08 5029350481051352

7/7/2014 12:00:00 AM 7/7/2014 12:00:00 AM SYS CORR Payment reminder sent to 6056; due date of 07/17/2014; amount due:\$29.93 5029350481051345

7/21/2014 12:00:00 AM 7/21/2014 12:00:00 AM EDW TW50 MYL; MYL LOGIN SUCCESSFUL 5029350481051352, 5029350481051345

7/21/2014 12:00:00 AM 7/21/2014 12:00:00 AM EDW RTPYMT A PAYMENT FOR CONFIRMATION CODE 14963755 WAS SUBMITTED ON 7/21/2014 7:56:22 PM FOR \$50.00, EFFECTIVE 07/22/2014 BY THE BORROWER FROM MYL. NO CONVENIENCE FEE WAS CHARGED.THE FOLLOWING BANK ACCOUNT INFORMATION WAS USED FOR THE PAYMENT: BANK ACCOUNT NUMBER ENDING IN THE LAST FOUR NUMBERS - 2018, BANK ACCOUNT ROUTING NUMBER ENDING IN THE LAST FOUR NUMBERS - 5436, BANK ACCOUNT TYPE - CHECKING, FDR ACCOUNT NUMBER - 5029350481051345. 5029350481051352, 5029350481051345

7/21/2014 12:00:00 AM 7/21/2014 12:00:00 AM EDW TW50 MYL; MYL LOGIN SUCCESSFUL 5029350481051352, 5029350481051345

7/24/2014 12:00:00 AM 7/24/2014 12:00:00 AM EDW CORS01 P099 Monthly Statement Sent EMAIL Borrower 07/22/2014 5029350481051345

8/7/2014 12:00:00 AM 8/7/2014 12:00:00 AM SYS CORR Payment reminder sent to 6056; due date of 08/17/2014; amount due:\$42.10 5029350481051352

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8/7/2014 12:00:00 AM 8/7/2014 12:00:00 AM SYS CORR Payment reminder sent to 6056; due date of 08/17/2014; amount due:\$29.08
5029350481051345

8/12/2014 12:00:00 AM 8/12/2014 12:00:00 AM A39138 GX3N X880-CoSplit Ntfy 2 Navi CmrcI Bor Email 5029350481051352,
5029350481051345

8/17/2014 12:00:00 AM 8/17/2014 12:00:00 AM EDW TW50 MYL; MYL LOGIN SUCCESSFUL 5029350481051352, 5029350481051345

8/17/2014 12:00:00 AM 8/17/2014 12:00:00 AM EDW RTPYMT A PAYMENT FOR CONFIRMATION CODE 16934719 ON BILL GROUP
4325472033033 WAS SUBMITTED ON 8/17/2014 8:21:42 PM FOR \$40.00, EFFECTIVE 08/18/2014 BY THE BORROWER FROM MYL. NO
CONVENIENCE FEE WAS CHARGED.THE FOLLOWING BANK ACCOUNT INFORMATION WAS USED FOR THE PAYMENT: BANK ACCOUNT NUMBER
ENDING IN THE LAST FOUR NUMBERS - 2018, BANK ACCOUNT ROUTING NUMBER ENDING IN THE LAST FOUR NUMBERS - 5436, BANK ACCOUNT
TYPE - CHECKING. 5029350481051352, 5029350481051345

8/17/2014 12:00:00 AM 8/17/2014 12:00:00 AM EDW TW50 MYL; MYL LOGIN SUCCESSFUL 5029350481051352, 5029350481051345

8/24/2014 12:00:00 AM 8/25/2014 12:00:00 AM EDW CORS01 P099 Monthly Statement Sent EMAIL Borrower 08/22/2014
5029350481051345

8/27/2014 12:00:00 AM 8/29/2014 12:00:00 AM A39138 GX3W U880-CoSplit Ntfy 2 Navi CmrcI Cos/En USPS 5029350481051352,
5029350481051345

8/29/2014 12:00:00 AM 9/5/2014 12:00:00 AM A39138 GX3Q X880-Splt#2 NAV CmrcI Cos/En Unpn'd/Bnce-2nd atmpI
5029350481051352, 5029350481051345

9/7/2014 12:00:00 AM 9/7/2014 12:00:00 AM SYS CORR Payment reminder sent to 6056; due date of 09/17/2014; amount due:\$42.10
5029350481051352

9/7/2014 12:00:00 AM 9/7/2014 12:00:00 AM SYS CORR Payment reminder sent to 6056; due date of 09/17/2014; amount due:\$29.08
5029350481051345

8/22/2014 12:00:00 AM 9/9/2014 12:00:00 AM SYS PRVPOL Annual privacy notification sent from FDR with Statement on 08/22/2014
5029350481051352, 5029350481051345

9/12/2014 12:00:00 AM 9/12/2014 12:00:00 AM A39138 GX7K X910-CoSplit Ntfy 3 Navi CmrcI Bor Email 5029350481051352,
5029350481051345

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Acct # 9644672640

9/17/2014 12:00:00 AM 9/17/2014 12:00:00 AM EDW TW50 MYL; MYL LOGIN SUCCESSFUL 5029350481051352

9/17/2014 12:00:00 AM 9/17/2014 12:00:00 AM EDW TW50 MYL; MYL LOGIN SUCCESSFUL 5029350481051345

9/24/2014 12:00:00 AM 9/24/2014 12:00:00 AM EDW CORS01 P099 Monthly Statement Sent EMAIL Borrower 09/22/2014
5029350481051345

9/16/2014 12:00:00 AM 9/30/2014 12:00:00 AM A39138 GX7S U910-CoSplit Ntfy 3 Navi Cmrc Cos/En USPS 5029350481051352,
5029350481051345

9/16/2014 12:00:00 AM 9/30/2014 12:00:00 AM A39138 GX7S U910-CoSplit Ntfy 3 Navi Cmrc Cos/En USPS 5029350481051352,
5029350481051345

10/1/2014 12:00:00 AM 10/1/2014 12:00:00 AM EDW TW50 MYL; MYL LOGIN SUCCESSFUL 5029350481051352, 5029350481051345

10/7/2014 12:00:00 AM 10/7/2014 12:00:00 AM SYS CORR Payment reminder sent to 6056; due date of 10/17/2014; amount due:\$42.10
5029350481051352

10/7/2014 12:00:00 AM 10/7/2014 12:00:00 AM SYS CORR Payment reminder sent to 6056; due date of 10/17/2014; amount due:\$29.08
5029350481051345

10/10/2014 12:00:00 AM 10/12/2014 12:00:00 AM A39138 TW50 MYL; 5029350481051352, 5029350481051345

10/23/2014 12:00:00 AM 10/24/2014 12:00:00 AM EDW CORS01 P099 Monthly Statement Sent EMAIL Borrower 10/22/2014
5029350481051345

10/31/2014 12:00:00 AM 11/3/2014 12:00:00 AM SYS GYD4 FDIC Late Fee Restitution Credit posted \$24 5029350481051352

10/31/2014 12:00:00 AM 11/3/2014 12:00:00 AM SYS GYD4 FDIC Late Fee Restitution Credit posted \$28.85 5029350481051345

11/3/2014 12:00:00 AM 11/4/2014 12:00:00 AM EDW 197 SLTR6 NM-197 LETTER = K427 5029350481051352, 5029350481051345

11/5/2014 12:00:00 AM 11/5/2014 12:00:00 AM EDW CORL01 K427 K427 - You Have Received A Credit Sent EMAIL Borrower 11/04/2014
5029350481051345

11/7/2014 12:00:00 AM 11/7/2014 12:00:00 AM SYS CORR Payment reminder sent to 6056; due date of 11/17/2014; amount due:\$41.82
5029350481051352

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11/7/2014 12:00:00 AM 11/7/2014 12:00:00 AM SYS CORR Payment reminder sent to 6056; due date of 11/17/2014; amount due:\$28.30
5029350481051345

11/23/2014 12:00:00 AM 11/23/2014 12:00:00 AM EDW CORS01 P099 Monthly Statement Sent EMAIL Borrower 11/21/2014
5029350481051345

12/7/2014 12:00:00 AM 12/7/2014 12:00:00 AM SYS CORR Payment reminder sent to 6056; due date of 12/17/2014; amount due:\$41.82
5029350481051352

12/7/2014 12:00:00 AM 12/7/2014 12:00:00 AM SYS CORR Payment reminder sent to 6056; due date of 12/17/2014; amount due:\$28.30
5029350481051345

12/16/2014 12:00:00 AM 12/16/2014 12:00:00 AM EDW TW50 MYL; MYL LOGIN SUCCESSFUL 5029350481051352, 5029350481051345

12/17/2014 12:00:00 AM 12/17/2014 12:00:00 AM EDW 7 CIS NM-007 OLD ADDRESS: 115 GERMANY DR 5029350481051352

12/17/2014 12:00:00 AM 12/17/2014 12:00:00 AM EDW 8 CIS NM-008 OLD ADDRESS: 5029350481051352

12/17/2014 12:00:00 AM 12/17/2014 12:00:00 AM EDW TW50 MYL; MYL LOGIN SUCCESSFUL 5029350481051352, 5029350481051345

12/17/2014 12:00:00 AM 12/17/2014 12:00:00 AM EDW RTPYMT A PAYMENT FOR CONFIRMATION CODE 25788406 WAS SUBMITTED ON
12/17/2014 11:52:13 PM FOR \$41.82, EFFECTIVE 12/18/2014 BY THE BORROWER FROM MYL. NO CONVENIENCE FEE WAS CHARGED.THE
FOLLOWING BANK ACCOUNT INFORMATION WAS USED FOR THE PAYMENT: BANK ACCOUNT NUMBER ENDING IN THE LAST FOUR NUMBERS -
2018, BANK ACCOUNT ROUTING NUMBER ENDING IN THE LAST FOUR NUMBERS - 5436, BANK ACCOUNT TYPE - CHECKING, FDR ACCOUNT
NUMBER - 5029350481051352. 5029350481051352, 5029350481051345

12/17/2014 12:00:00 AM 12/17/2014 12:00:00 AM EDW RTPYMT A PAYMENT FOR CONFIRMATION CODE 25788406 WAS SUBMITTED ON
12/17/2014 11:52:13 PM FOR \$58.18, EFFECTIVE 12/18/2014 BY THE BORROWER FROM MYL. NO CONVENIENCE FEE WAS CHARGED.THE
FOLLOWING BANK ACCOUNT INFORMATION WAS USED FOR THE PAYMENT: BANK ACCOUNT NUMBER ENDING IN THE LAST FOUR NUMBERS -
2018, BANK ACCOUNT ROUTING NUMBER ENDING IN THE LAST FOUR NUMBERS - 5436, BANK ACCOUNT TYPE - CHECKING, FDR ACCOUNT
NUMBER - 5029350481051345. 5029350481051352, 5029350481051345

12/17/2014 12:00:00 AM 12/17/2014 12:00:00 AM EDW 7 CIS NM-007 OLD ADDRESS: CANTON MS 39046-6054 5029350481051352

12/17/2014 12:00:00 AM 12/17/2014 12:00:00 AM EDW 7 CIS NM-007 OLD ADDRESS: 115 GERMANY DR 5029350481051345

12/17/2014 12:00:00 AM 12/17/2014 12:00:00 AM EDW 8 CIS NM-008 OLD ADDRESS: 5029350481051345

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12/17/2014 12:00:00 AM 12/17/2014 12:00:00 AM EDW 7 CIS NM-007 OLD ADDRESS: CANTON MS 39046-6054 5029350481051345

12/23/2014 12:00:00 AM 12/23/2014 12:00:00 AM EDW CORS01 P099 Monthly Statement Sent EMAIL Borrower 12/22/2014 5029350481051345

12/26/2014 12:00:00 AM 12/26/2014 12:00:00 AM EDW TW50 MYL; MYL LOGIN SUCCESSFUL 5029350481051352, 5029350481051345

12/29/2014 12:00:00 AM 12/29/2014 12:00:00 AM A39138 GMB3 EML- STMT OF INT TO BE SNT <\$600 5029350481051352, 5029350481051345

12/31/2014 12:00:00 AM 12/31/2014 12:00:00 AM C43503 TK00 ADVISED WEBSITE (DOC CODE TRANSLATIONS) 5029350481051352, 5029350481051345

12/31/2014 12:00:00 AM 12/31/2014 12:00:00 AM C43503 TK00 PAYMENT QUESTION/PROB (DOC CODE TRANSLATIONS) 5029350481051352, 5029350481051345

12/31/2014 12:00:00 AM 12/31/2014 12:00:00 AM C43503 TK00 ACCOUNT BAL (DOC CODE TRANSLATIONS) 5029350481051352, 5029350481051345

12/31/2014 12:00:00 AM 12/31/2014 12:00:00 AM C43503 TK00 INTEREST QUESTION (DOC CODE TRANSLATIONS) 5029350481051352, 5029350481051345

1/4/2015 12:00:00 AM 1/4/2015 12:00:00 AM EDW TW50 MYL; MYL LOGIN SUCCESSFUL 5029350481051352

1/4/2015 12:00:00 AM 1/4/2015 12:00:00 AM EDW TW50 MYL; MYL LOGIN SUCCESSFUL 5029350481051345

1/7/2015 12:00:00 AM 1/7/2015 12:00:00 AM EDW RTPYMT A PAYMENT FOR CONFIRMATION CODE 27193190 WAS SUBMITTED ON 1/7/2015 7:00:34 PM FOR \$58.18, EFFECTIVE 01/08/2015 BY THE BORROWER FROM MYL. NO CONVENIENCE FEE WAS CHARGED.THE FOLLOWING BANK ACCOUNT INFORMATION WAS USED FOR THE PAYMENT: BANK ACCOUNT NUMBER ENDING IN THE LAST FOUR NUMBERS - 2018, BANK ACCOUNT ROUTING NUMBER ENDING IN THE LAST FOUR NUMBERS - 5436, BANK ACCOUNT TYPE - CHECKING, FDR ACCOUNT NUMBER - 5029350481051345. 5029350481051352, 5029350481051345

1/7/2015 12:00:00 AM 1/7/2015 12:00:00 AM C51287 TK00 BORR CI TO HAVE TOTAL PAYMENT BE CALCULATED -AMT IS6027.91 INTEREST2370.94 PRINCIPAL BALANCE3656.97AND CAP INTEREST3471.5/SEND IDT REQUEST FOR RESESARCHING BALANCE (DOC CODE TRANSLATIONS) 5029350481051352, 5029350481051345

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1/7/2015 12:00:00 AM 1/7/2015 12:00:00 AM EDW RTPYMT A PAYMENT FOR CONFIRMATION CODE 27193190 WAS SUBMITTED ON 1/7/2015 7:00:34 PM FOR \$41.82, EFFECTIVE 01/08/2015 BY THE BORROWER FROM MYL. NO CONVENIENCE FEE WAS CHARGED.THE FOLLOWING BANK ACCOUNT INFORMATION WAS USED FOR THE PAYMENT: BANK ACCOUNT NUMBER ENDING IN THE LAST FOUR NUMBERS - 2018, BANK ACCOUNT ROUTING NUMBER ENDING IN THE LAST FOUR NUMBERS - 5436, BANK ACCOUNT TYPE - CHECKING, FDR ACCOUNT NUMBER - 5029350481051352. 5029350481051352, 5029350481051345

1/7/2015 12:00:00 AM 1/7/2015 12:00:00 AM EDW TW50 MYL; MYL LOGIN SUCCESSFUL 5029350481051352, 5029350481051345

1/7/2015 12:00:00 AM 1/7/2015 12:00:00 AM SYS CORR Payment reminder sent to 6056; due date of 01/17/2015; amount due:\$41.82 5029350481051352

1/7/2015 12:00:00 AM 1/7/2015 12:00:00 AM SYS CORR Payment reminder sent to 6056; due date of 01/17/2015; amount due:\$28.30 5029350481051345

1/7/2015 12:00:00 AM 1/8/2015 12:00:00 AM A39138 GX00 ID:101138 , IDT Type: Research Requested is created on 01/07/2015 5029350481051352, 5029350481051345

1/9/2015 12:00:00 AM 1/9/2015 12:00:00 AM C52763 TK00 PAYMENT QUESTION/PROB (DOC CODE TRANSLATIONS) 5029350481051352, 5029350481051345

1/13/2015 12:00:00 AM 1/13/2015 12:00:00 AM E70722 GJ00 PER RESEARCH IDT 101138, NAT, REQUEST UNCLEAR 5029350481051352

1/13/2015 12:00:00 AM 1/13/2015 12:00:00 AM E70722 GJ00 PER RESEARCH IDT 101138, NAT, REQUEST UNCLEAR 5029350481051345

1/13/2015 12:00:00 AM 1/14/2015 12:00:00 AM A39138 GX00 ID:101138 , IDT Type: Research Requested is completed on 01/13/2015 5029350481051352, 5029350481051345

1/17/2015 12:00:00 AM 1/18/2015 12:00:00 AM EDW TW50 MYL; MYL LOGIN SUCCESSFUL 5029350481051352, 5029350481051345

1/19/2015 12:00:00 AM 1/19/2015 12:00:00 AM EDW TW50 MYL; MYL LOGIN SUCCESSFUL 5029350481051352, 5029350481051345

1/21/2015 12:00:00 AM 1/21/2015 12:00:00 AM EDW 7 CIS NM-007 OLD ADDRESS: 115 GERMANY DR 5029350481051352

1/21/2015 12:00:00 AM 1/21/2015 12:00:00 AM C35805 TK00 BORROWER PHONE CONTACT RE: RE-ROUTE/TRANSFER (DOC CODE TRANSLATIONS) 5029350481051352, 5029350481051345

Jamerial Benson
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1/21/2015 12:00:00 AM 1/21/2015 12:00:00 AM C42815 TK00 PER BORR WHO HAS FDR LOANS REQST TO SPEAK TO DOMESTIC REP, ADV REP TO CONNECT THE CALL DIRECTLY TO VDN 10625 AS ANNOUNCE CALL PER BORR REQST DOMESTIC REP (DOC CODE TRANSLATIONS) 5029350481051352, 5029350481051345

1/21/2015 12:00:00 AM 1/21/2015 12:00:00 AM A39139 TK00 BORROWER PHONE CONTACT RE: RE-ROUTE/TRANSFER (DOC CODE TRANSLATIONS) 5029350481051352, 5029350481051345

1/21/2015 12:00:00 AM 1/21/2015 12:00:00 AM C42815 TK00 Q&A (DOC CODE TRANSLATIONS) 5029350481051352, 5029350481051345

1/21/2015 12:00:00 AM 1/21/2015 12:00:00 AM EDW TW50 MYL; MYL LOGIN SUCCESSFUL 5029350481051352

1/21/2015 12:00:00 AM 1/21/2015 12:00:00 AM E71372 TK00 BORROWER PHONE CONTACT RE: RE-ROUTE/TRANSFER (DOC CODE TRANSLATIONS) 5029350481051352

1/21/2015 12:00:00 AM 1/21/2015 12:00:00 AM EDW 7 CIS NM-007 OLD ADDRESS: CANTON MS 39046-6054 5029350481051352

1/21/2015 12:00:00 AM 1/21/2015 12:00:00 AM C52902 TK00 BORROWER PHONE CONTACT RE: RE-ROUTE/TRANSFER (DOC CODE TRANSLATIONS) 5029350481051352, 5029350481051345

1/21/2015 12:00:00 AM 1/21/2015 12:00:00 AM C52902 TK00 BORR RQSTD FOR A DOMESTIC REP; TRIED TO XFR TO ESCA, BT HQ ADVSD THAT FDR TRAINED ARE ALREADY EMPOWERED TO XFR TO DOMESTIC ALREADY; HQ PROVIDED VDN 10625, BT WAIT TIME IS >30 MINS; XFRD TO ESCA// (DOC CODE TRANSLATIONS) 5029350481051352, 5029350481051345

1/21/2015 12:00:00 AM 1/21/2015 12:00:00 AM E71372 TK00 BORR SUBMITTED REQ FOR RESEARCH ON ACCT BALANCE, BUT DIDN'T RECEIVE RESPONSE, I RESENT IDT TO RESEARCH, BUT WANTED SUP, SENT TO SUP (DOC CODE TRANSLATIONS) 5029350481051352, 5029350481051345

1/21/2015 12:00:00 AM 1/21/2015 12:00:00 AM EDW 8 CIS NM-008 OLD ADDRESS: 5029350481051352

1/21/2015 12:00:00 AM 1/21/2015 12:00:00 AM C35805 TK00 CARES DIALED 916019064145 (DOC CODE TRANSLATIONS) 5029350481051352, 5029350481051345

1/21/2015 12:00:00 AM 1/21/2015 12:00:00 AM EDW 8 CIS NM-008 OLD ADDRESS: 5029350481051345

1/21/2015 12:00:00 AM 1/21/2015 12:00:00 AM EDW 7 CIS NM-007 OLD ADDRESS: 115 GERMANY DR 5029350481051345

1/21/2015 12:00:00 AM 1/21/2015 12:00:00 AM EDW 7 CIS NM-007 OLD ADDRESS: CANTON MS 39046-6054 5029350481051345

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Acct # 9644672640

1/21/2015 12:00:00 AM 1/21/2015 12:00:00 AM E72040 GG00 BORROWER UPSET STATING THAT BALANCE HAS INCREASED SINCE NAME CHANGED TO NAVIENT BORROWER STATING THAT WAS ADVISED ON 1/9/15 WHEN SPOKE WITH AGENT THAT HIS BALANCE WAS 5009.53 WHEN WAS WITH SALLIE MAE AND HAS INCREASED SINCE LOANS CHANGED TO NAVIENT. APOLOGIZED TO BORR THAT RECEIVED INCORRECT INFORMATION REVIEWED STATEMENTS WITH BORR BACK TO AUG WHEN STILL UNDER SALLIE MAE THAT BALANCE WAS AT 6178.69 AND THAT BALANCE HAS WENT DOWN SINCE THEN HAS NOT INCREASED BORR WANTS TO KNOW WHAT THE AGENT WAS LOOKING AT ON 1-9-15 APOLOGIZED THAT UNABLE TO DETERMINE WAS SPECIALIST WAS VIEWING AT THAT TIME. 5029350481051345

1/21/2015 12:00:00 AM 1/21/2015 12:00:00 AM E72040 GK2W RECD ESCALATED INQUIRY, ENTERED INTO CSI DATABASE 5029350481051345

1/21/2015 12:00:00 AM 1/21/2015 12:00:00 AM E71372 TK00 BORROWER PHONE CONTACT RE: RE-ROUTE/TRANSFER (DOC CODE TRANSLATIONS) 5029350481051345

1/21/2015 12:00:00 AM 1/21/2015 12:00:00 AM EDW TW50 MYL; MYL LOGIN SUCCESSFUL 5029350481051345

1/21/2015 12:00:00 AM 1/22/2015 12:00:00 AM A39138 GX00 ID:116880, IDT Type: Research Requested is created on 01/21/2015 5029350481051352, 5029350481051345

1/23/2015 12:00:00 AM 1/23/2015 12:00:00 AM E52520 GJ00 PER ARTIVA RESEARCH IDT ID#116880;BALANCE WAS 5009.53 BEFORE WE SWITCHED TO NAVIENT, BALANCE WENT UP TO 5610.76, BORR WANTS RESEARCH AS TO WHY THIS DIFFERENCE IN THE AMTS, PLEASE SEND RESPONSE TO BORR WITH THIS EXPLANATION;RVWD CLASS;THE COMBINED BALANCE AT CONVERSION WAS 4040.59 (2808.65+4041.17);AMTS MATCH AMT ON FDR;RVWD ACCT;THE BALANCE HAS BEEN DECREASING MONTHLY SINCE LN CONVERTED OVER TO FDR;NO BALANCE INCREASE FROM TIME LN WAS UNDER SLMA TO NOW 5029350481051352

1/23/2015 12:00:00 AM 1/23/2015 12:00:00 AM EDW CORS01 P099 Monthly Statement Sent EMAIL Borrower 01/22/2015 5029350481051345

1/23/2015 12:00:00 AM 1/23/2015 12:00:00 AM E52520 GJ00 PER ARTIVA RESEARCH IDT ID#116880;BALANCE WAS 5009.53 BEFORE WE SWITCHED TO NAVIENT, BALANCE WENT UP TO 5610.76, BORR WANTS RESEARCH AS TO WHY THIS DIFFERENCE IN THE AMTS, PLEASE SEND RESPONSE TO BORR WITH THIS EXPLANATION;RVWD CLASS;THE COMBINED BALANCE AT CONVERSION WAS 4040.59 (2808.65+4041.17);AMTS MATCH AMT ON FDR;RVWD ACCT;THE BALANCE HAS BEEN DECREASING MONTHLY SINCE LN CONVERTED OVER TO FDR;NO BALANCE INCREASE FROM TIME LN WAS UNDER SLMA TO NOW 5029350481051345

1/23/2015 12:00:00 AM 1/25/2015 12:00:00 AM A39138 GX00 ID:116880, IDT Type: Research Requested is completed on 01/23/2015 5029350481051352, 5029350481051345

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2/4/2015 12:00:00 AM 2/4/2015 12:00:00 AM A39138 GYB6 X936-INTRO PATH TO SUCCESS EMAIL SNT 5029350481051352, 5029350481051345

2/4/2015 12:00:00 AM 2/4/2015 12:00:00 AM A39138 GYB6 X936-INTRO PATH TO SUCCESS EMAIL SNT 5029350481051352, 5029350481051345

2/7/2015 12:00:00 AM 2/8/2015 12:00:00 AM SYS CORR Payment reminder sent to 6056; due date of 02/17/2015; amount due:\$41.03 5029350481051352

2/7/2015 12:00:00 AM 2/8/2015 12:00:00 AM SYS CORR Payment reminder sent to 6056; due date of 02/17/2015; amount due:\$27.26 5029350481051345

2/17/2015 12:00:00 AM 2/17/2015 12:00:00 AM EDW TW50 MYL; MYL LOGIN SUCCESSFUL 5029350481051352, 5029350481051345

2/18/2015 12:00:00 AM 2/18/2015 12:00:00 AM EDW TX00 IVR CALL INFORMATION, DATE OF CALL 02/18/2015, TIME OF CALL 17:46:58, CALLER DIALED 8882725543 (ROLENAME) : (SSN) : (Name) : (List of Loans that are coborrowed) 5029350481051352, 5029350481051345

2/18/2015 12:00:00 AM 2/18/2015 12:00:00 AM C51777 TK00 BORR CALLED; SAID THAT HE REQUESTED FOR THE PAYMENT HISTORY SINCE HE STARTED MAKING PAYMNTS WTH THE DECLINING BALANCE TO BE EMAILED TO HIM BUT HE DID NOT RECEIVE ANY; SENT IDT WTH BORR;&APOS;S REQUEST AND ADV HIM THAT IT WILL BE SENT VIA REGULAR MAIL; ADV TF (DOC CODE TRANSLATIONS) 5029350481051352, 5029350481051345

2/18/2015 12:00:00 AM 2/18/2015 12:00:00 AM C51777 TK00 ADV COMPLETION WILL BE 02/26/15 AND MAILING TIME IS 7-10 DAYS (DOC CODE TRANSLATIONS) 5029350481051352, 5029350481051345

2/18/2015 12:00:00 AM 2/19/2015 12:00:00 AM A39138 GX00 ID:160501 , IDT Type: Manual Letter is created on 02/18/2015 5029350481051352, 5029350481051345

2/19/2015 12:00:00 AM 2/20/2015 12:00:00 AM EDW 197 COSIN NM-197 LETTER = K520 5029350481051352, 5029350481051345

2/23/2015 12:00:00 AM 2/23/2015 12:00:00 AM E50369 G186 LETTER TYPED; AWAITING QC 5029350481051352, 5029350481051345

2/23/2015 12:00:00 AM 2/23/2015 12:00:00 AM E50369 GJ00 PER MANLR IDT 160501; BOR RQSTD COMPLETE PMT HIST FOR LNS 1345/1352; DRFTD MANL PMT HIST FOR LNS 1345/1352 FROM FIRST PMT TO MOST RECENT 5029350481051352

2/23/2015 12:00:00 AM 2/23/2015 12:00:00 AM EDW CORS01 P099 Monthly Statement Sent EMAIL Borrower 02/22/2015 5029350481051345

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Acct # 9644672640

2/23/2015 12:00:00 AM 2/23/2015 12:00:00 AM E50369 GJ00 PER MANLR IDT 160501; BOR RQSTD COMPLETE PMT HIST FOR LNS 1345/1352; DRFTD MANL PMT HIST FOR LNS 1345/1352 FROM FIRST PMT TO MOST RECENT 5029350481051345

2/23/2015 12:00:00 AM 2/24/2015 12:00:00 AM A39138 GX00 ID:160501 , IDT Type: Manual Letter is completed on 02/23/2015 5029350481051352, 5029350481051345

2/24/2015 12:00:00 AM 2/24/2015 12:00:00 AM EDW CORL01 K520 Annual Cosigner Interest Statement Sent USPS Letter Cosigner 02/20/2015 5029350481051352

2/24/2015 12:00:00 AM 2/24/2015 12:00:00 AM E69105 G170 COMPLETED QC REVIEW; SENT TO BE MAILED OR FAXED 5029350481051352

2/24/2015 12:00:00 AM 2/24/2015 12:00:00 AM E69105 G170 COMPLETED QC REVIEW; SENT TO BE MAILED OR FAXED 5029350481051345

2/25/2015 12:00:00 AM 2/25/2015 12:00:00 AM E41434 GK24 SENT LETTER TO BORROWER 5029350481051352

2/25/2015 12:00:00 AM 2/25/2015 12:00:00 AM E41434 GK24 SENT LETTER TO BORROWER 5029350481051345

3/7/2015 12:00:00 AM 3/8/2015 12:00:00 AM SYS CORR Payment reminder sent to 6056; due date of 03/17/2015; amount due:\$41.03 5029350481051352

3/7/2015 12:00:00 AM 3/8/2015 12:00:00 AM SYS CORR Payment reminder sent to 6056; due date of 03/17/2015; amount due:\$27.26 5029350481051345

3/16/2015 12:00:00 AM 3/16/2015 12:00:00 AM EDW TW50 MYL; MYL LOGIN SUCCESSFUL 5029350481051352, 5029350481051345

3/23/2015 12:00:00 AM 3/23/2015 12:00:00 AM EDW CORS01 P099 Monthly Statement Sent EMAIL Borrower 03/22/2015 5029350481051345

4/7/2015 12:00:00 AM 4/7/2015 12:00:00 AM SYS CORR Payment reminder sent to 6056; due date of 04/17/2015; amount due:\$41.03 5029350481051352

4/7/2015 12:00:00 AM 4/7/2015 12:00:00 AM SYS CORR Payment reminder sent to 6056; due date of 04/17/2015; amount due:\$27.26 5029350481051345

4/23/2015 12:00:00 AM 4/24/2015 12:00:00 AM EDW CORS01 P099 Monthly Statement Sent EMAIL Borrower 04/22/2015 5029350481051345

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4/29/2015 12:00:00 AM 4/29/2015 12:00:00 AM E59854 TK00 REVIEW ACCT W/O CUST CONTACT (DOC CODE TRANSLATIONS)
5029350481051352

4/29/2015 12:00:00 AM 4/29/2015 12:00:00 AM E59854 TK00 REVIEW ACCT W/O CUST CONTACT (DOC CODE TRANSLATIONS)
5029350481051345

5/7/2015 12:00:00 AM 5/7/2015 12:00:00 AM SYS CORR Payment reminder sent to 6056; due date of 05/17/2015; amount due:\$40.50
5029350481051352

5/7/2015 12:00:00 AM 5/7/2015 12:00:00 AM SYS CORR Payment reminder sent to 6056; due date of 05/17/2015; amount due:\$26.53
5029350481051345

5/20/2015 12:00:00 AM 5/21/2015 1:52:43 AM FDR 7 CIS NM-007 OLD ADDRESS: 108 W PIAZZA ST 5029350481051352

5/20/2015 12:00:00 AM 5/21/2015 1:52:43 AM FDR 7 CIS NM-007 OLD ADDRESS: CRYSTAL SPGS MS 39059-3182 5029350481051352

5/20/2015 12:00:00 AM 5/21/2015 1:52:43 AM FDR 8 CIS NM-008 OLD ADDRESS: 5029350481051352

5/20/2015 12:00:00 AM 5/21/2015 1:52:43 AM FDR 7 CIS NM-007 OLD ADDRESS: 108 W PIAZZA ST 5029350481051345

5/20/2015 12:00:00 AM 5/21/2015 1:52:43 AM FDR 7 CIS NM-007 OLD ADDRESS: CRYSTAL SPGS MS 39059-3182 5029350481051345

5/20/2015 12:00:00 AM 5/21/2015 1:52:43 AM FDR 8 CIS NM-008 OLD ADDRESS: 5029350481051345

5/20/2015 12:00:00 AM 5/21/2015 1:54:58 AM FDR TW50 MYL; MYL LOGIN SUCCESSFUL 5029350481051352, 5029350481051345

5/20/2015 12:00:00 AM 5/21/2015 1:54:58 AM FDR RTPYMT A PAYMENT FOR CONFIRMATION CODE 37323552 WAS SUBMITTED ON
5/20/2015 8:28:48 AM FOR \$100.00, EFFECTIVE 05/20/2015 BY THE BORROWER FROM MYL. NO CONVENIENCE FEE WAS CHARGED.THE
FOLLOWING BANK ACCOUNT INFORMATION WAS USED FOR THE PAYMENT: BANK ACCOUNT NUMBER ENDING IN THE LAST FOUR NUMBERS -
2018, BANK ACCOUNT ROUTING NUMBER ENDING IN THE LAST FOUR NUMBERS - 5436, BANK ACCOUNT TYPE - CHECKING, FDR ACCOUNT
NUMBER - 5029350481051345. 5029350481051352

5/20/2015 12:00:00 AM 5/21/2015 1:54:58 AM FDR RTPYMT A PAYMENT FOR CONFIRMATION CODE 37323552 WAS SUBMITTED ON
5/20/2015 8:28:48 AM FOR \$100.00, EFFECTIVE 05/20/2015 BY THE BORROWER FROM MYL. NO CONVENIENCE FEE WAS CHARGED.THE
FOLLOWING BANK ACCOUNT INFORMATION WAS USED FOR THE PAYMENT: BANK ACCOUNT NUMBER ENDING IN THE LAST FOUR NUMBERS -
2018, BANK ACCOUNT ROUTING NUMBER ENDING IN THE LAST FOUR NUMBERS - 5436, BANK ACCOUNT TYPE - CHECKING, FDR ACCOUNT
NUMBER - 5029350481051345. 5029350481051345

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5/26/2015 12:00:00 AM 5/27/2015 1:31:34 AM FDR CORS01 P099 Monthly Statement Sent EMAIL Borrower 05/22/2015
5029350481051345

6/7/2015 12:00:00 AM 6/8/2015 1:31:11 AM SYS CORR Payment reminder sent to 6056; due date of 06/17/2015; amount due:\$40.50
5029350481051352

6/7/2015 12:00:00 AM 6/8/2015 1:31:11 AM SYS CORR Payment reminder sent to 6056; due date of 06/17/2015; amount due:\$26.53
5029350481051345

6/17/2015 12:00:00 AM 6/17/2015 12:44:43 PM MYL TW50 MYL LOGIN SUCCESSFUL MYL; 5029350481051352, 5029350481051345

6/17/2015 12:00:00 AM 6/17/2015 12:47:06 PM MYL RTPYMT A payment for confirmation code 39395523 was submitted on 6/17/2015 12:47:06 PM for \$40.50, effective 06/17/2015 by the Borrower from MYL. No convenience fee was charged. The following bank account information was used for the payment: Bank Account Number Ending in the Last Four Numbers - 2018, Bank Account Routing Number Ending in the Last Four Numbers - 5436, Bank Account Type - Checking, FDR Account Number - 5029350481051352. 5029350481051352, 5029350481051345

6/17/2015 12:00:00 AM 6/17/2015 12:47:07 PM MYL RTPYMT A payment for confirmation code 39395523 was submitted on 6/17/2015 12:47:06 PM for \$59.50, effective 06/17/2015 by the Borrower from MYL. No convenience fee was charged. The following bank account information was used for the payment: Bank Account Number Ending in the Last Four Numbers - 2018, Bank Account Routing Number Ending in the Last Four Numbers - 5436, Bank Account Type - Checking, FDR Account Number - 5029350481051345. 5029350481051352, 5029350481051345

6/17/2015 12:00:00 AM 6/17/2015 12:52:21 PM IVR-West TX00 IVR Call Information, Date of Call 06/17/2015, Time of Call 12:49:38, Caller Dialed 8882725543 5029350481051352, 5029350481051345

6/17/2015 12:00:00 AM 6/17/2015 1:11:31 PM C51608 TK00 PAYMENT QUESTION/PROB 5029350481051352, 5029350481051345

6/17/2015 12:00:00 AM 6/17/2015 1:11:31 PM C51608 TK00 ACCOUNT BAL 5029350481051352, 5029350481051345

6/23/2015 12:00:00 AM 6/24/2015 8:04:03 PM OPSYS CORS01 P099 Monthly Statement Sent EMAIL Borrower 06/22/2015
5029350481051345

7/7/2015 12:00:00 AM 7/7/2015 8:03:48 PM SYS CORR Payment reminder sent to 6056; due date of 07/17/2015; amount due:\$40.50
5029350481051352

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7/7/2015 12:00:00 AM 7/7/2015 8:03:48 PM SYS CORR Payment reminder sent to 6056; due date of 07/17/2015; amount due:\$26.53
5029350481051345

7/10/2015 12:00:00 AM 7/10/2015 11:40:02 AM MYL TW50 MYL LOGIN SUCCESSFUL MYL; 5029350481051352, 5029350481051345

7/10/2015 12:00:00 AM 7/10/2015 11:48:32 AM IVR-West TX00 IVR Call Information, Date of Call 07/10/2015, Time of Call 11:45:33,
Caller Dialed 8882725543 5029350481051352, 5029350481051345

7/10/2015 12:00:00 AM 7/10/2015 11:58:03 AM MYL RTPYMT A payment for confirmation code 41070912 was submitted on 7/10/2015
11:58:03 AM for \$59.50, effective 07/10/2015 by the Borrower from MYL. No convenience fee was charged.The following bank account
information was used for the payment: Bank Account Number Ending in the Last Four Numbers - 2018, Bank Account Routing Number Ending in
the Last Four Numbers - 5436, Bank Account Type - Checking, FDR Account Number - 5029350481051345. 5029350481051352,
5029350481051345

7/10/2015 12:00:00 AM 7/10/2015 11:58:04 AM MYL RTPYMT A payment for confirmation code 41070912 was submitted on 7/10/2015
11:58:03 AM for \$40.50, effective 07/10/2015 by the Borrower from MYL. No convenience fee was charged.The following bank account
information was used for the payment: Bank Account Number Ending in the Last Four Numbers - 2018, Bank Account Routing Number Ending in
the Last Four Numbers - 5436, Bank Account Type - Checking, FDR Account Number - 5029350481051352. 5029350481051352,
5029350481051345

7/10/2015 12:00:00 AM 7/10/2015 11:59:52 AM C55518 TK00 BORR REQ LTR SHOWING PMTS ALLOC TO PRIN&INT AND DECLINING
BALANCE;ADV PROC,MAILING TIME,VRFD ADDR. 5029350481051352, 5029350481051345

7/10/2015 12:00:00 AM 7/10/2015 12:00:49 PM MYL TW50 MYL LOGIN SUCCESSFUL MYL; 5029350481051352, 5029350481051345

7/23/2015 12:00:00 AM 7/23/2015 8:04:10 PM OPSYS CORS01 P099 Monthly Statement Sent EMAIL Borrower 07/22/2015
5029350481051345

8/7/2015 12:00:00 AM 8/7/2015 8:04:18 PM SYS CORR Payment reminder sent to 6056; due date of 08/17/2015; amount due:\$39.99
5029350481051352

8/7/2015 12:00:00 AM 8/7/2015 8:04:19 PM SYS CORR Payment reminder sent to 6056; due date of 08/17/2015; amount due:\$24.51
5029350481051345

8/17/2015 12:00:00 AM 8/17/2015 9:21:39 PM MYL TW50 MYL LOGIN SUCCESSFUL MYL; 5029350481051352, 5029350481051345

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8/17/2015 12:00:00 AM 8/17/2015 9:36:57 PM MYL RTPYMT A payment for confirmation code 43918975 on bill group 4325472033033 was submitted on 8/17/2015 9:36:57 PM for \$40.00, effective 08/18/2015 by the Borrower from MYL. No convenience fee was charged. The following bank account information was used for the payment: Bank Account Number Ending in the Last Four Numbers - 2018, Bank Account Routing Number Ending in the Last Four Numbers - 5436, Bank Account Type - Checking. 5029350481051352, 5029350481051345

8/18/2015 12:00:00 AM 8/19/2015 1:54:39 AM FDR 7 CIS NM-007 OLD ADDRESS: 115 GERMANY DR 5029350481051352

8/18/2015 12:00:00 AM 8/19/2015 1:54:39 AM FDR 7 CIS NM-007 OLD ADDRESS: CANTON MS 39046-6054 5029350481051352

8/18/2015 12:00:00 AM 8/19/2015 1:54:39 AM FDR 8 CIS NM-008 OLD ADDRESS: 5029350481051352

8/18/2015 12:00:00 AM 8/19/2015 1:54:39 AM FDR 7 CIS NM-007 OLD ADDRESS: 115 GERMANY DR 5029350481051345

8/18/2015 12:00:00 AM 8/19/2015 1:54:39 AM FDR 7 CIS NM-007 OLD ADDRESS: CANTON MS 39046-6054 5029350481051345

8/18/2015 12:00:00 AM 8/19/2015 1:54:39 AM FDR 8 CIS NM-008 OLD ADDRESS: 5029350481051345

8/22/2015 12:00:00 AM 8/23/2015 8:01:03 PM OPSYS CORS01 P099 Monthly Statement Sent EMAIL Borrower 08/21/2015
5029350481051345

8/24/2015 12:00:00 AM 8/24/2015 8:13:04 PM OPSYS PRVPOL Annual privacy notification sent from FDR with Statement on 08/22/2015
5029350481051352, 5029350481051345

9/7/2015 12:00:00 AM 9/7/2015 8:12:49 PM SYS CORR Payment reminder sent to 6056; due date of 09/17/2015; amount due:\$39.99
5029350481051352

9/7/2015 12:00:00 AM 9/7/2015 8:12:49 PM SYS CORR Payment reminder sent to 6056; due date of 09/17/2015; amount due:\$24.51
5029350481051345

9/17/2015 12:00:00 AM 9/17/2015 3:59:26 PM MYL TW50 MYL LOGIN SUCCESSFUL MYL; 5029350481051352, 5029350481051345

9/17/2015 12:00:00 AM 9/17/2015 4:02:17 PM MYL RTPYMT A payment for confirmation code 46183658 was submitted on 9/17/2015 4:02:17 PM for \$39.99, effective 09/17/2015 by the Borrower from MYL. No convenience fee was charged. The following bank account information was used for the payment: Bank Account Number Ending in the Last Four Numbers - 2018, Bank Account Routing Number Ending in the Last Four Numbers - 5436, Bank Account Type - Checking, FDR Account Number - 5029350481051352. 5029350481051352, 5029350481051345

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9/17/2015 12:00:00 AM 9/17/2015 4:02:17 PM MYL RTPYMT A payment for confirmation code 46183658 was submitted on 9/17/2015 4:02:17 PM for \$60.01, effective 09/17/2015 by the Borrower from MYL. No convenience fee was charged. The following bank account information was used for the payment: Bank Account Number Ending in the Last Four Numbers - 2018, Bank Account Routing Number Ending in the Last Four Numbers - 5436, Bank Account Type - Checking, FDR Account Number - 5029350481051345. 5029350481051352, 5029350481051345

9/23/2015 12:00:00 AM 9/23/2015 8:02:02 PM OPSYS CORS01 P099 Monthly Statement Sent EMAIL Borrower 09/22/2015 5029350481051345

10/7/2015 12:00:00 AM 10/7/2015 5:40:06 PM MYL TW50 MYL LOGIN SUCCESSFUL MYL; 5029350481051352, 5029350481051345

10/7/2015 12:00:00 AM 10/7/2015 5:41:09 PM MYL RTPYMT A payment for confirmation code 47676268 was submitted on 10/7/2015 5:41:08 PM for \$39.99, effective 10/07/2015 by the Borrower from MYL. No convenience fee was charged. The following bank account information was used for the payment: Bank Account Number Ending in the Last Four Numbers - 2018, Bank Account Routing Number Ending in the Last Four Numbers - 5436, Bank Account Type - Checking, FDR Account Number - 5029350481051345. 5029350481051352, 5029350481051345

10/7/2015 12:00:00 AM 10/7/2015 5:41:09 PM MYL RTPYMT A payment for confirmation code 47676268 was submitted on 10/7/2015 5:41:08 PM for \$60.01, effective 10/07/2015 by the Borrower from MYL. No convenience fee was charged. The following bank account information was used for the payment: Bank Account Number Ending in the Last Four Numbers - 2018, Bank Account Routing Number Ending in the Last Four Numbers - 5436, Bank Account Type - Checking, FDR Account Number - 5029350481051345. 5029350481051352, 5029350481051345

10/7/2015 12:00:00 AM 10/7/2015 8:02:18 PM SYS CORR Payment reminder sent to 6056; due date of 10/17/2015; amount due:\$39.99 5029350481051352

10/7/2015 12:00:00 AM 10/7/2015 8:02:18 PM SYS CORR Payment reminder sent to 6056; due date of 10/17/2015; amount due:\$24.51 5029350481051345

10/23/2015 12:00:00 AM 10/23/2015 8:03:27 PM OPSYS CORS01 P099 Monthly Statement Sent EMAIL Borrower 10/22/2015 5029350481051345

11/4/2015 12:00:00 AM 11/4/2015 12:46:00 PM E58632 TK00 PER OCA VOICEMAIL RECEIVED, PLACED CALL TO SHADERA UPCHURCH, DEPARTMENT OF EDUCATION OMBUDSMAN, BUT THERE WAS NO ANSWER; LEFT MESSAGE WITH OCA HOURS AND PHONE NUMBER 5029350481051352, 5029350481051345

Jamerial Benson
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11/5/2015 12:00:00 AM 11/5/2015 1:00:24 PM E17282 TK00 BORROWER RESEARCH RE: REVIEWED ACCOUNT 5029350481051352, 5029350481051345

11/5/2015 12:00:00 AM 11/5/2015 3:40:27 PM E59854 TK00 REVIEW ACCT W/O CUST CONTACT 5029350481051352, 5029350481051345

11/5/2015 12:00:00 AM 11/5/2015 9:47:30 PM MYL TW50 MYL LOGIN SUCCESSFUL MYL; 5029350481051352, 5029350481051345

11/5/2015 12:00:00 AM 11/5/2015 10:01:40 PM MYL TW50 MYL LOGIN SUCCESSFUL MYL; 5029350481051352, 5029350481051345

11/5/2015 12:00:00 AM 11/5/2015 10:28:40 PM MYL TX10 INTERNET MESSAGE RECEIVED FROM BORROWER INTERNET MESSAGE RECEIVED FROM BORROWER 5029350481051352, 5029350481051345

11/6/2015 12:00:00 AM 11/7/2015 2:14:07 AM E71403 MX00 EGAIN 1574632 COMPLAINTS RCVD 110515 BWR RQSTD PYMNT HISTORY FROM INCEPTION WITH RUNNING BALANCE, BWR STATED RQSTED INFO BEFORE AND ONLY GOT PYMNT HIST FROM 2 008- CURRENT BUT WASNT DECLINING, PER GUIDANCE PENDING UPON FURTHER REVIEW OF A CCT AS ENTIRE DECLINING BALANCE HIST IS NOT SOMETHING THAT IS USUALLY PROVIDED 5029350481051352, 5029350481051345

11/7/2015 12:00:00 AM 11/7/2015 8:02:51 PM SYS CORR Payment reminder sent to 6056; due date of 11/17/2015; amount due:\$38.62 5029350481051352

11/7/2015 12:00:00 AM 11/7/2015 8:02:51 PM SYS CORR Payment reminder sent to 6056; due date of 11/17/2015; amount due:\$22.76 5029350481051345

11/10/2015 12:00:00 AM 11/10/2015 5:54:09 PM IVR-West TX00 IVR Call Information, Date of Call 11/10/2015, Time of Call 17:51:51, Caller Dialed 8882725543 5029350481051352, 5029350481051345

11/10/2015 12:00:00 AM 11/10/2015 6:00:44 PM MYL TW50 MYL LOGIN SUCCESSFUL MYL; 5029350481051352, 5029350481051345

11/10/2015 12:00:00 AM 11/10/2015 6:18:59 PM C49223 TK00 ADVISED TO CALL BACK TOMORROW AND CHECK IF ITS NEEDED TO BE XFERD TO ESCALATIONS SINCE THIS WAS HANDLED BY OCA 5029350481051352, 5029350481051345

11/10/2015 12:00:00 AM 11/10/2015 6:20:31 PM C44367 TK00 Q&A 5029350481051352, 5029350481051345

11/12/2015 12:00:00 AM 11/12/2015 8:49:21 AM IVR-West TX00 IVR Call Information, Date of Call 11/12/2015, Time of Call 08:46:04, Caller Dialed 8882725543 5029350481051352, 5029350481051345

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11/12/2015 12:00:00 AM 11/12/2015 8:53:55 AM C36221 TK00 FDR/ BORR CALL BACK/ AS PER PREV CORR/ ACCT HANDLED BY OCA/ ESCALATED CALL TO SUPERVISOR 5029350481051352, 5029350481051345

11/12/2015 12:00:00 AM 11/12/2015 8:53:55 AM C36221 TK00 BORROWER PHONE CONTACT RE: CARES DIALED 11457 5029350481051352, 5029350481051345

11/12/2015 12:00:00 AM 11/12/2015 9:08:15 AM C43253 TK00 BORR IS REQUESTING TO BE CONNECTED TO THE DEPT WHO'S HANDLING HIS CASE, BORR IS INSISTING FOR THE DECLINING BALANCE TO BE SENT AND WAS ADVSD THAT THE ACCT. IS BEING HANDLED BY OCA, CALLED OCA AND ADVSD THAT THERE'S NO OPEN CASE BUT OMBUDSMAN IS CALLING US ABOUT THE ACCT, OCA REP ASKED FOR THE CALL TO BE TRANSFRD OVER, TRANSFRD CALL ACCORDINGLY 5029350481051352, 5029350481051345

11/12/2015 12:00:00 AM 11/12/2015 9:08:15 AM C43253 TK00 CARES DIALED (888) 545-4199 5029350481051352, 5029350481051345

11/12/2015 12:00:00 AM 11/12/2015 9:16:43 AM E61168 TK00 BORROWER ESCALATION REQUEST FULL PAYMENT HISTORY PRINCIPAL/INTEREST/FEE TELEPHONE 601-906-4145 SENT FOR ASSGNMT 5029350481051352, 5029350481051345

11/13/2015 12:00:00 AM 11/14/2015 1:32:42 AM E69824 GK00 ***OCA*** RECEIVED BORROWER COMPLAINT REQUESTING FULL PAYMENT HISTORY, PRINCIPAL, INTEREST, AND FEES ON ACCOUNT. 5029350481051352, 5029350481051345

11/13/2015 12:00:00 AM 11/14/2015 1:32:48 AM E19813 GH92 ACCT RECEIVED IN CBS/SBS FOR REVIEW AND RESPONSE 5029350481051352

11/13/2015 12:00:00 AM 11/14/2015 1:32:48 AM E19813 GH92 ACCT RECEIVED IN CBS/SBS FOR REVIEW AND RESPONSE 5029350481051345

11/17/2015 12:00:00 AM 11/18/2015 1:38:30 AM E69824 GK00 ***OCA*** SPOKE WITH BORROWER AND DISCUSSED NATURE OF COMPLAINT. BORROWER STATE S IS REQUESTING THE INFORMATION WITH BELIEF THAT PAYMENTS ACCOUNT BALANCE IS NOT ACCURATE, SHOULD BE LOWER. ADVISED BORROWER WOULD COMPILE ACCOUNT INFORMATION AS REQUESTED. BORROWER OK. 5029350481051352, 5029350481051345

11/18/2015 12:00:00 AM 11/18/2015 10:35:31 AM E69824 TK00 BORROWER RESEARCH RE: REVIEWED ACCOUNT 5029350481051352, 5029350481051345

11/23/2015 12:00:00 AM 11/23/2015 8:05:12 PM OPSYS CORS01 P099 Monthly Statement Sent EMAIL Borrower 11/22/2015 5029350481051345

11/24/2015 12:00:00 AM 11/25/2015 1:30:45 AM FDR 16 NM-016 = PREV STATUS = 5029350481051352

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11/25/2015 12:00:00 AM 11/26/2015 1:52:27 AM E71403 MX00 EGAIN 1574632 COMPLAINTS RCVD 110515 BWR RQSTD DECLINING
BALANCE HISTORY; PER M EMOS OCA IS ON THE ACCT HANDLING BWR RQST, NAT, COMPLETED EMAIL OUT 5029350481051352

11/25/2015 12:00:00 AM 11/26/2015 1:52:27 AM E71403 MX00 EGAIN 1574632 COMPLAINTS RCVD 110515 BWR RQSTD DECLINING
BALANCE HISTORY; PER M EMOS OCA IS ON THE ACCT HANDLING BWR RQST, NAT, COMPLETED EMAIL OUT 5029350481051345

12/7/2015 12:00:00 AM 12/7/2015 5:22:11 PM MYL TW50 MYL LOGIN SUCCESSFUL MYL; 5029350481051352, 5029350481051345

12/7/2015 12:00:00 AM 12/7/2015 5:26:45 PM IVR-West TX00 IVR Call Information, Date of Call 12/07/2015, Time of Call 17:24:31, Caller
Dialed 8882725543 5029350481051352, 5029350481051345

12/7/2015 12:00:00 AM 12/7/2015 5:57:09 PM C52003 TK00 BORR IS WORKING WITH OCA CALL TRAN TO HQ 5029350481051352,
5029350481051345

12/7/2015 12:00:00 AM 12/7/2015 5:57:09 PM C52003 TK00 BORROWER PHONE CONTACT RE: CARES DIALED 11457
5029350481051352, 5029350481051345

12/7/2015 12:00:00 AM 12/7/2015 6:05:40 PM C45647 GG00 ESCALATION 5029350481051352, 5029350481051345

12/7/2015 12:00:00 AM 12/7/2015 6:05:40 PM C45647 TK00 CARES DIALED 18885454199 5029350481051352, 5029350481051345

12/7/2015 12:00:00 AM 12/7/2015 6:05:40 PM C45647 TK00 BORR IS REQUESTING FOR FULL PMT HISTORY; ACCOUNT ON OPEN ISSUE
WITH OCA. BORR WANTED TO BE CONNECTED TO THE SAME DEPARTMENT. 5029350481051352, 5029350481051345

12/7/2015 12:00:00 AM 12/7/2015 6:05:40 PM C45647 TK00 WHILE CONNECTING TO ART, BORR DISCONNECTED. NAT
5029350481051352, 5029350481051345

12/7/2015 12:00:00 AM 12/7/2015 8:06:53 PM SYS CORR Payment reminder sent to 6056; due date of 12/17/2015; amount due:\$38.62
5029350481051352

12/7/2015 12:00:00 AM 12/7/2015 8:06:53 PM SYS CORR Payment reminder sent to 6056; due date of 12/17/2015; amount due:\$22.76
5029350481051345

12/8/2015 12:00:00 AM 12/8/2015 4:10:35 PM E59660 TK00 BRW CALLED TO CHECK STATUS OF RQST MADE IN NOVEMBER/ADVOCATE
UNAVAILABLE/TRANS TO VOICEMAIL 5029350481051352, 5029350481051345

12/14/2015 12:00:00 AM 12/14/2015 12:55:44 PM E17282 TK00 RCVD CALL FROM CUST; TRANSFER TO ADVOCATE 5029350481051352,
5029350481051345

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12/14/2015 12:00:00 AM 12/15/2015 1:31:00 AM E69824 GK00 ***OCA*** SPOKE WITH BORROWER REGARDING PH AND ADVISED QC PROCESS AND AS SOON A S REVIEW IS COMPLETED WILL BE ABLE TO SEND PH. BORROWER OK 5029350481051352

12/14/2015 12:00:00 AM 12/15/2015 1:31:00 AM E69824 GK00 ***OCA*** SPOKE WITH BORROWER REGARDING PH AND ADVISED QC PROCESS AND AS SOON A S REVIEW IS COMPLETED WILL BE ABLE TO SEND PH. BORROWER OK 5029350481051345

12/14/2015 12:00:00 AM 12/15/2015 1:31:00 AM E69824 GK00 ***OCA*** SPOKE WITH BORROWER REGARDING PH AND ADVISED QC PROCESS AND AS SOON A S REVIEW IS COMPLETED WILL BE ABLE TO SEND PH. BORROWER OK 5029350481051345

12/23/2015 12:00:00 AM 12/24/2015 8:03:48 PM OPSYS CORS01 P099 Monthly Statement Sent EMAIL Borrower 12/22/2015 5029350481051345

1/1/2016 12:00:00 AM 1/2/2016 2:22:48 AM FDR 11 NM-011 NEW APR = 01.750 PREV APR = 01.750 5029350481051352, 5029350481051345

1/4/2016 12:00:00 AM 1/5/2016 1:31:32 AM E69824 GK00 ***OCA*** MADE OUTREACH TO BORROWER AND APOLOGIZED FOR LENGTH OF TIME TO SEND P H. ADVISED ONCE QC IS COMPLETED BORROWER WILL RECEIVE INFORMATION. BORROWER OK 5029350481051352, 5029350481051345

1/6/2016 12:00:00 AM 1/7/2016 1:31:28 AM E69824 MY96 CAU LETTERS TYPED; AWAITING QC 5029350481051352, 5029350481051345

1/6/2016 12:00:00 AM 1/7/2016 1:31:28 AM E69824 GK00 ***OCA*** DRAFTED LETTER WITH PAYMENT HISTORIES FOR BOTH OUTSTANDING LOANS, AS REQUESTED BY BORROWER. 5029350481051352

1/6/2016 12:00:00 AM 1/7/2016 1:31:28 AM E69824 GK00 ***OCA*** DRAFTED LETTER WITH PAYMENT HISTORIES FOR BOTH OUTSTANDING LOANS, AS REQUESTED BY BORROWER. 5029350481051345

1/7/2016 12:00:00 AM 1/7/2016 8:03:49 PM SYS CORR Payment reminder sent to 6056; due date of 01/17/2016; amount due:\$38.62 5029350481051352

1/7/2016 12:00:00 AM 1/7/2016 8:03:49 PM SYS CORR Payment reminder sent to 6056; due date of 01/17/2016; amount due:\$22.76 5029350481051345

1/7/2016 12:00:00 AM 1/8/2016 1:31:31 AM E69824 GK24 SENT LETTER TO BORROWER 5029350481051352, 5029350481051345

1/7/2016 12:00:00 AM 1/8/2016 1:31:31 AM E69824 GY95 CBS REVIEW COMPLETE 5029350481051352, 5029350481051345

1/7/2016 12:00:00 AM 1/8/2016 1:31:35 AM E19157 MY99 CAU QC COMPLETE 5029350481051352

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1/7/2016 12:00:00 AM 1/8/2016 1:31:35 AM E19157 MY99 CAU QC COMPLETE 5029350481051345

1/11/2016 12:00:00 AM 1/12/2016 1:31:26 AM E69315 GK00 OCA - SENT INQ/RESPONSE FOR SCANNING 5029350481051345

1/19/2016 12:00:00 AM 1/19/2016 8:52:00 PM MYL2 TW50 MYL LOGIN SUCCESSFUL MYL LOGIN SUCCESSFUL 5029350481051352, 5029350481051345

1/19/2016 12:00:00 AM 1/19/2016 8:58:25 PM MYL2 ACH MYL2; auto debit terminate requested for following: Loan: 5029350481051352 5029350481051352

1/19/2016 12:00:00 AM 1/19/2016 8:58:25 PM MYL2 ACH MYL2; auto debit terminate requested for following: Loan: 5029350481051345 5029350481051345

1/20/2016 12:00:00 AM 1/21/2016 1:30:55 AM FDR 23 NM*023 = 0 PREV AUTO PAY FLAG = A 5029350481051352, 5029350481051345

1/20/2016 12:00:00 AM 1/22/2016 1:31:22 AM FDR 197 MYL2A NM-197 LETTER = P209 5029350481051352, 5029350481051345

1/21/2016 12:00:00 AM 1/22/2016 8:04:19 PM OPSYS CORL01 P209 CANCEL AUTO DEBIT: BORROWER REQUEST (borrower) Sent EMAIL Borrower 01/21/2016 5029350481051352, 5029350481051345

1/23/2016 12:00:00 AM 1/23/2016 8:02:36 PM OPSYS CORS01 P099 Monthly Statement Sent EMAIL Borrower 01/22/2016 5029350481051345

2/7/2016 12:00:00 AM 2/7/2016 8:00:43 PM SYS CORR Payment reminder sent to 6056; due date of 02/17/2016; amount due:\$38.09 5029350481051352

2/7/2016 12:00:00 AM 2/7/2016 8:00:43 PM SYS CORR Payment reminder sent to 6056; due date of 02/17/2016; amount due:\$21.96 5029350481051345

2/11/2016 12:00:00 AM 2/11/2016 9:43:27 PM MYL2 TW50 MYL LOGIN SUCCESSFUL MYL LOGIN SUCCESSFUL 5029350481051352, 5029350481051345

2/12/2016 12:00:00 AM 2/12/2016 5:54:56 PM MYL2 TW50 MYL LOGIN SUCCESSFUL MYL LOGIN SUCCESSFUL 5029350481051352, 5029350481051345

2/12/2016 12:00:00 AM 2/12/2016 5:55:51 PM MYL2 TW50 MYL LOGIN SUCCESSFUL MYL LOGIN SUCCESSFUL 5029350481051352, 5029350481051345

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2/16/2016 12:00:00 AM 2/16/2016 4:40:31 PM IVR-West TX00 IVR Call Information, Date of Call 02/16/2016, Time of Call 16:37:13, Caller Dialed 8882725543 5029350481051352, 5029350481051345

2/16/2016 12:00:00 AM 2/16/2016 4:58:03 PM C45804 TK00 RCVD CL FRM BOR SAID HE SENT HIS BANK STATEMENTS RE DISCREPANCIES OF HIS PYMTS/ACCT BEING HANDLED BY OCA/ AS PER SUP TO XFR TO HQ TO XFRD TO OCA 5029350481051352, 5029350481051345

2/16/2016 12:00:00 AM 2/16/2016 5:06:35 PM C42906 TK00 CARES DIALED 18885454199 5029350481051352, 5029350481051345

2/16/2016 12:00:00 AM 2/16/2016 5:06:35 PM C42906 TK00 ACCT HANDLED BY OCA, BRR WANTS TO BE TRANSFERRED TO OCA, XFER CALL 5029350481051352, 5029350481051345

2/16/2016 12:00:00 AM 2/16/2016 5:06:35 PM C42906 TK00 TRANSFER TO ANOTHER DEPARTMENT 5029350481051352, 5029350481051345

2/17/2016 12:00:00 AM 2/17/2016 10:56:34 AM E17282 TK00 RCVD 2 VM FROM CUST FOR ADV; FWD 5029350481051352, 5029350481051345

2/17/2016 12:00:00 AM 2/17/2016 1:36:36 PM IVR-West TX00 IVR Call Information, Date of Call 02/17/2016, Time of Call 13:33:22, Caller Dialed 8882725543 5029350481051352, 5029350481051345

2/17/2016 12:00:00 AM 2/17/2016 1:44:54 PM C43601 TK00 ON SET OF THE CALL BORR ASKED TO BE TRANSFERRED TO A MANAGER. ADV THAT WE CAN CONNECT HIM TO SUP. ABT OCA CONCERN. ESCALATED CALL 5029350481051352, 5029350481051345

2/17/2016 12:00:00 AM 2/17/2016 2:03:22 PM C42537 TK00 BOR REQUESTED TO SPEAK TO OCA TO FOLLOW UP HIS CONCERN WHEN HE SPOKE TO OCA. 5029350481051352, 5029350481051345

2/17/2016 12:00:00 AM 2/17/2016 2:03:22 PM C42537 GG00 ESCALATION 5029350481051352, 5029350481051345

2/17/2016 12:00:00 AM 2/17/2016 2:12:36 PM E49158 TK00 RECVD XFER CL FRM BWR, ALREADY VALIDATED, HE HAS BEEN TRYING TO GET BACK IN TOUCH WITH ADVOCATEFOR SEVERAL DAYS AND SAID HE LEFT SEVERAL VOICE MAILS, TRANSFERED WARM TO ADVOCATE 5029350481051352, 5029350481051345

2/17/2016 12:00:00 AM 2/17/2016 7:47:00 PM MYL2 TW50 MYL LOGIN SUCCESSFUL MYL LOGIN SUCCESSFUL 5029350481051352, 5029350481051345

2/17/2016 12:00:00 AM 2/17/2016 7:47:59 PM MYL2 RTPYMT A payment for confirmation code 57673953C was submitted on 2/17/2016 7:47:59 PM for \$38.09, effective 02/17/2016 by the Borrower from MYL2. Convenience Fee = 0.00. The following bank account information was

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used for the payment: Bank Account Number Ending in the Last Four Numbers - 2018, Bank Account Routing Number Ending in the Last Four Numbers - 5436, Bank Account Type - Checking, FDR Account Number - 5029350481051352. 5029350481051352, 5029350481051345

2/17/2016 12:00:00 AM 2/17/2016 7:47:59 PM MYL2 RTPYMT A payment for confirmation code 57673953C was submitted on 2/17/2016 7:47:59 PM for \$21.96, effective 02/17/2016 by the Borrower from MYL2. Convenience Fee = 0.00. The following bank account information was used for the payment: Bank Account Number Ending in the Last Four Numbers - 2018, Bank Account Routing Number Ending in the Last Four Numbers - 5436, Bank Account Type - Checking, FDR Account Number - 5029350481051345. 5029350481051352, 5029350481051345

2/17/2016 12:00:00 AM 2/18/2016 1:31:09 AM E69824 GK00 ***OCA*** SPOKE TO BORROWER AND CONFERENCED IN REGIONS BANK, CALL FROM REGIONS BANK WAS DISCONNECTED. REVIEWED BORROWER'S INQUIRY OF MISSING PAYMENTS AND BORR OWER WAS ABLE TO SEE THEM ALLOCATED CORRECTLY ON PAYMENT HISTORY. BORROWER HAD NO ADDITIONAL QUESTIONS. 5029350481051352

2/17/2016 12:00:00 AM 2/18/2016 1:31:09 AM E69824 GK00 ***OCA*** SPOKE TO BORROWER AND CONFERENCED IN REGIONS BANK, CALL FROM REGIONS BANK WAS DISCONNECTED. REVIEWED BORROWER'S INQUIRY OF MISSING PAYMENTS AND BORR OWER WAS ABLE TO SEE THEM ALLOCATED CORRECTLY ON PAYMENT HISTORY. BORROWER HAD NO ADDITIONAL QUESTIONS. 5029350481051345

2/23/2016 12:00:00 AM 2/23/2016 8:04:28 PM OPSYS CORS01 P099 Monthly Statement Sent EMAIL Borrower 02/22/2016 5029350481051345

2/24/2016 12:00:00 AM 2/26/2016 1:37:59 AM FDR 197 COSIN NM-197 LETTER = K520 5029350481051352, 5029350481051345

2/29/2016 12:00:00 AM 3/1/2016 8:02:28 PM OPSYS CORL01 K520 Annual Cosigner Interest Statement Sent EMAIL Cosigner 02/25/2016 5029350481051352

3/7/2016 12:00:00 AM 3/7/2016 4:20:44 PM MYL2 TW50 MYL LOGIN SUCCESSFUL MYL LOGIN SUCCESSFUL 5029350481051352, 5029350481051345

3/7/2016 12:00:00 AM 3/7/2016 4:21:04 PM MYL2 TX14 Borrower Requested Tax Letter From Web Site BORROWER REQUESTED TAX LETTER FROM WEB SITE 5029350481051352, 5029350481051345

3/7/2016 12:00:00 AM 3/7/2016 8:05:56 PM SYS CORR Payment reminder sent to 6056; due date of 03/17/2016; amount due:\$38.09 5029350481051352

3/7/2016 12:00:00 AM 3/7/2016 8:05:56 PM SYS CORR Payment reminder sent to 6056; due date of 03/17/2016; amount due:\$21.96 5029350481051345

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3/17/2016 12:00:00 AM 3/17/2016 11:34:28 PM MYL2 TW50 MYL LOGIN SUCCESSFUL MYL LOGIN SUCCESSFUL 5029350481051352, 5029350481051345

3/17/2016 12:00:00 AM 3/17/2016 11:36:50 PM MYL2 RTPYMT A payment for confirmation code 60008600C was submitted on 3/17/2016 11:36:50 PM for \$40.00, effective 03/17/2016 by the Borrower from MYL2. Convenience Fee = 0.00. The following bank account information was used for the payment: Bank Account Number Ending in the Last Four Numbers - 2018, Bank Account Routing Number Ending in the Last Four Numbers - 5436, Bank Account Type - Checking, FDR Account Number - 5029350481051352. 5029350481051352, 5029350481051345

3/17/2016 12:00:00 AM 3/17/2016 11:36:50 PM MYL2 RTPYMT A payment for confirmation code 60008600C was submitted on 3/17/2016 11:36:50 PM for \$40.00, effective 03/17/2016 by the Borrower from MYL2. Convenience Fee = 0.00. The following bank account information was used for the payment: Bank Account Number Ending in the Last Four Numbers - 2018, Bank Account Routing Number Ending in the Last Four Numbers - 5436, Bank Account Type - Checking, FDR Account Number - 5029350481051345. 5029350481051352, 5029350481051345

3/17/2016 12:00:00 AM 3/17/2016 11:38:43 PM MYL2 TX14 Borrower Requested Tax Letter From Web Site BORROWER REQUESTED TAX LETTER FROM WEB SITE 5029350481051352, 5029350481051345

3/23/2016 12:00:00 AM 3/23/2016 8:05:52 PM OPSYS CORS01 P099 Monthly Statement Sent EMAIL Borrower 03/22/2016 5029350481051345

4/7/2016 12:00:00 AM 4/7/2016 11:40:48 AM MYL2 TW50 MYL LOGIN SUCCESSFUL MYL LOGIN SUCCESSFUL 5029350481051352, 5029350481051345

4/7/2016 12:00:00 AM 4/7/2016 8:04:05 PM SYS CORR Payment reminder sent to 6056; due date of 04/17/2016; amount due:\$36.18 5029350481051352

4/7/2016 12:00:00 AM 4/7/2016 8:04:05 PM SYS CORR Payment reminder sent to 6056; due date of 04/17/2016; amount due:\$3.92 5029350481051345

4/18/2016 12:00:00 AM 4/18/2016 10:17:03 AM MYL2 TW50 MYL LOGIN SUCCESSFUL MYL LOGIN SUCCESSFUL 5029350481051352, 5029350481051345

4/18/2016 12:00:00 AM 4/18/2016 10:17:55 AM MYL2 RTPYMT A payment for confirmation code 62332714C was submitted on 4/18/2016 10:17:54 AM for \$40.00, effective 04/18/2016 by the Borrower from MYL2. Convenience Fee = 0.00. The following bank account information was used for the payment: Bank Account Number Ending in the Last Four Numbers - 2018, Bank Account Routing Number Ending in the Last Four Numbers - 5436, Bank Account Type - Checking, FDR Account Number - 5029350481051345. 5029350481051352, 5029350481051345

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4/18/2016 12:00:00 AM 4/18/2016 10:17:55 AM MYL2 RTPYMT A payment for confirmation code 62332714C was submitted on 4/18/2016 10:17:54 AM for \$40.00, effective 04/18/2016 by the Borrower from MYL2. Convenience Fee = 0.00. The following bank account information was used for the payment: Bank Account Number Ending in the Last Four Numbers - 2018, Bank Account Routing Number Ending in the Last Four Numbers - 5436, Bank Account Type - Checking, FDR Account Number - 5029350481051352. 5029350481051352, 5029350481051345

4/21/2016 12:00:00 AM 4/21/2016 11:29:12 AM MYL2 TW50 MYL LOGIN SUCCESSFUL MYL LOGIN SUCCESSFUL 5029350481051352, 5029350481051345

4/23/2016 12:00:00 AM 4/23/2016 8:12:14 PM OPSYS CORS01 P099 Monthly Statement Sent EMAIL Borrower 04/22/2016 5029350481051345

5/7/2016 12:00:00 AM 5/7/2016 8:03:56 PM SYS CORR Payment reminder sent to 6056; due date of 05/17/2016; amount due:\$34.96 5029350481051352

5/17/2016 12:00:00 AM 5/17/2016 10:48:54 PM MYL2 TW50 MYL LOGIN SUCCESSFUL MYL LOGIN SUCCESSFUL 5029350481051352, 5029350481051345

5/17/2016 12:00:00 AM 5/17/2016 10:50:43 PM MYL2 RTPYMT A payment for confirmation code 64547078C was submitted on 5/17/2016 10:50:43 PM for \$60.00, effective 05/17/2016 by the Borrower from MYL2. Convenience Fee = 0.00. The following bank account information was used for the payment: Bank Account Number Ending in the Last Four Numbers - 2018, Bank Account Routing Number Ending in the Last Four Numbers - 5436, Bank Account Type - Checking, FDR Account Number - 5029350481051352. 5029350481051352, 5029350481051345

5/17/2016 12:00:00 AM 5/17/2016 10:50:43 PM MYL2 RTPYMT A payment for confirmation code 64547078C was submitted on 5/17/2016 10:50:43 PM for \$40.00, effective 05/17/2016 by the Borrower from MYL2. Convenience Fee = 0.00. The following bank account information was used for the payment: Bank Account Number Ending in the Last Four Numbers - 2018, Bank Account Routing Number Ending in the Last Four Numbers - 5436, Bank Account Type - Checking, FDR Account Number - 5029350481051345. 5029350481051352, 5029350481051345

5/23/2016 12:00:00 AM 5/23/2016 8:05:28 PM OPSYS CORS01 P099 Monthly Statement Sent EMAIL Borrower 05/22/2016 5029350481051345

6/7/2016 12:00:00 AM 6/7/2016 8:03:05 PM SYS CORR Payment reminder sent to 6056; due date of 06/17/2016; amount due:\$13.74 5029350481051352

6/14/2016 12:00:00 AM 6/15/2016 8:07:28 PM A39138 GPX3 X058 Payment Addr Change Email Notification Sent 5029350481051352, 5029350481051345

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6/17/2016 12:00:00 AM 6/17/2016 8:04:46 PM A39138 GPX3 X058 Payment Addr Change Email Notification Sent 5029350481051352, 5029350481051345

6/19/2016 12:00:00 AM 6/19/2016 8:58:11 PM MYL2 TW50 MYL LOGIN SUCCESSFUL MYL LOGIN SUCCESSFUL 5029350481051352, 5029350481051345

6/21/2016 12:00:00 AM 6/21/2016 3:12:49 PM MYL2 TW50 MYL LOGIN SUCCESSFUL MYL LOGIN SUCCESSFUL 5029350481051352, 5029350481051345

6/21/2016 12:00:00 AM 6/21/2016 3:13:41 PM MYL2 RTPYMT A payment for confirmation code 66990303C was submitted on 6/21/2016 3:13:41 PM for \$13.74, effective 06/21/2016 by the Borrower from MYL2. Convenience Fee = 0.00. The following bank account information was used for the payment: Bank Account Number Ending in the Last Four Numbers - 2018, Bank Account Routing Number Ending in the Last Four Numbers - 5436, Bank Account Type - Checking, FDR Account Number - 5029350481051352. 5029350481051352, 5029350481051345

6/21/2016 12:00:00 AM 6/21/2016 3:13:41 PM MYL2 RTPYMT A payment for confirmation code 66990303C was submitted on 6/21/2016 3:13:41 PM for \$130.00, effective 06/21/2016 by the Borrower from MYL2. Convenience Fee = 0.00. The following bank account information was used for the payment: Bank Account Number Ending in the Last Four Numbers - 2018, Bank Account Routing Number Ending in the Last Four Numbers - 5436, Bank Account Type - Checking, FDR Account Number - 5029350481051345. 5029350481051352, 5029350481051345

6/23/2016 12:00:00 AM 6/23/2016 8:05:08 PM A39138 GPX2 LTR058 Pymnt Addr Change Letter Notification Sent 5029350481051352, 5029350481051345

6/23/2016 12:00:00 AM 6/23/2016 8:05:54 PM OPSYS CORS01 P099 Monthly Statement Sent EMAIL Borrower 06/22/2016 5029350481051345

7/7/2016 12:00:00 AM 7/7/2016 8:02:44 PM SYS CORR Payment reminder sent to 6056; due date of 07/17/2016; amount due:\$38.78 5029350481051352

7/18/2016 12:00:00 AM 7/18/2016 2:13:34 PM MYL2 TW50 MYL LOGIN SUCCESSFUL MYL LOGIN SUCCESSFUL 5029350481051352, 5029350481051345

7/18/2016 12:00:00 AM 7/18/2016 2:14:04 PM MYL2 RTPYMT A payment for confirmation code 68919097C was submitted on 7/18/2016 2:14:03 PM for \$50.00, effective 07/18/2016 by the Borrower from MYL2. Convenience Fee = 0.00. The following bank account information was used for the payment: Bank Account Number Ending in the Last Four Numbers - 2018, Bank Account Routing Number Ending in the Last Four Numbers - 5436, Bank Account Type - Checking, FDR Account Number - 5029350481051352. 5029350481051352, 5029350481051345

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7/23/2016 12:00:00 AM 7/23/2016 8:02:04 PM OPSYS CORS01 P099 Monthly Statement Sent EMAIL Borrower 07/22/2016
5029350481051345

7/24/2016 12:00:00 AM 7/24/2016 8:14:14 PM MYL2 TW50 MYL LOGIN SUCCESSFUL MYL LOGIN SUCCESSFUL 5029350481051352,
5029350481051345

7/24/2016 12:00:00 AM 7/24/2016 8:16:28 PM MYL2 TX00 BANK ACCOUNT XXXX6309 SAVED 5029350481051352, 5029350481051345

7/24/2016 12:00:00 AM 7/24/2016 8:19:58 PM MYL2 RTPYMT A payment for confirmation code 69330827C was submitted on 7/24/2016
8:19:58 PM for \$1432.19, effective 07/24/2016 by the Borrower from MYL2. Convenience Fee = 0.00. The following bank account information
was used for the payment: Bank Account Number Ending in the Last Four Numbers - 6309, Bank Account Routing Number Ending in the Last
Four Numbers - 3751, Bank Account Type - Checking, FDR Account Number - 5029350481051345. 5029350481051352, 5029350481051345

7/24/2016 12:00:00 AM 7/24/2016 8:19:58 PM MYL2 RTPYMT A payment for confirmation code 69330827C was submitted on 7/24/2016
8:19:58 PM for \$50.00, effective 07/24/2016 by the Borrower from MYL2. Convenience Fee = 0.00. The following bank account information was
used for the payment: Bank Account Number Ending in the Last Four Numbers - 6309, Bank Account Routing Number Ending in the Last Four
Numbers - 3751, Bank Account Type - Checking, FDR Account Number - 5029350481051352. 5029350481051352, 5029350481051345

8/17/2016 12:00:00 AM 8/17/2016 7:15:31 PM MYL2 TW50 MYL LOGIN SUCCESSFUL MYL LOGIN SUCCESSFUL 5029350481051352,
5029350481051345

8/17/2016 12:00:00 AM 8/17/2016 7:19:32 PM MYL2 RTPYMT A payment for confirmation code 71051135C was submitted on 8/17/2016
7:19:31 PM for \$2675.03, effective 08/17/2016 by the Borrower from MYL2. Convenience Fee = 0.00. The following bank account information
was used for the payment: Bank Account Number Ending in the Last Four Numbers - 6309, Bank Account Routing Number Ending in the Last
Four Numbers - 3751, Bank Account Type - Checking, FDR Account Number - 5029350481051352. 5029350481051352, 5029350481051345

8/23/2016 12:00:00 AM 8/23/2016 8:01:58 PM OPSYS CORS01 P099 Monthly Statement Sent EMAIL Borrower 08/22/2016
5029350481051345

8/22/2016 12:00:00 AM 8/24/2016 1:59:33 AM FDR 16 NM-016 = A PREV STATUS = 5029350481051345

8/22/2016 12:00:00 AM 8/24/2016 1:59:33 AM FDR 28 NM-028 NEW REASON CODE = 67 OLD REASON CODE = 00 5029350481051345

9/15/2016 12:00:00 AM 9/17/2016 2:35:28 AM FDR 16 NM-016 = A PREV STATUS = 5029350481051352

9/15/2016 12:00:00 AM 9/17/2016 2:35:28 AM FDR 28 NM-028 NEW REASON CODE = 67 OLD REASON CODE = 00 5029350481051352

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9/19/2016 12:00:00 AM 9/21/2016 1:38:36 AM FDR 16 NM-016 = C PREV STATUS = A 5029350481051352, 5029350481051345

9/19/2016 12:00:00 AM 9/21/2016 1:38:36 AM FDR 28 NM-028 NEW REASON CODE = 99 OLD REASON CODE = 67 5029350481051352, 5029350481051345

9/21/2016 12:00:00 AM 9/22/2016 1:31:47 AM FDR 78902 NM-78902 OLD MONETARY REJECT 'O' 5029350481051352

9/21/2016 12:00:00 AM 9/22/2016 1:31:47 AM FDR 78902 NM-78902 OLD MONETARY REJECT 'O' 5029350481051345

9/21/2016 12:00:00 AM 9/22/2016 1:32:24 AM E68122 GJ00 PER PER CLOSED ACCOUNT SAS DATED 20160920 UPDATE MONETARY REJECT FLAG 5029350481051352

9/21/2016 12:00:00 AM 9/22/2016 1:32:24 AM E68122 GJ00 PER PER CLOSED ACCOUNT SAS DATED 20160920 UPDATE MONETARY REJECT FLAG 5029350481051345

9/23/2016 12:00:00 AM 9/24/2016 2:35:49 AM FDR 57 CR BUREAU FLAG OLD FIELD= 2 NEW FIELD= Z 5029350481051352, 5029350481051345

9/23/2016 12:00:00 AM 9/24/2016 2:35:49 AM FDR 79168 NM 791-68 CR BUR PRV FLG OLD FIELD = * NEW FIELD = 2 5029350481051352, 5029350481051345

1/2/2017 12:00:00 AM 1/3/2017 3:41:50 AM FDR 11 NM-011 NEW APR = 02.000 PREV APR = 02.000 5029350481051352, 5029350481051345

1/6/2017 12:00:00 AM 1/6/2017 8:03:57 PM A39138 GXN1 EML-1098E VLD PRMS - DATE FRM WILL BE AVAIL 5029350481051352, 5029350481051345

2/6/2017 12:00:00 AM 2/6/2017 10:45:53 AM MYL2 TW50 MYL LOGIN SUCCESSFUL MYL LOGIN SUCCESSFUL 5029350481051352, 5029350481051345

2/6/2017 12:00:00 AM 2/6/2017 10:46:11 AM MYL2 TX14 Borrower viewed the 1098e FORM BORROWER REQUESTED TAX LETTER FROM WEB SITE 5029350481051352, 5029350481051345

12/3/2017 12:00:00 AM 12/4/2017 5:48:45 AM FDR 7 CIS NM-007 OLD ADDRESS: 108 W PIAZZA ST 5029350481051352

12/3/2017 12:00:00 AM 12/4/2017 5:48:45 AM FDR 7 CIS NM-007 OLD ADDRESS: CRYSTAL SPRINGS MS 39059-3182 5029350481051352

12/3/2017 12:00:00 AM 12/4/2017 5:48:45 AM FDR 8 CIS NM-008 OLD ADDRESS: 5029350481051352

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12/3/2017 12:00:00 AM 12/4/2017 5:48:45 AM FDR 7 CIS NM-007 OLD ADDRESS: 108 W PIAZZA ST 5029350481051345

12/3/2017 12:00:00 AM 12/4/2017 5:48:45 AM FDR 7 CIS NM-007 OLD ADDRESS: CRYSTAL SPRINGS MS 39059-3182 5029350481051345

12/3/2017 12:00:00 AM 12/4/2017 5:48:45 AM FDR 8 CIS NM-008 OLD ADDRESS: 5029350481051345

4/28/2018 12:00:00 AM 4/28/2018 8:03:29 PM OPSYS DELETE INACTIVE ACCOUNT DELETED 5029350481051352

4/28/2018 12:00:00 AM 4/28/2018 8:03:29 PM OPSYS DELETE INACTIVE ACCOUNT DELETED 5029350481051352

4/30/2018 12:00:00 AM 5/2/2018 2:01:55 AM FDR 735 NM-735 Group Action 5029350481051345

5/31/2018 12:00:00 AM 5/31/2018 8:04:22 PM OPSYS DELETE INACTIVE ACCOUNT DELETED 5029350481051345

1/16/2019 12:00:00 AM 1/16/2019 10:28:47 AM E70983 MK00 PER FDR INCOMING LTR RCVD 010719; BR REQUESTED INFORMATION REGARDING ED LOANS; NO ACTIVE ED LOANS; BWR ALSO REQUEST INFORMATION REGARDING PRIVATE LOAN; PROVIDED CONFIRMATION THAT BOTH PRIVATE LOANS HAVE BEEN PAID IN FULL; SENT FOR QC 5029350481051352, 5029350481051345

1/17/2019 12:00:00 AM 1/17/2019 6:57:12 AM E44594 LTRCRT SENT LETTER BACK TO DRAFTER FOR CORRECTIONS SENT LETTER BACK TO DRAFTER FOR CORRECTIONS 5029350481051352, 5029350481051345

1/16/2019 12:00:00 AM 1/17/2019 8:02:15 PM E70983 GX00 ID:18948167 , IDT Type: FDR Encore Incoming Letter Quality is created on 01/16/2019 5029350481051352, 5029350481051345

1/17/2019 12:00:00 AM 1/18/2019 8:02:26 PM A39138 GX00 ID:18965596 , IDT Type: FDR Encore Incoming Letter Returned is created on 01/17/2019 5029350481051352, 5029350481051345

1/17/2019 12:00:00 AM 1/18/2019 8:02:26 PM E44594 GX00 ID:18948167 , IDT Type: FDR Encore Incoming Letter Quality is completed on 01/17/2019 5029350481051352, 5029350481051345

1/30/2019 12:00:00 AM 1/30/2019 9:41:17 AM E71416 GJ00 PER PLP FINADJUST PAYMENT HISTORY PROXY BOX CASE ID 4492187 RCVD 01/28; RECEIVED REQUEST TO PROVIDE A PAYMENT HISTORY, COMPLETED REQUEST. 5029350481051352, 5029350481051345

2/4/2019 12:00:00 AM 2/4/2019 1:48:22 PM C59203 TK00 BORROWER PHONE CONTACT RE: CARES DIALED 950067 5029350481051352, 5029350481051345

2/4/2019 12:00:00 AM 2/4/2019 1:58:36 PM C43503 GHD1 Permissions window opened by Agent PERMISSIONS WINDOW OPENED BY AGENT 5029350481051352, 5029350481051345

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2/4/2019 12:00:00 AM 2/4/2019 1:59:15 PM C43503 TK00 ADDRSS/FAX 5029350481051352, 5029350481051345

2/4/2019 12:00:00 AM 2/4/2019 1:59:15 PM C43503 TK00 ACCOUNT BAL 5029350481051352, 5029350481051345

2/5/2019 12:00:00 AM 2/5/2019 9:26:41 AM E70983 G186 LETTER TYPED; AWAITING QC FDR LETTER TYPED; AWAITING QC
5029350481051352, 5029350481051345

2/5/2019 12:00:00 AM 2/5/2019 9:26:41 AM E70983 GJ00 PER FDR INCOMING LTR RETURNED DTD 011719; RCVD FEEDBACK TO INCLUDE
BWR APPS, PNS, AND PAYMENT HISTORY; INCLUDED DOCUMENTS AND RESUBMITTED FOR QC AS REQUESTED 5029350481051352,
5029350481051345

2/6/2019 12:00:00 AM 2/6/2019 7:05:37 AM E71403 G170 COMPLETED QC REVIEW; SENT TO BE MAILED OR FAXED FDR COMPLETED QC
REVIEW; SENT TO BE MAILED OR FAXED 5029350481051352, 5029350481051345

2/6/2019 12:00:00 AM 2/6/2019 9:09:11 AM E42548 GK24 SENT LETTER TO BORROWER SENT LETTER TO BORROWER
5029350481051352, 5029350481051345

2/5/2019 12:00:00 AM 2/6/2019 8:02:18 PM E70983 GX00 ID:19372380 , IDT Type: FDR Encore Incoming Letter Quality is created on
02/05/2019 5029350481051352, 5029350481051345

2/5/2019 12:00:00 AM 2/6/2019 8:02:18 PM E70983 GX00 ID:18965596 , IDT Type: FDR Encore Incoming Letter Returned is completed on
02/05/2019 5029350481051352, 5029350481051345

2/6/2019 12:00:00 AM 2/7/2019 8:02:33 PM A39138 GX00 ID:19393115 , IDT Type: FDR Encore Incoming Letter Printing is created on
02/06/2019 5029350481051352, 5029350481051345

2/6/2019 12:00:00 AM 2/7/2019 8:02:33 PM E71403 GX00 ID:19372380 , IDT Type: FDR Encore Incoming Letter Quality is completed on
02/06/2019 5029350481051352, 5029350481051345

2/6/2019 12:00:00 AM 2/7/2019 8:02:33 PM E42548 GX00 ID:19393115 , IDT Type: FDR Encore Incoming Letter Printing is completed on
02/06/2019 5029350481051352, 5029350481051345

2/9/2019 12:00:00 AM 2/9/2019 10:28:20 AM E69595 MK00 PER 020719 ENCORE LTR; RCVD BOR RQST FOR LOAN APPS; PULLED FROM
ECS; SENT TO BOR ADDR 5029350481051352, 5029350481051345

2/9/2019 12:00:00 AM 2/9/2019 10:28:20 AM E69595 G186 LETTER TYPED; AWAITING QC FDR LETTER TYPED; AWAITING QC
5029350481051352, 5029350481051345

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2/9/2019 12:00:00 AM 2/10/2019 8:01:17 PM E69595 GX00 ID:19455944 , IDT Type: FDR Encore Incoming Letter Quality is created on 02/09/2019 5029350481051352, 5029350481051345

2/11/2019 12:00:00 AM 2/11/2019 8:09:08 AM E73290 G170 COMPLETED QC REVIEW; SENT TO BE MAILED OR FAXED FDR COMPLETED QC REVIEW; SENT TO BE MAILED OR FAXED 5029350481051352, 5029350481051345

2/12/2019 12:00:00 AM 2/12/2019 9:16:01 AM E69505 GK24 SENT LETTER TO BORROWER SENT LETTER TO BORROWER 5029350481051352, 5029350481051345

2/11/2019 12:00:00 AM 2/12/2019 8:03:37 PM A39138 GX00 ID:19483145 , IDT Type: FDR Encore Incoming Letter Printing is created on 02/11/2019 5029350481051352, 5029350481051345

2/11/2019 12:00:00 AM 2/12/2019 8:03:37 PM E73290 GX00 ID:19455944 , IDT Type: FDR Encore Incoming Letter Quality is completed on 02/11/2019 5029350481051352, 5029350481051345

2/12/2019 12:00:00 AM 2/13/2019 8:04:15 PM E69505 GX00 ID:19483145 , IDT Type: FDR Encore Incoming Letter Printing is completed on 02/12/2019 5029350481051352, 5029350481051345

2/18/2019 12:00:00 AM 2/18/2019 11:04:06 AM E72150 TK00 BORROWER RESEARCH RE: REVIEWED ACCOUNT 5029350481051352, 5029350481051345

2/18/2019 12:00:00 AM 2/18/2019 3:38:04 PM E73406 TK00 BORROWER RESEARCH RE: REVIEWED ACCOUNT 5029350481051352, 5029350481051345

9/4/2020 12:00:00 AM 9/4/2020 1:07:09 PM E91916 TK00 BORROWER PHONE CONTACT RE: REVIEWED ACCOUNT, CARES DIALED 950089 5029350481051352, 5029350481051345

9/4/2020 12:00:00 AM 9/4/2020 1:16:02 PM E77034 TK00 BORROWER PHONE CONTACT RE: REVIEWED ACCOUNT 5029350481051352, 5029350481051345

9/4/2020 12:00:00 AM 9/4/2020 1:16:02 PM E77034 TK00 B REQ PMT HISTORY FOR THE LIFE OF EACH LOAN LOAN TYPE AND ORIGINATION DATES...IDT SENT 5029350481051352, 5029350481051345

9/9/2020 12:00:00 AM 9/9/2020 11:43:41 AM E75051 GJ00 PER PLP FINADJ PYMT HIST PROXY BOX CASE ID# 5282839; DTD 090420; RCVD REQ TO PROVIDE A PAYMENT HISTORY; COMPLETED REQUEST 5029350481051352, 5029350481051345

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9/18/2020 12:00:00 AM 9/18/2020 9:35:15 AM E08347 G170 COMPLETED QC REVIEW; SENT TO BE MAILED OR FAXED FDR COMPLETED QC REVIEW; SENT TO BE MAILED OR FAXED 5029350481051352, 5029350481051345

9/18/2020 12:00:00 AM 9/18/2020 12:02:30 PM E71033 GK24 SENT RESPONSE TO BORROWER SENT LETTER TO BORROWER 5029350481051352, 5029350481051345

9/15/2021 12:00:00 AM 9/15/2021 11:50:37 AM C65052 TK00 BORR CI TO CHECK IF PAYMENT IAO 20,192.32 AND 23,000.00 YEAR 2008 IS RCVD FROM MOJILLA// ADV TO CONTACT MOJILLA FIRST TO CHECK IF THOSE PAYMENTS ARE RCVDOR CASHED 5029350481051352, 5029350481051345

9/15/2021 12:00:00 AM 9/15/2021 11:50:37 AM C65052 TK00 BORROWER PHONE CONTACT RE: REVIEWED ACCOUNT 5029350481051352, 5029350481051345

9/15/2021 12:00:00 AM 9/15/2021 12:53:48 PM C57083 TK00 BTO AND CLAUDIA;FROM MOHELA, CMD, PROVIDED AUTH TO SPEAK WITH THIRD PARTY. 5029350481051352, 5029350481051345

9/15/2021 12:00:00 AM 9/15/2021 12:53:49 PM C57083 TK00 BORROWER PHONE CONTACT RE: REVIEWED ACCOUNT, CARES DIALED 950089 5029350481051352, 5029350481051345

9/15/2021 12:00:00 AM 9/15/2021 12:53:49 PM C57083 TK00 CALLING FOR ED LNS. PRIVATE LNS PIF 5029350481051352, 5029350481051345

9/15/2021 12:00:00 AM 9/15/2021 1:11:17 PM E78672 TK00 SPOKE WITH BRR AND CLAUDIA MOHELA RECVD AUTH TO DISCUSS ACCTADV ARCHIVE RECORDS SHOWS TWO FEDERAL LOANS02 810612 REGIONS BAN GS PCON US 011808 2750.00 .00 6.800 N 03 810612 REGIONS BAN GS PCON US 011808 2500.00 .00 6.800 N WHICH WERE CONSOLIDATEDCLAUDIA DISCONNECTED BRR OK 5029350481051352, 5029350481051345

9/15/2021 12:00:00 AM 9/15/2021 1:11:17 PM E78672 TK00 BORROWER PHONE CONTACT RE: REVIEWED ACCOUNT 5029350481051352, 5029350481051345

9/15/2021 12:00:00 AM 9/15/2021 1:25:52 PM E09053 GG00 ASSISTED AGENT W/Q&A IN CHAT 5029350481051352, 5029350481051345

9/15/2021 12:00:00 AM 9/15/2021 1:25:52 PM E09053 TK00 BORROWER RESEARCH RE: REVIEWED ACCOUNT 5029350481051352, 5029350481051345

9/15/2021 12:00:00 AM 9/15/2021 4:52:52 PM E92946 TK00 BORROWER PHONE CONTACT RE: REVIEWED ACCOUNT, CARES DIALED 443736 5029350481051352, 5029350481051345

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9/15/2021 12:00:00 AM 9/15/2021 5:37:11 PM E78453 GSE3 CRS: ESCALATION CALL RECEIVED FROM AGENT CRS: ESCALATION CALL RECEIVED FROM AGENT 5029350481051352, 5029350481051345

9/15/2021 12:00:00 AM 9/15/2021 5:37:12 PM E78453 TK00 BORROWER RESEARCH RE: REVIEWED ACCOUNT 5029350481051352, 5029350481051345

9/15/2021 12:00:00 AM 9/15/2021 5:37:12 PM E78453 GG00 ESC - NOTES CORRED ON COMM CLASS Y DATABASE SUFFIX 2 5029350481051352, 5029350481051345

9/15/2021 12:00:00 AM 9/15/2021 5:38:40 PM E78453 TK00 BORROWER PHONE CONTACT RE: REVIEWED ACCOUNT 5029350481051352, 5029350481051345

11/30/2021 12:00:00 AM 11/30/2021 3:39:08 PM E59428 MK00 PER 112221 ENCORE LAWYERCORR REQ, ORD 112221, RCVD LTR FROM 3RD PARTY ATTY STATING THEY REP THE FORMER BWR OF THE CLOSED AND PIFD FDR LNS, LTR BASICALLY ASKING FOR VOD SO I EMAILED OCA TO HAVE THEM WORK THE REQUEST. 5029350481051352, 5029350481051345

12/3/2021 12:00:00 AM 12/3/2021 10:50:02 AM E64715 TK00 3rd Party Telephoned Office/Inbound 5029350481051352, 5029350481051345

12/3/2021 12:00:00 AM 12/3/2021 10:51:31 AM E64715 TK00 Attorney Representation 5029350481051352, 5029350481051345

12/3/2021 12:00:00 AM 12/3/2021 10:51:58 AM E64715 GD00 Artiva Delinquency Reason changed from KNOW to UNKW 5029350481051352, 5029350481051345

12/3/2021 12:00:00 AM 12/3/2021 11:27:25 AM E64715 MK00 OMB: borr's. attorney requests Validation of Debt. See ECS: 0901d7c382396eb1 - 11/22/21. Note: loans were PIF. 09/21/2016. Unable to access/retrieve acct. in FDR (to send system ltrs.), results of PIF in 2016. Attorney is Not yet Information Eligible. Attorney and borr. must be sent ltr. K452, K453, complete & return for I/E. Unable to access acct. Created IDT # 37873454 /Research 5029350481051352, 5029350481051345

12/3/2021 12:00:00 AM 12/3/2021 11:50:34 AM E59428 GJ00 PER FDR RESEARCH REQ IIDT # 37873454 DTD 120321, ORD 112221, OMB WANTED TO SEE HOW THEY CAN SEND SYSTEM LTRS ON A CLOSED ACCT ON LY ON CARES, PENDING, WAITING ON GUIDANCE. 5029350481051352, 5029350481051345

12/6/2021 12:00:00 AM 12/6/2021 2:38:57 PM E73406 TK00 BORROWER RESEARCH RE: REVIEWED ACCOUNT 5029350481051352, 5029350481051345

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12/7/2021 12:00:00 AM 12/7/2021 10:34:39 AM E64715 MK00 OMB: borr's. attorney requests Validation of Debt. Loans were PIF. 09/21/2016. Pending borr. release for Atty. I/E. Research: OCA sends borr. VOD. doc. See ECS: 01/05/19, 09/17/20. -NAT. 5029350481051352, 5029350481051345

12/9/2021 12:00:00 AM 12/9/2021 1:33:06 PM E59428 G186 LETTER TYPED; AWAITING QC FDR LETTER TYPED; AWAITING QC 5029350481051352, 5029350481051345

12/9/2021 12:00:00 AM 12/9/2021 1:33:06 PM E59428 GJ00 PER FDR RESEARCH IDT # 37873454 DTD 120321, ORD 112221, REQ FROM OMB, RCVD REQ FROM 3RD PARTY ATTY WANTING VOD FOR THE CLOSED FDR LNS 1345 AND 1352, STATED CANNOT SEND UNTIL WR HAVE AUTHORIZATION ON FILE, TRIED TO SEND LTRS K452 AND K453 AND UNABLE TO SEND SYSTEM LTRS SINCE LNS ARE ONLY ON CARES, OMB ASKED WHAT CAN BE DONE, I REACHED OUT TO PLP MANAGEMENT AND PER GUIDANCE WAS ADVSD TO SEND THE MANUAL LTR VERSIONS OF THE SYSTEM LTRS SO THIS IS HWAT I DID, I SENT THE ONE LTR TO THE BWR AND THE ONE LTR TO THE 3RD PARTY ATTY, BOTH SENT VIA MAIL, LWA LTR. 5029350481051352, 5029350481051345

12/10/2021 12:00:00 AM 12/10/2021 12:15:04 PM E69105 G170 COMPLETED QC REVIEW; SENT TO BE MAILED OR FAXED FDR COMPLETED QC REVIEW; SENT TO BE MAILED OR FAXED 5029350481051352, 5029350481051345

12/10/2021 12:00:00 AM 12/10/2021 12:58:00 PM E69105 G170 COMPLETED QC REVIEW; SENT TO BE MAILED OR FAXED FDR COMPLETED QC REVIEW; SENT TO BE MAILED OR FAXED 5029350481051352, 5029350481051345

12/9/2021 12:00:00 AM 12/10/2021 8:00:41 PM E59428 GX00 ID:37873454 , IDT Type: FDR - Research Requested is completed on 12/09/2021 5029350481051352, 5029350481051345

12/13/2021 12:00:00 AM 12/13/2021 8:21:06 AM E42548 GK24 SENT LETTER TO BORROWER SENT LETTER TO BORROWER 5029350481051352, 5029350481051345

12/13/2021 12:00:00 AM 12/13/2021 8:26:53 AM E42548 LTR3RD SENT LETTER TO 3rd PARTY SENT LETTER TO THIRD PARTY 5029350481051352, 5029350481051345

12/29/2021 12:00:00 AM 12/29/2021 10:14:19 AM E59428 MK00 PER 122721 ENCORE POA REQ, ORD OF DOC 122721, RCVD A COMPLETED IE RELEASE FORM FROM FORMER BWR FOR CLOSED FDR LNS FOR A 3RD PARTY, UNABLE TO PROCES SINCE BWR USED TGEIR OWN INFO ON THE FORMN SO I CREATED A MAN LTR IDT TO HAVE A LTR SENT TO THE BWR ADVISING WE NEED THE FOMR FILLED OUT WITH THE 3RD PARTYS INFO AND NOT THEIR OWN. EMAILED TO HAVE THE IDT ASSIGNED TO ME. 5029350481051352, 5029350481051345

12/29/2021 12:00:00 AM 12/29/2021 5:20:16 PM E59428 GJ00 PER FDR MAN LTR IDT # 38219509 DTD 122921, ORD 122721, RCVD RETURNED IE RELEASE FORM FROM THE BWR FOR CLOSED LNS 1345 AND 1352 FOR 3RD PARTY, FORM HAS BWR'S OWN INFO ON IT, NOT

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3RD PARTY SO I SENT THE BWR A MAN LTR ADVISING WHAT THEY DID WRONG AND TO MAKE SURE THEY PUT THE 3RD PARTYS INFO ON THE FORM, LNS ARE CLOSED SO FROM IS ON SECOND PAGE OF LTR, SENT VIA MAIL, LWA LTR. 5029350481051352, 5029350481051345

12/29/2021 12:00:00 AM 12/29/2021 5:20:16 PM E59428 G186 LETTER TYPED; AWAITING QC FDR LETTER TYPED; AWAITING QC 5029350481051352, 5029350481051345

12/30/2021 12:00:00 AM 12/30/2021 10:06:23 AM E69105 G170 COMPLETED QC REVIEW; SENT TO BE MAILED OR FAXED FDR COMPLETED QC REVIEW; SENT TO BE MAILED OR FAXED 5029350481051352, 5029350481051345

12/30/2021 12:00:00 AM 12/30/2021 11:01:46 AM E41434 GK24 SENT LETTER TO BORROWER SENT LETTER TO BORROWER 5029350481051352, 5029350481051345

12/29/2021 12:00:00 AM 12/30/2021 8:02:05 PM E59428 GX00 ID:38219509 , IDT Type: FDR - Manual Letter is created on 12/29/2021 5029350481051352, 5029350481051345

12/29/2021 12:00:00 AM 12/30/2021 8:02:05 PM E59428 GX00 ID:38219509 , IDT Type: FDR - Manual Letter is completed on 12/29/2021 5029350481051352, 5029350481051345

1/13/2022 12:00:00 AM 1/13/2022 10:07:27 AM E59428 MK00 PER 011221, ENCORE POA REQ, ORD OF DOC 011222, RCVD AN IE RELEASE FORM FROM THE FORMER BWR OF THE CLOSED FDR LNS FOR 3RD PARTY, ADED 3RD PARTY AS IE ON THE ACCT, ACCT NOT ACTIVE AND ON FDR SO UNABLE TO SEND THE K530 LTRS. 5029350481051352, 5029350481051345

1/13/2022 12:00:00 AM 1/13/2022 10:07:27 AM E59428 TK00 BORROWER RESEARCH RE: CREATED ACCOUNT RELATIONSHIP(S) 5029350481051352, 5029350481051345

2/16/2022 12:00:00 AM 2/16/2022 3:04:33 PM C73706 TK00 BORROWER PHONE CONTACT RE: REVIEWED ACCOUNT, CARES DIALED 950067 5029350481051352, 5029350481051345

2/16/2022 12:00:00 AM 2/16/2022 3:04:34 PM C73706 TK00 BCI // PRIVATE LOANS // TRANSFERRED TO FDR FOR FURTHER ASSISTANCE // 5029350481051352, 5029350481051345

2/16/2022 12:00:00 AM 2/16/2022 3:19:09 PM E75986 TK00 ACCOUNT BAL 5029350481051352, 5029350481051345

2/16/2022 12:00:00 AM 2/16/2022 3:19:09 PM E75986 TK00 BORROWER PHONE CONTACT RE: REVIEWED ACCOUNT 5029350481051352, 5029350481051345

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2/16/2022 12:00:00 AM 2/16/2022 3:19:09 PM E75986 TK00 BRWR REQUEST LETTER STATING WHO GUARANTOR OF LNS WAS AND THEIR CONTACT INFORMATION PLEASE SEND TO BRWR. 5029350481051352, 5029350481051345

2/16/2022 12:00:00 AM 2/16/2022 3:19:10 PM E75986 TK00 ADVISED AIDVANTAGE FOR ED LOANS THAT MAY HAVE TRANSFERED 5029350481051352, 5029350481051345

2/16/2022 12:00:00 AM 2/17/2022 8:00:37 PM E75986 GX00 ID:38940552 , IDT Type: FDR - Manual Letter is created on 02/16/2022 5029350481051352, 5029350481051345

2/22/2022 12:00:00 AM 2/22/2022 8:58:06 AM E53380 GJ00 PER FDR MNL LTR IDT 38940552 DTD 021622; ORD 021622; BRW RQST GUARANTOR OF LNS WAS AND THEIR CONTACT INFORMATION; PRIVATE LOANS DO NOT HAVE A LENDER; DRFTD MNL LTR TO BRW ADVINSING NAVIENT PRIVATE LOAN TRUST & SUBMITTED FOR QC ON LWA 5029350481051352, 5029350481051345

2/22/2022 12:00:00 AM 2/22/2022 8:58:06 AM E53380 G186 LETTER TYPED; AWAITING QC FDR LETTER TYPED; AWAITING QC 5029350481051352, 5029350481051345

2/22/2022 12:00:00 AM 2/22/2022 8:58:07 AM E53380 TK00 PER FDR MNL LTR IDT 38940552 DTD 021622; ORD 021622; BRW RQST GUARANTOR OF LNS WAS AND THEIR CONTACT INFORMATION; PRIVATE LOANS DO NOT HAVE A LENDER; DRFTD MNL LTR TO BRW ADVINSING NAVIENT PRIVATE LOAN TRUST & SUBMITTED FOR QC ON LWA 5029350481051352, 5029350481051345

2/23/2022 12:00:00 AM 2/23/2022 10:25:55 AM E69595 G170 COMPLETED QC REVIEW; SENT TO BE MAILED OR FAXED FDR COMPLETED QC REVIEW; SENT TO BE MAILED OR FAXED 5029350481051352, 5029350481051345

2/23/2022 12:00:00 AM 2/23/2022 11:19:45 AM E41434 GK24 SENT LETTER TO BORROWER SENT LETTER TO BORROWER 5029350481051352, 5029350481051345

2/22/2022 12:00:00 AM 2/23/2022 8:00:44 PM E53380 GX00 ID:38940552 , IDT Type: FDR - Manual Letter is completed on 02/22/2022 5029350481051352, 5029350481051345

3/16/2022 12:00:00 AM 3/16/2022 9:04:58 AM E71417 MK00 ENCORE LTR REC 031122;BWR SNT IN LETTER ASKING FOR GRAUNTOR INFO;PENDE REAHED OUT TO MGMNT FOR HELP. 5029350481051352, 5029350481051345

3/23/2022 12:00:00 AM 3/23/2022 8:05:03 AM E71417 MK00 ENCORE LTR REC 031122;BWR RQST GUARANTOR INFOR REC FEEDBACK ON WHERE TO FIND INFO NO INFO N CLASS REACHED BACK OUT TO MGMNT TO SEE IF SHOULD PROVIDE DISB INFOR AND STATUS PENDE. 5029350481051352, 5029350481051345

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3/23/2022 12:00:00 AM 3/23/2022 11:37:38 AM E71417 G186 LETTER TYPED; AWAITING QC FDR LETTER TYPED; AWAITING QC
5029350481051352, 5029350481051345

3/23/2022 12:00:00 AM 3/23/2022 11:37:38 AM E71417 MK00 ENCORE LTR REC 031122;BWR RQST GUARANTOR INFO; PER GUIDEMCE
FRM BWR PROVIDED NAME, ADDRESS FOR GUARAMTORE AND DISB DTS AND AMNTS FOR LNS ALSO ADV LNS PIF. 5029350481051352,
5029350481051345

3/23/2022 12:00:00 AM 3/23/2022 12:18:08 PM E69105 G170 COMPLETED QC REVIEW; SENT TO BE MAILED OR FAXED FDR COMPLETED
QC REVIEW; SENT TO BE MAILED OR FAXED 5029350481051352, 5029350481051345

3/24/2022 12:00:00 AM 3/24/2022 1:02:52 PM E41434 GK24 SENT LETTER TO BORROWER SENT LETTER TO BORROWER
5029350481051352, 5029350481051345

3/31/2022 12:00:00 AM 3/31/2022 9:57:41 AM C73303 TK00 BORROWER PHONE CONTACT RE: REVIEWED ACCOUNT, CRS - ACCOUNT
CURRENT 5029350481051352, 5029350481051345

3/31/2022 12:00:00 AM 3/31/2022 1:08:23 PM C77119 TK00 BORROWER PHONE CONTACT RE: REVIEWED ACCOUNT, CARES DIALED
950067 5029350481051352, 5029350481051345

3/31/2022 12:00:00 AM 3/31/2022 1:17:23 PM E90313 TK00 BORROWER PHONE CONTACT RE: REVIEWED ACCOUNT
5029350481051352, 5029350481051345

7/19/2022 12:00:00 AM 7/19/2022 2:18:18 PM E109588 TK00 PRIVAATE LOAN TRANSFERED 5029350481051352, 5029350481051345

7/19/2022 12:00:00 AM 7/19/2022 2:18:18 PM E109588 TK00 BORROWER PHONE CONTACT RE: REVIEWED ACCOUNT
5029350481051352, 5029350481051345

7/19/2022 12:00:00 AM 7/19/2022 2:26:40 PM E64424 GD00 Phoned Borrower @ ; No Answer 5029350481051352, 5029350481051345

7/19/2022 12:00:00 AM 7/19/2022 2:26:42 PM E64424 GD00 Phoned Borrower @ , No Message Left 5029350481051352,
5029350481051345

7/19/2022 12:00:00 AM 7/19/2022 2:41:11 PM E72625 TK00 BORROWER PHONE CONTACT RE: REVIEWED ACCOUNT
5029350481051352, 5029350481051345

7/19/2022 12:00:00 AM 7/19/2022 2:41:12 PM E72625 TK00 SENT IDT FOR INFO FOR PIF NEEDED TO BE SENT THREW POSTAL MAIL
ADVISED 7-10 BIZ DAYS ADVISED EST DATE OF COMPLETE NEEDED CREDIT INFO 5029350481051352, 5029350481051345

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7/26/2022 12:00:00 AM 7/26/2022 8:00:57 PM A39138P1 G3A1 Email X040 Customer inquiry acknowledgement sent
5029350481051352, 5029350481051345

7/27/2022 12:00:00 AM 7/27/2022 2:58:24 PM E63169 TK00 BORROWER RESEARCH RE: REVIEWED ACCOUNT 5029350481051352,
5029350481051345

7/29/2022 12:00:00 AM 7/29/2022 7:15:46 AM E70747 TK00 PER FDR PLP FIN ADJ DECLINING BALANCE PROXY BOX CASE ID# 01047692;
DATED 7-27-22; RECEIVED REQUEST TO PROVIDE DECLINING BALANCE HISTORIES. PROCESSED REQUEST. 5029350481051352,
5029350481051345

8/1/2022 12:00:00 AM 8/1/2022 11:23:59 AM C80606 TK00 THE CALL WAS TRANSFERRED TO PRIVATE LOAN BECAUSE THE BORR,S LOAN
IS PRIVATE LOAN 5029350481051352, 5029350481051345

8/1/2022 12:00:00 AM 8/1/2022 11:23:59 AM C80606 TK00 BORROWER PHONE CONTACT RE: REVIEWED ACCOUNT 5029350481051352,
5029350481051345

8/1/2022 12:00:00 AM 8/1/2022 11:53:00 AM MYL2 TX00 COBROWSE LOGIN FOR CUSTOMER ENDING 6056 BY c49361
5029350481051352, 5029350481051345

8/1/2022 12:00:00 AM 8/1/2022 12:11:35 PM C49361 TK00 BOR CALLED ABT HIS FEDERAL LOANS IN Y DATA BASE. WANTS TO GET THESE
INFORMATION, THE PAYMENT HISTORY . ADVISED NEED TO SUBMIT A RESEARCH . BOR REQUESTED TO TALK WITH A MANAGER, ADVISED CAN
CONNECT HIM TO A SUP, AGREED. 5029350481051352, 5029350481051345

8/1/2022 12:00:00 AM 8/1/2022 12:11:35 PM C49361 TK00 BORROWER PHONE CONTACT RE: REVIEWED ACCOUNT 5029350481051352,
5029350481051345

8/1/2022 12:00:00 AM 8/1/2022 12:11:35 PM C49361 TK00 WAS ABLE TO TALK WITH A SUPERVISOR, EXPLAINED THE REASON FOR
ESCALATION. WAS ADVISED TO GIVE # OF LOAN LOCATOR, SINCE FOR FEDERAL LOANS FROM SLMA, WE STARTED SERVICING THEM OCTOBER
2014. TRIED TO GO BACK TO THE BOR, LINE WAS DICONNECTED 5029350481051352, 5029350481051345

8/1/2022 12:00:00 AM 8/1/2022 1:49:24 PM C44027 GJ00 Mr JAMERIAL Q. BENSON called in has questions on the FDR loans as to how
much, when was the paymt made, what loan was it posted to. He req to get 5029350481051352, 5029350481051345

8/1/2022 12:00:00 AM 8/1/2022 1:49:24 PM C44027 GJ00 o for his FFELP loans, it resulted some confusion as to why I can't see history.
5029350481051352, 5029350481051345

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8/1/2022 12:00:00 AM 8/1/2022 1:49:24 PM C44027 GJ00 a doc for the complete paymt history. He has questions about his FFELP loans w/ serv dates 2002 - 2008. He said prev rep/***** provided him inf 5029350481051352, 5029350481051345

8/1/2022 12:00:00 AM 8/1/2022 1:49:43 PM C44027 GJ00 s paymt history. Adv start date of FFELP loans being serv by Navient was around Oct 2014. Adv to call Aidvantage, acct reviewed on Y data base, n 5029350481051352, 5029350481051345

8/1/2022 12:00:00 AM 8/1/2022 1:49:43 PM C44027 GJ00 Action Taken: Apologized, was surprised why call was already transf by an Agent. Adv payment info on his FDR loans. IDT submitted for his FDR loan 5029350481051352, 5029350481051345

8/1/2022 12:00:00 AM 8/1/2022 1:49:44 PM C44027 GJ00 o info showing. FFELP loans was already consolidated by DOE yr 2008. As per directive order, we need to adv cust to call Aidvantage if they needed 5029350481051352, 5029350481051345

8/1/2022 12:00:00 AM 8/1/2022 1:49:44 PM C44027 GJ00 a doc for the loans prev by serv by DOE. CSI ID NO. 139323 5029350481051352, 5029350481051345

8/1/2022 12:00:00 AM 8/1/2022 1:50:12 PM C44027 GSE3 CRS: ESCALATION CALL RECEIVED FROM AGENT CRS: ESCALATION CALL RECEIVED FROM AGENT 5029350481051352, 5029350481051345

8/1/2022 12:00:00 AM 8/1/2022 1:50:12 PM C44027 TK00 BORROWER RESEARCH RE: REVIEWED ACCOUNT 5029350481051352, 5029350481051345

8/2/2022 12:00:00 AM 8/2/2022 2:17:59 PM E50369 GJ00 PER 080122 FDR MANLR IDT 41997055 ORD 080122 BOR RQSTD COMPLETE PMT HIST; NAT PER PLP FIN ADJ MEMO DTD 072922 FOR CASE 1047692; FIN ADJ CONFIRMED OCA AGENT E63169 RQSTD DB HIST PREV AND WAS PROVIDED HIST AS RQSTD; CLOSED MANLR IDT PER RQST ALRDY COMPLETED; SNT FOR FEEDBACK TO OCA 5029350481051352, 5029350481051345

8/1/2022 12:00:00 AM 8/2/2022 8:00:34 PM C44027 GX00 ID:41997055 , IDT Type: FDR - Manual Letter is created on 08/01/2022 5029350481051352, 5029350481051345

8/3/2022 12:00:00 AM 8/3/2022 11:49:49 AM E19511 GXQ1 QA SUPER REVIEWED ACCOUNT QA SUPER REVIEWED ACCOUNT 5029350481051352, 5029350481051345

8/2/2022 12:00:00 AM 8/3/2022 8:00:35 PM E50369 GX00 ID:41997055 , IDT Type: FDR - Manual Letter is completed on 08/02/2022 5029350481051352, 5029350481051345

8/5/2022 12:00:00 AM 8/5/2022 1:26:49 PM C44027 TK00 BORROWER RESEARCH RE: REVIEWED ACCOUNT 5029350481051352, 5029350481051345

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8/5/2022 12:00:00 AM 8/5/2022 1:26:49 PM C44027 TK00 BORROWER RESEARCH RE: REVIEWED ACCOUNT 5029350481051352,
5029350481051345

8/15/2022 12:00:00 AM 8/15/2022 11:48:59 AM C73713 TK00 BCI AKS ABT HIS LOAN//ADVS XFER TO PRIVATE// 5029350481051352,
5029350481051345

8/15/2022 12:00:00 AM 8/15/2022 11:48:59 AM C73713 TK00 BORROWER PHONE CONTACT RE: REVIEWED ACCOUNT
5029350481051352, 5029350481051345

8/15/2022 12:00:00 AM 8/15/2022 11:57:57 AM MYL2 TW50 MYL LOGIN SUCCESSFUL MYL LOGIN SUCCESSFUL 5029350481051352,
5029350481051345

8/15/2022 12:00:00 AM 8/15/2022 1:13:33 PM MYL2 TW50 MYL LOGIN SUCCESSFUL MYL LOGIN SUCCESSFUL 5029350481051352,
5029350481051345

8/15/2022 12:00:00 AM 8/15/2022 1:23:07 PM C49246 TK00 BORROWER PHONE CONTACT RE: REVIEWED ACCOUNT
5029350481051352, 5029350481051345

8/15/2022 12:00:00 AM 8/15/2022 1:23:07 PM C49246 TK00 PAYMENT QUESTION/PROB 5029350481051352, 5029350481051345

8/15/2022 12:00:00 AM 8/16/2022 8:02:07 PM C49246 GX00 ID:42217419 , IDT Type: FDR - Manual Letter is created on 08/15/2022
5029350481051352, 5029350481051345

8/17/2022 12:00:00 AM 8/17/2022 11:04:23 AM E53380 GJ00 PER FDR MNL LTR IDT 42217419 DTD 081522; ORD 081522; BRW RQST
DECL BAL PMT HISTORY; PENDING 5029350481051352, 5029350481051345

8/17/2022 12:00:00 AM 8/17/2022 11:04:23 AM E53380 TK00 PER FDR MNL LTR IDT 42217419 DTD 081522; ORD 081522; BRW RQST
DECL BAL PMT HISTORY; PENDING 5029350481051352, 5029350481051345

8/17/2022 12:00:00 AM 8/17/2022 5:31:49 PM MYL2 TW50 MYL LOGIN SUCCESSFUL MYL LOGIN SUCCESSFUL 5029350481051352,
5029350481051345

8/19/2022 12:00:00 AM 8/19/2022 7:52:38 AM E70747 TK00 PER FDR PLP FIN ADJ DECLINING BALANCE PROXY BOX CASE ID# 01079523;
DATED 8-17-22; RECEIVED REQUEST TO PROVIDE DECLINING BALANCE HISTORIES. PROCESSED REQUEST. 5029350481051352,
5029350481051345

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8/19/2022 12:00:00 AM 8/19/2022 9:45:02 AM E53380 G186 LETTER TYPED; AWAITING QC FDR LETTER TYPED; AWAITING QC
5029350481051352, 5029350481051345

8/19/2022 12:00:00 AM 8/19/2022 9:45:03 AM E53380 TK00 PER FDR MNL LTR IDT 42217419 DTD 081522; ORD 081522; DRFTD MNL LTR
TO BRW W/ DECL BAL PMT HISTORY & SUBMITTED FOR QC ON LWA 5029350481051352, 5029350481051345

8/19/2022 12:00:00 AM 8/19/2022 9:45:03 AM E53380 GJ00 PER FDR MNL LTR IDT 42217419 DTD 081522; ORD 081522; DRFTD MNL LTR
TO BRW W/ DECL BAL PMT HISTORY & SUBMITTED FOR QC ON LWA 5029350481051352, 5029350481051345

8/22/2022 12:00:00 AM 8/22/2022 9:51:47 AM E73290 G170 COMPLETED QC REVIEW; SENT TO BE MAILED OR FAXED FDR COMPLETED
QC REVIEW; SENT TO BE MAILED OR FAXED 5029350481051352

8/22/2022 12:00:00 AM 8/22/2022 9:51:47 AM E73290 G170 COMPLETED QC REVIEW; SENT TO BE MAILED OR FAXED FDR COMPLETED
QC REVIEW; SENT TO BE MAILED OR FAXED 5029350481051345

8/22/2022 12:00:00 AM 8/22/2022 12:55:48 PM E41434 GK24 SENT LETTER TO BORROWER SENT LETTER TO BORROWER
5029350481051352, 5029350481051345

8/23/2022 12:00:00 AM 8/23/2022 11:52:01 AM MYL2 TW50 MYL LOGIN SUCCESSFUL MYL LOGIN SUCCESSFUL 5029350481051352,
5029350481051345

12/28/2022 12:00:00 AM 12/28/2022 12:22:17 PM E110261 TK00 TRANS. TO PRIVATE DEPT. 5029350481051352, 5029350481051345

12/28/2022 12:00:00 AM 12/28/2022 12:22:17 PM E110261 TK00 BORROWER PHONE CONTACT RE: REVIEWED ACCOUNT
5029350481051352, 5029350481051345

12/28/2022 12:00:00 AM 12/28/2022 12:24:33 PM E89165 MK00 tld to CS for information on who paid loan 5029350481051352,
5029350481051345

12/28/2022 12:00:00 AM 12/28/2022 12:24:44 PM E89165 GD00 Borrower Telephoned Office/Inbound 5029350481051352,
5029350481051345

12/28/2022 12:00:00 AM 12/28/2022 12:24:50 PM E89165 TD00 VAP 5029350481051352, 5029350481051345

12/28/2022 12:00:00 AM 12/28/2022 12:24:54 PM E89165 GU00 Account Reviewed Account Reviewed 5029350481051352,
5029350481051345

Jamerial Benson
 Acct # 9644672640

Case: 45CI1:23-cv-00068-JA Document #: 16-1 Filed: 06/29/2023 Page 56 of 280

FDR Correspondence History

April 3, 2023

12/28/2022 12:00:00 AM 12/28/2022 12:30:23 PM E109977 TK00 BORROWER PHONE CONTACT RE: REVIEWED ACCOUNT
 5029350481051352, 5029350481051345

12/28/2022 12:00:00 AM 12/28/2022 12:30:24 PM E109977 TK00 PRIVATE LOAN TRANSFERED TO COMMERCIAL , TRANSFERING BACK TO
 PRIVATE 5029350481051352, 5029350481051345

12/28/2022 12:00:00 AM 12/28/2022 12:32:25 PM E63943 GD00 Borrower Telephoned Office/Inbound 5029350481051352,
 5029350481051345

12/28/2022 12:00:00 AM 12/28/2022 12:32:34 PM E63943 TD00 VAP 5029350481051352, 5029350481051345

12/28/2022 12:00:00 AM 12/28/2022 12:33:27 PM E63943 TK00 BORROWER RESEARCH RE: REVIEWED ACCOUNT 5029350481051352,
 5029350481051345

12/28/2022 12:00:00 AM 12/28/2022 12:40:13 PM E63943 GU00 Account Reviewed Account Reviewed 5029350481051352,
 5029350481051345

12/28/2022 12:00:00 AM 12/28/2022 12:40:49 PM E63943 MK00 borr vap sshe has been transfer a number of times. asdvised him there is
 no balance 5029350481051352, 5029350481051345

4/3/2023 12:00:00 AM 4/3/2023 8:41:50 AM E70747 TK00 PER FDR PLP FIN ADJ DECLINING BALANCE PROXY BOX CASE ID# 01394802; 3-
 30-23; RECEIVED REQUEST TO PROVIDE DECLINING BALANCE HISTORIES. PROCESSED REQUEST. 5029350481051352, 5029350481051345

NAVIENTP.O. Box 9640 Wilkes-Barre, PA 18773-9640
888-272-5543**February 23, 2015**Jamerial Q. Benson
115 Germany Drive
Canton, MS 39046-6054**RE:** 9644672640
Loan#: 5029350481051345
5029350481051352

Dear Jamerial Q. Benson:

Thank you for your inquiry and your business with Navient. In response to your recent request, we have researched your concerns regarding your student loan account. Specifically, you requested a transaction history for your loans referenced above.

The following payments have been received on your account:

Loan Number	Received Date	Payment Amount
5029350481051345	02/17/15	\$27.26
	01/17/15	\$28.30
	01/08/15	\$58.18
	12/18/14	\$58.18
	12/17/14	\$28.30
	11/17/14	\$28.30
	10/17/14	\$29.08
	09/17/14	\$29.08
	08/18/14	\$16.15
	08/17/14	\$29.08
	07/22/14	\$50.00
	07/17/14	\$29.93
	06/17/14	\$29.93
	06/17/14	\$36.92
	05/17/14	\$29.93
	04/21/14	\$26.93
	03/17/14	\$40.11
	02/04/14	\$50.16
	12/18/13	\$31.43
	11/21/13	\$26.43
	10/18/13	\$36.64
	09/22/13	\$36.83
	08/18/13	\$30.27
	07/17/13	\$30.27
	05/22/13	\$36.64
	04/23/13	\$36.64
	04/09/13	\$20.00
	03/20/13	\$32.93
	02/20/13	\$30.67
	01/24/13	\$45.05

EXHIBIT**3**

NAVIENTP.O. Box 9640 Wilkes-Barre, PA 18773-9640
888-272-5543

Page Two Benson

Loan Number	Received Date	Payment Amount
5029350481051345	12/18/12	\$16.47
	11/21/12	\$30.85
	10/23/12	\$61.59
	09/19/12	\$28.82
	08/23/12	\$32.93
	07/19/12	\$28.69
	06/20/12	\$32.94
	05/22/12	\$28.81
	04/26/12	\$32.94
	03/21/12	\$28.82
	02/23/12	\$32.93
	01/19/12	\$30.73
	12/16/11	\$31.36
	11/24/11	\$26.75
	11/03/11	\$26.74
	10/13/11	\$32.90
	09/07/11	\$35.38
	07/27/11	\$30.84
	06/24/11	\$30.84
	05/28/11	\$56.09
	03/22/11	\$65.99
	02/08/11	\$21.74
	01/10/11	\$69.79
	11/15/10	\$61.55
	09/01/10	\$60.70
	08/02/10	\$30.75
	06/14/10	\$54.30
	05/20/10	\$30.74
	03/30/10	\$30.73
	01/24/10	\$65.54
	12/15/09	\$25.46
	11/13/09	\$23.34
	10/01/09	\$40.94
	08/12/09	\$53.30
	07/06/09	\$30.18
	06/08/09	\$41.06
	04/09/09	\$63.70
	02/18/09	\$65.42
	09/12/08	\$41.01
	01/31/08	\$76.00
	10/09/07	\$6.53
	07/30/07	\$41.30
	05/31/06	\$50.00
	02/27/06	\$31.17
	02/27/06	\$10.88

NAVIENTP.O. Box 9640 Wilkes-Barre, PA 18773-9640
888-272-5543

Page Three Benson

Loan Number	Received Date	Payment Amount
5029350481051352	02/17/15	\$41.03
	01/17/15	\$41.82
	01/08/15	\$41.82
	12/18/14	\$41.82
	12/17/14	\$41.82
	11/17/14	\$41.82
	10/17/14	\$42.10
	09/17/14	\$42.10
	08/18/14	\$23.85
	08/17/14	\$42.10
	07/17/14	\$43.08
	06/17/14	\$43.08
	06/17/14	\$43.08
	05/17/14	\$43.08
	04/21/14	\$43.08
	03/17/14	\$39.89
	02/04/14	\$89.84
	12/18/13	\$43.57
	11/21/13	\$43.57
	10/18/13	\$43.36
	09/22/13	\$43.17
	08/18/13	\$43.36
	07/17/13	\$43.36
	05/22/13	\$43.36
	04/23/13	\$43.36
	04/09/13	\$20.00
	03/20/13	\$47.07
	02/20/13	\$43.84
	01/24/13	\$64.40
	12/18/12	\$23.53
	11/21/12	\$44.09
	10/23/12	\$88.02
	09/19/12	\$41.18
	08/23/12	\$47.07
	07/19/12	\$41.01
	06/20/12	\$47.06
	05/22/12	\$41.19
	04/26/12	\$47.06
	03/21/12	\$41.18
	02/23/12	\$47.07
	01/19/12	\$43.95
	12/16/11	\$44.86
	11/24/11	\$38.25
	11/03/11	\$38.26
	10/13/11	\$47.10
	09/07/11	\$50.62
	07/27/11	\$44.16

NAVIENTP.O. Box 9640 Wilkes-Barre, PA 18773-9640
888-272-5543

Page Four Benson

Loan Number	Received Date	Payment Amount
5029350481051352	06/24/11	\$44.16
	05/28/11	\$80.35
	03/22/11	\$94.61
	02/08/11	\$31.22
	01/10/11	\$100.21
	11/15/10	\$88.45
	09/01/10	\$87.30
	08/02/10	\$44.25
	06/14/10	\$78.19
	05/20/10	\$44.26
	03/30/10	\$44.27
	01/24/10	\$94.46
	12/15/09	\$36.69
	11/13/09	\$33.66
	10/01/09	\$59.06
	08/12/09	\$76.77
	07/06/09	\$43.33
	06/08/09	\$58.94
	04/09/09	\$91.54
	02/18/09	\$94.01
	09/12/08	\$58.99
	01/31/08	\$109.40
	10/09/07	\$9.40
	07/30/07	\$59.45
	05/31/06	\$50.00
	02/27/06	\$44.74
	02/27/06	\$15.70

You can also view your transaction history in more detail from your online account at www.Navient.com.

If you have made a payment which does not appear on this history, please send front and back copies of the canceled check, or a copy of the bank statement showing that the check was cashed by Navient. If the payment was made electronically through your bank's bill-paying service, please contact your bank to obtain the Electronic Funds Transfer (EFT) number of the payment so that we can research your account.

Please send your copies to the address on this letterhead or fax to 800-443-9723.

You're welcome to contact us with any questions you may have. Visit us online at www.Navient.com, call us toll free at 888-272-5543, or write to us at the address on this letterhead. Be sure to provide your account number in order to help us serve you better.

Sincerely,

Navient
Customer Service

KXD



Office of the Customer Advocate
PO Box 4200
Wilkes-Barre, PA 18773-4200

January 7, 2016

Mr. Jamerial Q. Benson
115 Germany Drive
Canton, MS 39046-6054

RE: Your Student Loan Account #9644672640

Dear Mr. Benson:

Thank you for reaching out to the Office of the Customer Advocate with concerns regarding your student loan account. Specifically, you requested a full payment history for your outstanding Signature Student Loans. We hope you find the following information helpful.

We have enclosed complete payment histories for you, which provide the application of payments received, any fees assessed and the amount of unpaid interest that has been capitalized (added to your principal balance). The payment histories reflect the changing principal balance of your account. If you've made any payments that aren't shown here, we will be happy to research your account further to ensure all your payments are reflected appropriately. You're welcome to send the documentation to my attention at the address on this letterhead.

You're welcome to call me directly at 888-545-4199, x418360, with any questions you may have.

Sincerely,

A handwritten signature in cursive script that reads "Jocelyn Solorzano".

Jocelyn Solorzano
Office of the Customer Advocate
Navient

Enclosures



Mr. Jameria Q. Benson
Account #9644672640

Signature Student Loan
Disbursed August 23, 2001

January 7, 2016

PRINCIPAL BALANCE PAYMENT HISTORY

EFFECTIVE DATE	TRANSACTION AMOUNT	PRINCIPAL	INTEREST	CAPITALIZED INTEREST	LATE FEES	PRINCIPAL BALANCE	COMMENTS
1/2/2011	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$4,846.00	
1/10/2011	\$100.21	-\$51.20	-\$39.01	\$0.00	-\$10.00	\$4,794.80	
2/1/2011	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$4,794.80	
2/8/2011	\$31.22	-\$6.24	-\$19.98	\$0.00	-\$5.00	\$4,788.56	
3/4/2011	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$4,788.56	
3/22/2011	\$94.61	-\$60.71	-\$28.90	\$0.00	-\$5.00	\$4,727.85	
5/2/2011	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$4,727.85	
5/28/2011	\$80.35	-\$29.81	-\$45.54	\$0.00	-\$5.00	\$4,698.04	
6/24/2011	\$44.16	-\$25.93	-\$18.23	\$0.00	\$0.00	\$4,672.11	
7/27/2011	\$44.16	-\$22.00	-\$22.16	\$0.00	\$0.00	\$4,650.11	
9/1/2011	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$4,650.11	
9/7/2011	\$50.62	-\$17.55	-\$28.07	\$0.00	-\$5.00	\$4,632.56	
10/2/2011	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$4,632.56	
10/13/2011	\$47.10	-\$18.13	-\$23.97	\$0.00	-\$5.00	\$4,614.43	
11/1/2011	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$4,614.43	
11/3/2011	\$38.26	-\$19.33	-\$13.93	\$0.00	-\$5.00	\$4,595.10	
11/24/2011	\$38.25	-\$24.38	-\$13.87	\$0.00	\$0.00	\$4,570.72	
12/16/2011	\$44.86	-\$30.41	-\$14.45	\$0.00	\$0.00	\$4,540.31	

Mr. Jameria Q. Benson
Account #9644672640

Signature Student Loan
Disbursed August 23, 2001

January 7, 2016

PRINCIPAL BALANCE PAYMENT HISTORY

EFFECTIVE DATE	TRANSACTION AMOUNT	PRINCIPAL	INTEREST	CAPITALIZED INTEREST	LATE FEES	PRINCIPAL BALANCE	COMMENTS
8/23/2001	\$1,550.00	\$1,550.00	\$0.00	\$0.00	\$0.00	\$1,550.00	Disbursement
8/23/2001	\$93.00	\$93.00	\$0.00	\$0.00	\$0.00	\$1,643.00	Supplemental Fee
1/9/2002	\$1,550.00	\$1,550.00	\$0.00	\$0.00	\$0.00	\$3,193.00	Disbursement
1/9/2002	\$93.00	\$93.00	\$0.00	\$0.00	\$0.00	\$3,286.00	Supplemental Fee
5/9/2005	\$759.39	\$0.00	\$0.00	\$759.39	\$0.00	\$4,045.39	End of Grace
2/27/2006	\$44.74	\$0.00	-\$44.74	\$0.00	\$0.00	\$4,045.39	
2/27/2006	\$15.70	\$0.00	-\$15.70	\$0.00	\$0.00	\$4,045.39	
5/31/2006	\$50.00	\$50.00	\$0.00	\$0.00	\$0.00	\$4,095.39	Forbearance Fee Assessed
5/31/2006	\$50.00	-\$50.00	\$0.00	\$0.00	\$0.00	\$4,045.39	Forbearance Fee Paid
5/31/2006	\$50.00	\$0.00	-\$50.00	\$0.00	\$0.00	\$4,045.39	
7/2/2006	\$321.43	\$0.00	\$0.00	\$321.43	\$0.00	\$4,366.82	Semi-Annual during In-School Deferment
8/5/2006	\$38.32	\$0.00	\$0.00	\$38.32	\$0.00	\$4,405.14	End of School Deferment
9/1/2006	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$4,405.14	
10/2/2006	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$4,405.14	
10/17/2006	\$50.00	\$50.00	\$0.00	\$0.00	\$0.00	\$4,455.14	Forbearance Fee Assessed
10/17/2006	\$50.00	-\$50.00	\$0.00	\$0.00	\$0.00	\$4,405.14	Forbearance Fee Paid
1/18/2007	\$193.25	\$0.00	\$0.00	\$193.25	\$0.00	\$4,598.39	End of Forbearance
3/4/2007	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$4,598.39	

Mr. Jameria Q. Benson
Account #9644672640

Signature Student Loan
Disbursed June 21, 2001

January 7, 2016

PRINCIPAL BALANCE PAYMENT HISTORY

EFFECTIVE DATE	TRANSACTION AMOUNT	PRINCIPAL	INTEREST	CAPITALIZED INTEREST	LATE FEES	PRINCIPAL BALANCE	COMMENTS
1/1/17/2014	\$28.30	-\$20.11	-\$8.19	\$0.00	\$0.00	\$2,373.67	
12/17/2014	\$28.30	-\$18.54	-\$9.76	\$0.00	\$0.00	\$2,355.13	
12/18/2014	\$58.18	-\$57.86	-\$0.32	\$0.00	\$0.00	\$2,297.27	
1/8/2015	\$58.18	-\$51.57	-\$6.61	\$0.00	\$0.00	\$2,245.70	
1/17/2015	\$28.30	-\$25.54	-\$2.76	\$0.00	\$0.00	\$2,220.16	
2/17/2015	\$27.26	-\$17.82	-\$9.44	\$0.00	\$0.00	\$2,202.34	
3/17/2015	\$27.26	-\$18.82	-\$8.44	\$0.00	\$0.00	\$2,183.52	
4/17/2015	\$27.26	-\$17.99	-\$9.27	\$0.00	\$0.00	\$2,165.53	
5/17/2015	\$26.53	-\$17.63	-\$8.90	\$0.00	\$0.00	\$2,147.90	
5/20/2015	\$100.00	-\$99.12	-\$0.88	\$0.00	\$0.00	\$2,048.78	
6/17/2015	\$26.53	-\$26.53	\$0.00	\$0.00	\$0.00	\$2,022.25	
6/17/2015	\$59.50	-\$51.63	-\$7.87	\$0.00	\$0.00	\$1,970.62	
7/10/2015	\$59.50	-\$53.29	-\$6.21	\$0.00	\$0.00	\$1,917.33	
7/17/2015	\$26.53	-\$24.70	-\$1.83	\$0.00	\$0.00	\$1,892.63	
8/17/2015	\$24.51	-\$16.46	-\$8.05	\$0.00	\$0.00	\$1,876.17	
8/18/2015	\$15.03	-\$14.78	-\$0.25	\$0.00	\$0.00	\$1,861.39	
9/17/2015	\$60.01	-\$52.36	-\$7.65	\$0.00	\$0.00	\$1,809.03	
9/17/2015	\$24.51	-\$24.51	\$0.00	\$0.00	\$0.00	\$1,784.52	

Mr. Jameria Q. Benson
Account #9644672640

Signature Student Loan
Disbursed June 21, 2001

January 7, 2016

PRINCIPAL BALANCE PAYMENT HISTORY

EFFECTIVE DATE	TRANSACTION AMOUNT	PRINCIPAL	INTEREST	CAPITALIZED INTEREST	LATE FEES	PRINCIPAL BALANCE	COMMENTS
1/5/2010	\$0.34	-\$0.34	\$0.00	\$0.00	\$0.00	\$3,501.28	Principal Credit
1/24/2010	\$65.54	-\$40.41	-\$20.13	\$0.00	-\$5.00	\$3,460.87	
3/4/2010	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$3,460.87	
3/30/2010	\$30.73	\$0.00	-\$25.73	\$0.00	-\$5.00	\$3,460.87	
4/1/2010	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$3,460.87	
5/2/2010	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$3,460.87	
5/20/2010	\$30.74	\$0.00	-\$20.74	\$0.00	-\$10.00	\$3,460.87	
6/1/2010	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$3,460.87	
6/14/2010	\$54.30	-\$25.64	-\$23.66	\$0.00	-\$5.00	\$3,435.23	
7/2/2010	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$3,435.23	
8/1/2010	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$3,435.23	
8/2/2010	\$30.75	\$0.00	-\$20.75	\$0.00	-\$10.00	\$3,435.23	
9/1/2010	\$60.70	-\$42.46	-\$18.24	\$0.00	\$0.00	\$3,392.77	
10/3/2010	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$3,392.77	
11/1/2010	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$3,392.77	
11/15/2010	\$61.55	-\$14.97	-\$36.58	\$0.00	-\$10.00	\$3,377.80	
12/2/2010	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$3,377.80	
1/2/2011	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$3,377.80	

Mr. Jameria Q. Benson
Account #9644672640Signature Student Loan
Disbursed June 21, 2001

January 7, 2016

PRINCIPAL BALANCE PAYMENT HISTORY

EFFECTIVE DATE	TRANSACTION AMOUNT	PRINCIPAL	INTEREST	CAPITALIZED INTEREST	LATE FEES	PRINCIPAL BALANCE	COMMENTS
5/18/2007	\$101.02	\$0.00	\$0.00	\$101.02	\$0.00	\$3,279.50	End of Forbearance
7/2/2007	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$3,279.50	
7/30/2007	\$41.30	\$0.00	-\$21.30	\$0.00	-\$20.00	\$3,279.50	
7/30/2007	\$50.00	\$50.00	\$0.00	\$0.00	\$0.00	\$3,329.50	Forbearance Fee Assessed
7/30/2007	\$50.00	-\$50.00	\$0.00	\$0.00	\$0.00	\$3,279.50	Forbearance Fee Paid
10/9/2007	\$6.53	\$0.00	-\$6.53	\$0.00	\$0.00	\$3,279.50	
1/1/18/2007	\$135.33	\$0.00	\$0.00	\$135.33	\$0.00	\$3,414.83	End of Forbearance
1/1/2008	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$3,414.83	
1/14/2008	\$51.84	\$0.00	\$0.00	\$51.84	\$0.00	\$3,466.67	End of Administrative Forbearance
1/31/2008	\$76.00	-\$56.51	-\$14.49	\$0.00	-\$5.00	\$3,410.16	
5/2/2008	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$3,410.16	
5/13/2008	\$50.00	\$50.00	\$0.00	\$0.00	\$0.00	\$3,460.16	Forbearance Fee Assessed
5/13/2008	\$50.00	-\$50.00	\$0.00	\$0.00	\$0.00	\$3,410.16	Forbearance Fee Paid
6/20/2008	\$109.56	\$0.00	\$0.00	\$109.56	\$0.00	\$3,519.72	End of Forbearance
8/1/2008	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$3,519.72	
9/1/2008	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$3,519.72	
9/12/2008	\$41.01	\$0.00	-\$26.01	\$0.00	-\$15.00	\$3,519.72	
9/24/2008	\$50.00	\$50.00	\$0.00	\$0.00	\$0.00	\$3,569.72	Forbearance Fee Assessed

Office of the Customer Advocate
PO Box 4200
Wilkes-Barre, PA 18773-4200

February 18, 2019

Mr. Jamerial Q. Benson
115 Germany Dr
Canton, MS 39046-6054

RE: Your Student Loan Account #9644672640

Dear Mr. Benson:

Thank you for contacting Navient regarding your student loan account. As we understand it, you are requesting copies of your Promissory Notes for the loans we service. We hope the following information is helpful.

Navient previously serviced your 14 Federal Stafford Loans and two Private Signature Student Loans. Please note that these loans have been paid in full and have a \$0.00 balance.

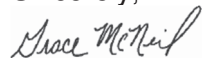
Our records confirm that your Federal Stafford Loans were paid in full by consolidation in June 2008. Per your request, we have provided copies of your Promissory Notes for you to reference. Please note that you may be eligible to receive more than one loan disbursement when you sign a Master Promissory Note. Although you sign one Master Promissory Note, each loan disbursement that is received under the Promissory Note will be disbursed separately. Additionally, borrowers may be eligible for both subsidized and unsubsidized loans within the same enrollment period. By signing the Promissory Note, you are promising to repay all the loans that were disbursed under that Promissory Note.

Please be advised that Navient has previously provided the requested information regarding your Signature Student Loans. Enclosed is a copy of our letter dated February 5, 2019, which addressed your concerns.

Navient does not service any additional loans on your account. It is important to understand that we are unable to provide you with information on loans which we do not service. For additional information on the loans you have with other servicers, please contact your current loan servicers directly.

You are welcome to contact me directly at 888-545-4199, x410202, with any questions you may have.

Sincerely,



Grace McNeil
Office of the Customer Advocate
Navient

Enclosures



CORRESPONDENCE HISTORY



CLASS-115-LOAN DIRECTORY ----- PIF ACCOUNTS 03/27/23

>NXT SCR 115 SSN _____ PG ____ OWN _____ ST _____ GU ____ LN ____ DT ____

SSN 425 41 6056 2 NAME JAMERIAL Q BENSON

LOAN OWNER		PG	PD	STAT	GU	1ST DISB	DISB PRIN	AMT OUT	INT RT	SALE ELIG
01	533253 NAV PC TRUS XS			PRES	HA	062101	2095.00	.00	5.250	Y P
02	533253 NAV PC TRUS XS			PRES	HA	082301	3100.00	.00	5.250	Y P
03	833253 NAV FFELP T GS			PCON	US	012202	2656.00	.00	7.220	Y
04	500500 FNB SIOUX F XS			ATRM	HA	000000	.00	.00		Y P
05	833253 NAV FFELP T GS			PCON	US	091102	5500.00	.00	7.220	Y
06	810612 REGIONS BAN GS			ATRM	CD	000000	.00	.00	3.460	Y
07	500500 FNB SIOUX F XS			ATRM	HA	000000	.00	.00		Y P
08	833253 NAV FFELP T GS			PCON	US	070203	4648.00	.00	7.220	Y
09	833253 NAV FFELP T GS			PCON	US	090303	3052.00	.00	7.220	Y
10	833253 NAV FFELP T GS			PCON	US	090303	2492.00	.00	7.220	Y
11	833253 NAV FFELP T GS			PCON	US	091203	2448.00	.00	7.220	Y
12	833253 NAV FFELP T GS			PCON	US	091203	952.00	.00	7.220	Y
13	833253 NAV FFELP T GS			PCON	US	021104	1200.00	.00	7.220	Y
14	833253 NAV FFELP T GS			PCON	US	061604	356.00	.00	7.220	Y
15	500500 FNB SIOUX F XS			ATRM	HA	000000	.00	.00		Y P
16	833253 NAV FFELP T GS			PCON	US	093004	1659.00	.00	7.220	Y
17	833253 NAV FFELP T GS			PCON	US	093004	1156.00	.00	7.220	Y

I004 PREVIOUS SCREEN WAS NOT PROCESSED - NO DATA WAS ENTERED

PFKEYS:1-9=BIP.5=OPRIN/INT.6=DATES.7=DELQ.8=AMTOUT.9=OTHINT.10=BRCH/FEE ASSMT

CLASS-115-LOAN DIRECTORY ----- PIF ACCOUNTS 03/27/23

>NXT SCR 115 SSN _____ PG ____ OWN _____ ST _____ GU ____ LN ____ DT ____

SSN 425 41 6056 2 NAME JAMERIAL Q BENSON

LOAN OWNER		PG	PD	STAT	GU	1ST DISB	DISB PRIN	AMT OUT	INT RT	SALE ELIG
18	810612 REGIONS BAN GS			PCNX	US	061505	546.00	.00	2.770	Y
19	810612 REGIONS BAN GS			PCNX	US	061505	797.00	.00	2.770	Y
20	833253 NAV FFELP T GS			PCON	US	061606	1632.00	.00	7.220	Y

I008 CURRENTLY ON LAST PAGE

PFKEYS:1-9=BIP.5=OPRIN/INT.6=DATES.7=DELQ.8=AMTOUT.9=OTHINT.10=BRCH/FEE ASSMT

CLASS-135-EFFECTIVE STATUS HISTORY----- PIF ACCOUNTS 03/27/23
>NXT SCR 135 SSN _____ PG _____ OWN _____ ST _____ GU _____ LN _____ DT _____
SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
NAME JAMERIAL Q BENSON INT RATE 5.250 OWNER OWNER-NOT-FOUND
ORIG PRIN 34289.00 AMT OUT 0.00 ACR INT: BOR 0.00 ED 0.00
LOANS SELECTED 12345678901234567890 UNINS 0.00
BEG END CERT POST IBR 0.00
STAT DATE DATE DATE DATE STUDENT SSN LOANS TRAN
- GRCE 110904 050805 012605 1..... S50
- GRCE 110904 050805 012605 .2..... S50
- GRCE 110904 050805 012605 ..3..... S50

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

PF2=PKG DSC.PF5=TRAN HIST(131).PF6=INT RATE HIST(132).PF7=MONETARY HIST(133).
PF8=INCLUDE NULLED STATUS TRANS.PF9=AUDIT HST(136).PF10=LDIR(115).PF14=NEG AM.

CLASS-135-EFFECTIVE STATUS HISTORY----- PIF ACCOUNTS 03/27/23
>NXT SCR 135 SSN _____ PG _____ OWN _____ ST _____ GU _____ LN _____ DT _____
SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
NAME JAMERIAL Q BENSON INT RATE 5.250 OWNER OWNER-NOT-FOUND
ORIG PRIN 34289.00 AMT OUT 0.00 ACR INT: BOR 0.00 ED 0.00
LOANS SELECTED 12345678901234567890 UNINS 0.00
BEG END CERT POST IBR 0.00
STAT DATE DATE DATE DATE STUDENT SSN LOANS TRAN
- GRCE 110904 050805 0126055..... S50
- GRCE 110904 050805 0126058..... S50
- GRCE 110904 050805 01260590..... S50
- GRCE 110904 050805 01260512..... S50
- GRCE 110904 050805 0126053..... S50
- GRCE 110904 050805 0126054..... S50
- GRCE 110904 050805 01260567... S50
- RPMT 050905 051705 050905 12..... S00
- RPMT 050905 051705 050905 ..3.5..8901234.67... S00
- FORA 051805 061205 111705 12..... S40
- FORA 051805 061205 111705 ..3.5..8901234.67... S40
- DSCH 061305 080406 092006 070106 12..... S40
- DSCH 061305 080406 092006 070106 ..3.5..... S40

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

PF2=PKG DSC.PF5=TRAN HIST(131).PF6=INT RATE HIST(132).PF7=MONETARY HIST(133).
PF8=INCLUDE NULLED STATUS TRANS.PF9=AUDIT HST(136).PF10=LDIR(115).PF14=NEG AM.

CLASS-135-EFFECTIVE STATUS HISTORY----- PIF ACCOUNTS 03/27/23
>NXT SCR 135 SSN _____ PG _____ OWN _____ ST _____ GU _____ LN _____ DT _____
SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
NAME JAMERIAL Q BENSON INT RATE 5.250 OWNER OWNER-NOT-FOUND
ORIG PRIN 34289.00 AMT OUT 0.00 ACR INT: BOR 0.00 ED 0.00
LOANS SELECTED 12345678901234567890 UNINS 0.00
IBR 0.00
STAT DATE DATE DATE DATE STUDENT SSN LOANS TRAN
— DSCH 061305 080406 092006 070106890123..67... S40
— DSCH 061305 080406 092006 0701064..... S40
— PCNX 062105 062105 06210589. S00
— GRCE 080506 020407 1009060 S50
— FORA 080506 100806 100906 ..3.5..8901234.67... S40
— FORB 080506 011707 101206 12..... S40
— RPMT 100906 101706 100906 ..3.5..8901234.67... S40
— FORV 101806 061707 012307 ..3.5..8901234.67... S40
— FORB 011807 051707 032707 12..... S40
— RPMT 020507 021707 0205070 S00
— FORV 021807 061707 0218070 S00
— FORB 051807 111707 072407 12..... S40
— FORV 061807 111707 100807 ..3.5..8901234.67... S40

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

PF2=PKG DSC.PF5=TRAN HIST(131).PF6=INT RATE HIST(132).PF7=MONETARY HIST(133).

PF8=INCLUDE NULLED STATUS TRANS.PF9=AUDIT HST(136).PF10=LDIR(115).PF14=NEG AM.

CLASS-135-EFFECTIVE STATUS HISTORY----- PIF ACCOUNTS 03/27/23
>NXT SCR 135 SSN _____ PG _____ OWN _____ ST _____ GU _____ LN _____ DT _____
SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
NAME JAMERIAL Q BENSON INT RATE 5.250 OWNER OWNER-NOT-FOUND
ORIG PRIN 34289.00 AMT OUT 0.00 ACR INT: BOR 0.00 ED 0.00
LOANS SELECTED 12345678901234567890 UNINS 0.00
IBR 0.00
STAT DATE DATE DATE DATE STUDENT SSN LOANS TRAN
— FORV 061807 111707 1008070 S40
— FORA 111807 011308 011708 ..3.5..8901234.67... S40
— FORA 111807 011308 0117080 S40
— FORA 111807 011308 011808 12..... S40
— RPMT 011408 031908 022608 12..... S40
— FORA 011408 022508 022608 ..3.5..8901234.67..0 S40
— RPMT 022608 061208 022608 ..3.5..8901234.67..0 S40
— FORB 032008 061908 051308 12..... S40
— PCON 061308 061308 061308 ..3.5..8901234.67..0 S00
— RPMT 062008 071708 062008 12..... S00
— FORB 071808 121708 092408 12..... S40
— RPMT 121808 071713 121808 12..... S00
— PRES 071813 071813 071813 12..... S00

I008 CURRENTLY ON LAST PAGE

PF2=PKG DSC.PF5=TRAN HIST(131).PF6=INT RATE HIST(132).PF7=MONETARY HIST(133).

PF8=INCLUDE NULLED STATUS TRANS.PF9=AUDIT HST(136).PF10=LDIR(115).PF14=NEG AM.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 060601	LFDIN0 GB00	APPL STATUS: AWAR 06/06/01	060601
_ 060601	LFDIN0 TX41	FL34 INCOMING PRIVATE CREDIT CALL RECEIVED	060601
_ 060601	LFDIN0 MN27	BTO, REQ PRE-APPROVAL	060601
_ 060601	LFDIN0 GB00	PLLD CRDT 060601 TRU/ DENIED/ SCORE BELOW CUT- OFF & CHARGE OFF GREATER THAN \$500	060601
_ 060601	LFDIN0 GB00	B GV SOME OF CO-B INFO/ CO-B WLL CLL BCK TO VERIFY INFO, GIVE FINANCIAL INFO TO PLL CRDT	060601
_ 060601	LFJFW0 TX41	FL34 INCOMING PRIVATE CREDIT CALL RECEIVED	060601
_ 060601	LFJFW0 MN28	CTO, REQ PRE-APPROVAL	060601
_ 060601	LFJFW0 MN11	COSIGNER CREDIT APPROVED	060601
_ 060601	LFJFW0 GB00	INFRM CB NEED POI	060601
_ 061101	IVRTXB TK04	BTO, REQUESTED ACCOUNT INFORMATION	061101

I007 CURRENTLY ON FIRST PAGE

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 061101	IVRTXB TK04	BTO, REQUESTED ACCOUNT INFORMATION	061101
_ 061201	CVISTX TK77	CONVERSANT TRANSFERRED CALL TO STAFF	061201

_ 061201 LFALH2 TX41 FL34 INCOMING PRIVATE CREDIT CALL RECEIVED 061201
 _ 061201 LFALH2 GB00 BTO ? ABOUT LN. ADV NEED ORIG APP, SCH CERT, AND 061201
 POI FROM CO-B
 _ 061201 LFALH2 GB00 GAVE BO WEB SITE FOR APP, AND FAX # FOR POI 061201
 _ 061401 CVISTX TK77 CONVERSANT TRANSFERRED CALL TO STAFF 061401
 _ 061401 CVISTX TK77 CONVERSANT TRANSFERRED CALL TO STAFF 061401
 _ 061401 CVISTX TK77 CONVERSANT TRANSFERRED CALL TO STAFF 061401
 _ 061401 LFNNR1 GB00 RCVD TRANSFER CLL/B ? IF RCVD POI YET/ADV TAKES 061401
 24HR TO SHOW UP ON SYST/BOR ? IF FAX APP/ADV ND
 ORIG/BR SD OKAY

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

UNITY CD ____ ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 061801	LFNXP0	MDOC MDOC ADDR=202230007014 LTR CD=MI48	061801
_ 061901	LFRMP0	C006 ADDRESS CHANGE	061901
_ 061901	LFRMP0	C012 SEPARATION DATE CHANGE	061901
_ 061901	LFRMP0	C143 SCHOOL APPROVED AMOUNT CHANGED	061901
_ 061901	LFRMP0	C196 DECREASED/INCREASED LOAN AMOUNT	061901
_ 061901	LFRMP0	C186 NUMBER OF DISBURSEMENTS CHANGED	061901
_ 061901	LFRMP0	C188 REVISED DISBURSEMENT DATE CHANGED	061901
_ 061901	LFRMP0	C187 REVISED DISBURSEMENT AMOUNT CHANGED	061901
_ 061901	LFRMP0	GB00 APPL STATUS: AINP 06/19/01	061901
_ 061901	LFRMP0	GB00 LN 01/ORIG 01 XS APP RCVD/LNDR 500500/SCHL 002441/	061901
		1 DISB IAO \$2095	

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE SOURCE MESSAGE PST/RESOLVE

032723 E18565 ____ CONT _

_ 061901 LFRMP0 GB00 BORR CRDT PREV PLLD THRU TRU/6/6/01/DENIED PER 061901
SCORE & CHARGE OFF

_ 061901 LFRMP0 GB00 BORR ELIG W COB 061901

_ 061901 LFRMP0 GB00 COB CRDT PREV PLLD THRU TRU/6/6/01/CONDIT APRVD 061901
PENDING POI

_ 061901 LFRMP0 GB00 ***ATEL COB FOR POI 061901

_ 061901 LFRMP0 GB00 ***ATEL SCHL FOR GRADE/ENROLLMENT STAT 061901

_ 061901 LFRMP0 GB00 WHN INFO RCVD LN READY FOR DISB 061901

_ 062001 CVISTX TK77 CONVERSANT TRANSFERRED CALL TO STAFF 062001

_ 062001 LFLJL1 GB00 060601 COBORR LN1 CODNTLY APRVD/823Q 062001

_ 062001 LFLRC1 MDOC MDOC ADDR=20223Q04D003 LTR CD=MI48 062001

_ 062001 LFLRC1 MDOC MDOC ADDR=20223Q04D004 LTR CD=MI91 062001

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD _____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 062001	LFPGH1 C201	COSIGNER CREDIT DECISION CODE HAS BEEN CHANGED	062001
_ 062001	LFPGH1 C188	REVISED DISBURSEMENT DATE CHANGED	062001
_ 062001	LFPGH1 GB00	ACTUAL GRADUATION DATE LNE	062001
_ 062001	LFPGH1 GB00	AGD 05-31-01	062001
_ 062001	LFPGH1 C012	SEPARATION DATE CHANGE	062001
_ 062001	LFPGH1 C012	SEPARATION DATE CHANGE	062001
_ 062001	T0812A GH81	PRIVACY POLICY INVOKED	062001
_ 062001	LFPGH1 GB00	FORCED LEND/GUAR APPROVAL FOR LOAN APPLICATION	062001
2M			
_ 062001	LFPGH1 GB00	APPL STATUS: ADIS 06/20/01	062001
_ 062001	LFPGH1 GB65	DISBURSEMENT APPROVAL GRANTED	062001
_ 062001	LFPGH1 GB00	APPL STATUS: ADIS 06/20/01	062001

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN _____ PG _____ OWN _____ ST _____ GU _____ LN _____ DT _____
SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
NAME JAMERIAL Q BENSON OWNER *****
LETTER REQUEST _____ CLASS CD _____ LOANS SELECTED 12345678901234567890
UNITY CD _____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 062001	LFPGH1 B359	SIGNATURE LOAN APPRV'D: FUTURE DISB	062001
_ 062001	LFPGH1 B360	SIGNATURE CO-BORR - FUTURE DISB	062001
_ 062001	LFPGH1 GB00	AGD IS 5-31-03 NOT 05-31-01	062001
_ 062101	CVISTX TK04	BTO, REQUESTED ACCOUNT INFORMATION	062101
_ 062101	CVISTX TK77	CONVERSANT TRANSFERRED CALL TO STAFF	062101
_ 062101	LFSED0 TK01	BORROWER TELEPHONED OFFICE (BTO)	062101
_ 062101	LFSED0 TB01	BTO, REQUESTED DISBURSEMENT INFORMATION	062101

_ 062101 LFSED0 TK19 BTO, REQUESTED DISBURSEMENT DATES 062101
 _ 062101 LFSED0 GY89 RECEIVED BORROWER'S E-MAIL ADDRESS 062101
 _ 062101 LFSED0 GR78 BORROWER REQUESTED PROMO MAILINGS 062101
 _ 062101 LFSED0 GH52 BTO, REQUESTED CORRESPONDENCE VIA E-MAIL ADDRESS 062101
 _ 062101 LFSLH0 GB00 LN01/LNDR RVW/LNDR ON APP AND 811 CRRCT 062101

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

UNITY CD ____ ____

DATE SOURCE MESSAGE PST/RESOLVE

032723 E18565 ____ CONT _

_ 062101 SYSTEM B356 SIG STUDENT CO-BORR FUNDS DISB LTR 062101

_ 062101 SYSTEM B355 TRUTH IN LENDING STATEMENT: SIGNATURE 062101

_ 062101 SYSTEM B351 SIG STUDENT FUNDS DISB 062101

_ 062101 SYSTEM B355 TRUTH IN LENDING STATEMENT: SIGNATURE 062101

_ 062501 CVISTX TK04 BTO, REQUESTED ACCOUNT INFORMATION 062501

_ 062501 CVISTX TK77 CONVERSANT TRANSFERRED CALL TO STAFF 062501

_ 062501 CVISTX TK04 BTO, REQUESTED ACCOUNT INFORMATION 062501

_ 062501 CVISTX TK77 CONVERSANT TRANSFERRED CALL TO STAFF 062501

_ 062501 LFRXG1 TK00 BTO ? IF LN DISB AND ? SCH/ADV YES ON 062101 TO 062501

UNIV OF SOUTHERN MISS ALLOW SCH PROCSSNG TM

_ 070101 SYSTEM P129 INTERIM INTEREST STATEMENT: NO BILL E070101

_ 070301 SYSTEM P129 INTERIM INTEREST STATEMENT: NO BILL 070301

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 070301	SYSTEM K156	EMAIL BAD ADDRESS LETTER	070301
_ 070301	MERCURY C151	E-MAIL VALID FLAG CHANGE	070301
_ 070301	MERCURY C152	E-MAIL USE FLAG CHANGE	070301
_ 070301	LFLJL1 GB00	LN1 ON SAS PER APPS XS RCVD 061801 & 062001/WLL	070301
		RVW	
_ 070301	LFLJL1 GH06	ACCOUNT REVIEWED	070301
_ 070301	LFLJL1 GB00	APPS RCV 1 IS ORGNL & 1 IS COPY/OK	070301
_ 070501	LFAER0 GS00	MAIL RETURNED - B355	070501
_ 070501	LFAER0 MS23	RCVD RET'D MAIL; DIDN'T GO TO SKIP, INVALID STATUS	070501
_ 070501	LFAER0 GS00	MAIL RETURNED - B351	070501
_ 070501	LFAER0 MS23	RCVD RET'D MAIL; DIDN'T GO TO SKIP, INVALID STATUS	070501
_ 071701	LPMST0 GS00	MAIL RETURNED - P129	071701

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 071701	LPMST0 MS23	RCVD RET'D MAIL; DIDN'T GO TO SKIP, INVALID STATUS	071701
_ 071701	LPMST0 GS00	MAIL RETURNED - K156	071701

_ 071701 LPMST0 MS23 RCVD RET'D MAIL; DIDN'T GO TO SKIP, INVALID STATUS 071701
 _ 072401 LSMB82 GH81 PRIVACY POLICY INVOKED 072401
 _ 072401 100991 A153 INTRO SALE LTR: SIGNATURE - NON RPMT 072401
 _ 072401 100991 A155 SALE LETTER TO COSIGNER 072401
 _ 072501 UGAMD0 GS54 SKIP: PHONED BORROWER, LMTC 072501
 _ 072501 UGAMD0 C008 PARTIAL ADDRESS CHANGE 072501
 _ 072501 UGAMD0 C008 PARTIAL ADDRESS CHANGE 072501
 _ 072501 UGAMD0 C008 PARTIAL ADDRESS CHANGE 072501
 _ 072501 UGAMD0 C008 PARTIAL ADDRESS CHANGE 072501
 _ 072501 UGAMD0 GS00 SKIP/PHN CSGNR R BENSON/GV NW B ADD 072501

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).

PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 072501	UGCFG0 C006	ADDRESS CHANGE	072501
_ 072501	UGCFG0 C028	ALT PHONE CHANGE	072501
_ 072501	UGCFG0 GY75	ADVISED BORROWER/CALLER OF WEB SITE	072501
_ 072601	IVRTXB TK04	BTO, REQUESTED ACCOUNT INFORMATION	072601
_ 072601	LFDAR1 TK00	BTO, ?D IF CAN GET NEW XS LN FOR FALL/ADV WLL XFR	072601
_ 072601	LFKBR0 C008	PARTIAL ADDRESS CHANGE	072601
_ 072601	LFKBR0 GB00	APPL STATUS: AWAR 07/26/01	072601
_ 072601	LFKBR0 TX41	FL34 INCOMING PRIVATE CREDIT CALL RECEIVED	072601
_ 072601	LFKBR0 MN27	BTO, REQ PRE-APPROVAL	072601
_ 072601	LFKBR0 GB00	BORR CRDT PREV PLLED-DENIED W/CO-B OPTN/FAXED APP	072601
		TO #601-288-3647	
_ 080201	LFVLK0 TK00	BTO ?'D FXNG XS LN APP/TRANSFRRD TO XS DEPT	080201

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
NAME JAMERIAL Q BENSON OWNER *****
LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 080201	LFDSP0 TX41 FL34	INCOMING PRIVATE CREDIT CALL RECEIVED	080201
_ 080201	LFDSP0 GB00 BTO ?"ND	IF HE CLD FX APP/ADVSD NO,MUST BE ORG SIG	080201
_ 080401	LFLRC1 MDOC MDOC	ADDR=20224Z00801E LTR CD=MI48	080401
_ 080701	LFYMK0 C185	GRADE LEVEL CODE CHANGE	080701
_ 080701	LFYMK0 C012	SEPARATION DATE CHANGE	080701
_ 080701	LFYMK0 GB00	LN01/ORIG APP XS 01 RCVD/LNDE5005000500/SCH2441/2	080701
		DISB IAO \$1550 EACH	
_ 080701	LFYMK0 MB35	APPLICATION RECEIVED FOR CURRENT PROGRAM YEAR	080701
_ 080701	LFYMK0 GB00	6-06-01/B CRDT PREV PULLED/ELIG W/CO0B	080701
_ 080701	LFYMK0 GB00	C-B CRDT PREV PULLED 6-06-01 ROY/APPRVD	080701
_ 080701	LFYMK0 GB00	APPL STATUS: AINP 08/04/01	080701
_ 080701	LFYMK0 C188	REVISED DISBURSEMENT DATE CHANGED	080701

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
NAME JAMERIAL Q BENSON OWNER *****
LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 080701	LFYMK0	C188	REVISED DISBURSEMENT DATE CHANGED	080701
_ 080701	LFYMK0	GB00	APPL STATUS: ATEL 08/07/01	080701
_ 080701	LFYMK0	GB00	*****ATEL/LN02/ADV BORR SENDING APP BACK FOR INITIA L ON THE LOAN CHANGED AMOUNT BY BORR AND CO-BORR NEED REFERENCE	080701
_ 080701	LFYMK0	GB00	*****ATEL/LN02/PLEASE CONTACT SCHL TO VERIFY THE LOAN PERIOD DATE	080701
_ 080701	LFYMK0	B017	TO B: APP NOT PROC-VARIOUS REASONS	080701
_ 080901	IVRFLB	TK04	BTO, REQUESTED ACCOUNT INFORMATION	080901
_ 080901	LFDLB0	TX41	FL34 INCOMING PRIVATE CREDIT CALL RECEIVED	080901

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 080901	LFDLB0	GB00	LN2/BTO/?D STTS OF LN/ADVSD OF APP STTS AND WHAT NEEDS TO BE DONE TO APP/ADVSD APP ALREADY SENT BACK FOR CHANGES	080901
_ 081001	LFAXI0	GV45	SENT B017 LETTER WITH COPY OF APPLICATION	081001
_ 081301	LPJHB0	GS00	MAIL RETURNED - A153	081301
_ 081301	LPJHB0	MS01	RECEIVED RETURNED MAIL, RESENT TO NEW ADDRESS	081301
_ 081301	LPJHB0	A153	INTRO SALE LTR: SIGNATURE - NON RPMT	081301

_ 081401 LFRMM0 C151 E-MAIL VALID FLAG CHANGE 081401
 _ 081401 LFRMM0 GR71 VERIFIED BORROWER E-MAIL ADDRESS 081401
 _ 081401 LFRMM0 MW00 02441 PLS CONTACT SCHL TO VFY LN PERIOD ON LN 2 081401
 _ 081501 LFWEP0 GB00 NO-OP CALL MADE TO BORROWER TO CALL BACK 081501
 _ 081501 LFWEP0 GB00 MOSAIX(NO-OP): CALL MADE TO BORR. PENDING CALLBACK 081501

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

UNITY CD ____ ____

DATE SOURCE MESSAGE PST/RESOLVE

032723 E18565 ____ CONT _

_ 081501 LfJLL2 GR71 VERIFIED BORROWER E-MAIL ADDRESS 081501

_ 081501 LfJLL2 TK00 B ?D STAT OF SCHL CALL/ADV RQSTD YESTERDAY, IN 081501

PROC/ADV B CN HV SCHL CLL US/B SD OK

_ 081501 SYSTEM K159 EMAIL PERMISSION REQUEST LETTER B081501

_ 081601 LFDLC0 GZ34 IDT RECEIVED BY DEPARTMENT, AWAITING PROCESSING 081601

_ 081601 SYSTEM K159 EMAIL PERMISSION REQUEST LETTER 081601

_ 081601 SYSTEM K156 EMAIL BAD ADDRESS LETTER 081601

_ 081601 MERCRY C151 E-MAIL VALID FLAG CHANGE 081601

_ 081701 LFRLB0 GB00 PER IDT CLL SCHL 601-266-5939/NO ANSWER 081701

_ 082101 CH C012 SEPARATION DATE CHANGE 082101

_ 082101 CH GE70 STATUS REPORT-MADE SEPARATION DATE CHANGE 082101

_ 082101 CH GE00 002441 H EFF 051201-080301 AGD 080304 CD 071901 082101

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 082101	CH GH15	GUAR STAT RPT - BYPASS - VALID ADDRESS INDICATOR	082101
_ 082101	LFLAK1 MS23	RCVD RET'D MAIL; DIDN'T GO TO SKIP, INVALID STATUS	082101
_ 082201	IVRFLP TK00	BTO - REQUESTED DSBR INFORMATION	082201
_ 082201	IVRFLP TK00	BTO - REQUESTED DSBR INFORMATION	082201
_ 082201	IVRFLP TK00	BTO - REQUESTED DSBR INFORMATION	082201
_ 082201	LFWEP0 GB00	NO-OP CALL MADE TO BORROWER TO CALL BACK	082201
_ 082201	LFWEP0 GB00	MOSAIX(NO-OP): CALL MADE TO BORR. PENDING CALLBACK	082201
_ 082201	IVRFLP TK00	BTO - REQUESTED DSBR INFORMATION	082201
_ 082201	LFBAF0 C006	ADDRESS CHANGE	082201
_ 082201	LFBAF0 C188	REVISED DISBURSEMENT DATE CHANGED	082201
_ 082201	T0812D GH81	PRIVACY POLICY INVOKED	082201

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 082201	LFBAF0 GB00	FORCED LEND/GUAR APPROVAL FOR LOAN APPLICATION	082201

2H, 2M

_ 082201 LFBAF0 GB00 APPL STATUS: ADIS 08/22/01 082201
 _ 082201 LFBAF0 GB65 DISBURSEMENT APPROVAL GRANTED 082201
 _ 082201 LFBAF0 GB00 APPL STATUS: ADIS 08/22/01 082201
 _ 082201 LFBAF0 B359 SIGNATURE LOAN APPRV'D: FUTURE DISB 082201
 _ 082201 LFBAF0 B360 SIGNATURE CO-BORR - FUTURE DISB 082201
 _ 082201 LFBAF0 TX41 FL34 INCOMING PRIVATE CREDIT CALL RECEIVED 082201
 _ 082201 LFBAF0 GB00 BTO?D STATD/NOTHING WAS NEEDED/PROCSSD WHIL ON 082201
 PHONE/STATD OK
 _ 082301 SYSTEM B351 SIG STUDENT FUNDS DISB 082301
 _ 082301 SYSTEM B355 TRUTH IN LENDING STATEMENT: SIGNATURE 082301

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _

_ 082301 SYSTEM B356 SIG STUDENT CO-BORR FUNDS DISB LTR 082301

_ 082301 SYSTEM B355 TRUTH IN LENDING STATEMENT: SIGNATURE 082301

_ 082401 LFBAM0 GB00 PER IDT, SENT E MAIL TO FAO RQSTNG CALL BACK TO 082401

VERIFY CORRECT LN PERIOD/LN PER ON APP IS 8/20/01-
 5/10/01

_ 082501 CH C012 SEPARATION DATE CHANGE 082501

_ 082501 CH C012 SEPARATION DATE CHANGE 082501

_ 082501 CH GE70 STATUS REPORT-MADE SEPARATION DATE CHANGE 082501

_ 082501 CH GE00 002441 F EFF 082001-121401 AGD 121402 CD 081301 082501

_ 082501 CH GH23 GUAR STAT RPT - CHANGE - DEMOGRAPHIC 082501

_ 082601 LPSGC0 GE20 RCVD CH/GUAR DEMO RPT; ADDED ALTERNATE ADDRESS/PH 092101

_ 082701 LPJDP0 GS00 MAIL RETURNED - A153 082701

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

UNITY CD ____ ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 082701	LPJDP0 MS01	RECEIVED RETURNED MAIL, RESENT TO NEW ADDRESS	082701
_ 082701	LPJDP0 A153	INTRO SALE LTR: SIGNATURE - NON RPMT	082701
_ 082801	LFTSY0 MW01	IDT COMPLETED PER REQUEST	082801
_ 082801	LFTSY0 GB00	PER IDT, NAN, LN DISB/CMPLT	082801
_ 082901	LPEKB0 GS00	MAIL RETURNED - K156	082901
_ 082901	LPEKB0 MS01	RECEIVED RETURNED MAIL, RESENT TO NEW ADDRESS	082901
_ 082901	LPEKB0 K156	EMAIL BAD ADDRESS LETTER	082901
_ 082901	LPEKB0 GS00	MAIL RETURNED - K159	082901
_ 082901	LPEKB0 MS01	RECEIVED RETURNED MAIL, RESENT TO NEW ADDRESS	082901
_ 082901	LPEKB0 K159	EMAIL PERMISSION REQUEST LETTER	082901
_ 090101	UGMRR0 GS16	SKIP: PHONED BORROWER, NO ANSWER	090101
_ 090101	UGMRR0 GU79	PHONED BORROWER'S WORK NUMBER, NO ANSWER	090101

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 090101	UGMRR0	S005	SKIP LETTER TO ENDORSER/COSIGNER	090101
_ 090101	UGMRR0	GS00	S005 SENT TO REF 01	090101
_ 090101	UGMRR0	S004	SKIP LETTER TO REFERENCE	090101
_ 090101	UGMRR0	GS00	S004 SENT TO REF 02	090101
_ 091101	LFEDH0	TB01	BTO, REQUESTED DISBURSEMENT INFORMATION	091101
_ 091101	LFEDH0	GR37	ADVISED BORR/CALLER OF MAIL AND/OR PROCESSING TIME	091101
_ 092101	CH	GE71	STATUS REPORT-BYPASS-MATCH DATA	092101
_ 092101	CH	GE00	002441 F EFF 082001-121401 AGD 121402 CD 091001	092101
_ 092101	CH	GH15	GUAR STAT RPT - BYPASS - VALID ADDRESS INDICATOR	092101
_ 100101	SYSTEM	P129	INTERIM INTEREST STATEMENT: NO BILL	100201
_ 100101	SYSTEM	P129	INTERIM INTEREST STATEMENT: NO BILL	100201
_ 100401	T083CA	GH81	PRIVACY POLICY INVOKED	100401

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 100401	LFBJB1	GB00	GUARANTOR REQUESTS RELEASE OF FUNDS - ELECTRONIC	100401
_ 100401	LFBJB1	GB00	APPL STATUS: APND 10/04/01 (854 TRANSACTION)	100401
_ 101101	US	GE00	00244100 F EFF 052801-000000 AGD 051007 CD 100301	101101
_ 101101	US	GH33	STATUS REPORT-BYPASS-CLEARINGHOUSE PARTICIPANT	101101
_ 101101	US	GH15	GUAR STAT RPT - BYPASS - VALID ADDRESS INDICATOR	101101
_ 101101	US	GH15	GUAR STAT RPT - BYPASS - VALID ADDRESS INDICATOR	101101
_ 101901	SYSTEM	B120	APPLICATION REMINDER: APP SENT BY SCHOOL	101901

_ 111801 SYSTEM B120 APPLICATION REMINDER: APP SENT BY SCHOOL 111801
 _ 121001 IVRTXB TK04 BTO, REQUESTED ACCOUNT INFORMATION 121001
 _ 121001 LFRDB1 TX41 FL34 INCOMING PRIVATE CREDIT CALL RECEIVED 121001
 _ 121001 LFRDB1 GB00 BTO ?'D DISB DATES/ADVD 121001
 _ 010102 SYSTEM P129 INTERIM INTEREST STATEMENT: NO BILL 010202

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

UNITY CD ____ ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 010102	SYSTEM P129	INTERIM INTEREST STATEMENT: NO BILL	010202
_ 010802	CH GH15	GUAR STAT RPT - BYPASS - VALID ADDRESS INDICATOR	010802
_ 010802	CH C012	SEPARATION DATE CHANGE	010802
_ 010802	CH GE70	STATUS REPORT-MADE SEPARATION DATE CHANGE	010802
_ 010802	CH GE00 002441	F EFF 082001-051002 AGD 051003 CD 121801	010802
_ 010902	IVRTXB TK04	BTO, REQUESTED ACCOUNT INFORMATION	010902
_ 010902	UGBXB0 TK00	Borrower phone contact re:App Quest FFELP	010902
_ 010902	LFRXS0 TD00	BTO/B ? WHEN DISB WLL BE MADE AND HOW BEING SNT/ ADV	010902
_ 011102	IVRTXB TK04	BTO, REQUESTED ACCOUNT INFORMATION	011102
_ 011102	LFLEM0 GY75	ADVISED BORROWER/CALLER OF WEB SITE	011102
_ 011102	LFATS0 TX41	FL34 INCOMING PRIVATE CREDIT CALL RECEIVED	011102

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 _____ CONT _
 _ 011102 LFLEM0 TK00 BTO ?D STATS ON GS LN/ADV WAITING FOR MPN/ADV B 011102
 WLL SND OR DOWNLD IT/ADV WEBSITE/B ?D ABT XS LN/AD
 V XFER TO 5194
 _ 011102 LFATS0 GB00 BTO ? DISB AMNT/ADVSD/B OK 011102
 _ 011202 US GE00 00244100 F EFF 082001-000000 AGD 121402 CD 110701 011202
 _ 011202 US GH33 STATUS REPORT-BYPASS-CLEARINGHOUSE PARTICIPANT 011202
 _ 011502 WWW TX00 ALL INFO WAS ACCESSED VIA INTERNET BY LEND 810612 011502
 sjackson
 _ 011502 LFPJR0 GB00 REC CLL F/SANDRA-AMSOUTH ? STAT OF LN3; ADV APND 011502
 _ 011502 IVRTXB TK04 BTO, REQUESTED ACCOUNT INFORMATION 011502
 _ 011502 LFTPM1 TK00 BTO,RQSTD PRCSNG TME ADVSD 011502
 _ 011602 LPSXG0 ME00 PER CD RPT/UPDTD SEP DTE PER CH CORR DTD 010802 012502

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 _____ CONT _
 _ 011702 LFJAP1 MDOC MDOC ADDR=20129L02000F LTR CD=ML70 011702
 _ 011702 LFJWL0 GB00 APPL STATUS: AINP 01/17/02 011702

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT
011702	LFJWL0 GB65	DISBURSEMENT APPROVAL GRANTED	011702
011702	LFJWL0 GB02	DISBURSEMENT SCHEDULE CHANGED AFTER GUAR RECEIPT	011702
011702	LFJWL0 GB00	APPL STATUS: ADIS 01/17/02	011702
011702	LFGBR0 GB00	***** LOAN 03 DISBURSEMENT INFO	011802
011702	LFGBR0 GB00	DISBURSEMENT VIA ELM/NDN	011802
011702	LFGBR0 GB00	*****	011802
012202	LFGBR0 GB00	***** LOAN 03 DISBURSEMENT INFO	012202
012202	LFGBR0 GB00	DISB FUNDS AND DATA SENT TO ELM/NDN; DO NOT REFER	012202
012202	LFGBR0 GB00	BORR TO SCHL WITH DISB QUESTIONS. SUBMIT FOR RSRCH	012202
012202	LFGBR0 GB00	*****	012202
012202	SYSTEM B053	FUNDS DISBURSED LTR - MPN	012202
012202	SYSTEM B049	GENERIC DISCLOSURE STATEMENT	012202

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 012202	SYSTEM B197	PLAIN LANGUAGE DISCLOSURE	012202
_ 012202	SYSTEM B198	LOAN REPAYMENT ESTIMATE CHART	012202
_ 012402	US GE00 00244100 F EFF 052801-000000 AGD 051003 CD 121801		012402
_ 012402	US GH33	STATUS REPORT-BYPASS-CLEARINGHOUSE PARTICIPANT	012402
_ 012502	LPSXG0 C012	SEPARATION DATE CHANGE	012502
_ 021502	LSMB82 GH81	PRIVACY POLICY INVOKED	021502
_ 021502	110755 A153	INTRO SALE LTR: SIGNATURE - NON RPMT	021502
_ 021502	110755 A155	SALE LETTER TO COSIGNER	021502
_ 031402	US GE00 00244100 F EFF 082001-000000 AGD 051003 CD 012502		031402
_ 031402	US GH33	STATUS REPORT-BYPASS-CLEARINGHOUSE PARTICIPANT	031402
_ 040102	SYSTEM P129	INTERIM INTEREST STATEMENT: NO BILL	040202
_ 051002	US GH33	STATUS REPORT-BYPASS-CLEARINGHOUSE PARTICIPANT	051002

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 051002	US	GE00 002441	F EFF 082001-000000 AGD 051003 CD 041202	051002
_ 070102	SYSTEM	P129	INTERIM INTEREST STATEMENT: NO BILL	070202
_ 071602	CH	GH15	GUAR STAT RPT - BYPASS - VALID ADDRESS INDICATOR	071602
_ 071602	CH	GE71	STATUS REPORT-BYPASS-MATCH DATA	071602
_ 071602	CH	GE00 002441	H EFF 051002-051002 AGD 051003 CD 062702	071602
_ 072302	US	GH33	STATUS REPORT-BYPASS-CLEARINGHOUSE PARTICIPANT	072302
_ 072302	US	GE00 002441	H EFF 051002-000000 AGD 051003 CD 062702	072302
_ 081302	IVRFLB	TK04	BTO, REQUESTED ACCOUNT INFORMATION	081302
_ 081302	LFJLL2	TK00	Borrower phone contact re:Schl/Enrollment Update, xfrd to xs orig	081302
_ 081302	LFCLB0	C150	BORROWER E-MAIL ADDRESS CHANGED	081302
_ 081302	LFCLB0	C151	E-MAIL VALID FLAG CHANGE	081302

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 081302	LFCLB0	GB00	APPL STATUS: AWAR 08/13/02	081302
_ 081302	LFCLB0	TX41	FL34 INCOMING PRIVATE CREDIT CALL RECEIVED	081302
_ 081302	LFCLB0	TB62	VERIFIED SCHOOL ATTENDING	081302
_ 081302	LFCLB0	GR71	VERIFIED BORROWER E-MAIL ADDRESS	081302
_ 081302	LFCLB0	MN27	BTO, REQ PRE-APPROVAL	081302
_ 081302	LFCLB0	TB56	BORR AUTHORIZED CREDIT PULL FOR ANY/MULT LENDER	081302
_ 081302	LFCLB0	MN41	BORR CREDIT PULLED TU;DENIED - CB SCORE;ELIG W/COS	081302

_ 081302 LFCLB0 B401 PRIV LN - APP DENIAL WITH C/B OPTION E081302
 _ 081302 LFCLB0 GB00 XS/LN04/(BORR) DENIED PER REASONS: 081302
 (CHARGE-OFF,CREDIT SCORE)
 _ 081302 IVRFLB TK04 BTO, REQUESTED ACCOUNT INFORMATION 081302
 _ 081302 IVRFLB TK00 18:27:17 ADVISED BORR 10 DAY PIF 8553.64 081302

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 081302	LFRMM0 TK00	Borrower phone contact re:b req new xs ln, xfr to pco, Re-route/Misroute	081302
_ 081302	LFSWW0 TX41 FL34	INCOMING PRIVATE CREDIT CALL RECEIVED	081302
_ 081302	LFSWW0 TB62	VERIFIED SCHOOL ATTENDING	081302
_ 081302	LFSWW0 GB00	B RQST APP FXD TO 601-288-3647/FXD APP @ 06:34 PM	081302
_ 081302	IVRFLP TK00	BTO - REQUESTED DSBR INFORMATION	081302
_ 081302	LFWCM0 MDOC	MDOC ADDR=20K2FD0F4001 LTR CD=MI91	081402
_ 081302	LFSWW0 TF45	SUCCESSFUL FAX SENT	081402
_ 081402	LFKRD1 B412	CO-BORR DENIED - REQ - ADDNDUM ENCL	081402
_ 081402	LFKRD1 GB00	RCVD FXD CPY OF APPL	081402
_ 081402	SYSTEM B401	PRIV LN - APP DENIAL WITH C/B OPTION	081402
_ 081402	SYSTEM K156	EMAIL BAD ADDRESS LETTER	081402

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ ____
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 ____ _ CONT _
 _ 081402 MERCURY C151 E-MAIL VALID FLAG CHANGE 081402
 _ 082102 IVRTXB TK04 BTO, REQUESTED ACCOUNT INFORMATION 082102
 _ 082102 IVRTXB TK00 14:41:27 ADVISED BORR 10 DAY PIF 8561.78 082102
 _ 082102 LTDSR0 TK00 Borrower phone contact re:Acct Status 082102
 _ 082802 SYSTEM B499 PRVT LOANS APP REMINDER - BRIDGE LTR 082802
 _ 082802 LFALT0 GS00 MAIL RETURNED - B401 082802
 _ 082802 LFALT0 MS23 RCVD RET'D MAIL; DIDN'T GO TO SKIP, INVALID STATUS 082802
 _ 082802 LFALT0 GS00 MAIL RETURNED - K156 082802
 _ 082802 LFALT0 MS23 RCVD RET'D MAIL; DIDN'T GO TO SKIP, INVALID STATUS 082802
 _ 090302 LTDDDB1 GH62 AVAILABLE REFERENCE LOADED TO ACCOUNT 090302
 _ 090602 IVRFLB TK04 BTO, REQUESTED ACCOUNT INFORMATION 090602

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ ____
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 ____ _ CONT _
 _ 090602 LFKAT0 TK00 Borrower phone contact re:Disb Quest PCO, 090602
 Re-route/Misroute

_ 090602 LFMPB0 C150 BORROWER E-MAIL ADDRESS CHANGED 090602
 _ 090602 LFMPB0 C151 E-MAIL VALID FLAG CHANGE 090602
 _ 090602 LFMPB0 TX41 FL34 INCOMING PRIVATE CREDIT CALL RECEIVED 090602
 _ 090602 LFMPB0 TB02 BTO, REQUESTED STATUS OF LOAN APPLICATION 090602
 _ 090602 LFMPB0 TB62 VERIFIED SCHOOL ATTENDING 090602
 _ 090602 LFMPB0 GR71 VERIFIED BORROWER E-MAIL ADDRESS 090602
 _ 090602 LFMPB0 GB00 ADVSD ND ORG APP AND NEW CO-B 090602
 _ 090602 UGDLM0 GS00 MAIL RETURNED - B412 090602
 _ 090602 UGDLM0 MS23 RCVD RET'D MAIL; DIDN'T GO TO SKIP, INVALID STATUS 090602
 _ 090602 UGJXD0 GS00 SKIP: REVERSE SEARCH BORR PH/NO NEW INFO 090602

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).

PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 090602	UGJXD0 GS00	SKIP: BORR ATTEMPT PER PRIVATE CREDIT	090602
_ 090702	T083CD GH81	PRIVACY POLICY INVOKED	090702
_ 090702	SYSTEM GB00	GUARANTOR REQUESTS RELEASE OF FUNDS - ELECTRONIC	090702
_ 090702	SYSTEM GB00	APPL STATUS: ADIS 09/07/02	090702
_ 090702	LFRAR0 GB00	***** LOAN 05 DISBURSEMENT INFO	091002
_ 090702	LFRAR0 GB00	DISBURSEMENT VIA ELM/NDN	091002
_ 090702	LFRAR0 GB00	*****	091002
_ 090802	SYSTEM GB00	COMMONLINE5 STATUS CONVERSION GUARANTOR: 40	090802
_ 090802	SYSTEM GB00	COMMONLINE5 STATUS CONVERSION LENDER : 45	090802
_ 090802	SYSTEM GB00	COMMONLINE5 STATUS CONVERSION PROM NOTE: 60	090802
_ 090802	SYSTEM GB00	COMMONLINE5 STATUS CONVERSION CREDIT : 05	090802
_ 090802	SYSTEM C181	MPN SERIAL LOAN CONFIRMATION/NOTIFICATION SENT	090802

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 090802	SYSTEM	B047 LOAN APPROVED	E090802
_ 090902	WWW	TX00 ALL INFO WAS ACCESSED VIA INTERNET BY LEND 810612	090902
		astephenson	
_ 091002	US	GH15 GUAR STAT RPT - BYPASS - VALID ADDRESS INDICATOR	091002
_ 091002	US	GH33 STATUS REPORT-BYPASS-CLEARINGHOUSE PARTICIPANT	091002
_ 091002	US	GE00 002441 F EFF 090602-000000 AGD 083005 CD 090502	091002
_ 091102	LFRAR0	GB00 ***** LOAN 05 DISBURSEMENT INFO	091102
_ 091102	LFRAR0	GB00 DISB FUNDS AND DATA SENT TO ELM/NDN; DO NOT REFER	091102
_ 091102	LFRAR0	GB00 BORR TO SCHL WITH DISB QUESTIONS. SUBMIT FOR RSRCH	091102
_ 091102	LFRAR0	GB00 *****	091102
_ 091102	SYSTEM	GB00 APPL STATUS: AINP 09/11/02 83D TRANSACTION	091102
_ 091102	SYSTEM	GB00 SCL = LND = AMSOUTH	091102

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 091102	AUTORE GB00	AINP	STATUS: AXCP	091102
_ 091102	AUTORE GB00	GUAR	= CD	091102
_ 091102	FIBOT2 MDOC	MDOC	ADDR=FL1S0087974610 LTR CD=ML70	091102
_ 091102	SYSTEM B053	FUNDS	DISBURSED LTR - MPN	E091102
_ 091102	SYSTEM B049	GENERIC	DISCLOSURE STATEMENT	E091102
_ 091102	SYSTEM B197	PLAIN	LANGUAGE DISCLOSURE	E091102
_ 091102	SYSTEM B198	LOAN	REPAYMENT ESTIMATE CHART	E091102
_ 091602	LFHXD0 GB00	APPL	STATUS: ATRM 09/16/02	091602
_ 091602	LFHXD0 GB00	ATR	PER DUPLICATE LOAN	091602
_ 091702	WWW TX00	ALL	INFO WAS ACCESSED VIA INTERNET BY LEND 810612	091702
			sjackson	
_ 092402	LFMEG0 MDOC	MDOC	ADDR=2012GJ00U00J LTR CD=MI48	092402

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN _____ PG _____ OWN _____ ST _____ GU _____ LN _____ DT _____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST _____ CLASS CD _____ LOANS SELECTED 12345678901234567890
 UNITY CD _____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 092402	LTCPG0 GB00	APPL STATUS: AINP 09/24/02	092402
_ 092402	LTCPG0 C001	NAME CHANGE	092402
_ 092402	LTCPG0 C185	GRADE LEVEL CODE CHANGE	092402
_ 092402	LTCPG0 C184	MCS CODE CHANGED	092402
_ 092402	LTCPG0 C121	LOAN PERIOD CHANGE	092402
_ 092402	LTCPG0 C012	SEPARATION DATE CHANGE	092402
_ 092402	LTCPG0 C143	SCHOOL APPROVED AMOUNT CHANGED	092402

_ 092402 LTCPG0 C196 DECREASED/INCREASED LOAN AMOUNT 092402
 _ 092402 LTCPG0 C188 REVISED DISBURSEMENT DATE CHANGED 092402
 _ 092402 LTCPG0 C187 REVISED DISBURSEMENT AMOUNT CHANGED 092402
 _ 092402 LTCPG0 C188 REVISED DISBURSEMENT DATE CHANGED 092402
 _ 092402 LTCPG0 C187 REVISED DISBURSEMENT AMOUNT CHANGED 092402

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

UNITY CD ____ ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 092402	LTCPG0 MB35	APPLICATION RECEIVED FOR CURRENT PROGRAM YEAR	092402
_ 092402	LTCPG0 GB00	LN4/RCVD XS/LNDR 500500/UNIV OF STHRN MISS(002441)	092402
		2 DISBS IAO \$1500 EA	
_ 092402	LTCPG0 GB00	BORR CRDT PREV DND TRU 081302 FOR CRDT RTNG/ELIG C	092402
_ 092402	LTCPG0 GB00	COB(ROY)/CRDT PREV PLLD TRU 081402-DND-CRDT RTNG	092402
_ 092402	LTCPG0 GB00	RCVD 4 ST NTC-NOT REQ	092402
_ 092402	LTCPG0 GB00	LN4*****ATEL-BORR NDS CRDTWRTHY COB*****	092402
_ 092402	LTCPG0 B085	PRIVATE APP NOT PROC: REQUEST BORR CALL	E092402
_ 092402	LTCPG0 GB00	APPL STATUS: ATEL 09/24/02	092402
_ 092402	LTCPG0 GB00	CONT PRCSNG ONCE COB IS OBTND/GW67	092402
_ 100102	SYSTEM P129	INTERIM INTEREST STATEMENT: NO BILL	100202
_ 101602	CH C012	SEPARATION DATE CHANGE	101602

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565	____	CONT _
_ 101602	CH	C012 SEPARATION DATE CHANGE	101602
_ 101602	CH	GE70 STATUS REPORT-MADE SEPARATION DATE CHANGE	101602
_ 101602	CH	GE00 002441 F EFF 081902-121302 AGD 121303 CD 090902	101602
_ 101602	CH	GH15 GUAR STAT RPT - BYPASS - VALID ADDRESS INDICATOR	101602
_ 101702	SYSTEM	K306 SLM PRIVACY POLICY NOTIFICATION	101702
_ 102302	US	GH33 STATUS REPORT-BYPASS-CLEARINGHOUSE PARTICIPANT	102302
_ 102302	US	GE00 002441 F EFF 052801-000000 AGD 121303 CD 090902	102302
_ 110402	CH	GE71 STATUS REPORT-BYPASS-MATCH DATA	110402
_ 110402	CH	GE00 002441 F EFF 081902-121302 AGD 121303 CD 101802	110402
_ 110402	CH	GH15 GUAR STAT RPT - BYPASS - VALID ADDRESS INDICATOR	110402
_ 112102	US	GH33 STATUS REPORT-BYPASS-CLEARINGHOUSE PARTICIPANT	112102
_ 112102	US	GE00 002441 F EFF 081902-000000 AGD 121303 CD 101802	112102

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565	____	CONT _
_ 010103	SYSTEM	P129 INTERIM INTEREST STATEMENT: NO BILL	E010103
_ 010203	LFSLM0	GO39 ATRM BORROWER CREDIT OVER 90 DAYS NO APPROVED COB	010203

_	010203	SYSTEM	GB00	COMMONLINE5	STATUS	CONVERSION	GUARANTOR: 40	010203
_	010203	SYSTEM	GB00	COMMONLINE5	STATUS	CONVERSION	LENDER : 20	010203
_	010203	SYSTEM	GB00	COMMONLINE5	STATUS	CONVERSION	PROM NOTE: 60	010203
_	010203	SYSTEM	GB00	COMMONLINE5	STATUS	CONVERSION	CREDIT : 20	010203
_	010203	LFSLM0	GB00	APPL	STATUS:	ATRM	01/02/03	010203
_	020403	CH		C012	SEPARATION	DATE	CHANGE	020403
_	020403	CH		GE70	STATUS	REPORT-MADE	SEPARATION DATE CHANGE	020403
_	020403	CH		GE00	002441	F EFF	081902-050903 AGD 050904 CD 012403	020403
_	020403	CH		GH15	GUAR	STAT RPT - BYPASS - VALID	ADDRESS INDICATOR	020403
_	022003	US		GH33	STATUS	REPORT-BYPASS-CLEARINGHOUSE	PARTICIPANT	022003

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

	DATE	SOURCE	MESSAGE	PST/RESOLVE
	032723	E18565	____	CONT _
_	022003	US	GE00 002441 F EFF 081902-000000 AGD 121303 CD 012103	022003
_	022703	US	GH33 STATUS REPORT-BYPASS-CLEARINGHOUSE PARTICIPANT	022703
_	022703	US	GE00 002441 F EFF 052801-000000 AGD 050904 CD 012403	022703
_	032603	CH	GE71 STATUS REPORT-BYPASS-MATCH DATA	032603
_	032603	CH	GE00 002441 H EFF 021703-050903 AGD 050904 CD 030703	032603
_	032603	CH	GH15 GUAR STAT RPT - BYPASS - VALID ADDRESS INDICATOR	032603
_	040103	SYSTEM	P129 INTERIM INTEREST STATEMENT: NO BILL	E040203
_	050503	IVRFL1	TK04 BTO, REQUESTED ACCOUNT INFORMATION	050503
_	050503	UGJXP3	TK00 Borrower phone contact re: Re-Route Parent Answer	050503
_	050503	LFLPL0	GB00 APPL STATUS: AWAR 05/05/03	050503
_	050503	LFLPL0	C184 MCS CODE CHANGED	050503
_	050503	SYSTEM	GB00 COMMONLINE5 STATUS CONVERSION GUARANTOR: 40	050503

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 050503	SYSTEM GB00	COMMONLINE5 STATUS CONVERSION LENDER : 15	050503
_ 050503	SYSTEM GB00	COMMONLINE5 STATUS CONVERSION PROM NOTE: 45	050503
_ 050503	SYSTEM GB00	COMMONLINE5 STATUS CONVERSION CREDIT : 10	050503
_ 050503	LFLPL0 TX41	FL34 INCOMING PRIVATE CREDIT CALL RECEIVED	050503
_ 050503	LFLPL0 TB62	VERIFIED SCHOOL ATTENDING	050503
_ 050503	LFLPL0 GF59	VERIFY SSN OF BORROWER/STUDENT	050503
_ 050503	LFLPL0 MN27	BTO, REQ PRE-APPROVAL	050503
_ 050503	LFLPL0 MN41	BORR CREDIT PULLED TU;DENIED - CB SCORE;ELIG W/COS	050503
_ 050503	LFLPL0 B401	PRIV LN - APP DENIAL WITH C/B OPTION	E050503
_ 050503	LFLPL0 GB00	XS/LN07/(BORR) DENIED PER REASONS:	050503
		(CREDIT SCORE)	
_ 050503	LFLPL0 GR71	VERIFIED BORROWER E-MAIL ADDRESS	050503

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD _____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 050503	LFLPL0	G044 OFFERED PCO@SALLIEMAE.COM	050503
_ 050503	LFCLP1	TX41 FL34 INCOMING PRIVATE CREDIT CALL RECEIVED	050503
_ 050503	LFCLP1	TB62 VERIFIED SCHOOL ATTENDING	050503
_ 050503	LFCLP1	GR71 VERIFIED BORROWER E-MAIL ADDRESS	050503
_ 050503	LFCLP1	G044 OFFERED PCO@SALLIEMAE.COM	050503
_ 050503	LFCLP1	GB00 BORR GV CO-B INFO/ADVD CO-B NEEDS TO CLL TO GIVE VERBAL PERMISSION TO PLL CRDT/BORR OK WL HV CO-B CLL	050503
_ 050503	IVRFL2	TK04 BTO, REQUESTED ACCOUNT INFORMATION	050503
_ 050603	SYSTEM	GB00 COMMONLINE5 STATUS CONVERSION CREDIT : 15	050603
_ 050603	LFKLY1	TX41 FL34 INCOMING PRIVATE CREDIT CALL RECEIVED	050603
_ 050603	LFKLY1	TB62 VERIFIED SCHOOL ATTENDING	050603

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN _____ PG _____ OWN _____ ST _____ GU _____ LN _____ DT _____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST _____ CLASS CD _____ LOANS SELECTED 12345678901234567890
 UNITY CD _____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 050603	LFKLY1	TK10 COSIGNER PHONED	050603
_ 050603	LFKLY1	MN28 CTO, REQ PRE-APPROVAL	050603
_ 050603	LFKLY1	TB58 COSIGNER AUTH CREDIT PULL FOR ANY/MULTIPLE LENDERS	050603
_ 050603	LFKLY1	GB00 COB: T/U DENIED DUE TO SCORE BELOW CUTOFF	050603
_ 050603	LFKLY1	GB00 ADVISED COB TO HAVE B FIND A NEW COSIGNER	050603
_ 050603	LFKLY1	GB00 COB ?'D IF A COB CAN BE ANYONE/ADVISED IT CAN BE A FRIEND OR A RELATIVE/COB OKAY	050603

_ 050603	LFKLY1	B412	CO-BORR	DENIED - REQ - ADDNDUM ENCL	050603
_ 050603	LFKLY1	B402	PRIV LN -	CO-BORR DENIAL	050603
_ 050603	LFKLY1	GB00	XS/LN07/()	DENIED PER REASONS:	050603
			(HIGH CREDIT RATIO,CREDIT SCORE)		
_ 050603	SYSTEM	B401	PRIV LN -	APP DENIAL WITH C/B OPTION	050603

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

```
>NXT SCR 151 SSN ____ _ PG ____ OWN _____ ST ____ GU ____ LN ____ DT ____ _
SSN 425 41 6056 2      LOANS ALL      PROG **      STATUS ****      GUAR **      OWNER *****
NAME  JAMERIAL Q BENSON                                OWNER  *****
LETTER REQUEST _____ CLASS CD _____      LOANS SELECTED  12345678901234567890
                                UNITY CD _____
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DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT
050603	SYSTEM K156	EMAIL BAD ADDRESS LETTER	050603
050603	MERCRY C151	E-MAIL VALID FLAG CHANGE	050603
051203	IVRTX4 TK00	BTO - REQUESTED DSBR INFORMATION	051203
051203	LFRBP0 GB00	BORR CLLD ? INFO ON PLS LN/ADVSD NEED BORR SSN// STDNT WILL CLL BCK	051203
051203	IVRFL4 TK00	BTO - REQUESTED DSBR INFORMATION	051203
051203	LFRMR1 TX41	FL34 INCOMING PRIVATE CREDIT CALL RECEIVED	051203
051203	LFRMR1 TB62	VERIFIED SCHOOL ATTENDING	051203
051203	LFRMR1 GF59	VERIFY SSN OF BORROWER/STUDENT	051203
051203	LFRMR1 GB00	BTO ?'D STATUS/ADVSD NDS NEW COB AND WE ND TO RCV AN ORGNL APP	051203
051503	IVRFL1 TK04	BTO, REQUESTED ACCOUNT INFORMATION	051503

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 051503	IVRFL1 TK00	16:00:48 ADVISED BORR 10 DAY PIF 14322.65	051503
_ 051503	LTSAS2 GR71	VERIFIED BORROWER E-MAIL ADDRESS	051503
_ 051503	LTSAS2 GR78	BORROWER REQUESTED PROMO MAILINGS	051503
_ 051503	LTSAS2 C151	E-MAIL VALID FLAG CHANGE	051503
_ 051503	LTSAS2 TK00	Borrower phone contact re: E-Mail update, Re-Route Private Credit Orig	051503
_ 051503	LFMES0 TX41	FL34 INCOMING PRIVATE CREDIT CALL RECEIVED	051503
_ 051503	LFMES0 TB62	VERIFIED SCHOOL ATTENDING	051503
_ 051503	LFMES0 GR71	VERIFIED BORROWER E-MAIL ADDRESS	051503
_ 051503	LFMES0 GO44	OFFERED PCO@SALLIEMAE.COM	051503
_ 051503	LFMES0 MO18	VERIFIED LOAN PERIOD	051503

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 051503	LFMES0 GB00	BTO RQCD PREAPPRVL LTTR FAX TO SCHL/ADVS SCHL IN NOT A L! SO YES WLL FAX LTTR STATING BTO ND CTO/	051503

BTO OK ? 800# SO FATHER CLL TO BE CTO/ADVS 800#

_ 051503 LFMES0 GB00 SCHL FAO FAX # 1-601-266-5769 051503
 _ 051503 LFMES0 TF45 SUCCESSFUL FAX SENT 051503
 _ 051903 IVRFL2 TK04 BTO, REQUESTED ACCOUNT INFORMATION 051903
 _ 051903 LTVVT0 T600 Relative phone contact re: 051903
 Re-Route Private Credit Orig
 _ 051903 LFDJV0 C112 AUXILIARY IDENTITY CODE CHANGED 051903
 _ 051903 SYSTEM GB00 COMMONLINE5 STATUS CONVERSION CREDIT : 20 051903
 _ 051903 LFDJV0 TX41 FL34 INCOMING PRIVATE CREDIT CALL RECEIVED 051903
 _ 051903 LFDJV0 TB62 VERIFIED SCHOOL ATTENDING 051903

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).

PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 051903	LFDJV0	GO43 VERIFIED COSIGNER E-MAIL ADDRESS	051903
_ 051903	LFDJV0	GO44 OFFERED PCO@SALLIEMAE.COM	051903
_ 051903	LFDJV0	MN28 CTO, REQ PRE-APPROVAL	051903
_ 051903	LFDJV0	TB58 COSIGNER AUTH CREDIT PULL FOR ANY/MULTIPLE LENDERS	051903
_ 051903	LFDJV0	GB00 COB CRDT PLLD 5/19/03 TRU DND	051903
_ 051903	LFDJV0	B402 PRIV LN - CO-BORR DENIAL	051903
_ 051903	LFDJV0	GB00 XS/LN07/(LEONARD FUNCHESS) DENIED PER REASONS:	051903
		(CREDIT SCORE)	
_ 051903	LFDJV0	GB00 UNABLE TO SND B412 LTTR FR COB LEONARD FUNCHESS	051903
_ 052003	SYSTEM	B499 PRVT LOANS APP REMINDER - BRIDGE LTR	E052003
_ 052003	US	GH33 STATUS REPORT-BYPASS-CLEARINGHOUSE PARTICIPANT	052003
_ 052003	US	GE00 002441 H EFF 021703-000000 AGD 050904 CD 030703	052003

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 052003	IVRFL3 TK00	BTO - REQUESTED DSBR INFORMATION	052003
_ 052003	LFENA0 TX41	FL34 INCOMING PRIVATE CREDIT CALL RECEIVED	052003
_ 052003	LFENA0 GR71	VERIFIED BORROWER E-MAIL ADDRESS	052003
_ 052003	LFENA0 TB62	VERIFIED SCHOOL ATTENDING	052003
_ 052003	LFENA0 GO44	OFFERED PCO@SALLIEMAE.COM	052003
_ 052003	LFENA0 GB00	BTO ? STATUS/ADV CB DND/B ADV BOTH CB HAVE BEEN DND AND HAS NO OTHER CB/ADV ELIG FOR LN W/NEW CB B ADV HAS NONE AND PLEASE FAX DNL TO SCHL/	052003
_ 052003	LFENA0 GB00	ATTEMPTING TO FAX TO G. KERRY FAO 16012665769	052003
_ 052003	LFENA0 TF45	SUCCESSFUL FAX SENT	052003
_ 052303	IVRFL4 TK04	BTO, REQUESTED ACCOUNT INFORMATION	052303
_ 052303	IVRFL4 TK00	15:33:29 ADVISED BORR 10 DAY PIF 14330.19	052303

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD _____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 052303	IVRFL4 TK04	BTO, REQUESTED ACCOUNT INFORMATION	052303
_ 052303	IVRFL4 TK00	15:42:18 ADVISED BORR 10 DAY PIF 14330.19	052303
_ 052303	LFGMC1 TX41	FL34 INCOMING PRIVATE CREDIT CALL RECEIVED	052303
_ 052303	LFGMC1 TB62	VERIFIED SCHOOL ATTENDING	052303
_ 052303	LFGMC1 GR71	VERIFIED BORROWER E-MAIL ADDRESS	052303
_ 052303	LFGMC1 GO44	OFFERED PCO@SALLIEMAE.COM	052303
_ 052303	LFGMC1 GB00	B CLLD IN SAID SCHL NEVER RCVD FAX/ADVS B SENT FAX	052303
		TO SCHL TWICE/B ? IF SCHL CAN CLL/GAVE # CLLG SERV	
		SCHL TO CLL IN	
_ 052703	IVRFL1 TK04	BTO, REQUESTED ACCOUNT INFORMATION	052703
_ 052703	IVRFL1 TK00	10:53:16 ADVISED BORR 10 DAY PIF 14333.96	052703
_ 052703	LFKLP0 T600	Relative phone contact re: cllng on pl ln	052703

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN _____ PG _____ OWN _____ ST _____ GU _____ LN _____ DT _____
SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
NAME JAMERIAL Q BENSON OWNER *****
LETTER REQUEST _____ CLASS CD _____ LOANS SELECTED 12345678901234567890
UNITY CD _____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 052703	UGJXP3 TK00	Borrower phone contact re: Re-Route Private Credit Orig	052703
_ 052703	LFJMF1 TX41	FL34 INCOMING PRIVATE CREDIT CALL RECEIVED	052703
_ 052703	LFJMF1 TB62	VERIFIED SCHOOL ATTENDING	052703
_ 052703	LFJMF1 GR71	VERIFIED BORROWER E-MAIL ADDRESS	052703
_ 052703	LFJMF1 GO44	OFFERED PCO@SALLIEMAE.COM	052703
_ 052703	LFJMF1 GB00	B RQTED DENIAL LTR SENT TO SCHL #6012665769	052703

_ 052703 LFJMF1 GB00 FAX TO NANCY DENSON 052703
 _ 052703 LFJMF1 TF45 SUCCESSFUL FAX SENT 052703
 _ 052803 IVRFL4 TK04 BTO, REQUESTED ACCOUNT INFORMATION 052803
 _ 052803 IVRFL4 TK00 16:43:41 ADVISED BORR 10 DAY PIF 14334.90 052803
 _ 052803 LFAXG0 TX41 FL34 INCOMING PRIVATE CREDIT CALL RECEIVED 052803

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

UNITY CD ____ ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 052803	LFAXG0 TB62	VERIFIED SCHOOL ATTENDING	052803
_ 052803	LFAXG0 GF59	VERIFY SSN OF BORROWER/STUDENT	052803
_ 052803	LFAXG0 GB00	BORR REQU TO XFERD TO PL DEP/	052803
_ 053003	IVRFL1 TK04	BTO, REQUESTED ACCOUNT INFORMATION	053003
_ 053003	IVRFL1 TK00	10:41:18 ADVISED BORR 10 DAY PIF 14336.79	053003
_ 053003	LFJBA0 TK00	Borrower phone contact re: App Quest FFELP	053003
_ 060503	178781 GJ00	CUR GUAR AMT SET TO APPR PRIN, #03 SET TO \$2656.00	060503
_ 060503	178781 GJ00	CUR GUAR AMT SET TO APPR PRIN, #05 SET TO \$5500.00	060503
_ 061103	LFRLP0 TX41	FL34 INCOMING PRIVATE CREDIT CALL RECEIVED	061103
_ 061103	LFRLP0 TB62	VERIFIED SCHOOL ATTENDING	061103
_ 061103	LFRLP0 GF59	VERIFY SSN OF BORROWER/STUDENT	061103
_ 061103	LFRLP0 GO44	OFFERED PCO@SALLIEMAE.COM	061103

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ _
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 ____ _ CONT _
 _ 061103 LFRLP0 G043 VERIFIED COSIGNER E-MAIL ADDRESS 061103
 _ 061103 LFRLP0 GB00 BTO STATED HAD SOMETHING TAKEN CARE ON HIS CREDIT 061103
 WOULD TRU SEND THAT IF TO US ADVSD/NO/
 _ 061103 IVRTX2 TK04 BTO, REQUESTED ACCOUNT INFORMATION 061103
 _ 061103 IVRTX2 TK00 13:24:06 ADVISED BORR 10 DAY PIF 14348.10 061103
 _ 061103 LTSCS0 TK00 Borrower phone contact re: Re-Route Parent Answer 061103
 _ 061703 IVRFL4 TK04 BTO, REQUESTED ACCOUNT INFORMATION 061703
 _ 061703 IVRFL4 TK00 11:10:14 ADVISED BORR 10 DAY PIF 14353.75 061703
 _ 061703 LTYRH0 TK00 BFTO; WNTS TO BE A CO-B FOR HIS SON ACCT AND 061703
 THE PROC OF THE LN , XFR 5136
 _ 061703 LTYRH0 T600 Co-Signer phone contact re: Accnt Status, 061703
 Re-Route Private Credit Orig

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ _
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 ____ _ CONT _
 _ 061703 LFTJ01 TX41 FL34 INCOMING PRIVATE CREDIT CALL RECEIVED 061703
 _ 061703 LFTJ01 TB62 VERIFIED SCHOOL ATTENDING 061703

_ 061703 LFTJ01 GF59 VERIFY SSN OF BORROWER/STUDENT 061703
 _ 061703 LFTJ01 GO44 OFFERED PCO@SALLIEMAE.COM 061703
 _ 061703 LFTJ01 MN24 BTO, ASKED ABOUT DENIAL REASON; ADVISED 061703
 _ 061703 LFTJ01 GB00 COB(LENEORD) ?ED WOULD B GET LN/ADVSD YES BUT NEED 061703
 NEW COB
 _ 061703 IVRFL2 TK04 BTO, REQUESTED ACCOUNT INFORMATION 061703
 _ 061703 IVRFL2 TK00 12:38:16 ADVISED BORR 10 DAY PIF 14353.75 061703
 _ 061703 LFABT0 TX41 FL34 INCOMING PRIVATE CREDIT CALL RECEIVED 061703
 _ 061703 LFABT0 TB62 VERIFIED SCHOOL ATTENDING 061703
 _ 061703 LFABT0 GF59 VERIFY SSN OF BORROWER/STUDENT 061703

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).

PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 061703	LFABT0 GB00	TRNSFRD TO 5187	061703
_ 061803	IVRFL3 TK04	BTO, REQUESTED ACCOUNT INFORMATION	061803
_ 061803	IVRFL3 TK00	11:12:14 ADVISED BORR 10 DAY PIF 14354.69	061803
_ 061803	IVRTX2 TK00	BTO - REQUESTED DSBR INFORMATION	061803
_ 061803	IVRTX3 TK00	BTO - REQUESTED DSBR INFORMATION	061803
_ 061903	SYSTEM B499	PRVT LOANS APP REMINDER - BRIDGE LTR	E061903
_ 061903	IVRFL2 TK04	BTO, REQUESTED ACCOUNT INFORMATION	061903
_ 061903	IVRFL2 TK00	11:35:37 ADVISED BORR 10 DAY PIF 14355.63	061903
_ 061903	LFCDT0 TX41	FL34 INCOMING PRIVATE CREDIT CALL RECEIVED	061903
_ 061903	LFCDT0 TB62	VERIFIED SCHOOL ATTENDING	061903
_ 061903	LFCDT0 GO44	OFFERED PCO@SALLIEMAE.COM	061903
_ 061903	LFCDT0 GY75	ADVISED BORROWER/CALLER OF WEB SITE	061903

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 061903	LFCDT0 GB00	COB (LEONARD) CLD AGN ? BEING COB/ADVD ALRDY NT	061903
		ELGBLE PER 0617/COB OK	
_ 062003	LFMEM1 TX41	FL34 INCOMING PRIVATE CREDIT CALL RECEIVED	062003
_ 062003	LFMEM1 TB62	VERIFIED SCHOOL ATTENDING	062003
_ 062003	LFMEM1 GB00	REP IN PRNT ANSWR TRNSFRD/I CNFRMD CLLR IS COB	062003
_ 062003	LFMEM1 GB00	CTO-CHECKING STTS OF LN	062003
_ 062003	LFMEM1 GB00	I ADVSD HAS BEEN DETRMND INELIG TO BE COB/COB ?D	062003
		& I ADVSD OF 800#	
_ 062003	LFMEM1 B362	TO BORR: SIG/LAW CSGNR DENIED-REQUIRED	E062003
_ 062303	IVRTX3 TK00	BTO - REQUESTED DSBR INFORMATION	062303
_ 062303	LFPNK0 GB00	BFTO ?S ABT LN7 / TRAN TO PCO	062303
_ 062303	LFGRH1 TX41	FL34 INCOMING PRIVATE CREDIT CALL RECEIVED	062303

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).

PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD _____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 062303	LFGRH1 TB62	VERIFIED SCHOOL ATTENDING	062303
_ 062303	LFGRH1 GF59	VERIFY SSN OF BORROWER/STUDENT	062303
_ 062303	LFGRH1 GB00	CO-B CLLD ? DNL LTTR/WNTD SCHL TO HAVE CPY OF LTTR /CO-B ? LTTR SND DATE/ADVSD 051903 SND DATE/CO-B WLD CNTCT SCHL AND SHOW LTTR	062303
_ 062403	CH GE71	STATUS REPORT-BYPASS-MATCH DATA	062403
_ 062403	CH GE00	002441 H EFF 021703-050903 AGD 050904 CD 052303	062403
_ 062403	CH GH15	GUAR STAT RPT - BYPASS - VALID ADDRESS INDICATOR	062403
_ 063003	WWW TX00	INFO ACCESSED BY LEND 810612 BY astephenon	063003
_ 070103	T083CD GH81	PRIVACY POLICY INVOKED	070103
_ 070103	Y83C-2 GB00	GUARANTOR REQUESTS RELEASE OF FUNDS - ELECTRONIC	070103
_ 070103	Y83C-2 G084	PROCESSED ELECTRONIC APPLICATION	070103

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN _____ PG _____ OWN _____ ST _____ GU _____ LN _____ DT _____
SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
NAME JAMERIAL Q BENSON OWNER *****
LETTER REQUEST _____ CLASS CD _____ LOANS SELECTED 12345678901234567890
UNITY CD _____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 070103	Y83C-2 C296	CURRENT GUARANTEE AMOUNT CHANGE	070103
_ 070103	Y83C-2 GB00	APPL STATUS: ADIS 07/01/03	070103
_ 070103	SYSTEM GB00	COMMONLINE5 STATUS CONVERSION GUARANTOR: 40	070103
_ 070103	SYSTEM GB00	COMMONLINE5 STATUS CONVERSION LENDER : 45	070103
_ 070103	SYSTEM GB00	COMMONLINE5 STATUS CONVERSION PROM NOTE: 60	070103
_ 070103	SYSTEM GB00	COMMONLINE5 STATUS CONVERSION CREDIT : 05	070103
_ 070103	WWW TX00	INFO ACCESSED BY LEND 810612 BY mmills	070103

_ 070103 LFRFP0 GJ00 LN 5: PER ELM RPT 06300309.R30 SCHL RQSTS TO CHNG 070103
 GRD LVL TO '4'// NAT PER LN POST-DSBRSD & CANNOT
 CHNG ON 801 SCR.N.
 _ 070103 SYSTEM C181 MPN SERIAL LOAN CONFIRMATION/NOTIFICATION SENT 070103
 _ 070103 SYSTEM B047 LOAN APPROVED E070103

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 070103	SYSTEM P129	INTERIM INTEREST STATEMENT: NO BILL	E070103
_ 070203	SYSTEM B053	FUNDS DISBURSED LTR - MPN	E070203
_ 070203	SYSTEM B049	GENERIC DISCLOSURE STATEMENT	E070203
_ 070203	SYSTEM B197	PLAIN LANGUAGE DISCLOSURE	E070203
_ 070203	SYSTEM B198	LOAN REPAYMENT ESTIMATE CHART	E070203
_ 070903	US GH15	GUAR STAT RPT - BYPASS - VALID ADDRESS INDICATOR	070903
_ 071103	US GH33	STATUS REPORT-BYPASS-CLEARINGHOUSE PARTICIPANT	071103
_ 071103	US GE00 002441	FEFF 063003-000000 AGD 083004 CD 063003	071103
_ 071103	US GH15	GUAR STAT RPT - BYPASS - VALID ADDRESS INDICATOR	071103
_ 071103	US GH15	GUAR STAT RPT - BYPASS - VALID ADDRESS INDICATOR	071103
_ 071103	US GH15	GUAR STAT RPT - BYPASS - VALID ADDRESS INDICATOR	071103
_ 071203	SYSTEM P124	ANNUAL INTERIM UNSUB INTEREST STMT	071203

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 _____ CONT _
 _ 081603 SYSTEM GS00 REMOVED ENTITY #08 DUPLICATE OF ENTITY #06 081603
 _ 081903 LFSLO0 GC36 ACCOUNT STATUS CHECKED 081903
 _ 082903 T083CD GH81 PRIVACY POLICY INVOKED 082903
 _ 082903 Y83C-2 GB00 GUARANTOR REQUESTS RELEASE OF FUNDS - ELECTRONIC 082903
 _ 082903 Y83C-2 C296 CURRENT GUARANTEE AMOUNT CHANGE 082903
 _ 082903 Y83C-2 GB00 APPL STATUS: ADIS 08/29/03 082903
 _ 082903 T083CD GH81 PRIVACY POLICY INVOKED 082903
 _ 082903 Y83C-2 C178 DISBURSEMENT HOLD/RELEASE INDICATOR CHANGE 082903
 _ 082903 Y83C-2 C178 DISBURSEMENT HOLD/RELEASE INDICATOR CHANGE 082903
 _ 082903 Y83C-2 C296 CURRENT GUARANTEE AMOUNT CHANGE 082903
 _ 082903 Y83C-2 GB00 APPL STATUS: ADIS 08/29/03 082903
 _ 082903 SYSTEM C181 MPN SERIAL LOAN CONFIRMATION/NOTIFICATION SENT 082903

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 _____ CONT _
 _ 082903 SYSTEM C181 MPN SERIAL LOAN CONFIRMATION/NOTIFICATION SENT 082903
 _ 082903 SYSTEM B047 LOAN APPROVED E082903

_ 082903	SYSTEM B047	LOAN APPROVED	E082903
_ 083003	SYSTEM GB00	COMMONLINE5 STATUS CONVERSION GUARANTOR: 40	083003
_ 083003	SYSTEM GB00	COMMONLINE5 STATUS CONVERSION LENDER : 45	083003
_ 083003	SYSTEM GB00	COMMONLINE5 STATUS CONVERSION PROM NOTE: 60	083003
_ 083003	SYSTEM GB00	COMMONLINE5 STATUS CONVERSION CREDIT : 05	083003
_ 083003	SYSTEM GB00	COMMONLINE5 STATUS CONVERSION GUARANTOR: 40	083003
_ 083003	SYSTEM GB00	COMMONLINE5 STATUS CONVERSION LENDER : 45	083003
_ 083003	SYSTEM GB00	COMMONLINE5 STATUS CONVERSION PROM NOTE: 60	083003
_ 083003	SYSTEM GB00	COMMONLINE5 STATUS CONVERSION CREDIT : 05	083003
_ 090303	SYSTEM B053	FUNDS DISBURSED LTR - MPN	E090303

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565	_____	CONT _
_ 090303	SYSTEM B049	GENERIC DISCLOSURE STATEMENT	E090303
_ 090303	SYSTEM B197	PLAIN LANGUAGE DISCLOSURE	E090303
_ 090303	SYSTEM B198	LOAN REPAYMENT ESTIMATE CHART	E090303
_ 090303	LPBAK0 GR26	SEP DATE CHANGED/ALIGNED PER THE DAPS REPORT	092703
_ 090803	US GH33	STATUS REPORT-BYPASS-CLEARINGHOUSE PARTICIPANT	090803
_ 090803	US GE00 002441	F EFF 063003-000000 AGD 083005 CD 082803	090803
_ 090903	T083CD GH81	PRIVACY POLICY INVOKED	090903
_ 090903	LFCML2 GB00	GUARANTOR REQUESTS RELEASE OF FUNDS - ELECTRONIC	090903
_ 090903	LFCML2 C296	CURRENT GUARANTEE AMOUNT CHANGE	090903
_ 090903	LFCML2 GB00	APPL STATUS: ADIS 09/09/03 (854 TRANSACTION)	090903
_ 090903	T083CD GH81	PRIVACY POLICY INVOKED	090903
_ 090903	LFCML2 GB00	GUARANTOR REQUESTS RELEASE OF FUNDS - ELECTRONIC	090903

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 090903	LFCML2 C296	CURRENT GUARANTEE AMOUNT CHANGE	090903
_ 090903	LFCML2 GB00	APPL STATUS: ADIS 09/09/03 (854 TRANSACTION)	090903
_ 090903	WWW TX00	INFO ACCESSED BY LEND 810612 BY tthomas	090903
_ 090903	SYSTEM C181	MPN SERIAL LOAN CONFIRMATION/NOTIFICATION SENT	090903
_ 090903	SYSTEM C181	MPN SERIAL LOAN CONFIRMATION/NOTIFICATION SENT	090903
_ 090903	SYSTEM B047	LOAN APPROVED	E090903
_ 090903	SYSTEM B047	LOAN APPROVED	E090903
_ 091003	SYSTEM GB00	COMMONLINE5 STATUS CONVERSION GUARANTOR: 40	091003
_ 091003	SYSTEM GB00	COMMONLINE5 STATUS CONVERSION LENDER : 45	091003
_ 091003	SYSTEM GB00	COMMONLINE5 STATUS CONVERSION PROM NOTE: 60	091003
_ 091003	SYSTEM GB00	COMMONLINE5 STATUS CONVERSION CREDIT : 05	091003
_ 091003	SYSTEM GB00	COMMONLINE5 STATUS CONVERSION GUARANTOR: 40	091003

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 091003	SYSTEM GB00	COMMONLINE5	STATUS CONVERSION LENDER : 45	091003
_ 091003	SYSTEM GB00	COMMONLINE5	STATUS CONVERSION PROM NOTE: 60	091003
_ 091003	SYSTEM GB00	COMMONLINE5	STATUS CONVERSION CREDIT : 05	091003
_ 091203	SYSTEM B053	FUNDS DISBURSED	LTR - MPN	E091203
_ 091203	SYSTEM B049	GENERIC DISCLOSURE	STATEMENT	E091203
_ 091203	SYSTEM B197	PLAIN LANGUAGE	DISCLOSURE	E091203
_ 091203	SYSTEM B198	LOAN REPAYMENT	ESTIMATE CHART	E091203
_ 092303	SYSTEM GB00	COMMONLINE5	STATUS CONVERSION GUARANTOR: 40	092303
_ 092303	SYSTEM GB00	COMMONLINE5	STATUS CONVERSION LENDER : 30	092303
_ 092303	SYSTEM GB00	COMMONLINE5	STATUS CONVERSION PROM NOTE: 45	092303
_ 092303	SYSTEM GB00	COMMONLINE5	STATUS CONVERSION CREDIT : 20	092303
_ 092303	LFMBM0 GB00	APPL STATUS:	ATRM 09/23/03	092303

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 092303	LFMBM0 GB00	ACCOUNT ATRMD	PER NO ACTIVITY	092303
_ 092703	LPBAK0 C012	SEPARATION DATE	CHANGE	092703
_ 092703	LPBAK0 C012	SEPARATION DATE	CHANGE	092703
_ 092703	LPBAK0 C012	SEPARATION DATE	CHANGE	092703
_ 093003	IVRTX4 TK04	BTO, REQUESTED	ACCOUNT INFORMATION	093003
_ 093003	LFDLB4 TB62	VERIFIED SCHOOL	ATTENDING	093003
_ 093003	LFDLB4 TX41	FL34 INCOMING	PRIVATE CREDIT CALL RECEIVED	093003

_ 093003 LFDLB4 GF59 VERIFY SSN OF BORROWER/STUDENT 093003
 _ 093003 LFDLB4 GB00 TRANSFER TO 5101 FOR HIS GS LN 093003
 _ 093003 LFWLS1 TK00 Borrower phone contact re: Disb Quest FFELP, 093003
 Web-Advised of Web
 _ 093003 IVRFL3 TK04 BTO, REQUESTED ACCOUNT INFORMATION 093003

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE SOURCE MESSAGE PST/RESOLVE

032723 E18565 ____ CONT _

_ 093003 LFSAM0 TX41 FL34 INCOMING PRIVATE CREDIT CALL RECEIVED 093003

_ 093003 LFSAM0 TB62 VERIFIED SCHOOL ATTENDING 093003

_ 093003 LFSAM0 GB00 BORR CALLED ON STAT OF LN/ADVISED CANCELL PER NO 093003

ACTIVITY ON ACCT FOR 90 PLUS DAYS/BORR ADVISED CAN

ESIGN ON INTERNET WITH CO BORR/BORR WILL APPLY

_ 093003 LFSAM0 GB00 CONT-ON THE INTERNET 093003

_ 093003 US C096 GUARANTOR LOAN ID CHANGED 093003

_ 093003 US C096 GUARANTOR LOAN ID CHANGED 093003

_ 100103 SYSTEM P129 INTERIM INTEREST STATEMENT: NO BILL E100203

_ 100703 SYSTEM K306 SLM PRIVACY POLICY NOTIFICATION 100703

_ 102003 CH C012 SEPARATION DATE CHANGE 102003

_ 102003 CH GE70 STATUS REPORT-MADE SEPARATION DATE CHANGE 102003

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ ____
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 ____ _ CONT _
 _ 102003 CH GE00 002441 F EFF 081803-121203 AGD 121204 CD 092903 102003
 _ 102003 CH GH15 GUAR STAT RPT - BYPASS - VALID ADDRESS INDICATOR 102003
 _ 112603 US GH33 STATUS REPORT-BYPASS-CLEARINGHOUSE PARTICIPANT 112603
 _ 112603 US GE00 002441 F EFF 081803-000000 AGD 121204 CD 092903 112603
 _ 121503 LSMB82 GH81 PRIVACY POLICY INVOKED 121503
 _ 121503 SYSTEM C113 BENEFIT INCENTIVE STATUS CHANGE 121603
 _ 121503 SYSTEM C113 BENEFIT INCENTIVE STATUS CHANGE 121603
 _ 121503 SYSTEM H606 CASHBACK ELIGIBILITY: REBATE E121603
 _ 121803 US GH33 STATUS REPORT-BYPASS-CLEARINGHOUSE PARTICIPANT 121803
 _ 121803 US GE00 002441 F EFF 081803-000000 AGD 121204 CD 102703 121803
 _ 010104 SYSTEM P129 INTERIM INTEREST STATEMENT: NO BILL E010104
 _ 010604 LFEAG0 GB00 MODIFIED MPN RECORD 010604

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ ____
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 ____ _ CONT _
 _ 020604 T083CD GH81 PRIVACY POLICY INVOKED 020604
 _ 020604 Y83C-2 GB00 GUARANTOR REQUESTS RELEASE OF FUNDS - ELECTRONIC 020604

_ 020604 Y83C-2 C296 CURRENT GUARANTEE AMOUNT CHANGE	020604
_ 020604 Y83C-2 GB00 APPL STATUS: ADIS 02/06/04	020604
_ 020604 SYSTEM C181 MPN SERIAL LOAN CONFIRMATION/NOTIFICATION SENT	020604
_ 020604 SYSTEM B047 LOAN APPROVED	E020604
_ 020704 SYSTEM GB00 COMMONLINE5 STATUS CONVERSION GUARANTOR: 40	020704
_ 020704 SYSTEM GB00 COMMONLINE5 STATUS CONVERSION LENDER : 45	020704
_ 020704 SYSTEM GB00 COMMONLINE5 STATUS CONVERSION PROM NOTE: 60	020704
_ 020704 SYSTEM GB00 COMMONLINE5 STATUS CONVERSION CREDIT : 05	020704
_ 021004 WWW TX00 INFO ACCESSED BY LEND 810612 BY acarver	021004
_ 021204 SYSTEM B053 FUNDS DISBURSED LTR - MPN	E021204

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565	_____	CONT _
_ 021204	SYSTEM B049	GENERIC DISCLOSURE STATEMENT	E021204
_ 021204	SYSTEM B197	PLAIN LANGUAGE DISCLOSURE	E021204
_ 021204	SYSTEM B198	LOAN REPAYMENT ESTIMATE CHART	E021204
_ 021304	US GH33	STATUS REPORT-BYPASS-CLEARINGHOUSE PARTICIPANT	021304
_ 021304	US GE00 002441	F EFF 081803-000000 AGD 083005 CD 020604	021304
_ 021804	CH C012	SEPARATION DATE CHANGE	021804
_ 021804	CH C012	SEPARATION DATE CHANGE	021804
_ 021804	CH GE70	STATUS REPORT-MADE SEPARATION DATE CHANGE	021804
_ 021804	CH GE00 002441	F EFF 081803-051404 AGD 051405 CD 013004	021804
_ 021804	CH GH15	GUAR STAT RPT - BYPASS - VALID ADDRESS INDICATOR	021804
_ 031004	LSMB82 GH81	PRIVACY POLICY INVOKED	031004
_ 031004	SYSTEM C113	BENEFIT INCENTIVE STATUS CHANGE	031104

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 031004	SYSTEM H606	CASHBACK ELIGIBILITY: REBATE	E031104
_ 040104	SYSTEM P129	INTERIM INTEREST STATEMENT: NO BILL	E040204
_ 042204	US C096	GUARANTOR LOAN ID CHANGED	042204
_ 042204	US C096	GUARANTOR LOAN ID CHANGED	042204
_ 042204	US C096	GUARANTOR LOAN ID CHANGED	042204
_ 042204	US C096	GUARANTOR LOAN ID CHANGED	042204
_ 052604	US GH33	STATUS REPORT-BYPASS-CLEARINGHOUSE PARTICIPANT	052604
_ 052604	US GE00 002441	F EFF 081803-000000 AGD 051405 CD 031704	052604
_ 053104	294181 CJ00	SLMA PURCH DT CHANGED	053104
		FROM 0001-01-01 TO 2001-07-24 FOR LOAN NO: 01	
_ 053104	294181 CJ00	SLMA PURCH DT CHANGED	053104
		FROM 0001-01-01 TO 2002-02-15 FOR LOAN NO: 02	

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 053104	294181	CJ00	SLMA PURCH DT CHANGED	053104
			FROM 0001-01-01 TO 2003-12-15 FOR LOAN NO: 03	
_ 053104	294181	CJ00	SLMA PURCH DT CHANGED	053104
			FROM 0001-01-01 TO 2003-12-15 FOR LOAN NO: 05	
_ 053104	294181	CJ00	SLMA PURCH DT CHANGED	053104
			FROM 0001-01-01 TO 2003-12-15 FOR LOAN NO: 08	
_ 061104	T083CD	GH81	PRIVACY POLICY INVOKED	061104
_ 061104	Y83C-2	GB00	GUARANTOR REQUESTS RELEASE OF FUNDS - ELECTRONIC	061104
_ 061104	Y83C-2	C296	CURRENT GUARANTEE AMOUNT CHANGE	061104
_ 061104	Y83C-2	GB00	APPL STATUS: ADIS 06/11/04	061104
_ 061104	SYSTEM	GB00	COMMONLINE5 STATUS CONVERSION GUARANTOR: 40	061104
_ 061104	SYSTEM	GB00	COMMONLINE5 STATUS CONVERSION LENDER : 45	061104

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 061104	SYSTEM	GB00	COMMONLINE5 STATUS CONVERSION PROM NOTE: 60	061104
_ 061104	SYSTEM	GB00	COMMONLINE5 STATUS CONVERSION CREDIT : 05	061104
_ 061104	SYSTEM	C181	MPN SERIAL LOAN CONFIRMATION/NOTIFICATION SENT	061104
_ 061104	SYSTEM	B047	LOAN APPROVED	E061104
_ 061404	LFCDS0	TX41	FL34 INCOMING PRIVATE CREDIT CALL RECEIVED	061404
_ 061404	LFCDS0	G199	BORROWER/STUDENT SSN HAS BEEN VERIFIED	061404
_ 061404	LFCDS0	G242	BORROWER AUTHENTICATION VERIFIED	061404

_ 061404 LFCDS0 GB00 LN14/BTO RQSTD PRE APPVL/ADVSD OF WEB ADDY/B WILL 061404
 APPLY ONLINE/ADVSD OF ISTRUCTIONS/ADVSD COB IF
 NEEDED CAN APPLY ONLINE AS WELL

_ 061504 XP ONL C005 BORROWER PRIM PHONE NUM CHANGED 061504

_ 061504 XP ONL C006 ADDRESS CHANGE 061504

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 061504	XP ONL C142	BORROWER BIRTH DATE CHANGED	061504
_ 061504	XP ONL C150	BORROWER E-MAIL ADDRESS CHANGED	061504
_ 061504	XP ONL C314	REQUESTED AMOUNT OF LOAN CHANGED	061504
_ 061504	SYSTEM GB00	COMMONLINE5 STATUS CONVERSION GUARANTOR: 40	061504
_ 061504	SYSTEM GB00	COMMONLINE5 STATUS CONVERSION LENDER : 15	061504
_ 061504	SYSTEM GB00	COMMONLINE5 STATUS CONVERSION PROM NOTE: 45	061504
_ 061504	SYSTEM GB00	COMMONLINE5 STATUS CONVERSION CREDIT : 10	061504
_ 061504	SYSTEM GB00	COMMONLINE5 STATUS CONVERSION CREDIT : 15	061504
_ 061504	LWEB 4AXS	SIG STDNT APP/PRM VWD L!	061504
_ 061504	XP ONL GB00	BORROWER E-SIGNATURE ADDED ON THE WEB	061504
_ 061504	LWEB XSAP	USER LETTER NOT FOUND	061504
_ 061504	LWEB XSAP	USER LETTER NOT FOUND	061504

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 ____ CONT _
 _ 061504 XP ONL GB00 Borrower printed at Personal PC 061504
 _ 061604 US GH33 STATUS REPORT-BYPASS-CLEARINGHOUSE PARTICIPANT 061604
 _ 061604 US GE00 002441 F EFF 081803-000000 AGD 080604 CD 061004 061604
 _ 061604 LFFSA0 C006 ADDRESS CHANGE 061604
 _ 061604 SYSTEM K159 EMAIL PERMISSION REQUEST LETTER E061604
 _ 061704 SYSTEM GB00 COMMONLINE5 STATUS CONVERSION GUARANTOR: 40 061704
 _ 061704 SYSTEM GB00 COMMONLINE5 STATUS CONVERSION LENDER : 15 061704
 _ 061704 SYSTEM GB00 COMMONLINE5 STATUS CONVERSION PROM NOTE: 60 061704
 _ 061704 SYSTEM GB00 COMMONLINE5 STATUS CONVERSION CREDIT : 15 061704
 _ 061704 LTKRC0 GB00 APPL STATUS: AINP 06/15/04 061704
 _ 061704 LTKRC0 B401 PRIV LN - APP DENIAL WITH C/B OPTION 061704

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 ____ CONT _
 _ 061704 LTKRC0 GB00 XS/LN15/(BORR) DENIED PER REASONS:(UNPAID 061704
 CHARGE-OFF, TAX LIEN OR JUDGEMENT,CREDIT RATING

IS BELOW THE MINIMUM)

_ 061704 LTKRC0 B017 TO B: APP NOT PROC-VARIOUS REASONS 061704
 _ 061704 LTKRC0 MX69 APPLICATION - E-SIGN XS SIGNATURE LOAN 061704
 _ 061704 LTKRC0 GB00 LN#15 ORIG XS ESIGN/500500SALLIEMAE/002441 UNIV 061704
 SOUTHERN MISSISSIPPI/ 2 DISB IAO 5500/ NEED CIS
 DOCS AND A CRDT WRTHY CO-B//
 _ 061704 LTKRC0 GB00 BORRS CRDT PREV PLLD EFX 06/15/04 ELIG W/CO-B// 061704
 _ 061704 LTKRC0 GB00 *****ATEL***** BORR FOR CIS DOCS AND A CO-B/// 061704
 _ 061704 LTKRC0 GB00 THEN ONCE RCVD NEED SCHL CERT// 061704
 _ 061704 LTKRC0 GH06 ACCOUNT REVIEWED 061704

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 061704	SYSTEM GB00	COMMONLINE5 STATUS CONVERSION GUARANTOR: 40	061704
_ 061704	SYSTEM GB00	COMMONLINE5 STATUS CONVERSION LENDER : 20	061704
_ 061704	SYSTEM GB00	COMMONLINE5 STATUS CONVERSION PROM NOTE: 60	061704
_ 061704	SYSTEM GB00	COMMONLINE5 STATUS CONVERSION CREDIT : 15	061704
_ 061704	LTKRC0 GB00	APPL STATUS: ATEL 06/17/04	061704
_ 061704	SYSTEM B053	FUNDS DISBURSED LTR - MPN	061704
_ 061704	SYSTEM B049	GENERIC DISCLOSURE STATEMENT	061704
_ 061704	SYSTEM B197	PLAIN LANGUAGE DISCLOSURE	061704
_ 061704	SYSTEM B198	LOAN REPAYMENT ESTIMATE CHART	061704
_ 061704	SYSTEM E107	SCHOOL EXIT REMINDER - STAFFORD - TPS	061804
_ 061804	SYSTEM K520	HICA ANNUAL CB DEBT LEVEL STMT	061804
_ 070104	SYSTEM P129	INTERIM INTEREST STATEMENT: NO BILL	070204

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

UNITY CD ____ _

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 071004	SYSTEM P144	ANNUAL INTRM UNSUB INT W/USA ED PRIV POL	071004
_ 071004	SYSTEM P124	ANNUAL INTERIM UNSUB INTEREST STMT	071004
_ 072204	US GH33	STATUS REPORT-BYPASS-CLEARINGHOUSE PARTICIPANT	072204
_ 072204	US GE00 002441	F EFF 081803-000000 AGD 051405 CD 061404	072204
_ 080504	LPJKC0 GR26	SEP DATE CHANGED/ALIGNED PER THE DAPS REPORT	081804
_ 081104	IVRFL3 TK04	BTO, REQUESTED ACCOUNT INFORMATION	081104
_ 081204	LTANR1 GB00	B CNTCTD VIA SNDBTE TO ADV A COB IS NEEDED/B	081204
		ADV WLL BE REAPPLYNG W/A COB	
_ 081804	LPJKC0 C012	SEPARATION DATE CHANGE	081804
_ 081804	LPJKC0 C012	SEPARATION DATE CHANGE	081804
_ 081904	LTANR1 B512	C/B: SIG CO-BORR ADDNDM ENCLSD AS REQSTD	081904
_ 081904	LTANR1 B339	WISCONSIN STATE NOTICE TO C/B	081904

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

UNITY CD _____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 081904	LTANR1 GB00	B CNTCTD VIA SOUNDBITE TO ADVISE A COB IS NDD/B AD VISED WL BE REAPPLYG W/A COB AND NEED A COB APP MLD TO THM//MLD APP TO B	081904
_ 083104	CH C012	SEPARATION DATE CHANGE	083104
_ 083104	CH GE70	STATUS REPORT-MADE SEPARATION DATE CHANGE	083104
_ 083104	CH GE00	002441 F EFF 081803-080604 AGD 080605 CD 081304	083104
_ 083104	CH GH15	GUAR STAT RPT - BYPASS - VALID ADDRESS INDICATOR	083104
_ 091004	SYSTEM C113	BENEFIT INCENTIVE STATUS CHANGE	091104
_ 091004	SYSTEM H606	CASHBACK ELIGIBILITY: REBATE	E091104
_ 091104	LSMB82 GH81	PRIVACY POLICY INVOKED	091104
_ 091504	US GH33	STATUS REPORT-BYPASS-CLEARINGHOUSE PARTICIPANT	091504
_ 091504	US GE00	002441 F EFF 081803-000000 AGD 080605 CD 081304	091504

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN _____ PG _____ ST _____ GU _____ LN _____ DT _____
SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
NAME JAMERIAL Q BENSON OWNER *****
LETTER REQUEST _____ CLASS CD _____ LOANS SELECTED 12345678901234567890
UNITY CD _____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 091704	SYSTEM GB00	COMMONLINE5 STATUS CONVERSION GUARANTOR: 40	091704
_ 091704	SYSTEM GB00	COMMONLINE5 STATUS CONVERSION LENDER : 30	091704
_ 091704	SYSTEM GB00	COMMONLINE5 STATUS CONVERSION PROM NOTE: 60	091704
_ 091704	SYSTEM GB00	COMMONLINE5 STATUS CONVERSION CREDIT : 15	091704
_ 091704	LFMBM0 GB00	APPL STATUS: ATRM 09/17/04	091704
_ 091704	LFMBM0 GB00	ACCOUNT ATRMD PER NO ACTIVITY	091704
_ 092804	Y83S-2 GB00	APPL STATUS: ASGU 09/28/04 83S TRANSACTION	092804

_ 092804 SYSTEM GB00 COMMONLINE5 STATUS CONVERSION GUARANTOR: 01 092804
 _ 092804 SYSTEM GB00 COMMONLINE5 STATUS CONVERSION LENDER : 15 092804
 _ 092804 SYSTEM GB00 COMMONLINE5 STATUS CONVERSION PROM NOTE: 60 092804
 _ 092804 SYSTEM GB00 COMMONLINE5 STATUS CONVERSION CREDIT : 05 092804
 _ 092804 Y83S-2 GB00 83S SCHOOL REQUESTS RELEASE OF FUNDS - ELECTRONIC 092804

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

UNITY CD ____ ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 092804	Y83S-2 GB00 83S	ASGU LOAN LINKED TO GUARANTOR	092804
_ 092804	Y83S-2 GB00	APPL STATUS: ASGU 09/28/04 83S TRANSACTION	092804
_ 092804	SYSTEM GB00 COMMONLINE5	STATUS CONVERSION GUARANTOR: 01	092804
_ 092804	SYSTEM GB00 COMMONLINE5	STATUS CONVERSION LENDER : 15	092804
_ 092804	SYSTEM GB00 COMMONLINE5	STATUS CONVERSION PROM NOTE: 60	092804
_ 092804	SYSTEM GB00 COMMONLINE5	STATUS CONVERSION CREDIT : 05	092804
_ 092804	Y83S-2 GB00 83S	SCHOOL REQUESTS RELEASE OF FUNDS - ELECTRONIC	092804
_ 092804	Y83S-2 GB00 83S	ASGU LOAN LINKED TO GUARANTOR	092804
_ 092804	SYSTEM GB00 COMMONLINE5	STATUS CONVERSION GUARANTOR: 05	092804
_ 092804	T083CD GH81	PRIVACY POLICY INVOKED	092804
_ 092804	Y83C-2 C296	CURRENT GUARANTEE AMOUNT CHANGE	092804
_ 092804	Y83C-2 GB00	APPL STATUS: ADIS 09/28/04	092804

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565	____	CONT _
_ 092804	Y83C-2	C187 REVISED DISBURSEMENT AMOUNT CHANGED	092804
_ 092804	Y83C-2	C188 REVISED DISBURSEMENT DATE CHANGED	092804
_ 092804	Y83C-2	C187 REVISED DISBURSEMENT AMOUNT CHANGED	092804
_ 092804	SYSTEM	GB00 COMMONLINE5 STATUS CONVERSION GUARANTOR: 05	092804
_ 092804	T083CD	GH81 PRIVACY POLICY INVOKED	092804
_ 092804	Y83C-2	C296 CURRENT GUARANTEE AMOUNT CHANGE	092804
_ 092804	Y83C-2	GB00 APPL STATUS: ADIS 09/28/04	092804
_ 092804	Y83C-2	C187 REVISED DISBURSEMENT AMOUNT CHANGED	092804
_ 092804	Y83C-2	C188 REVISED DISBURSEMENT DATE CHANGED	092804
_ 092804	Y83C-2	C187 REVISED DISBURSEMENT AMOUNT CHANGED	092804
_ 092804	SYSTEM	C181 MPN SERIAL LOAN CONFIRMATION/NOTIFICATION SENT	092804
_ 092804	SYSTEM	C181 MPN SERIAL LOAN CONFIRMATION/NOTIFICATION SENT	092804

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565	____	CONT _
_ 092804	SYSTEM	B047 LOAN APPROVED	092804
_ 092804	SYSTEM	B047 LOAN APPROVED	092804

_ 092904	SYSTEM GB00 COMMONLINE5 STATUS CONVERSION GUARANTOR: 40	092904
_ 092904	SYSTEM GB00 COMMONLINE5 STATUS CONVERSION LENDER : 45	092904
_ 092904	SYSTEM GB00 COMMONLINE5 STATUS CONVERSION PROM NOTE: 60	092904
_ 092904	SYSTEM GB00 COMMONLINE5 STATUS CONVERSION CREDIT : 05	092904
_ 092904	SYSTEM GB00 COMMONLINE5 STATUS CONVERSION GUARANTOR: 40	092904
_ 092904	SYSTEM GB00 COMMONLINE5 STATUS CONVERSION LENDER : 45	092904
_ 092904	SYSTEM GB00 COMMONLINE5 STATUS CONVERSION PROM NOTE: 60	092904
_ 092904	SYSTEM GB00 COMMONLINE5 STATUS CONVERSION CREDIT : 05	092904
_ 093004	SYSTEM B053 FUNDS DISBURSED LTR - MPN	093004
_ 093004	SYSTEM B049 GENERIC DISCLOSURE STATEMENT	093004

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN _____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST _____ CLASS CD _____ LOANS SELECTED 12345678901234567890

UNITY CD _____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565	_____	CONT _
_ 093004	SYSTEM B197	PLAIN LANGUAGE DISCLOSURE	093004
_ 093004	SYSTEM B198	LOAN REPAYMENT ESTIMATE CHART	093004
_ 100104	LFBRM1 GH06	ACCOUNT REVIEWED	100104
_ 100104	SYSTEM P129	INTERIM INTEREST STATEMENT: NO BILL	100204
_ 100504	CH C012	SEPARATION DATE CHANGE	100504
_ 100504	CH C012	SEPARATION DATE CHANGE	100504
_ 100504	CH GE70	STATUS REPORT-MADE SEPARATION DATE CHANGE	100504
_ 100504	CH GE00 002441	H EFF 080704-121704 AGD 121705 CD 092204	100504
_ 100504	CH GH15	GUAR STAT RPT - BYPASS - VALID ADDRESS INDICATOR	100504
_ 100704	US GH33	STATUS REPORT-BYPASS-CLEARINGHOUSE PARTICIPANT	100704
_ 100704	US GE00 002441	F EFF 081803-000000 AGD 121704 CD 092704	100704
_ 111704	CH GE71	STATUS REPORT-BYPASS-MATCH DATA	111704

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

UNITY CD ____ ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565	____	CONT _
_ 111704	CH	GE00 002441 H EFF 080704-121704 AGD 121705 CD 110104	111704
_ 111704	CH	GH15 GUAR STAT RPT - BYPASS - VALID ADDRESS INDICATOR	111704
_ 010205	SYSTEM	P129 INTERIM INTEREST STATEMENT: NO BILL	010205
_ 012605	CH	C012 SEPARATION DATE CHANGE	012605
_ 012605	CH	GE70 STATUS REPORT-MADE SEPARATION DATE CHANGE	012605
_ 012605	CH	GE00 002441 W EFF 110804 CD 122104	012605
_ 012605	CH	GH15 GUAR STAT RPT - BYPASS - VALID ADDRESS INDICATOR	012605
_ 020405	SYSTEM	C113 BENEFIT INCENTIVE STATUS CHANGE	020405
_ 020405	SYSTEM	C113 BENEFIT INCENTIVE STATUS CHANGE	020405
_ 020405	SYSTEM	C113 BENEFIT INCENTIVE STATUS CHANGE	020405
_ 020405	SYSTEM	C144 BENEFIT DATA CHANGED	020405
_ 020405	SYSTEM	H606 CASHBACK ELIGIBILITY: REBATE	E020405

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 020405	SYSTEM C113		BENEFIT INCENTIVE STATUS CHANGE	020405
_ 020505	LSMB82 GH81		PRIVACY POLICY INVOKED	020505
_ 022305	US GH15		GUAR STAT RPT - BYPASS - VALID ADDRESS INDICATOR	022305
_ 032405	SYSTEM H411		DISCL/PMT SCHED OPTNS: GS/SL/PL-SLMA	032505
_ 032405	SYSTEM H050		PAYMENT SCHEDULE AND R&R	032505
_ 032405	SYSTEM H996		GRAD REPAY SIGN-UP FORM WITH FLEX REPAY	E032505
_ 032405	SYSTEM H290		SIGNATURE PMT SCHD CVR LTR/OPTIONS - MO	032505
_ 032405	SYSTEM H295		SIGNATURE PAYMENT SCHD/DISCL - MO	032505
_ 032405	SYSTEM H293		SIGNATURE CO-BORR RO CVR LTR - MO	032505
_ 032405	SYSTEM H295		SIGNATURE PAYMENT SCHD/DISCL - MO	032505
_ 032405	SYSTEM H290		SIGNATURE PMT SCHD CVR LTR/OPTIONS - MO	032505
_ 032405	SYSTEM H295		SIGNATURE PAYMENT SCHD/DISCL - MO	032505

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 032405	SYSTEM H293		SIGNATURE CO-BORR RO CVR LTR - MO	032505
_ 032405	SYSTEM H295		SIGNATURE PAYMENT SCHD/DISCL - MO	032505
_ 040105	SYSTEM P129		INTERIM INTEREST STATEMENT: NO BILL	040205
_ 042405	SYSTEM H274		SIGNATURE RPMT OPTIONS REMINDER	E042405
_ 042405	SYSTEM H996		GRAD REPAY SIGN-UP FORM WITH FLEX REPAY	E042405
_ 051805	SYSTEM P099		MONTHLY BILL: SLM	E051805
_ 061305	Y83S-2 GB00		APPL STATUS: ASGU 06/13/05 83S TRANSACTION	061305

_ 061305 Y83S-2 C006 ADDRESS CHANGE 061305
 _ 061305 SYSTEM GB00 COMMONLINE5 STATUS CONVERSION GUARANTOR: 01 061305
 _ 061305 SYSTEM GB00 COMMONLINE5 STATUS CONVERSION LENDER : 15 061305
 _ 061305 SYSTEM GB00 COMMONLINE5 STATUS CONVERSION PROM NOTE: 60 061305
 _ 061305 SYSTEM GB00 COMMONLINE5 STATUS CONVERSION CREDIT : 05 061305

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE SOURCE MESSAGE PST/RESOLVE

032723 E18565 ____ CONT _

_ 061305 Y83S-2 GB00 83S SCHOOL REQUESTS RELEASE OF FUNDS - ELECTRONIC 061305

_ 061305 Y83S-2 GB00 83S ASGU LOAN LINKED TO GUARANTOR 061305

_ 061305 Y83S-2 GB00 APPL STATUS: ASGU 06/13/05 83S TRANSACTION 061305

_ 061305 SYSTEM GB00 COMMONLINE5 STATUS CONVERSION GUARANTOR: 01 061305

_ 061305 SYSTEM GB00 COMMONLINE5 STATUS CONVERSION LENDER : 15 061305

_ 061305 SYSTEM GB00 COMMONLINE5 STATUS CONVERSION PROM NOTE: 60 061305

_ 061305 SYSTEM GB00 COMMONLINE5 STATUS CONVERSION CREDIT : 05 061305

_ 061305 Y83S-2 GB00 83S SCHOOL REQUESTS RELEASE OF FUNDS - ELECTRONIC 061305

_ 061305 Y83S-2 GB00 83S ASGU LOAN LINKED TO GUARANTOR 061305

_ 061305 SYSTEM GB00 COMMONLINE5 STATUS CONVERSION GUARANTOR: 05 061305

_ 061305 T083CA GH81 PRIVACY POLICY INVOKED 061305

_ 061305 Y83C-2 C296 CURRENT GUARANTEE AMOUNT CHANGE 061305

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 061305	Y83C-2 GB00	APPL STATUS: ADIS 06/13/05	061305
_ 061305	Y83C-2 C187	REVISED DISBURSEMENT AMOUNT CHANGED	061305
_ 061305	Y83C-2 C188	REVISED DISBURSEMENT DATE CHANGED	061305
_ 061305	Y83C-2 C187	REVISED DISBURSEMENT AMOUNT CHANGED	061305
_ 061305	SYSTEM GB00	COMMONLINE5 STATUS CONVERSION GUARANTOR: 05	061305
_ 061305	T083CD GH81	PRIVACY POLICY INVOKED	061305
_ 061305	Y83C-2 C296	CURRENT GUARANTEE AMOUNT CHANGE	061305
_ 061305	Y83C-2 GB00	APPL STATUS: ADIS 06/13/05	061305
_ 061305	Y83C-2 C187	REVISED DISBURSEMENT AMOUNT CHANGED	061305
_ 061305	Y83C-2 C188	REVISED DISBURSEMENT DATE CHANGED	061305
_ 061305	Y83C-2 C187	REVISED DISBURSEMENT AMOUNT CHANGED	061305
_ 061305	SYSTEM C181	MPN SERIAL LOAN CONFIRMATION/NOTIFICATION SENT	061305

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 061305	SYSTEM C181	MPN SERIAL LOAN CONFIRMATION/NOTIFICATION SENT	061305
_ 061305	SYSTEM B047	LOAN APPROVED	061305

_ 061305 SYSTEM B047 LOAN APPROVED 061305
 _ 061405 SYSTEM GB00 COMMONLINE5 STATUS CONVERSION GUARANTOR: 40 061405
 _ 061405 SYSTEM GB00 COMMONLINE5 STATUS CONVERSION LENDER : 45 061405
 _ 061405 SYSTEM GB00 COMMONLINE5 STATUS CONVERSION PROM NOTE: 60 061405
 _ 061405 SYSTEM GB00 COMMONLINE5 STATUS CONVERSION CREDIT : 05 061405
 _ 061405 SYSTEM GB00 COMMONLINE5 STATUS CONVERSION GUARANTOR: 40 061405
 _ 061405 SYSTEM GB00 COMMONLINE5 STATUS CONVERSION LENDER : 45 061405
 _ 061405 SYSTEM GB00 COMMONLINE5 STATUS CONVERSION PROM NOTE: 60 061405
 _ 061405 SYSTEM GB00 COMMONLINE5 STATUS CONVERSION CREDIT : 05 061405
 _ 061605 SYSTEM K520 HICA ANNUAL CB DEBT LEVEL STMT 061605

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _

_ 061605 SYSTEM B053 FUNDS DISBURSED LTR - MPN 061605

_ 061605 SYSTEM B049 GENERIC DISCLOSURE STATEMENT 061605

_ 061605 SYSTEM B197 PLAIN LANGUAGE DISCLOSURE 061605

_ 061605 SYSTEM B198 LOAN REPAYMENT ESTIMATE CHART 061605

_ 061605 SYSTEM C113 BENEFIT INCENTIVE STATUS CHANGE 061705

_ 061605 SYSTEM C113 BENEFIT INCENTIVE STATUS CHANGE 061705

_ 061605 SYSTEM E107 SCHOOL EXIT REMINDER - STAFFORD - TPS 061705

_ 061905 SYSTEM P099 MONTHLY BILL: SLM E061905

_ 061905 SYSTEM GZ00 REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD 061905

COS CALLS ADJ

_ 062005 SYSTEM C113 BENEFIT INCENTIVE STATUS CHANGE 062105

_ 062005 SYSTEM C113 BENEFIT INCENTIVE STATUS CHANGE 062105

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 062005	LPKAB0 GR29	PER DAPS REPORT NO ADJUSTMENT NEEDED, SAME AS SYS	062305
_ 062105	SYSTEM P012	TO BORR: REC'D REFUND FROM SCHL - SYSTEM	E062105
_ 062105	SYSTEM P012	TO BORR: REC'D REFUND FROM SCHL - SYSTEM	E062105
_ 062305	LFJHG0 GB35	NOTIFIED GUARANTOR OF CANCELLATION	062305
_ 062405	LFJHG0 GB35	NOTIFIED GUARANTOR OF CANCELLATION	062405
_ 062705	SYSTEM D071	PRIVATE/FFELP 1ST DEL'Q NOTICE	062805
_ 062705	SYSTEM D053	PRIV/FFELP COSIGNER 1ST DEL'Q NOTICE	062805
_ 070105	SYSTEM C113	BENEFIT INCENTIVE STATUS CHANGE	070105
_ 070105	SYSTEM C144	BENEFIT DATA CHANGED	070105
_ 070105	SYSTEM C113	BENEFIT INCENTIVE STATUS CHANGE	070105
_ 070105	SYSTEM C144	BENEFIT DATA CHANGED	070105
_ 070705	SYSTEM K306	SLM PRIVACY POLICY NOTIFICATION	070705

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 070805	SYSTEM GD00	CALL COS 01-	ROY BENSON 1) 050708 1739 RN	070905
_ 071205	SYSTEM GD00	CALL COS 01-	ROY BENSON 1) 050712 1512 RN	071305
_ 071405	SYSTEM D072	PRIVATE/FFELP 2ND DEL 'Q	NOTICE	071505
_ 071405	SYSTEM D054	PRIV/FFELP COSIGNER 2ND DEL 'Q	NOTICE	071505
_ 071505	UGNXT0 GG00	FORB RQSTD: 03 MONTHS	CLM AVRSN -LTR SENT	071505
_ 071505	UGNXT0 F303	FFELP/PRIVATE FORB FORM: CLAIMS AVERSION		E071505
_ 071505	UGNXT0 GG00	FORB RQSTD: 03 MONTHS	CLM AVRSN -LTR SENT	071505
_ 071505	UGNXT0 F303	FFELP/PRIVATE FORB FORM: CLAIMS AVERSION		E071505
_ 071505	UGNXT0 P200	AUTO DEBIT OFFER W/ AUTHORIZATION FORM		E071505
_ 071505	UGNXT0 GG00	FORB RQSTD: 051805 - 111705	CLM AVRSN -LTR SENT	071505
_ 071505	UGNXT0 F003	HEAL & PRIVATE FORBEARANCE FORM (6 MTH)		E071505
_ 071505	UGNXT0 GG00	FORB RQSTD: 051805 - 111705	CLM AVRSN -LTR SENT	071505

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 071505	UGNXT0 F003	HEAL & PRIVATE FORBEARANCE FORM (6 MTH)		E071505
_ 071505	UGNXT0 F003	HEAL & PRIVATE FORBEARANCE FORM (6 MTH)		E071505
_ 071505	UGNXT0 GG00	FORB RQSTD: 051805 - 111705	CLM AVRSN -LTR SENT	071505
_ 071505	UGNXT0 F003	HEAL & PRIVATE FORBEARANCE FORM (6 MTH)		E071505
_ 071505	UGNXT0 C028	ALT PHONE CHANGE		071505
_ 071505	UGNXT0 MT12	ACCOUNT SENT TO SKIP TRACING		071505
_ 071505	UGNXT0 C005	BORROWER PRIM PHONE NUM CHANGED		071505

_ 071505 UGNXT0 GC04 PHONED BORROWER AT NUMBER, DISCONNECTED A071505
 _ 071605 SYSTEM GC24 DIR ASSIST ATTEMPT MADE VIA EWP, NO MATCH FOUND 071605
 _ 071705 SYSTEM S005 SKIP LETTER TO ENDORSER/COSIGNER 071705
 _ 071705 SYSTEM GS00 S005 SENT TO ROY BENSON 071705
 _ 071705 SYSTEM S004 SKIP LETTER TO REFERENCE 071705

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 071705	SYSTEM GS00 S004	SENT TO GEROME LEFLORE	071705
_ 071705	SYSTEM S000	PLEASE CALL LETTER	071705
_ 071705	SYSTEM GS00 S000	SENT TO JAMERIAL Q BENSON	071705
_ 071705	SYSTEM S004	SKIP LETTER TO REFERENCE	071705
_ 071705	SYSTEM GS00 S004	SENT TO ROY BENSON	071705
_ 071705	SYSTEM S004	SKIP LETTER TO REFERENCE	071705
_ 071705	SYSTEM GS00 S004	SENT TO JAMERIAL Q BENSON	071705
_ 071705	SYSTEM S004	SKIP LETTER TO REFERENCE	071705
_ 071705	SYSTEM GS00 S004	SENT TO THELMA WHEELER	071705
_ 071705	SYSTEM S004	SKIP LETTER TO REFERENCE	071705
_ 071705	SYSTEM GS00 S004	SENT TO JAMERIAL Q BENSON	071705
_ 071805	SYSTEM P099	MONTHLY BILL: SLM	E071905

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 _____ CONT _
 _ 072205 US C096 GUARANTOR LOAN ID CHANGED 072205
 _ 072205 UGLXS0 C101 AUXILIARY PHONE NUMBER CHANGE 072205
 _ 072205 UGLXS0 GS00 SKIP: PHONED REF, INVALID #; NO LISTING DIR ASSIST 072205
 FROM CALLER I D
 _ 072205 UGLXS0 GS00 SKIP: PHONED REFERENCE, NO ANSWER 072205
 LEONARD B FUNCHESS
 _ 072205 UGLXS0 GC24 DIR ASSIST ATTEMPT MADE VIA EWP, NO MATCH FOUND 072205
 _ 072205 UGLXS0 GK00 ACCT WRKD 072205
 _ 072205 US C096 GUARANTOR LOAN ID CHANGED 072205
 _ 072205 US C096 GUARANTOR LOAN ID CHANGED 072205
 _ 072205 US C096 GUARANTOR LOAN ID CHANGED 072205
 _ 072405 SYSTEM D073 PRIVATE/FFELP 3RD DEL 'Q NOTICE 072405

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 _____ CONT _
 _ 072405 SYSTEM D055 PRIV/FFELP COSIGNER 3RD DEL 'Q NOTICE 072405
 _ 072605 IVRTX3 TK04 BTO, REQUESTED ACCOUNT INFORMATION 072605

_ 072605 UGTAL1 C005 BORROWER PRIM PHONE NUM CHANGED 072605
 _ 072605 UGTAL1 C008 PARTIAL ADDRESS CHANGE 072605
 _ 072605 UGTAL1 MT11 ACCOUNT REMOVED FROM SKIP 072605
 _ 072605 UGTAL1 C006 ADDRESS CHANGE 072605
 _ 072605 UGTAL1 TD60 BORR CONTACT, VAP, ADVISED DELINQUENCY C072605
 _ 072605 UGTAL1 TK00 bpo adv in sch adv br sch notyf slma 072605
 _ 072605 UGTAL1 TK00 on1/25/05tht br lft /undr pt in11/04 072605
 _ 072605 UGTAL1 TK00 Borrower phone contact re: Demo Verify, 072605
 Due Diligence
 _ 072805 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 050728 1715 RN 072905

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 080205	SYSTEM GD00	CALL ATTEMPTS 1) 050802 1427 RN	080305
_ 080305	SYSTEM GD00	CALL ATTEMPTS 1) 050803 1029 RN	080405
_ 080305	SYSTEM D074	PRIVATE/FFELP 4TH DEL'Q NOTICE	080405
_ 080305	SYSTEM D056	PRIV/FFELP COSIGNER 4TH DEL'Q NOTICE	080405
_ 080405	SYSTEM GD00	CALL ATTEMPTS 1) 050804 1935 RN	080505
_ 080405	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 050804 1658 RN	080505
_ 080805	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 050808 1828 RA	080905
_ 080805	LPTMK0 MDOC	MDOC ADDR=PA1F0515784193 LTR CD=ME05	080905
_ 080805	LBAXK7 ME00	REC EVR; CONFLICTING INFO; RRTD	081605
_ 080805	LPCLN0 ME00	RCVD ME05;2441;CD 080505;B GRD DT 12/2005 NAT	081705
_ 080805	LPCLN0 ME00	...SNT FOR SCHL CALL B 61 DAYS DLQ	081705
_ 081405	SYSTEM D075	PRIVATE/FFELP 5TH DEL'Q NOTICE	081405

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 081405	SYSTEM D057	PRIV/FFELP COSIGNER 5TH DEL'Q NOTICE	081405
_ 081505	SYSTEM GD00	CALL ATTEMPTS 1) 050815 1309 RN	081605
_ 081505	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 050815 1735 RA	081605
_ 081605	SYSTEM GL00	60 DAY PCA GENERATED FOR US - 60 DAYS DIMP	081705
		FOR LOAN(S) 03,05,08,09,10,11,12,13,14,16,17	
_ 081605	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 050816 1321 RA	081805
_ 081705	SYSTEM GK00	PLACED WITH AGENCY WCC LOAN(S)	081705
		01,02	
_ 081705	UGKXK3 GD60	BORR CONTACT, VAP, ADVISED DELINQUENCY	C081705
_ 081705	LFWJC0 MDOC	MDOC ADDR=FL1S0518586932 LTR CD=MC47	082305
_ 081705	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 050817 1418 RA	082005
_ 081805	SYSTEM GL00	44000018-NO LOAN MATCH	081805

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD _____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 081805	SYSTEM GL00	PCA REJECTED :...3.....	081805
			159
_ 081805	SYSTEM GL00	PCA STATUS CHANGED TO ACCEPT :....5..8901234.67...	081805
_ 081805	UGLLH1 TD00	B PHDNIN ADVSD ENRLLMNT DSNT SPCFY FT OR PT HE WLL	081805
_ 081805	UGLLH1 TD00	HV IT RFXD	081805
_ 081805	UGLLH1 TK42	BTO, VAP (HOME PHONE ONLY, NO WORK PHONE)	C081805
_ 081805	SYSTEM P099	MONTHLY BILL: SLM	E081905
_ 081905	UGCAB0 GD85	PH COSIGNER, LEFT MESSAGE THIRD PARTY	A081905
_ 081905	SYSTEM GD00	FOR AUX 01 BENSON, ROY	081905
_ 082005	SYSTEM GS00	REMOVED ENTITY #11 DUPLICATE OF ENTITY #08	082005
_ 082205	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 050822 0949 RA	082405
_ 082305	SYSTEM GD00	CALL ATTEMPTS 1) 050823 1738 RN	082505

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN _____ PG _____ OWN _____ ST _____ GU _____ LN _____ DT _____
SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
NAME JAMERIAL Q BENSON OWNER *****
LETTER REQUEST _____ CLASS CD _____ LOANS SELECTED 12345678901234567890
UNITY CD _____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 082305	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 050823 1326 RA	082505
_ 082405	UGJWJ0 GD14	TELEPHONED COSIGNER-NO ANSWER	082405
_ 082405	SYSTEM GD00	CALL ATTEMPTS 1) 050824 1315 RN	082505
_ 082505	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 050825 1035 RN	082605
_ 082505	SYSTEM GD00	CALL ATTEMPTS 1) 050825 1540 RN	082705
_ 082605	SYSTEM GD00	CALL ATTEMPTS 1) 050826 1327 RN	083005
_ 082705	SYSTEM GD00	CALL ATTEMPTS 1) 050827 1044 RN	082805

_ 082705 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 050827 1131 RA 082805
 _ 082805 SYSTEM D076 PRIVATE/FFELP 6TH DEL'Q NOTICE 082805
 _ 082805 SYSTEM D058 PRIV/FFELP COSIGNER 6TH DEL'Q NOTICE 082805
 _ 082905 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 050829 1457 RA 083005
 _ 083005 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 050830 0934 RA 083105

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE SOURCE MESSAGE PST/RESOLVE

032723 E18565 _____ CONT _

_ 083005 SYSTEM GD00 CALL ATTEMPTS 1) 050830 1933 RA 083105

_ 083105 UVAZB2 GD00 UNABLE TO REACH DUE TO HURRICANE 083105

_ 090105 SYSTEM GS00 CREDIT B RPT - MSC=78 DTE OCC=061705 SPL CMT= 090105

_ 090105 SYSTEM GS00 CREDIT B RPT - MSC=78 DTE OCC=061705 SPL CMT= 090105

_ 090605 UVTXW8 GD06 PHONED BORROWER, NO ANSWER - NOON A090605

_ 090705 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 050907 1017 RN 090805

_ 090905 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 050909 0859 RA 091005

_ 090905 SYSTEM GD00 CALL ATTEMPTS 1) 050909 0912 RV 091005

_ 091005 UVJXM3 GD05 PH BORROWER, NO ANSWER A091005

_ 091105 SYSTEM GL00 85 DAY PCA GENERATED FOR HA - 86 DAYS DIMP 091105

FOR LOAN(S) 01,02

_ 091105 SYSTEM F060 ADMIN FORB: DISASTER E091105

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ ____
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 ____ _ CONT _
 _ 091205 LPMAE1 GL00 RCVD ACCEPTED PCA REPORT FROM GUAR HA FOR LOAN 01 091205
 _ 091205 LPMAE1 GL00 RCVD ACCEPTED PCA REPORT FROM GUAR HA FOR LOAN 02 091205
 _ 091205 SYSTEM GK00 DELQ DAYS REDUCED FROM 086 TO 000 FOR LOAN(S) 01,0 091305
 2,03,05,08,09,10,11,12,13,14,16,17
 _ 091205 SYSTEM GL00 PCA CURED AT 84 DAYS FOR HA - 0 DAYS DIMP 091305
 FOR LOAN(S) 01,02
 _ 091205 SYSTEM GL00 PCA CURED AT 30 DAYS FOR US - 0 DAYS DIMP 091305
 FOR LOAN(S) 03,05,08,09,10,11,12,13,14,16,17
 _ 091305 SYSTEM GK00 CANCEL REASON CD: FB WITH AGENCY WCC FOR LOANS 091305
 01,02
 _ 092705 LPDNS0 ME36 RCVD ACCOUNT FOR SPECIALIZED RESEARCH 092705
 _ 092705 LPDNS0 ME00 RCVD SCHLC (399775) FORD ON SYS / NAN / CMLTE 092705

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ ____
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 ____ _ CONT _
 _ 111705 LPADM0 GH00 PRCSO FORA FRM 051805 TO 082805 111705
 _ 111705 LPADM0 GH00 PRCSO FORA FRM 051805 TO 082805 111705

_ 111805	SYSTEM P099 MONTHLY BILL: SLM	E111905
_ 112205	565654 GH00 FORD END DATE EXTENDED TO 02-28-06	112205
_ 112205	SYSTEM F362 ADMIN FORB: DISASTER - KATRINA/RITA	E112205
_ 112605	SYSTEM F362 ADMIN FORB: DISASTER - KATRINA/RITA	E112605
_ 112705	SYSTEM H292 SIGNATURE UPDATED PMT SCHD - MO	112705
_ 112705	SYSTEM H295 SIGNATURE PAYMENT SCHD/DISCL - MO	112705
_ 112705	SYSTEM H292 SIGNATURE UPDATED PMT SCHD - MO	112705
_ 112705	SYSTEM H295 SIGNATURE PAYMENT SCHD/DISCL - MO	112705
_ 120205	SYSTEM P120 QRTLY FORB STMT - SLM	120305
_ 121805	SYSTEM P099 MONTHLY BILL: SLM	E121805

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).

PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565	_____	CONT _

_ 121805	SYSTEM GZ00 REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD	121805
	COS CALLS ADJ	

_ 121905	SYSTEM P099 MONTHLY BILL: SLM	E121905
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_ 122705	SYSTEM D071 PRIVATE/FFELP 1ST DEL 'Q NOTICE	122805
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_ 122705	SYSTEM D053 PRIV/FFELP COSIGNER 1ST DEL 'Q NOTICE	122805
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_ 010706	SYSTEM GD00 CALL COS 01- ROY BENSON	1) 060107 0922 RV	010806
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_ 011106	SYSTEM GD00 CALL ATTEMPTS 1) 060111 2047 RN	011206
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_ 011306	SYSTEM D072 PRIVATE/FFELP 2ND DEL 'Q NOTICE	011406
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_ 011306	SYSTEM D054 PRIV/FFELP COSIGNER 2ND DEL 'Q NOTICE	011406
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_ 011806	SYSTEM P099 MONTHLY BILL: SLM	E011906
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_ 011906	SYSTEM GD00 CALL COS 01- ROY BENSON	1) 060119 1749 RV	012006
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_ 012306	SYSTEM D073 PRIVATE/FFELP 3RD DEL 'Q NOTICE	012406
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I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 012306	SYSTEM D055	PRIV/FFELP COSIGNER 3RD DEL'Q NOTICE	012406
_ 012406	SYSTEM GD00	CALL ATTEMPTS 1) 060124 1552 RN	012506
_ 012706	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 060127 1346 RN	012806
_ 013106	SYSTEM GS00	CREDIT B RPT - MSC=71 FCRA DT=12172005 SPL CMT=	020306
		FOR LOAN(S) 01,02	
_ 020106	IVRFL2 TK04	BTO, REQUESTED ACCOUNT INFORMATION	020106
_ 020106	SYSTEM GD00	CALL ATTEMPTS 1) 060201 1658 RN	020206
_ 020106	SYSTEM GD00	CALL ATTEMPTS 1) 060201 1906 RA	020206
_ 020106	SYSTEM GD00	CALL ATTEMPTS 1) 060201 1804 RN	020206
_ 020106	SYSTEM GD00	CALL ATTEMPTS 1) 060201 1918 RV	020206
_ 020106	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 060201 2006 RV	020206
_ 020206	SYSTEM D074	PRIVATE/FFELP 4TH DEL'Q NOTICE	020306

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD _____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 020206	SYSTEM D056	PRIV/FFELP COSIGNER 4TH DEL'Q NOTICE	020306
_ 020306	SYSTEM GD00	CALL ATTEMPTS 1) 060203 1015 RN	020406
_ 020306	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 060203 1346 RN	020406
_ 020306	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 060203 1549 RV	020406
_ 020306	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 060203 1447 RN	020406
_ 020706	UGAAA0 GD00	CLLD COS (ROY BENSON)	020706
_ 020706	UGAAA0 GD00	ADVSD COS DLQCY LT FEES AND NXT PYMT DUE	020706
_ 020706	UGAAA0 GD00	COS ADVSD B TLD HM THT H IS STLL IN SCHL AND SPK W	020706
		SLMA ABT IT AND IS DFRD/ ADVSD COS WLL ND IN SCHL	
		SERT FRM SHCL ADVSD HVNT RCVD THT INFO	

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN _____ PG _____ OWN _____ ST _____ GU _____ LN _____ DT _____
SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
NAME JAMERIAL Q BENSON OWNER *****
LETTER REQUEST _____ CLASS CD _____ LOANS SELECTED 12345678901234567890
UNITY CD _____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 020706	UGAAA0 GD00	GV COS FX# T HV SCHLL FX INFO T / COS ADVSD WLL CL	020706
		L B T SEE WHY SET WSNT SNT/ ADVSD WLL HV B SND OR	
		SCHL SND ASAP	
_ 020706	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 060207 1402 RN	020806
_ 020706	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 060207 1506 RN	020806
_ 020906	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 060209 1053 RN	021006
_ 020906	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 060209 0927 RN	021006

_ 021206 SYSTEM D075 PRIVATE/FFELP 5TH DEL 'Q NOTICE 021206
 _ 021206 SYSTEM D057 PRIV/FFELP COSIGNER 5TH DEL 'Q NOTICE 021206
 _ 021306 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 060213 1004 RN 021406
 _ 021306 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 060213 0902 RN 021406
 _ 021406 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 060214 1811 RV 021506

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

UNITY CD ____ ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 021406	SYSTEM GD00 CALL COS 01- ROY BENSON	1) 060214 1431 RN	021506
_ 021406	SYSTEM GD00 CALL COS 01- ROY BENSON	1) 060214 1538 RN	021506
_ 021506	SYSTEM GD00 CALL COS 01- ROY BENSON	1) 060215 1137 RN	021606
_ 021506	SYSTEM GD00 CALL COS 01- ROY BENSON	1) 060215 0928 RN	021606
_ 021506	SYSTEM GD00 CALL COS 01- ROY BENSON	1) 060215 1030 RN	021606
_ 021506	SYSTEM GD00 CALL COS 01- ROY BENSON	1) 060215 1240 RN	021606
_ 021506	SYSTEM GD00 CALL COS 01- ROY BENSON	1) 060215 1347 RN	021606
_ 021506	SYSTEM GD00 CALL COS 01- ROY BENSON	1) 060215 1557 RA	021606
_ 021506	SYSTEM GD00 CALL COS 01- ROY BENSON	1) 060215 1454 RN	021606
_ 021606	SYSTEM GK00 PLACED WITH AGENCY WCC LOAN(S)		021606
	01,02		
_ 021706	UGKXK3 MT12 ACCOUNT SENT TO SKIP TRACING		021706

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 _____ CONT _
 _ 021706 UGKXK3 C005 BORROWER PRIM PHONE NUM CHANGED 021706
 _ 021706 UGKXK3 GG00 FORB RQSTD: 112705 - 051706 CLM AVRSN -LTR SENT 021706
 _ 021706 UGKXK3 F003 HEAL & PRIVATE FORBEARANCE FORM (6 MTH) E021706
 _ 021706 UGKXK3 GC04 PHONED BORROWER AT NUMBER, DISCONNECTED A021706
 _ 021706 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 060217 1153 RN 021806
 _ 021706 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 060217 1257 RN 021806
 _ 021706 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 060217 1400 RN 021806
 _ 021706 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 060217 1510 RN 021806
 _ 021706 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 060217 1048 RN 021806
 _ 021706 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 060217 0941 RN 021806
 _ 021706 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 060217 0946 RN 021806
 _ 021706 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 060217 1614 RN 021806

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 _____ CONT _
 _ 021806 SYSTEM GC24 DIR ASSIST ATTEMPT MADE VIA EWP, NO MATCH FOUND 021806
 _ 021806 UGMLS1 GD86 PHONED COSIGNER, VAP; ADVISED OF DELINQUENCY 021806

_ 021906 SYSTEM P099 MONTHLY BILL: SLM	E021906
_ 021906 SYSTEM S005 SKIP LETTER TO ENDORSER/COSIGNER	021906
_ 021906 SYSTEM GS00 S005 SENT TO ROY BENSON	021906
_ 021906 SYSTEM S004 SKIP LETTER TO REFERENCE	021906
_ 021906 SYSTEM GS00 S004 SENT TO GEROME LEFLORE	021906
_ 021906 SYSTEM S000 PLEASE CALL LETTER	021906
_ 021906 SYSTEM GS00 S000 SENT TO JAMERIAL Q BENSON	021906
_ 021906 SYSTEM S004 SKIP LETTER TO REFERENCE	021906
_ 021906 SYSTEM GS00 S004 SENT TO ROY BENSON	021906
_ 021906 SYSTEM S004 SKIP LETTER TO REFERENCE	021906

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

UNITY CD ____ ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565	_____	CONT _
_ 021906	SYSTEM GS00 S004	SENT TO JAMERIAL Q BENSON	021906
_ 021906	SYSTEM S004	SKIP LETTER TO REFERENCE	021906
_ 021906	SYSTEM GS00 S004	SENT TO THELMA WHEELER	021906
_ 022006	UGMAG3 GD86	PHONED COSIGNER, VAP; ADVISED OF DELINQUENCY	022006
_ 022006	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 060220 1559 RN	022106
_ 022006	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 060220 1450 RN	022106
_ 022106	UGMXB8 C005	BORROWER PRIM PHONE NUM CHANGED	022106
_ 022106	UGMXB8 MT11	ACCOUNT REMOVED FROM SKIP	022106
_ 022106	UGMXB8 C028	ALT PHONE CHANGE	022106
_ 022106	UGMXB8 TD00	BTO ADV DDNT KNW WS RSPNSBL FR MKNG PYMTS BC ENRL	022106
		INSCHL BT NT ATTNDNG ADV THT STLL SHLD BE MKNG PYM	
		B ASKD ABT GRCE PRD ADV USD IN 11/04 B SD DDNT TK	

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

UNITY CD ____ _

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 022106	UGMXB8 TD00	-CONT- BRK FRM SCHL ADV WLL CNTCT SCHL IN MRNG AND	022106
		CLL BCK TO INFRM TH INFO THE SCHL GV	
_ 022106	UGMXB8 TD60	BORR CONTACT, VAP, ADVISED DELINQUENCY	C022106
_ 022106	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 060221 1144 RN	022206
_ 022106	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 060221 1601 RA	022206
_ 022106	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 060221 1458 RN	022206
_ 022106	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 060221 1353 RN	022206
_ 022106	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 060221 1248 RN	022206
_ 022106	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 060221 1144 RN	022306
_ 022106	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 060221 1248 RN	022306
_ 022106	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 060221 1601 RA	022306
_ 022106	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 060221 1458 RN	022306

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT
022106	SYSTEM	GD00	CALL COS 01- ROY BENSON 1) 060221 1353 RN	022306
022206	UGMXB8	GD00	PH B SCHL THS MRNG TO VRFY SCHL STAT FML ADV THT B DD WTHDRW 11/04 AND RTND BCK TO SCHL AS A HLFTME STNDT UNTL 5/13/05 B RSPNSBLE FR PYMT	022206
022306	UGTCM0	GU78	PH BORROWER WORK, LEFT MESSAGE ANSWERING MACHINE	A022306
022306	UGHSC0	GD85	PH COSIGNER, LEFT MESSAGE THIRD PARTY	022306
022306	UGCAB0	GD14	TELEPHONED COSIGNER-NO ANSWER	022306
022306	SYSTEM	GD00	CALL COS 01- ROY BENSON 1) 060223 1016 RN	022406
022406	SYSTEM	GD00	CALL COS 01- ROY BENSON 1) 060224 1439 RN	022506
022406	SYSTEM	GD00	CALL COS 01- ROY BENSON 1) 060224 1324 RN	022506
022406	SYSTEM	GD00	CALL COS 01- ROY BENSON 1) 060224 1658 RV	022506
022406	SYSTEM	GD00	CALL COS 01- ROY BENSON 1) 060224 1549 RN	022506

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN _____ PG _____ ST _____ GU _____ LN _____ DT _____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST _____ CLASS CD _____ LOANS SELECTED 12345678901234567890
 UNITY CD _____

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT
022606	SYSTEM	D076	PRIVATE/FFELP 6TH DEL'Q NOTICE	022606
022606	SYSTEM	D058	PRIV/FFELP COSIGNER 6TH DEL'Q NOTICE	022606
022706	UGCZS0	GU78	PH BORROWER WORK, LEFT MESSAGE ANSWERING MACHINE	A022706
022706	IVRFL4	TK04	BTO, REQUESTED ACCOUNT INFORMATION	022706
022706	IVRTX2	TK04	BTO, REQUESTED ACCOUNT INFORMATION	022706
022706	UGHBK0	TD00	B PHND MD PYMNT OVR IVR IAO 140.00 DSN'T BRING ACC CURRENT MD ANTHR PYMNT IAO 75.91 WVD 7.50 ONE TIME	022706

COURTESY PER SUP APRVAL CONF 1608063 LNS 01..02

_ 022706 UGHBK0 TD60 BORR CONTACT, VAP, ADVISED DELINQUENCY C022706
 _ 022706 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 060227 1759 RA 022806
 _ 022706 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 060227 1246 RA 022806
 _ 022706 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 060227 1141 RN 022806

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 022706	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 060227 1652 RN	022806
_ 022806	UGBXR9 GD00	PBW#, GD00	022806
_ 022806	UGBXR9 MK24	DISREGARD PREVIOUS ENTRY	022806
_ 022806	UGBXR9 GD00	PBW#, NO MSSG LFT PER MLBX FULL	022806
_ 022806	UGBXR9 GU79	PHONED BORROWER'S WORK NUMBER, NO ANSWER	A022806
_ 022806	UGGCC0 GU78	PH BORROWER WORK, LEFT MESSAGE ANSWERING MACHINE	A022806
_ 022806	UGJXJ1 GD00	COS ROY BENSON	022806
_ 022806	UGJXJ1 GD00	ADV COS BORR MDE PYMNTS YESTERDAY TO BRING ACCT	022806
		UTD	
_ 022806	SYSTEM GK00	DELQ DAYS REDUCED FROM 072 TO 000 FOR LOAN(S) 01,0	030106
_ 022806	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 060228 1122 RN	030106

2

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 _____ CONT _
 _ 022806 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 060228 1347 RN 030106
 _ 022806 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 060228 1225 RN 030106
 _ 022806 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 060228 1005 RN 030106
 _ 030106 SYSTEM GK00 CANCEL REASON CD: DR WITH AGENCY WCC FOR LOANS 030106
 01,02
 _ 030106 SYSTEM GF12 FORD STATUS ENDED; NO DISCL DATE, REVIEW REQUIRED 030206
 _ 030206 557889 C059 DISCLOSURE DATE CHANGE 030206
 _ 030206 SYSTEM H204 CHANGE IN TERMS LETTER - SLMA 030306
 _ 030806 LPKAT0 GS00 MAIL RETURNED - S004 030806
 _ 030806 LPKAT0 GS59 SKIP: RECEIVED RETURNED REFERENCE/COSIGNER LETTER 030806
 _ 031906 SYSTEM P099 MONTHLY BILL: SLM E031906

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 _____ CONT _
 _ 031906 SYSTEM GZ00 REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD 031906
 COS CALLS ADJ

_ 032706 SYSTEM D071 PRIVATE/FFELP 1ST DEL'Q NOTICE 032806
 _ 032706 SYSTEM D053 PRIV/FFELP COSIGNER 1ST DEL'Q NOTICE 032806
 _ 040706 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 060407 1335 RN 040806
 _ 041006 UPTX00 C005 BORROWER PRIM PHONE NUM CHANGED 041006
 _ 041006 UPTX00 GD00 B ADV AT WRK WL CL WHN RTRN HM TO TK CR OF ACCNT 041006
 _ 041006 UPTX00 GU43 PHONED BORR, VAP (WORK PHONE ONLY, NO HOME PHONE) 041006
 _ 041006 UPTX00 GO70 PHND BORR WK#, VAP; CAN'T TALK NOW, WILL CALL BACK C041006
 _ 041306 SYSTEM D072 PRIVATE/FFELP 2ND DEL'Q NOTICE 041406
 _ 041306 SYSTEM D054 PRIV/FFELP COSIGNER 2ND DEL'Q NOTICE 041406
 _ 041406 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 060414 1400 RA 041506

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).

PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 041706	SYSTEM C158	BILL SEND FREQUENCY CHANGE	041806
_ 041906	SYSTEM TX67	ELIGIBLE FOR ELECTRONIC BILLING	041906
_ 041906	IVRFL3 TK04	BTO, REQUESTED ACCOUNT INFORMATION	041906
_ 041906	UVJXD1 GK00	IN-BORR,VAP,ADV OF DLNQ,DISCUSSED OPTIONS	041906
_ 041906	UVJXD1 GK00	PTP \$159.90 ON 04/23/06	041906
_ 041906	SYSTEM P099	MONTHLY BILL: SLM	E042006
_ 042206	611269 C298	REFUND AMOUNT CHANGE	042206
_ 042206	611269 C297	RETURN AMOUNT CHANGE	042206
_ 042206	611269 C298	REFUND AMOUNT CHANGE	042206
_ 042206	611269 C297	RETURN AMOUNT CHANGE	042206
_ 042306	SYSTEM D073	PRIVATE/FFELP 3RD DEL'Q NOTICE	042306
_ 042306	SYSTEM D055	PRIV/FFELP COSIGNER 3RD DEL'Q NOTICE	042306

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

UNITY CD ____ ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 042706	UPLDT0 GU78	PH BORROWER WORK, LEFT MESSAGE ANSWERING MACHINE	A042706
_ 042706	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 060427 0933 RA	042806
_ 050106	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 060501 1603 RA	050206
_ 050206	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 060502 2044 RV	050306
_ 050306	UGEPA0 GU78	PH BORROWER WORK, LEFT MESSAGE ANSWERING MACHINE	A050306
_ 050306	UGDDS0 GD85	PH COSIGNER, LEFT MESSAGE THIRD PARTY	050306
_ 050306	SYSTEM D074	PRIVATE/FFELP 4TH DEL'Q NOTICE	050406
_ 050306	SYSTEM D056	PRIV/FFELP COSIGNER 4TH DEL'Q NOTICE	050406
_ 050406	UGMAG3 GU78	PH BORROWER WORK, LEFT MESSAGE ANSWERING MACHINE	A050406
_ 050406	UGBYT0 GD00	PHCOS/R BENSON	050406
_ 050406	UGBYT0 GD14	TELEPHONED COSIGNER-NO ANSWER	050406
_ 050506	UGJWA1 GU78	PH BORROWER WORK, LEFT MESSAGE ANSWERING MACHINE	A050506

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT
050806	UGDZH0	GU78	PH BORROWER WORK, LEFT MESSAGE ANSWERING MACHINE	A050806
050806	SYSTEM	GD00	CALL COS 01- ROY BENSON 1) 060508 1758 RA	050906
050906	UGMXG1	GU78	PH BORROWER WORK, LEFT MESSAGE ANSWERING MACHINE	A050906
050906	SYSTEM	GD00	CALL COS 01- ROY BENSON 1) 060509 0916 RN	051006
050906	SYSTEM	GD00	CALL COS 01- ROY BENSON 1) 060509 1017 RN	051006
050906	SYSTEM	GD00	CALL COS 01- ROY BENSON 1) 060509 1625 RN	051006
051006	UGMEF0	GU78	PH BORROWER WORK, LEFT MESSAGE ANSWERING MACHINE	A051006
051006	UGJBN0	GD07	PHONED BORROWER, NO ANSWER - PM	A051006
051006	SYSTEM	GD00	CALL COS 01- ROY BENSON 1) 060510 1619 RN	051106
051106	US	GH23	GUAR STAT RPT - CHANGE - DEMOGRAPHIC	051106
051106	UGMES1	GU78	PH BORROWER WORK, LEFT MESSAGE ANSWERING MACHINE	A051106
051106	SYSTEM	GD00	CALL COS 01- ROY BENSON 1) 060511 1424 RA	051206

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN _____ PG _____ OWN _____ ST _____ GU _____ LN _____ DT _____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST _____ CLASS CD _____ LOANS SELECTED 12345678901234567890
 UNITY CD _____

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT
051106	LPTJM0	GE20	RCVD CH/GUAR DEMO RPT; ADDED ALTERNATE ADDRESS/PH	052406
051206	UGBYT0	GU78	PH BORROWER WORK, LEFT MESSAGE ANSWERING MACHINE	A051206
051406	SYSTEM	D075	PRIVATE/FFELP 5TH DEL'Q NOTICE	051406
051406	SYSTEM	D057	PRIV/FFELP COSIGNER 5TH DEL'Q NOTICE	051406
051506	UGNSG0	GU79	PHONED BORROWER'S WORK NUMBER, NO ANSWER	A051506
051606	UGMFX0	GU79	PHONED BORROWER'S WORK NUMBER, NO ANSWER	A051606
051606	UGESC1	GD85	PH COSIGNER, LEFT MESSAGE THIRD PARTY	051606

_ 051606 IVRTX1 TK04 BTO, REQUESTED ACCOUNT INFORMATION 051606
 _ 051606 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 060516 0908 RN 051706
 _ 051606 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 060516 1354 RN 051706
 _ 051606 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 060516 1502 RN 051706

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

UNITY CD ____ ____

DATE SOURCE MESSAGE PST/RESOLVE

032723 E18565 ____ CONT _

_ 051606 SYSTEM GL00 60 DAY PCA GENERATED FOR US - 60 DAYS DIMP 051706

FOR LOAN(S) 03,05,08,09,10,11,12,13,14,16,17

_ 051706 SYSTEM GK00 PLACED WITH AGENCY WCC LOAN(S) 051706

01,02

_ 051706 UGKGA1 GU78 PH BORROWER WORK, LEFT MESSAGE ANSWERING MACHINE A051706

_ 051706 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 060517 1642 RN 051806

_ 051706 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 060517 1540 RN 051806

_ 051706 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 060517 2026 RV 051806

_ 051806 UGAAA0 GU78 PH BORROWER WORK, LEFT MESSAGE ANSWERING MACHINE A051806

_ 051806 UGAXM5 GD00 CLLD COS ROY 051806

_ 051806 UGAXM5 GD14 TELEPHONED COSIGNER-NO ANSWER 051806

_ 051806 SYSTEM GL00 44000018-NO LOAN MATCH 051806

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ _
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 ____ _ CONT _
 _ 051806 SYSTEM GL00 PCA REJECTED :...3..... 051806
 159
 _ 051806 SYSTEM GL00 PCA STATUS CHANGED TO ACCEPT :....5..8901234.67... 051806
 _ 051806 SYSTEM P099 MONTHLY BILL: SLM E051906
 _ 051806 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 060518 1955 RA 051906
 _ 051806 SYSTEM GD00 CALL ATTEMPTS 1) 060518 1324 ST 051906
 _ 051806 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 060518 1545 RT 051906
 _ 051806 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 060518 1555 RN 051906
 _ 051906 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 060519 1017 RN 052006
 _ 051906 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 060519 0915 RN 052006
 _ 051906 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 060519 1222 RN 052006
 _ 051906 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 060519 1118 RN 052006

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ _
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 ____ _ CONT _
 _ 051906 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 060519 1600 RN 052006
 _ 051906 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 060519 1324 RN 052006

_ 052006 UGPAW0 GD00 COULD NOT COR 322/ROY COS 052006
 _ 052006 UGPAW0 GD85 PH COSIGNER, LEFT MESSAGE THIRD PARTY 052006
 _ 052206 UGDZH0 C005 BORROWER PRIM PHONE NUM CHANGED 052206
 _ 052206 UGDZH0 GH00 PRCSD FORB FRM 021806 TO 051706 052206
 _ 052206 ONL125 GH00 ADJUSTED FORD END DT FRM 022806 TO 021706 052206
 _ 052206 UGDZH0 GH00 PRCSD FORV FRM 021806 TO 051706 052206
 _ 052206 UGDZH0 TF09 BORR REQ FORB/FIN HARDSHP;B AGREED TO TERMS ORALLY 052206
 _ 052206 UGDZH0 F146 VERBAL FORB APPROVED - SYSTEM 052206
 _ 052206 UGDZH0 GH00 PRCSD FORV FRM 030206 TO 051706 052206
 _ 052206 UGDZH0 TF09 BORR REQ FORB/FIN HARDSHP;B AGREED TO TERMS ORALLY 052206

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _

_ 052206 UGDZH0 F398 PRIV CRED: NOTICE TO BORR FORB APPROVED E052206

_ 052206 UGDZH0 F399 PRIV CRED: NOTICE TO COS FORB APPROVED 052206

_ 052206 UGDZH0 GD00 BO PST DTD FORB FEE IAO \$100 CK EFF 5/31 CONF#1838 052206

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_ 052206 UGDZH0 G580 PC FORB PMT TAKEN VIA SPEED PAY 052206

_ 052206 UGDZH0 TF09 BORR REQ FORB/FIN HARDSHP;B AGREED TO TERMS ORALLY 052206

_ 052206 UGDZH0 GY97 ADV BORR OF DELQ, LATE FEES, AND NEXT PAYMENT DUE C052206

_ 052206 SYSTEM H411 DISCL/PMT SCHED OPTIONS: GS/SL/PL - SLMA 052206

_ 052206 SYSTEM H050 PAYMENT SCHEDULE AND R&R 052206

_ 052206 SYSTEM H996 GRAD REPAY SIGN-UP FORM WITH FLEX REPAY 052206

_ 052206 SYSTEM H204 CHANGE IN TERMS LETTER - SLMA 052206

_ 052206 SYSTEM H292 SIGNATURE UPDATED PMT SCHD 052206

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 052206	SYSTEM H295	SIGNATURE PAYMENT SCHD/DISCL - MO	052206
_ 052206	SYSTEM H292	SIGNATURE UPDATED PMT SCHD	052206
_ 052206	SYSTEM H295	SIGNATURE PAYMENT SCHD/DISCL - MO	052206
_ 052206	SYSTEM P099	MONTHLY BILL: SLM	E052206
_ 052206	SYSTEM GK00	DELQ DAYS REDUCED FROM 065 TO 000 FOR LOAN(S) 01,0 2,03,05,08,09,10,11,12,13,14,16,17	052206
_ 052206	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 060522 1947 RA	052206
_ 052206	SYSTEM GL00	PCA CURED AT 30 DAYS FOR US - 0 DAYS DIMP FOR LOAN(S) 03,05,08,09,10,11,12,13,14,16,17	052206
_ 052306	SYSTEM GK00	CANCEL REASON CD: DR WITH AGENCY WCC FOR LOANS 01,02	052306
_ 053106	IVRFL1 TK04	BTO, REQUESTED ACCOUNT INFORMATION	053106

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 053106	IVRFL1	TK00	15:18:51 CST ADVISED BORR NEXT PMT 449.12, DUE 06/17/2006, DLQT AMT 71.76	053106
_ 053106	LBJXF0	TK00	Borrower phone contact re: FORB ?/Prob, b wntd to hold pymt made on 05/22-forb fee, Transfer to WCC	053106
_ 053106	UVMXT4	GK00	IN-BORR,VAP,ADV OF DLNQ,DISCUSSED OPTIONS	053106
_ 053106	UVMXT4	TD00	BORR CLLD IN HE WNTD TO REPOSTDATE PYMNT THAT WAS DUE TODAY FOR ANOTHER DATE THE PYMNT WAS TAKEN FROM THE INDIE OFFICE ADV BORR NEED TO CONTACT	053106
_ 053106	UVMXT4	TD00	CUSTOMER SERVICE AND GET TRANSFERRED TO INDIE OFFI CE TO CANCEL OR REPOSTDATE PYMNT	053106

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 053106	LTTAL0	TK00	Borrower phone contact re: Re-Route Private Credit Serv	053106
_ 053106	LTMD1	TK00	b req to chnge pmt dt fr forb fee	053106
_ 053106	LTMD1	TK00	Borrower phone contact re: Transfer to WCC	053106
_ 060206	LPCDB0	G317	POSTED CREDIT/DEBIT TRANSACTNS, FORB PMT RECEIVED	060206
_ 060706	US	GH15	GUAR STAT RPT - BYPASS - VALID ADDRESS INDICATOR	060706
_ 061106	416511	C105	AUXILIARY VALID ADDRESS FLAG CHANGE	061106

_ 061606 LSMB02 GH81 PRIVACY POLICY INVOKED 061606
 _ 061606 SYSTEM C113 BENEFIT INCENTIVE STATUS CHANGE 061706
 _ 061606 SYSTEM C113 BENEFIT INCENTIVE STATUS CHANGE 061706
 _ 061606 SYSTEM E107 SCHOOL EXIT REMINDER - STAFFORD - TPS 061706
 _ 061806 SYSTEM P099 MONTHLY BILL: SLM E061806

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

UNITY CD ____ ____

DATE SOURCE MESSAGE PST/RESOLVE

032723 E18565 ____ CONT _

_ 061806 SYSTEM GZ00 REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD 061806

COS CALLS ADJ

_ 062106 US GH15 GUAR STAT RPT - BYPASS - VALID ADDRESS INDICATOR 062106

_ 062606 LPMJW0 GA60 ADJUSTMENT MADE PER SERIAL WARNING REPORT 070106

_ 062606 LPMJW0 G644 UPDATED ACCOUNT PER EAGLE REVIEW 070106

_ 062706 SYSTEM D071 PRIVATE/FFELP 1ST DEL'Q NOTICE 062806

_ 062706 SYSTEM D053 PRIV/FFELP COSIGNER 1ST DEL'Q NOTICE 062806

_ 063006 SYSTEM C113 BENEFIT INCENTIVE STATUS CHANGE 063006

_ 063006 SYSTEM C113 BENEFIT INCENTIVE STATUS CHANGE 063006

_ 070106 LPMJW0 GH00 RMVD FORB FRM 021806 TO 051706 070106

_ 070106 LPMJW0 GH00 RMVD FORD FRM 082905 TO 112605 070106

_ 070106 LPMJW0 GH00 ADJUSTED FORA END DT FRM 082805 TO 061205 070106

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 070106	LPMJW0 GH00	PRCSD FORS FRM 061305 TO 080406	070106
_ 070106	LPMJW0 C247	ETH CERT DATE CHANGE	070106
_ 070106	LPMJW0 C248	ETH CERT SOURCE CHANGE	070106
_ 070106	LPMJW0 C249	ETH CERT SCHOOL CHANGE	070106
_ 070106	LPMJW0 F150	HICA-GUARNTD IN-SCHOOL FORB APPRVL LTR	070106
_ 070106	LPMJW0 GH00	RMVD FORV FRM 021806 TO 051706	070106
_ 070106	LPMJW0 GH00	RMVD FORD FRM 082905 TO 021706	070106
_ 070106	LPMJW0 GH00	ADJUSTED FORA END DT FRM 082805 TO 061205	070106
_ 070106	LPMJW0 GH00	PRCSD DSCH FRM 061305 TO 080406,CERT 061206	070106
_ 070106	LPMJW0 R085	DEFER APPROVED: NO BORR REQST	070106
_ 070106	LPMJW0 GH00	RMVD FORV FRM 021806 TO 051706	070106
_ 070106	LPMJW0 GH00	RMVD FORD FRM 082905 TO 021706	070106

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 070106	LPMJW0 GH00	ADJUSTED FORA END DT FRM 082805 TO 061205	070106
_ 070106	LPMJW0 GH00	PRCSD DSCH FRM 061305 TO 080406,CERT 061206	070106

_ 070106 LPMJW0 GH00 RMVD FORV FRM 030206 TO 051706 070106
 _ 070106 LPMJW0 GH00 RMVD FORD FRM 082905 TO 022806 070106
 _ 070106 LPMJW0 GH00 ADJUSTED FORA END DT FRM 082805 TO 061205 070106
 _ 070106 LPMJW0 GH00 PRCSD DSCH FRM 061305 TO 080406,CERT 061206 070106
 _ 070206 SYSTEM H411 DISCL/PMT SCHED OPTIONS: GS/SL/PL - SLMA 070206
 _ 070206 SYSTEM H050 PAYMENT SCHEDULE AND R&R 070206
 _ 070206 SYSTEM H996 GRAD REPAY SIGN-UP FORM WITH FLEX REPAY 070206
 _ 070206 SYSTEM H292 SIGNATURE UPDATED PMT SCHD 070206
 _ 070206 SYSTEM H295 SIGNATURE PAYMENT SCHD/DISCL - MO 070206
 _ 070206 SYSTEM H292 SIGNATURE UPDATED PMT SCHD 070206

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 070206	SYSTEM H295	SIGNATURE PAYMENT SCHD/DISCL - MO	070206
_ 070206	SYSTEM P024	QUARTERLY INTEREST STATEMENT	070206
_ 070206	SYSTEM P099	MONTHLY BILL: SLM	E070206
_ 070206	SYSTEM GK00	DELQ DAYS REDUCED FROM 013 TO 000 FOR LOAN(S) 01,0	070206
		2,03,05,08,09,10,11,12,13,14,16,17	
_ 071106	CH C012	SEPARATION DATE CHANGE	071106
_ 071106	CH GH00	ADJUSTED DSCH END DT FRM 080406 TO 080407	071106
_ 071106	CH GH24	STATUS REPORT-CHANGE-ENROLLMENT	071106
_ 071106	CH GE70	STATUS REPORT-MADE SEPARATION DATE CHANGE	071106
_ 071106	CH GE00	002441 F EFF 052906-080406 AGD 080407 CD 062906	071106
_ 071106	CH GH15	GUAR STAT RPT - BYPASS - VALID ADDRESS INDICATOR	071106
_ 071106	LBAXM7 GE34	RECVD ENROLLMENT UPDATE; NAT	071406

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 071406	LBAXM7 C247	ETH CERT DATE CHANGE	071406
_ 071506	SYSTEM P124	ANNUAL INTERIM UNSUB INTEREST STMT	071506
_ 071806	SYSTEM P099	MONTHLY BILL: SLM	E071906
_ 081806	SYSTEM P099	MONTHLY BILL: SLM	E081906
_ 081806	SYSTEM GZ00	REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD	081906
		COS CALLS ADJ	
_ 082706	SYSTEM D071	PRIVATE/FFELP 1ST DEL'Q NOTICE	082706
_ 082706	SYSTEM D053	PRIV/FFELP COSIGNER 1ST DEL'Q NOTICE	082706
_ 090706	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 060907 1140 RA	090806
_ 090906	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 060909 0941 RA	091006
_ 091206	UGAXH2 GU78	PH BORROWER WORK, LEFT MESSAGE ANSWERING MACHINE	A091206
_ 091306	SYSTEM D072	PRIVATE/FFELP 2ND DEL'Q NOTICE	091406

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 091306	SYSTEM	D054	PRIV/FFELP COSIGNER 2ND DEL'Q NOTICE	091406
_ 091606	UGJRP0	C005	BORROWER PRIM PHONE NUM CHANGED	091606
_ 091606	UGJRP0	GC04	PHONED BORROWER AT NUMBER, DISCONNECTED	A091606
_ 091806	SYSTEM	P099	MONTHLY BILL: SLM	E091906
_ 092406	SYSTEM	D073	PRIVATE/FFELP 3RD DEL'Q NOTICE	092406
_ 092406	SYSTEM	D055	PRIV/FFELP COSIGNER 3RD DEL'Q NOTICE	092406
_ 092706	SYSTEM	GD00	CALL COS 01- ROY BENSON 1) 060927 0914 RA	092806
_ 092906	SYSTEM	GD00	CALL COS 01- ROY BENSON 1) 060929 0914 RA	093006
_ 100106	SYSTEM	P024	QUARTERLY INTEREST STATEMENT	100106
_ 100206	UPDJS0	GU78	PH BORROWER WORK, LEFT MESSAGE ANSWERING MACHINE	A100206
_ 100206	UPYXH1	GU78	PH BORROWER WORK, LEFT MESSAGE ANSWERING MACHINE	A100206
_ 100206	SYSTEM	GD00	CALL COS 01- ROY BENSON 1) 061002 1806 RA	100306

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 100306	UGCHB1	GU78	PH BORROWER WORK, LEFT MESSAGE ANSWERING MACHINE	A100306
_ 100306	SYSTEM	GD00	CALL COS 01- ROY BENSON 1) 061003 1748 RV	100406
_ 100306	SYSTEM	GD00	CALL COS 01- ROY BENSON 1) 061003 1227 RN	100406
_ 100306	SYSTEM	GD00	CALL COS 01- ROY BENSON 1) 061003 1329 RN	100406
_ 100306	SYSTEM	D074	PRIVATE/FFELP 4TH DEL'Q NOTICE	100406
_ 100306	SYSTEM	D056	PRIV/FFELP COSIGNER 4TH DEL'Q NOTICE	100406
_ 100406	UGMAG3	GU78	PH BORROWER WORK, LEFT MESSAGE ANSWERING MACHINE	A100406

_ 100506 UGLXG0 GU78 PH BORROWER WORK, LEFT MESSAGE ANSWERING MACHINE A100506
 _ 100506 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 061005 1216 RN 100606
 _ 100606 UGKZB0 GU77 PH BORROWER WORK, LEFT MESSAGE THIRD PARTY A100606
 _ 100606 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 061006 1138 RN 100706
 _ 100906 CH C012 SEPARATION DATE CHANGE 100906

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

UNITY CD ____ ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565	____	CONT _
_ 100906	CH	GH00 ADJUSTED DSCH END DT FRM 080407 TO 080406	100906
_ 100906	CH	GH00 PRCSO FORA FRM 080506 TO 100806	100906
_ 100906	CH	GE34 RECVD ENROLLMENT UPDATE; NAT	100906
_ 100906	CH	GE70 STATUS REPORT-MADE SEPARATION DATE CHANGE	100906
_ 100906	CH	GE00 002441 W EFF 080406 CD 092006	100906
_ 100906	CH	GH15 GUAR STAT RPT - BYPASS - VALID ADDRESS INDICATOR	100906
_ 100906	UGAXM5	GU79 PHONED BORROWER'S WORK NUMBER, NO ANSWER	A100906
_ 100906	SYSTEM	H411 DISCL/PMT SCHED OPTIONS: GS/SL/PL - SLMA	101006
_ 100906	SYSTEM	H050 PAYMENT SCHEDULE AND R&R	101006
_ 100906	SYSTEM	H996 GRAD REPAY SIGN-UP FORM WITH FLEX REPAY	101006
_ 101006	UGEDH0	GU78 PH BORROWER WORK, LEFT MESSAGE ANSWERING MACHINE	A101006
_ 101006	SYSTEM	GD00 CALL COS 01- ROY BENSON 1) 061010 1421 RN	101106

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ ____
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 ____ _ CONT _
 _ 101006 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 061010 1529 RN 101106
 _ 101006 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 061010 1632 RA 101106
 _ 101106 UPJXM2 GU78 PH BORROWER WORK, LEFT MESSAGE ANSWERING MACHINE A101106
 _ 101106 UGCAH1 GD00 PCOS ROY BENSON;RSDNT ADV COS NT IN,LMTC 101106
 _ 101106 UGCAH1 GD85 PH COSIGNER, LEFT MESSAGE THIRD PARTY 101106
 _ 101106 UGNLB0 GU78 PH BORROWER WORK, LEFT MESSAGE ANSWERING MACHINE A101106
 _ 101106 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 061011 1221 RN 101206
 _ 101106 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 061011 1324 RN 101206
 _ 101106 LFRSD0 MDOC MDOC ADDR=FL1S0576971005 LTR CD=MX97 101206
 _ 101206 UGHER9 GU79 PHONED BORROWER'S WORK NUMBER, NO ANSWER A101206
 _ 101206 UGHZM0 GU78 PH BORROWER WORK, LEFT MESSAGE ANSWERING MACHINE A101206
 _ 101206 UGCAH1 GH00 PRCSD FORB FRM 080506 TO 011707 101206

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ ____
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 ____ _ CONT _
 _ 101206 UGCAH1 GD00 PCOS ROY BENSON;STTD WS ADV BY B THT HE WS ENRLLED, 101206
 ADV COS SCHL RPRTD B WTHDRWN;CNF CLLD B,B STTD WLL

NT RTRN TO SCL UNTL NXT YR,ADV FB & FEE B PSTD FEE

_ 101206 UGCAH1 GD00 -C-IAO 100.00,EFF 10/17,CNF#2302567;ADV NXT PMT 101206
 _ 101206 UGCAH1 TF09 BORR REQ FORB/FIN HARDSHP;B AGREED TO TERMS ORALLY 101206
 _ 101206 UGCAH1 F398 PRIV CRED: NOTICE TO BORR FORB APPROVED E101206
 _ 101206 UGCAH1 F399 PRIV CRED: NOTICE TO COS FORB APPROVED 101206
 _ 101206 UGCAH1 G580 PC FORB PMT TAKEN VIA SPEED PAY 101206
 _ 101206 UGCAH1 GD86 PHONED COSIGNER, VAP; ADVISED OF DELINQUENCY 101206
 _ 101206 SYSTEM GK00 DELQ DAYS REDUCED FROM 055 TO 000 FOR LOAN(S) 01,0 101306
 _ 101206 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 061012 1138 RN 101306

2

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).

PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 101206	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 061012 1243 RN	101306
_ 101706	UGCXJ2 G317	POSTED CREDIT/DEBIT TRANSACTNS, FORB PMT RECEIVED	101706
_ 101806	SYSTEM P099	MONTHLY BILL: SLM	E101906
_ 102706	CH GE34	RECVD ENROLLMENT UPDATE; NAT	102706
_ 102706	CH GE71	STATUS REPORT-BYPASS-MATCH DATA	102706
_ 102706	CH GE00	002441 W EFF 080406 CD 092006	102706
_ 111306	SYSTEM C113	BENEFIT INCENTIVE STATUS CHANGE	111406
_ 111306	SYSTEM C113	BENEFIT INCENTIVE STATUS CHANGE	111406
_ 111306	SYSTEM C113	BENEFIT INCENTIVE STATUS CHANGE	111406
_ 111306	SYSTEM C144	BENEFIT DATA CHANGED	111406
_ 111306	SYSTEM H606	REBATE ELIGIBILITY TYPE 1	E111406
_ 111306	SYSTEM C113	BENEFIT INCENTIVE STATUS CHANGE	111406

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 111406	LSMB82 GH81	PRIVACY POLICY INVOKED	111406
_ 111906	SYSTEM P099	MONTHLY BILL: SLM	E111906
_ 111906	SYSTEM GZ00	REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD	111906
		COS CALLS ADJ	
_ 112006	LPJLP0 GA61	SERIAL WARNING REPORT REVIEWED, NAT	112106
_ 112106	LPJLP0 C247	ETH CERT DATE CHANGE	112106
_ 112706	SYSTEM D071	PRIVATE/FFELP 1ST DEL'Q NOTICE	112806
_ 120306	SYSTEM H222	CHANGE IN TERMS PRVT LN BORR	120306
_ 121206	SYSTEM GD00	CALL ATTEMPTS 1) 061212 1126 SN	121306
_ 121406	SYSTEM D072	PRIVATE/FFELP 2ND DEL'Q NOTICE	121506
_ 121806	SYSTEM P099	MONTHLY BILL: SLM	E121906
_ 122106	SYSTEM H411	DISCL/PMT SCHED OPTIONS: GS/SL/PL - SLMA	122206

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 122106	SYSTEM H050		PAYMENT SCHEDULE AND R&R	122206
_ 122106	SYSTEM H996		GRAD REPAY SIGN-UP FORM WITH FLEX REPAY	122206
_ 122106	SYSTEM GD00		CALL ATTEMPTS 1) 061221 1146 SN	122206
_ 122406	SYSTEM D073		PRIVATE/FFELP 3RD DEL'Q NOTICE	122406
_ 123006	SYSTEM GD00		CALL ATTEMPTS 1) 061230 0922 SV	123106
_ 010307	SYSTEM D074		PRIVATE/FFELP 4TH DEL'Q NOTICE	010407
_ 011007	UGNXJ0 TD00		LET B KNOW HE WS DELQNT. WILL CALL WHEN OFF WK.	011007
_ 011007	UGNXJ0 TD60		BORR CONTACT, VAP, ADVISED DELINQUENCY	C011007
_ 011407	SYSTEM D075		PRIVATE/FFELP 5TH DEL'Q NOTICE	011407
_ 011607	SYSTEM GL00		60 DAY PCA GENERATED FOR US - 60 DAYS DIMP FOR LOAN(S) 03,05,08,09,10,11,12,13,14,16,17	011707
_ 011807	SYSTEM GL00		44000018-NO LOAN MATCH	011807

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 011807	SYSTEM GL00	PCA REJECTED :...3.....	011807
_ 011807	SYSTEM GL00	PCA STATUS CHANGED TO ACCEPT :....5..8901234.67...	011807
_ 011807	SYSTEM P099	MONTHLY BILL: SLM	E011907
_ 012207	UVMXF2 G152	B OFFERED FORB DURING SAC CONTACT/FWD TO PA RM	012207
_ 012207	UVMXF2 GL00	FORV END 6/07	012207
_ 012307	LPGJE0 GH00	PRCSD FORV FRM 101806 TO 061707	012307

_ 012307 LPGJE0 TF09 BORR REQ FORB/FIN HARDSHP;B AGREED TO TERMS ORALLY 012307
 _ 012307 LPGJE0 F146 VERBAL FORB APPROVED - SYSTEM 012307
 _ 012307 LPGJE0 GH00 PRCSO FUTR FORV FRM 021807 TO 061707 012307
 _ 012307 LPGJE0 F246 VERBAL FORB APPROVED - MANUAL 012307

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

UNITY CD ____ ____

DATE SOURCE MESSAGE PST/RESOLVE

032723 E18565 ____ CONT _

_ 012307 SYSTEM GK00 DELQ DAYS REDUCED FROM 066 TO 000 FOR LOAN(S) 03,0 012407
 5,08,09,10,11,12,13,14,16,17

_ 012307 SYSTEM GD00 CALL ATTEMPTS 1) 070123 0936 SV 012407

_ 012307 SYSTEM GL00 PCA CURED AT 30 DAYS FOR US - 0 DAYS DIMP 012407
 FOR LOAN(S) 03,05,08,09,10,11,12,13,14,16,17

_ 020607 SYSTEM C113 BENEFIT INCENTIVE STATUS CHANGE 020707

_ 020607 SYSTEM C144 BENEFIT DATA CHANGED 020707

_ 021807 SYSTEM F146 VERBAL FORB APPROVED - SYSTEM 021807

_ 021807 SYSTEM P099 MONTHLY BILL: SLM E021807

_ 021807 SYSTEM GZ00 REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD 021807
 COS CALLS ADJ

_ 022707 SYSTEM D071 PRIVATE/FFELP 1ST DEL'Q NOTICE 022807

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ _
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 _____ CONT _
 _ 022707 SYSTEM D053 PRIV/FFELP COSIGNER 1ST DEL'Q NOTICE 022807
 _ 030107 SYSTEM P520 SEMI-ANNUAL FORB INT STATEMENT - SLM 030207
 _ 030107 SYSTEM P520 SEMI-ANNUAL FORB INT STATEMENT - SLM 030207
 _ 031007 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 070310 0909 RA 031107
 _ 031207 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 070312 1312 RA 031307
 _ 031407 UGGB22 GU78 PH BORROWER WORK, LEFT MESSAGE ANSWERING MACHINE A031407
 _ 031607 SYSTEM D072 PRIVATE/FFELP 2ND DEL'Q NOTICE 031707
 _ 031607 SYSTEM D054 PRIV/FFELP COSIGNER 2ND DEL'Q NOTICE 031707
 _ 031807 SYSTEM P099 MONTHLY BILL: SLM E031807
 _ 031907 UGCAV0 GU78 PH BORROWER WORK, LEFT MESSAGE ANSWERING MACHINE A031907
 _ 031907 LPKMJ0 GA61 SERIAL WARNING REPORT REVIEWED, NAT 032007
 _ 032007 E47123 GU78 PH BORROWER WORK, LEFT MESSAGE ANSWERING MACHINE A032007

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ _
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 _____ CONT _
 _ 032007 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 070320 1201 RN 032107
 _ 032007 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 070320 1302 RA 032107

_ 032107 UVRXV0 GU78 PH BORROWER WORK, LEFT MESSAGE ANSWERING MACHINE A032107
 _ 032107 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 070321 1030 RA 032207
 _ 032207 UGMSM0 GU78 PH BORROWER WORK, LEFT MESSAGE ANSWERING MACHINE A032207
 _ 032207 UVJXP3 GU78 PH BORROWER WORK, LEFT MESSAGE ANSWERING MACHINE A032207
 _ 032207 UGNLB0 GD85 PH COSIGNER, LEFT MESSAGE THIRD PARTY 032207
 _ 032207 UPWUG1 TD00 BRR WILL CL BCK TO MK FORB FEE STS THAT DIDNT HV 032207
 ANY FORM OF THE PMT WITH HIM
 _ 032207 UPWUG1 TD60 BORR CONTACT, VAP, ADVISED DELINQUENCY C032207
 _ 032207 UPWUG1 TD60 BORR CONTACT, VAP, ADVISED DELINQUENCY C032207

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE SOURCE MESSAGE PST/RESOLVE

032723 E18565 ____ CONT _

_ 032207 UPWUG1 TK00 Borrower phone contact re: Demo Verify, 032207

Adv Late Fees

_ 032207 E47293 GD60 BORR CONTACT, VAP, ADVISED DELINQUENCY 032207

_ 032207 E47293 GD00 ADVSD BRWR PRIV LNS NT IN FORB ANYMR, ONLY GS LNS. 032207

BRWR TERM. CALL IN MIDDLE OF DISCSSNG OPTS.

_ 032307 UGCAB0 GU78 PH BORROWER WORK, LEFT MESSAGE ANSWERING MACHINE A032307

_ 032307 SYSTEM GD00 CALL ATTEMPTS 1) 070323 1505 SN 032407

_ 032607 E47702 GU78 PH BORROWER WORK, LEFT MESSAGE ANSWERING MACHINE 032607

_ 032607 UGCAB0 GU78 PH BORROWER WORK, LEFT MESSAGE ANSWERING MACHINE A032607

_ 032607 E47728 GD86 PHONED COSIGNER, VAP; ADVISED OF DELINQUENCY 032607

_ 032607 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 070326 1652 RN 032707

_ 032607 SYSTEM D073 PRIVATE/FFELP 3RD DEL'Q NOTICE 032707

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 032607	SYSTEM D055	PRIV/FFELP COSIGNER 3RD DEL'Q NOTICE	032707
_ 032707	E47663 GU79	PHONED BORROWER'S WORK NUMBER, NO ANSWER	032707
_ 032707	E47119 GD45	PH BORROWER, LEFT MESSAGE ON ANSWERING MACHINE	032707
_ 032707	UGNLB0 GH00	PRCSD FORB FRM 011807 TO 051707	032707
_ 032707	UGNLB0 F398	PRIV CRED: NOTICE TO BORR FORB APPROVED	E032707
_ 032707	UGNLB0 F399	PRIV CRED: NOTICE TO COS FORB APPROVED	032707
_ 032707	UGNLB0 TF09	BORR REQ FORB/FIN HARDSHP;B AGREED TO TERMS ORALLY	032707
_ 032707	UGNLB0 G336	PROMISE MADE ON ACCOUNT	032707
_ 032707	UGNLB0 GD00	B PD FORB FEE \$100.00 VIA CC CN#3014407	032707
_ 032707	UGNLB0 GD60	BORR CONTACT, VAP, ADVISED DELINQUENCY	C032707
_ 032707	SYSTEM GK00	DELQ DAYS REDUCED FROM 037 TO 000 FOR LOAN(S) 01,0	032807

2

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 032707	SYSTEM GD00	CALL COS 01-	ROY BENSON 1) 070327 1356 RN	032807
_ 032707	SYSTEM GD00	CALL COS 01-	ROY BENSON 1) 070327 1457 RN	032807
_ 032707	SYSTEM GD00	CALL COS 01-	ROY BENSON 1) 070327 1555 RN	032807
_ 032807	E48103 GN77	BORROWER CONTACT, VAP, ACCT CURRENT		032807
_ 032807	SYSTEM GD00	CALL COS 01-	ROY BENSON 1) 070328 1433 RA	032907
_ 033007	LPDXK0 G317	POSTED CREDIT/DEBIT TRANSACTNS, FORB PMT RECEIVED		033007
_ 040207	SYSTEM H222	CHANGE IN TERMS PRVT LN BORR		040307
_ 040907	293368 GB00	812 LOAN LEVEL DECISION CHANGED FROM	TO A	040907
_ 040907	293368 GB00	812 LOAN LEVEL DECISION CHANGED FROM	TO A	040907
_ 050307	SYSTEM H411	DISCL/PMT SCHED OPTIONS: GS/SL/PL - SLMA		050407
_ 050307	SYSTEM H050	PAYMENT SCHEDULE AND R&R		050407
_ 050307	SYSTEM H996	GRAD REPAY SIGN-UP FORM WITH FLEX REPAY		050407

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 050307	SYSTEM H204	CHANGE IN TERMS LETTER - SLMA		050407
_ 050307	SYSTEM P099	MONTHLY BILL: SLM		E050407
_ 051807	SYSTEM P099	MONTHLY BILL: SLM		E051907
_ 061807	SYSTEM P099	MONTHLY BILL: SLM		E061907
_ 061807	SYSTEM GZ00	REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD		061907
		COS CALLS ADJ		
_ 062607	USDEMO C005	BORROWER PRIM PHONE NUM CHANGED		062607

_ 062607 USDEMO GH23 GUAR STAT RPT - CHANGE - DEMOGRAPHIC 062607
 _ 062607 USDEMO GH23 GUAR STAT RPT - CHANGE - DEMOGRAPHIC 062607
 _ 062607 LBSXB2 GE41 RCVD CH/GUAR DEMO RPT; SAME AS SYSTEM; NAT 071207
 _ 062607 LBSXB2 GE41 RCVD CH/GUAR DEMO RPT; SAME AS SYSTEM; NAT 071207
 _ 062707 SYSTEM D071 PRIVATE/FFELP 1ST DEL 'Q NOTICE 062807

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE SOURCE MESSAGE PST/RESOLVE

032723 E18565 _____ CONT _

_ 062707 SYSTEM D053 PRIV/FFELP COSIGNER 1ST DEL 'Q NOTICE 062807

_ 070407 SYSTEM GK00 PLACED WITH AGENCY WCC LOAN(S) 070407

01,02

_ 070907 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 070709 1155 RA 071007

_ 070907 SYSTEM GD00 CALL ATTEMPTS 1) 070709 1227 RN 071007

_ 071107 SYSTEM GD00 CALL ATTEMPTS 1) 070711 1051 RN 071107

_ 071107 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 070711 0956 RA 071107

_ 071507 SYSTEM D072 PRIVATE/FFELP 2ND DEL 'Q NOTICE 071507

_ 071507 SYSTEM D054 PRIV/FFELP COSIGNER 2ND DEL 'Q NOTICE 071507

_ 071807 SYSTEM P099 MONTHLY BILL: SLM E071907

_ 071807 SYSTEM D246 CASCADING: INTRO DELINQUENCY NOTICE 071907

_ 072407 E51007 GH00 PRCSO FORB FRM 051807 TO 111707 072407

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ _
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 ____ _ CONT _
 _ 072407 E51007 F398 PRIV CRED: NOTICE TO BORR FORB APPROVED E072407
 _ 072407 E51007 F399 PRIV CRED: NOTICE TO COS FORB APPROVED 072407
 _ 072407 E51007 TF09 BORR REQ FORB/FIN HARDSHP;B AGREED TO TERMS ORALLY 072407
 _ 072407 E51007 G580 PC FORB PMT TAKEN VIA SPEED PAY 072407
 _ 072407 SYSTEM GK00 DELQ DAYS REDUCED FROM 036 TO 000 FOR LOAN(S) 01,0 072507
 2
 _ 072507 SYSTEM GK00 CANCEL REASON CD: FB WITH AGENCY WCC FOR LOANS 072507
 01,02
 _ 072507 SYSTEM GD00 CALL ATTEMPTS 1) 070725 072707
 _ 072707 SYSTEM D071 PRIVATE/FFELP 1ST DEL'Q NOTICE 072807
 _ 073107 LPBXG0 MP00 PSTD 101TC IAO 100.75,EFF DTE 7-30,BORR PMT 073107
 _ 073107 LPBXG0 G317 POSTED CREDIT/DEBIT TRANSACTNS, FORB PMT RECEIVED 073107

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ _
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 ____ _ CONT _
 _ 081307 SYSTEM D072 PRIVATE/FFELP 2ND DEL'Q NOTICE 081407
 _ 081707 SYSTEM GD00 CALL ATTEMPTS 1) 070817 1123 RN 081807

_ 081907 SYSTEM P099 MONTHLY BILL: SLM E081907
 _ 082307 SYSTEM D073 PRIVATE/FFELP 3RD DEL'Q NOTICE 082407
 _ 082707 SYSTEM GD00 CALL ATTEMPTS 1) 070827 1200 RN 082807
 _ 090207 SYSTEM D074 PRIVATE/FFELP 4TH DEL'Q NOTICE 090207
 _ 090407 SYSTEM P120 QRTLY FORB STMT - SLM 090507
 _ 090707 SYSTEM GD00 CALL ATTEMPTS 1) 070907 1058 RN 090807
 _ 091207 SYSTEM D075 PRIVATE/FFELP 5TH DEL'Q NOTICE 091307
 _ 091607 SYSTEM GL00 60 DAY PCA GENERATED FOR US - 61 DAYS DIMP 091607
 FOR LOAN(S) 03,05,08,09,10,11,12,13,14,16,17,20
 _ 091707 SYSTEM GD00 CALL ATTEMPTS 1) 070917 0958 RN 091807

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _

_ 091807 SYSTEM GL00 44000018-NO LOAN MATCH 091807

_ 091807 SYSTEM GL00 PCA REJECTED :...3..... 091807

159

_ 091807 SYSTEM GL00 PCA STATUS CHANGED TO ACCEPT :....5..8901234.67..0 091807

_ 091807 SYSTEM P099 MONTHLY BILL: SLM E091907

_ 092507 SYSTEM GD00 CALL ATTEMPTS 1) 070925 1504 RN 092607

_ 092607 SYSTEM D076 PRIVATE/FFELP 6TH DEL'Q NOTICE 092707

_ 100307 SYSTEM H222 CHANGE IN TERMS PRVT LN BORR 100407

_ 100607 UGBG86 GD00 B REFSO TO VERIFY ADDRESS. THGT WAS IN FORB. 100607

_ 100807 UGCA88 GU78 PH BORROWER WORK, LEFT MESSAGE ANSWERING MACHINE A100807

_ 100807 IVRFL1 TK04 BTO, REQUESTED ACCOUNT INFORMATION 100807

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 100807	IVRFL1 TK00	19:17:12CST ADVISED BORR NEXT PMT 1665.56, DUE 10/17/2007, DLQT AMT 1274.84	100807
_ 100807	E51068 TK00	Borrower, NAT, BTO	100807
_ 100807	E51068 TK00	Borrower phone contact re: Reroute Call	100807
_ 100807	E52154 GH00	PRCSD FORV FRM 061807 TO 111707	100807
_ 100807	E52154 TF09	BORR REQ FORB/FIN HARDSHP;B AGREED TO TERMS ORALLY	100807
_ 100807	E52154 F146	VERBAL FORB APPROVED - SYSTEM	100807
_ 100807	E52154 TD60	BORR CONTACT, VAP, ADVISED DELINQUENCY	C100807
_ 100807	E52154 G336	PROMISE MADE ON ACCOUNT	100807
_ 100807	E52154 TD60	BORR CONTACT, VAP, ADVISED DELINQUENCY	C100807
_ 100807	E52154 TK00	borrower md chk pmt iao 85.00+10fee/cfn#3780426	100807
_ 100807	E52154 TK00	Borrower phone contact re: Oral FORB Processed	100807

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 100807	IVRTX3	TK04	BTO, REQUESTED ACCOUNT INFORMATION	100807
_ 100807	IVRTX3	TK00	19:30:48CST ADVISED BORR FORB END 11/17/2007	100807
_ 100807	E34386	TK00	Borrower phone contact re: (VAP) Verified Add and Phone, Re-Route Orig, Did Not Pitch	100807
_ 100807	UPDXM3	TK00	Borrower, NAT, bto 1-20,	100807
_ 100807	UPDXM3	TK00	Borrower phone contact re: App Question	100807
_ 100807	SYSTEM	H411	DISCL/PMT SCHED OPTIONS: GS/SL/PL - SLMA	100907
_ 100807	SYSTEM	H050	PAYMENT SCHEDULE AND R&R	100907
_ 100807	SYSTEM	H996	GRAD REPAY SIGN-UP FORM WITH FLEX REPAY	100907
_ 100807	SYSTEM	H204	CHANGE IN TERMS LETTER - SLMA	100907
_ 100807	SYSTEM	P099	MONTHLY BILL: SLM	E100907

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 100807	SYSTEM	GK00	DELQ DAYS REDUCED FROM 082 TO 000 FOR LOAN(S) 03,0 5,08,09,10,11,12,13,14,16,17,20	100907
_ 100807	SYSTEM	GL00	PCA CURED AT 30 DAYS FOR US - 0 DAYS DIMP FOR LOAN(S) 03,05,08,09,10,11,12,13,14,16,17,20	100907
_ 111807	SYSTEM	P099	MONTHLY BILL: SLM	E111807
_ 112707	USDEMO	GE20	RCVD CH/GUAR DEMO RPT; ADDED ALTERNATE ADDRESS/PH	112707
_ 121807	SYSTEM	P099	MONTHLY BILL: SLM	E121907

_ 121807 SYSTEM GZ00 REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD 121907
COS CALLS ADJ

_ 122207 SYSTEM GK00 PLACED WITH AGENCY WCC LOAN(S) 122207
01,02

_ 122707 SYSTEM D071 PRIVATE/FFELP 1ST DEL'Q NOTICE 122807

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
NAME JAMERIAL Q BENSON OWNER *****
LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 122707	SYSTEM D053	PRIV/FFELP COSIGNER 1ST DEL'Q NOTICE	122807
_ 122707	SYSTEM GD00	CALL ATTEMPTS 1) 071227	122907
_ 010308	IVRFL4 TK04	BTO, REQUESTED ACCOUNT INFORMATION	010308
_ 010308	E31931 G336	PROMISE MADE ON ACCOUNT	010308
_ 010308	E31931 TF64	BTO, PAID ENTIRE DELINQUENT AMT (IS NOW CURRENT)	010308
_ 010308	E31931 R553	PRIV LN IN-SCH FORB/DEFER: REQ SCH CERT	E010308
_ 010308	E31931 TD00	BTO,VAP,ADV DELQ,BORR PAID PAD \$185.40 VIA SPDPY PDTD CBP FOR 01/31/08, FOR LNS 01,02,CONF#4139806 BORR REQS INSCHL FORB FORMS.	010308
_ 010308	SYSTEM GD00	CALL ATTEMPTS 1) 080103	010508
_ 010708	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 080107 1002 RN	010808
_ 011308	SYSTEM D072	PRIVATE/FFELP 2ND DEL'Q NOTICE	011308

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 011308	SYSTEM D054	PRIV/FFELP COSIGNER 2ND DEL'Q NOTICE	011308
_ 011408	IVRFL1 TK04	BTO, REQUESTED ACCOUNT INFORMATION	011408
_ 011408	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 080114 1624 RV	011508
_ 011708	CHDEMO GE41	RCVD CH/GUAR DEMO RPT; SAME AS SYSTEM; NAT	011708
_ 011708	CH GH00	PRCSD DSCH FRM 011408 TO 050909,CERT 010908	011708
_ 011708	CH GH00	PRCSD FORA FRM 111807 TO 011308	011708
_ 011708	CH GH00	PRCSD DSCH FRM 011408 TO 050909,CERT 010908	011708
_ 011708	CH GH00	PRCSD FORA FRM 111807 TO 011308	011708
_ 011708	CH GH24	STATUS REPORT-CHANGE-ENROLLMENT	011708
_ 011708	CH GE00	002441 H EFF 011408-050908 AGD 050909 CD 010908	011708
_ 011708	SYSTEM R089	DSCH APPROVED: CLEARINGHOUSE: NO B REQ	011708
_ 011708	SYSTEM R089	DSCH APPROVED: CLEARINGHOUSE: NO B REQ	011708

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 011708	SYSTEM GK00	DELQ DAYS REDUCED FROM 030 TO 000 FOR LOAN(S) 03,0	011808
		5,08,09,10,11,12,13,14,16,17,20	

_ 011708 SYSTEM GD00 CALL ATTEMPTS 1) 080117 0934 RN 011808
 _ 011708 LBMHN0 G206 RECVD ENROLLMENT UPDATE; PRCSO 011808
 _ 011808 LBMHN0 GH00 PRCSO FORS FRM 011408 TO 050509 011808
 _ 011808 LBMHN0 GH00 PRCSO FORA FRM 111807 TO 011308 011808
 _ 011808 LBMHN0 C247 ETH CERT DATE CHANGE 011808
 _ 011808 LBMHN0 C248 ETH CERT SOURCE CHANGE 011808
 _ 011808 LBMHN0 F150 HICA-GUARNTD IN-SCHOOL FORB APPRVL LTR 011808
 _ 011808 SYSTEM GK00 DELQ DAYS REDUCED FROM 031 TO 000 FOR LOAN(S) 01,0 011908

2

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 ____ CONT _

_ 011908 SYSTEM GK00 CANCEL REASON CD: FB WITH AGENCY WCC FOR LOANS 011908
 01,02

_ 012108 OLSCHL GH24 STATUS REPORT-CHANGE-ENROLLMENT 012108

_ 012108 OLSCHL GE62 STATUS RPT-CHANGE-ENROLLMENT-VERIFY CERT DATE 012108

_ 012108 OLSCHL GE00 002441 H EFF 010708-050908 AGD 050909 CD 111907 012108

_ 012108 OLSCHL GH24 STATUS REPORT-CHANGE-ENROLLMENT 012108

_ 012108 OLSCHL GE62 STATUS RPT-CHANGE-ENROLLMENT-VERIFY CERT DATE 012108

_ 012108 OLSCHL GE00 002441 H EFF 010708-050908 AGD 050909 CD 111907 012108

_ 012108 LPKAW0 GE34 RECVD ENROLLMENT UPDATE; NAT 021208

_ 012108 LPKAW0 GE34 RECVD ENROLLMENT UPDATE; NAT 021208

_ 022108 LBPJ0 GJ59 REVIEWED ACCOUNT PER SAS REPORT, NAT 022108

_ 022108 CHDEMO GE41 RCVD CH/GUAR DEMO RPT; SAME AS SYSTEM; NAT 022108

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

UNITY CD ____ _

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565	____ _	CONT _
_ 022108	CH	GE68 STATUS RPT-CHANGE-ENROLLMENT-VERIFY DEFERMENT	022108
_ 022108	CH	GE00 002441 L EFF 011408-050908 AGD 000000 CD 021308	022108
_ 022108	LPJMC2	G206 RECVD ENROLLMENT UPDATE; PRCS	022608
_ 022608	LPJMC2	GH00 RMVD FORS FRM 011408 TO 050509	022608
_ 022608	LPJMC2	GH00 RMVD DSCH FRM 011408 TO 050909	022608
_ 022608	ONL125	GH00 PRCS FORA FRM 011408 TO 022508	022608
_ 022608	SYSTEM	H411 DISCL/PMT SCHED OPTIONS: GS/SL/PL - SLMA	022708
_ 022608	SYSTEM	H050 PAYMENT SCHEDULE AND R&R	022708
_ 022608	SYSTEM	H996 GRAD REPAY SIGN-UP FORM WITH FLEX REPAY	022708
_ 022608	SYSTEM	H204 CHANGE IN TERMS LETTER - SLMA	022708
_ 022608	SYSTEM	H222 CHANGE IN TERMS PRVT LN BORR	022708
_ 022608	SYSTEM	P099 MONTHLY BILL: SLM	E022708

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

UNITY CD _____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 022608	SYSTEM GB00	ANNUAL PRIVACY POLICY PIGGYBACKED WITH H204 LTR	022608
_ 031308	E21063 GS00	SKIP; GRC/DEMO/REF	031308
_ 031308	E46623 TD00	SKIP: GRC PHND TO SKIP	031308
_ 031808	SYSTEM P099	MONTHLY BILL: SLM	E031908
_ 031808	SYSTEM GZ00	REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD	031908
		COS CALLS ADJ	
_ 032608	SYSTEM K520	HICA ANNUAL CB DEBT LEVEL STMT	032608
_ 032608	SYSTEM K520	HICA ANNUAL CB DEBT LEVEL STMT	032608
_ 032708	SYSTEM D071	PRIVATE/FFELP 1ST DEL'Q NOTICE	032808
_ 040908	LBRXS4 GJ59	REVIEWED ACCOUNT PER SAS REPORT, NAT	040908
_ 041308	SYSTEM D072	PRIVATE/FFELP 2ND DEL'Q NOTICE	041308
_ 041708	SYSTEM GD00	CALL ATTEMPTS 1) 080417 0909 RN	041808

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN _____ PG _____ OWN _____ ST _____ GU _____ LN _____ DT _____
SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
NAME JAMERIAL Q BENSON OWNER *****
LETTER REQUEST _____ CLASS CD _____ LOANS SELECTED 12345678901234567890
UNITY CD _____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 041808	SYSTEM P099	MONTHLY BILL: SLM	E041908
_ 041808	SYSTEM D246	CASCADING: INTRO DELINQUENCY NOTICE	041908
_ 042208	SYSTEM GK00	PLACED WITH AGENCY WCC LOAN(S)	042208
		01,02	
_ 042308	SYSTEM D273	PRIVATE/FFELP 3RD DEL'Q NOTICE:CASCADING	042408
_ 042408	UGAHM0 MC99	RCVD FED DIRECT CONSOLIDATION CERT, PROVIDED DATA	042808
_ 042708	SYSTEM D053	PRIV/FFELP COSIGNER 1ST DEL'Q NOTICE	042708

_ 042808 SYSTEM GD00 CALL ATTEMPTS 1) 080428 0906 RN 042908
 _ 050108 E51984 GD60 BORR CONTACT, VAP, ADVISED DELINQUENCY 050108
 _ 050108 E51984 GD00 ADV B OF PMT OPTIONS/B SD WILL NEED TO CALL BACK T 050108
 O PY FORB FEE
 _ 050108 SYSTEM GD00 CALL ATTEMPTS 1) 080501 050308

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

UNITY CD ____ ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 050408	SYSTEM D274	PRIVATE/FFELP 4TH DEL'Q NOTICE:CASCADING	050408
_ 050508	SYSTEM GD00	CALL ATTEMPTS 1) 080505	050708
_ 050608	LBJXC0 C008	PARTIAL ADDRESS CHANGE	050608
_ 050608	LBJXC0 GE17	DEMOGRAPHIC CHANGE MADE PER MULTI-SUFFIX REPORT	050608
_ 050808	LSMB56 GB00	ANNUAL PRIVACY POLICY SENT TO AURORA FOR 810612	050808
_ 050908	LSMB56 GB00	ANNUAL PRIVACY POLICY PRINTED BY AURORA FOR 810612	050908
_ 050908	SYSTEM GD00	CALL ATTEMPTS 1) 080509	051108
_ 051008	SYSTEM GD00	CALL ATTEMPTS 1) 080510	051308
_ 051208	SYSTEM GD00	CALL ATTEMPTS 1) 080512	051408
_ 051308	E48709 GH00	PRCSD FORB FRM 032008 TO 061908	051308
_ 051308	E48709 F398	PRIV CRED: NOTICE TO BORR FORB APPROVED	E051308
_ 051308	E48709 F399	PRIV CRED: NOTICE TO COS FORB APPROVED	051308

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ _
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 ____ _ CONT _
 _ 051308 E48709 F399 PRIV CRED: NOTICE TO COS FORB APPROVED 051308
 _ 051308 E48709 GK00 FORB FEE 50 PER LOAN, TOTAL FEE TAKEN: 100. ON 051308
 051308 CONF# 4805761 PAYMENT TYPE: CK VERIFIED BY
 SUP# 703 LOAN NUMBER(S) 1 2
 _ 051308 E48709 TF09 BORR REQ FORB/FIN HARDSHP;B AGREED TO TERMS ORALLY 051308
 _ 051308 E48709 G580 PC FORB PMT TAKEN VIA SPEED PAY 051308
 _ 051308 E48709 G336 PROMISE MADE ON ACCOUNT 051308
 _ 051308 SYSTEM H222 CHANGE IN TERMS PRVT LN BORR 051408
 _ 051308 SYSTEM GK00 DELQ DAYS REDUCED FROM 025 TO 000 FOR LOAN(S) 01,0 051408
 2
 _ 051308 SYSTEM D075 PRIVATE/FFELP 5TH DEL'Q NOTICE 051408
 _ 051308 SYSTEM GD00 CALL ATTEMPTS 1) 080513 051508

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ _
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 ____ _ CONT _
 _ 051408 SYSTEM GK00 CANCEL REASON CD: FB WITH AGENCY WCC FOR LOANS 051408
 01,02

_ 051408 LPCJC1 G317 POSTED CREDIT/DEBIT TRANSACTNS, FORB PMT RECEIVED 051408
 _ 051608 SYSTEM GL00 60 DAY PCA GENERATED FOR US - 60 DAYS DIMP 051708
 FOR LOAN(S) 03,05,08,09,10,11,12,13,14,16,17,20
 _ 051808 SYSTEM P099 MONTHLY BILL: SLM E051808
 _ 051908 SYSTEM K162 EMAIL BLAST WRAPPER TEXT NEW PASSWORD E051908
 _ 051908 SYSTEM GL00 44000018-NO LOAN MATCH 051908
 _ 051908 SYSTEM GL00 PCA REJECTED :..3..... 051908

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_ 051908 SYSTEM GL00 PCA STATUS CHANGED TO ACCEPT :....5..8901234.67..0 051908
 _ 052708 SYSTEM GP61 POSTED CONSOL PMT DOE (340); NOTIFIED IF UNDERPAID 052708

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).

PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _

_ 052708 SYSTEM GP61 POSTED CONSOL PMT DOE (340); NOTIFIED IF UNDERPAID 052708

_ 052708 SYSTEM GP61 POSTED CONSOL PMT DOE (340); NOTIFIED IF UNDERPAID 052708

_ 052708 SYSTEM GP61 POSTED CONSOL PMT DOE (340); NOTIFIED IF UNDERPAID 052708

_ 052708 SYSTEM GP61 POSTED CONSOL PMT DOE (340); NOTIFIED IF UNDERPAID 052708

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_ 052708 SYSTEM GP61 POSTED CONSOL PMT DOE (340); NOTIFIED IF UNDERPAID 052708

_ 052708 SYSTEM GP61 POSTED CONSOL PMT DOE (340); NOTIFIED IF UNDERPAID 052708

_ 052708 SYSTEM GP61 POSTED CONSOL PMT DOE (340); NOTIFIED IF UNDERPAID 052708

_ 052708 SYSTEM GP61 POSTED CONSOL PMT DOE (340); NOTIFIED IF UNDERPAID 052708

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

UNITY CD ____ _

DATE SOURCE MESSAGE PST/RESOLVE

032723 E18565 ____ _ CONT _

_ 052708 SYSTEM GK00 DELQ DAYS REDUCED FROM 070 TO 000 FOR LOAN(S) 03,0 052808
5,08,09,10,11,12,13,14,16,17,20

_ 052708 SYSTEM GD00 CALL ATTEMPTS 1) 080527 0934 RN 052808

_ 052708 SYSTEM GL00 PCA CURED AT 30 DAYS FOR US - 0 DAYS DIMP 052808
FOR LOAN(S) 03,05,08,09,10,11,12,13,14,16,17,20

_ 060308 E20575 G639 FAXED UNDERPAID REQUEST TO CONSOLIDATOR 060308

_ 061108 SYSTEM GP61 POSTED CONSOL PMT DOE (340); NOTIFIED IF UNDERPAID 061108

_ 061308 E20667 GP61 POSTED CONSOL PMT DOE (340); NOTIFIED IF UNDERPAID 061308

_ 061308 SYSTEM P116 PAID IN FULL: CONSOLIDATION 061408

_ 061808 SYSTEM P099 MONTHLY BILL: SLM E061908

_ 061808 SYSTEM GB00 ANNUAL PRIVACY POLICY PIGGYBACKED WITH P099 LTR 061808

_ 062908 SYSTEM K162 EMAIL BLAST WRAPPER TEXT NEW PASSWORD E062908

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 063008	SYSTEM	GS00	CREDIT B RPT - MSC=13 FCRA DT=00000000 SPL CMT=	070308
			FOR LOAN(S) 03,05,08,09,10,11,12,13,14,16,17,20	
_ 071608	IVRTX1	TK04	BTO, REQUESTED ACCOUNT INFORMATION	071608
_ 071608	IVRTX1	TK00	17:51:21CST ADVISED BORR NEXT PMT 94.33,	071608
			DUE 07/17/2008, DLQT AMT 10.00	
_ 071608	C10296	GG00	Rcvd QA Call	071608
_ 071608	C10296	TK00	Borrower phone contact re: Did Not Pitch	071608
_ 071608	C11496	TK00	b hung up placed call bcak req.b	071608
_ 071608	C11496	TK00	ask why the a/c is showing pass due with a zero	071608
_ 071608	C11496	TK00	balance .	071608
_ 071608	C11496	TK00	as the ve reporting was for prvt loan and the	071608
_ 071608	C11496	TK00	zero balance was for staffered loan was not able	071608

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 071608	C11496	TK00	to adv b as b hung up.	071608
_ 071608	C11496	TK00	Borrower phone contact re: Did Not Pitch	071608
_ 071808	SYSTEM	P099	MONTHLY BILL: SLM	E071908
_ 071808	SYSTEM	GZ00	REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD	071908
			COS CALLS ADJ	
_ 072208	SYSTEM	GK00	PLACED WITH AGENCY WCC LOAN(S)	072208
			01,02	

_ 072308 C11068 GK00 PER CALL BACK REPORT CALLED B HM PHN # NO ANS 072308
 _ 072708 SYSTEM D071 PRIVATE/FFELP 1ST DEL'Q NOTICE 072708
 _ 072708 SYSTEM D053 PRIV/FFELP COSIGNER 1ST DEL'Q NOTICE 072708
 _ 080408 SYSTEM GD00 CALL ATTEMPTS 1) 080804 080608
 _ 080508 SYSTEM GD00 CALL ATTEMPTS 1) 080805 080708

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

UNITY CD ____ ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 080608	SYSTEM GD00	CALL ATTEMPTS 1) 080806	080808
_ 080708	SYSTEM GD00	CALL ATTEMPTS 1) 080807	080908
_ 080808	SYSTEM GD00	CALL ATTEMPTS 1) 080808	081008
_ 080908	SYSTEM GD00	CALL ATTEMPTS 1) 080809	081208
_ 081208	SYSTEM GD00	CALL ATTEMPTS 1) 080812	081408
_ 081308	C11068 GK00	PER CLLBK REQST NAT AS REQST INVALID//CLBK CLSD	081308
_ 081308	C11068 GK00	CALL BACK CLOSED	081308
_ 081308	SYSTEM D072	PRIVATE/FFELP 2ND DEL'Q NOTICE	081408
_ 081308	SYSTEM D054	PRIV/FFELP COSIGNER 2ND DEL'Q NOTICE	081408
_ 081308	SYSTEM GD00	CALL ATTEMPTS 1) 080813	081508
_ 081508	SYSTEM GD00	CALL ATTEMPTS 1) 080815	081708
_ 081808	SYSTEM P099	MONTHLY BILL: SLM	E081908

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 _____ CONT _
 _ 081808 SYSTEM GD00 CALL ATTEMPTS 1) 080818 082008
 _ 082008 SYSTEM GD00 CALL ATTEMPTS 1) 080820 082208
 _ 082108 SYSTEM GD00 CALL ATTEMPTS 1) 080821 082308
 _ 082408 SYSTEM D073 PRIVATE/FFELP 3RD DEL 'Q NOTICE 082408
 _ 082408 SYSTEM D055 PRIV/FFELP COSIGNER 3RD DEL 'Q NOTICE 082408
 _ 082508 SYSTEM GD00 CALL ATTEMPTS 1) 080825 082708
 _ 082608 SYSTEM GD00 CALL ATTEMPTS 1) 080826 082808
 _ 082708 SYSTEM G200 FACS/EGL1: SAC: 2342 RCVD NEW DEMO FROM GUAR 082808
 ANTOR - 111 BANKHEAD LN,APT A3,CRYSTAL SPRINGS,MS
 39059, PRIMARY PH 6019064145, WORK PH 0000000000
 _ 082708 SYSTEM GD00 CALL ATTEMPTS 1) 080827 082908
 _ 082808 SYSTEM C005 BORROWER PRIM PHONE NUM CHANGED 082808

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 _____ CONT _
 _ 082808 SYSTEM C028 ALT PHONE CHANGE 082808
 _ 082808 SYSTEM GD00 CALL ATTEMPTS 1) 080828 083008

_ 082908 IVRTX8 TK04 BTO, REQUESTED ACCOUNT INFORMATION 082908
 _ 082908 SYSTEM GD00 CALL ATTEMPTS 1) 080829 083108
 _ 083008 SYSTEM GD00 CALL ATTEMPTS 1) 080830 090208
 _ 083108 SYSTEM GS00 CREDIT B RPT - MSC=71 FCRA DT=08312008 SPL CMT=
 FOR LOAN(S) 01,02 090108
 _ 090208 E47729 TD00 BWR MD PST DTD PMT IAO 100 W CH CONF 5324999 EFF 090208
 09/12
 _ 090208 E47729 MP57 POST-DATED PAYMENT ON FILE 090208
 _ 090208 E47729 GD60 BORR CONTACT, VAP, ADVISED DELINQUENCY 090208
 _ 090208 SYSTEM D074 PRIVATE/FFELP 4TH DEL'Q NOTICE 090308

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).

PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 090208	SYSTEM D056	PRIV/FFELP COSIGNER 4TH DEL'Q NOTICE	090308
_ 090308	SYSTEM GD00	CALL ATTEMPTS 1) 080903	090508
_ 090408	SYSTEM GD00	CALL ATTEMPTS 1) 080904	090608
_ 090508	SYSTEM GD00	CALL ATTEMPTS 1) 080905	090708
_ 090808	SYSTEM GD00	CALL ATTEMPTS 1) 080908	091008
_ 090908	SYSTEM GD00	CALL ATTEMPTS 1) 080909	091108
_ 091008	SYSTEM GD00	CALL ATTEMPTS 1) 080910	091208
_ 091108	SYSTEM GD00	CALL ATTEMPTS 1) 080911	091308
_ 091208	SYSTEM GK00	DELQ DAYS REDUCED FROM 056 TO 026 FOR LOAN(S) 01,0	091308
_ 091208	SYSTEM GD00	CALL ATTEMPTS 1) 080912	091408
_ 091308	SYSTEM GD00	CALL ATTEMPTS 1) 080913	091608

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 091408	SYSTEM D072	PRIVATE/FFELP 2ND DEL'Q NOTICE	091408
_ 091408	SYSTEM D054	PRIV/FFELP COSIGNER 2ND DEL'Q NOTICE	091408
_ 091508	SYSTEM GD00	CALL ATTEMPTS 1) 080915	091708
_ 091608	SYSTEM GD00	CALL ATTEMPTS 1) 080916	091808
_ 091808	SYSTEM P099	MONTHLY BILL: SLM	E091908
_ 091808	SYSTEM GD00	CALL ATTEMPTS 1) 080918	092008
_ 091908	SYSTEM GD00	CALL ATTEMPTS 1) 080919	092108
_ 092408	E53021 GH00	PRCSO FORB FRM 071808 TO 121708	092408
_ 092408	E53021 F398	PRIV CRED: NOTICE TO BORR FORB APPROVED	E092408
_ 092408	E53021 F399	PRIV CRED: NOTICE TO COS FORB APPROVED	092408
_ 092408	E53021 F399	PRIV CRED: NOTICE TO COS FORB APPROVED	092408
_ 092408	E53021 TF09	BORR REQ FORB/FIN HARDSHP;B AGREED TO TERMS ORALLY	092408

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD _____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 092408	E53021	G580 PC FORB PMT TAKEN VIA SPEED PAY	092408
_ 092408	E46830	G896 REQUIRED FIRST SELECT STEP MONTHLY PAYMENT WAIVED	092408
_ 092408	SYSTEM	GK00 DELQ DAYS REDUCED FROM 037 TO 000 FOR LOAN(S) 01,0	092508
2			
_ 092508	SYSTEM	GK00 CANCEL REASON CD: FB WITH AGENCY WCC FOR LOANS 01,02	092508
_ 092508	E24748	G317 POSTED CREDIT/DEBIT TRANSACTNS, FORB PMT RECEIVED	092508
_ 110208	SYSTEM	H222 CHANGE IN TERMS PRVT LN BORR	110208
_ 110308	CHTERP	GE34 RECVD ENROLLMENT UPDATE; NAT	110308
_ 110308	CHTERP	GE00 002441 W EFF 050908 CD 091908	110308
_ 121808	SYSTEM	P099 MONTHLY BILL: SLM	E121808
_ 011309	SYSTEM	K190 2008 1098-E W/SALLIE MAE PRIV POL	011309

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN _____ PG _____ OWN _____ ST _____ GU _____ LN _____ DT _____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST _____ CLASS CD _____ LOANS SELECTED 12345678901234567890
 UNITY CD _____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 011309	SYSTEM	TX00 1098E - BORR HAS MULTI SFX OR ON MULTI D/B	011309
_ 011309	SYSTEM	GB00 ANNUAL PRIVACY POLICY PIGGYBACKED WITH K190 LTR	011309
_ 011809	SYSTEM	P099 MONTHLY BILL: SLM	E011709
_ 011809	SYSTEM	GZ00 REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD	011709
COS CALLS ADJ			
_ 012209	SYSTEM	GK00 PLACED WITH AGENCY WCC LOAN(S)	012209
01,02			

_ 012709 SYSTEM D071 PRIVATE/FFELP 1ST DEL'Q NOTICE 012809
 _ 012709 SYSTEM D053 PRIV/FFELP COSIGNER 1ST DEL'Q NOTICE 012809
 _ 020509 SYSTEM GD00 CALL ATTEMPTS 1) 090205 020709
 _ 020609 SYSTEM GD00 CALL ATTEMPTS 1) 090206 020809
 _ 021009 SYSTEM GD00 CALL ATTEMPTS 1) 090210 021209

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

UNITY CD ____ ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 021109	SYSTEM GD00	CALL ATTEMPTS 1) 090211	021309
_ 021209	SYSTEM GD00	CALL ATTEMPTS 1) 090212	021409
_ 021309	SYSTEM GD00	CALL ATTEMPTS 1) 090213	021509
_ 021609	SYSTEM GD00	CALL ATTEMPTS 1) 090216	021809
_ 021709	SYSTEM GD00	CALL ATTEMPTS 1) 090217	021909
_ 021809	E53413 TD60	BORR CONTACT, VAP, ADVISED DELINQUENCY	021809
_ 021809	E53413 TD00	BRO MDE PYMT IAO \$159.43 DTD 2/18/09 CFM#6061781	021809
_ 021809	SYSTEM P099	MONTHLY BILL: SLM	E021909
_ 021809	SYSTEM GD00	CALL ATTEMPTS 1) 090218	022009
_ 021909	SYSTEM GK00	DELQ DAYS REDUCED FROM 032 TO 000 FOR LOAN(S) 01,0	022009

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ _
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 ____ _ CONT _
 _ 022009 SYSTEM GK00 CANCEL REASON CD: DR WITH AGENCY WCC FOR LOANS 022009
 01,02
 _ 031809 SYSTEM P099 MONTHLY BILL: SLM E031909
 _ 031809 SYSTEM GZ00 REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD 031909
 COS CALLS ADJ
 _ 032309 SYSTEM GK00 PLACED WITH AGENCY WCC LOAN(S) 032209
 01,02
 _ 032309 TE0800 GB00 PC LOAN SET VISIBLE TO L! BY FLIPPER PROGRAM 032409
 _ 032309 TE0800 GB00 PC LOAN SET VISIBLE TO L! BY FLIPPER PROGRAM 032409
 _ 032309 TE0800 GB00 PC LOAN SET VISIBLE TO L! BY FLIPPER PROGRAM 032409
 _ 032309 TE0800 GB00 PC LOAN SET VISIBLE TO L! BY FLIPPER PROGRAM 032409
 _ 032309 TE0800 GB00 PC LOAN SET VISIBLE TO L! BY FLIPPER PROGRAM 032409

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ _
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 ____ _ CONT _
 _ 032709 SYSTEM D071 PRIVATE/FFELP 1ST DEL 'Q NOTICE 032809
 _ 032709 SYSTEM D053 PRIV/FFELP COSIGNER 1ST DEL 'Q NOTICE 032809

_ 040809 SYSTEM GD00 CALL ATTEMPTS 1) 090408 041009
 _ 040909 E45600 TX00 PMT AMT = 155.24 SCHD DT = 2009-04-09 040909
 CFM NUM = 142828040909 FEE AMT = 10.00
 LOAN(S) SELECTED = 12.....
 _ 040909 SYSTEM TX00 PMT CONFIRMATION MAIL GENERATED 040909
 ID = NUMBER9HOT@YAHOO.COM
 CFM NUM = 142828040909
 _ 041309 SYSTEM GK00 DELQ DAYS REDUCED FROM 026 TO 000 FOR LOAN(S) 01,0 041409

2

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE SOURCE MESSAGE PST/RESOLVE

032723 E18565 ____ CONT _

_ 041409 SYSTEM GK00 CANCEL REASON CD: DR WITH AGENCY WCC FOR LOANS 041409

01,02

_ 041909 SYSTEM P099 MONTHLY BILL: SLM E041909

_ 051809 SYSTEM P099 MONTHLY BILL: SLM E051909

_ 051809 SYSTEM GZ00 REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD 051909

COS CALLS ADJ

_ 052209 SYSTEM GK00 PLACED WITH AGENCY WCC LOAN(S) 052209

01,02

_ 052709 SYSTEM D071 PRIVATE/FFELP 1ST DEL'Q NOTICE 052809

_ 052709 SYSTEM D053 PRIV/FFELP COSIGNER 1ST DEL'Q NOTICE 052809

_ 052809 E16319 GJ00 PER FORB FEE CLNUP SAS, RVRSD/RAPPLD FORB FEE 052809

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE SOURCE MESSAGE PST/RESOLVE

032723 E18565 ____ CONT _

_ 060809 E57908 TX00 PMT AMT = 100.00 SCHD DT = 2009-06-08 060809

CFM NUM = 142653060809 FEE AMT = 0.00

LOAN(S) SELECTED = 12.....

_ 060809 SYSTEM TX00 PMT CONFIRMATION MAIL GENERATED 060809

ID = NUMBER9HOT@YAHOO.COM

CFM NUM = 142653060809

_ 061009 SYSTEM GK00 DELQ DAYS REDUCED FROM 023 TO 000 FOR LOAN(S) 01,0 061109

2

_ 061109 SYSTEM GK00 CANCEL REASON CD: DR WITH AGENCY WCC FOR LOANS 061109

01,02

_ 061509 SYSTEM K520 ANNUAL COSIGNER INT STMT - PRIV 061509

_ 061509 SYSTEM K520 ANNUAL COSIGNER INT STMT - PRIV 061509

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 061809	SYSTEM P099		MONTHLY BILL: SLM	E061909
_ 061809	SYSTEM GZ00		REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD	061909
			COS CALLS ADJ	
_ 062109	SYSTEM C113		BENEFIT INCENTIVE STATUS CHANGE	062109
_ 062109	SYSTEM H769		BIP ELGBLTY LTR:SLMA DIRCT DEBT DISCOUNT	E062109
_ 062209	SYSTEM GK00		PLACED WITH AGENCY WCC LOAN(S)	062109
			01,02	
_ 062809	SYSTEM D071		PRIVATE/FFELP 1ST DEL'Q NOTICE	062809
_ 062809	SYSTEM D053		PRIV/FFELP COSIGNER 1ST DEL'Q NOTICE	062809
_ 070309	CISCAL GR71		VERIFIED BORROWER E-MAIL ADDRESS	070309
_ 070309	CISCAL C150		BORROWER E-MAIL ADDRESS CHANGED	070309
_ 070309	CISCAL GY89		RECEIVED BORROWER'S E-MAIL ADDRESS	070309

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 070309	CISCAL GR78		BORROWER REQUESTED PROMO MAILINGS	070309
_ 070309	CISCAL C152		E-MAIL USE FLAG CHANGE	070309
_ 070309	MYL TW50		LOGIN SUCCESSFUL	070309
_ 070309	MYL TX12		BORROWER VIEWED DEMOGRAPHICS VIA INTERNET	070309
_ 070609	E57497 TX00		PMT AMT = 73.51 SCHD DT = 2009-07-06	070609
			CFM NUM = 133441070609 FEE AMT = 0.00	
			LOAN(S) SELECTED = 12.....	

_ 070609 SYSTEM TX00 PMT CONFIRMATION MAIL GENERATED 070609
 ID = JAMERIALBENSON@YAHOO.COM
 CFM NUM = 133441070609

_ 070709 SYSTEM GK00 DELQ DAYS REDUCED FROM 019 TO 000 FOR LOAN(S) 01,0 070809

2

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE SOURCE MESSAGE PST/RESOLVE

032723 E18565 ____ CONT _

_ 070809 SYSTEM GK00 CANCEL REASON CD: DR WITH AGENCY WCC FOR LOANS 070809
 01,02

_ 071909 SYSTEM P099 MONTHLY BILL: SLM E071909

_ 071909 SYSTEM GZ00 REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD 071909
 COS CALLS ADJ

_ 072209 SYSTEM GK00 PLACED WITH AGENCY WCC LOAN(S) 072209
 01,02

_ 072709 SYSTEM D071 PRIVATE/FFELP 1ST DEL'Q NOTICE E072809

_ 072709 SYSTEM D053 PRIV/FFELP COSIGNER 1ST DEL'Q NOTICE 072809

_ 081209 E58815 GD00 Borrower Telephoned Office 081209

_ 081209 E58815 TD00 VAP 081209

_ 081209 E58815 GD00 Payment(s) Taken (Promise to Pay) 081209

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 ____ CONT _
 _ 081209 E58815 MK00 SPAY - CHKD payment scheduled on 1-01,1-02 for 08/ 081209
 12/09 iao \$130.07 conf #6858740
 _ 081309 SYSTEM GK00 DELQ DAYS REDUCED FROM 026 TO 000 FOR LOAN(S) 01,0 081409
 2
 _ 081309 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 090813 1229 RA 081409
 _ 081409 SYSTEM GK00 CANCEL REASON CD: DR WITH AGENCY WCC FOR LOANS 081409
 01,02
 _ 081809 SYSTEM P099 MONTHLY BILL: SLM E081909
 _ 091809 SYSTEM P099 MONTHLY BILL: SLM E091909
 _ 091809 SYSTEM GZ00 REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD 091909
 COS CALLS ADJ

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 ____ CONT _
 _ 092209 SYSTEM GK00 PLACED WITH AGENCY WCC LOAN(S) 092209
 01,02

_ 092709 SYSTEM D071 PRIVATE/FFELP 1ST DEL'Q NOTICE E092709
 _ 092709 SYSTEM D053 PRIV/FFELP COSIGNER 1ST DEL'Q NOTICE 092709
 _ 092709 282282 GJ00 1098E EMAIL PERMISSIONS REMOVED / UPDATED 092709
 1098E PERMISSIONS REQUESTED VIA EMAIL CAMPAIGN
 _ 092709 282282 C152 E-MAIL USE FLAG CHANGE 092709
 _ 100109 E58181 GD00 Borrower Telephoned Office 100109
 _ 100109 E58181 TD00 VAP 100109
 _ 100109 E58181 GD00 Payment(s) Taken (Promise to Pay) 100109
 _ 100109 E58181 MK00 SPAY - CC payment scheduled on 01-1;02-1 for 10/01 100109
 /09 iao \$100.00 conf #7109624

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

UNITY CD ____ ____

DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 ____ CONT _

_ 100209 SYSTEM GK00 DELQ DAYS REDUCED FROM 014 TO 000 FOR LOAN(S) 01,0 100309

2

_ 100309 SYSTEM GK00 CANCEL REASON CD: DR WITH AGENCY WCC FOR LOANS 100309
 01,02

_ 101809 SYSTEM P099 MONTHLY BILL: SLM E101809

_ 101809 SYSTEM GZ00 REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD 101809
 COS CALLS ADJ

_ 102209 SYSTEM GK00 PLACED WITH AGENCY WCC LOAN(S) 102209
 01,02

_ 102709 SYSTEM D071 PRIVATE/FFELP 1ST DEL'Q NOTICE E102809

_ 102709 SYSTEM D053 PRIV/FFELP COSIGNER 1ST DEL'Q NOTICE 102809

_ 110309 E58992 GD00 Borrower Telephoned Office 110309

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

UNITY CD ____ _

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 110309	E58992	TD00 VAP	110309
_ 110309	E58992	GD00 Payment(s) Taken (Promise to Pay)	110309
_ 110309	E58992	MK00 SPAY: CC payment scheduled on 01-1;02-1 for 11/03/09 iao \$57.00. Speedpay conf #7280705.	110309
_ 110309	E58992	MK00 cmbm br was delq bc he was in a fin situation	110309
_ 111309	SYSTEM	GK00 DELQ DAYS REDUCED FROM 026 TO 000 FOR LOAN(S) 01,0	111409
_ 111409	SYSTEM	GK00 CANCEL REASON CD: DR WITH AGENCY WCC FOR LOANS 01,02	111409
_ 111809	SYSTEM	P099 MONTHLY BILL: SLM	E111909
_ 111809	SYSTEM	GZ00 REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD COS CALLS ADJ	111909

2

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 112309	SYSTEM	GK00	PLACED WITH AGENCY WCC LOAN(S)	112209
			01,02	
_ 112709	SYSTEM	D071	PRIVATE/FFELP 1ST DEL'Q NOTICE	E112809
_ 112709	SYSTEM	D053	PRIV/FFELP COSIGNER 1ST DEL'Q NOTICE	112809
_ 121209	E59597	GD00	Phoned Co-Borrower @ --, Right Party Contact: Co-B	121209
			orrower	
_ 121209	E59597	GD00	VAP	121209
_ 121209	E59597	MK00	Co-signer unable to pay - cos sttd when borr gets	121209
			to his house he is going to have borr take care of	
			pymnt	
_ 121409	SYSTEM	GD00	CALL COS 01- ROY BENSON 1) 091214 2130 RV	121509
_ 121509	E59201	GD00	Borrower Telephoned Office	121509

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 121509	E59201	TD00	VAP	121509
_ 121509	E59201	GD00	Payment(s) Taken (Promise to Pay)	121509
_ 121509	E59201	MK00	SPAY: CC payment scheduled on 01-1;02-1 for 12/15/	121509
			09 iao \$62.15. Speedpay conf #7515594. Special I	
			nstructions:delq.	
_ 121609	SYSTEM	GK00	DELQ DAYS REDUCED FROM 028 TO 000 FOR LOAN(S) 01,0	121709

_ 121709 SYSTEM GK00 CANCEL REASON CD: DR WITH AGENCY WCC FOR LOANS 121709
01,02

_ 121809 SYSTEM P099 MONTHLY BILL: SLM E121909

_ 121809 SYSTEM GZ00 REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD 121909
COS CALLS ADJ

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
NAME JAMERIAL Q BENSON OWNER *****
LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890
UNITY CD ____ ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 122209	SYSTEM GK00	PLACED WITH AGENCY WCC LOAN(S)	122209
		01,02	
_ 122709	SYSTEM D071	PRIVATE/FFELP 1ST DEL'Q NOTICE	E122709
_ 122709	SYSTEM D053	PRIV/FFELP COSIGNER 1ST DEL'Q NOTICE	122709
_ 010610	SYSTEM MP99	LATE FEE ADJ INVOKED PER PROJECT #3008449	010610
_ 011310	E59718 GD00	Phoned Borrower @ , Call Terminated	011310
_ 011310	SYSTEM GD00	CALL COS 01- ROY BENSON 1) 100113 1029 RV	011410
_ 011710	SYSTEM K306	SLM PRIVACY POLICY NOTIFY ANNUAL NOTICE	E011710
_ 011710	SYSTEM GB00	ANNUAL PRIVACY POLICY PIGGYBACKED WITH K306 LTR	011710
_ 011810	SYSTEM P099	MONTHLY BILL: SLM	E011910
_ 012110	E60313 GD00	Borrower Telephoned Office	012110
_ 012110	E60313 TD00	VAP	012110

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ _
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 ____ _ CONT _
 _ 012110 E60313 GD00 Payment(s) Taken (Promise to Pay) 012110
 _ 012110 E60313 MK00 SPAY: CC payment scheduled on 01-1;02-1 for 01/24/ 012110
 10 iao \$160.00. Speedpay conf #7716624.
 _ 012710 SYSTEM GK00 DELQ DAYS REDUCED FROM 040 TO 000 FOR LOAN(S) 01,0 012810
 2
 _ 012910 SYSTEM GK00 CANCEL REASON CD: DR WITH AGENCY WCC FOR LOANS 012910
 01,02
 _ 021810 SYSTEM P099 MONTHLY BILL: SLM E021910
 _ 021810 SYSTEM GZ00 REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD 021910
 COS CALLS ADJ
 _ 022210 SYSTEM GK00 PLACED WITH AGENCY WCC LOAN(S) 022110
 01,02

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ _
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 ____ _ CONT _
 _ 022510 IVRTX1 TK04 BTO, REQUESTED ACCOUNT INFORMATION 022510
 _ 022510 IVRTX1 TK00 16:25:24Central ADVISED BORR NEXT PMT 134.28, 022510

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_ 041810 SYSTEM P099 MONTHLY BILL: SLM                                E041810
_ 041810 SYSTEM P102 NEW BILL SUMMARY PAGES                          E041810

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I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 042010	SYSTEM P099	MONTHLY BILL: SLM	E042010
_ 042010	SYSTEM P102	NEW BILL SUMMARY PAGES	E042010
_ 042610	SYSTEM P099	MONTHLY BILL: SLM	042610
_ 042610	SYSTEM P102	NEW BILL SUMMARY PAGES	042610
_ 042610	SYSTEM K156	EMAIL BAD ADDRESS LETTER	042610
_ 042610	MERCURY C151	E-MAIL VALID FLAG CHANGE	042610
_ 042610	SYSTEM GP00	COUP RQST. BG=01. 1ST DATE:051710 3@ \$74.12	042610
		NEW COUPONS HAVE BEEN REQUESTED	
_ 042610	360701 GJ00	PREVIOUS K156 EMAIL BAD ADDRESS LETTER GENERATED	042610
		IN ERROR, EMAIL VALID FLAG RESTORED	
_ 050210	SYSTEM D074	PRIVATE/FFELP 4TH DEL'Q NOTICE	E050210
_ 050210	SYSTEM D056	PRIV/FFELP COSIGNER 4TH DEL'Q NOTICE	050210

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 050510	E47201	GD00	Phoned Co-Borrower @ 601-892-5077; No Message Left	050510
_ 050510	E59371	GD00	Phoned Co-Borrower @ 601-892-5077, Call Terminated	050510
_ 050610	E53701	GD00	Phoned Co-Borrower @ 601-892-5077, Right Party Con tact: Co-Borrower	050610
_ 050610	E53701	GD00	VAP	050610
_ 050610	E53701	MK00	cos said he will cl the borrower --adviced borrowe r didnt call us	050610
_ 050610	IVRFL5	TK04	BTO, REQUESTED ACCOUNT INFORMATION	050610
_ 050610	E59899	GD00	Borrower Telephoned Office	050610
_ 050610	E59899	TD00	VAP	050610
_ 050610	E59899	MK00	bor said he wants call first before the cos is	050610
_ 051010	E59396	GD00	Phoned Co-Borrower @ 601-892-5077, No Message Left	051010

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 051210	E58184	GD00	Phoned Co-Borrower @ 601-892-5077, No Message Left	051210
_ 051510	E40867	GD00	SENT EMAIL OFF LIST/ ADV OF ONLINE PMT	051510
_ 051510	E40867	MD09	EMAIL HAS BEEN SENT	051510
_ 051510	E40867	MG81	DIRECTED BORROWER TO MYL FOR DELQ RESOLUTION	051510
_ 051810	SYSTEM	P099	MONTHLY BILL: SLM	E051910
_ 051810	SYSTEM	P102	NEW BILL SUMMARY PAGES	E051910
_ 052010	E58734	GD00	Phoned Borrower @ 601-906-4145 Right Party Contact	052010

: Borrower

_ 052010 E58734 GD00 VAP 052010
 _ 052010 E58734 MK00 CUST WORKS FOR C & I, CUST. RFSD POB PHONE #. 052010
 _ 052010 E58734 GD00 Artiva Enrollment Status changed from UNKW to WRET 052010

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 052010	E58734 GD00	Artiva Delinquency Reason changed from UNKW to KNO	052010
_ 052010	E58734 MK00	.	052010
_ 052010	E58734 GD00	Payment(s) Taken (Promise to Pay)	052010
_ 052010	E58734 MK00	SPAY: CC payment scheduled on 01-1;02-1 for 05/20/10 iao \$75.00. Speedpay conf #8401585. Special instructions:01,02.	052010
_ 052110	SYSTEM GK00	DELQ DAYS REDUCED FROM 064 TO 034 FOR LOAN(S) 01,0	052210
_ 052410	E52274 GS00	MAIL RETURNED - P099	052410
_ 052410	E52274 MS02	RECEIVED RETURNED MAIL, SENT TO SKIP TRACING	052410
_ 052410	E52274 GS00	MAIL RETURNED - P102	052410

W

2

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ _
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 ____ _ CONT _
 _ 052410 SYSTEM C006 ADDRESS CHANGE 052410
 _ 052410 SYSTEM C355 BORR TEMP/ALT ADDRESS CHANGED TO PRIMARY RESIDENCE 052410
 _ 053110 E59939 GD00 Phoned Co-Borrower @ 601-892-5077, Call Terminated 053110
 _ 053110 E61219 GD00 Phoned Co-Borrower @ 601-892-5077; No Answer 053110
 _ 060110 SYSTEM D074 PRIVATE/FFELP 4TH DEL'Q NOTICE E060210
 _ 060110 SYSTEM D056 PRIV/FFELP COSIGNER 4TH DEL'Q NOTICE 060210
 _ 060310 PCSUPE GD00 Email 03 requested for BOR JAMERIAL BENSON 061110
 _ 060310 PCSUPE GD00 Email 03 requested for BOR JAMERIAL BENSON 061110
 _ 060710 IVRTX8 TK04 BTO, REQUESTED ACCOUNT INFORMATION 060710
 _ 060710 E61666 TD60 BORR CONTACT, VAP, ADVISED DELINQUENCY C060710
 _ 060710 E61666 TD00 INBOUND FREE FORM 060710
 _ 060710 E61666 TK00 TRANSFER PRIVATE 060710

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ _
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 ____ _ CONT _
 _ 060710 E58560 GD00 Borrower Telephoned Office 060710
 _ 060710 E58560 TD00 VAP 060710

_ 060710 E58560 MK00 borr made pmnt/ will call back next week to make r 060710
est of pmnt

_ 060710 E58560 GD00 Payment(s) Taken (Promise to Pay) 060710

_ 060710 E58560 MK00 SPAY: CHKD payment scheduled on 01-1;02-1 for 06/1 060710
4/10 iao \$132.49. Speedpay conf #8496886.

_ 061410 SYSTEM GK00 DELQ DAYS REDUCED FROM 057 TO 000 FOR LOAN(S) 01,0 061510

_ 061510 SYSTEM GK00 CANCEL REASON CD: DR WITH AGENCY WCC FOR LOANS 061510
01,02

_ 061810 SYSTEM P099 MONTHLY BILL: SLM E061910

2

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _

_ 061810 SYSTEM P102 NEW BILL SUMMARY PAGES E061910

_ 061810 SYSTEM GZ00 REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD 061910
COS CALLS ADJ

_ 062210 SYSTEM GK00 PLACED WITH AGENCY WCC LOAN(S) 062210
01,02

_ 062710 SYSTEM D071 PRIVATE/FFELP 1ST DEL'Q NOTICE E062710

_ 062710 SYSTEM D053 PRIV/FFELP COSIGNER 1ST DEL'Q NOTICE 062710

_ 062810 IVRFL5 TK04 BTO, REQUESTED ACCOUNT INFORMATION 062810

_ 062810 C41729 TD60 BORR CONTACT, VAP, ADVISED DELINQUENCY C062810

_ 062810 C41729 TK00 ADV FORB FEE 062810

_ 062810 C41729 TX72 BORR VERBALLY REQUESTED SELECT STEP/EXTENDED REPAY 062810

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE SOURCE MESSAGE PST/RESOLVE

032723 E18565 ____ CONT _

_ 062810 C41729 TK00 BORROWER PHONE CONTACT RE: VALIDATED CALLER, FORB 062810
RQST

_ 062910 SYSTEM C006 ADDRESS CHANGE 062910

_ 062910 SYSTEM G200 FACS/EGL1: SAC: 0200 RCVD NEW ADDRESS FROM G 062910
UARANTOR - 6811 OLD CANTON RD,APT 3103,RIDGELAND,M
S 39157

_ 070810 E57292 GL00 CELL PHONE POSTCARD MAILED 050310 070810

_ 071410 SYSTEM GD00 CALL ATTEMPTS 1) 100714 1209 RN 071510

_ 071410 SYSTEM GD00 PREVIOUS ATTEMPT WAS TO COSIGNER, NOT TO BORROWER 090111
COSIGNER 01 CALL ATTEMPTS 1) 100714 1209

_ 071510 PCSUPT GD00 Text Message 60 requested for BOR JAMERIAL BENSON 071510

_ 071510 PCSUPT GD00 Text Message 60 requested for BOR JAMERIAL BENSON 071510

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 071810	SYSTEM P099		MONTHLY BILL: SLM	E071810
_ 071810	SYSTEM P102		NEW BILL SUMMARY PAGES	E071810
_ 072010	PCSUPE GD00		Email 01 requested for BOR JAMERIAL BENSON	072010
_ 072010	PCSUPE GD00		Email 01 requested for BOR JAMERIAL BENSON	072010
_ 072210	PCSUPT GD00		Text Message 60 requested for BOR JAMERIAL BENSON	072210
_ 072210	PCSUPT GD00		Text Message 60 requested for BOR JAMERIAL BENSON	072210
_ 072410	SYSTEM GD00		CALL ATTEMPTS 1) 100724 1132 RV	072510
_ 080110	SYSTEM D074		PRIVATE/FFELP 4TH DEL'Q NOTICE	E080110
_ 080110	SYSTEM D056		PRIV/FFELP COSIGNER 4TH DEL'Q NOTICE	080110
_ 080110	E59371 GD00		Phoned Borrower @ 601-906-4145, No Message Left	080110
_ 080110	E60015 GD00		Borrower Telephoned Office	080110
_ 080110	E60015 TD00		VAP	080110

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN _____ PG _____ OWN _____ ST _____ GU _____ LN _____ DT _____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST _____ CLASS CD _____ LOANS SELECTED 12345678901234567890
 UNITY CD _____

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 080110	E60015 MK00		Borrower unable to pay - borr sttd he will call ba ck	080110
_ 080110	E60015 GD00		1 Click Message Delivered. - Phoned Borrower @ 60 1-906-4145, Left Message On Answering Machine	080110
_ 080110	E60015 GD00		Phoned Borrower @ ; No Answer	080110
_ 080210	E57579 GD00		Phoned Borrower @ 601-906-4145 Right Party Contact : Borrower	080210

_ 080210 E57579 GD00 VAP 080210
 _ 080210 E57579 GD00 Payment(s) Taken (Promise to Pay) 080210
 _ 080210 E57579 MK00 SPAY: CHKD payment scheduled on 01-1;02-1 for 08/0 080210
 2/10 iao \$75.00. Speedpay conf #8844169.

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

UNITY CD ____ ____

DATE SOURCE MESSAGE PST/RESOLVE

032723 E18565 ____ CONT _

_ 080310 SYSTEM GK00 DELQ DAYS REDUCED FROM 046 TO 017 FOR LOAN(S) 01,0 080410

2

_ 081310 SYSTEM GD00 CALL ATTEMPTS 1) 100813 1202 RN 081410

_ 081310 SYSTEM GD00 PREVIOUS ATTEMPT WAS TO COSIGNER, NOT TO BORROWER 090111

COSIGNER 01 CALL ATTEMPTS 1) 100813 1202

_ 081710 PCSUPE GD00 Email 01 requested for BOR JAMERIAL BENSON 081710

_ 081710 PCSUPE GD00 Email 01 requested for BOR JAMERIAL BENSON 081710

_ 081810 SYSTEM P099 MONTHLY BILL: SLM E081910

_ 081810 SYSTEM P102 NEW BILL SUMMARY PAGES E081910

_ 082210 SYSTEM GD00 CALL ATTEMPTS 1) 100822 1238 RN 082410

_ 082210 SYSTEM GD00 PREVIOUS ATTEMPT WAS TO COSIGNER, NOT TO BORROWER 090111

COSIGNER 01 CALL ATTEMPTS 1) 100822 1238

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 _____ CONT _
 _ 082310 SYSTEM GD00 CALL ATTEMPTS 1) 100823 1237 RN 082410
 _ 082310 SYSTEM GD00 PREVIOUS ATTEMPT WAS TO COSIGNER, NOT TO BORROWER 090111
 COSIGNER 01 CALL ATTEMPTS 1) 100823 1237
 _ 082410 PCSUPT GD00 Text Message 60 requested for BOR JAMERIAL BENSON 082410
 _ 082410 PCSUPT GD00 Text Message 60 requested for BOR JAMERIAL BENSON 082410
 _ 083110 E57036 GD00 Phoned Borrower @ 601-906-4145, No Message Left 083110
 _ 083110 E61222 GD00 Borrower Telephoned Office 083110
 _ 083110 E61222 TD00 VAP 083110
 _ 083110 E61222 MK00 Borrower unable to pay - br called to verify the 1 083110
 ast pymt that was made to his acct.
 _ 083110 CISCAL GR71 VERIFIED BORROWER E-MAIL ADDRESS 083110
 _ 083110 CISCAL GR78 BORROWER REQUESTED PROMO MAILINGS 083110

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 _____ CONT _
 _ 083110 CISCAL C152 E-MAIL USE FLAG CHANGE 083110
 _ 083110 MYL TW50 LOGIN SUCCESSFUL 083110

_ 083110 MYL TX04 APP & DISBURSEMENT INFO WAS ACCESSED VIA INTERNET 083110
 _ 083110 MYL TX00 PMT AMT =148.00 BILL GRP =01 083110
 CFM NUM =100107083110
 _ 083110 SYSTEM D074 PRIVATE/FFELP 4TH DEL'Q NOTICE 090110
 _ 083110 SYSTEM D056 PRIV/FFELP COSIGNER 4TH DEL'Q NOTICE 090110
 _ 083110 SYSTEM GP00 COUP RQST. BG=01. 1ST DATE:091710 2@ \$74.53 083110
 NEW COUPONS HAVE BEEN REQUESTED
 _ 083110 SYSTEM GS00 CREDIT B RPT - MSC=71 FCRA DT=08162010 SPL CMT= 090210
 FOR LOAN(S) 01,02

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _

_ 090110 SYSTEM GK00 DELQ DAYS REDUCED FROM 045 TO 000 FOR LOAN(S) 01,0 090210

2

_ 090210 SYSTEM GK00 CANCEL REASON CD: DR WITH AGENCY WCC FOR LOANS 090210
 01,02

_ 091910 SYSTEM GZ00 REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD 091910
 COS CALLS ADJ

_ 092210 SYSTEM GK00 PLACED WITH AGENCY WCC LOAN(S) 092210
 01,02

_ 092710 SYSTEM D071 PRIVATE/FFELP 1ST DEL'Q NOTICE 092810

_ 092710 SYSTEM D053 PRIV/FFELP COSIGNER 1ST DEL'Q NOTICE 092810

_ 101410 SYSTEM GD00 CALL ATTEMPTS 1) 101014 1427 RV 101510

_ 101410 PCSUPT GD00 Text Message 60 requested for BOR JAMERIAL BENSON 101510

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
NAME JAMERIAL Q BENSON OWNER *****
LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 101410	PCSUPT GD00	Text Message 60 requested for BOR JAMERIAL BENSON	101510
_ 101810	SYSTEM GP00	COUP RQST. BG=01. 1ST DATE:111710 3@ \$74.71	101810
		NEW COUPONS HAVE BEEN REQUESTED	
_ 101910	PCSUPE GD00	Email 01 requested for BOR JAMERIAL BENSON	102010
_ 101910	PCSUPE GD00	Email 01 requested for BOR JAMERIAL BENSON	102010
_ 102410	SYSTEM GD00	CALL ATTEMPTS 1) 101024 1243 RN	102610
_ 102410	SYSTEM GD00	PREVIOUS ATTEMPT WAS TO COSIGNER, NOT TO BORROWER	090111
		COSIGNER 01 CALL ATTEMPTS 1) 101024 1243	
_ 102510	SYSTEM GD00	CALL ATTEMPTS 1) 101025 1243 RV	102610
_ 102610	PCSUPT GD00	Text Message 60 requested for BOR JAMERIAL BENSON	102710
_ 102610	PCSUPT GD00	Text Message 60 requested for BOR JAMERIAL BENSON	102710
_ 110110	E61413 GD00	Phoned Co-Borrower @ 601-892-5077, Call Terminated	110110

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
NAME JAMERIAL Q BENSON OWNER *****
LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD _____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 110110	SYSTEM D074	PRIVATE/FFELP 4TH DEL'Q NOTICE	110210
_ 110110	SYSTEM D056	PRIV/FFELP COSIGNER 4TH DEL'Q NOTICE	110210
_ 110310	E56887 GD00	Phoned Borrower @ 601-906-4145, No Message Left	110310
_ 110310	E52646 GD00	Phoned Borrower @ 601-906-4145; No Answer	110310
_ 110310	E58856 GD00	Phoned Borrower @ 601-906-4145 Right Party Contact	110310
		: Borrower	
_ 110310	E58856 GD00	VAP	110310
_ 110310	E58856 GD00	Payment(s) Taken (Promise to Pay)	110310
_ 110310	E58856 MK00	SPAY: CHKD payment scheduled on 01-1;02-1 for 11/1	110310
		5/10 iao \$150.00. Speedpay conf #9433906.	

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN _____ PG _____ OWN _____ ST _____ GU _____ LN _____ DT _____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST _____ CLASS CD _____ LOANS SELECTED 12345678901234567890
 UNITY CD _____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 110310	E58856 MK00	borr unable to come up w/ full present amount due but was able to post date past due amount for 11/1 5/2010, borr just overextended	110310
_ 110310	SYSTEM GD00	CALL ATTEMPTS 1) 101103 1148 RN	110410
_ 110310	PCSUPE GD00	Email 03 requested for BOR JAMERIAL BENSON	110410
_ 110310	SYSTEM GD00	PREVIOUS ATTEMPT WAS TO COSIGNER, NOT TO BORROWER	090111
		COSIGNER 01 CALL ATTEMPTS 1) 101103 1148	

_ 111310 SYSTEM GD00 CALL ATTEMPTS 1) 101113 1159 RN 111410
 _ 111310 SYSTEM GD00 PREVIOUS ATTEMPT WAS TO COSIGNER, NOT TO BORROWER 090111
 COSIGNER 01 CALL ATTEMPTS 1) 101113 1159
 _ 111510 SYSTEM GK00 DELQ DAYS REDUCED FROM 058 TO 000 FOR LOAN(S) 01,0 111610

2

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE SOURCE MESSAGE PST/RESOLVE

032723 E18565 ____ CONT _

_ 111610 SYSTEM GK00 CANCEL REASON CD: DR WITH AGENCY WCC FOR LOANS 111610

01,02

_ 111810 SYSTEM GZ00 REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD 111910

COS CALLS ADJ

_ 112210 SYSTEM GK00 PLACED WITH AGENCY WCC LOAN(S) 112110

01,02

_ 112310 SYSTEM K520 ANNUAL COSIGNER INT STMT - PRIV 112310

_ 112310 SYSTEM K520 ANNUAL COSIGNER INT STMT - PRIV 112310

_ 112810 SYSTEM D071 PRIVATE/FFELP 1ST DEL'Q NOTICE 112810

_ 112810 SYSTEM D053 PRIV/FFELP COSIGNER 1ST DEL'Q NOTICE 112810

_ 120810 PCSUPL GD00 Letter 726 requested for BOR JAMERIAL BENSON 120910

_ 121410 SYSTEM GD00 CALL ATTEMPTS 1) 101214 1125 RN 121510

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ _
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 ____ _ CONT _
 _ 121410 SYSTEM GD00 PREVIOUS ATTEMPT WAS TO COSIGNER, NOT TO BORROWER 090111
 COSIGNER 01 CALL ATTEMPTS 1) 101214 1125
 _ 121610 PCSUPT GD00 Text Message 60 requested for BOR JAMERIAL BENSON 122110
 _ 122110 PCSUPE GD00 Email 01 requested for BOR JAMERIAL BENSON 122210
 _ 122510 SYSTEM GD00 CALL ATTEMPTS 1) 101225 1135 RN 122610
 _ 122510 SYSTEM GD00 PREVIOUS ATTEMPT WAS TO COSIGNER, NOT TO BORROWER 090111
 COSIGNER 01 CALL ATTEMPTS 1) 101225 1135
 _ 010211 SYSTEM GD00 LTR D056 NOT SENT-STATUS 32 AUX 01 - ACCT 45 DAY 010211
 S DIMP
 _ 010311 SYSTEM GD00 CALL ATTEMPTS 1) 110103 1134 RN 010411
 _ 010311 SYSTEM GD00 PREVIOUS ATTEMPT WAS TO COSIGNER, NOT TO BORROWER 090111
 COSIGNER 01 CALL ATTEMPTS 1) 110103 1134

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ _
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 ____ _ CONT _
 _ 010411 MYL TW50 LOGIN SUCCESSFUL 010411
 _ 010411 E56975 GD00 Borrower Telephoned office 010411

_ 010411 E56975 TD00 VAP 010411
 _ 010411 E56975 GD00 Payment(s) Taken (Promise to Pay) 010411
 _ 010411 E56975 MK00 SPAY: CHKD payment scheduled on 01-1;02-1 for 01/1 010411
 0/11 iao \$170.00. Speedpay conf #9805796.
 _ 010411 PCSUPE GD00 Email 03 requested for BOR JAMERIAL BENSON 010511
 _ 010411 SYSTEM GD00 CALL ATTEMPTS 1) 110104 1932 A 010611
 _ 011011 SYSTEM GK00 DELQ DAYS REDUCED FROM 053 TO 000 FOR LOAN(S) 01,0 011111
 2
 _ 011111 SYSTEM GK00 CANCEL REASON CD: DR WITH AGENCY WCC FOR LOANS 011111
 01,02

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _

_ 011611 SYSTEM K306 SLM APN COVER LTR GENERATED BY CLASS 011611

_ 011611 SYSTEM GB00 KEY ACTIVITY 3 - ANNUAL PRIVACY POLICY 011611

PIGGYBACKED WITH K306 LTR

_ 011811 SYSTEM GZ00 REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD 011811

COS CALLS ADJ

_ 011811 SYSTEM GP00 COUP RQST. BG=01. 1ST DATE:021711 3@ \$74.20 011811

NEW COUPONS HAVE BEEN REQUESTED

_ 012211 SYSTEM GK00 PLACED WITH AGENCY WCC LOAN(S) 012211

01,02

_ 012711 SYSTEM GD00 LTR D053 NOT SENT-STATUS 32 AUX 01 - ACCT 10 DAY 012711

S DIMP

_ 020211 CCIIVR TK04 BTO, REQUESTED ACCOUNT INFORMATION 020211

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 020211	C44748 C572	PHONE CONSENT HAS BEEN CHANGED	020211
_ 020211	C44748 C572	PHONE CONSENT HAS BEEN CHANGED	020211
_ 020211	C44748 GR34	OFFERED SPEEDPAY OPTION, BORR DECLINED DUE TO FEE	020211
_ 020211	E57625 GD00	Borrower Telephoned Office	020211
_ 020211	E57625 TD00	VAP	020211
_ 020211	E57625 GD00	Payment(s) Taken (Promise to Pay)	020211
_ 020211	E57625 MK00	SPAY: CHKD payment scheduled on 01-1;02-1 for 02/0	020211
		8/11 iao \$52.96. Speedpay conf #9990166.	
_ 020211	E57625 MK00	borr paid the delinquent amt and will call back to	020211
		make the feb pmt when he gets paid	
_ 020811	SYSTEM GK00	DELQ DAYS REDUCED FROM 021 TO 000 FOR LOAN(S) 01,0	020911

2

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 020911	SYSTEM	GK00	CANCEL REASON CD: DR WITH AGENCY WCC FOR LOANS	020911
			01,02	
_ 021811	SYSTEM	GZ00	REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD	021911
			COS CALLS ADJ	
_ 022211	SYSTEM	GK00	PLACED WITH AGENCY WCC LOAN(S)	022211
			01,02	
_ 022711	SYSTEM	D071	PRIVATE/FFELP 1ST DEL'Q NOTICE	022711
_ 022711	SYSTEM	D053	PRIV/FFELP COSIGNER 1ST DEL'Q NOTICE	022711
_ 031011	PCSUPT	GD00	Text Message 60 requested for BOR JAMERIAL BENSON	031111
_ 031511	PCSUPE	GD00	Email 01 requested for BOR JAMERIAL BENSON	031611
_ 031611	IVRIN8	TK04	BTO, REQUESTED ACCOUNT INFORMATION	031611

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 031611	C44533	TD00	B CALLED TO SAY THAT HE WILL GONNA MK PYMNT ONLINE	031611
			TODAY	
_ 031611	SYSTEM	GD00	CALL COS 01- ROY BENSON 1) 110316 1113 RN	031611
_ 032011	CISCAL	GR71	VERIFIED BORROWER E-MAIL ADDRESS	032011
_ 032011	CISCAL	GR78	BORROWER REQUESTED PROMO MAILINGS	032011
_ 032011	MYL	TW50	LOGIN SUCCESSFUL	032011
_ 032011	MYL	TX00	PMT AMT =160.60 BILL GRP =01	032011

CFM NUM =130621032011 APPLY PMT TO =Adv Due Dt

_ 032211 SYSTEM GK00 DELQ DAYS REDUCED FROM 032 TO 000 FOR LOAN(S) 01,0 032211

2

_ 032311 SYSTEM GK00 CANCEL REASON CD: DR WITH AGENCY WCC FOR LOANS 032311
01,02

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE SOURCE MESSAGE PST/RESOLVE

032723 E18565 ____ CONT _

_ 041811 SYSTEM GZ00 REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD 041911
COS CALLS ADJ_ 041811 SYSTEM GP00 COUP RQST. BG=01. 1ST DATE:051711 3@ \$74.44 041811
NEW COUPONS HAVE BEEN REQUESTED_ 042211 SYSTEM GK00 PLACED WITH AGENCY WCC LOAN(S) 042211
01,02

_ 042711 SYSTEM D071 PRIVATE/FFELP 1ST DEL'Q NOTICE 042811

_ 042711 SYSTEM D053 PRIV/FFELPCOSIGNER 1ST DEL'Q NOTICE 042811

_ 051111 PCSUPT GD00 Text Message 60 requested for BOR JAMERIAL BENSON 051211

_ 051311 IVRIN9 TK04 BTO, REQUESTED ACCOUNT INFORMATION 051311

_ 051311 C44752 TD00 XFERED TO PRIVATE 051311

_ 051311 C44752 TD60 BORR CONTACT, VAP, ADVISED DELINQUENCY C051311

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565	____	CONT _
_ 051311	E62435	GD00 Borrower Telephoned Office	051311
_ 051311	E62435	TD00 VAP	051311
_ 051311	MYL	TW50 LOGIN SUCCESSFUL	051311
_ 051311	E62435	GD00 Payment(s) Taken (Promise to Pay)	051311
_ 051311	E62435	MK00 SPAY: CHKD payment scheduled on 01-1;02-1 for 05/2 8/11 iao \$136.44. Speedpay conf #10650032.	051311
_ 051311	E62435	MK00 bto, cmbm, vdob/ssn, borr said that he got a stmt that said he was not due until 6/17, said that he was getting calls and wanted to call back to find	051311
_ 051311	E62435	MK00 out what was going on, adv of the pymt past due fo r april, borr was able to set up pymt iao \$136.44 (pad) for 5/28, adv that now the next pymt would n	051311

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565	____	CONT _
_ 051311	E62435	MK00 ot be due until 6/17 iao \$74.44	051311
_ 051411	SYSTEM	GD00 CALL COS 01- ROY BENSON 1) 110514 1112 RA	051511

_ 052411 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 110524 1114 RV 052511
 _ 052911 SYSTEM GK00 DELQ DAYS REDUCED FROM 040 TO 000 FOR LOAN(S) 01,0 052911
 _ 053011 SYSTEM GK00 CANCEL REASON CD: DR WITH AGENCY WCC FOR LOANS 052911
 01,02
 _ 053111 CCIIVR TK04 BTO, REQUESTED ACCOUNT INFORMATION 053111
 _ 053111 CCIIVR TK00 18:15:04Central ADVISED BORR NEXT PMT 74.44, 053111
 DUE 06/17/2011
 _ 053111 C43023 F018 FORBEARANCE DENIED: MAXIMUM TIME USED 053111
 _ 053111 C43023 TK00 CARES requested generation of F018 letter 053111

2

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _

_ 053111 C43023 TK00 BORROWER PHONE CONTACT RE: BAL ?/PROBLEM, INTRST Q 053111
 UEST, XPLND CAP INTRST, PYMT QUESTION/PROB

_ 061911 SYSTEM GZ00 REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD 061811
 COS CALLS ADJ

_ 062211 SYSTEM GK00 PLACED WITH AGENCY WCC LOAN(S) 062211
 01,02

_ 062211 CCIIVR TK04 BTO, REQUESTED ACCOUNT INFORMATION 062211

_ 062211 CCIIVR TK00 21:32:37Central ADVISED BORR NEXT PMT 148.88, 062211
 DUE 07/17/2011, DLQT AMT 74.44

_ 062211 MYL TW50 LOGIN SUCCESSFUL 062211

_ 062211 MYL TX00 PMT AMT =75.00 BILL GRP =01 062211
 CFM NUM =213837062211

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE SOURCE MESSAGE PST/RESOLVE

032723 E18565 ____ CONT _

_ 062411 SYSTEM GK00 DELQ DAYS REDUCED FROM 006 TO 000 FOR LOAN(S) 01,0 062411

2

_ 062511 SYSTEM GK00 CANCEL REASON CD: DR WITH AGENCY WCC FOR LOANS 062511

01,02

_ 071811 SYSTEM GZ00 REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD 071911

COS CALLS ADJ

_ 071811 SYSTEM GP00 COUP RQST. BG=01. 1ST DATE:081711 3@ \$74.66 071811

NEW COUPONS HAVE BEEN REQUESTED

_ 072211 SYSTEM GK00 PLACED WITH AGENCY WCC LOAN(S) 072211

01,02

_ 072411 CCIIVR TK04 BTO, REQUESTED ACCOUNT INFORMATION 072411

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 072411	CCIIVR	TK00	14:06:20Central ADVISED BORR NEXT PMT 148.54, DUE 08/17/2011, DLQT AMT 73.88	072411
_ 072511	MYL	TW50	LOGIN SUCCESSFUL	072511
_ 072511	MYL	TX00	PMT AMT =75.00 BILL GRP =01 CFM NUM =144822072511	072511
_ 072711	SYSTEM	GK00	DELQ DAYS REDUCED FROM 009 TO 000 FOR LOAN(S) 01,0	072711
_ 072811	SYSTEM	GK00	CANCEL REASON CD: DR WITH AGENCY WCC FOR LOANS 01,02	072811
_ 080211	IVRIN1	TK04	BTO, REQUESTED ACCOUNT INFORMATION	080211
_ 080211	IVRIN1	TK00	14:37:06Central ADVISED BORR NEXT PMT 73.54, DUE 08/17/2011	080211

2

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 080211	C44548	K008 DIFFICULTY MAKING PAYMENTS	E080211
_ 080211	C44548	TK00 K008 Letter/Form requested by CARES	080211
_ 080211	C44548	GR71 VERIFIED BORROWER E-MAIL ADDRESS	080211
_ 080211	C44548	GR78 BORROWER REQUESTED PROMO MAILINGS	080211
_ 080211	C44548	C152 E-MAIL USE FLAG CHANGE	080211
_ 080211	C44548	K024 CURRENT ACCOUNT INFORMATION	E080211
_ 080211	C44548	TK00 BORROWER PHONE CONTACT RE: BAL ?/PROBLEM, INTRST Q	080211

UEST

_ 080211	SYSTEM P099	MONTHLY BILL: SLM	E080311
_ 080211	SYSTEM P102	NEW BILL SUMMARY PAGES	E080311
_ 081811	SYSTEM P099	MONTHLY BILL: SLM	E081811
_ 081811	SYSTEM P102	NEW BILL SUMMARY PAGES	E081811

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

UNITY CD ____ ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
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032723 E18565 ____ CONT _

_ 081811 SYSTEM GZ00 REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD 081811

COS CALLS ADJ

_ 082211 SYSTEM GK00 PLACED WITH AGENCY WCC LOAN(S) 082111

01,02

_ 082811 SYSTEM D071 PRIVATE/FFELP 1ST DEL'Q NOTICE 082811

_ 082811 SYSTEM D053 PRIV/FFELP COSIGNER 1ST DEL'Q NOTICE 082811

_ 090211 MYL TW50 LOGIN SUCCESSFUL 090211

_ 090211 MYL TX00 PMT AMT =86.00 BILL GRP =01 090211

CFM NUM =150923090211

_ 090711 SYSTEM GK00 DELQ DAYS REDUCED FROM 020 TO 000 FOR LOAN(S) 01,0 090811

2

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ ____
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 ____ _ CONT _
 _ 090811 SYSTEM GK00 CANCEL REASON CD: DR WITH AGENCY WCC FOR LOANS 090811
 01,02
 _ 091211 SYSTEM K520 ANNUAL COSIGNER INT STMT - PRIV 091211
 _ 091211 SYSTEM K520 ANNUAL COSIGNER INT STMT - PRIV 091211
 _ 091811 SYSTEM P099 MONTHLY BILL: SLM E091811
 _ 091811 SYSTEM P102 NEW BILL SUMMARY PAGES E091811
 _ 091811 SYSTEM GZ00 REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD 091811
 COS CALLS ADJ
 _ 092211 SYSTEM GK00 PLACED WITH AGENCY WCC LOAN(S) 092211
 01,02
 _ 092711 SYSTEM D071 PRIVATE/FFELP 1ST DEL'Q NOTICE 092811
 _ 092711 SYSTEM D053 PRIV/FFELP COSIGNER 1ST DEL'Q NOTICE 092811

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ ____
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 ____ _ CONT _
 _ 100711 E64431 GD00 Phoned Using PC Cell @ 601-892-5077, Right Party C 100711
 ontact: Co-Borrower

_ 100711 E64431 MK00 Co-signer unable to pay 100711
 _ 100711 E64431 MK00 cld cos, cmbmr, vdob, name, cos gave bor \$ to pay, 100711
 pnt not recieved yet
 _ 100711 E59589 GD00 Phoned Borrower @ 601-906-4145 Right Party Contact 100711
 : Borrower
 _ 100711 E59589 GD00 Research Requested 100711
 _ 100711 E59589 MK00 person claiming to be borrower verified dob os 9/5/8 100711
 1 is info.inartiva correct?

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 100711	E59589 MK00	sttd he wasw borrower ver.dob that wasnot same ref used to verify anything 4else sttd tht he would ma ke paymentonline.	100711
_ 100711	SYSTEM GD00	CALL ATTEMPTS 1) 111007 1946 A	100911
_ 101011	E63475 GJ00	PER PCL RQST, PER SWIS DOC 061801 DOB LISTED ON 111 IS CORRECT, WILL NEED PROOF TO CHANGE DOB	101011
_ 101011	E63475 MO86	RCVD RQST IN PCL, MISCL	101011
_ 101211	MYL TW50	LOGIN SUCCESSFUL	101211
_ 101211	MYL C152	E-MAIL USE FLAG CHANGE	101211
_ 101211	MYL TX00	PMT AMT =80.00 BILL GRP =01 CFM NUM =115121101211	101211
_ 101211	E63754 GD00	Phoned Borrower @ 601-906-4145, Call Terminated	101211

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
NAME JAMERIAL Q BENSON OWNER *****
LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 101211	E52095 GD00	Phoned Borrower @ 601-906-4145, Call Terminated	101211
_ 101211	SYSTEM GD00	CALL ATTEMPTS 1) 111012 1743 A	101411
_ 101211	SYSTEM GD00	CALL ATTEMPTS 1) 111012 1524 A	101411
_ 101311	SYSTEM GK00	DELQ DAYS REDUCED FROM 025 TO 000 FOR LOAN(S) 01,0	101411
_ 101411	SYSTEM GK00	CANCEL REASON CD: DR WITH AGENCY WCC FOR LOANS 01,02	101411
_ 101811	SYSTEM GZ00	REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD COS CALLS ADJ	101911
_ 101811	SYSTEM GP00	COUP RQST. BG=01. 1ST DATE:111711 3@ \$74.68 NEW COUPONS HAVE BEEN REQUESTED	101811

2

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
NAME JAMERIAL Q BENSON OWNER *****
LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD _____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 102211	SYSTEM GK00	PLACED WITH AGENCY WCC LOAN(S)	102211
		01,02	
_ 102511	MYL TW50	LOGIN SUCCESSFUL	102511
_ 102711	SYSTEM D071	PRIVATE/FFELP 1ST DEL'Q NOTICE	102711
_ 102711	SYSTEM D053	PRIV/FFELP COSIGNER 1ST DEL'Q NOTICE	102711
_ 110111	MYL TW50	LOGIN SUCCESSFUL	110111
_ 110111	MYL TX00	PMT AMT =65.00 BILL GRP =01	110111
		CFM NUM =221128110111	
_ 110311	SYSTEM GK00	DELQ DAYS REDUCED FROM 016 TO 000 FOR LOAN(S) 01,0	110411
_ 110411	SYSTEM GK00	CANCEL REASON CD: DR WITH AGENCY WCC FOR LOANS	110411
		01,02	

2

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN _____ PG _____ OWN _____ ST _____ GU _____ LN _____ DT _____
SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
NAME JAMERIAL Q BENSON OWNER *****
LETTER REQUEST _____ CLASS CD _____ LOANS SELECTED 12345678901234567890
UNITY CD _____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 111811	SYSTEM GZ00	REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD	111911
		COS CALLS ADJ	
_ 112211	SYSTEM GK00	PLACED WITH AGENCY WCC LOAN(S)	112211
		01,02	
_ 112211	MYL TW50	LOGIN SUCCESSFUL	112211
_ 112211	MYL TX00	PMT AMT =65.00 BILL GRP =01	112211
		CFM NUM =160853112211	

_ 112311 IVRIN8 TK04 BTO, REQUESTED ACCOUNT INFORMATION 112311
 _ 112311 IVRIN8 TK00 15:28:37Eastern ADVISED BORR NEXT PMT 141.22, 112311
 DUE 12/17/2011, DLQT AMT 66.54
 _ 112711 SYSTEM D071 PRIVATE/FFELP 1ST DEL'Q NOTICE 112711
 _ 112711 SYSTEM D053 PRIV/FFELP COSIGNER 1ST DEL'Q NOTICE 112711

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE SOURCE MESSAGE PST/RESOLVE

032723 E18565 ____ CONT _

_ 120611 IVR TX00 IVR Call Information, Date of Call 12/06/2011, Tim 120611
 e of Call 18:57:21, Caller Dialed 87093

_ 120611 IVR TX83 CALL MONITOR DISCLOSURE READ DURING XFER FROM IVR 120611

_ 120611 E60320 GD00 Borrower Telephoned Office 120611

_ 120611 E60320 GD00 Payment(s) Taken (Promise to Pay) 120611

_ 120611 E60320 MK00 SPAY: CHKD payment scheduled on 01-1;02-1 for 12/1 120611
 6/11 iao \$76.22. Speedpay conf #12029115.

_ 120611 SYSTEM GD00 CALL ATTEMPTS 1) 111206 1438 A 120811

_ 121411 SYSTEM GD00 CALL COS 01- ROY BENSON 1) 111214 0903 RV 121511

_ 121611 SYSTEM GK00 DELQ DAYS REDUCED FROM 028 TO 000 FOR LOAN(S) 01,0 121711

2

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ ____
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 ____ _ CONT _
 _ 121711 SYSTEM GK00 CANCEL REASON CD: DR WITH AGENCY WCC FOR LOANS 121711
 01,02
 _ 121911 IVR TX00 IVR Call Information, Date of call 12/19/2011, Tim 121911
 e of call 09:47:54, caller Dialed 87093
 _ 121911 MYL TW50 LOGIN SUCCESSFUL 121911
 _ 122011 MYL TW50 LOGIN SUCCESSFUL 122011
 _ 122011 MYL TX04 APP & DISBURSEMENT INFO WAS ACCESSED VIA INTERNET 122011
 _ 122011 MYL TW59 ACCOUNT INFORMATION ACCESSED VIA INTERNET 122011
 _ 011712 MYL TW50 LOGIN SUCCESSFUL 011712
 _ 011712 MYL TX00 PMT AMT =74.68 BILL GRP =01 011712
 CFM NUM =155214011712
 _ 011712 MYL TX04 APP & DISBURSEMENT INFO WAS ACCESSED VIA INTERNET 011712

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ ____
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 ____ _ CONT _
 _ 011712 MYL TW59 ACCOUNT INFORMATION ACCESSED VIA INTERNET 011712
 _ 011712 MYL TX02 PAYMENT INFORMATION WAS ACCESSED VIA INTERNET 011712

_ 011812 SYSTEM GZ00 REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD 011812
COS CALLS ADJ

_ 011812 SYSTEM GP00 COUP RQST. BG=01. 1ST DATE:021712 3@ \$74.96 011812
NEW COUPONS HAVE BEEN REQUESTED

_ 011912 SYSTEM GK00 DELQ DAYS REDUCED FROM 001 TO 000 FOR LOAN(S) 01,0 011912

_ 012212 SYSTEM K306 SLM APN COVER LTR GENERATED BY CLASS 012212

_ 012212 SYSTEM GB00 KEY ACTIVITY 3 - ANNUAL PRIVACY POLICY 012212
PIGGYBACKED WITH K306 LTR

2

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _

_ 021912 SYSTEM GZ00 REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD 021912
COS CALLS ADJ

_ 022112 CISCAL GR71 VERIFIED BORROWER E-MAIL ADDRESS 022112

_ 022112 CISCAL GR78 BORROWER REQUESTED PROMO MAILINGS 022112

_ 022112 CISCAL C152 E-MAIL USE FLAG CHANGE 022112

_ 022112 MYL TW50 LOGIN SUCCESSFUL 022112

_ 022112 MYL TX00 PMT AMT =80.00 BILL GRP =01 022112
CFM NUM =152103022112

_ 022112 MYL TX04 APP & DISBURSEMENT INFO WAS ACCESSED VIA INTERNET 022112

_ 022112 MYL TW59 ACCOUNT INFORMATION ACCESSED VIA INTERNET 022112

_ 022112 MYL TW50 LOGIN SUCCESSFUL 022112

_ 022112 MYL TX04 APP & DISBURSEMENT INFO WAS ACCESSED VIA INTERNET 022112

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 022112	MYL	TW59 ACCOUNT INFORMATION ACCESSED VIA INTERNET	022112
_ 022112	MYL	TX14 BORROWER REQUESTED TAX LETTER FROM WEB SITE	022112
_ 022112	MYL	TW50 LOGIN SUCCESSFUL	022112
_ 022112	IVR	TX00 IVR Call Information, Date of Call 02/21/2012, Time of Call 16:36:11, Caller Dialed 87093	022112
_ 022112	SYSTEM	P099 MONTHLY BILL: SLM	E022112
_ 022112	SYSTEM	P102 NEW BILL SUMMARY PAGES	E022112
_ 022212	SYSTEM	GK00 PLACED WITH AGENCY WCC LOAN(S)	022212
		01,02	
_ 022212	SYSTEM	GD00 CALL ATTEMPTS 1) 120222 1522 A	022312
_ 022312	SYSTEM	GK00 DELQ DAYS REDUCED FROM 005 TO 000 FOR LOAN(S) 01,0	022312

2

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD _____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 022412	SYSTEM GK00	CANCEL REASON CD: DR WITH AGENCY WCC FOR LOANS 01,02	022412
_ 031812	SYSTEM P099	MONTHLY BILL: SLM	E031812
_ 031812	SYSTEM P102	NEW BILL SUMMARY PAGES	E031812
_ 031812	SYSTEM GZ00	REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD COS CALLS ADJ	031812
_ 031912	MYL TW50	LOGIN SUCCESSFUL	031912
_ 031912	MYL TX00	PMT AMT =70.00 BILL GRP =01 CFM NUM =151433031912	031912
_ 032112	SYSTEM GK00	DELQ DAYS REDUCED FROM 003 TO 000 FOR LOAN(S) 01,0	032212
_ 041812	SYSTEM P099	MONTHLY BILL: SLM	E041912

2

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN _____ PG _____ OWN _____ ST _____ GU _____ LN _____ DT _____
SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
NAME JAMERIAL Q BENSON OWNER *****
LETTER REQUEST _____ CLASS CD _____ LOANS SELECTED 12345678901234567890
UNITY CD _____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 041812	SYSTEM P102	NEW BILL SUMMARY PAGES	E041912
_ 041812	SYSTEM GZ00	REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD COS CALLS ADJ	041912
_ 042312	SYSTEM GK00	PLACED WITH AGENCY WCC LOAN(S) 01,02	042212
_ 042312	SYSTEM GD00	CALL ATTEMPTS 1) 120423 1633 V	042512
_ 042412	MYL TW50	LOGIN SUCCESSFUL	042412

_ 042412 MYL TX00 PMT AMT =80.00 BILL GRP =01 042412
 CFM NUM =193005042412
 _ 042412 MYL TX04 APP & DISBURSEMENT INFO WAS ACCESSED VIA INTERNET 042412
 _ 042412 MYL TW59 ACCOUNT INFORMATION ACCESSED VIA INTERNET 042412
 _ 042512 sys GD00 Email A9 requested for BOR JAMERIAL BENSON 042712

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

UNITY CD ____ ____

DATE SOURCE MESSAGE PST/RESOLVE

032723 E18565 ____ CONT _

_ 042612 SYSTEM GK00 DELQ DAYS REDUCED FROM 008 TO 000 FOR LOAN(S) 01,0 042712

2

_ 042712 SYSTEM GK00 CANCEL REASON CD: DR WITH AGENCY WCC FOR LOANS 042712

01,02

_ 052012 SYSTEM P099 MONTHLY BILL: SLM E051912

_ 052012 SYSTEM P102 NEW BILL SUMMARY PAGES E051912

_ 052012 SYSTEM GZ00 REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD 051912

COS CALLS ADJ

_ 052012 MYL TW50 LOGIN SUCCESSFUL 052012

_ 052012 MYL TX00 PMT AMT =70.00 BILL GRP =01 052012

CFM NUM =233412052012

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 _____ CONT _
 _ 052212 SYSTEM GK00 PLACED WITH AGENCY WCC LOAN(S) 052212
 01,02
 _ 052212 SYSTEM GK00 DELQ DAYS REDUCED FROM 004 TO 000 FOR LOAN(S) 01,0 052312
 2
 _ 052312 SYSTEM GK00 CANCEL REASON CD: DR WITH AGENCY WCC FOR LOANS 052312
 01,02
 _ 061812 MYL TW50 LOGIN SUCCESSFUL 061812
 _ 061812 MYL TX00 PMT AMT =80.00 BILL GRP =01 061812
 CFM NUM =161624061812
 _ 061812 SYSTEM P099 MONTHLY BILL: SLM E061912
 _ 061812 SYSTEM P102 NEW BILL SUMMARY PAGES E061912

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 _____ CONT _
 _ 061812 SYSTEM GZ00 REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD 061912
 COS CALLS ADJ

_ 062012 SYSTEM GK00 DELQ DAYS REDUCED FROM 002 TO 000 FOR LOAN(S) 01,0 062112
2
_ 071712 MYL TW50 LOGIN SUCCESSFUL 071712
_ 071712 MYL TX00 PMT AMT =69.70 BILL GRP =01 071712
CFM NUM =230532071712
_ 071712 MYL TX04 APP & DISBURSEMENT INFO WAS ACCESSED VIA INTERNET 071712
_ 071712 MYL TW59 ACCOUNT INFORMATION ACCESSED VIA INTERNET 071712
_ 071712 MYL TX02 PAYMENT INFORMATION WAS ACCESSED VIA INTERNET 071712
_ 071812 SYSTEM P099 MONTHLY BILL: SLM E071912
_ 071812 SYSTEM P102 NEW BILL SUMMARY PAGES E071912

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

UNITY CD ____ ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _

_ 071812 SYSTEM GZ00 REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD 071912
COS CALLS ADJ

_ 071912 SYSTEM GK00 DELQ DAYS REDUCED FROM 001 TO 000 FOR LOAN(S) 01,0 072012
2

_ 071912 SYSTEM GK0D X933 PMT CFN EMAIL SENT 072012

_ 081912 SYSTEM P099 MONTHLY BILL: SLM E081912

_ 081912 SYSTEM P102 NEW BILL SUMMARY PAGES E081912

_ 081912 SYSTEM GZ00 REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD 081912
COS CALLS ADJ

_ 082212 SYSTEM GK00 PLACED WITH AGENCY WCC LOAN(S) 082212
01,02

_ 082212 MYL TW50 LOGIN SUCCESSFUL 082212

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE SOURCE MESSAGE PST/RESOLVE

032723 E18565 ____ CONT _

_ 082212 MYL TX00 PMT AMT =80.00 BILL GRP =01 082212

CFM NUM =130919082212

_ 082212 SYSTEM GD00 CALL ATTEMPTS 1) 120822 1117 A 082412

_ 082312 SYSTEM GK00 DELQ DAYS REDUCED FROM 005 TO 000 FOR LOAN(S) 01,0 082412

2

_ 082312 SYSTEM GK0D X933 PMT CFN EMAIL SENT 082412

_ 082412 SYSTEM GK00 CANCEL REASON CD: DR WITH AGENCY WCC FOR LOANS 082412

01,02

_ 091712 MYL TW50 LOGIN SUCCESSFUL 091712

_ 091712 MYL TX00 PMT AMT =70.00 BILL GRP =01 091712

CFM NUM =204005091712

_ 091812 SYSTEM P099 MONTHLY BILL: SLM E091912

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 091812	SYSTEM P102		NEW BILL SUMMARY PAGES	E091912
_ 091812	SYSTEM GZ00		REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD	091912
			COS CALLS ADJ	
_ 091912	SYSTEM GK00		DELQ DAYS REDUCED FROM 001 TO 000 FOR LOAN(S) 01,0	092012
_ 091912	SYSTEM GK0D		X933 PMT CFN EMAIL SENT	092012
_ 101812	SYSTEM P099		MONTHLY BILL: SLM	E101912
_ 101812	SYSTEM P102		NEW BILL SUMMARY PAGES	E101912
_ 101812	SYSTEM GZ00		REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD	101912
			COS CALLS ADJ	
_ 102112	MYL TX04		APP & DISBURSEMENT INFO WAS ACCESSED VIA INTERNET	102112
_ 102112	MYL TW50		LOGIN SUCCESSFUL	102112

2

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 102112	MYL TX00		PMT AMT =149.61 BILL GRP =01	102112
			CFM NUM =214043102112	
_ 102212	SYSTEM GK00		PLACED WITH AGENCY WCC LOAN(S)	102112
			01,02	
_ 102312	SYSTEM GK00		DELQ DAYS REDUCED FROM 005 TO 000 FOR LOAN(S) 01,0	102412
_ 102312	SYSTEM GK0D		X933 PMT CFN EMAIL SENT	102412

2

_ 102412 SYSTEM GK00 CANCEL REASON CD: DR WITH AGENCY WCC FOR LOANS 102412
 01,02
 _ 111212 SYSTEM K520 ANNUAL COSIGNER INT STMT - PRIV 111212
 _ 111812 SYSTEM P099 MONTHLY BILL: SLM E111812
 _ 111812 SYSTEM P102 NEW BILL SUMMARY PAGES E111812

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 111912	MYL	TX04 APP & DISBURSEMENT INFO WAS ACCESSED VIA INTERNET	111912
_ 111912	MYL	TW50 LOGIN SUCCESSFUL	111912
_ 111912	MYL	TX00 PMT AMT =74.94 BILL GRP =01	111912
		CFM NUM =153218111912	
_ 111912	MYL	TX02 PAYMENT INFORMATION WAS ACCESSED VIA INTERNET	111912
_ 111912	MYL	TX04 APP & DISBURSEMENT INFO WAS ACCESSED VIA INTERNET	111912
_ 111912	MYL	TW50 LOGIN SUCCESSFUL	111912
_ 112112	SYSTEM	GK0D X933 PMT CFN EMAIL SENT	112212
_ 112712	MYL	TX04 APP & DISBURSEMENT INFO WAS ACCESSED VIA INTERNET	112712
_ 112712	MYL	TW50 LOGIN SUCCESSFUL	112712
_ 121612	MYL	TX04 APP & DISBURSEMENT INFO WAS ACCESSED VIA INTERNET	121612
_ 121612	MYL	TW50 LOGIN SUCCESSFUL	121612

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ _
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 ____ _ CONT _
 _ 121612 MYL TX02 PAYMENT INFORMATION WAS ACCESSED VIA INTERNET 121612
 _ 121612 MYL TX00 PMT AMT =40.00 BILL GRP =01 121612
 CFM NUM =224223121612
 _ 121812 SYSTEM P099 MONTHLY BILL: SLM E121912
 _ 121812 SYSTEM P102 NEW BILL SUMMARY PAGES E121912
 _ 121812 SYSTEM GK0D X933 PMT CFN EMAIL SENT 121912
 _ 122812 IVR TX00 IVR Call Information, Date of Call 12/28/2012, Tim 122812
 e of Call 12:27:16, Caller Dialed 87093
 _ 122812 c47052 TK00 Borrower phone contact re: Pymt Question/Prob 122812
 _ 011313 MYL TX04 APP & DISBURSEMENT INFO WAS ACCESSED VIA INTERNET 011313
 _ 011313 MYL TW50 LOGIN SUCCESSFUL 011313
 _ 011813 SYSTEM P099 MONTHLY BILL: SLM E011913

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ _
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 ____ _ CONT _
 _ 011813 SYSTEM P102 NEW BILL SUMMARY PAGES E011913
 _ 011813 SYSTEM GZ00 REEVALUATED STRATEGY FOR BILL # 01 GUARANTOR ADD 011913

COS CALLS ADJ

_ 012013 SYSTEM K306 SLM APN COVER LTR GENERATED BY CLASS E012013
 _ 012013 SYSTEM K308 SLM PRIVACY AS ENCLOSURE E012013
 _ 012013 SYSTEM GB00 KEY ACTIVITY 3 - ANNUAL PRIVACY POLICY 012013
 PIGGYBACKED WITH K306 LTR
 _ 012213 SYSTEM GK00 PLACED WITH AGENCY WCC LOAN(S) 012213
 01,02
 _ 012213 MYL TX04 APP & DISBURSEMENT INFO WAS ACCESSED VIA INTERNET 012213
 _ 012213 MYL TW50 LOGIN SUCCESSFUL 012213

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _

_ 012213 MYL TX00 PMT AMT =109.45 BILL GRP =01 012213

CFM NUM =152425012213

_ 012413 SYSTEM GK00 DELQ DAYS REDUCED FROM 006 TO 000 FOR LOAN(S) 01,0 012513

2

_ 012413 SYSTEM GK0D X933 PMT CFN EMAIL SENT 012513

_ 012513 SYSTEM GK00 CANCEL REASON CD: DR WITH AGENCY WCC FOR LOANS 012513

01,02

_ 012813 MYL TX04 APP & DISBURSEMENT INFO WAS ACCESSED VIA INTERNET 012813

_ 012813 MYL TW50 LOGIN SUCCESSFUL 012813

_ 012813 MYL TX02 PAYMENT INFORMATION WAS ACCESSED VIA INTERNET 012813

_ 012813 MYL TX04 APP & DISBURSEMENT INFO WAS ACCESSED VIA INTERNET 012813

_ 012813 MYL TW50 LOGIN SUCCESSFUL 012813

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____ _

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 013013	MYL	TX04 APP & DISBURSEMENT INFO WAS ACCESSED VIA INTERNET	013013
_ 013013	MYL	TW50 LOGIN SUCCESSFUL	013013
_ 013013	MYL	TX14 BORROWER REQUESTED TAX LETTER FROM WEB SITE	013013
_ 021213	MYL	TX04 APP & DISBURSEMENT INFO WAS ACCESSED VIA INTERNET	021213
_ 021213	MYL	TW50 LOGIN SUCCESSFUL	021213
_ 021213	MYL	TX02 PAYMENT INFORMATION WAS ACCESSED VIA INTERNET	021213
_ 021813	MYL	TX04 APP & DISBURSEMENT INFO WAS ACCESSED VIA INTERNET	021813
_ 021813	MYL	TW50 LOGIN SUCCESSFUL	021813
_ 021813	MYL	TX00 PMT AMT =74.51 BILL GRP =01	021813
		CFM NUM =224717021813	
_ 021813	MYL	TX02 PAYMENT INFORMATION WAS ACCESSED VIA INTERNET	021813
_ 021813	SYSTEM	P099 MONTHLY BILL: SLM	E021913

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD _____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 021813	SYSTEM P102	NEW BILL SUMMARY PAGES	E021913
_ 022013	SYSTEM GK0D X933	PMT CFN EMAIL SENT	022113
_ 022613	MYL TX04	APP & DISBURSEMENT INFO WAS ACCESSED VIA INTERNET	022613
_ 022613	MYL TW50	LOGIN SUCCESSFUL	022613
_ 031813	MYL TX04	APP & DISBURSEMENT INFO WAS ACCESSED VIA INTERNET	031813
_ 031813	MYL TW50	LOGIN SUCCESSFUL	031813
_ 031813	MYL TX00	PMT AMT =80.00 BILL GRP =01	031813
		CFM NUM =223229031813	
_ 031813	MYL TX02	PAYMENT INFORMATION WAS ACCESSED VIA INTERNET	031813
_ 031813	SYSTEM P099	MONTHLY BILL: SLM	E031913
_ 031813	SYSTEM P102	NEW BILL SUMMARY PAGES	E031913
_ 032013	SYSTEM GK0D X933	PMT CFN EMAIL SENT	032113

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN _____ PG _____ OWN _____ ST _____ GU _____ LN _____ DT _____
SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
NAME JAMERIAL Q BENSON OWNER *****
LETTER REQUEST _____ CLASS CD _____ LOANS SELECTED 12345678901234567890
UNITY CD _____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 040713	MYL TX04	APP & DISBURSEMENT INFO WAS ACCESSED VIA INTERNET	040713
_ 040713	MYL TW50	LOGIN SUCCESSFUL	040713
_ 040713	MYL TX00	PMT AMT =20.00 LOAN NUM=01	040713
		CFM NUM =215435040713	
_ 040713	MYL TX00	PMT AMT =20.00 LOAN NUM=02	040713
		CFM NUM =215435040713	
_ 040913	SYSTEM GK0D X933	PMT CFN EMAIL SENT	041013

_ 041813 SYSTEM P099 MONTHLY BILL: SLM E041913
 _ 041813 SYSTEM P102 NEW BILL SUMMARY PAGES E041913
 _ 042113 MYL TX04 APP & DISBURSEMENT INFO WAS ACCESSED VIA INTERNET 042113
 _ 042113 MYL TW50 LOGIN SUCCESSFUL 042113
 _ 042113 CISMYL C006 ADDRESS CHANGE 042113

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

UNITY CD ____ ____

DATE SOURCE MESSAGE PST/RESOLVE

032723 E18565 ____ CONT _

_ 042113 MYL TX00 PMT AMT =36.64 LOAN NUM=01 042113

CFM NUM =214549042113

_ 042113 MYL TX00 PMT AMT =43.36 LOAN NUM=02 042113

CFM NUM =214549042113

_ 042113 MYL TX02 PAYMENT INFORMATION WAS ACCESSED VIA INTERNET 042113

_ 042113 MYL TX14 BORROWER REQUESTED TAX LETTER FROM WEB SITE 042113

_ 042313 SYSTEM GK0D X933 PMT CFN EMAIL SENT 042413

_ 051913 SYSTEM P099 MONTHLY BILL: SLM E051913

_ 051913 SYSTEM P102 NEW BILL SUMMARY PAGES E051913

_ 052113 MYL TX04 APP & DISBURSEMENT INFO WAS ACCESSED VIA INTERNET 052113

_ 052113 MYL TW50 LOGIN SUCCESSFUL 052113

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 _____ CONT _
 _ 052113 MYL TX00 PMT AMT =36.64 LOAN NUM=01 052113
 CFM NUM =133341052113
 _ 052113 MYL TX00 PMT AMT =43.36 LOAN NUM=02 052113
 CFM NUM =133341052113
 _ 052213 SYSTEM GK0D X933 PMT CFM EMAIL SENT 052313
 _ 061713 MYL TX04 APP & DISBURSEMENT INFO WAS ACCESSED VIA INTERNET 061713
 _ 061713 MYL TW50 LOGIN SUCCESSFUL 061713
 _ 061713 MYL TX02 PAYMENT INFORMATION WAS ACCESSED VIA INTERNET 061713
 _ 061713 IVR TX00 IVR Call Information, Date of Call 06/17/2013, Tim 061713
 e of Call 19:24:32, Caller Dialed 87093

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 _____ CONT _
 _ 061713 C45885 TT00 MANLR 1-01;1-02;as per borr rqst,please send payme 061713
 nt transaction history with his declining bal.alre

ady adv that he can check pmt transaction

_ 061713 C45885 TK00 online,but insisted for declining bal.k056 is not 061713
suffiecient as well.thanks

_ 061713 C45885 TK00 Payment Question/Prob 061713

_ 061713 C45885 TK00 Borrower phone contact re: web - Advised Web Site 061713

_ 061813 SYSTEM P099 MONTHLY BILL: SLM E061913

_ 061813 SYSTEM P102 NEW BILL SUMMARY PAGES E061913

_ 061913 SYSTEM A045 PRE-NOTIFICATION LTR - ALL BILL METHODS E061913

_ 061913 SYSTEM A046 PRE-NOTIFICATION LETTER - COSIGNER 061913

_ 062113 E69591 TT02 IDT CLOSED PER INVALID/INCORRCT REQUEST 062113

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 062113	E69591	GJ00 MANLR IDT 061713; WE NOT LONGER PROVIDE DECL BAL THE B CAN ACCESS THE WEBSITE TO OBTAIN ENTIRE PY HISTORY; NAT	062113
_ 070213	MYL	TX04 APP & DISBURSEMENT INFO WAS ACCESSED VIA INTERNET	070213
_ 070213	MYL	TW50 LOGIN SUCCESSFUL	070213
_ 070213	MYL	TX04 APP & DISBURSEMENT INFO WAS ACCESSED VIA INTERNET	070213
_ 070213	MYL	TW50 LOGIN SUCCESSFUL	070213
_ 070213	MYL	TX14 BORROWER REQUESTED TAX LETTER FROM WEB SITE	070213
_ 070313	MODSTR	GK7W FDR PRECONVERSION NOTIFY MSG BLAST SENT	070313
_ 070813	MYL	TX04 APP & DISBURSEMENT INFO WAS ACCESSED VIA INTERNET	070813
_ 070813	MYL	TW50 LOGIN SUCCESSFUL	070813
_ 070813	MYL	TX02 PAYMENT INFORMATION WAS ACCESSED VIA INTERNET	070813

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE SOURCE MESSAGE PST/RESOLVE

032723 E18565 ____ CONT _

_ 070813 IVR TX00 IVR Call Information, Date of Call 07/08/2013, Tim 070813
e of Call 13:56:23, Caller Dialed 87093

_ 070813 C47066 K056 STANDARD PAYMENT HISTORY E070813

_ 070813 C47066 K024 CURRENT ACCOUNT INFORMATION E070813

_ 070813 C47066 K056 STANDARD PAYMENT HISTORY E070813

_ 070813 C47066 K024 CURRENT ACCOUNT INFORMATION E070813

_ 070813 C47066 K299 1098-E TAX HISTORY E070813

_ 070813 C47066 TK00 Account Bal 070813

_ 070813 C47066 TK00 Advised website 070813

_ 070813 C45646 GG00 PER IDT REVIEW,SENT FEEDBACK TO REP WHO GNRTD IDT 070813
FOR MANLR

_ 071513 MYL TX04 APP & DISBURSEMENT INFO WAS ACCESSED VIA INTERNET 071513

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 071513	MYL	TW50	LOGIN SUCCESSFUL	071513
_ 071513	MYL	TX00	PMT AMT =73.63 BILL GRP =01 CFM NUM =220834071513	071513
_ 071513	MYL	TX04	APP & DISBURSEMENT INFO WAS ACCESSED VIA INTERNET	071513
_ 071513	MYL	TW50	LOGIN SUCCESSFUL	071513
_ 071613	IVR	TX00	IVR Call Information, Date of Call 07/16/2013, Time of Call 17:44:55, Caller Dialed 87093	071613
_ 071613	C48689	TK00	Account Bal	071613
_ 071613	C48689	TK00	Auto Debit Question	071613
_ 071613	C48689	TK00	Payment Question/Prob	071613
_ 071613	MYL	TX04	APP & DISBURSEMENT INFO WAS ACCESSED VIA INTERNET	071613
_ 071613	MYL	TW50	LOGIN SUCCESSFUL	071613

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 071613	IVR	TX00	IVR Call Information, Date of Call 07/16/2013, Time of Call 19:20:09, Caller Dialed 87093	071613
_ 071613	C45632	K299	1098-E TAX HISTORY	E071613
_ 071613	MYL	TX04	APP & DISBURSEMENT INFO WAS ACCESSED VIA INTERNET	071613
_ 071613	MYL	TX04	APP & DISBURSEMENT INFO WAS ACCESSED VIA INTERNET	071613
_ 071613	C45632	TX00	MYL CO-BROWSE BY C45632	071613
_ 071613	MYL	TX14	BORROWER REQUESTED TAX LETTER FROM WEB SITE	071613

_ 071613 C45632 TK00 1098E Question 071613
 _ 071713 SYSTEM GK0D X933 PMT CFN EMAIL SENT 071813
 _ 071813 Blackh GK00 Loan moved to new private credit system 071813
 LNS STAGED FOR TRANSFER 12.....

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE SOURCE MESSAGE PST/RESOLVE

032723 E18565 ____ CONT _

_ 071813 SYSTEM GP00 FDR ACCT 5029350481051345; LN 01; PRIN 2,808.25 091813

MPA 30.27; PST DUE 0.00; FEES 0.00

PMT DUE 30.27; AC INT 0.40; DUE 08/18/13

_ 071813 SYSTEM GP00 FDR ACCT 5029350481051352; LN 02; PRIN 4,040.59 091813

MPA 43.36; PST DUE 0.00; FEES 0.00

PMT DUE 43.36; AC INT 0.58; DUE 08/18/13

_ 072413 MYL TX04 APP & DISBURSEMENT INFO WAS ACCESSED VIA INTERNET 072413

_ 081813 MYL TX04 APP & DISBURSEMENT INFO WAS ACCESSED VIA INTERNET 081813

_ 082113 MYL TX04 APP & DISBURSEMENT INFO WAS ACCESSED VIA INTERNET 082113

_ 092213 MYL TX04 APP & DISBURSEMENT INFO WAS ACCESSED VIA INTERNET 092213

_ 101713 MYL TX04 APP & DISBURSEMENT INFO WAS ACCESSED VIA INTERNET 101713

_ 020314 MYL TX14 BORROWER REQUESTED TAX LETTER FROM WEB SITE 020314

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 020314	SYSTEM GD00	CALL ATTEMPTS 1) 140203 1846 V	020514
_ 021714	MYL TX14	BORROWER REQUESTED TAX LETTER FROM WEB SITE	021714
_ 043014	MODSTR GXV4	NOTIFY 1-COMPANY SPLIT-BORROWER-EMAIL	043014
_ 121714	CISMYL C338	SITE CHANGED	121714
_ 122914	MODSTR GMB3	EML- STMT OF INT TO BE SNT <\$600	122914
_ 123114	C43503 TK00	Account Bal	123114
_ 123114	C43503 TK00	Interest Question	123114
_ 123114	C43503 TK00	Advised website	123114
_ 123114	C43503 TK00	Payment Question/Prob	123114
_ 010715	C51287 TK00	borr ci to have total payment be calculated -amt i s6027.91 interest2370.94 principal balance3656.97a nd cap interest3471.5/send idt request for	010715

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 010715	C51287 TK00	resesarching balance	010715
_ 010915	C52763 GR71	VERIFIED BORROWER E-MAIL ADDRESS	010915

_ 010915 C52763 GR78 BORROWER REQUESTED PROMO MAILINGS 010915
 _ 010915 C52763 TK00 Payment Question/Prob 010915
 _ 010915 SYSTEM GPQ2 REMINDER FOR NAVI CUSTOMER DIALING INCORRECT TFN 010915
 _ 011715 SYSTEM K135 STUDENT LOAN STATEMENT OF INTEREST E011715
 _ 011715 PwrLdr MDOC MDOC ADDR=IN1P41a781f4d8 LTR CD=GFB4 012215
 _ 011715 PwrLdr MDOC MDOC ADDR=IN1P41a7873728 LTR CD=GFB4 012215
 _ 012115 C42815 TK00 Q&A 012115
 _ 012115 C42815 TK00 per borr who has FDR loans reqst to speak to Domes 012115
 tic Rep, adv rep to connect the call directly to v
 DN 10625 as announce call per borr reqst domestic

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 012115	C42815 TK00	rep	012115
_ 012115	C52902 TK00	borr rqstd for a domestic rep; tried to xfr to esc a, bt HQ advsd that FDR trained are already empowe red to xfr to domestic already; HQ provided VDN	012115
_ 012115	C52902 TK00	10625, bt wait ime is >30 mins; xfrd to esca//	012115
_ 012115	C52902 TK00	Borrower phone contact re: Re-route/transfer	012115
_ 012115	C35805 TK00	Cares Dialed 916019064145	012115
_ 012115	C35805 TK00	Borrower phone contact re: Re-route/transfer	012115
_ 012115	CISMYL C101	AUXILIARY PHONE NUMBER CHANGE	012115
_ 012115	E74642 TK00	Borrower phone contact re: Re-route/transfer	012115
_ 012115	MYL TX14	BORROWER REQUESTED TAX LETTER FROM WEB SITE	012115

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE SOURCE MESSAGE PST/RESOLVE

032723 E18565 ____ CONT _

_ 012115 E71372 TK00 borr submitted req for research on acct balance, b 012115
ur didn't receive response, I resent idt to resear
ch, but wanted sup, sent to sup

_ 012115 E71372 TK00 Borrower phone contact re: Re-route/transfer 012115

_ 012115 E72040 GG00 Rcvd T/C 012115

_ 021715 MYL TW50 LOGIN SUCCESSFUL 021715

_ 021715 MYL TX14 BORROWER REQUESTED TAX LETTER FROM WEB SITE 021715

_ 021815 IVR TX00 IVR Call Information, Date of Call 02/18/2015, Tim 021815
e of Call 17:46:58, caller Dialed 8882725543

_ 021815 C51777 TK00 borr called; said that he requested for the paymen 021815
t history since he started making paymnts wth the
declining balance to be emailed to him but he did

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT
021815	C51777	TK00	not receive any; sent idt wth borrr;'s request and adv him that it will be sent via regular mail; adv tf	021815
021815	C51777	TK00	adv completion will be 02/26/15 and mailing time i s 7-10 days	021815
022315	e50369	TX00	MYL CO-BROWSE ENDED BY e50369	022315
022315	E72250	MDOC	MDOC ADDR=PA1S41a890e35e LTR CD=MK01	030215
022415	LSMACB	GR00	CREDIT BUREAU PAYMENT GRID UPDATED TO SUPPORT FDIC CONSENT ORDER	022415
031315	SYSTEM	GPP1	REMINDER FOR NON-BANK CUST TO VISIT NAVIENT.COM	031315
031615	MYL	TW50	LOGIN SUCCESSFUL	031615

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN _____ PG _____ OWN _____ ST _____ GU _____ LN _____ DT _____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST _____ CLASS CD _____ LOANS SELECTED 12345678901234567890
 UNITY CD _____

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT
041715	E67864	TK00	ED OMB CALLED REQ A STATUS HIST FOR THE LNS ADDED INTO THE CONSOL/BWR FEELS THAT THE BAL IN NOT REF CORR/REQ INFO TO BE FXD#6063964821/PH#6063302470	041715
042015	E65034	GH92	ACCT RECEIVED IN OCA FOR REVIEW AND RESPONSE	042015
042015	E53494	GK00	**OCA**RCVD REQUEST ON THE ACCOUNT FOR A STATUS HI ST THE CUSTOMER IS THE BALANCE OF HIS CONSOLIDATIO N WHAT A STATUS HIST WOULD BE NEEDED FOR DOES NOT	042015

_ 042015 E53494 GK00 **OCA**MAKE SENSE CALLED THE OMB AND LEFT A VM FOR 042015
 A CALL BACK TO CONFIRM THE INFORMATION THAT IS NEE
 DED ON THE ACCOUNT PRVD MY CONTACT INFO ADVISED WO
 _ 042015 E53494 GK00 **OCA**ULD BE OUT 21ST BUT RETURNING ON 22ND 042015

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

UNITY CD ____ ____

DATE SOURCE MESSAGE PST/RESOLVE

032723 E18565 ____ _____ CONT _

_ 042915 E59854 TK00 AMANDA BAKER OMB CALLED; VERIFIED ACCT INFO 042915
 XFER CALL TO ADVOCATE FOR FOLLOW UP

_ 042915 E53494 GK00 **OCA**8TALKED TO THE OMB JAMIE ON THE ACCOUNT SHE 042915
 DOES NOT WANT STATUS HISTO SHE IS REQUESTING PH ON
 THE ACCOUNT ADVISED WILL WORK ON AND GET OUT TO H

_ 042915 E53494 GK00 **OCA**ER SHE THANKED ME 042915

_ 042915 E59854 TK00 Review Acct w/o Cust Contact 042915

_ 050515 E53494 GK00 **OCA**CORRECTION OMB WHO REQUESTED PH IS AMANDA B 050515
 AKER TO BE FAXED TO 606-396-4821 COMPLETED PH AND
 FAX COVERSHEET TO SEND TO PMB AS REQUESTED

_ 050515 E53494 MY96 OCA; AWAITING QC 050515

_ 050715 E58500 MY99 OCA QC COMPLETE 050715

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ _
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 _____ CONT _
 _ 050715 E53494 GK24 SENT RESPONSE TO CUSTOMER 050715
 _ 050715 E53494 GY95 OCA REVIEW COMPLETE 050715
 _ 051815 E69315 GK00 OCA - SENT INQ & RESPONSE TO BE SCANNED 051815
 _ 051915 CISOLA C102 AUXILIARY ADDRESS CHANGE 051915
 _ 051915 CISOLA GR71 VERIFIED BORROWER E-MAIL ADDRESS 051915
 _ 051915 CISOLA GR78 BORROWER REQUESTED PROMO MAILINGS 051915
 _ 051915 CISOLA C148 COS E-MAIL USE FLAG CHANGE 051915
 _ 051915 CISOLA C149 COS E-MAIL PMS FLAG CHANGE 051915
 _ 052015 MYL TW50 LOGIN SUCCESSFUL 052015
 _ 052015 MYL TX02 PAYMENT INFORMATION WAS ACCESSED VIA INTERNET 052015
 _ 052715 E21002 MDOC MDOC ADDR=PA1S41aa7dfe20 LTR CD=MK01 060115
 _ 061715 MYL TW50 LOGIN SUCCESSFUL 061715

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ _
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 _____ CONT _
 _ 061715 IVRwes TX00 IVR Call Information, Date of Call 06/17/2015, Time of Call 12:49:38, Caller Dialed 8882725543 061715

_ 061715 C51608 TK00 Payment Question/Prob 061715
 _ 061715 C51608 TK00 Account Bal 061715
 _ 061715 SYSTEM GPP1 REMINDER FOR NON-BANK CUST TO VISIT NAVIENT.COM 061715
 _ 071015 MYL TW50 LOGIN SUCCESSFUL 071015
 _ 071015 MYL TX02 PAYMENT INFORMATION WAS ACCESSED VIA INTERNET 071015
 _ 071015 IVRwes TX00 IVR Call Information, Date of Call 07/10/2015, Time of Call 11:45:33, Caller Dialed 8882725543 071015
 _ 071015 C55518 K024 CURRENT ACCOUNT INFORMATION E071015
 _ 071015 C55518 K056 STANDARD PAYMENT HISTORY E071015

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 071015	C55518 TK00	borr req ltr showing pmts alloc to prin&int and de clining balance;adv proc,mailing time,vrfd addr.	071015
_ 071015	MYL TW50	LOGIN SUCCESSFUL	071015
_ 071015	PwrLdr MDOC	MDOC ADDR=IN1P41ab44705e LTR CD=GFB4	071115
_ 071015	PwrLdr MDOC	MDOC ADDR=IN1P41ab4470ed LTR CD=GFB4	071115
_ 081715	MYL TW50	LOGIN SUCCESSFUL	081715
_ 091715	MYL TW50	LOGIN SUCCESSFUL	091715
_ 100715	MYL TW50	LOGIN SUCCESSFUL	100715
_ 110415	E58632 TK00	per OCA voicemail received, placed call to Shadera Upchurch, Department of Education Ombudsman, but there was no answer; left message with OCA hours	110415
_ 110415	E58632 TK00	and phone number	110415

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PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

UNITY CD ____ _

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565	____	CONT _
_ 110515	E17282	TK00 Borrower research re: Reviewed Account	110515
_ 110515	E59854	TK00 Review Acct w/o Cust Contact	110515
_ 110515	E59854	TK00 Shadera Upchurch OMB called; verified acct info; w anted to verify if customer had any open balances that were federal and being paid upon via auto	110515
_ 110515	E59854	TK00 debit; advsd all federal loans pcon'd, however, cu stomer may have other products with Navient;	110515
_ 110515	MYL	TW50 LOGIN SUCCESSFUL	110515
_ 110515	MYL	TX02 PAYMENT INFORMATION WAS ACCESSED VIA INTERNET	110515
_ 110515	MYL	TW50 LOGIN SUCCESSFUL	110515
_ 110615	e71403	TX00 MYL CO-BROWSE BY e71403	110615
_ 111015	c49223	TX00 MYL CO-BROWSE BY c49223	111015

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PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 111015	MYL TW50		LOGIN SUCCESSFUL	111015
_ 111015	C49223 TK00		advised to call back tomorrow and check if its needed to be xferd to escalations since this was handled by oca	111015
_ 111015	C44367 TK00		Q&A	111015
_ 111215	C36221 TK00		fdr/ borr call back/ as per prev corr/ acct handled by OCA/ escalated call to supervisor	111215
_ 111215	C36221 TK00		Borrower phone contact re: Cares Dialed 11457	111215
_ 111215	C43253 TK00		Cares Dialed (888) 545-4199	111215
_ 111215	C43253 TK00		borr is requesting to be connected to the dept who 's handling his case, bor ris insisting for the delinquent balance to be sent and was advsd that the	111215

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153). PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 111215	C43253 TK00		acct. is being handled by OCA, called OCA and advsd that there's no open case but Ombudsman is calling us about the acct, OCA rep asked for the call to be transfrd over, transfrd call accordingly	111215
_ 111215	C43253 GG00		**ESCALATIONS**	111215
_ 111215	E61168 TK00		Borrower escalation request full payment history principal/interest/fees telephone 601-906-4145 sent	111215

for assgnmt

_ 111815 E69824 TK00 Borrower research re: Reviewed Account 111815
 _ 120715 MYL TW50 LOGIN SUCCESSFUL 120715
 _ 120715 C52003 TK00 borr is working with oca call tran to hq 120715
 _ 120715 C52003 TK00 Borrower phone contact re: Cares Dialed 11457 120715

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 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 120715	C45647 TK00	Cares Dialed 18885454199	120715
_ 120715	C45647 GG00	Escalation	120715
_ 120715	C45647 TK00	Borr is requesting for full pmt history; account o	120715
		n open issue with OCA. Borr wanted to be connected	
		to the same department.	
_ 120715	C45647 TK00	while connecting to ART, borr disconnected. NAT	120715
_ 120815	E59660 TK00	brw called to check status of rqst made in Novembe	120815
		r/advocateunavaileble/trans to voicemail	
_ 121415	E17282 TK00	rcvd call from cust; transfer to advocate	121415
_ 123015	E69824 GK00	***OCA*** DRAFTED LETTER WITH PAYMENT HISTORY FOR	123015
		OPEN LOANS. SUBMITTED FOR QX	
_ 011116	E65130 MDOC	MDOC ADDR=PA1S41af3802b8 LTR CD=MK01	011316

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 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 011116	E65130	MDOC MDOC ADDR=PA1S41af380928 LTR CD=MK01	011316
_ 011116	E65130	MDOC MDOC ADDR=PA1S41af3802a0 LTR CD=MK01	011316
_ 011116	E65130	MDOC MDOC ADDR=PA1S41af3802b9 LTR CD=MK01	011316
_ 011116	E65130	MDOC MDOC ADDR=PA1S41af3802a1 LTR CD=MK01	011316
_ 011116	E65130	MDOC MDOC ADDR=PA1S41af380929 LTR CD=MK01	011316
_ 011116	E65130	MDOC MDOC ADDR=PA1S41af38092a LTR CD=MK01	011316
_ 011116	E65130	MDOC MDOC ADDR=PA1S41af3802ba LTR CD=MK01	011316
_ 011116	E65130	MDOC MDOC ADDR=PA1S41af3802a2 LTR CD=MK01	011316
_ 011116	E65130	MDOC MDOC ADDR=PA1S41af3802bb LTR CD=MK01	011316
_ 011116	E65130	MDOC MDOC ADDR=PA1S41af3802a3 LTR CD=MK01	011316
_ 011116	E65130	MDOC MDOC ADDR=PA1S41af38092b LTR CD=MK01	011316
_ 011116	E65130	MDOC MDOC ADDR=PA1S41af38092c LTR CD=MK01	011316

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
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CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 011116	E65130	MDOC MDOC ADDR=PA1S41af3802bc LTR CD=MK01	011316
_ 011116	E65130	MDOC MDOC ADDR=PA1S41af3802a4 LTR CD=MK01	011316

_ 011116 E65130 MDOC MDOC ADDR=PA1S41af3802bd LTR CD=MK01 011316
 _ 011116 E65130 MDOC MDOC ADDR=PA1S41af3802fe LTR CD=MK01 011316
 _ 011116 E65130 MDOC MDOC ADDR=PA1S41af38092d LTR CD=MK01 011316
 _ 011116 E65130 MDOC MDOC ADDR=PA1S41af3802ff LTR CD=MK01 011316
 _ 011116 E65130 MDOC MDOC ADDR=PA1S41af38092e LTR CD=MK01 011316
 _ 011916 MYL2 TW50 LOGIN SUCCESSFUL 011916
 _ 012016 E69824 GK00 ***OCA*** SPOKE TO BORROWER REGARDING CONCERN AND 012016
 ADVISED WOULD NEED BANK STATEMENTS TO VERIFY TRANS
 ACTIONS BORROWER BELIEVES ARE MISSING
 _ 012316 SYSTEM K135 1098-E NOTICE LESS THAN \$600 E012316

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 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

UNITY CD ____ ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 012316	PwrLdr	MDOC MDOC ADDR=IN1P41af946e2e LTR CD=GFB4	012516
_ 021116	MYL2	TW50 LOGIN SUCCESSFUL	021116
_ 021216	MYL2	TW50 LOGIN SUCCESSFUL	021216
_ 021216	MYL2	TW50 LOGIN SUCCESSFUL	021216
_ 021616	C45804	TK00 rcvd cl frm bor said he sent his bank statements r e discrepancies of his pymts/acct being handled by OCA/ as per sup to xfr to hq to xfrd to OCA	021616
_ 021616	C42906	TK00 Cares Dialed 18885454199	021616
_ 021616	C42906	TK00 Transfer to another department	021616
_ 021616	C42906	TK00 acct handled by oca, brr wants to be transferred t o oca, xfer call	021616
_ 021716	E17282	TK00 rcvd 2 vm from cust for adv; fwd	021716

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PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE SOURCE MESSAGE PST/RESOLVE

032723 E18565 ____ CONT _

_ 021716 C43601 TK00 on set of the call borr asked to be transferred to 021716
a manager. adv that we can connect him to sup. ab
t OCA concern. escalated call

_ 021716 C42537 GG00 Escalation 021716

_ 021716 C42537 TK00 Bor requested to speak to oca to follow up his con 021716
cern when he spoke to oca.

_ 021716 E49158 GG00 Rcvd T/C 021716

_ 021716 E49158 TK00 recvd xfer cl frm bwr, already validated, he has b 021716
een trying to get back in touch with advocatefor s
everal days and said he left several voice mails,

_ 021716 E49158 TK00 transfered warm to advocate 021716

_ 021716 MYL2 TW50 LOGIN SUCCESSFUL 021716

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PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

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>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 030716	MYL2	TW50	LOGIN SUCCESSFUL	030716
_ 030716	MYL2	TX14	BORROWER REQUESTED TAX LETTER FROM WEB SITE	030716
_ 031716	MYL2	TW50	LOGIN SUCCESSFUL	031716
_ 031716	MYL2	TX14	BORROWER REQUESTED TAX LETTER FROM WEB SITE	031716
_ 040716	MYL2	TW50	LOGIN SUCCESSFUL	040716
_ 041816	MYL2	TW50	LOGIN SUCCESSFUL	041816
_ 042116	MYL2	TW50	LOGIN SUCCESSFUL	042116
_ 051716	MYL2	TW50	LOGIN SUCCESSFUL	051716
_ 061916	MYL2	TW50	LOGIN SUCCESSFUL	061916
_ 062116	MYL2	TW50	LOGIN SUCCESSFUL	062116
_ 071816	MYL2	TW50	LOGIN SUCCESSFUL	071816
_ 072416	MYL2	TW50	LOGIN SUCCESSFUL	072416

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>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 072416	MYL2	TX00	BANK ACCOUNT XXXX6309 SAVED	072416
_ 081716	MYL2	TW50	LOGIN SUCCESSFUL	081716
_ 100816	SYSTEM	GZ00	TRANSFER TO PIF FROM LSC/F ORIGINAL SUFFIX: 1	100816
_ 011517	SYSTEM	K135	1098-E NOTICE LESS THAN \$600	011517
_ 020617	MYL2	TW50	LOGIN SUCCESSFUL	020617
_ 020617	MYL2	TX14	BORROWER REQUESTED TAX LETTER FROM WEB SITE	020617
_ 010519	E44802	MDOC	MDOC ADDR=PA1S41cab0deda LTR CD=GK24	021119

_ 010719 E41154 MDOC MDOC ADDR=PA1041c9dd6b99 LTR CD=MI38 011219
 _ 010719 E62061 GK0M REC'D CUST DOC; FORWARDED TO CORRECT DEPT; NAT 011519
 _ 020719 E52517 MDOC MDOC ADDR=PA1041caacdf49 LTR CD=MK01 020719
 _ 020719 E18893 MDOC MDOC ADDR=PA1041cab0fb7d LTR CD=MK01 021119
 _ 020719 e72150 MDOC MDOC ADDR=XX1041caacdf49 LTR CD=MI37 021419

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 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

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>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

UNITY CD ____ ____

DATE SOURCE MESSAGE PST/RESOLVE

032723 E18565 ____ CONT _

_ 020719 e72150 MDOC MDOC ADDR=XX1041cab0fb7d LTR CD=MI37 021419

_ 020919 E52517 MDOC MDOC ADDR=PA1S41caebee6b LTR CD=GK24 022219

_ 021419 E72150 GH92 ACCT RECEIVED IN OCA FOR REVIEW AND RESPONSE 021419

_ 021419 E72150 GK00 **OCA RECEIVED LTR FROM BRW - BRW REQUESTING COPIE 021419

S OF ALL PNOTES AND UPDATE ON CURRENT STATUS OF EA

CH LN

_ 021419 E72150 GUB3 MADE OUTREACH TO CUSTOMER 021419

_ 021419 E72150 GK00 **OCA MADE OUTREACH TO BRW - SPOKE W BRW AND CONF 021419

NEEDS ALL PNOTES FOR LNS WE SERVICED, NEEDS IT FOR

LAWYER // BRW STATED THEY NEED INFO FROM SEVERAL

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 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 ____ CONT _
 _ 021419 E72150 GK00 SERVICERS // CONF WE CAN ONLY PROVIDE INFO ON NAVI 021419
 LNS, ALL OTHER SERVICERS WOULD NEED TO RESPOND ON
 THEIR OWN // CONF MAILING ADDRESS ON FILE IS CORRE
 _ 021419 E72150 GK00 CT - ADVISED WILL WORK ON REQUEST AND HAVE INFO MA 021419
 ILED TO BRW
 _ 021819 E72150 GK00 **OCA DRAFTED RESPONSE TO BRW W FED LN PNOTES, ADV 021819
 ISED WERE PCON // PROVIDED COPY OF 1/5/19 LTR WHIC
 H ADDRESSED CONCERNS ABOUT PRIV LNS // CONF CANNOT
 _ 021819 E72150 GK00 PROVIDE INFO ON ADDIT LNS W ANOTHER SERVICER 021819
 _ 021819 E72150 MY96 OCA; AWAITING QC 021819
 _ 021819 E73406 MY99 OCA QC COMPLETE 021819
 _ 021819 E72150 GK24 SENT RESPONSE TO CUSTOMER 021819

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 ____ CONT _
 _ 021819 E72150 GY95 OCA REVIEW COMPLETE 021819
 _ 022019 E38323 MDOC MDOC ADDR=PA1S41cb10b2fb LTR CD=MK01 022619

_ 091720 E42370 MDOC MDOC ADDR=PA1Sc38163ae20 LTR CD=GK24 092220
 _ 091521 E78453 GSE3 CRS: ESCALATION CALL RECEIVED FROM AGENT 091521
 _ 091521 E78453 GG00 ESC-REVWD NSLDS, BORR DISPUTING BAL'S 091521
 _ 091521 E78453 TK00 ADVSD TO CONTACT OMB/MOHELA BORR STATES ALREADY DI 091521
 D.. TIME IN QUESTION IS BTWN 2008-2013 WHILE ACS H
 AD THE LOAN AND WENT TO MOHELA IN 2013
 _ 091521 E78453 GG00 BAL PAID THRU CONSOL 32,179.71.. 43000 BAL WHEN MO 091521
 HELA TOOK OVER THE LOAN IN 2013.. CURRENT BAL OVER
 53979 ACCORDING TO NSLDS
 _ 112221 E18893 MDOC MDOC ADDR=PA10c382396eb1 LTR CD=MV01 112221

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

UNITY CD ____ ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 120921	E19043	MDOC MDOC ADDR=PA1Sc382426022 LTR CD=GK24	122221
_ 121321	e18222	MDOC MDOC ADDR=IN1Xc382414048 LTR CD=GK24	121421
_ 122721	E41299	MDOC MDOC ADDR=PA10c382466919 LTR CD=SG02	122721
_ 122921	E19043	MDOC MDOC ADDR=PA1Sc3824935c4 LTR CD=GK24	010422
_ 011222	E41299	MDOC MDOC ADDR=PA1Fc3824cfd98 LTR CD=SG02	011322
_ 022222	E19043	MDOC MDOC ADDR=PA1Sc382600a63 LTR CD=GK24	030722
_ 031122	E61004	MDOC MDOC ADDR=PA10c382692bb5 LTR CD=MK01	031122
_ 032322	E19043	MDOC MDOC ADDR=PA1Sc382706c6c LTR CD=GK24	033122
_ 071922	IDTOPE	GX00 ID:41819469 , IDT TYPE: Manual Letter Requests is created on 07/19/2022 by e72625	072022
_ 072022	E59966	G196 CLAIM FILED WITH THE ORIGINAL PROMISSORY NOTE	072022
_ 072022	E59966	MK24 DISREGARD PREVIOUS ENTRY	072022

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

UNITY CD ____ _

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 072022	E59966	G186 LETTER TYPED; AWAITING QC	072022
_ 072022	E59966	GJ00 PER MANLR IDT 41819469; SEE -1 CORR	072022
_ 072022	IDTCLS	GX00 ID:41819469 LoanNo: 2-01, IDT Type: Manual Lette	072122
		r Requests is completed on 07/20/2022 by e59966	
_ 072022	IDTCLS	GX00 ID:41819469 LoanNo: 2-02, IDT Type: Manual Lette	072122
		r Requests is completed on 07/20/2022 by e59966	
_ 072022	IDTCLS	GX00 ID:41819469 LoanNo: 2-03, IDT Type: Manual Lette	072122
		r Requests is completed on 07/20/2022 by e59966	
_ 072022	IDTCLS	GX00 ID:41819469 LoanNo: 2-05, IDT Type: Manual Lette	072122
		r Requests is completed on 07/20/2022 by e59966	
_ 072022	IDTCLS	GX00 ID:41819469 LoanNo: 2-08, IDT Type: Manual Lette	072122
		r Requests is completed on 07/20/2022 by e59966	

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 072022	IDTCLS GX00	ID:41819469	LoanNo: 2-09, IDT Type: Manual Letter Requests is completed on 07/20/2022 by e59966	072122
_ 072022	IDTCLS GX00	ID:41819469	LoanNo: 2-10, IDT Type: Manual Letter Requests is completed on 07/20/2022 by e59966	072122
_ 072022	IDTCLS GX00	ID:41819469	LoanNo: 2-11, IDT Type: Manual Letter Requests is completed on 07/20/2022 by e59966	072122
_ 072022	IDTCLS GX00	ID:41819469	LoanNo: 2-12, IDT Type: Manual Letter Requests is completed on 07/20/2022 by e59966	072122
_ 072022	IDTCLS GX00	ID:41819469	LoanNo: 2-13, IDT Type: Manual Letter Requests is completed on 07/20/2022 by e59966	072122
_ 072022	IDTCLS GX00	ID:41819469	LoanNo: 2-14, IDT Type: Manual Letter Requests is completed on 07/20/2022 by e59966	072122

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN _____ PG _____ OWN _____ ST _____ GU _____ LN _____ DT _____
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST _____ CLASS CD _____ LOANS SELECTED 12345678901234567890
 UNITY CD _____

DATE	SOURCE	UNITY CD	MESSAGE	PST/RESOLVE
032723	E18565			CONT _
_ 072022	IDTCLS GX00	ID:41819469	LoanNo: 2-16, IDT Type: Manual Letter Requests is completed on 07/20/2022 by e59966	072122
_ 072022	IDTCLS GX00	ID:41819469	LoanNo: 2-17, IDT Type: Manual Letter Requests is completed on 07/20/2022 by e59966	072122
_ 072022	IDTCLS GX00	ID:41819469	LoanNo: 2-20, IDT Type: Manual Letter Requests is completed on 07/20/2022 by e59966	072122
_ 072122	E15236 G170		COMPLETED QC REVIEW; SENT TO BE MAILED OR FAXED	072122

_ 072122 E15236 MK00 G170 TEMP PRCS 072122
 _ 072122 E39189 GK24 SENT RESPONSE TO CUSTOMER 072122
 _ 072122 e18916 MDOC MDOC ADDR=IN1Xc382a1ea5a LTR CD=GK24 072122
 _ 072522 E63169 GK00 *OCA* SENT REQUEST FOR PAYMENT HISTORIES 072922

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890

UNITY CD ____

DATE SOURCE MESSAGE PST/RESOLVE

032723 E18565 ____ CONT _

_ 072622 E63169 GK00 *OCA* RECEIVED CFPB COMPLAINT 220615-8895960 FROM 072622

BRW WHO WANTS FULL PAYMENT HISTORY OF THE LOANS

_ 072622 E63169 GH92 ACCT RECEIVED IN OCA FOR REVIEW AND RESPONSE 072922

_ 072722 E63169 GK00 *OCA* DRAFTED RESPONSE TO BRW'S CFPB COMPLAINT 072722

WITH FULL PAYMENT HISTORY OF LOANS IN QUESTION

_ 072722 E63169 MY96 OCA; AWAITING QC 072722

_ 072722 E58500 MY97 OCA RETURNED TO REP FOR REVISIONS 072722

_ 072722 E63169 GK00 *OCA* ACCOUNT SENT FOR PAYMENT HISTORIES ON FDR LN 072722

S

_ 072922 E63169 GK00 *OCA* GOT FULL PAYMENT HISTORIES FOR FDR LOANS 072922

_ 072922 E63169 MY98 OCA REVISIONS MADE, RESUBMITTED TO QC 072922

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ _
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 ____ _ CONT _
 _ 072922 E63169 GK00 *OCA* RESUBMITTED DOCUMENT RESPONSE TO BRW'S CFPB 072922
 COMPLAINT
 _ 072922 E58500 MY99 OCA QC COMPLETE 072922
 _ 080122 c44027 GJ00 Mr JAMERIAL Q. BENSON called in has questions on t 080122
 he FDR loans as to how much, when was the paymt ma
 de, what loan was it posted to. He req to get
 _ 080122 c44027 GJ00 a doc for the complete paymt history. He has quest 080122
 ions about his FFELP loans w/ serv dates 2002 - 20
 08. He said prev rep/***** provided him inf
 _ 080122 c44027 GJ00 o for his FFELP loans, it resulted some confusion 080122
 as to why I can t see history.

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23
 >NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _
 SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****
 NAME JAMERIAL Q BENSON OWNER *****
 LETTER REQUEST ____ CLASS CD ____ LOANS SELECTED 12345678901234567890
 UNITY CD ____ _
 DATE SOURCE MESSAGE PST/RESOLVE
 032723 E18565 ____ _ CONT _
 _ 080122 c44027 GJ00 Action Taken: Apologized, was surprised why call w 080122
 as already transf by an Agent. Adv payment info on

his FDR loans. IDT submitted for his FDR loan
 _ 080122 c44027 GJ00 s paymt history. Adv start date of FFELP loans bei 080122
 ng serv by Navient was around Oct 2014. Adv to cal
 l Aidvantage, acct reviewed on Y data base, n
 _ 080122 c44027 GJ00 o info showing. FFELP loans was already consolidat 080122
 ed by DOE yr 2008. As per directive order, we need
 to adv cust to call Aidvantage if they needed
 _ 080122 c44027 GJ00 a doc for the loans prev by serv by DOE. CSI ID NO 080122
 . 139323
 _ 080122 E17895 GK8B UPLOADED RESPONSE TO CFPB PORTAL 080122

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).
 PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.

CLASS-151-BORROWER CORRESPONDENCE HISTORY----- PIF ACCOUNTS 03/27/23

>NXT SCR 151 SSN ____ _ PG ____ OWN ____ ST ____ GU ____ LN ____ DT ____ _

SSN 425 41 6056 2 LOANS ALL PROG ** STATUS **** GUAR ** OWNER *****

NAME JAMERIAL Q BENSON OWNER *****

LETTER REQUEST ____ CLASS CD ____ ____ LOANS SELECTED 12345678901234567890

UNITY CD ____ ____

DATE	SOURCE	MESSAGE	PST/RESOLVE
032723	E18565		CONT _
_ 080122	E63169 GY95	OCA REVIEW COMPLETE	080122
_ 081822	E71920 GJ00	IDT 42217599/COMPLTD/SENT PH	081822
_ 081822	E71920 G186	LETTER TYPED; AWAITING QC	081822
_ 081922	E74282 GJ00	LWA QC; RTN'D TO REP; MAY NEED ADDITIONAL INFO IN	081922
		LTR; SNT BACK FOR REP RVW	
_ 081922	E74282 G155	RETURNED LETTER TO REP FOR REVISIONS	081922
_ 081922	E71920 G379	REVISIONS MADE, LETTER RESUBMITTED TO QC	081922
_ 081922	E74282 G170	COMPLETED QC REVIEW; SENT TO BE MAILED OR FAXED	081922
_ 081922	e60851 MDOC	MDOC ADDR=IN1xc382af92fd LTR CD=GK24	081922
_ 081922	E17881 MDOC	MDOC ADDR=PA1Sc382b1ab6d LTR CD=GK24	082522
_ 082222	E01464 GK24	SENT RESPONSE TO CUSTOMER	082222

I001 PREVIOUS SCREEN PROCESSED SUCCESSFULLY

SELECT AND PRESS ENTER TO DISPLAY DETAIL. PF5=IN MAIL(152). PF6=IN PHONE(153).

PF7=OUT MAIL/PH(154) PF8=CRIT CHG(155) PF2=TGL SRC.



Michael Watson
SECRETARY OF STATE

Business Services

Home	Business Search	Business Filings	Commercial Registered Agents	User Login	Filing Fees	
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Business Search

Business Name	Business ID	Officer Name	Registered Agent	
Search Criteria				
Starting With	All Words	Any Words	Sounds Like	Exact Match
Business Name:			<input type="text"/>	

Search Type: Business Name	Search Sub-Type: Starting With
Search Date: 06/28/2023 02:27	Search Thru Date: 06/26/2023
Criteria: navient	Result(s) Count: 2

Business Name Search Results

Business Name	Business ID	Type	Status	Create Date	
Navient Solutions, Inc.	744030	Foreign Limited Liability Company (LLC)	Good Standing	01/05/2004	Details
Navient Solutions, LLC	744030	Foreign Limited Liability Company (LLC)	Good Standing	01/05/2004	Details
1					1 - 2 of 2 items





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Michael Watson
SECRETARY OF STATE

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IN THE CIRCUIT COURT OF MADISON COUNTY, MISSISSIPPI

JAMERIAL BENSON

PLAINTIFF

V.

CIVIL ACTION NO. 45CI1:23-CV-00068-JA

**HIGHER EDUCATION LOAN
AUTHORITY OF THE STATE OF
MISSOURI d/b/a MOHELA
NAVIENT CORPORATION;
CONDUENT EDUCATION SERVICES, LLC
f/k/a ACS EDUCATION SERVICES, INC.**

DEFENDANTS

**MEMORANDUM IN SUPPORT OF MOTION FOR SUMMARY JUDGMENT, OR IN
THE ALTERNATIVE, TO DISMISS**

In 2004, Plaintiff graduated from the University of Southern Mississippi ("USM"). His tuition was paid for in part by numerous federal and private loans. Plaintiff's federal loans were serviced by Navient Solutions, LLC ("Navient") until 2008 when his loans were paid off through a consolidation. Navient Corporation, on the other hand, is an improper defendant as it never disbursed or serviced any loans to Plaintiff.

Despite repeated contact and communication with Navient over the years, Plaintiff waited until March 3, 2023 to file a lawsuit regarding his repayment of those loans. The statute of limitations on his claims, however, expired years ago, and Navient is entitled to summary judgment. Even if the limitations period had not yet expired, Plaintiff's Complaint fails to state a claim against Navient because Navient did not service Plaintiff's loans during the time period Plaintiff claims payments made were not properly applied to his loans.

STATEMENT OF FACTS

Plaintiff Jamerial Benson attended USM from 2000 to 2004. [Dkt. 1, ¶ 8]. To pay for college, Plaintiff took unsubsidized and subsidized federal Stafford Loans and Perkins Loans he claims were initially serviced by "Navient and Direct Loan Servicing Center a/k/a ACS

Educational Services.” *Id.* at ¶¶ 9, 14. Upon graduating, Plaintiff alleges that he began making payments on his Perkins Loan, which totaled \$6,213.00, until it was paid in full as of July 30, 2008.¹ *Id.* at ¶ 11. During the same period of time, Plaintiff alleges his Stafford Loans were held in forbearance. *Id.* at ¶ 12. In 2008, Plaintiff alleges his remaining loans were consolidated into two loans: Consolidation Loan 001 in the amount of \$20,192.35 and Consolidation Loan 002 in the amount of \$23,511.12. *Id.* at ¶ 13. Following the 2008 consolidations, Plaintiff alleges that Navient only serviced his loans until they were obtained by MOHELA in 2013. *Id.* at ¶ 14.

Plaintiff claims that he inquired as to the balance of both loans approximately 10 years later and—despite making payments through automated withdrawals—was informed by MOHELA that the balances were \$24,939.56 on Consolidation Loan 001 and \$29,038.78 on Consolidation Loan 002. *Id.* at ¶ 16. Plaintiff alleges that MOHELA’s records only show six payments against his loans from 2008 to 2013, the time period when Plaintiff alleges Navient serviced both loans. *Id.* at ¶ 19.

Plaintiff’s loan records, however, tell a different story. Contrary to Plaintiff’s allegations, Navient serviced Plaintiff’s federal loans only until 2008 when the loans were consolidated.² [Dkt. 12-2, pp. 3-4], Principal Balance Payment History, attached to Defendant’s Motion as Exhibit A-1. Upon consolidation, Plaintiff’s loans with Navient were paid in full, and co-defendant MOHELA began servicing the newly consolidated loans. *Id.* Additionally, Plaintiff had ample contact with Navient regarding the status of his loans from before he graduated from USM through 2023. In January 2015, Plaintiff twice spoke with Navient alleging that his loan balances had increased when Navient’s spun off of Sallie Mae. [Dkt. 12-1, p. 23], FDR Correspondence

¹ The Complaint purports to attach a Promissory Note stamped “Paid in Full” regarding the Perkins Loan as Exhibit A, but no such Exhibit was filed with the Complaint.

² Plaintiff also took two private loans that were serviced by Navient, but those loans are not at issue as Plaintiff’s Complaint only alleges wrongdoing as to the federal loans.

History, attached to Defendant's Motion as Exhibit A-2. In February 2015, Plaintiff twice spoke with Navient requesting his payment history. [Dkt. 12-1, p. 24]. On February 23, 2015, Navient provided Benson with a detailed transaction history for both of his loans. [Dkt. 12-1, pp. 57-60], February 23, 2015 Correspondence, attached to Defendant's Motion as Exhibit A-3.

In November 2015, Benson made a request through Navient's website for his entire payment history from inception. [Dkt. 12-1, p.31]. At this point, he was informed that his requests were being handled by Navient's Office of the Consumer Advocate ("OCA"). [Dkt. 12-1, p. 32]. On November 17, 2015, Plaintiff spoke with OCA and stated that he believed his payment history and account balance were not accurate. *Id.* Benson spoke with Navient multiple times in December 2015 and was ultimately sent correspondence outlining his account balances and payment histories. [Dkt. 12-1, pp. 32-34]; *see also* [Dkt. 12-1, pp. 61-67], January 7, 2016 Correspondence, attached to Defendant's Motion as Exhibit A-4. Plaintiff requested additional information again in early 2019, which prompted another letter from Navient stating that his loan balances with Navient were "paid in full by consolidation in June 2008." [Dkt. 12-1, p. 68], February 18, 2019 Correspondence, attached to Defendant's Motion as Exhibit A-5.

STANDARD OF REVIEW

"Summary judgment shall be rendered for the moving party 'if the pleadings, depositions, answers to interrogatories and admissions on file, together with the affidavits, if any, show that there is no genuine issue as to any material fact and that the moving party is entitled to judgment as a matter of law.'" *Chalk v. Bertholf*, 980 So. 2d 290, 293 (Miss. Ct. App. 2007) (quoting Miss. R. Civ. P. 56(c)). The non-moving party "must by affidavit or otherwise set forth specific facts showing that there are indeed genuine issues for trial." *Fruchter v. Lynch Oil Co.*, 522 So. 2d 195, 199 (Miss. 1988). Self-serving, conclusory testimony does not satisfy this burden. *E.g., Hubbard v. Wansley*, 954 So. 2d 951, 966 (Miss. 2007). A motion to dismiss under Mississippi Rule of Civil Procedure 12(b)(6) "tests the legal sufficiency of a complaint." *Blackwell v. Lucas*, 271 So. 3d

638, 640 (¶5) (Miss. Ct. App. 2018) (*State v. Bayer Corp.*, 32 So. 3d 496, 502 (¶ 21) (Miss. 2010)). When considering a motion to dismiss, “[t]he well pleaded allegations of the complaint must be taken as true.” *Bilbo v. Thigpen*, 647 So. 2d 678, 687 (Miss. 1994). However, “[c]onclusory allegations or legal conclusions masquerading as factual conclusions will not suffice to defeat a motion to dismiss.” *Rose v. Tullos*, 994 So. 2d 734, 739 (¶25) (Miss. 2008). Legal conclusions that are unsupported by facts are insufficient to survive a motion to dismiss. *Id.*; *see also Chalk v. Bertholf*, 980 So. 2d 290, 296 (¶11) (Miss. Ct. App. 2007).

ARGUMENT

I. Navient Corporation is Not a Proper Party.

Navient Corporation is entitled to summary judgment on Plaintiff’s claims because it is merely a holding company that had no relationship with Plaintiff or his loans. Navient Solutions, LLC is the entity that serviced Plaintiff’s federal and private loans. [Dkt. 12-1, p. 1, ¶ 3]. Indeed, the Mississippi Secretary of State’s website clearly shows that only Navient Solutions, Inc. and Navient Solutions, LLC are authorized to do business in the state of Mississippi.³ *See* Secretary of State Search Results, attached to Defendant’s Motion as Exhibit B. Navient Corporation, therefore, cannot be held liable for alleged wrongdoing regarding loans that it neither disbursed nor serviced. Navient Corporation, therefore, is entitled to summary judgment on Plaintiff’s claims.

II. Plaintiff’s Claims Against Navient are Barred by the Statute of Limitations.

Plaintiff’s claims against Navient are barred by the statute of limitations. Each of Plaintiff’s claims are subject to the three-year limitations period under Miss. Code Ann. § 15-1-49, Mississippi’s “catch-all” limitations statute. *See Covington Cnty. Bank v. Magee*, 177 So. 3d 826, 828-29 (¶6) (Miss. 2015) (conversion); *see also Anderson v. LaVere*, 136 So. 3d 404, 411

³ Navient Solutions, Inc. changed its name to Navient Solutions, LLC effective January 31, 2017.

(¶32) (Miss. 2014) (breach of fiduciary duty); *Alston v. Pope*, 112 So. 3d 422, 424 n.3 (Miss. 2013) (negligence); *Wallace v. Greenville Pub. Sch. Dist.*, 142 So. 3d 1104, 1106 (Miss. Ct. App. 2014) (¶8) (breach of contract); *B & C Constr. & Equip., LLC v. Ovella*, 880 F. Supp. 2d 735, 739 (S.D. Miss. 2012) (breach of the duty of good faith and fair dealing).

Under § 15-1-49, a cause of action accrues “when it comes into existence as an enforceable claim, that is, when the right to sue becomes invested.” *Anderson*, 136 So. 3d at 411 (¶33) (citing *Ballard v. Guardian Life Ins. Co. of Am.*, 941 So. 2d 812, 815 (Miss. 2006)); *see also Wallace*, 142 So. 3d at 1107 (¶9) (stating that a breach of contract claim “accrues at the time of the breach, regardless of the time when the damages from the breach occurred.”). Thus, any cause of action as to Navient would have to have accrued, at the latest, in 2013. Plaintiff’s claims, subject to a three-year limitations period, would have expired in 2016.

Additionally, Plaintiff cannot save his claim by alleging that his injuries were latent in nature and not discovered until some later point in time. Under Section 15-1-49(2), in actions “which involve latent injury or disease, the cause of action does not accrue until the plaintiff has discovered, or by reasonable diligence should have discovered, the injury.” A “latent injury” is defined as “one where the plaintiff will be precluded from discovering harm or injury because of the secretive or inherently undiscoverable nature of the wrongdoing in question . . . or when it is unrealistic to expect a layman to perceive the injury at the time of the wrongful conduct.” *Baker v. Raymond James & Assocs. Inc.*, 312 So. 3d 720, 723 (¶12) (Miss. 2021) (quoting *PPG Finishes, Inc. v. Lowery*, 909 So. 2d 47, 50 (Miss. 2005)). Additionally, the “‘latent injury ‘must be undiscoverable by reasonable methods [.]’ and plaintiffs ‘must be reasonably diligent in investigating [their] injuries.’” *Id.* (quoting *Wright v. Quesnel*, 876 So. 2d 362, 366 (Miss. 2004)).

Plaintiff’s alleged injury is not latent. But, even if his injury was latent, Plaintiff was aware of the status of his loan accounts throughout the life of the loans and the repayment periods. In 2015, for example, Plaintiff spoke with Navient multiple times regarding that status of his loans

and his belief that his balances had increased. He also made requests for his payment history through Navient's website. In fact, Plaintiff accessed his account through Navient's website at least 79 times between July 3, 2009 and February 6, 2017. [Dkt. 12-1, pp. 201-271], Correspondence History – Dash 2, attached to Defendant's Motion as Exhibit A-6. Plaintiff, therefore, was or should have been well aware of any alleged issues with his student loans years ago, and the statute of limitations on his claims, therefore, has long expired.

III. Plaintiff's Complaint Fails to State a Claim Upon Which Relief May Be Granted as to Navient.

Even if Plaintiff's claims against Navient had not expired, Plaintiff's Complaint fails to state a claim upon which relief may be granted as to Navient on any of his claims. Plaintiff's Complaint alleges that his loans were in forbearance until 2008, meaning no payments would have been owed during that period. [Dkt. 1, ¶ 12]. Navient, however, did not service Plaintiff's loans after 2008. [Dkt. 12-1, pp. 4, 68].⁴ Plaintiff pleads that all alleged wrongful conduct regarding his federal loans took place after 2008, a period when Navient no longer serviced any of Plaintiff's federal loans. Each of Plaintiff's five counts—conversion, breach of fiduciary duty, negligence, breach of contract, and breach of the implied duty of good faith and fair dealing—all relate to the conduct the Complaint alleges took place following the 2008 consolidation of Plaintiff's federal loans. Since Navient was not servicing any of Plaintiff's federal loans at that point, no payments were being made to Navient at all. Moreover, the Complaint alleges that the loans were in school deferment or forbearance prior to 2008, meaning that no loans payments were made to Navient at any point in time. [Dkt. 1, ¶¶ 8, 12]. Accordingly, Plaintiff's Complaint fails to state a claim upon which relief may be granted against Navient, and his Complaint should be dismissed.

⁴ The Court may consider Plaintiff's loan summary under Rule 12(b)(6) even though it was not attached to Plaintiff's complaint because the consolidation of Plaintiff's loan is referred to in Plaintiff's Complaint and is central to Plaintiff's Complaint. *Breeden v. Buchanan*, 164 So. 3d 1057, 1068 (¶53) (Miss. Ct. App. 2015).

CONCLUSION

For these reasons, Defendant Navient Corporation requests that the Court grant its Motion for Summary Judgment on the grounds that Navient Corporation is an improper party and that the statute of limitations on Plaintiff's claim has expired or, in the alternative, dismiss Plaintiff's Complaint for failure to state a claim.

This the 29th day of June, 2023.

Respectfully submitted,

NAVIENT CORPORATION

By Its Attorneys,

BAKER, DONELSON, BEARMAN,
CALDWELL & BERKOWITZ, PC

By: s/ J. Carter Thompson, Jr.
J. CARTER THOMPSON, JR.

OF COUNSEL:

J. Carter Thompson, Jr. (MSB # 8195)
cthompson@bakerdonelson.com
R. Christopher White (MS Bar No. 105509)
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Jackson, MS 39211-6391
Telephone: (601) 351-2400
Facsimile: (601) 351-2424

CERTIFICATE OF SERVICE

I certify that I have this day electronically filed the foregoing the Clerk of the Court using the MEC system which served a copy upon the following

Dated: June 29, 2023.

/s/ J. Carter Thompson, Jr.
J. CARTER THOMPSON, JR.

IN THE CIRCUIT COURT OF MADISON COUNTY, MISSISSIPPI

JAMERIAL BENSON

PLAINTIFF

V.

CIVIL ACTION NO. 45CI1:23-CV-00068-JA

**HIGHER EDUCATION LOAN
AUTHORITY OF THE STATE OF
MISSOURI d/b/a MOHELA
NAVIENT CORPORATION;
CONDUENT EDUCATION SERVICES, LLC
f/k/a ACS EDUCATION SERVICES, INC.**

DEFENDANTS

NAVIENT CORPORATION’S STATEMENT OF UNDISPUTED FACTS

The following facts are established by the record evidence, cannot be disputed, and are submitted in support of Navient Corporation’s Motion for Summary Judgment.

1. Navient Solutions, LLC (“Navient”) serviced Plaintiff’s federal loans from disbursement until 2008 when the federal loans were consolidated into two loans.
2. Navient Corporation, on the other hand, is merely a holding company that has never had any relationship with Plaintiff or his loans.
3. Upon consolidation in 2008, Navient was paid in full for Plaintiff’s loans, and MOHELA began servicing the two consolidated loans.
4. Plaintiff also took two private loans, which were serviced through Navient but were not part of the 2008 consolidation.
5. In January 2015, Plaintiff twice spoke with Navient alleging that his loan balances had increased when Navient spun off of Sallie Mae.
6. In February 2015, Plaintiff twice spoke with Navient requesting his payment history.
7. On February 23, 2015, Navient provided Benson with a detailed transaction history for both of his loans.

8. In November 2015, Benson made a request through Navient's website for his entire payment history from inception.

9. At this point, he was informed that his requests were being handled by Navient's Office of the Consumer Advocate.

10. On November 17, 2015, Plaintiff spoke with OCA and stated that he believed his payment history and account balance were not accurate.

11. Plaintiff spoke with Navient multiple times in December 2015 and was ultimately sent correspondence outlining his account balances and payment histories.

12. Plaintiff requested additional information again in early 2019, which prompted another letter from Navient stating that his loan balances with Navient were "paid in full by consolidation in June 2008."

13. Plaintiff accessed his account through Navient's website at least 79 times between July 3, 2009 and February 6, 2017.

Respectfully submitted,

NAVIENT CORPORATION

By Its Attorneys,

BAKER, DONELSON, BEARMAN,
CALDWELL & BERKOWITZ, PC

By: s/ J. Carter Thompson, Jr.
J. CARTER THOMPSON, JR.

OF COUNSEL:

J. Carter Thompson, Jr. (MSB # 8195)

cthompson@bakerdonelson.com

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Dated: June 29, 2023.

/s/ J. Carter Thompson, Jr.

J. CARTER THOMPSON, JR.

IN THE CIRCUIT COURT OF MADISON COUNTY, MISSISSIPPI

JAMERIAL BENSON

PLAINTIFF

v.

CIVIL ACTION NO.: 2023-0068

HIGHER EDUCATION LOAN
AUTHORITY OF THE STATE OF
MISSOURI d/b/a MOHELA;
NAVIENT CORPORATION;
CONDUENT EDUCATION SERVICES, LLC
f/k/a ACS EDUCATION SERVICES, INC.

DEFENDANTS

UNOPPOSED MOTION FOR ADDITIONAL TIME TO SERVE DEFENDANT
CONDUENT EDUCATION SERVICES, LLC

Comes now Plaintiff Jamerial “Jay” Benson and files this Motion for Additional Time to serve Defendant Conduent Education Services, LLC (“Conduent”) as follows:

1. This case was filed on March 3, 2023. [1]. Summonses to all Defendants were issued promptly thereafter. [2], [3], [4].
2. Pursuant to Miss. R. Civ. P. 4(d)(5), Plaintiff attempted service on Defendant Conduent by sending a copy of the Summons and Complaint via certified mail, return receipt requested, to an address identified as Conduent’s headquarters and principal place of business. *See* Exhibit A – Front and Back Copy of Service Envelope.
3. Although postmarked May 15, 2023, the envelope containing the summons and complaint was not returned to counsel until late June. The envelope was marked “not deliverable as addressed” and the certified mail receipt was left blank. *See* Ex. A.
4. Under Miss. R. Civ. P. 4(h), the 120-day deadline to complete service of process is July 1, 2023.
5. By this motion, Plaintiff seeks an additional sixty (60) days, until August 30, 2023, to effectuate service on Conduent.

6. Because this motion is filed within the initial 120-day period for service, it is governed by Miss. R. Civ. P. 6(b) which allows an extension within the Court's discretion upon "cause shown." 1 MS PRAC. CIVIL PROC. § 5.6 (Jackson, et al. Eds.) "Cause shown" is a legitimate reason, made in good faith" as to why an extension of time to serve process is required. *Fulgham v. Jackson*, 234 So. 3d 279, 284 (Miss. 2017). "[A]n application under Rule 6(b)(1) normally will be granted in the absence of bad faith or prejudice to the adverse party." *Progressive Gulf Ins. Co. v. Kaur*, 323 So.3d 1087, 1090 (Miss. 2021) (quoting *Cross Creek Productions v. Scafidi*, 911 So. 2d 958, 960) (Miss. 2005).

7. Here, there is no bad faith or prejudice. Plaintiff made a timely, good faith attempt at service by certified mail, which was returned undeliverable. However, the envelope was not returned to counsel in sufficient time to make a second attempt at service within the 120-day window. Accordingly, Plaintiff respectfully requests that the Court grant an additional sixty (60) days, until August 30, 2023, to effectuate service on Conduent.

8. Counsel has conferred with the attorneys who have appeared on behalf of Defendants Higher Education Loan Authority of the State of Missouri and Navient Corporation. These Defendants do not oppose this motion.

9. Due to the straightforward nature of this motion, Plaintiff respectfully requests that this Court excuse the requirement of a separate memorandum of authorities and grant to Plaintiff the relief requested herein and all other relief the Court deems proper.

Respectfully submitted, this the 29th day of June, 2023.

JAMERIAL BENSON

BY: /s/ Lindsey O. Watson
LINDSEY O. WATSON

Of Counsel:

Charles R. Wilbanks, Jr. (MS Bar #7193)
Lindsey O. Watson (MS Bar #103329)
WILBANKS & DOWD, PLLC
108 West Leake Street
Clinton, MS 39056
Telephone: (601) 952-3600
Fax: (601) 952-3601
Email: chip@wilbanksdowd.com
lindsey@wilbanksdowd.com

CERTIFICATE OF SERVICE

I hereby certify that I have this date, electronically filed the foregoing with the clerk of the Court using the ECF system which will send notification of such filing all counsel of record.

This is the 29th day of June, 2023.

/s/ Lindsey O. Watson
LINDSEY O. WATSON

Ms & David, Pw
weave st.
MS 39056

Conduent Education Services
AKLA ACS Education Services, Inc.
2277 East 220th St.
Long Beach, CA 90810



RDC 99



90810

U.S. POSTAGE PAID
FROM LETTER
FLORA, MS
39071
MAY 15, 23
AMOUNT
\$8.61
R2305H127616-15




7022 2410 0001 6716 4216

NIXIE 910 C2 1 7205/24/23
RETURN TO SENDER
NOT DELIVERABLE AS ADDRESSED
UNABLE TO FORWARD

BC: 39056

2347N144233-00741

SENDER: COMPLETE THIS SECTION		COMPLETE THIS SECTION ON DELIVERY	
<input type="checkbox"/> Complete items 1, 2, and 3. <input type="checkbox"/> Print your name and address on the reverse so that we can return the card to you. <input type="checkbox"/> Attach this card to the back of the mailpiece, or on the front if space permits.		A. Signature <input checked="" type="checkbox"/> Agent <input type="checkbox"/> Addressee	
1. Article Addressed to: Conduent Education Services f/Hq ACS Education Services 2277 East 220th St. Long Beach, CA 90810  9590 9402 7888 2234 5635 94		B. Received by (Printed Name) C. Date of Delivery	
2. Article Number (Transfer from service label) 7022 2410 0001 6716 4216		D. Is delivery address different from item 1? If YES, enter delivery address below: <input type="checkbox"/> Yes <input type="checkbox"/> No	
3. Service Type <input type="checkbox"/> Adult Signature <input type="checkbox"/> Adult Signature Restricted Delivery <input checked="" type="checkbox"/> Certified Mail® <input checked="" type="checkbox"/> Certified Mail Restricted Delivery <input type="checkbox"/> Collect on Delivery <input type="checkbox"/> Insured Mail <input type="checkbox"/> Insured Mail Restricted Delivery (over \$500)		Delivery <input type="checkbox"/> Priority Mail Express® <input type="checkbox"/> Registered Mail™ <input type="checkbox"/> Registered Mail Restricted Delivery <input checked="" type="checkbox"/> Signature Confirmation™ <input type="checkbox"/> Signature Confirmation Restricted Delivery	
PS Form 3811, July 2020 PSN 7530-02-000-9053		Domestic Return Receipt	

IN THE CIRCUIT COURT OF MADISON COUNTY, MISSISSIPPI

JAMERIAL BENSON

PLAINTIFF

V.

CIVIL ACTION NO. 45CI1:23-CV-00068-JA

**HIGHER EDUCATION LOAN
AUTHORITY OF THE STATE OF
MISSOURI d/b/a MOHELA
NAVIENT CORPORATION;
CONDUENT EDUCATION SERVICES, LLC
f/k/a ACS EDUCATION SERVICES, INC.**

DEFENDANTS

NOTICE OF SERVICE OF DISCOVERY

Defendant Navient Corporation (“Navient”) on this date served Plaintiff with a copy of its First Set of Requests for Admission. Counsel for Navient has retained the original.

This the 5th day of July, 2023.

Respectfully submitted,

NAVIENT CORPORATION

By Its Attorneys,

BAKER, DONELSON, BEARMAN,
CALDWELL & BERKOWITZ, PC

By: s/ J. Carter Thompson, Jr.

J. CARTER THOMPSON, JR.

OF COUNSEL:

J. Carter Thompson, Jr. (MSB # 8195)

cthompson@bakerdonelson.com

R. Christopher White (MS Bar No. 105509)

rcwhite@bakerdonelson.com

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PHYSICAL: One Eastover Center

100 Vision Center, Suite 400

Jackson, MS 39211-6391

Telephone: (601) 351-2400

Facsimile: (601) 351-2424

CERTIFICATE OF SERVICE

I certify that I have this day electronically filed the foregoing the Clerk of the Court using the MEC system which served a copy upon the following

Dated: July 5, 2023.

/s/ J. Carter Thompson, Jr.

J. CARTER THOMPSON, JR.

IN THE COUNTY COURT OF MADISON COUNTY, MISSISSIPPI

JAMERIAL BENSON

PLAINTIFF

VS.

CIVIL ACTION NO. 45CI1:23-00068-JA

HIGHER EDUCATION LOAN
AUTHORITY OF THE STATE OF
MISSOURI d/b/a MOHELA
NAVIENT CORPORATION;
CONDUENT EDUCATION SERVICES, LLC
f/k/a ACS EDUCATION SERVICES, INC.

DEFENDANTS

NAVIENT CORPORATION'S FIRST SET OF REQUESTS FOR ADMISSION

Pursuant to Mississippi Rules of Civil Procedure 26 and 36, Defendant Navient Corporation ("Defendant") propounds its First Set of Requests for Admission to Plaintiff Jamerial Benson and requests that Plaintiff respond in writing and under oath, within thirty (30) days after service upon him, to the following Requests for Admission:

INTERROGATORIES

REQUEST NO. 1: Admit that you are not seeking damages exceeding \$75,000, exclusive of interests and costs, in this case.

REQUEST NO. 2: If you denied Request for Admission No. 1, admit that you will ask a judge or jury for damages in excess of \$75,000.

REQUEST NO. 3: If you denied Request for Admission No. 1, admit that you will not accept a total sum greater than \$75,000 for any damages, even if awarded by a jury.

REQUEST NO. 4: If you denied Request for Admission No. 1, admit that if awarded a total sum greater than \$75,000 by a judge or jury, you will not execute on any portion of the judgment that exceeds \$75,000.

REQUEST NO. 5: If you denied Request for Admission No. 1, admit that in the event of a verdict of greater than \$75,000, you and your attorneys agree that any such judgment will be satisfied and canceled upon payment of \$75,000.

REQUEST NO. 6: If you denied Request for Admission No. 1, admit that you will never seek to amend your Complaint to seek a total amount above \$75,000.

THIS the 5th day of July, 2023.

Respectfully submitted,

NAVIENT CORPORATION

By Its Attorneys,

BAKER, DONELSON, BEARMAN,
CALDWELL & BERKOWITZ, PC

By: s/ J. Carter Thompson, Jr.
J. CARTER THOMPSON, JR.

OF COUNSEL:

J. Carter Thompson, Jr. (MSB # 8195)

cthompson@bakerdonelson.com

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CERTIFICATE OF SERVICE

I certify that I have this day forwarded *via* electronic mail a true and correct copy of the foregoing to the following:

Charles R. Wilbanks, Jr.
Lindsey O. Watson
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Clinton, MS 39056
chip@wilbanksdowd.com
lindsey@wilbanksdowd.com

Attorneys for Plaintiff

Charles E. Cowan
Wise Carter Child & Caraway, P.A.
Post Office Box 651
Jackson, MS 39205

*Attorney for Higher Education Loan Authority of the
State of Missouri d/b/a Mohela*

This the 5th day of July, 2023.

s/ J. Carter Thompson, Jr.
J. CARTER THOMPSON, JR.

FILED
MADISON COUNTY

IN THE CIRCUIT COURT OF MADISON COUNTY, MISSISSIPPI
JUL 05 2023

JAMERIAL BENSON

ANITA WRAY, CIRCUIT CLERK

PLAINTIFF

v.

BY *[Signature]* D.C. **CIVIL ACTION NO.: 2023-0068**

**HIGHER EDUCATION LOAN
AUTHORITY OF THE STATE OF
MISSOURI d/b/a MOHELA;
NAVIENT CORPORATION;
CONDUENT EDUCATION SERVICES, LLC
f/k/a ACS EDUCATION SERVICES, INC.**

DEFENDANTS

**ORDER GRANTING PLAINTIFF'S MOTION FOR ADDITIONAL TIME TO SERVE
DEFENDANT CONDUENT EDUCATION SERVICES, LLC**

This day before the Court is Plaintiff Jamerial Benson's Unopposed Motion for an Extension of Time to Serve Defendant Conduent Education Services, LLC. Having reviewed the Motion, this Court finds that it is well-taken and should be granted.

IT IS THEREFORE ORDERED that Plaintiff has an additional sixty (60) days, until August 30, 2023, to serve Defendant Conduent Education Services, LLC.

SO ORDERED, this the 5th day of July, 2023.

[Signature]
CIRCUIT JUDGE

Presented By:

Lindsey O. Watson (MS Bar # 103329)
WILBANKS & DOWD, PLLC
108 West Leake Street
Clinton, Mississippi 39056
Telephone No.: (601) 952-3600
Fax No.: (601) 952-3601
Email: lindsey@wilbanksdowd.com

353/517

IN THE CIRCUIT COURT OF MADISON COUNTY, MISSISSIPPI

JAMERIAL BENSON

PLAINTIFF

v.

CIVIL ACTION NO.: 2023-0068

**HIGHER EDUCATION LOAN
AUTHORITY OF THE STATE OF
MISSOURI d/b/a MOHELA;
NAVIENT CORPORATION;
CONDUENT EDUCATION SERVICES, LLC
f/k/a ACS EDUCATION SERVICES, INC.**

DEFENDANTS

**UNOPPOSED MOTION FOR EXTENSION OF TIME TO RESPOND TO
DEFENDANT NAVIENT CORPORATION'S MOTION FOR SUMMARY JUDGMENT
OR, IN THE ALTERNATIVE, TO DISMISS**

Plaintiff Jamerial Benson, by and through counsel, files his Motion for an Extension of Time to Respond to Defendant Navient Corporation's Motion for Summary Judgment, or in the Alternative, to Dismiss as follows:

1. Defendant Navient Corporation ("Navient") filed its Motion for Summary Judgment or, in the Alternative, to Dismiss on June 29, 2023 [Doc. 16]. Under Local Uniform Circuit Court Rule 4.02(3), Plaintiff's response is due on July 10, 2023.
2. Due to both her case load and a pre-planned family vacation, the undersigned needs additional time, up to and including Friday, July 21, to prepare and file a response.
3. The undersigned has conferred with counsel of record for Navient, and they do not oppose this motion.
4. This motion is not filed for the purpose of delay, but to enable the undersigned sufficient time to file a response to Navient's dispositive motion. No party will be prejudiced if this motion is granted.

Therefore, Plaintiff respectfully requests an extension of time, up to and including July 21, 2023, to file his response to Navient's Motion for Summary Judgement, or in the Alternative, to Dismiss [16] and for any and all other relief the Court deems proper.

Respectfully submitted, this the 5th day of July, 2023.

JAMERIAL BENSON

BY: /s/ Lindsey Watson
LINDSEY O. WATSON

Of Counsel:

Charles R. Wilbanks, Jr. (MS Bar #7193)
Lindsey O. Watson (MS Bar #103329)
WILBANKS & DOWD
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Clinton, MS 39056
Telephone: (601) 952-3600
Fax: (601) 952-3601
Email: chip@wilbanksdowd.com
lindsey@wilbanksdowd.com

CERTIFICATE OF SERVICE

I hereby certify that I have this date electronically filed the foregoing with the clerk of the Court using the MEC system, which sent notification of such filing to all counsel of record.

This the 5th day of July, 2023.

/s/ Lindsey Watson
LINDSEY O. WATSON

IN THE CIRCUIT COURT OF MADISON COUNTY, MISSISSIPPI

JAMERIAL BENSON

PLAINTIFF

V.

CIVIL ACTION NO. 2023-CV-00068-JA

**HIGHER EDUCATION LOAN
AUTHORITY OF THE STATE OF
MISSOURI d/b/a MOHELA
NAVIENT CORPORATION;
CONDUENT EDUCATION SERVICES, LLC
f/k/a ACS EDUCATION SERVICES, INC.**

DEFENDANTS

**DEFENDANT HIGHER EDUCATION LOAN AUTHORITY OF THE STATE OF
MISSOURI'S ANSWER AND AFFIRMATIVE DEFENSES**

COMES NOW Defendant Higher Education Loan Authority of the State of Missouri d/b/a MOHELA ("MOHELA"), and for its Answer and Affirmative Defenses to Plaintiff Jamerial "Jay" Benson's ("Plaintiff") Complaint, states as follows:

I. Parties

1. MOHELA is without information sufficient to form a belief as to the truth of the allegations in Paragraph 1 and therefore enters a general denial to those allegations.

2. MOHELA admits that it services student loans owned by the federal government, including for borrowers in the State of Mississippi, and that its principal place of business is at 633 Spirit Drive, Chesterfield, MO 63004. Answering further, MOHELA states that it is, and at all times material hereto was, a public instrumentality and a body politic and corporate of the State of Missouri. RSMo. § 173.360. MOHELA further states that it is an "arm of the state" and is entitled to immunity from this lawsuit because the Eleventh Amendment to the U.S.

Constitution squarely prohibits suits against a state or its instrumentalities brought by or on behalf of citizens of another state. Otherwise, the allegations in Paragraph 2 are denied.

3. The allegations in Paragraph 3 do not relate to MOHELA and do not require an answer from it. To the extent the allegations are directed to it, MOHELA is without information sufficient to form a belief as to the truth of the allegations in Paragraph 3 and therefore enters a general denial to those allegations.

4. The allegations in Paragraph 4 do not relate to MOHELA and do not require an answer from it. To the extent the allegations are directed to it, MOHELA is without information sufficient to form a belief as to the truth of the allegations in Paragraph 4 and therefore enters a general denial to those allegations.

II. Jurisdiction and Venue

5. The allegations in Paragraph 5 are legal conclusions to which no response is required. To the extent a response is required, MOHELA specifically denies that jurisdiction over it is proper in this case and states that it possesses arm of the state immunity from suit in this action under the Eleventh Amendment to the United States Constitution.

6. The allegations in Paragraph 6 are legal conclusions to which no response is required. To the extent a response is required, MOHELA denies that venue is proper with respect to the claims against it.

III. Facts

7. Answering on behalf of itself only, MOHELA admits only that it has a contractual relationship with the United States Department of Education (“USDOE”) to service student loans owned by the federal government. Otherwise, MOHELA is without information sufficient to

form a belief as to the truth of the remaining allegations in Paragraph 7 and therefore enters a general denial to those allegations.

8. MOHELA is without information sufficient to form a belief as to the truth of the allegations in Paragraph 8 and therefore enters a general denial to those allegations.

9. MOHELA admits the allegations in Paragraph 9.

10. MOHELA admits the allegations in Paragraph 10.

11. MOHELA admits only that Plaintiff's Perkins loans were initially serviced by the University of Southern Mississippi. Otherwise, MOHELA is without information sufficient to form a belief as to the truth of the remaining allegations in Paragraph 11 and therefore enters a general denial to those allegations.

12. MOHELA is without information sufficient to form a belief as to the truth of the allegations in Paragraph 12 and therefore enters a general denial to those allegations.

13. MOHELA admits that Plaintiff entered into a Direct Consolidation Loan in 2008, which related to his then-existing federal student loans and his Perkins loans. Otherwise, MOHELA is without information sufficient to form a belief as to the truth of the remaining allegations in Paragraph 13, including that "most of Plaintiff's remaining federal loans were consolidated[.]" and enters a general denial to those allegations.

14. MOHELA admits only the allegations in the first sentence of Paragraph 14. Otherwise, as to the remaining allegations, MOHELA is without information sufficient to form a belief as to the truth of the allegations in the second sentence of Paragraph 14 and therefore enters a general denial to those allegations.

15. MOHELA admits that the servicing on the Direct Consolidation Loan was transferred to it in 2013. MOHELA admits that Plaintiff did make regular payments for a time

after servicing was transferred to MOHELA. Otherwise, MOHELA denies the remaining allegations in Paragraph 15.

16. MOHELA admits only that it received inquiries from Plaintiff regarding the balance on his Direct Consolidation Loan. Otherwise, MOHELA is without information sufficient to form a belief as to the truth of the allegations in the second sentence of Paragraph 16 and therefore enters a general denial to those allegations. Additionally, MOHELA is without information sufficient to form a belief as to the truth of the allegations in the third sentence of Paragraph 16, given the absence of any allegation regarding the time period referenced in Paragraph 16, and therefore enters a general denial to those allegations.

17. MOHELA admits only that it received inquiries from Plaintiff regarding the balance on his Direct Consolidation Loan. Otherwise, MOHELA is without information sufficient to form a belief as to the truth of the remaining allegations in Paragraph 17 and therefore enters a general denial to those allegations.

18. Answering on behalf of itself only, MOHELA denies the allegations in the first sentence of Paragraph 18. Answering on behalf of itself only, MOHELA admits it received inquiries from Plaintiff regarding the full payment history for his Direct Consolidation Loan. Answering on behalf of itself only, MOHELA denies the allegations in the third sentence of Paragraph 18.

19. MOHELA denies the allegations in Paragraph 19.

20. MOHELA denies the allegations in Paragraph 20.

21. MOHELA admits only that it is aware of the fact that Plaintiff communicated with several governmental organizations regarding his loans and payments, and that MOHELA

timely responded when contacted for information regarding same. Otherwise, MOHELA denies the remaining allegations in Paragraph 21.

22. Answering on behalf of itself only, MOHELA denies the allegations in Paragraph 22.

23. Answering on behalf of itself only, MOHELA denies the allegations in Paragraph 23.

IV. Causes of Action

COUNT I – CONVERSION

24. MOHELA re-alleges and incorporates its answers to Paragraphs 1 through 23 as if fully set forth herein.

25. Answering on behalf of itself only, MOHELA denies the allegations in Paragraph 25.

26. Answering on behalf of itself only, MOHELA denies the allegations in Paragraph 26.

COUNT II – BREACH OF FIDUCIARY DUTY

27. MOHELA re-alleges and incorporates its answers to Paragraphs 1 through 26 as if fully set forth herein.

28. The allegations in Paragraph 28 are legal conclusions to which no response is required. To the extent a response is required, and answering on behalf of itself only, MOHELA denies the allegations in Paragraph 28.

29. Answering on behalf of itself only, MOHELA denies the allegations in Paragraph 29.

30. Answering on behalf of itself only, MOHELA denies the allegations in Paragraph 30.

COUNT III – NEGLIGENCE

31. MOHELA re-alleges and incorporates its answers to Paragraphs 1 through 30 as if fully set forth herein.

32. The allegations in Paragraph 32 are legal conclusions to which no response is required. To the extent a response is required, and answering on behalf of itself only, MOHELA denies the allegations in Paragraph 32.

33. Answering on behalf of itself only, MOHELA denies the allegations in Paragraph 33.

34. Answering on behalf of itself only, MOHELA denies the allegations in Paragraph 34.

COUNT IV – BREACH OF CONTRACT

35. MOHELA re-alleges and incorporates its answers to Paragraphs 1 through 34 as if fully set forth herein.

36. Answering on behalf of itself only, MOHELA admits the allegations in Paragraph 36.

37. The allegations in Paragraph 37 are legal conclusions to which no response is required. To the extent a response is required, and answering on behalf of itself only, MOHELA is without information sufficient to form a belief as to the truth of the allegations in Paragraph 37 and therefore enters a general denial to those allegations.

38. Answering on behalf of itself only, MOHELA denies the allegations in Paragraph 38.

39. Answering on behalf of itself only, MOHELA denies the allegations in Paragraph 39.

COUNT V – BREACH OF THE IMPLIED DUTY OF GOOD FAITH AND FAIR DEALING

40. MOHELA re-alleges and incorporates its answers to Paragraphs 1 through 39 as if fully set forth herein.

41. The allegations in Paragraph 41 are legal conclusions to which no response is required. To the extent a response is required, and answering on behalf of itself only, MOHELA is without information sufficient to form a belief as to the truth of the allegations in Paragraph 41 and therefore enters a general denial to those allegations.

42. The allegations in Paragraph 42 are legal conclusions to which no response is required. To the extent a response is required, and answering on behalf of itself only, MOHELA is without information sufficient to form a belief as to the truth of the allegations in Paragraph 42 and therefore enters a general denial to those allegations.

43. Answering on behalf of itself only, MOHELA denies the allegations in Paragraph 43.

44. Answering on behalf of itself only, MOHELA denies the allegations in Paragraph 44.

V. Damages

45. Answering on behalf of itself only, MOHELA denies that Plaintiff is entitled to any relief whatsoever and therefore denies that any relief should be awarded pursuant to the allegations in the Complaint.

DEFENSES AND AFFIRMATIVE DEFENSES

While MOHELA denies the allegations pled in the Complaint as stated above, MOHELA

raises the following additional defenses. Inclusion of such defenses is not intended to shift the burdens of proof or persuasion imposed by law. Moreover, inclusion shall not be deemed an admission of liability, damages, or other essential elements of Plaintiff's claims, but rather as alternative or additional defenses that may bar or otherwise limit recovery.

FIRST DEFENSE

MOHELA states that it is a quasi-governmental entity of the State of Missouri and that it is involved in, among other things, the servicing of student loans for higher education. MOHELA further states that it is, and at all times material hereto was, a public instrumentality and a body politic and corporate of the State of Missouri, established pursuant to the Missouri Higher Education Loan Authority Act, Sections 173.350-173.445, RSMo. MOHELA, as an arm of a sovereign state (Missouri), is immune from this suit because the Eleventh Amendment to the U.S. Constitution squarely prohibits suits against a state or its instrumentalities brought by or on behalf of citizens of another state. This case should be dismissed against MOHELA for lack of subject matter jurisdiction.

SECOND DEFENSE

Plaintiff's Complaint is deficient and subject to dismissal for failure to join an indispensable party, USDOE, which maintains an interest in this proceeding and whose absence subjects MOHELA to substantial risk of incurring inconsistent obligations. Plaintiff's Direct Consolidation Loan is/was owed to USDOE, and MOHELA's role was limited to servicing the loan pursuant to a contract with USDOE.

THIRD DEFENSE

Plaintiff's claims fail because Plaintiff has not been damaged by any acts of MOHELA and, to the extent Plaintiff has damages, such damages may have been caused by independent

third parties or by an intervening and superseding cause, including but not limited to Plaintiff, the University of Southern Mississippi, prior servicers of Plaintiff's student loan, or other individuals or entities as may be revealed in discovery, over whom MOHELA has no control and for whom MOHELA has no responsibility.

FOURTH DEFENSE

Plaintiff's claims fail because Plaintiff has not been damaged by any acts of MOHELA and, to the extent Plaintiff has damages, Plaintiff failed to mitigate his damages.

FIFTH DEFENSE

Upon information and belief, Plaintiff's claims are barred, in whole or in part, by the doctrines of estoppel, waiver, and laches.

SIXTH DEFENSE

Plaintiff cannot prevail on his claims against MOHELA because MOHELA acted in good faith conformity and in reliance upon all applicable laws, rules, and regulations, and was further privileged in its actions.

SEVENTH DEFENSE

Plaintiff's claims that relate to MOHELA's alleged misapplication of payments are preempted because they conflict with federal regulations implementing the Higher Education Act of 1965 ("HEA"), 20 U.S.C. §§ 1001-1155, including, but not limited to, 34 C.F.R. § 685.211(a)(1), which mandates how payments must be applied to a Direct Consolidation Loan.

EIGHTH DEFENSE

Plaintiff's claims against MOHELA are barred by the statute of limitations. Each of Plaintiff's claims are subject to the three-year limitations period under Miss. Code Ann. § 15-1-49, Mississippi's "catch-all" limitations statute. *See, e.g., Covington Cnty. Bank v. Magee*, 177

So. 3d 826, 828-29 (¶6) (Miss. 2015) (conversion); *Anderson v. LaVere*, 136 So. 3d 404, 411 (¶32) (Miss. 2014) (breach of fiduciary duty); *Alston v. Pope*, 112 So. 3d 422, 424 n.3 (Miss. 2013) (negligence); *Wallace v. Greenville Pub. Sch. Dist.*, 142 So. 3d 1104, 1106 (Miss. Ct. App. 2014) (¶8) (breach of contract); *B & C Constr. & Equip., LLC v. Ovella*, 880 F. Supp. 2d 735, 739 (S.D. Miss. 2012) (breach of the duty of good faith and fair dealing). Under § 15-1-49, a cause of action accrues “when it comes into existence as an enforceable claim, that is, when the right to sue becomes invested.” *Anderson*, 136 So. 3d at 411 (¶33) (citing *Ballard v. Guardian Life Ins. Co. of Am.*, 941 So. 2d 812, 815 (Miss. 2006)). The evidence will show that each of Plaintiff’s claims against MOHELA accrued more than 3 years prior to Plaintiff’s filing of this case.

NINTH DEFENSE

Plaintiff’s claim for conversion fails because such a claim cannot be brought to recover money. *See, e.g., Fid. & Guar. Life Ins. Co. v. Williams*, No. 1:06CV959 LG-RHW, 2008 WL 336605, at *5 (S.D. Miss. Feb. 1, 2008); *Worldwide Forest Prod., Inc. v. Winston Holding Co.*, No. CIV.A.1:96CV178-A, 1999 WL 33537093, at *15 (N.D. Miss. Jan. 13, 1999). Here, Plaintiff alleges in conclusory fashion that MOHELA failed to apply his monetary payments in a manner consistent with the intended use of those payments. Plaintiff has not alleged (and cannot allege) that this money was “earmarked or otherwise identifiable, such as enclosed in a container like a bag or chest.” *Williams*, 2008 WL 336605, at *5. Thus, Plaintiff’s conversion claim fails as a matter of law.

TENTH DEFENSE

Plaintiff’s claim for conversion fails because MOHELA did not wrongfully possess or exercise dominion over money to which Plaintiff had a right. To the contrary, MOHELA simply

applied Plaintiff's voluntary payments in the manner required by federal regulations.

ELEVENTH DEFENSE

Plaintiff's claim for breach of fiduciary duty fails because the relationship between Plaintiff and MOHELA was nothing more than an arms-length transaction involving a normal debtor-credit relationship, *i.e.*, MOHELA's servicing of a loan owed by Plaintiff to USDOE. None of the other hallmarks of a fiduciary relationship are present. In similar situations, Mississippi courts have declined to impose a fiduciary relationship. *See, e.g., Dominquez v. Palmer*, 970 So. 2d 737, 742 (Miss. Ct. App. 2007) (noting that "as a matter of law, a mortgagor-mortgagee relationship is usually not a fiduciary relationship"); *Merchants & Planters Bank of Raymond v. Williamson*, 691 So. 2d 398, 404 (Miss. 1997) (rejecting notion that a mortgagor/mortgagee relationship was a fiduciary one because holding otherwise "would serve to impose fiduciary concepts upon what is, in many cases, a standard contractual relationship between parties with fundamentally different interests.")

TWELFTH DEFENSE

Plaintiff's claim for negligence fails because MOHELA did not owe Plaintiff a duty as a matter of law. *See, e.g., Breland v. Trustmark Corp.*, 333 So. 3d 91, 101–02 (Miss. Ct. App. 2022) (entering summary judgment on negligence claim against loan servicer based on alleged failure to follow federal guidelines).

THIRTEENTH DEFENSE

Plaintiff's claim for breach of contract against MOHELA fails for lack of privity. Plaintiff does not allege and cannot allege that MOHELA is a party to any contract with Plaintiff, and the Complaint concedes MOHELA did not enter the picture until years after the Direct Consolidation Loan at issue was signed.

FOURTEENTH DEFENSE

Plaintiff's claim for breach of the implied duty of good faith and fair dealing fails because there is no underlying contract between Plaintiff and MOHELA. *See, e.g., Fried Alligator Films, LLC v. New York Life Ins. Co.*, No. 4:16-CV-175-DMB-JMV, 2017 WL 4355825, at *6 (N.D. Miss. Sept. 29, 2017) ("The duty of good faith and fair dealing arises from the existence of a *contract* between the parties. Thus, for a breach of the duty of good faith and fair dealing to exist, a valid contract must first exist.") (internal citations and quotations omitted) (emphasis in original).

FIFTEENTH DEFENSE

MOHELA incorporates the defenses raised by other defendants in response to Plaintiff's Complaint.

SIXTEENTH DEFENSE

Plaintiff's Complaint fails to state a claim upon which relief can be granted and should be dismissed pursuant to Rule 12(b)(6) of the Mississippi Rules of Civil Procedure. MOHELA further raises all defenses under Rule 12(b)(1-7) and moves to dismiss thereto as applicable.

SEVENTEENTH DEFENSE

Where available, MOHELA seeks apportionment of fault pursuant to, and asserts all defenses allowed by Miss. Code Ann. §§ 11-7-15 and 85-5-7.

EIGHTEENTH DEFENSE

MOHELA is entitled to a setoff or credit for any amounts paid by third parties arising out of the occurrences alleged in the complaint.

NINETEENTH DEFENSE

Plaintiff has failed to comply with Miss. R. Civ. P. 10(d).

TWENTIETH DEFENSE

MOHELA states that its investigation of this matter is ongoing, and MOHELA hereby reserves the right to state additional affirmative defenses as applicable to the claims alleged herein.

WHEREFORE, Defendant Higher Education Loan Authority of the State of Missouri, having fully answered Plaintiff's Complaint, prays that the Complaint be dismissed with prejudice, the Court grant Defendant Higher Education Loan Authority of the State of Missouri's attorneys' fees and costs incurred, and for such other and further relief as the Court deems just and proper.

This the 17th day of July, 2023,

Respectfully submitted,

**HIGHER EDUCATION LOAN
AUTHORITY OF THE STATE OF
MISSOURI d/b/a MOHELA**

BY: /s/Charles E. Cowan
CHARLES E. COWAN (MSB #104478)

OF COUNSEL:

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CERTIFICATE OF SERVICE

I, Charles E. Cowan, do hereby certify that I have this day electronically filed the foregoing with the Clerk of the Court using the MEC filing system which sent notification to all counsel of record.

SO CERTIFIED, this the 17th day of July, 2023.

/s/ Charles E. Cowan
CHARLES E. COWAN

IN THE CIRCUIT COURT OF MADISON COUNTY, MISSISSIPPI

JAMERIAL BENSON

FILED
MADISON COUNTY

PLAINTIFF

VS.

CIVIL ACTION NO. CI-2023-068-JA
JUL 20 2023

HIGHER EDUCATION LOAN
AUTHORITY OF THE STATE OF
MISSOURI d/b/a MOHELA
NAVIENT CORPORATION;
CONDUENT EDUCATION SERVICES, LLC
f/k/a ACS EDUCATION SERVICES, INC.

ANITA WRAY, CIRCUIT CLERK
BY Jue D.C.

DEFENDANTS

SCHEDULING ORDER

COMES NOW BEFORE THE COURT the matter of a scheduling order in the above styled and numbered cause. To efficiently advance this case on the docket, the Court orders that:

1. All written discovery requests under M.R.C.P. 33, 34 and 36 must be filed no later than October 16, 2023.

2. The parties must name a mediator and schedule a future date for mediation by: October 16, 2023.

3. All expert witnesses must be designated and all M.R.C.P. 26 expert discovery provided to all attorneys of record: By Plaintiff(s) by: December 14, 2023.

By Defendant(s) by: January 16, 2024.

4. All discovery, including discovery and trial depositions, must be completed by: April 12, 2024.

5. The parties must mediate this cause by May 3, 2024.

6. All dispositive motions and all challenges to expert testimony/evidence based upon

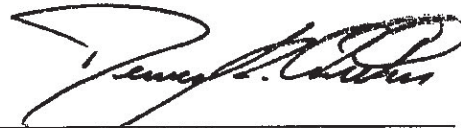
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Daubert v. Merrell Dow Pharms., Inc., 509 U.S. 579 (1993), or otherwise, must be filed no later than June 11, 2024, and shall be deemed abandoned unless heard by: July 31, 2024.

THE SCHEDULING ORDER AS SET FORTH ABOVE SHALL NOT BE CHANGED OR EXTENDED EXCEPT BY SUBSEQUENT ORDER OF THE COURT, FOR GOOD CAUSE SHOWN.

After discovery is complete and all dispositive motions and any challenge to expert testimony/evidence based upon *Daubert v. Merrell Dow Pharms., Inc.*, 509 U.S. 579 (1993), or otherwise, have been heard or abandoned, any party may move to have this matter set for trial.

SO ORDERED AND ADJUDGED this the 20th day of July, 2023.

A handwritten signature in black ink, appearing to read "James L. ...", is written over a horizontal line.

CIRCUIT COURT JUDGE

IN THE CIRCUIT COURT OF MADISON COUNTY, MISSISSIPPI

JAMERIAL BENSON

FILED
MADISON COUNTY

PLAINTIFF

VS.

CIVIL ACTION NO. CI-2023-068-JA
JUL 20 2023

HIGHER EDUCATION LOAN
AUTHORITY OF THE STATE OF
MISSOURI d/b/a MOHELA
NAVIENT CORPORATION;
CONDUENT EDUCATION SERVICES, LLC
f/k/a ACS EDUCATION SERVICES, INC.

ANITA WRAY, CIRCUIT CLERK
BY *[Signature]* D.C.

DEFENDANTS

**ORDER TO ESTABLISH PROCEDURES GOVERNING
THE FILING, BRIEFING AND HEARING OF MOTIONS**

Pursuant to the authority of M.R.C.P. 78, the Court hereby establishes procedures for the prompt dispatch of business coming before the Court in this case. The Court has experienced problems in past cases where parties failed to timely file responses, replies and/or affidavits and such failures have adversely impacted the orderly administration of justice. In order to expedite its business and to assist in providing more timely rulings on matters presented, the Court finds it necessary to establish certain procedures relative to the filing, briefing and hearing of motions herein. **IT IS, THEREFORE, ORDERED THAT:**

1.

All motions filed in this case (except Motions for Default Judgment and/or motions presented with a proposed agreed order) **shall** be supported by a memorandum of authorities in support of the motion. The movant **shall** attach to the motion or memorandum, at the time of filing, any supporting affidavits or other documents required by rule, statute or case law in support of the motion.

2.

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The non-movant **shall** file a response and memorandum of authorities in opposition to any motion within the time set by rule or statute. The non-moving party **shall** attach to such response, at the time of its filing, any affidavit or other documents required by rule, statute or case law in opposition to the motion.

3.

The movant **shall** then file a reply and memorandum of authorities, within the time set by rule or statute, to rebut the matters raised in the response.

4.

The time for filing a response and/or reply, as set forth above, may be extended only by order of the Court.

5.

All motions may be set for hearing, by either the movant or non-movant, for a date and time after the completion of the above briefing schedule. Where no response is timely filed to a motion, the Court reserves the right to rule on the motion without a hearing being set and without oral argument. Where motions are set for hearing, the Court reserves the right to rule on the motion, on or before the hearing date, based upon the filings of the parties in support of and in opposition to the motion, without oral arguments, in the Court's discretion. All motions not heard by the Court prior to the deadlines established by separate order shall be deemed waived and/or abandoned.

SO ORDERED AND ADJUDGED this the 20th day of July, 2023.



CIRCUIT COURT JUDGE

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IN THE CIRCUIT COURT OF MADISON COUNTY, MISSISSIPPI

JAMERIAL BENSON

PLAINTIFF

v.

CIVIL ACTION NO.: 2023-0068

**HIGHER EDUCATION LOAN
AUTHORITY OF THE STATE OF
MISSOURI d/b/a MOHELA;
NAVIENT CORPORATION;
CONDUENT EDUCATION SERVICES, LLC
f/k/a ACS EDUCATION SERVICES, INC.**

DEFENDANTS

**PLAINTIFF’S MEMORANDUM IN OPPOSITION TO NAVIENT CORPORATION’S MOTION
FOR SUMMARY JUDGMENT, OR IN THE ALTERNATIVE, TO DISMISS [DOC. 16]**

Plaintiff Jamerial Benson (“Benson”) files his Memorandum in Opposition to Navient Corporation’s Motion for Summary Judgment, or in the alternative, to Dismiss [Doc. 16] as follows:

INTRODUCTION

In lieu of an Answer to Benson’s Complaint, Navient Corporation (“Navient”) filed a motion ostensibly seeking summary judgment, or in the alternative, dismissal under Miss. R. Civ. P. 12(b)(6). But there is no true 12(b)(6) motion asserted in Navient’s filing. Rather, each of its three claims for relief requires reference to documents, evidence, or testimony outside the well-pleaded allegations of the Complaint. Navient’s motion, in its entirety, seeks only summary judgment.

But summary judgment is premature. As outlined with specificity below, Benson cannot present, by affidavit, facts essential to justify his opposition, because the knowledge and evidence necessary to defend the motion are primarily in Navient’s possession and control. This Court should thus deny Navient’s motion and allow discovery to proceed in the normal course.

Moreover, Navient, who bears the burden of proof on summary judgment to come forward with evidence to prove its limitations defense, produced only evidence that Benson communicated with Navient more than three years prior to the lawsuit. But Navient failed to provide evidence showing those communications gave Benson the information he needed file suit. For this reason alone, summary judgment on the statute of limitations should fail. Additionally, certain facts within Benson's knowledge demonstrate the existence of a genuine dispute of material fact concerning what Benson knew and when he knew it. On this basis, too, summary judgment should be denied.

LEGAL STANDARD

Miss. R. Civ. P. 56(c) governs applications for summary judgment. Only when the "pleadings, depositions, answers to interrogatories, and admissions on file, together with the affidavits, if any, show that there is no genuine issue as to any material fact and that the moving party is entitled to judgment as a matter of law" should summary judgment be granted. Miss. R. Civ. P. 56(c). The burden of demonstrating that no genuine issues of material fact exists rests wholly on the moving party. *Wright v. Quesnel*, 876 So. 2d 362, 364 (Miss. 2004). All evidentiary matters before the Court must be viewed in the light most favorable to the non-moving party. *Id.*

Ultimately, "[s]ummary judgment is a powerful too which 'should be used wisely and sparingly.'" *Cannon v. Mid-South X-Ray Co.*, 738 So. 2d 274, 275 (Miss. Ct. App. 1999) (quoting *Martin v. Simmons*, 571 So. 2d 254, 258 (Miss. 1990)). It should never be "used to snuff out a litigant's right to a trial unless it is appropriate under the rule." *Pope v. Schroeder*, 512 So. 2d 905, 908 (Miss. 1987).

Moreover, in some cases, the Court should defer summary judgment until it can be fairly decided. Miss. R. Civ. P. 56(f) states:

Should it appear from the affidavits of the party opposing the motion that he cannot for reasons stated present by affidavit facts essential to justify his opposition, the court may refuse the application for judgement o may order a continuance to permit affidavits to be obtained or depositions to be taken or discovery to be had or make any such order as is just.

This rule “is designed to ‘protect[] against improvident or premature grants of summary judgment **and is to be applied liberally.**” *Dillon v. PiCo., Inc.*, 239 So. 3d 527, 534 (Miss. Ct. App. 2017) (quoting *Stanley v. Scott Petroleum Corp.*, 184 So. 3d 940, 942 (Miss. 2016) (emphasis added). “Rule 56(f) ‘contemplates that completion of discovery in some instances is desirable and necessary before a court can determine that there are genuine issues as to the material facts.’” *Id.* (quoting *Roberts v. Boots Smith Oilfield Servs. LLC*, 200 So. 3d 1022, 1026 (Miss. 2016)). “This is especially true where the party seeking to invoke the protections of Rule 56(f) claims the necessary information rests within the possession of the party seeking summary judgment.” *Id.* (quoting *Roberts*, 200 So. 3d at 1026).

I. Discovery is necessary to determine whether Navient Corporation is a proper party in interest.

Navient first contends that it is not a proper party to this lawsuit. It relies on the affidavit of Michelle Iorio, a Senior Account Analyst in its Risk Mitigation Department, for the claim that “Plaintiff’s loans were at all times serviced by Navient Solutions, LLC, a wholly owned subsidiary of Navient Corporation. Navient Corporation is a holding company and does not disburse or service student loans.” [Doc. 16-1].

Attached to Iorio’s affidavit are 278 pages of documents apparently intended to prove that Navient Solutions, LLC, and not Navient Corporation, serviced Benson’s loans during a particular time frame. [Doc. 16-1]. Yet not one of those pages identifies Navient

Solutions, LLC as the servicer of Benson's loans. Instead, the documents in question are emblazoned only with the name "Navient," but contain no indication from which of Navient's multiple entities they originated. Indeed, even Iorio's affidavit identifies her only as working for "Navient," but does not specify which Navient entity she represents.

Benson is entitled to discovery for the specific purpose of confronting and challenging Iorio or any other corporate representative about their personal knowledge of which company or companies serviced Benson's loans and for what time periods. Benson does not have access to Navient's corporate representatives outside of the formal discovery process. In this respect, the information Benson needs is necessarily "within the possession of the party seeking summary judgment." *Roberts*, 200 So. 3d at 1026. *See* Exhibit A – Benson's Rule 56(f) Affidavit.

Moreover, Iorio's affidavit does not address the more complex question of Navient Corporation's liability arising from its "spin off" from Sallie Mae in 2014. It is a matter of public record that Navient and Sallie Mae were previously one-in-the-same. But in 2014, "Navient absorbed Sallie Mae's liabilities and 95% of its assets. . . when the companies split. . ." ¹ There is definitive evidence in this case that Sallie Mae was actively servicing Benson's loans in the period prior to Navient's absorption of Sallie Mae's assets and liabilities. Ex. A. Discovery is necessary to determine the extent to which Navient Corporation is liable for Sallie Mae's failure to apply payments withdrawn from Benson's accounts to his loan balance and to keep proper records of the same during that period. Navient and its corporate representatives hold the key to understanding the nature of Sallie Mae's

¹ Danielle Douglas-Gabriel, *Navient reaches 1.85 billion settlement over student loan practices*, THE WASHINGTON POST (January 13, 2022 at 11:58 a.m.), <https://www.washingtonpost.com/education/2022/01/13/navient-settlement-student-loans/>.

relationship with Benson's loans and Navient's assumption of Sallie Mae's liabilities.

Benson is entitled to explore these issues through discovery. *See* Ex. A.

In any event, out of an abundance of caution—and because Navient Corporation has identified Navient Solutions, LLC as a servicer of Benson's student loans—Benson also intends to move the Court to amend the Complaint to add Navient Solutions, LLC as an additional party. However, Navient Corporation should remain a party defendant unless and until either the parties agree, by mutual exchange of information, that Navient Corporation bears no potential liability or discovery reveals Navient should be dismissed.²

II. Whether Navient serviced Benson's loans during the relevant period(s) can be resolved only through discovery.

As demonstrated by Benson's Affidavit, there is evidence that Navient's predecessor-in-interest, Sallie Mae, serviced and collected Benson's loans between 2009 and 2013. Ex. A. Sallie Mae is Navient's predecessor-in-interest that apparently assumed its liabilities in 2014. As described in Part I, the nature of the relationship between Navient and Sallie Mae and Navient's assumption of Sallie Mae's liabilities requires discovery to be conclusively resolved. This alone is sufficient to defeat summary judgment on the question of Navient's involvement in the facts alleged in the Complaint.

But there is more. Navient also serviced certain of Benson's nonconsolidated loans in the 2014-16 time period. Ex. A. During that time, Navient did not accurately apply

² In its motion, Navient cites and attaches a screenshot of the Mississippi Secretary of State's website showing that Navient Solutions, LLC is registered to do business in Mississippi. This, however, is not evidence that Navient Solutions, LLC must be the entity that serviced Benson's loans. Just because an entity—like Navient Corporation—is not registered to do business in Mississippi does not mean it cannot service loans for Mississippi residents. Indeed, Defendant MOHELA is not registered to do business in Mississippi but concedes it services student loans for borrowers in the state of Mississippi. [Doc 23, ¶ 2].

payments withdrawn from Benson's bank account to his loan balance. *Id.* To the extent this claim was not clearly stated in the original Complaint, Benson intends to move to amend his Complaint to more fully allege it. In any event, there is a legitimate dispute of material fact, which may be resolved only through discovery, concerning Navient's servicing of and liability for Benson's student loans.

III. Numerous questions of fact control Navient's statute of limitations defense.

Respecting the statute of limitations, the parties agree that Benson's claims are governed by the three year "catch-all" limitations period set forth in Miss. Code Ann. § 15-1-49. However, their agreement ends there. Benson disputes Navient's errant analysis of the legal principles governing the accrual and/or discovery of his claims and the application of the facts thereto.

Specific case law confirms Benson's negligence and breach of fiduciary duty claims are subject to the "discovery rule" of Section 15-1-49(2). *People's Bank of Biloxi v. McAdams*, 171 So. 3d 505, 509-10 (Miss. 1986) (negligence); *Conservatorship of Smith v. Vandevort*, 237 So. 3d 852, 859-60 (Miss. Ct. App. 2017) (breach of fiduciary duty). More broadly, the discovery rule applies generally in cases of "latent injury or disease." *PPG Architectural Finishes, Inc. v. Lowery*, 909 So. 2d 47, 50 (Miss. 2005). This rule is moored in the principle that "it would be illogical to prevent plaintiffs from obtaining relief if their injuries were not discoverable until after the statute of limitations had passed. *Id.* The knowledge necessary to trigger the limitations period is "knowledge that there exists a causal relationship between the negligent act and the injury or disease complained of. . . ." *Sweeney v. Preston*, 642 So. 2d 332 (Miss. 1994).

“Whether the plaintiff *knew* about the injury has typically been reserved as a jury question.” *PPG*, 909 So. 2d at 50 (emphasis in original) (citing *Barnes v. Singing River Hosp. Sys.*, 733 So. 2d 199, 205 (Miss. 1999); *Owens-Illinois, Inc. v. Edwards*, 573 So. 2d 704, 709 (Miss. 1990); *see also Stringer v. Trapp*, 30 So.3d 339, 342 (Miss.2010) (“The question of whether a statute of limitations is tolled by the discovery rule often turns on the factual determination of ‘what the plaintiff knew and when’”) (internal quotation marks omitted). As described more fully below, the facts underlying Benson’s conversion and contract-related claims—like the facts giving rise to his negligence and breach of fiduciary duty claims—were latent, or concealed, in nature.

Navient insists there can be no latent injury here because “Plaintiff was aware of the status of his loans throughout the life of the loans and the repayment periods.” [Doc. 17 at p. 5]. Navient further claims that “Plaintiff spoke with Navient multiple times regarding the status of his loans and his belief that his balances had increased.” [Doc. 17 at p. 6]. It also cites records that Benson accessed his account through Navient’s website at least 79 times between July 3, 2009 and February 6, 2017. *Id.* Navient insists these interactions between Benson and Navient necessarily prove he was or should have been aware of any alleged issues with his student loans years ago, and the statute of limitations on his claims, therefore, has long expired.” *Id.*

Curiously, however, Navient neglects to describe any of these interactions in detail. Nor does Navient attach a copy of any of the payment histories or other correspondence it is alleged to have sent Benson. Instead, the Court is apparently intended to assume that if Benson contacted Navient numerous times, he necessarily obtained the information needed to pursue a claim against Navient. But this is not so.

Quite to the contrary, Benson's repeated contact with Navient was a direct result of his inability to get accurate or complete information from Navient. Instead, Benson experienced a years-long run around that rendered him unable to determine whether his balance was correct or his payments were properly applied. *See* Ex. A.

For example, in early 2015, Navient's own records show Benson contacted Navient over concerns that his loan balance increased after Sallie Mae spun off Navient and Navient became the servicer of his loans. [Doc. 16-1 at p. 23]; Ex. A. Navient confirmed that Benson was, in fact, previously given incorrect information showing an increased balance. *Id.* But Navient assured Benson that his balance had not actually increased. *Id.* When Benson inquired where and how the discrepancy originated, Navient could not explain it, but assured him that his current balance was correct. *Id.*

Yet just months later, Navient sent a letter to Benson's grandfather—the co-signor of his loan—about an allegedly unpaid balance on one of Benson's Navient loans. Ex. A. Benson again contacted Navient to inquire about the letter and the allegedly unpaid balance, but was told, without explanation, to simply disregard the correspondence. *Id.*

Thereafter, Benson requested an entire payment history from Navient showing his declining balance over the life of the loan. *Id.* Navient sent him a payment history, but it did not include the entire declining balance history as requested. *Id.* Navient notes in its records that "entire declining balance hist[ory] is not something that is usually provided." [Doc. 16-1 at p. 31].

Uncertain what, if any, of the information he received from Navient was accurate, Benson contacted the Federal Student Aid Ombudsman Group, which purportedly opened an investigation. Ex. A. However, even the Ombudsman apparently did not receive the

accurate and complete information Benson needed to understand whether he had sustained pecuniary injury owing to Navient. *Id.*

In early 2016, Benson again tried calling Navient himself to inquire about the progress of his loans' originations and payment history. *Id.* He initially spoke to a representative named Jessica, who transferred him to a different representative named Jocelyn, who transferred him to a third representative named James. It was James who finally told Benson to expect correspondence by mail respecting his concerns. *Id.* But the correspondence that finally arrived did not contain the information Benson needed to understand the status of his loans. *Id.*

Benson continued his quest for information with the Mississippi Attorney General's office. Ex. A. The Attorney General sent requests to Benson's loan servicers, but did not receive replies. *Id.* Benson also sent additional letters to each loan servicer on his own, but did not receive any response. *Id.* Benson diligently pursued the information he needed for years, including accessing the National Student Loan Database Support Center. *Id.*³

It was not until Benson retained an attorney who requested the needed information that he finally received a letter from Navient dated August 19, 2022 showing his complete account declining balance payment history that he had enough information to know a cause of action against Navient was appropriate. *Id.*

Throughout this process, Benson diligently pursued information and answers from a student loan behemoth that repeatedly gave him no information, incorrect information, or simply passed him off to someone else. A jury should decide if and to what extent

³ All of these events are but a small sample of the Herculean efforts Benson undertook just to get complete and accurate information about his own loans.

pertinent knowledge was withheld from Benson, by negligence or otherwise, and whether as a result of Navient's conduct, his injury was latent, and could not have been discovered until August of 2022. Whether the statute of limitations was tolled by the discovery rule is, in this case, a factual determination of 'what [Benson] knew and when'. *Stringer v. Trapp*, 30 So.3d 339, 342 (Miss. 2010). A jury should decide that question and summary judgment should be denied.

Conclusion

Because Benson is entitled to reasonable discovery of his claims and because numerous disputes of material fact control Navient's statute of limitations claim, its motion for summary judgment should be denied.

Dated this the 21st day of July, 2023.

Respectfully submitted,

JAMERIAL BENSON

BY: WILBANKS & DOWD, PLLC

BY: /s/ Lindsey O. Watson

LINDSEY O. WATSON

Charles R. Wilbanks, Jr. (MS Bar #7193)
Lindsey O. Watson (MS Bar # 103329)
WILBANKS & DOWD, PLLC
108 West Leake Street
Clinton, Mississippi 39056
Telephone No.: (601) 952-3600
Fax No.: (601) 952-3601
Email: chip@wilbanksdowd.com
lindsey@wilbanksdowd.com

ATTORNEYS FOR PLAINTIFF

CERTIFICATE OF SERVICE

I hereby certify that I have this date, electronically filed the foregoing with the clerk of the Court using the MEC system which will send notification of such filing all counsel of record.

This is the 21st day of July, 2023.

/s/ Lindsey O. Watson
LINDSEY O. WATSON

IN THE CIRCUIT COURT OF MADISON COUNTY, MISSISSIPPI

JAMERIAL BENSON

PLAINTIFF

v.

CIVIL ACTION NO.: 2023-0068

**HIGHER EDUCATION LOAN
AUTHORITY OF THE STATE OF
MISSOURI d/b/a MOHELA;
NAVIENT CORPORATION;
CONDUENT EDUCATION SERVICES, LLC
f/k/a ACS EDUCATION SERVICES, INC.**

DEFENDANTS

AFFIDAVIT OF JAMERIAL BENSON

**STATE OF MISSISSIPPI
COUNTY OF MADISON**

1. My name is Jamierial "Jay" Benson. I am an adult resident of Canton, Mississippi. I am over the age of 21 and of sound mind.
2. This affidavit is made upon my personal knowledge.
3. My student loans were serviced by Navient prior to 2008, when certain of those loans were consolidated. I made consistent payments on certain loans to Sallie Mae between 2008 and 2013. Attached as Exhibit A are true and correct copies of sample bank statements showing direct debits and/or cancelled checks to Sallie Mae from my Regions bank account.
4. I do not have personal knowledge of the extent to which Navient may be liable for Sallie Mae's acts or omissions respecting my loans. That information rests solely with Navient.
5. Navient continued to service certain of my student loans in 2014-16, though some of the payments reflected on the account histories I received from Navient do not

match the amounts of direct withdrawals from my bank account. I do not have personal knowledge of how or why this occurred. That information is known only to Navient.

6. I have tried repeatedly and diligently to get accurate information from Navient concerning the balance, payment history, and status of my loans. It has been nearly impossible to obtain the information needed.

7. For instance, I contacted Navient in 2015 over concerns that my loan balance increased after Sallie Mae spun off Navient and Navient became the servicer of my loans. Navient's representative told me that the apparent increase in my loan balance was incorrect and that my loan balance had not actually increased. When I inquired where the discrepancy originated, the representative could not explain it, but assured me that my current balance was correct.

8. A few months later later, Navient sent a letter to my grandfather, who co-signed my loan, stating that there was an unpaid balance on one of my loans. In response, I again contacted Navient to inquire about the letter and the allegedly unpaid balance, but was told, without explanation, to simply disregard the correspondence.

9. Thereafter, I requested a full payment history from Navient showing my declining balance over the life of the loan. Navient sent me a payment history, but it did not include the entire declining balance history as requested.

10. Because I was uncertain whether any of the information I received from Navient was accurate, I contacted the Federal Student Aid Ombudsman Group, which opened an investigation. However, the Ombudsman also could not obtain the accurate and complete information I needed to understand whether Navient had correctly handled my loans.

11. In early 2016, I again tried calling Navient myself to ask my loans' originations and payment histories. I initially spoke to a representative named Jessica, who transferred me to another representative named Jocelyn, who then transferred him to a third representative named James. James finally told me to expect correspondence by mail respecting my concerns. But the correspondence that finally arrived did not contain the information I needed to understand the status of my loans.

12. I diligently continued trying to understand my student loans by opening a case with the Mississippi Attorney General's office. The Attorney General sent requests to my loan servicers for information about my loans, but did not receive any replies.

13. I also sent additional letters to each loan servicer on my own, but did not receive any response. I also accessed the National Student Loan Database Support Center to find the information I needed, without success.

14. It was not until I retained an attorney who requested the needed information that I finally received a letter from Navient dated August 19, 2022 showing my complete account declining balance payment history that I had enough information to know that Navient had not properly applied payments to my account.

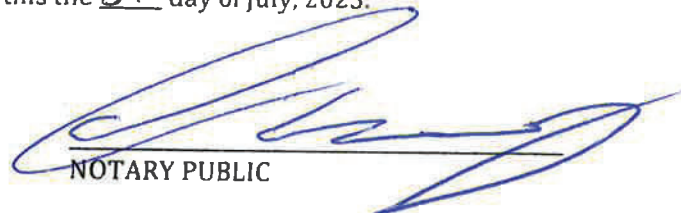
15. Further Affiant sayeth not.


JAMERIAL BENSON

SWORN TO AND SUBSCRIBED BEFORE ME this the 21 day of July, 2023.

My Commission Expires:




NOTARY PUBLIC

**REGIONS**

Regions Bank

Hattiesburg
202 South 40TH Ave
Hattiesburg, MS 3940200060164 01 AT 0.357 001
JAMERIAL Q BENSON
111 BANKHEAD LN APT A3
CRYSTAL SPGS MS 39059-2218

ACCOUNT # 0008932018

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REGIONS AT WORK FREE CHECKING

June 9, 2009 through July 9, 2009

SUMMARY

Beginning Balance
Deposits & Credits
Withdrawals
Fees
Automatic Transfers
Checks
Ending Balance

Minimum Balance
Average Balance

DEPOSITS & CREDITS

06/15 Cni Administrati Direct Dep Benson,Jameria
06/29 Cni Administrati Direct Dep Benson,Jameria

WITHDRAWALS

06/10	Sallie Mae Ebill 96446726401000 96446726401000N	100.00
06/10	ATM Withdrawal Wal-Mart #0875 Wal-Mart #087 Ridgeland MS24087501 5808	59.96
06/10	CheckCard Purchase Pizza Hut 31620 Crystal Sprn MS 5808	11.76
06/10	ATM Withdrawal Dollar-General Dollar-Genera Crystal Sprnmsin3054 5808	9.63
06/11	ATM Withdrawal Bcf - 1395 Met Bcf - 1395 ME Jackson MS56004 5808	53.49
06/12	CheckCard Purchase Exxonmobil 4 Byram MS 5808	42.01
06/12	ATM Withdrawal Dollar-General Dollar-Genera Crystal Sprnmsin3074 5808	8.83
06/15	ATM Withdrawal Regions Crystal Sprin Crystal Spr Msrfc31003 5808	300.00
06/15	CheckCard Purchase Flying J C stor Pearl MS 5808	33.01
06/15	ATM Withdrawal Kroger 1167 Hw Kroger 1167 H Richland Msin3070 5808	21.00
06/15	ATM Withdrawal Wal-Mart #2939 Wal-Mart #293 Richland MS24293901 5808	7.99
06/16	Entergy Services Bill Pay Jameria Benso 7770017103447	169.24
06/16	CheckCard Purchase Kristal Hamburg Byram MS 5808	5.34
06/16	CheckCard Purchase Kristal Hamburg Byram MS 5808	5.34
06/18	ATM Withdrawal Nnt Haggar Clo Nnt Haggar Cl Grapevine TX00777890 5808	32.48
06/18	CheckCard Purchase Jack IN The Bo0 Irving TX 5808	6.26
06/22	ATM Withdrawal Regions Crystal Sprin Crystal Spr Msrfc31003 5808	100.00
06/22	CheckCard Purchase MS Parking Asso Jackson MS 5808	74.00
06/22	ATM Withdrawal Wal-Mart #1192 Wal-Mart #119 Magee MS24119201 5808	64.61
06/22	CheckCard Purchase Garfield S Hatt Hattiesburg MS 5808	34.02
06/22	ATM Withdrawal Wal-Mart #0916 Wal-Mart #091 Hattiesburg MS24091601 5808	32.10
06/22	CheckCard Purchase Kangaroo 3469 Magee MS 5808	30.50
06/22	CheckCard Purchase Chevron 0021051 Irving TX 5808	18.73
06/22	CheckCard Purchase Wyndham Las Col Irving TX 5808	7.00
06/23	CheckCard Purchase Kangaroo 3469 Magee MS 5808	20.51
06/23	CheckCard Purchase Advance Auto PA Hattiesburg MS 5808	17.31

**REGIONS**

Regions Bank

Hattiesburg
202 South 40TH Ave
Hattiesburg, MS 3940200061957 01 AT 0.357 001
JAMERIAL Q BENSON
111 BANKHEAD LN APT A3
CRYSTAL SPGS MS 39059-2218

1 - 2

ACCOUNT # 0008932018

Cycle 001
Enclosures 02
Page 4
1 of 3**REGIONS AT WORK FREE CHECKING**

November 6, 2009 through December 8, 2009

SUMMARY

Beginning Balance	09	Minimum Balance	
Deposits & Credits	08 +	Average Balance	\$
Withdrawals	02 -		
Fees	00 -		
Automatic Transfers	00 +		
Checks	03 -		
Ending Balance	02		

POSITS & CREDITS

11/16	Cni Administrati Direct Dep Benson,Jameria	1,095.00
11/30	Cni Administrati Direct Dep Benson,Jameria	1,431.54
12/07	Deposit - Thank You	180.00
12/07	Deposit - Thank You	60.00

Total Deposits &

WITHDRAWALS

11/06	ATM Withdrawal Regions Florence Shel Florence Mssm104 5808	60.00
11/06	ATM Withdrawal Belk #670 Hatt Belk #670 Hat Hattiesburg Msin3096 5808	42.79
11/06	ATM Withdrawal Kroger 200 E C Kroger 200 E Ridgeland Msin3081 5808	34.50
11/06	ATM Withdrawal Kroger 1167 Hw Kroger 1167 H Richland Msin3054 5808	32.00
11/09	ATM Withdrawal Brookshire Bro Brookshire Br Ridgeland MS00000120 5808	19.52
11/09	ATM Withdrawal BP Shop Hangin BP Shop Hangi Jackson Msin3094 5808	7.48
11/09	CheckCard Purchase 27 55 Inc 0 Crystal Spri MS 5808	5.78
11/09	CheckCard Purchase Lakeland Auto S Flowood MS 5808	5.00
11/10	Edfinancial Tel Disb Jamerial Q Ben ED4076593599	97.00
11/10	ATM Withdrawal Regions Crystal Sprin Crystal Spr Msrfc31003 5808	60.00
11/12	CheckCard Purchase Pizza Hut 31620 Ridgeland MS 5808	10.79
11/16	Alfa Ins.Prem Benson	183.70
11/16	ATM Withdrawal Regions 6220 Old Cant Jackson Msms1098 5808	100.00
11/16	CheckCard Purchase Salliemae Svc C 785-8657117 VA 5808	57.00
11/16	CheckCard Purchase Exxonmobil 4 Byram MS 5808	36.51
11/16	CheckCard Purchase Northpark Disco Ridgeland MS 5808	28.79
11/16	CheckCard Purchase Red Lobster US0 Jackson MS 5808	27.79
11/20	CheckCard Purchase Cell South Phon Meadville MS 5808	139.43
11/20	ATM Withdrawal Regions Crystal Sprin Crystal Spr Msrfc31003 5808	20.00
11/23	CheckCard Purchase Murphy Express Jackson MS 5808	36.00
11/23	CheckCard Purchase Old Canton Wine Ridgeland MS 5808	26.19
11/25	Entergy Services Bill Pay Jamerial Benso 7770020083968	216.04
11/25	CheckCard Purchase Chevron 0020810 Hattiesburg MS 5808	27.25
11/27	ATM Withdrawal Regions Turtle Creek Hattiesburg Msm1761 5808	220.00

**REGIONS**

Regions Bank

Hattiesburg
202 South 40TH Ave
Hattiesburg, MS 3940200060871 01 AT 0.357 001
JAMERIAL Q BENSON
6811 OLD CANTON RD APT 3103
RIDGELAND MS 39157-1247

ACCOUNT # 0008932018

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REGIONS AT WORK FREE CHECKING

December 9, 2009 through January 6, 2010

SUMMARY

Beginning Balance
Deposits & Credits
Withdrawals
Fees
Automatic Transfers
Checks
Ending Balance

0.62
1.77 +
10.00 -
\$0.00 +
-
-

Minimum Balance
Average Balance

DEPOSITS & CREDITS

12/10	Deposit - Thank You	140.00
12/14	Cni Administrati Direct Dep Benson,Jameria	1,096.47
12/28	Cni Administrati Direct Dep Benson,Jameria	1,129.28
01/04	Deposit - Thank You	260.00
01/05	Deposit - Thank You	320.00
01/05	Deposit - Thank You	35.00
01/06	Deposit - Thank You	

Total Deposits

WITHDRAWALS

12/14	ATM Withdrawal Lowe S #2620 Lowe S #2620 Madison MS001 5808	202.20
12/14	ATM Withdrawal Regions Crystal Sprin Crystal Spr Msrfc31003 5808	100.00
12/14	ATM Withdrawal Kroger 200 E C Kroger 200 E Ridgeland Msin3104 5808	63.50
12/14	ATM Withdrawal Wilson Mea2308 Wilson Mea230 Crystal Sprinmsin3056 5808	13.27
12/15	Alfa Ins.Prem Benson	183.70
12/17	CheckCard Purchase Salliemae Svc C 785-8657117 VA 5808	62.15
12/21	ATM Withdrawal Regions 6220 Old Cant Jackson Msms1098 5808	60.00
12/21	ATM Withdrawal Ridgeland Disc Ridgeland Dis Ridgeland MS52074101 5808	17.11
12/22	CheckCard Purchase Lakeland Auto S Flowood MS 5808	5.00
12/22	CheckCard Purchase Lakeland Auto S Flowood MS 5808	5.00
12/23	ATM Withdrawal Regions Lake Harbor B Ridgeland Msrfc21043 5808	60.00
12/24	ATM Withdrawal Regions Dogwood Festi Flowood Msm033D 5808	100.00
12/24	ATM Withdrawal Regions Lake Harbor B Ridgeland Msrfc21043 5808	60.00
12/28	ATM Withdrawal Regions Crystal Sprin Crystal Spr Msrfc31003 5808	100.00
12/28	CheckCard Purchase Exxonmobil 4 Jackson MS 5808	55.53
12/28	CheckCard Purchase Exxonmobil 4 Jackson MS 5808	31.50
12/28	CheckCard Purchase Exxonmobil 4 Crystal Spri MS 5808	4.00
12/29	CheckCard Purchase Shell Oil 57542 Flowood MS 5808	10.00
12/30	CheckCard Purchase Barksdale Cadil Ridgeland MS 5808	59.58
12/30	Entergy Services Bill Pay Jamerial Benso 7770020682419	56.92
12/30	ATM Withdrawal Walgreen Compa Walgreen Comp Jackson Msin3058 5808	43.20

**REGIONS**

Regions Bank

Hattiesburg
202 South 40TH Ave
Hattiesburg, MS 3940200058078 01 AT 0.357 001
JAMERIAL Q BENSON
6811 OLD CANTON RD APT 3103
RIDGELAND MS 39157-1247

1

ACCOUNT # 0008932018

Cycle 001
Enclosures 02
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1 of 4**REGIONS AT WORK FREE CHECKING**

March 10, 2010 through April 8, 2010

SUMMARY

Beginning Balance	\$858.44	Minimum Balance	\$167
Deposits & Credits	\$5,166.81 +	Average Balance	\$1,234
Withdrawals	\$1,739.22 -		
Fees	\$0.00 -		
Automatic Transfers	\$0.00 +		
Checks	\$1,237.61 -		
Ending Balance	\$3,048.42		

DEPOSITS & CREDITS

03/22	Cni Administrati Payroll Benson Jameria	1,102.34
03/29	Deposit - Thank You	60.00
03/30	Deposit - Thank You	440.00
04/02	Deposit - Thank You	2,465.00
04/05	Cni Administrati Payroll Benson Jameria	1,099.47

Total Deposits & Credits **\$5,166.81****WITHDRAWALS**

03/10	ATM Withdrawal Kroger 2000 E Kroger 2000 E Ridgeland Msin3094 5808	29.30
03/11	ATM Withdrawal Samsclub #8271 Samsclub #827 Jackson MS24827101 5808	8.43
03/12	ATM Withdrawal Regions Northpark Ridgeland Msms2011 5808	60.00
03/15	Alfa Ins.Prem Benson	231.67
03/15	ATM Withdrawal Regions Country Club Ridgeland Msibma8 5808	80.00
03/15	CheckCard Purchase Kroger Fuel #53 Ridgeland MS 5808	60.00
03/15	CheckCard Purchase Krystal 0 Ridgeland MS 5808	8.36
03/15	CheckCard Purchase Captain Ds 0 Jackson MS 5808	6.93
03/15	ATM Withdrawal Family Dollar Family Dollar Crystal Spr MS45226602 5808	5.89
03/17	ATM Withdrawal Regions 6220 Old Cant Jackson Msms1098 5808	40.00
03/18	ATM Withdrawal Regions 6220 Old Cant Jackson Msms1098 5808	40.00
03/18	CheckCard Purchase Penn S Lakeland Jackson MS 5808	20.17
03/22	ATM Withdrawal Pilot #0450 Pilot #0450 Flowood MS86029501 5808	68.00
03/22	ATM Withdrawal Regions Spillway Road Brandon Msm0340 5808	60.00
03/22	ATM Withdrawal Regions Crystal Sprin Crystal Spr Msrfc31003 5808	60.00
03/22	ATM Withdrawal Regions Northpark Ridgeland Msms2011 5808	60.00
03/22	CheckCard Purchase 27 55 Fuel Pla0 Crystal Spr MS 5808	20.01
03/22	CheckCard Purchase Singh Terry Roa Jackson MS 5808	14.97
03/22	ATM Withdrawal Shell Service Shell Service Jackson MS40080101 5808	12.83
03/22	CheckCard Purchase Lennys Sub Shop Flowood MS 5808	11.50
03/23	Ers 800-444-8485 Payment Jameiral Benso R29650805-191	70.39
03/26	ATM Withdrawal Regions Northpark Ridgeland Msms2011 5808	40.00
03/29	ATM Withdrawal Regions Crystal Sprin Crystal Spr Msrfc31003 5808	40.00

**REGIONS**

Regions Bank
Hattiesburg
202 South 40TH Ave
Hattiesburg, MS 39402



00037844 01 AT 0.362 001
JAMERIAL Q BENSON
6811 OLD CANTON RD APT 3103
RIDGELAND MS 39157-1247



ACCOUNT # 0008932018

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REGIONS AT WORK LIFEGREEN CHECKING

May 7, 2011 through June 8, 2011

SUMMARY

Beginning Balance	\$466.64	Minimum Balance	\$690 -
Deposits & Credits	\$2,978.07 +	Average Balance	\$292
Withdrawals	\$1,403.89 -		
Fees	\$147.00 -		
Automatic Transfers	\$0.00 +		
Checks	\$1,849.44 -		
Ending Balance	\$44.38		

DEPOSITS & CREDITS

05/16	Cni Administrati Payroll Benson Jameria	1,190.37
05/23	Deposit - Thank You	160.00
05/27	Cni Administrati Payroll Benson Jameria	1,097.70
06/03	Deposit - Thank You	530.00
Total Deposits & Credits		\$2,978.07

WITHDRAWALS

05/09	ATM Withdrawal Regions	Northpark Br Ridgeland MS C4A31 1052	60.00
05/09	Pin Purchase Kroger 200 E C	5542 Ridgeland MS 1052	55.50
05/09	ATM Withdrawal Regions	Crystal Sprin Crystal Spr MS Rfc31003 1052	20.00
05/09	Pin Purchase Wal-Mart Super	5411 Flowood MS 1052	12.41
05/09	CheckCard Purchase Dairy Queen #42	5814 Ridgeland MS 39157 1052	3.01
05/12	ATM Withdrawal Regions	Crystal Sprin Crystal Spr MS Rfc31003 1052	40.00
05/13	CheckCard Recurring Twx*968K90*time	5968 877-417-3309 Ny 10019 1052	24.50
05/13	Pin Purchase The Childrens	5999 Ridgeland MS 1052	21.40
05/16	Alfa Ins.Prem Benson		214.41
05/16	CheckCard Purchase Biaggis - Ridge	5812 Ridgeland MS 39157 1052	40.76
05/16	ATM Withdrawal Regions	Northtown Jackson MS MS1098 1052	40.00
05/16	CheckCard Purchase Kroger Fuel #53	5542 Ridgeland MS 39157 1052	30.00
05/16	Pin Purchase Shell Service	5541 Ridgeland MS 1052	15.42
05/16	Pin Purchase Shell Service	5541 Ridgeland MS 1052	6.30
05/17	ATM Withdrawal Regions	Lake Harbor B Ridgeland MS Rfc21043 1052	40.00
05/17	CheckCard Purchase Exxonmobil 4	5542 Crystal Sprin MS 39059 1052	15.01
05/23	ATM Withdrawal Regions	Country Club Ridgeland MS lbma8 1052	20.00
05/23	Pin Purchase Walgreens Sec	5912 Jackson MS 1052	8.63
05/24	CheckCard Purchase Cell South Phon	4812 800-264-2355 MS 39653 1052	91.03
05/25	ATM Withdrawal Regions	Lake Harbor B Ridgeland MS Rfc21043 1052	20.00
05/26	ATM Withdrawal Regions	Country Club Ridgeland MS lbma8 1052	40.00
05/27	Pin Purchase Shell Service	5542 Ridgeland MS 1052	10.02
05/31	CheckCard Purchase Comcast of Jack	4899 800-Comcast MS 39206 1052	129.38
05/31	ATM Withdrawal Regions	Lake Harbor B Ridgeland MS Rfc21043 1052	100.00



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Enclosures 02
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Date	Balance	Date	Balance	Date	Balance
05/09	315.72	05/24	66.63	06/02	447.39
05/12	275.72	05/25	46.63	06/03	957.39
05/13	690.18 -	05/26	6.63	06/06	47.38
05/16	81.30	05/27	1,094.31	06/08	44.38
05/17	26.29	05/31	679.64		
05/23	157.66	06/01	541.39		

Regions Bank
Hattiesburg
202 South 40TH Ave
Hattiesburg, MS 39402

JAMERIAL Q BENSON
6811 OLD CANTON RD APT 3103
RIDGELAND MS 39157-1247



ACCOUNT # 0008932018

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AMENDMENT TO REGIONS FUNDS AVAILABILITY
POLICY: AS OF JULY 21, 2011, WHEN THE
FULL AMOUNT OF FUNDS DEPOSITED BY CHECK
ARE NOT AVAILABLE TO YOU UNTIL THE
SECOND BUSINESS DAY AFTER THE DAY OF
DEPOSIT, THE AMOUNT AVAILABLE TO YOU ON
THE FIRST BUSINESS DAY AFTER DEPOSIT
WILL INCREASE FROM \$100 TO \$200.

For all your banking needs, please call 1-800-REGIONS (734-4667).
or visit us on the Internet at www.regions.com.

Thank You For Banking With Regions!

Regions Bank
Hattiesburg
202 South 40TH Ave
Hattiesburg, MS 39402

JAMERIAL Q BENSON
6811 OLD CANTON RD APT 3103
RIDGELAND MS 39157-1247



ACCOUNT # 0008932018

Page 4 of 4

JAMERIAL BENSON 1000
6811 OLD CANTON RD APT 3103
RIDGELAND MS 39157
(601) 305-4143

5/13/11

265

Magnolia FCU

eight hundred thirteen and 00/100

1 \$ 813.00

REGIONS

00653054364 0008932018 0265

Check# 265 05/13/2011 \$813.00

JAMERIAL BENSON 1000
6811 OLD CANTON RD APT 3103
RIDGELAND MS 39157
(601) 305-4143

5/13/11

266

Members Exchange

Three Five and 00/100

1 \$ 35.00

REGIONS

00653054364 0008932018 0266

Check# 266 05/13/2011 \$35.00

JAMERIAL BENSON 1000
6811 OLD CANTON RD APT 3103
RIDGELAND MS 39157
(601) 305-4143

6/6/11

268

Van Mark Appt

eight hundred sixty-five and 00/100

1 \$ 865.00

REGIONS

00653054364 0008932018 0268

Check# 268 06/06/2011 \$865.00

JAMERIAL BENSON 1000
6811 OLD CANTON RD APT 3103
RIDGELAND MS 39157
(601) 305-4143

06/01/11

52811

0.13 and 44/100

1 \$ 136.44

REGIONS

00653054364 0008932018 52811

Check# 52811 06/01/2011 \$136.44

**REGIONS**

Regions Bank
Hattiesburg
202 South 40TH Ave
Hattiesburg, MS 39402



00031502 01 AT 0.371 001
JAMERIAL Q BENSON
6811 OLD CANTON RD APT 3103
RIDGELAND MS 39157-1247

ACCOUNT #

0008932018

Cycle 001
Enclosures 02
Page 2 of 5

REGIONS AT WORK LIFE GREEN CHECKING

July 10, 2012 through August 9, 2012

SUMMARY

Beginning Balance	\$777.54	Minimum Balance	\$458
Deposits & Credits	\$4,022.68 +	Average Balance	\$1,220
Withdrawals	\$3,686.10 -		
Fees	\$3.00 -		
Automatic Transfers	\$0.00 +		
Checks	\$150.00 -		
Ending Balance	\$961.12		

DEPOSITS & CREDITS

07/13	Univ of MS Medic PR Payment Benson	2,005.44
07/27	Univ of MS Medic PR Payment Benson	2,005.44
08/01	Card Credit Avis Rent A Car 4784 8666422000 Ny 11021 5808	11.80
Total Deposits & Credits		\$4,022.68

WITHDRAWALS

07/10	Card Purchase Cock of The Wal 5812 Ridgeland MS 39157 5808	27.97
07/11	Pin Purchase Kroger 5411 Ridgeland MS 5808	10.95
07/12	ATM Withdrawal Regions Country Club Ridgeland MS lbma8 5808	40.00
07/12	ATM Withdrawal Regions Crystal Sprin Crystal Spr MS Rfc31003 5808	40.00
07/12	Card Purchase Sal & Mookie S 5812 Jackson MS 39216 5808	6.00
07/13	Pin Purchase Kroger 5411 Ridgeland MS 5808	1,015.00
07/13	Pin Purchase Kroger 5411 Ridgeland MS 5808	21.27
07/16	Alfa Ins.Prem Benson	227.35
07/16	Pin Purchase Belk #678 Flow 5311 Flowood MS 5808	109.13
07/16	Card Purchase Advance Auto PA 5533 Ridgeland MS 39157 5808	66.32
07/16	Card Purchase Exxonmobil 4 5542 Byram MS 39272 5808	44.00
07/16	Pin Purchase Exxonmobil POS 5542 Byram MS 5808	43.09
07/16	Card Purchase Hungry Howies P 5812 Ridgeland MS 39157 5808	19.78
07/16	Pin Purchase Kroger 5411 Ridgeland MS 5808	10.75
07/16	Card Purchase Redbox *dvd Ren 7841 Oakbrkterrace IL 60181 5808	1.28
07/17	Card Purchase C Spire Phone P 4812 800-264-2355 MS 39653 5808	83.00
07/17	Pin Purchase Exxonmobil POS 5542 Byram MS 5808	41.15
07/17	Card Purchase KFC# 24 5814 Flowood MS 39232 5808	12.51
07/17	Card Purchase McDonald S F316 5814 Ridgeland MS 39157 5808	3.55
07/18	Card Purchase McDonald S F316 5814 Ridgeland MS 39157 5808	2.47
07/19	Sallie Mae Ebill 96446726401001 96446726401001B	69.70
07/19	ATM Withdrawal Regions Crystal Sprin Crystal Spr MS Rfc31003 5808	40.00
07/19	ATM Withdrawal Regions Crystal Sprin Crystal Spr MS Rfc31003 5808	20.00
07/20	ATM Withdrawal Regions Country Club Ridgeland MS lbma8 5808	40.00
07/20	Card Purchase Captain Ds 0 5814 Jackson MS 39213 5808	4.35

**REGIONS**

Regions Bank
Hattiesburg
202 South 40TH Ave
Hattiesburg, MS 39402

00016612 01 SP 0.480 001
JAMERIAL Q BENSON
115 GERMANY DR
CANTON MS 39046-6054

ACCOUNT #

0008932018

Cycle 001
Enclosures 02
Page 2
1 of 5

REGIONS AT WORK LIFEGREEN CHECKING

March 8, 2013 through April 8, 2013

SUMMARY

Beginning Balance	\$473.53		Minimum Balance	\$239
Deposits & Credits	\$4,250.56	+	Average Balance	\$1,137
Withdrawals	\$3,146.43	-		
Fees	\$0.00	-		
Automatic Transfers	\$0.00	+		
Checks	\$155.00	-		
Ending Balance	\$1,422.66			

DEPOSITS & CREDITS

03/08	Univ of MS Medic PR Payment Benson	1,413.66
03/22	Univ of MS Medic PR Payment Benson	1,418.44
04/05	Univ of MS Medic PR Payment Benson	1,418.46
Total Deposits & Credits		\$4,250.56

WITHDRAWALS

03/08	ATM Withdrawal Regions	Crystal Sprin Crystal Spr MS Rfc31003	5808	50.00
03/08	Pin Purchase Exxonmobil	5542 Byram MS	5808	42.50
03/11	Pin Purchase The Home Depot	5200 Madison MS	1052	106.29
03/11	Card Purchase Texaco	00200842 5542 Flowood MS	39204 5808	65.15
03/11	Card Purchase Captain Ds	0 5814 Jackson MS	39213 5808	5.77
03/11	Pin Purchase Kroger	5411 Ridgeland MS	5808	3.21
03/11	Card Purchase Burger King	#06 5814 Jackson MS	39215 5808	2.73
03/13	Dept Education Student Ln Benson, Jameri	6Jgkd4Vbgh1		325.00
03/13	Pin Purchase Flying J	#678 5542 Jxn MS	5808	55.03
03/15	Pin Purchase Best Buy Mobil	5732 Madison MS	5808	181.89
03/18	Card Purchase Roomstore By MI	5712 Pearl MS	39208 5808	145.59
03/18	ATM Withdrawal Regions	Byram Branch Byram MS	M026D 5808	40.00
03/18	Pin Purchase Lowe S	#2620 5200 Madison MS	5808	23.52
03/18	Pin Purchase Elite Cleaners	7216 Jackson MS	5808	16.53
03/18	Pin Purchase Lowe S	#2620 5200 Madison MS	5808	12.59
03/18	Pin Purchase Shell Service	5542 Crystal Sprinms	5808	8.52
03/18	Card Purchase McDonald S	F316 5814 Ridgeland MS	39157 5808	5.81
03/19	Pin Purchase Shell Service	5542 Jackson MS	5808	58.00
03/20	Sallie Mae Ebill	96446726401001 96446726401001B		80.00
03/21	Pin Purchase Best Buy Mobil	5732 Madison MS	5808	106.99
03/21	Card Purchase Upton Tire Nort	5532 Jackson MS	39213 5808	47.00
03/21	ATM Withdrawal Regions	Lake Harbor B Ridgeland MS	Rfc21043 5808	40.00
03/21	Pin Purchase Murphy Express	5542 Jackson MS	5808	30.00
03/21	Pin Purchase Exxonmobil	5542 Jackson MS	5808	30.00
03/21	Card Purchase Whataburger	864 5814 Ridgeland MS	39213 1052	4.42

**REGIONS**

Regions Bank
Hattiesburg
202 South 40TH Ave
Hattiesburg, MS 39402

00011166 01 AT 0.384 001
JAMERIAL Q BENSON
115 GERMANY DR
CANTON MS 39046-6054

ACCOUNT #

0008932018

Cycle 001
Enclosures 02
Page 4
1 of 4

REGIONS AT WORK LIFE GREEN CHECKING

July 10, 2013 through August 8, 2013

SUMMARY

Beginning Balance		Minimum Balance
Deposits & Credits	+	Average Balance
Withdrawals	-	
Fees	-	
Automatic Transfers	+	
Checks	-	
Ending Balance		

DEPOSITS & CREDITS

07/12	Univ of MS Medic PR Payment Benson		
07/26	Univ of MS Medic PR Payment Benson		
07/29	Deposit - Thank You		
07/29	Card Credit Belk #678 Flow 5311 Flowood MS 5808		

Total Deposits & Cr

WITHDRAWALS

07/11	VISA Payment 45365450 Merial Q Benson	350.00
07/11	ATM Withdrawal Regions Crystal Sprin Crystal Spr MS Rfc31003 5808	40.00
07/11	ATM Withdrawal Regions Crystal Sprin Crystal Spr MS Rfc31003 5808	20.00
07/12	Card Purchase Piccadilly 5814 Jackson MS 39213 5808	6.44
07/15	ATM Withdrawal Regions Southwest Jackson MS MS1039 5808	40.00
07/15	Card Purchase Cici S Pizza (# 5814 Flowood MS 39208 5808	18.41
07/16	Pin Purchase Elite Cleaners 7216 Jackson MS 5808	16.32
07/16	Card Purchase Redbox *dvd Ren 7841 Oakbrook Ter IL 60181 5808	1.61
07/17	Sallie Mae Ebill 96446726401001 96446726401001B	73.63
07/17	Pin Purchase Wal-Mart Super 5411 Madison MS MS 5808	65.54
07/17	Card Purchase McAlisters Deli 5814 Jackson MS 39211 5808	7.62
07/18	Dept Education Student Ln Benson, Jameri 6Jlnp1Jndn1	325.00
07/18	Aes Stndt Loan Jamerial Benso PA4076593599B	90.00
07/18	ATM Withdrawal Regions Crystal Sprin Crystal Spr MS Rfc31003 5808	60.00
07/18	Card Purchase Papitos Mexican 5812 Madison MS 39110 5808	20.64
07/19	Card Purchase Sonic Drive IN 5814 Crystal Sprin MS 39059 5808	6.73
07/22	Card Purchase Street Smart 5533 Flowood MS 39232 5808	218.34
07/22	Pin Purchase Barksdale Cadi 5511 Ridgeland MS 5808	57.51
07/22	Pin Purchase Samsclub #8271 5411 Jackson MS 5808	23.20
07/22	Card Purchase Pizza Hut 31620 5812 Jackson MS 39212 5808	10.70
07/22	Card Purchase Subway 0 5814 Madison MS 39110 5808	5.89
07/22	Card Purchase Taco Bell #4256 5814 Ridgeland MS 39157 5808	5.39
07/22	Card Purchase Dairy Queen #42 5814 Ridgeland MS 39157 5808	3.45
07/23	Card Purchase Popeye S # 56 5814 Jackson MS 39206 5808	7.07

IN THE CIRCUIT COURT OF MADISON COUNTY, MISSISSIPPI

JAMERIAL BENSON

PLAINTIFF

v.

CIVIL ACTION NO.: 2023-0068

HIGHER EDUCATION LOAN
AUTHORITY OF THE STATE OF
MISSOURI d/b/a MOHELA;
NAVIENT CORPORATION;
CONDUENT EDUCATION SERVICES, LLC
f/k/a ACS EDUCATION SERVICES, INC.

DEFENDANTS

**PLAINTIFF'S RESPONSE IN OPPOSITION TO NAVIENT CORPORATION'S
STATEMENT OF UNDISPUTED FACTS [DOC 18]**

Plaintiff Jamerial Benson ("Benson") responds to Navient Corporation's Statement of Undisputed Facts, paragraph by paragraph as follows:

1. Benson asserts that determining *which* Navient entity serviced his federal loans prior to 2008 can be resolved only through discovery and expressly seeks said discovery under Miss. R. Civ. P. 56(f), as more fully described in his memorandum and supporting affidavit (*See* Exhibit A to Plaintiff's Memorandum in Opposition to Navient Corporation's Motion for Summary Judgment or in the Alternative, to Dismiss). Benson agrees, however, that some Navient entity serviced his federal student loans until 2008.

2. Benson disputes that Navient Corporation has no liability for the allegations of his Complaint based merely on its self-serving characterization as a "holding company." This issue can be resolved only through discovery and Benson expressly seeks said discovery under Miss. R. Civ. P. 56(f), as more fully described in his memorandum and

supporting affidavit (*See Exhibit A to Plaintiff's Memorandum in Opposition to Navient Corporation's Motion for Summary Judgment or in the Alternative, to Dismiss*).

3. Benson agrees that a consolidation was performed on his behalf that he did not authorize and only became aware of years later. Ultimately, some, but not all, of his federal student loans were consolidated in 2008 and began to be serviced by MOHELA. However, other non-consolidated loans continued to be serviced by Navient. (*See Exhibit A to Plaintiff's Memorandum in Opposition to Navient Corporation's Motion for Summary Judgment or in the Alternative, to Dismiss*).

4. Benson agrees with averment Number 4.

5. Benson acknowledges contacting Navient by phone in early 2015 to seek information about loan balances he believed increased after Navient and Sallie Mae split. He does not recall the precise date(s) of said call(s) or the number of calls made in that period. (*See Exhibit A to Plaintiff's Memorandum in Opposition to Navient Corporation's Motion for Summary Judgment or in the Alternative, to Dismiss*).

6. Benson acknowledges contacting Navient by phone early in 2015 to seek a payment history associated with his loans. He does not recall the precise date(s) of said call(s) or the number of calls made in that period. (*See Exhibit A to Plaintiff's Memorandum in Opposition to Navient Corporation's Motion for Summary Judgment or in the Alternative, to Dismiss*).

7. Benson acknowledges receiving a payment history from Navient at some point in early 2015, but this history did not contain the declining balance history he requested. (See Exhibit A to Plaintiff's Memorandum in Opposition to Navient Corporation's Motion for Summary Judgment or in the Alternative, to Dismiss).

8. Benson acknowledges that at some point he requested his payment history through Navient's website. He does not recall a specific timeframe when that occurred.

9. Benson acknowledges that at some point he was notified that Navient's Office of the Consumer Advocate would be dealing with him. He does not recall a specific timeframe when that occurred.

10. Benson acknowledges telling a Navient representative that he feared his student loan balances might not be accurate but does not recall a specific timeframe when that occurred.

11. Benson acknowledges speaking by phone with Navient in late 2015, but does not remember the dates of those calls or how many calls were made. He recalls being sent a payment history that was not complete as requested.

12. Benson agrees with averment Number 12.

13. Benson acknowledges accessing Navient's website a number of times. He did not keep count. Benson has no personal knowledge of the accuracy of the document Navient purports to show 79 access attempts.

Dated this the 21st day of July, 2023.

Respectfully submitted,

JAMERIAL BENSON

BY: WILBANKS & DOWD, PLLC

BY: /s/ Lindsey O. Watson
LINDSEY O. WATSON

Charles R. Wilbanks, Jr. (MS Bar #7193)
Lindsey O. Watson (MS Bar # 103329)
WILBANKS & DOWD, PLLC
108 West Leake Street
Clinton, Mississippi 39056
Telephone No.: (601) 952-3600
Fax No.: (601) 952-3601
Email: chip@wilbanksdowd.com
lindsey@wilbanksdowd.com

ATTORNEYS FOR PLAINTIFF

CERTIFICATE OF SERVICE

I hereby certify that I have this date, electronically filed the foregoing with the clerk of the Court using the MEC system which will send notification of such filing all counsel of record.

This is the 21st day of July, 2023.

/s/ Lindsey O. Watson

LINDSEY O. WATSON

IN THE CIRCUIT COURT OF MADISON COUNTY, MISSISSIPPI

JAMERIAL BENSON

PLAINTIFF

V.

CIVIL ACTION NO. 45CI1:23-CV-00068-JA

**HIGHER EDUCATION LOAN
AUTHORITY OF THE STATE OF
MISSOURI d/b/a MOHELA
NAVIENT CORPORATION;
CONDUENT EDUCATION SERVICES, LLC
f/k/a ACS EDUCATION SERVICES, INC.**

DEFENDANTS

**NAVIENT CORPORATION’S UNOPPOSED MOTION FOR EXTENSION OF TIME
TO FILE REPLY IN SUPPORT OF MOTION FOR SUMMARY JUDGMENT OR, IN
THE ALTERNATIVE, TO DISMISS**

Navient Corporation (“Navient”) files this Unopposed Motion for Extension of Time to File Reply in Support of Motion for Summary Judgment or, in the Alternative, to Dismiss and in support states:

1. Navient filed its Motion for Summary Judgment or, in the Alternative, to Dismiss Plaintiff’s Complaint on June 29, 2023. [Dkt. No. 16].
2. Plaintiff filed his Response in Opposition to Motion to Dismiss on July 21, 2023. [Dkt. No. 26].
3. Navient’s Reply in support of its motion is currently due on July 28, 2023.
4. Navient respectfully requests an extension of time to file its reply until August 7, 2023.
5. Navient’s request is not being made for the purposes of delay, but rather to permit Navient adequate time to properly respond to Plaintiff’s response.

6. The undersigned counsel has conferred with Plaintiff's counsel, and Plaintiff does not oppose this Request.

7. Given the straightforward nature of this Motion, Navient respectfully requests that it be relieved of the requirement of filing a separate memorandum brief.

Navient Corporation respectfully requests that the Court grant its Motion and extend the deadline for filing its reply in support of its motion to dismiss until August 7, 2023.

Respectfully submitted July 24, 2023.

Respectfully submitted,

NAVIENT CORPORATION

By Its Attorneys,

BAKER, DONELSON, BEARMAN,
CALDWELL & BERKOWITZ, PC

By: s/ J. Carter Thompson, Jr.
J. CARTER THOMPSON, JR.

OF COUNSEL:

J. Carter Thompson, Jr. (MSB # 8195)

cthompson@bakerdonelson.com

R. Christopher White (MS Bar No. 105509)

rwwhite@bakerdonelson.com

BAKER DONELSON BEARMAN CALDWELL & BERKOWITZ, PC

MAILING: Post Office Box 14167

Jackson, Mississippi 39236-4167

PHYSICAL: One Eastover Center

100 Vision Center, Suite 400

Jackson, MS 39211-6391

Telephone: (601) 351-2400

Facsimile: (601) 351-2424

CERTIFICATE OF SERVICE

I certify that I have this day electronically filed the foregoing with the Clerk of the Court using the MEC system which sent notification to all counsel of record.

Dated: July 24, 2023.

/s/ J. Carter Thompson, Jr.
J. CARTER THOMPSON, JR.

IN THE CIRCUIT COURT OF MADISON COUNTY, MISSISSIPPI

JAMERIAL BENSON

PLAINTIFF

V.

CIVIL ACTION NO. 45CI1:23-CV-00068-JA

FILED
MADISON COUNTY

JUL 26 2023

HIGHER EDUCATION LOAN
AUTHORITY OF THE STATE OF
MISSOURI d/b/a MOHELA
NAVIENT CORPORATION;
CONDUENT EDUCATION SERVICES, LLC
f/k/a ACS EDUCATION SERVICES, INC.

ANITA WRAY, CIRCUIT CLERK

BY *he* D. DEFENDANTS

AGREED ORDER GRANTING EXTENSION OF TIME

This matter is before the Court on Navient Corporation's Motion for Extension of Time to File a Reply in Support of its Motion for Summary Judgment or, in the Alternative, to Dismiss (Dkt. #16). The Court, having considered the motion, being advised that there is no objection from Plaintiff, and for good cause shown, finds that Navient Corporation's Motion is well taken and should be granted.

IT IS THEREFORE ORDERED, that Navient Corporation's deadline in which to file its Reply in Support of its Motion for Summary Judgment or, in the Alternative, to Dismiss shall be extended, up to and including August 7, 2023.

SO ORDERED AND ADJUDGED, this the 26th day of July 2023.


CIRCUIT COURT JUDGE

AGREED TO BY:

/s/ J. Carter Thompson, Jr.

J. CARTER THOMPSON, JR.
Baker Donelson Bearman Caldwell
& Berkowitz, PC
One Eastover Center
100 Vision Drive, Suite 400
Jackson, MS 39211
601-351-8942
cthompson@bakerdonelson.com
Attorney for Defendant

/s/ Lindsey Watson

LINDSEY WATSON
Wilbanks & Dowd, PLLC
108 West Leake Street
Clinton, MS 39056
610-952-3600
lindsey@wilbanksdowd.com
Attorney for Plaintiff

IN THE CIRCUIT COURT OF MADISON COUNTY, MISSISSIPPI

JAMERIAL BENSON

PLAINTIFF

V.

CIVIL ACTION NO. 45CI1:23-CV-00068-JA

HIGHER EDUCATION LOAN
AUTHORITY OF THE STATE OF
MISSOURI d/b/a MOHELA
NAVIENT CORPORATION;
CONDUENT EDUCATION SERVICES, LLC
f/k/a ACS EDUCATION SERVICES, INC.

DEFENDANTS

REPLY IN SUPPORT OF MOTION FOR SUMMARY JUDGMENT, OR IN THE
ALTERNATIVE, TO DISMISS

ARGUMENT

I. Plaintiff's Claims Against Navient are Barred by the Statute of Limitations.

Plaintiff's Response relies on inapplicable case law and conclusory statements. Neither provide any authority upon which the Court can conclude that a genuine issue of material fact exists as to the statute of limitations on Plaintiff's claims against Navient. Plaintiff argues that the limitations period for his negligence and breach of fiduciary duty claims¹ were tolled by the "discovery rule." [Dkt. 26, pp. 6-10]. According to Plaintiff, the limitations period is not triggered until a party has knowledge "that there exists a causal relationship between negligent act and the injury or disease complained of." [Dkt. 26, p. 6]. Relying on that authority, Plaintiff argues that he did not have that knowledge until his attorney received a letter from Navient on August 9, 2022. [Dkt. 26, p. 9]. Both of those points are demonstrably and unquestionably false.

¹ Plaintiff's Response does not even attempt to argue the discovery rule applies to his other claims. [Dkt. 26, p.6 (stating only that "case law confirms Benson's negligence and breach of fiduciary duty claims are subject to the 'discovery rule')]. Those claims—conversion, breach of contract, and breach of the duty of good faith and fair dealing—therefore, should be dismissed.

Plaintiff's cause of action began accruing on the date he knew or should have known of the injury. Plaintiff's argument that knowledge of the injury and its cause is required to trigger the limitations period's accrual is based entirely on authority related solely to medical malpractice actions. Even if the Court were to look to the irrelevant authority interpreting the limitations period applicable to medical malpractice actions, Plaintiff's limitations period began running in January 2016 because Plaintiff was provided with the same information in 2016 that he received in August 2022 that he claims gave him the information necessary to file suit.

A. Plaintiff's Injury Was Not Latent.

The "discovery rule" only tolls limitations periods where the injury at issue is "latent" in nature. A "latent injury" is defined as "one where the 'plaintiff will be precluded from discovering harm or injury because of the secretive or inherently undiscoverable nature of the wrongdoing in question ... [or] when it is unrealistic to expect a layman to perceive the injury at the time of the wrongful act.'" *PPG Architectural Finishes, Inc. v. Lowery*, 909 So. 2d 47, 50 (¶ 12) (Miss. 2005) (citing *Donald v. Amoco Prod. Co.*, 735 So. 2d 161, 168 (Miss. 1999)). The Mississippi Supreme Court has held that there is a "definitive boundary" as to what can be considered a latent injury and that latent injuries "are undiscoverable by reasonable methods." *Id.* at 51 (¶ 14). Essentially, the latent injury determination turns on the "determination of what the plaintiff knew and when." *Prystupa v. Rankin Cnty. Bd. of Supervisors*, 339 So. 3d 147, 158 (¶ 39) (Miss. Ct. App. 2022). The undisputed, documentary evidence in this case shows that the injury Plaintiff alleges to have suffered was not "secretive or inherently undiscoverable," and that Plaintiff was in contact with Navient for at least eight years regarding the conduct alleged in the Complaint.

Cases where courts have found latent injuries are a far cry from Plaintiff's loan dispute. For example, in *Donald*, the Supreme Court found a latent injury where the plaintiff could not discover injury to his property until the injury was "readily apparent as traceable radioactive waste by use of a survey meter." 735 So. 2d at 168 (¶ 18). In *Sarris v. Smith*, a medical malpractice suit

brought by a widow against an allegedly negligent doctor, the Court found a latent injury where the plaintiff did not know the name of the allegedly negligent physician until the plaintiff was able to retrieve her husband's medical records. 782 So. 2d 721, 725 (¶ 14) (Miss. 2001).

Plaintiff's Response artfully sidesteps any substantive argument as to why the alleged misapplication of his loan payments was secretive or inherently undiscoverable—requiring the Court to assume the injury in question was latent—and argues instead that the correspondence between Navient and Plaintiff in 2015, 2016, and 2019 did not provide Plaintiff the information “needed to pursue a claim against Navient.”² [Dkt. 26, p.7]. Plaintiff argues **only** that he did not have the information needed to file suit until August 19, 2022 when his attorneys were provided his “complete account declining balance payment history” from Navient. [Dkt. 26, p. 9].

B. Knowledge of the Injury Alone Triggers the Limitations Period.

Plaintiff first argues that knowledge of a causal relationship between the injury and the cause is necessary to trigger the limitations period. [Dkt. 26, p. 6 (citing *Sweeney v. Preston*, 642 So. 2d 332 (Miss. 1994))]. That argument, however, relies on inapplicable case law interpreting an entirely separate and distinct limitations period. *Sweeney* was a medical malpractice case, a claim whose two-year limitations period is provided by § 15-1-36. The medical malpractice limitations statute not only provides a different limitations period, but Mississippi courts have held that they are to be analyzed in a different manner than the three-year “catch-all” limitations period. In *Angle v. Koppers, Inc.*, the Mississippi Supreme Court carefully analyzed the “catch-all” limitations period in responding to a party's argument that the limitations period did not begin until an injured party had knowledge of the injury and the cause. 42 So. 3d 1, 5-7 (¶¶ 8-18) (Miss. 2010).

² Plaintiff also argues that Navient did not attach “a copy of the payment histories or other correspondence it is alleged to have sent [Plaintiff]” to its Motion. [Dkt. 26, p. 7]. To the contrary, Navient clearly outlined the substance of the communications between Plaintiff and Navient and cited to documentary evidence and the letters Navient repeatedly sent at Plaintiff's request in 2015, 2016, and 2019. [Dkt. 17, pp. 2-3]; [Dkt. 16-1, pp. 57-60, Ex. E]; [Dkt. 16-1, pp. 61-67, Ex. 4]; [Dkt. 16-1, pp. 68, Ex. 5].

The Court's decision was very clear, "find[ing] that the plain language of the statute supports Defendants' argument that the cause of action accrued upon discovery of the injury, *not discovery of the injury and its cause*." *Id.* at 5 (¶ 9) (emphasis in original). Additionally, the Court held that "[n]o provision of Section 15-1-49 provides that a plaintiff must have knowledge of the cause of the injury before the cause of action accrues, initiating the running of the statute of limitations." *Id.* at 7 (¶ 18). Thus, the statute of limitations on Plaintiff's cause of action began running on the date that he learned of his injury, not his injury and its cause.

Plaintiff contacted Navient on November 17, 2015 to discuss his belief that his payment history and his balance were incorrect. [Dkt. 12-1, p. 32]. Plaintiff admits this conversation happened but simply does not remember the date. [Dkt. 27, ¶ 10]. Accordingly, there is no genuine dispute of material fact that Plaintiff was aware of his alleged injury in November 2015. Navient, therefore, is entitled to judgment as a matter of law that Plaintiff's claims against Navient have long expired.

C. Plaintiff Possessed the Same Information Provided by the August 19, 2022 Letter in January 2016.

Even if the Court were to accept Plaintiff's position that his limitations period did not begin until he had knowledge of the injury and the cause, the statute of limitations on Plaintiff's claim has expired. Plaintiff argues that he did not have the information necessary to file suit until his attorneys received the "complete account declining balance payment history" from Navient. [Dkt. 26, p. 9]. Plaintiff, however, fails to provide **one single reason** why the "complete account declining balance payment history" shed light on information that was previously unknown.³ Plaintiff's failure, however, is most likely attributable to the inherently unsupportable nature of his argument as the information provided in August 2022 was no different than that provided in the

³ Plaintiff did not even attach the August 19, 2022 correspondence to his Response so the Court could make an informed opinion, despite wrongly accusing Navient of doing the same in its Motion.

January 2016 letter—other than the fact that the August 2022 letter contains information regarding events that occurred after January 7, 2016. *Compare* January 7, 2016 Letter, attached to Navient’s Reply as Exhibit A,⁴ *with* August 19, 2022 Letter, attached to Navient’s Reply as Exhibit B.

Plaintiff, therefore, cannot utilize the discovery rule to toll the limitation period on his claims against Navient. He admits in his Affidavit that he spoke with individuals at Navient in 2015 and 2016 because he was concerned with what he believed was an “apparent increase in [his] loan balance.” [Dkt. 26-1]. In January 2016 he was provided information identical to the information he received in August 2022 which he claims gave him the information he needed to file suit. Thus, the statute of limitations on any claim against Navient began running in 2015 and 2016 at the latest. The Court, therefore, should grant Navient’s Motion for Summary Judgment.

II. Plaintiff’s Complaint Fails to State a Claim Upon Which Relief May Be Granted and Leave to Amend Would Be Futile.

In response to Navient’s arguments that Navient Corporation is the improper party and that Navient Solutions, LLC did not service any of Plaintiff’s federal loans during time period in which the Complaint alleges wrongdoing, Plaintiff requests the Court grant leave to amend his Complaint to add Navient Solutions, LLC as a named defendant and to add allegations of wrongdoing relating to the private loans. Futility of the amendment, however, is a “good and valid reason[] for denying a motion for leave to amend.” *Warnock & Assocs. v. City of Canton*, 328 So. 3d 1254, 1266 (¶ 31) (Miss. Ct. App. 2021). Any amendment to Plaintiff’s Complaint would be futile as the statute of limitations would still preclude his claims. *See Hadley v. FedEx Ground Package Sys., Inc.*, --- So. 3d ---, 2019 WL 4439428, at *4 (Miss. Ct. App. 2019) (denying leave to amend when the original complaint was dismissed as time-barred); *see also Russell v. Ford Motor Co.*, 960 So. 2d 495, 501 (Miss. Ct. App. 2006) (denying leave to amend

⁴ Navient initially attached the January 2016 letter to its Motion but inadvertently omitted pages from the attachments to that letter. For that reason, Navient is reattaching the complete copy of the January 2016 letter to its Reply.

after granting summary judgment on statute of limitations). The Court, therefore, should deny this request.

CONCLUSION

For these reasons, Defendant Navient Corporation requests that the Court grant its Motion for Summary Judgment on the grounds that Navient Corporation is an improper party and that the statute of limitations on Plaintiff's claim has expired and deny Plaintiff's request for leave to amend on the grounds that any amendment would be futile.

This the 4th day of August, 2023.

Respectfully submitted,

NAVIENT CORPORATION

By Its Attorneys,

BAKER, DONELSON, BEARMAN,
CALDWELL & BERKOWITZ, PC

By: s/ J. Carter Thompson, Jr.
J. CARTER THOMPSON, JR.

OF COUNSEL:

J. Carter Thompson, Jr. (MSB # 8195)

cthompson@bakerdonelson.com

R. Christopher White (MS Bar No. 105509)

rcwhite@bakerdonelson.com

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PHYSICAL: One Eastover Center

100 Vision Center, Suite 400

Jackson, MS 39211-6391

Telephone: (601) 351-2400

Facsimile: (601) 351-2424

CERTIFICATE OF SERVICE

I certify that I have this day electronically filed the foregoing the Clerk of the Court using the MEC system which sent notification to all counsel of record.

Dated: August 4, 2023.

/s/ J. Carter Thompson, Jr.
J. CARTER THOMPSON, JR.

NAVIENT
www.Navient.com

Office of the Customer Advocate
PO Box 4200
Wilkes-Barre, PA 18773-4200

January 7, 2016

Mr. Jamerial Q. Benson
115 Germany Drive
Canton, MS 39046-6054

RE: Your Student Loan Account #9644672640

Dear Mr. Benson:

Thank you for reaching out to the Office of the Customer Advocate with concerns regarding your student loan account. Specifically, you requested a full payment history for your outstanding Signature Student Loans. We hope you find the following information helpful.

We have enclosed complete payment histories for you, which provide the application of payments received, any fees assessed and the amount of unpaid interest that has been capitalized (added to your principal balance). The payment histories reflect the changing principal balance of your account. If you've made any payments that aren't shown here, we will be happy to research your account further to ensure all your payments are reflected appropriately. You're welcome to send the documentation to my attention at the address on this letterhead.

You're welcome to call me directly at 888-545-4199, x418360, with any questions you may have.

Sincerely,



Jocelyn Solorzano
Office of the Customer Advocate
Navient

Enclosures



Mr. Jamerial Q. Benson
Account #9644672640

Signature Student Loan
Disbursed June 21, 2001

January 7, 2016

PRINCIPAL BALANCE PAYMENT HISTORY

EFFECTIVE DATE	TRANSACTION AMOUNT	PRINCIPAL	INTEREST	CAPITALIZED INTEREST	LATE FEES	PRINCIPAL BALANCE	COMMENTS
6/21/2001	\$2,095.00	\$2,095.00	\$0.00	\$0.00	\$0.00	\$2,095.00	Disbursement
6/21/2001	\$125.70	\$125.70	\$0.00	\$0.00	\$0.00	\$2,220.70	Supplemental Fee
5/9/2005	\$584.64	\$0.00	\$0.00	\$584.64	\$0.00	\$2,805.34	End of Grace
2/27/2006	\$31.17	\$0.00	-\$31.17	\$0.00	\$0.00	\$2,805.34	
2/27/2006	\$10.88	\$0.00	-\$10.88	\$0.00	\$0.00	\$2,805.34	
5/31/2006	\$50.00	\$50.00	\$0.00	\$0.00	\$0.00	\$2,855.34	Forbearance Fee Assessed
5/31/2006	\$50.00	-\$50.00	\$0.00	\$0.00	\$0.00	\$2,805.34	Forbearance Fee Paid
5/31/2006	\$50.00	\$0.00	-\$50.00	\$0.00	\$0.00	\$2,805.34	
7/2/2006	\$216.76	\$0.00	\$0.00	\$216.76	\$0.00	\$3,022.10	Semi-Annual during In-School Deferment
8/5/2006	\$25.81	\$0.00	\$0.00	\$25.81	\$0.00	\$3,047.91	End of School Deferment
9/1/2006	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$3,047.91	
10/2/2006	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$3,047.91	
10/17/2006	\$50.00	\$50.00	\$0.00	\$0.00	\$0.00	\$3,097.91	Forbearance Fee Assessed
10/17/2006	\$50.00	-\$50.00	\$0.00	\$0.00	\$0.00	\$3,047.91	Forbearance Fee Paid
1/18/2007	\$130.57	\$0.00	\$0.00	\$130.57	\$0.00	\$3,178.48	End of Forbearance
3/4/2007	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$3,178.48	
3/28/2007	\$50.00	\$50.00	\$0.00	\$0.00	\$0.00	\$3,228.48	Forbearance Fee Assessed
3/28/2007	\$50.00	-\$50.00	\$0.00	\$0.00	\$0.00	\$3,178.48	Forbearance Fee Paid

Mr. Jamerial Q. Benson
Account #9644672640

Signature Student Loan
Disbursed June 21, 2001

January 7, 2016

PRINCIPAL BALANCE PAYMENT HISTORY

EFFECTIVE DATE	TRANSACTION AMOUNT	PRINCIPAL	INTEREST	CAPITALIZED INTEREST	LATE FEES	PRINCIPAL BALANCE	COMMENTS
5/18/2007	\$101.02	\$0.00	\$0.00	\$101.02	\$0.00	\$3,279.50	End of Forbearance
7/2/2007	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$3,279.50	
7/30/2007	\$41.30	\$0.00	-\$21.30	\$0.00	-\$20.00	\$3,279.50	
7/30/2007	\$50.00	\$50.00	\$0.00	\$0.00	\$0.00	\$3,329.50	Forbearance Fee Assessed
7/30/2007	\$50.00	-\$50.00	\$0.00	\$0.00	\$0.00	\$3,279.50	Forbearance Fee Paid
10/9/2007	\$6.53	\$0.00	-\$6.53	\$0.00	\$0.00	\$3,279.50	
11/18/2007	\$135.33	\$0.00	\$0.00	\$135.33	\$0.00	\$3,414.83	End of Forbearance
1/1/2008	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$3,414.83	
1/14/2008	\$51.84	\$0.00	\$0.00	\$51.84	\$0.00	\$3,466.67	End of Administrative Forbearance
1/31/2008	\$76.00	-\$56.51	-\$14.49	\$0.00	-\$5.00	\$3,410.16	
5/2/2008	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$3,410.16	
5/13/2008	\$50.00	\$50.00	\$0.00	\$0.00	\$0.00	\$3,460.16	Forbearance Fee Assessed
5/13/2008	\$50.00	-\$50.00	\$0.00	\$0.00	\$0.00	\$3,410.16	Forbearance Fee Paid
6/20/2008	\$109.56	\$0.00	\$0.00	\$109.56	\$0.00	\$3,519.72	End of Forbearance
8/1/2008	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$3,519.72	
9/1/2008	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$3,519.72	
9/12/2008	\$41.01	\$0.00	-\$26.01	\$0.00	-\$15.00	\$3,519.72	
9/24/2008	\$50.00	\$50.00	\$0.00	\$0.00	\$0.00	\$3,569.72	Forbearance Fee Assessed

Mr. Jameria Q. Benson
Account #9644672640

Signature Student Loan
Disbursed June 21, 2001

January 7, 2016

PRINCIPAL BALANCE PAYMENT HISTORY

EFFECTIVE DATE	TRANSACTION AMOUNT	PRINCIPAL	INTEREST	CAPITALIZED INTEREST	LATE FEES	PRINCIPAL BALANCE	COMMENTS
9/24/2008	\$50.00	-\$50.00	\$0.00	\$0.00	\$0.00	\$3,519.72	Forbearance Fee Assessed
12/18/2008	\$96.20	\$0.00	\$0.00	\$96.20	\$0.00	\$3,615.92	End of Forbearance
2/1/2009	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$3,615.92	
2/18/2009	\$65.42	-\$22.21	-\$38.21	\$0.00	-\$5.00	\$3,593.71	
4/1/2009	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$3,593.71	
4/9/2009	\$63.70	-\$29.78	-\$28.92	\$0.00	-\$5.00	\$3,563.93	
6/1/2009	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$3,563.93	
6/8/2009	\$41.06	-\$5.32	-\$30.74	\$0.00	-\$5.00	\$3,558.61	
7/2/2009	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$3,558.61	
7/6/2009	\$30.18	-\$10.86	-\$14.32	\$0.00	-\$5.00	\$3,547.75	
8/2/2009	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$3,547.75	
8/12/2009	\$53.30	-\$29.43	-\$18.87	\$0.00	-\$5.00	\$3,518.32	
10/1/2009	\$40.94	-\$15.66	-\$25.28	\$0.00	\$0.00	\$3,502.66	
11/1/2009	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$3,502.66	
11/13/2009	\$23.34	\$0.00	-\$18.34	\$0.00	-\$5.00	\$3,502.66	
12/2/2009	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$3,502.66	
12/15/2009	\$25.46	-\$1.04	-\$19.42	\$0.00	-\$5.00	\$3,501.62	
1/1/2010	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$3,501.62	

Mr. Jamerial Q. Benson
Account #9644672640

Signature Student Loan
Disbursed June 21, 2001

January 7, 2016

PRINCIPAL BALANCE PAYMENT HISTORY

EFFECTIVE DATE	TRANSACTION AMOUNT	PRINCIPAL	INTEREST	CAPITALIZED INTEREST	LATE FEES	PRINCIPAL BALANCE	COMMENTS
1/5/2010	\$0.34	-\$0.34	\$0.00	\$0.00	\$0.00	\$3,501.28	Principal Credit
1/24/2010	\$65.54	-\$40.41	-\$20.13	\$0.00	-\$5.00	\$3,460.87	
3/4/2010	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$3,460.87	
3/30/2010	\$30.73	\$0.00	-\$25.73	\$0.00	-\$5.00	\$3,460.87	
4/1/2010	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$3,460.87	
5/2/2010	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$3,460.87	
5/20/2010	\$30.74	\$0.00	-\$20.74	\$0.00	-\$10.00	\$3,460.87	
6/1/2010	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$3,460.87	
6/14/2010	\$54.30	-\$25.64	-\$23.66	\$0.00	-\$5.00	\$3,435.23	
7/2/2010	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$3,435.23	
8/1/2010	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$3,435.23	
8/2/2010	\$30.75	\$0.00	-\$20.75	\$0.00	-\$10.00	\$3,435.23	
9/1/2010	\$60.70	-\$42.46	-\$18.24	\$0.00	\$0.00	\$3,392.77	
10/3/2010	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$3,392.77	
11/1/2010	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$3,392.77	
11/15/2010	\$61.55	-\$14.97	-\$36.58	\$0.00	-\$10.00	\$3,377.80	
12/2/2010	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$3,377.80	
1/2/2011	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$3,377.80	

Mr. Jamerial Q. Benson
Account #9644672640

Signature Student Loan
Disbursed June 21, 2001

January 7, 2016

PRINCIPAL BALANCE PAYMENT HISTORY

EFFECTIVE DATE	TRANSACTION AMOUNT	PRINCIPAL	INTEREST	CAPITALIZED INTEREST	LATE FEES	PRINCIPAL BALANCE	COMMENTS
1/10/2011	\$69.79	-\$32.59	-\$27.20	\$0.00	-\$10.00	\$3,345.21	
2/1/2011	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$3,345.21	
2/8/2011	\$21.74	-\$2.79	-\$13.95	\$0.00	-\$5.00	\$3,342.42	
3/4/2011	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$3,342.42	
3/22/2011	\$65.99	-\$40.81	-\$20.18	\$0.00	-\$5.00	\$3,301.61	
5/2/2011	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$3,301.61	
5/28/2011	\$56.09	-\$19.29	-\$31.80	\$0.00	-\$5.00	\$3,282.32	
6/24/2011	\$30.84	-\$18.10	-\$12.74	\$0.00	\$0.00	\$3,264.22	
7/27/2011	\$30.84	-\$15.36	-\$15.48	\$0.00	\$0.00	\$3,248.86	
9/1/2011	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$3,248.86	
9/7/2011	\$35.38	-\$10.77	-\$19.61	\$0.00	-\$5.00	\$3,238.09	
10/2/2011	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$3,238.09	
10/13/2011	\$32.90	-\$11.14	-\$16.76	\$0.00	-\$5.00	\$3,226.95	
11/1/2011	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$3,226.95	
11/3/2011	\$26.74	-\$12.00	-\$9.74	\$0.00	-\$5.00	\$3,214.95	
11/24/2011	\$26.75	-\$17.05	-\$9.70	\$0.00	\$0.00	\$3,197.90	
12/16/2011	\$31.36	-\$21.25	-\$10.11	\$0.00	\$0.00	\$3,176.65	
1/19/2012	\$30.73	-\$15.20	-\$15.53	\$0.00	\$0.00	\$3,161.45	

Mr. Jameria Q. Benson
Account #9644672640

Signature Student Loan
Disbursed June 21, 2001

January 7, 2016

PRINCIPAL BALANCE PAYMENT HISTORY

EFFECTIVE DATE	TRANSACTION AMOUNT	PRINCIPAL	INTEREST	CAPITALIZED INTEREST	LATE FEES	PRINCIPAL BALANCE	COMMENTS
2/23/2012	\$32.93	-\$17.02	-\$15.91	\$0.00	\$0.00	\$3,144.43	
3/21/2012	\$28.82	-\$16.62	-\$12.20	\$0.00	\$0.00	\$3,127.81	
4/26/2012	\$32.94	-\$16.75	-\$16.19	\$0.00	\$0.00	\$3,111.06	
5/22/2012	\$28.81	-\$17.18	-\$11.63	\$0.00	\$0.00	\$3,093.88	
6/20/2012	\$32.94	-\$20.04	-\$12.90	\$0.00	\$0.00	\$3,073.84	
7/19/2012	\$28.69	-\$15.88	-\$12.81	\$0.00	\$0.00	\$3,057.96	
8/23/2012	\$32.93	-\$17.55	-\$15.38	\$0.00	\$0.00	\$3,040.41	
9/19/2012	\$28.82	-\$17.02	-\$11.80	\$0.00	\$0.00	\$3,023.39	
10/23/2012	\$61.59	-\$46.82	-\$14.77	\$0.00	\$0.00	\$2,976.57	
11/21/2012	\$30.85	-\$18.44	-\$12.41	\$0.00	\$0.00	\$2,958.13	
12/18/2012	\$16.47	-\$4.99	-\$11.48	\$0.00	\$0.00	\$2,953.14	
1/24/2013	\$45.05	-\$29.35	-\$15.70	\$0.00	\$0.00	\$2,923.79	
2/20/2013	\$30.67	-\$19.33	-\$11.34	\$0.00	\$0.00	\$2,904.46	
3/20/2013	\$32.93	-\$21.24	-\$11.69	\$0.00	\$0.00	\$2,883.22	
4/9/2013	\$20.00	-\$11.71	-\$8.29	\$0.00	\$0.00	\$2,871.51	
4/23/2013	\$36.64	-\$30.86	-\$5.78	\$0.00	\$0.00	\$2,840.65	
5/22/2013	\$36.64	-\$24.80	-\$11.84	\$0.00	\$0.00	\$2,815.85	
7/17/2013	\$30.27	-\$7.60	-\$22.67	\$0.00	\$0.00	\$2,808.25	

Mr. Jameria Q. Benson
Account #9644672640

Signature Student Loan
Disbursed June 21, 2001

January 7, 2016

PRINCIPAL BALANCE PAYMENT HISTORY

EFFECTIVE DATE	TRANSACTION AMOUNT	PRINCIPAL	INTEREST	CAPITALIZED INTEREST	LATE FEES	PRINCIPAL BALANCE	COMMENTS
8/18/2013	\$30.27	-\$17.35	-\$12.92	\$0.00	\$0.00	\$2,790.90	
9/22/2013	\$36.83	-\$22.90	-\$13.93	\$0.00	\$0.00	\$2,768.00	
10/18/2013	\$36.64	-\$26.28	-\$10.36	\$0.00	\$0.00	\$2,741.72	
11/21/2013	\$26.43	-\$13.01	-\$13.42	\$0.00	\$0.00	\$2,728.71	
12/18/2013	\$31.43	-\$20.83	-\$10.60	\$0.00	\$0.00	\$2,707.88	
2/4/2014	\$50.16	-\$31.45	-\$18.71	\$0.00	\$0.00	\$2,676.43	
3/17/2014	\$40.11	-\$24.32	-\$15.79	\$0.00	\$0.00	\$2,652.11	
4/21/2014	\$26.92	-\$13.57	-\$13.35	\$0.00	\$0.00	\$2,638.54	
5/17/2014	\$29.93	-\$20.49	-\$9.44	\$0.00	\$0.00	\$2,618.05	
6/17/2014	\$36.92	-\$25.80	-\$11.12	\$0.00	\$0.00	\$2,592.25	
6/17/2014	\$29.93	-\$29.93	\$0.00	\$0.00	\$0.00	\$2,562.32	
7/17/2014	\$29.93	-\$19.40	-\$10.53	\$0.00	\$0.00	\$2,542.92	
7/22/2014	\$50.00	-\$48.26	-\$1.74	\$0.00	\$0.00	\$2,494.66	
8/17/2014	\$29.08	-\$20.19	-\$8.89	\$0.00	\$0.00	\$2,474.47	
8/18/2014	\$16.15	-\$15.82	-\$0.33	\$0.00	\$0.00	\$2,458.65	
9/17/2014	\$29.08	-\$18.96	-\$10.12	\$0.00	\$0.00	\$2,439.69	
10/17/2014	\$29.08	-\$19.05	-\$10.03	\$0.00	\$0.00	\$2,420.64	
10/23/2014	\$28.85	-\$26.86	-\$1.99	\$0.00	\$0.00	\$2,393.78	

Mr. Jamerial Q. Benson
Account #9644672640

Signature Student Loan
Disbursed June 21, 2001

January 7, 2016

PRINCIPAL BALANCE PAYMENT HISTORY

EFFECTIVE DATE	TRANSACTION AMOUNT	PRINCIPAL	INTEREST	CAPITALIZED INTEREST	LATE FEES	PRINCIPAL BALANCE	COMMENTS
11/17/2014	\$28.30	-\$20.11	-\$8.19	\$0.00	\$0.00	\$2,373.67	
12/17/2014	\$28.30	-\$18.54	-\$9.76	\$0.00	\$0.00	\$2,355.13	
12/18/2014	\$58.18	-\$57.86	-\$0.32	\$0.00	\$0.00	\$2,297.27	
1/8/2015	\$58.18	-\$51.57	-\$6.61	\$0.00	\$0.00	\$2,245.70	
1/17/2015	\$28.30	-\$25.54	-\$2.76	\$0.00	\$0.00	\$2,220.16	
2/17/2015	\$27.26	-\$17.82	-\$9.44	\$0.00	\$0.00	\$2,202.34	
3/17/2015	\$27.26	-\$18.82	-\$8.44	\$0.00	\$0.00	\$2,183.52	
4/17/2015	\$27.26	-\$17.99	-\$9.27	\$0.00	\$0.00	\$2,165.53	
5/17/2015	\$26.53	-\$17.63	-\$8.90	\$0.00	\$0.00	\$2,147.90	
5/20/2015	\$100.00	-\$99.12	-\$0.88	\$0.00	\$0.00	\$2,048.78	
6/17/2015	\$26.53	-\$26.53	\$0.00	\$0.00	\$0.00	\$2,022.25	
6/17/2015	\$59.50	-\$51.63	-\$7.87	\$0.00	\$0.00	\$1,970.62	
7/10/2015	\$59.50	-\$53.29	-\$6.21	\$0.00	\$0.00	\$1,917.33	
7/17/2015	\$26.53	-\$24.70	-\$1.83	\$0.00	\$0.00	\$1,892.63	
8/17/2015	\$24.51	-\$16.46	-\$8.05	\$0.00	\$0.00	\$1,876.17	
8/18/2015	\$15.03	-\$14.78	-\$0.25	\$0.00	\$0.00	\$1,861.39	
9/17/2015	\$60.01	-\$52.36	-\$7.65	\$0.00	\$0.00	\$1,809.03	
9/17/2015	\$24.51	-\$24.51	\$0.00	\$0.00	\$0.00	\$1,784.52	

Mr. Jameria Q. Benson
Account #9644672640

Signature Student Loan
Disbursed June 21, 2001

January 7, 2016

PRINCIPAL BALANCE PAYMENT HISTORY

EFFECTIVE DATE	TRANSACTION AMOUNT	PRINCIPAL	INTEREST	CAPITALIZED INTEREST	LATE FEES	PRINCIPAL BALANCE	COMMENTS
10/7/2015	\$60.01	-\$55.12	-\$4.89	\$0.00	\$0.00	\$1,729.40	
10/17/2015	\$24.51	-\$22.15	-\$2.36	\$0.00	\$0.00	\$1,707.25	
11/17/2015	\$22.76	-\$15.50	-\$7.26	\$0.00	\$0.00	\$1,691.75	
12/17/2015	\$22.76	-\$15.80	-\$6.96	\$0.00	\$0.00	\$1,675.95	

Mr. Jamerial Q. Benson
Account #9644672640

Signature Student Loan
Disbursed August 23, 2001

January 7, 2016

PRINCIPAL BALANCE PAYMENT HISTORY

EFFECTIVE DATE	TRANSACTION AMOUNT	PRINCIPAL	INTEREST	CAPITALIZED INTEREST	LATE FEES	PRINCIPAL BALANCE	COMMENTS
8/23/2001	\$1,550.00	\$1,550.00	\$0.00	\$0.00	\$0.00	\$1,550.00	Disbursement
8/23/2001	\$93.00	\$93.00	\$0.00	\$0.00	\$0.00	\$1,643.00	Supplemental Fee
1/9/2002	\$1,550.00	\$1,550.00	\$0.00	\$0.00	\$0.00	\$3,193.00	Disbursement
1/9/2002	\$93.00	\$93.00	\$0.00	\$0.00	\$0.00	\$3,286.00	Supplemental Fee
5/9/2005	\$759.39	\$0.00	\$0.00	\$759.39	\$0.00	\$4,045.39	End of Grace
2/27/2006	\$44.74	\$0.00	-\$44.74	\$0.00	\$0.00	\$4,045.39	
2/27/2006	\$15.70	\$0.00	-\$15.70	\$0.00	\$0.00	\$4,045.39	
5/31/2006	\$50.00	\$50.00	\$0.00	\$0.00	\$0.00	\$4,095.39	Forbearance Fee Assessed
5/31/2006	\$50.00	-\$50.00	\$0.00	\$0.00	\$0.00	\$4,045.39	Forbearance Fee Paid
5/31/2006	\$50.00	\$0.00	-\$50.00	\$0.00	\$0.00	\$4,045.39	
7/2/2006	\$321.43	\$0.00	\$0.00	\$321.43	\$0.00	\$4,366.82	Semi-Annual during In-School Deferment
8/5/2006	\$38.32	\$0.00	\$0.00	\$38.32	\$0.00	\$4,405.14	End of School Deferment
9/1/2006	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$4,405.14	
10/2/2006	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$4,405.14	
10/17/2006	\$50.00	\$50.00	\$0.00	\$0.00	\$0.00	\$4,455.14	Forbearance Fee Assessed
10/17/2006	\$50.00	-\$50.00	\$0.00	\$0.00	\$0.00	\$4,405.14	Forbearance Fee Paid
1/18/2007	\$193.25	\$0.00	\$0.00	\$193.25	\$0.00	\$4,598.39	End of Forbearance
3/4/2007	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$4,598.39	

Mr. Jamerial Q. Benson
Account #9644672640

Signature Student Loan
Disbursed August 23, 2001

January 7, 2016

PRINCIPAL BALANCE PAYMENT HISTORY

EFFECTIVE DATE	TRANSACTION AMOUNT	PRINCIPAL	INTEREST	CAPITALIZED INTEREST	LATE FEES	PRINCIPAL BALANCE	COMMENTS
3/28/2007	\$50.00	\$50.00	\$0.00	\$0.00	\$0.00	\$4,648.39	Forbearance Fee Assessed
3/28/2007	\$50.00	-\$50.00	\$0.00	\$0.00	\$0.00	\$4,598.39	Forbearance Fee Paid
5/18/2007	\$148.82	\$0.00	\$0.00	\$148.82	\$0.00	\$4,747.21	End of Forbearance
7/2/2007	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$4,747.21	
7/30/2007	\$59.45	\$0.00	-\$39.45	\$0.00	-\$20.00	\$4,747.21	
7/30/2007	\$50.00	\$50.00	\$0.00	\$0.00	\$0.00	\$4,797.21	Forbearance Fee Assessed
7/30/2007	\$50.00	-\$50.00	\$0.00	\$0.00	\$0.00	\$4,747.21	Forbearance Fee Paid
10/9/2007	\$9.40	\$0.00	-\$9.40	\$0.00	\$0.00	\$4,747.21	
11/18/2007	\$190.08	\$0.00	\$0.00	\$190.08	\$0.00	\$4,937.29	End of Forbearance
1/1/2008	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$4,937.29	
1/14/2008	\$75.66	\$0.00	\$0.00	\$75.66	\$0.00	\$5,012.95	End of Administrative Forbearance
1/31/2008	\$109.40	-\$83.25	-\$21.15	\$0.00	-\$5.00	\$4,929.70	
5/2/2008	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$4,929.70	
5/13/2008	\$50.00	\$50.00	\$0.00	\$0.00	\$0.00	\$4,979.70	Forbearance Fee Assessed
5/13/2008	\$50.00	-\$50.00	\$0.00	\$0.00	\$0.00	\$4,929.70	Forbearance Fee Paid
6/20/2008	\$159.67	\$0.00	\$0.00	\$159.67	\$0.00	\$5,089.37	End of Forbearance
8/1/2008	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$5,089.37	
9/1/2008	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$5,089.37	

Mr. Jamerial Q. Benson
Account #9644672640

Signature Student Loan
Disbursed August 23, 2001

January 7, 2016

PRINCIPAL BALANCE PAYMENT HISTORY

EFFECTIVE DATE	TRANSACTION AMOUNT	PRINCIPAL	INTEREST	CAPITALIZED INTEREST	LATE FEES	PRINCIPAL BALANCE	COMMENTS
9/12/2008	\$58.99	\$0.00	-\$43.99	\$0.00	-\$15.00	\$5,089.37	
9/24/2008	\$50.00	\$50.00	\$0.00	\$0.00	\$0.00	\$5,139.37	Forbearance Fee Assessed
9/24/2008	\$50.00	-\$50.00	\$0.00	\$0.00	\$0.00	\$5,089.37	Forbearance Fee Paid
12/18/2008	\$133.15	\$0.00	\$0.00	\$133.15	\$0.00	\$5,222.52	End of Forbearance
2/1/2009	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$5,222.52	
2/18/2009	\$94.01	-\$33.82	-\$55.19	\$0.00	-\$5.00	\$5,188.70	
4/1/2009	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$5,188.70	
4/9/2009	\$91.54	-\$44.77	-\$41.77	\$0.00	-\$5.00	\$5,143.93	
6/1/2009	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$5,143.93	
6/8/2009	\$58.94	-\$9.57	-\$44.37	\$0.00	-\$5.00	\$5,134.36	
7/2/2009	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$5,134.36	
7/6/2009	\$43.33	-\$17.67	-\$20.66	\$0.00	-\$5.00	\$5,116.69	
8/2/2009	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$5,116.69	
8/12/2009	\$76.77	-\$44.56	-\$27.21	\$0.00	-\$5.00	\$5,072.13	
10/1/2009	\$59.06	-\$22.61	-\$36.45	\$0.00	\$0.00	\$5,049.52	
11/1/2009	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$5,049.52	
11/13/2009	\$33.66	\$0.00	-\$28.66	\$0.00	-\$5.00	\$5,049.52	
12/2/2009	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$5,049.52	

Mr. Jamerial Q. Benson
Account #9644672640

Signature Student Loan
Disbursed August 23, 2001

January 7, 2016

PRINCIPAL BALANCE PAYMENT HISTORY

EFFECTIVE DATE	TRANSACTION AMOUNT	PRINCIPAL	INTEREST	CAPITALIZED INTEREST	LATE FEES	PRINCIPAL BALANCE	COMMENTS
12/15/2009	\$36.69	-\$5.91	-\$25.78	\$0.00	-\$5.00	\$5,043.61	
1/1/2010	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$5,043.61	
1/24/2010	\$94.46	-\$60.47	-\$28.99	\$0.00	-\$5.00	\$4,983.14	
3/4/2010	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$4,983.14	
3/30/2010	\$44.27	\$0.00	-\$39.27	\$0.00	-\$5.00	\$4,983.14	
4/1/2010	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$4,983.14	
5/2/2010	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$4,983.14	
5/20/2010	\$44.26	\$0.00	-\$34.26	\$0.00	-\$10.00	\$4,983.14	
6/1/2010	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$4,983.14	
6/14/2010	\$78.19	-\$45.72	-\$27.47	\$0.00	-\$5.00	\$4,937.42	
7/2/2010	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$4,937.42	
8/1/2010	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$4,937.42	
8/2/2010	\$44.25	\$0.00	-\$34.25	\$0.00	-\$10.00	\$4,937.42	
9/1/2010	\$87.30	-\$65.49	-\$21.81	\$0.00	\$0.00	\$4,871.93	
10/3/2010	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$4,871.93	
11/1/2010	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$4,871.93	
11/15/2010	\$88.45	-\$25.93	-\$52.52	\$0.00	-\$10.00	\$4,846.00	
12/2/2010	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$4,846.00	

Mr. Jameria Q. Benson
Account #9644672640

Signature Student Loan
Disbursed August 23, 2001

January 7, 2016

PRINCIPAL BALANCE PAYMENT HISTORY

EFFECTIVE DATE	TRANSACTION AMOUNT	PRINCIPAL	INTEREST	CAPITALIZED INTEREST	LATE FEES	PRINCIPAL BALANCE	COMMENTS
1/2/2011	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$4,846.00	
1/10/2011	\$100.21	-\$51.20	-\$39.01	\$0.00	-\$10.00	\$4,794.80	
2/1/2011	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$4,794.80	
2/8/2011	\$31.22	-\$6.24	-\$19.98	\$0.00	-\$5.00	\$4,788.56	
3/4/2011	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$4,788.56	
3/22/2011	\$94.61	-\$60.71	-\$28.90	\$0.00	-\$5.00	\$4,727.85	
5/2/2011	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$4,727.85	
5/28/2011	\$80.35	-\$29.81	-\$45.54	\$0.00	-\$5.00	\$4,698.04	
6/24/2011	\$44.16	-\$25.93	-\$18.23	\$0.00	\$0.00	\$4,672.11	
7/27/2011	\$44.16	-\$22.00	-\$22.16	\$0.00	\$0.00	\$4,650.11	
9/1/2011	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$4,650.11	
9/7/2011	\$50.62	-\$17.55	-\$28.07	\$0.00	-\$5.00	\$4,632.56	
10/2/2011	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$4,632.56	
10/13/2011	\$47.10	-\$18.13	-\$23.97	\$0.00	-\$5.00	\$4,614.43	
11/1/2011	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$4,614.43	
11/3/2011	\$38.26	-\$19.33	-\$13.93	\$0.00	-\$5.00	\$4,595.10	
11/24/2011	\$38.25	-\$24.38	-\$13.87	\$0.00	\$0.00	\$4,570.72	
12/16/2011	\$44.86	-\$30.41	-\$14.45	\$0.00	\$0.00	\$4,540.31	

Mr. Jameria Q. Benson
Account #9644672640

Signature Student Loan
Disbursed August 23, 2001

January 7, 2016

PRINCIPAL BALANCE PAYMENT HISTORY

EFFECTIVE DATE	TRANSACTION AMOUNT	PRINCIPAL	INTEREST	CAPITALIZED INTEREST	LATE FEES	PRINCIPAL BALANCE	COMMENTS
1/19/2012	\$43.95	-\$21.76	-\$22.19	\$0.00	\$0.00	\$4,518.55	
2/23/2012	\$47.07	-\$24.34	-\$22.73	\$0.00	\$0.00	\$4,494.21	
3/21/2012	\$41.18	-\$23.74	-\$17.44	\$0.00	\$0.00	\$4,470.47	
4/26/2012	\$47.06	-\$23.93	-\$23.13	\$0.00	\$0.00	\$4,446.54	
5/22/2012	\$41.19	-\$24.57	-\$16.62	\$0.00	\$0.00	\$4,421.97	
6/20/2012	\$47.06	-\$28.62	-\$18.44	\$0.00	\$0.00	\$4,393.35	
7/19/2012	\$41.01	-\$22.69	-\$18.32	\$0.00	\$0.00	\$4,370.66	
8/23/2012	\$47.07	-\$25.08	-\$21.99	\$0.00	\$0.00	\$4,345.58	
9/19/2012	\$41.18	-\$24.32	-\$16.86	\$0.00	\$0.00	\$4,321.26	
10/23/2012	\$88.02	-\$66.91	-\$21.11	\$0.00	\$0.00	\$4,254.35	
11/21/2012	\$44.09	-\$26.36	-\$17.73	\$0.00	\$0.00	\$4,227.99	
12/18/2012	\$23.53	-\$7.12	-\$16.41	\$0.00	\$0.00	\$4,220.87	
1/24/2013	\$64.40	-\$41.96	-\$22.44	\$0.00	\$0.00	\$4,178.91	
2/20/2013	\$43.84	-\$27.62	-\$16.22	\$0.00	\$0.00	\$4,151.29	
3/20/2013	\$47.07	-\$30.36	-\$16.71	\$0.00	\$0.00	\$4,120.93	
4/9/2013	\$20.00	-\$8.15	-\$11.85	\$0.00	\$0.00	\$4,112.78	
4/23/2013	\$43.36	-\$35.08	-\$8.28	\$0.00	\$0.00	\$4,077.70	
5/22/2013	\$43.36	-\$26.36	-\$17.00	\$0.00	\$0.00	\$4,051.34	

Mr. Jamerial Q. Benson
Account #9644672640

Signature Student Loan
Disbursed August 23, 2001

January 7, 2016

PRINCIPAL BALANCE PAYMENT HISTORY

EFFECTIVE DATE	TRANSACTION AMOUNT	PRINCIPAL	INTEREST	CAPITALIZED INTEREST	LATE FEES	PRINCIPAL BALANCE	COMMENTS
7/17/2013	\$43.36	-\$10.75	-\$32.61	\$0.00	\$0.00	\$4,040.59	
8/18/2013	\$43.36	-\$24.76	-\$18.60	\$0.00	\$0.00	\$4,015.83	
9/22/2013	\$43.17	-\$23.14	-\$20.03	\$0.00	\$0.00	\$3,992.69	
10/18/2013	\$43.36	-\$28.42	-\$14.94	\$0.00	\$0.00	\$3,964.27	
11/21/2013	\$43.57	-\$24.17	-\$19.40	\$0.00	\$0.00	\$3,940.10	
12/18/2013	\$43.57	-\$28.26	-\$15.31	\$0.00	\$0.00	\$3,911.84	
2/4/2014	\$89.84	-\$62.82	-\$27.02	\$0.00	\$0.00	\$3,849.02	
3/17/2014	\$39.89	-\$17.18	-\$22.71	\$0.00	\$0.00	\$3,831.84	
4/21/2014	\$43.08	-\$23.78	-\$19.30	\$0.00	\$0.00	\$3,808.06	
5/17/2014	\$43.08	-\$29.46	-\$13.62	\$0.00	\$0.00	\$3,778.60	
6/17/2014	\$43.08	-\$27.03	-\$16.05	\$0.00	\$0.00	\$3,751.57	
6/17/2014	\$43.08	-\$43.08	\$0.00	\$0.00	\$0.00	\$3,708.49	
7/17/2014	\$43.08	-\$27.84	-\$15.24	\$0.00	\$0.00	\$3,680.65	
8/17/2014	\$42.10	-\$26.47	-\$15.63	\$0.00	\$0.00	\$3,654.18	
8/18/2014	\$23.85	-\$23.35	-\$0.50	\$0.00	\$0.00	\$3,630.83	
9/17/2014	\$42.10	-\$27.18	-\$14.92	\$0.00	\$0.00	\$3,603.65	
10/17/2014	\$42.10	-\$27.29	-\$14.81	\$0.00	\$0.00	\$3,576.36	
10/23/2014	\$24.00	-\$21.05	-\$2.95	\$0.00	\$0.00	\$3,555.31	

January 7, 2016

Signature Student Loan
Disbursed August 23, 2001Mr. Jamerial Q. Benson
Account #9644672640**PRINCIPAL BALANCE PAYMENT HISTORY**

EFFECTIVE DATE	TRANSACTION AMOUNT	PRINCIPAL	INTEREST	CAPITALIZED INTEREST	LATE FEES	PRINCIPAL BALANCE	COMMENTS
11/17/2014	\$41.82	-\$29.65	-\$12.17	\$0.00	\$0.00	\$3,525.66	
12/17/2014	\$41.82	-\$27.32	-\$14.50	\$0.00	\$0.00	\$3,498.34	
12/18/2014	\$41.82	-\$41.35	-\$0.47	\$0.00	\$0.00	\$3,456.99	
1/8/2015	\$41.82	-\$31.87	-\$9.95	\$0.00	\$0.00	\$3,425.12	
1/17/2015	\$41.82	-\$37.60	-\$4.22	\$0.00	\$0.00	\$3,387.52	
2/17/2015	\$41.03	-\$26.63	-\$14.40	\$0.00	\$0.00	\$3,360.89	
3/17/2015	\$41.03	-\$28.14	-\$12.89	\$0.00	\$0.00	\$3,332.75	
4/17/2015	\$41.03	-\$26.87	-\$14.16	\$0.00	\$0.00	\$3,305.88	
5/17/2015	\$40.50	-\$26.92	-\$13.58	\$0.00	\$0.00	\$3,278.96	
6/17/2015	\$40.50	-\$40.50	\$0.00	\$0.00	\$0.00	\$3,238.46	
6/17/2015	\$40.50	-\$26.56	-\$13.94	\$0.00	\$0.00	\$3,211.90	
7/10/2015	\$40.50	-\$30.38	-\$10.12	\$0.00	\$0.00	\$3,181.52	
7/17/2015	\$40.50	-\$37.45	-\$3.05	\$0.00	\$0.00	\$3,144.07	
8/17/2015	\$39.99	-\$26.64	-\$13.35	\$0.00	\$0.00	\$3,117.43	
8/18/2015	\$24.97	-\$24.55	-\$0.42	\$0.00	\$0.00	\$3,092.88	
9/17/2015	\$39.99	-\$27.27	-\$12.72	\$0.00	\$0.00	\$3,065.61	
9/17/2015	\$39.99	-\$39.99	\$0.00	\$0.00	\$0.00	\$3,025.62	
10/7/2015	\$39.99	-\$31.70	-\$8.29	\$0.00	\$0.00	\$2,993.92	

Mr. Jamerial Q. Benson
Account #9644672640

Signature Student Loan
Disbursed August 23, 2001

January 7, 2016

PRINCIPAL BALANCE PAYMENT HISTORY

EFFECTIVE DATE	TRANSACTION AMOUNT	PRINCIPAL	INTEREST	CAPITALIZED INTEREST	LATE FEES	PRINCIPAL BALANCE	COMMENTS
10/17/2015	\$39.99	-\$35.89	-\$4.10	\$0.00	\$0.00	\$2,958.03	
11/17/2015	\$38.62	-\$26.05	-\$12.57	\$0.00	\$0.00	\$2,931.98	
12/17/2015	\$38.62	-\$26.58	-\$12.04	\$0.00	\$0.00	\$2,905.40	

NAVIENT

P.O. Box 9640

Wilkes-Barre, PA 18773-9640

Navient.com

Case: 45CIL:23-cv-00068-JA Document #: 31-2 Filed: 08/04/2023 Page 1 of 7

JAMERIAL BENSON
115 GERMANY DR
CANTON, MS 39046-6054

RE: 9644672640
Loan #: 5029-3504-8105-1345
5029-3504-8105-1352

August 19, 2022

JAMERIAL, thank you for your inquiry and your business with Navient. We've enclosed your account declining balance payment history that you recently requested.

I've enclosed a copy of your declining balance payment history to review at your convenience. This will show how past payments have been applied towards principal, interest, and fees, and the principal balance after each transaction.

If you've made a payment which doesn't appear on this history, please either send front and back copies of the canceled check, or a copy of the bank statement showing that the check was cashed by Navient to the address above. If the payment was made electronically through your bank's bill-paying service, please contact your bank to obtain the Electronic Funds Transfer number of the payment so that we can research your account.

I appreciate the opportunity to assist you and I wish you well.

We're here to help

If you have any questions about your account, visit us online at Navient.com, give us a call at 888-272-5543, Monday - Thursday 8 a.m. to 9 p.m., and Friday 8 a.m. to 8 p.m., ET, or write to us at the address above. In order for us to be able to serve you better, please be sure to provide your Account Number.

Enclosed: declining balance history

EXHIBIT

B

NAVIENT

P.O. Box 9640 Wilkes-Barre, PA 18773-9640
888-272-5543

Current Interest Rate: N/A
Original Disbursement: \$2,095.00
Outstanding Principal: \$0.00

Loan 5029350481051345

Transaction	Effective Date	Transaction Amount	Principal Paid	Interest Paid	Fees Paid	Unpaid Principal Balance
DISBURSEMENT	06/21/2001	\$2,095.00	\$0.00	\$0.00	\$0.00	\$2,095.00
DISBURSEMENT FEE	06/21/2001	\$125.70	\$0.00	\$0.00	\$0.00	\$2,220.70
CAPITALIZATION	05/09/2005	\$584.64	\$0.00	\$0.00	\$0.00	\$2,805.34
PAYMENT	02/27/2006	\$10.88	\$0.00	\$10.88	\$0.00	\$2,805.34
PAYMENT	02/27/2006	\$31.17	\$0.00	\$31.17	\$0.00	\$2,805.34
FORB PAYMENT	05/31/2006	\$50.00	\$0.00	\$0.00	\$0.00	\$2,755.34
PAYMENT	05/31/2006	\$50.00	\$0.00	\$50.00	\$0.00	\$2,755.34
ADJUSTMENT	05/31/2006	\$50.00	\$0.00	\$0.00	\$0.00	\$2,805.34
CAPITALIZATION	07/02/2006	\$216.76	\$0.00	\$0.00	\$0.00	\$3,022.10
CAPITALIZATION	08/05/2006	\$25.81	\$0.00	\$0.00	\$0.00	\$3,047.91
LATE FEE	09/01/2006	\$5.00	\$0.00	\$0.00	\$0.00	\$3,047.91
LATE FEE	10/02/2006	\$5.00	\$0.00	\$0.00	\$0.00	\$3,047.91
FORB PAYMENT	10/17/2006	\$50.00	\$0.00	\$0.00	\$0.00	\$2,997.91
FORB FEE	10/17/2006	\$50.00	\$0.00	\$0.00	\$0.00	\$3,047.91
CAPITALIZATION	01/18/2007	\$130.57	\$0.00	\$0.00	\$0.00	\$3,178.48
LATE FEE	03/04/2007	\$5.00	\$0.00	\$0.00	\$0.00	\$3,178.48
FORB PAYMENT	03/28/2007	\$50.00	\$0.00	\$0.00	\$0.00	\$3,128.48
FORB FEE	03/28/2007	\$50.00	\$0.00	\$0.00	\$0.00	\$3,178.48
CAPITALIZATION	05/18/2007	\$101.02	\$0.00	\$0.00	\$0.00	\$3,279.50
LATE FEE	07/02/2007	\$5.00	\$0.00	\$0.00	\$0.00	\$3,279.50
FORB PAYMENT	07/30/2007	\$50.00	\$0.00	\$0.00	\$0.00	\$3,229.50
FORB FEE	07/30/2007	\$50.00	\$0.00	\$0.00	\$0.00	\$3,279.50
PAYMENT	07/30/2007	\$41.30	\$0.00	\$21.30	\$20.00	\$3,279.50
PAYMENT	10/09/2007	\$6.53	\$0.00	\$6.53	\$0.00	\$3,279.50
CAPITALIZATION	11/18/2007	\$135.33	\$0.00	\$0.00	\$0.00	\$3,414.83
LATE FEE	01/01/2008	\$5.00	\$0.00	\$0.00	\$0.00	\$3,414.83
CAPITALIZATION	01/14/2008	\$51.84	\$0.00	\$0.00	\$0.00	\$3,466.67
PAYMENT	01/31/2008	\$76.00	\$56.51	\$14.49	\$5.00	\$3,410.16
LATE FEE	05/02/2008	\$5.00	\$0.00	\$0.00	\$0.00	\$3,410.16
FORB PAYMENT	05/13/2008	\$50.00	\$0.00	\$0.00	\$0.00	\$3,360.16
FORB FEE	05/13/2008	\$50.00	\$0.00	\$0.00	\$0.00	\$3,410.16
CAPITALIZATION	06/20/2008	\$109.56	\$0.00	\$0.00	\$0.00	\$3,519.72
LATE FEE	08/01/2008	\$5.00	\$0.00	\$0.00	\$0.00	\$3,519.72
LATE FEE	09/01/2008	\$5.00	\$0.00	\$0.00	\$0.00	\$3,519.72
PAYMENT	09/12/2008	\$41.01	\$0.00	\$26.01	\$15.00	\$3,519.72
FORB PAYMENT	09/24/2008	\$50.00	\$0.00	\$0.00	\$0.00	\$3,469.72
FORB FEE	09/24/2008	\$50.00	\$0.00	\$0.00	\$0.00	\$3,519.72
CAPITALIZATION	12/18/2008	\$96.20	\$0.00	\$0.00	\$0.00	\$3,615.92
LATE FEE	02/01/2009	\$5.00	\$0.00	\$0.00	\$0.00	\$3,615.92
PAYMENT	02/18/2009	\$65.42	\$22.21	\$38.21	\$5.00	\$3,593.71
LATE FEE	04/01/2009	\$5.00	\$0.00	\$0.00	\$0.00	\$3,593.71
PAYMENT	04/09/2009	\$63.70	\$29.78	\$28.92	\$5.00	\$3,563.93
LATE FEE	06/01/2009	\$5.00	\$0.00	\$0.00	\$0.00	\$3,563.93
PAYMENT	06/08/2009	\$41.06	\$5.32	\$30.74	\$5.00	\$3,558.61
LATE FEE	07/02/2009	\$5.00	\$0.00	\$0.00	\$0.00	\$3,558.61
PAYMENT	07/06/2009	\$30.18	\$10.86	\$14.32	\$5.00	\$3,547.75
LATE FEE	08/02/2009	\$5.00	\$0.00	\$0.00	\$0.00	\$3,547.75
PAYMENT	08/12/2009	\$53.30	\$29.43	\$18.87	\$5.00	\$3,518.32
PAYMENT	10/01/2009	\$40.94	\$15.66	\$25.28	\$0.00	\$3,502.66
LATE FEE	11/01/2009	\$5.00	\$0.00	\$0.00	\$0.00	\$3,502.66
PAYMENT	11/13/2009	\$23.34	\$0.00	\$18.34	\$5.00	\$3,502.66
LATE FEE	12/02/2009	\$5.00	\$0.00	\$0.00	\$0.00	\$3,502.66
PAYMENT	12/15/2009	\$25.46	\$1.04	\$19.42	\$5.00	\$3,501.62
LATE FEE	01/01/2010	\$5.00	\$0.00	\$0.00	\$0.00	\$3,501.62

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Loan 5029350481051345

Transaction	Effective Date	Transaction Amount	Principal Paid	Interest Paid	Fees Paid	Unpaid Principal Balance
ADJUSTMENT	01/05/2010	\$0.34	\$0.00	\$0.00	\$0.00	\$3,501.28
PAYMENT	01/24/2010	\$65.54	\$40.41	\$20.13	\$5.00	\$3,460.87
LATE FEE	03/04/2010	\$5.00	\$0.00	\$0.00	\$0.00	\$3,460.87
PAYMENT	03/30/2010	\$30.73	\$0.00	\$25.73	\$5.00	\$3,460.87
LATE FEE	04/01/2010	\$5.00	\$0.00	\$0.00	\$0.00	\$3,460.87
LATE FEE	05/02/2010	\$5.00	\$0.00	\$0.00	\$0.00	\$3,460.87
PAYMENT	05/20/2010	\$30.74	\$0.00	\$20.74	\$10.00	\$3,460.87
LATE FEE	06/01/2010	\$5.00	\$0.00	\$0.00	\$0.00	\$3,460.87
PAYMENT	06/14/2010	\$54.30	\$25.64	\$23.66	\$5.00	\$3,435.23
LATE FEE	07/02/2010	\$5.00	\$0.00	\$0.00	\$0.00	\$3,435.23
LATE FEE	08/01/2010	\$5.00	\$0.00	\$0.00	\$0.00	\$3,435.23
PAYMENT	08/02/2010	\$30.75	\$0.00	\$20.75	\$10.00	\$3,435.23
PAYMENT	09/01/2010	\$60.70	\$42.46	\$18.24	\$0.00	\$3,392.77
LATE FEE	10/03/2010	\$5.00	\$0.00	\$0.00	\$0.00	\$3,392.77
LATE FEE	11/01/2010	\$5.00	\$0.00	\$0.00	\$0.00	\$3,392.77
PAYMENT	11/15/2010	\$61.55	\$14.97	\$36.58	\$10.00	\$3,377.80
LATE FEE	12/02/2010	\$5.00	\$0.00	\$0.00	\$0.00	\$3,377.80
LATE FEE	01/02/2011	\$5.00	\$0.00	\$0.00	\$0.00	\$3,377.80
PAYMENT	01/10/2011	\$69.79	\$32.59	\$27.20	\$10.00	\$3,345.21
LATE FEE	02/01/2011	\$5.00	\$0.00	\$0.00	\$0.00	\$3,345.21
PAYMENT	02/08/2011	\$21.74	\$2.79	\$13.95	\$5.00	\$3,342.42
LATE FEE	03/04/2011	\$5.00	\$0.00	\$0.00	\$0.00	\$3,342.42
PAYMENT	03/22/2011	\$65.99	\$40.83	\$20.16	\$5.00	\$3,297.60
LATE FEE	05/02/2011	\$5.00	\$0.00	\$0.00	\$0.00	\$3,297.60
PAYMENT	05/28/2011	\$56.09	\$19.29	\$31.80	\$5.00	\$3,282.32
PAYMENT	06/24/2011	\$30.84	\$18.10	\$12.74	\$0.00	\$3,264.22
PAYMENT	07/27/2011	\$30.84	\$15.36	\$15.48	\$0.00	\$3,248.86
LATE FEE	09/01/2011	\$5.00	\$0.00	\$0.00	\$0.00	\$3,248.86
PAYMENT	09/07/2011	\$35.38	\$10.77	\$19.61	\$5.00	\$3,238.09
LATE FEE	10/02/2011	\$5.00	\$0.00	\$0.00	\$0.00	\$3,238.09
PAYMENT	10/13/2011	\$32.90	\$11.14	\$16.76	\$5.00	\$3,226.95
LATE FEE	11/01/2011	\$5.00	\$0.00	\$0.00	\$0.00	\$3,226.95
PAYMENT	11/03/2011	\$26.74	\$12.00	\$9.74	\$5.00	\$3,214.95
PAYMENT	11/24/2011	\$26.75	\$17.05	\$9.70	\$0.00	\$3,197.90
PAYMENT	12/16/2011	\$31.36	\$21.25	\$10.11	\$0.00	\$3,176.65
PAYMENT	01/19/2012	\$30.73	\$15.20	\$15.53	\$0.00	\$3,161.45
PAYMENT	02/23/2012	\$32.93	\$17.02	\$15.91	\$0.00	\$3,144.43
PAYMENT	03/21/2012	\$28.82	\$16.62	\$12.20	\$0.00	\$3,127.81
PAYMENT	04/26/2012	\$32.94	\$16.75	\$16.19	\$0.00	\$3,111.06
PAYMENT	05/22/2012	\$28.81	\$17.18	\$11.63	\$0.00	\$3,093.88
PAYMENT	06/20/2012	\$32.94	\$20.04	\$12.90	\$0.00	\$3,073.84
PAYMENT	07/19/2012	\$28.69	\$15.88	\$12.81	\$0.00	\$3,057.96
PAYMENT	08/23/2012	\$32.93	\$17.55	\$15.38	\$0.00	\$3,040.41
PAYMENT	09/19/2012	\$28.82	\$17.02	\$11.80	\$0.00	\$3,023.39
PAYMENT	10/23/2012	\$61.59	\$46.82	\$14.77	\$0.00	\$2,976.57
PAYMENT	11/21/2012	\$30.85	\$18.44	\$12.41	\$0.00	\$2,958.13
PAYMENT	12/18/2012	\$16.47	\$4.99	\$11.48	\$0.00	\$2,953.14
PAYMENT	01/24/2013	\$45.05	\$29.35	\$15.70	\$0.00	\$2,923.79
PAYMENT	02/20/2013	\$30.67	\$19.33	\$11.34	\$0.00	\$2,904.46
PAYMENT	03/20/2013	\$32.93	\$21.24	\$11.69	\$0.00	\$2,883.22
PAYMENT	04/09/2013	\$20.00	\$11.71	\$8.29	\$0.00	\$2,871.51
PAYMENT	04/23/2013	\$36.64	\$30.86	\$5.78	\$0.00	\$2,840.65
PAYMENT	05/22/2013	\$36.64	\$24.80	\$11.84	\$0.00	\$2,815.85
PAYMENT	07/17/2013	\$30.27	\$7.60	\$22.67	\$0.00	\$2,808.25
PAYMENT	08/18/2013	\$30.27	\$17.35	\$12.92	\$0.00	\$2,790.90
ADJUSTMENT	09/11/2013	\$0.13	\$0.00	\$0.00	\$0.00	\$2,790.90
PAYMENT	09/22/2013	\$36.83	\$22.90	\$13.93	\$0.00	\$2,768.00
PAYMENT	10/18/2013	\$36.64	\$26.28	\$10.36	\$0.00	\$2,741.72
PAYMENT	11/21/2013	\$26.43	\$13.01	\$13.42	\$0.00	\$2,728.71
PAYMENT	12/18/2013	\$31.43	\$20.83	\$10.60	\$0.00	\$2,707.88

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Loan 5029350481051345

Transaction	Effective Date	Transaction Amount	Principal Paid	Interest Paid	Fees Paid	Unpaid Principal Balance
PAYMENT	02/04/2014	\$50.16	\$31.45	\$18.71	\$0.00	\$2,676.43
PAYMENT	03/17/2014	\$40.11	\$24.32	\$15.79	\$0.00	\$2,652.11
PAYMENT	04/21/2014	\$26.92	\$13.57	\$13.35	\$0.00	\$2,638.54
PAYMENT	05/17/2014	\$29.93	\$20.49	\$9.44	\$0.00	\$2,618.05
PAYMENT	06/17/2014	\$36.92	\$25.80	\$11.12	\$0.00	\$2,592.25
PAYMENT	06/17/2014	\$29.93	\$29.93	\$0.00	\$0.00	\$2,562.32
PAYMENT	07/17/2014	\$29.93	\$19.40	\$10.53	\$0.00	\$2,542.92
PAYMENT	07/22/2014	\$50.00	\$48.26	\$1.74	\$0.00	\$2,494.66
PAYMENT	08/17/2014	\$29.08	\$20.19	\$8.89	\$0.00	\$2,474.47
PAYMENT	08/18/2014	\$16.15	\$15.82	\$0.35	\$0.00	\$2,458.65
PAYMENT	09/17/2014	\$29.08	\$18.96	\$10.12	\$0.00	\$2,439.69
PAYMENT	10/17/2014	\$29.08	\$19.05	\$10.03	\$0.00	\$2,420.64
PAYMENT	10/23/2014	\$28.85	\$26.86	\$1.99	\$0.00	\$2,393.78
PAYMENT	11/17/2014	\$28.30	\$20.11	\$8.19	\$0.00	\$2,373.67
PAYMENT	12/17/2014	\$28.30	\$18.54	\$9.76	\$0.00	\$2,355.13
PAYMENT	12/18/2014	\$58.18	\$57.86	\$0.32	\$0.00	\$2,297.27
PAYMENT	01/08/2015	\$58.18	\$51.57	\$6.61	\$0.00	\$2,245.70
PAYMENT	01/17/2015	\$28.30	\$25.54	\$2.76	\$0.00	\$2,220.16
PAYMENT	02/17/2015	\$27.26	\$17.82	\$9.44	\$0.00	\$2,202.34
PAYMENT	03/17/2015	\$27.26	\$18.82	\$8.44	\$0.00	\$2,183.52
PAYMENT	04/17/2015	\$27.26	\$17.99	\$9.27	\$0.00	\$2,165.53
PAYMENT	05/17/2015	\$26.53	\$17.63	\$8.90	\$0.00	\$2,147.90
PAYMENT	05/20/2015	\$100.00	\$99.12	\$0.88	\$0.00	\$2,048.78
PAYMENT	06/17/2015	\$26.53	\$26.53	\$0.00	\$0.00	\$2,022.25
PAYMENT	06/17/2015	\$59.50	\$51.63	\$7.87	\$0.00	\$1,970.62
PAYMENT	07/10/2015	\$59.50	\$53.29	\$6.21	\$0.00	\$1,917.33
PAYMENT	07/17/2015	\$26.53	\$24.70	\$1.83	\$0.00	\$1,892.63
PAYMENT	08/17/2015	\$24.51	\$16.46	\$8.05	\$0.00	\$1,876.17
PAYMENT	08/18/2015	\$15.03	\$14.78	\$0.25	\$0.00	\$1,861.39
PAYMENT	09/17/2015	\$60.01	\$52.36	\$7.65	\$0.00	\$1,809.03
PAYMENT	09/17/2015	\$24.51	\$24.51	\$0.00	\$0.00	\$1,784.52
PAYMENT	10/07/2015	\$60.01	\$55.12	\$4.89	\$0.00	\$1,729.40
PAYMENT	10/17/2015	\$24.51	\$22.15	\$2.36	\$0.00	\$1,707.25
PAYMENT	11/17/2015	\$22.76	\$15.50	\$7.26	\$0.00	\$1,691.75
PAYMENT	12/17/2015	\$22.76	\$15.80	\$6.96	\$0.00	\$1,675.95
PAYMENT	01/17/2016	\$22.76	\$15.64	\$7.12	\$0.00	\$1,660.31
PAYMENT	02/17/2016	\$21.96	\$14.64	\$7.32	\$0.00	\$1,645.65
PAYMENT	03/17/2016	\$40.00	\$33.15	\$6.85	\$0.00	\$1,612.50
PAYMENT	04/18/2016	\$40.00	\$32.41	\$7.59	\$0.00	\$1,580.09
PAYMENT	05/17/2016	\$40.00	\$33.12	\$6.88	\$0.00	\$1,546.97
PAYMENT	06/21/2016	\$130.00	\$121.85	\$8.15	\$0.00	\$1,425.12
PAYMENT	07/24/2016	\$1,432.19	\$1,425.12	\$7.07	\$0.00	\$0.00

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NAVIENT.

P.O. Box 9640 Wilkes-Barre, PA 18773-9640
888-272-5543

Current Interest Rate: N/A
Original Disbursement: \$3,100.00
Outstanding Principal: \$0.00

Loan 5029350481051352

Transaction	Effective Date	Transaction Amount	Principal Paid	Interest Paid	Fees Paid	Unpaid Principal Balance
DISBURSEMENT	08/23/2001	\$1,550.00	\$0.00	\$0.00	\$0.00	\$1,550.00
DISBURSEMENT FEE	08/23/2001	\$93.00	\$0.00	\$0.00	\$0.00	\$1,643.00
DISBURSEMENT	01/09/2002	\$1,550.00	\$0.00	\$0.00	\$0.00	\$3,193.00
DISBURSEMENT FEE	01/09/2002	\$93.00	\$0.00	\$0.00	\$0.00	\$3,286.00
CAPITALIZATION	05/09/2005	\$759.39	\$0.00	\$0.00	\$0.00	\$4,045.39
PAYMENT	02/27/2006	\$44.74	\$0.00	\$44.74	\$0.00	\$4,045.39
PAYMENT	02/27/2006	\$15.70	\$0.00	\$15.70	\$0.00	\$4,045.39
FORB PAYMENT	05/31/2006	\$50.00	\$0.00	\$0.00	\$0.00	\$3,995.39
PAYMENT	05/31/2006	\$50.00	\$0.00	\$50.00	\$0.00	\$4,045.39
ADJUSTMENT	05/31/2006	\$50.00	\$0.00	\$50.00	\$0.00	\$4,045.39
CAPITALIZATION	07/02/2006	\$321.43	\$0.00	\$0.00	\$0.00	\$4,366.82
CAPITALIZATION	08/05/2006	\$38.32	\$0.00	\$0.00	\$0.00	\$4,405.14
LATE FEE	09/01/2006	\$5.00	\$0.00	\$0.00	\$5.00	\$4,405.14
LATE FEE	10/02/2006	\$5.00	\$0.00	\$0.00	\$5.00	\$4,405.14
FORB PAYMENT	10/17/2006	\$50.00	\$0.00	\$0.00	\$0.00	\$4,455.14
FORB FEE	10/17/2006	\$50.00	\$0.00	\$0.00	\$0.00	\$4,405.14
CAPITALIZATION	01/18/2007	\$193.25	\$0.00	\$0.00	\$0.00	\$4,598.39
LATE FEE	03/04/2007	\$5.00	\$0.00	\$0.00	\$5.00	\$4,598.39
FORB PAYMENT	03/28/2007	\$50.00	\$0.00	\$0.00	\$0.00	\$4,598.39
FORB FEE	03/28/2007	\$50.00	\$0.00	\$0.00	\$0.00	\$4,648.39
CAPITALIZATION	05/18/2007	\$148.82	\$0.00	\$0.00	\$0.00	\$4,747.21
LATE FEE	07/02/2007	\$5.00	\$0.00	\$0.00	\$5.00	\$4,747.21
FORB PAYMENT	07/30/2007	\$59.45	\$0.00	\$39.45	\$20.00	\$4,747.21
FORB FEE	07/30/2007	\$50.00	\$0.00	\$0.00	\$0.00	\$4,797.21
PAYMENT	07/30/2007	\$50.00	\$0.00	\$0.00	\$0.00	\$4,747.21
PAYMENT	10/09/2007	\$9.40	\$0.00	\$9.40	\$0.00	\$4,747.21
CAPITALIZATION	11/18/2007	\$190.08	\$0.00	\$0.00	\$0.00	\$4,937.29
LATE FEE	01/01/2008	\$5.00	\$0.00	\$0.00	\$5.00	\$4,937.29
CAPITALIZATION	01/14/2008	\$75.66	\$0.00	\$0.00	\$0.00	\$5,012.95
PAYMENT	01/31/2008	\$109.40	\$83.25	\$21.15	\$5.00	\$4,929.70
LATE FEE	05/02/2008	\$5.00	\$0.00	\$0.00	\$5.00	\$4,929.70
FORB PAYMENT	05/13/2008	\$5.00	\$0.00	\$0.00	\$0.00	\$4,929.70
FORB FEE	05/13/2008	\$50.00	\$0.00	\$0.00	\$0.00	\$4,979.70
CAPITALIZATION	06/20/2008	\$159.67	\$0.00	\$0.00	\$0.00	\$5,089.37
LATE FEE	08/01/2008	\$5.00	\$0.00	\$0.00	\$5.00	\$5,089.37
LATE FEE	09/01/2008	\$5.00	\$0.00	\$0.00	\$5.00	\$5,089.37
PAYMENT	09/12/2008	\$58.99	\$0.00	\$43.99	\$15.00	\$5,089.37
FORB PAYMENT	09/24/2008	\$50.00	\$0.00	\$0.00	\$0.00	\$5,139.37
FORB FEE	09/24/2008	\$50.00	\$0.00	\$0.00	\$0.00	\$5,089.37
CAPITALIZATION	12/18/2008	\$133.15	\$0.00	\$0.00	\$0.00	\$5,222.52
LATE FEE	02/01/2009	\$5.00	\$0.00	\$0.00	\$5.00	\$5,222.52
PAYMENT	02/18/2009	\$94.01	\$33.82	\$55.19	\$5.00	\$5,188.70
LATE FEE	04/01/2009	\$5.00	\$0.00	\$0.00	\$5.00	\$5,188.70
PAYMENT	04/09/2009	\$91.54	\$44.77	\$41.77	\$5.00	\$5,143.93
LATE FEE	06/01/2009	\$5.00	\$0.00	\$0.00	\$5.00	\$5,143.93
PAYMENT	06/08/2009	\$58.94	\$9.57	\$44.37	\$5.00	\$5,134.36
LATE FEE	07/02/2009	\$5.00	\$0.00	\$0.00	\$5.00	\$5,134.36
PAYMENT	07/06/2009	\$43.33	\$17.67	\$20.66	\$5.00	\$5,116.69
LATE FEE	08/02/2009	\$5.00	\$0.00	\$0.00	\$5.00	\$5,116.69
PAYMENT	08/12/2009	\$76.77	\$44.56	\$27.21	\$5.00	\$5,072.13
PAYMENT	10/01/2009	\$59.06	\$22.61	\$36.45	\$0.00	\$5,049.52
LATE FEE	11/01/2009	\$5.00	\$0.00	\$0.00	\$5.00	\$5,049.52
PAYMENT	11/13/2009	\$33.66	\$0.00	\$28.66	\$5.00	\$5,049.52
LATE FEE	12/02/2009	\$5.00	\$0.00	\$0.00	\$5.00	\$5,049.52

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Loan 5029350481051352

Transaction	Effective Date	Transaction Amount	Principal Paid	Interest Paid	Fees Paid	Unpaid Principal Balance
PAYMENT	12/15/2009	\$36.69	\$5.91	\$25.78	\$5.00	\$5,043.61
LATE FEE	01/01/2010	\$5.00	\$0.00	\$0.00	\$5.00	\$5,043.61
PAYMENT	01/24/2010	\$94.46	\$60.47	\$28.99	\$5.00	\$4,983.14
LATE FEE	03/04/2010	\$5.00	\$0.00	\$0.00	\$5.00	\$4,983.14
PAYMENT	03/30/2010	\$44.27	\$0.00	\$39.27	\$5.00	\$4,983.14
LATE FEE	04/01/2010	\$5.00	\$0.00	\$0.00	\$5.00	\$4,983.14
LATE FEE	05/02/2010	\$5.00	\$0.00	\$0.00	\$5.00	\$4,983.14
PAYMENT	05/20/2010	\$44.26	\$0.00	\$34.26	\$10.00	\$4,983.14
LATE FEE	06/01/2010	\$5.00	\$0.00	\$0.00	\$5.00	\$4,983.14
PAYMENT	06/14/2010	\$78.19	\$45.72	\$27.47	\$5.00	\$4,937.42
LATE FEE	07/02/2010	\$5.00	\$0.00	\$0.00	\$5.00	\$4,937.42
LATE FEE	08/01/2010	\$5.00	\$0.00	\$0.00	\$5.00	\$4,937.42
PAYMENT	08/02/2010	\$44.25	\$0.00	\$34.25	\$10.00	\$4,937.42
PAYMENT	09/01/2010	\$87.30	\$65.49	\$21.81	\$0.00	\$4,871.93
LATE FEE	10/03/2010	\$5.00	\$0.00	\$0.00	\$5.00	\$4,871.93
LATE FEE	11/01/2010	\$5.00	\$0.00	\$0.00	\$5.00	\$4,871.93
PAYMENT	11/15/2010	\$88.45	\$25.93	\$52.52	\$10.00	\$4,846.00
LATE FEE	12/02/2010	\$5.00	\$0.00	\$0.00	\$5.00	\$4,846.00
LATE FEE	01/02/2011	\$5.00	\$0.00	\$0.00	\$5.00	\$4,846.00
PAYMENT	01/10/2011	\$100.21	\$51.20	\$39.01	\$10.00	\$4,794.80
LATE FEE	02/01/2011	\$5.00	\$0.00	\$0.00	\$5.00	\$4,794.80
PAYMENT	02/08/2011	\$31.22	\$6.24	\$19.98	\$5.00	\$4,788.56
LATE FEE	03/04/2011	\$5.00	\$0.00	\$0.00	\$5.00	\$4,788.56
PAYMENT	03/22/2011	\$94.61	\$60.71	\$28.90	\$5.00	\$4,727.85
LATE FEE	05/02/2011	\$5.00	\$0.00	\$0.00	\$5.00	\$4,727.85
PAYMENT	05/28/2011	\$80.35	\$29.81	\$45.54	\$5.00	\$4,698.04
PAYMENT	06/24/2011	\$44.16	\$25.93	\$18.23	\$0.00	\$4,672.11
PAYMENT	07/27/2011	\$44.16	\$22.00	\$22.16	\$0.00	\$4,650.11
LATE FEE	09/01/2011	\$5.00	\$0.00	\$0.00	\$5.00	\$4,650.11
PAYMENT	09/07/2011	\$50.62	\$17.55	\$28.07	\$5.00	\$4,632.56
LATE FEE	10/02/2011	\$5.00	\$0.00	\$0.00	\$5.00	\$4,632.56
PAYMENT	10/13/2011	\$47.10	\$18.13	\$23.97	\$5.00	\$4,614.43
LATE FEE	11/01/2011	\$5.00	\$0.00	\$0.00	\$5.00	\$4,614.43
PAYMENT	11/03/2011	\$38.26	\$19.33	\$13.93	\$5.00	\$4,595.10
PAYMENT	11/24/2011	\$38.25	\$24.38	\$13.87	\$0.00	\$4,570.72
PAYMENT	12/16/2011	\$44.86	\$30.41	\$14.45	\$0.00	\$4,540.31
PAYMENT	01/19/2012	\$43.95	\$21.76	\$22.19	\$0.00	\$4,518.55
PAYMENT	02/23/2012	\$47.07	\$24.34	\$22.73	\$0.00	\$4,494.21
PAYMENT	03/21/2012	\$41.18	\$23.74	\$17.44	\$0.00	\$4,470.47
PAYMENT	04/26/2012	\$47.06	\$23.93	\$23.13	\$0.00	\$4,446.54
PAYMENT	05/22/2012	\$41.19	\$24.57	\$16.62	\$0.00	\$4,421.97
PAYMENT	06/20/2012	\$47.06	\$28.62	\$18.44	\$0.00	\$4,393.35
PAYMENT	07/19/2012	\$41.01	\$22.69	\$18.32	\$0.00	\$4,370.66
PAYMENT	08/23/2012	\$47.07	\$25.08	\$21.99	\$0.00	\$4,345.58
PAYMENT	09/19/2012	\$41.18	\$24.32	\$16.86	\$0.00	\$4,321.26
PAYMENT	10/23/2012	\$88.02	\$66.91	\$21.11	\$0.00	\$4,254.35
PAYMENT	11/21/2012	\$44.09	\$26.36	\$17.73	\$0.00	\$4,227.99
PAYMENT	12/18/2012	\$23.53	\$7.12	\$16.41	\$0.00	\$4,220.87
PAYMENT	01/24/2013	\$64.40	\$41.96	\$22.44	\$0.00	\$4,178.91
PAYMENT	02/20/2013	\$43.84	\$27.62	\$16.22	\$0.00	\$4,151.29
PAYMENT	03/20/2013	\$47.07	\$30.36	\$16.71	\$0.00	\$4,120.93
PAYMENT	04/09/2013	\$20.00	\$8.15	\$11.85	\$0.00	\$4,112.78
PAYMENT	04/23/2013	\$43.36	\$35.08	\$8.28	\$0.00	\$4,077.70
PAYMENT	05/22/2013	\$43.36	\$26.36	\$17.00	\$0.00	\$4,051.34
PAYMENT	07/17/2013	\$43.36	\$10.75	\$32.61	\$0.00	\$4,040.59
PAYMENT	08/18/2013	\$43.36	\$24.76	\$18.60	\$0.00	\$4,015.83
ADJUSTMENT	09/11/2013	\$0.19	\$0.00	\$0.00	\$0.00	\$4,015.83
PAYMENT	09/22/2013	\$43.17	\$23.14	\$20.03	\$0.00	\$3,992.69
PAYMENT	10/16/2013	\$43.36	\$28.42	\$14.94	\$0.00	\$3,964.27
PAYMENT	11/21/2013	\$43.57	\$24.17	\$19.40	\$0.00	\$3,940.10

This financial history removes offsetting transactions on your account that do not impact your loan balance. This is to avoid any confusion with administrative adjustments processed on your account.

Loan 5029350481051352

Transaction	Effective Date	Transaction Amount	Principal Paid	Interest Paid	Fees Paid	Unpaid Principal Balance
PAYMENT	12/18/2013	\$43.57	\$28.26	\$15.31	\$0.00	\$3,911.84
PAYMENT	02/04/2014	\$89.84	\$62.82	\$27.02	\$0.00	\$3,849.02
PAYMENT	03/17/2014	\$39.89	\$17.18	\$22.71	\$0.00	\$3,831.84
PAYMENT	04/21/2014	\$43.08	\$23.78	\$19.30	\$0.00	\$3,808.06
PAYMENT	05/17/2014	\$43.08	\$29.46	\$13.62	\$0.00	\$3,778.60
PAYMENT	06/17/2014	\$43.08	\$43.08	\$0.00	\$0.00	\$3,735.52
PAYMENT	06/17/2014	\$43.08	\$27.03	\$16.05	\$0.00	\$3,708.49
PAYMENT	07/17/2014	\$43.08	\$27.84	\$15.24	\$0.00	\$3,680.65
PAYMENT	08/17/2014	\$42.10	\$26.47	\$15.63	\$0.00	\$3,654.18
PAYMENT	08/18/2014	\$23.85	\$23.35	\$0.50	\$0.00	\$3,630.83
PAYMENT	09/17/2014	\$42.10	\$27.18	\$14.92	\$0.00	\$3,603.65
PAYMENT	10/17/2014	\$42.10	\$27.29	\$14.81	\$0.00	\$3,576.36
PAYMENT	10/23/2014	\$24.00	\$21.05	\$2.95	\$0.00	\$3,555.31
PAYMENT	11/17/2014	\$41.82	\$29.65	\$12.17	\$0.00	\$3,525.66
PAYMENT	12/17/2014	\$41.82	\$27.32	\$14.50	\$0.00	\$3,498.34
PAYMENT	12/18/2014	\$41.82	\$41.35	\$0.47	\$0.00	\$3,456.99
PAYMENT	01/08/2015	\$41.82	\$31.87	\$9.95	\$0.00	\$3,425.12
PAYMENT	01/17/2015	\$41.82	\$37.60	\$4.22	\$0.00	\$3,387.52
PAYMENT	02/17/2015	\$41.03	\$26.63	\$14.40	\$0.00	\$3,360.89
PAYMENT	03/17/2015	\$41.03	\$28.14	\$12.89	\$0.00	\$3,332.75
PAYMENT	04/17/2015	\$41.03	\$26.87	\$14.16	\$0.00	\$3,305.88
PAYMENT	05/17/2015	\$40.50	\$26.92	\$13.58	\$0.00	\$3,278.96
PAYMENT	06/17/2015	\$40.50	\$26.56	\$13.94	\$0.00	\$3,252.40
PAYMENT	06/17/2015	\$40.50	\$40.50	\$0.00	\$0.00	\$3,211.90
PAYMENT	07/10/2015	\$40.50	\$30.38	\$10.12	\$0.00	\$3,181.52
PAYMENT	07/17/2015	\$40.50	\$37.45	\$3.05	\$0.00	\$3,144.07
PAYMENT	08/17/2015	\$39.99	\$26.64	\$13.35	\$0.00	\$3,117.43
PAYMENT	08/18/2015	\$24.97	\$24.55	\$0.42	\$0.00	\$3,092.88
PAYMENT	09/17/2015	\$39.99	\$39.99	\$0.00	\$0.00	\$3,052.89
PAYMENT	09/17/2015	\$39.99	\$27.27	\$12.72	\$0.00	\$3,025.62
PAYMENT	10/07/2015	\$39.99	\$31.70	\$8.29	\$0.00	\$2,993.92
PAYMENT	10/17/2015	\$39.99	\$35.89	\$4.10	\$0.00	\$2,958.03
PAYMENT	11/17/2015	\$38.62	\$26.05	\$12.57	\$0.00	\$2,931.98
PAYMENT	12/17/2015	\$38.62	\$26.58	\$12.04	\$0.00	\$2,905.40
PAYMENT	01/17/2016	\$38.62	\$26.27	\$12.35	\$0.00	\$2,879.13
PAYMENT	02/17/2016	\$38.09	\$25.40	\$12.69	\$0.00	\$2,853.70
PAYMENT	03/17/2016	\$40.00	\$28.12	\$11.88	\$0.00	\$2,825.58
PAYMENT	04/18/2016	\$40.00	\$26.70	\$13.30	\$0.00	\$2,798.88
PAYMENT	05/17/2016	\$60.00	\$47.81	\$12.19	\$0.00	\$2,751.07
PAYMENT	06/21/2016	\$13.74	\$0.00	\$13.74	\$0.00	\$2,751.07
PAYMENT	07/18/2016	\$50.00	\$38.10	\$11.90	\$0.00	\$2,712.97
PAYMENT	07/24/2016	\$50.00	\$47.55	\$2.45	\$0.00	\$2,665.42
PAYMENT	08/17/2016	\$2,675.03	\$2,665.42	\$9.61	\$0.00	\$0.00

This financial history removes offsetting transactions on your account that do not impact your loan balance. This is to avoid any confusion with administrative adjustments processed on your account.

IN THE CIRCUIT COURT OF MADISON COUNTY, MISSISSIPPI

JAMERIAL BENSON

PLAINTIFF

VS.

NO. 45CI1:23-CV-00068-JA

HIGHER EDUCATION LOAN AUTHORITY
OF THE STATE OF MISSOURI d/b/a MOHELA;
NAVIENT CORPORATION; CONDUENT
EDUCATION SERVICES, LLC f/k/a
ACS EDUCATION SERVICES, INC.

DEFENDANTS

SUMMONS

THE STATE OF MISSISSIPPI

TO: Conduent Education Services
f/k/a ACS Education Services, Inc.
100 Campus Drive
Florham Park, NJ 07932

NOTICE TO DEFENDANT

THE COMPLAINT WHICH IS ATTACHED TO THIS SUMMONS IS IMPORTANT AND YOU MUST TAKE IMMEDIATE ACTION TO PROTECT YOUR RIGHTS.

You are required to mail or hand-deliver a copy of a written response to the Complaint to Lindsey O. Watson, the attorney for the Plaintiff, whose address is 108 West Leake Street, Clinton, MS 39056. Your response must be mailed or delivered within thirty (30) days from the date of delivery of this Summons and Complaint or a judgment by default will be entered against you for the money or other things demanded in the Complaint.

You must also file the original of your response with the Clerk of this Court within a reasonable time afterward.

Issued under my hand and the seal of said Court, this 4th day of February, 2023.

Clerk of the Circuit Court
Madison County, Mississippi

By: Anita Way
Sidha D.C.



Telephone: 601-952-3600
Attorney for Plaintiff

PROOF OF SERVICE - SUMMONS

Conduent Education Services f/k/a ACS Education Services, Inc.
100 Campus Drive, Florham Park, NJ, 07932

I, the undersigned process server, served the summons and complaint upon the person or entity named above in the manner set forth below (process server must check proper space and provide all additional information that is requested and pertinent to the mode of service used):

____ FIRST CLASS MAIL AND ACKNOWLEDGMENT SERVICE. By mailing (by first class, postage prepaid), on the date stated in the attached Notice, copies to the person served, together with copies of the form of notice and acknowledgment and return envelope, postage prepaid, addressed to the sender (*Attach completed acknowledgment of receipt pursuant to M.R.C.P. Form 1B*).

____ PERSONAL SERVICE. I personally delivered copies to _____ on the _____ day of _____ 2023, where I found said person(s) in _____ County of the State of Mississippi.

____ RESIDENCE SERVICE. After exercising reasonable diligence, I was unable to deliver copies to said person within _____ County, Mississippi. I served the summons and complaint on the _____ day of _____ 2023, at the usual place of abode of said person by leaving a true copy of the summons and complaint with _____ who is the _____ (here insert wife, husband, son, daughter, or other person as the case may be), a member of the family of the person served above the age of sixteen years and willing to receive the summons and complaint, and thereafter on the _____ day of _____ 2023, I mailed (by first class mail, postage paid) copies to the person served at his or her usual place of abode where the copies were left.

____ CERTIFIED MAIL SERVICE. By mailing to an address outside Mississippi (by first class, postage prepaid, requiring a return receipt) copies to the person served.

At the time of service I was at least 18 years of age and not a party to this action.
Fee for service \$ _____
Process server must list below: [*Please print or type*]

Name _____
Social Security No. _____
Address _____
Telephone No. _____

State of _____)
County of _____)

Personally appeared before me the undersigned authority in and for the state and county aforesaid, the within named _____ who being first duly sworn stated on oath that the matters and facts set forth in the foregoing "Proof of Service-Summons" are true and correct as therein stated.

Process Server

Sworn to and subscribed before me this the _____ day of _____, 2023.

Notary Public
My Commission Expires _____ (SEAL)

IN THE CIRCUIT COURT OF MADISON COUNTY, MISSISSIPPI

JAMERIAL BENSON

PLAINTIFF

v.

CIVIL ACTION NO.: 2023-0068

**HIGHER EDUCATION LOAN
AUTHORITY OF THE STATE OF
MISSOURI d/b/a MOHELA;
NAVIENT CORPORATION;
CONDUENT EDUCATION SERVICES, LLC
f/k/a ACS EDUCATION SERVICES, INC.**

DEFENDANTS

NOTICE OF SERVICE

NOTICE IS HEREBY GIVEN, pursuant to the local rules of this Court, that Plaintiff Jamerial Benson has this date served Plaintiff's Responses to Navient Corporation's First Set of Requests for Admissions on all counsel of record via email.

RESPECTFULLY SUBMITTED this the 4th day of August, 2023.

/s/ Lindsey O. Watson
Lindsey O. Watson (MS Bar # 103329)
Charles R. Wilbanks, Jr. (MS Bar #7193)
WILBANKS & DOWD, PLLC
108 West Leake Street
Clinton, Mississippi 39056
Telephone No.: (601) 952-3600
Fax No.: (601) 952-3601
Email: lindsey@wilbanksdowd.com
chip@wilbanksdowd.com

CERTIFICATE OF SERVICE

I hereby certify that I have this date, electronically filed a notice of service of the foregoing with the clerk of the Court using the MEC system which will send notification of such filing all counsel of record.

This is the 4th day of August, 2023.

/s/ Lindsey O. Watson
Lindsey O. Watson

PROOF OF SERVICE - SUMMONS

Conduent Education Services f/k/a ACS Education Services, Inc.
100 Campus Drive, Florham Park, NJ, 07932

I, the undersigned process server, served the summons and complaint upon the person or entity named above in the manner set forth below (process server must check proper space and provide all additional information that is requested and pertinent to the mode of service used):

____ FIRST CLASS MAIL AND ACKNOWLEDGMENT SERVICE. By mailing (by first class, postage prepaid), on the date stated in the attached Notice, copies to the person served, together with copies of the form of notice and acknowledgment and return envelope, postage prepaid, addressed to the sender (*Attach completed acknowledgment of receipt pursuant to M.R.C.P. Form 1B*).

____ PERSONAL SERVICE. I personally delivered copies to _____ on the _____ day of _____ 2023, where I found said person(s) in _____ County of the State of Mississippi.

____ RESIDENCE SERVICE. After exercising reasonable diligence, I was unable to deliver copies to said person within _____ County, Mississippi. I served the summons and complaint on the _____ day of _____ 2023, at the usual place of abode of said person by leaving a true copy of the summons and complaint with _____ who is the _____ (here insert wife, husband, son, daughter, or other person as the case may be), a member of the family of the person served above the age of sixteen years and willing to receive the summons and complaint, and thereafter on the _____ day of _____ 2023, I mailed (by first class mail, postage paid) copies to the person served at his or her usual place of abode where the copies were left.

X CERTIFIED MAIL SERVICE. By mailing to an address outside Mississippi (by first class, postage prepaid, requiring a return receipt) copies to the person served.

At the time of service I was at least 18 years of age and not a party to this action.

Fee for service \$ 0

Process server must list below: [*Please print or type*]

Name Launie Simon
Social Security No. _____
Address 108 W. Leake St.
Clinton, MS 39047
Telephone No. 601 952 3600

State of Mississippi)
County of Madison)

Personally appeared before me the undersigned authority in and for the state and county aforesaid, the within named Launie Simon who being first duly sworn stated on oath that the matters and facts set forth in the foregoing "Proof of Service-Summons" are true and correct as therein stated.


Launie Simon
Process Server

Sworn to and subscribed before me this the 23rd day of August, 2023.

Lindsey Watson
Notary Public
My Commission Expires _____


(SEAL)



SENDER, COMPLETE THIS SECTION		COMPLETE THIS SECTION ON DELIVERY	
<p>■ Complete items 1, 2, and 3.</p> <p>■ Print your name and address on the reverse so that we can return the card to you.</p> <p>■ Attach this card to the back of the mailpiece, or on the front if space permits.</p> <p>1. Article Addressed to:</p> <p>Conduent Education Serv. FLKLA AUG Education Serv. 100 campus dr. Florham Park, NJ 07932</p>  <p>9590 9402 5812 0034 3662 02</p> <p>2. Article Number (Transfer from service label)</p> <p>7014 2870 0002 2681 3542</p>		<p>A. Signature</p> <p>x <i>Warryl M. Kell</i> <input type="checkbox"/> Agent <input type="checkbox"/> Addressee</p> <p>B. Received by (Printed Name)</p> <p>Warryl M. Kell</p> <p>C. Date of Delivery</p> <p>8/14/2023</p> <p>D. Is delivery address different from item 1? <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>If YES, enter delivery address below:</p>	
<p>3. Service Type</p> <p><input type="checkbox"/> Adult Signature</p> <p><input type="checkbox"/> Adult Signature Restricted Delivery</p> <p><input checked="" type="checkbox"/> Certified Mail®</p> <p><input type="checkbox"/> Certified Mail Restricted Delivery</p> <p><input type="checkbox"/> Collect on Delivery</p> <p><input type="checkbox"/> Collect on Delivery Restricted Delivery</p> <p><input type="checkbox"/> Insured Mail</p> <p><input type="checkbox"/> Insured Mail Restricted Delivery (over \$500)</p>		<p><input type="checkbox"/> Priority Mail Express®</p> <p><input type="checkbox"/> Registered Mail™</p> <p><input type="checkbox"/> Registered Mail Restricted Delivery</p> <p><input type="checkbox"/> Return Receipt for Merchandise</p> <p><input checked="" type="checkbox"/> Signature Confirmation™</p> <p><input type="checkbox"/> Signature Confirmation Restricted Delivery</p>	

PS Form 3811, July 2015 PSN 7530-02-000-9053

Domestic Return Receipt

USPS TRACKING #	
 <p>9590 9402 5812 0034 3662 02</p>	<p>First-Class Mail</p> <p>Postage & Fees Paid</p> <p>USPS</p> <p>Permit No. G-10</p>
<p>United States Postal Service</p> <p>• Sender: Please print your name, address, and ZIP+4® in this box•</p> <p>Wilbanks Dowd, PLLC</p> <p>ATTN: Laurie Simon</p> <p>108 W. Leake St.</p> <p>Clinton, MS 39056</p>	



IN THE CIRCUIT COURT OF MADISON COUNTY, MISSISSIPPI

JAMERIAL BENSON

PLAINTIFF

VS.

NO. 45CI1:23-CV-00068-JA

HIGHER EDUCATION LOAN AUTHORITY
OF THE STATE OF MISSOURI d/b/a MOHELA;
NAVIENT CORPORATION; CONDUENT
EDUCATION SERVICES, LLC f/k/a
ACS EDUCATION SERVICES, INC.

DEFENDANTS

SUMMONS

THE STATE OF MISSISSIPPI

TO: Conduent Education Services
f/k/a ACS Education Services, Inc.
100 Campus Drive
Florham Park, NJ 07932

NOTICE TO DEFENDANT

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You must also file the original of your response with the Clerk of this Court within a reasonable time afterward.

Issued under my hand and the seal of said Court, this 4th day of February, 2023.

Clerk of the Circuit Court
Madison County, Mississippi

By: Anita Wray
Gisha D.C.



Lindsey O. Watson, Esq.
Charles R. Wilbanks, Jr., Esq.
WILBANKS & DOWD
108 West Leake Street
Clinton, MS 39056
Telephone: 601-952-3600
Attorney for Plaintiff